CALL AT AALL:
THE AMERICAN ASSOCIATION OF LAW LIBRARIES
ANNUAL MEETING

AALL Publishing Initiatives Caucus Plans for 2011
Monice Kaczorowski

AALL 2010: Bringing My Outlook from Stalled to Inspired
Sara P. Robertson

Non-Traditional Roles Librarians Can Assume:
CALL’s Brown Bag Lunch at AALL
Margaret Schilt

A CALL Grant Recipient’s Reflections on the
AALL Annual Conference in Denver July 10-13, 2010
Beth Lodal

Things to Do in Denver When You’re Dead Attending the
2010 AALL Annual Meeting & Conference
Tom Gaylord

AALL 2010 Technology Buzz: Lawberry Camp,
or What the Blue Bear Missed
Lyonette Louis-Jacques

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Welcome to a new year of Chicago Association of Law Libraries activities! It’s hard to believe that summer is over; we hope that this issue will remind many of you about programs and activities at the AALL Annual Meeting and Conference in Denver. The special section on AALL includes articles by our CALL grant recipients, Tom Gaylord, Beth Lodal and Sara Robertson, on their experiences in Denver, and articles by Monice Kaczorowski on the Publishing Initiatives Caucus and Lyonette Louis-Jacques on Lawberry Camp. Margaret Schilt reports on the well-attended CALL Brown Bag luncheon, coordinated by President Heidi Frostestad Kuehl and Past President Sheri Lewis, focusing on non-traditional roles of law librarians. Another summer activity, the Chicago Legal Academic System libraries meeting on collection development, is described by Tom Keefe.

Looking back over the past year of CALL activities, we feature annual reports from CALL committees and the annual report of CALL, submitted by Past President Gretchen Van Dam to AALL. CALL is one of the most active AALL chapters; the committee reports demonstrate the hard work and dedication of our membership.

Looking forward to the next year for CALL, Heidi Frostestad Kuehl’s President’s letter asks all of us to consider working on a CALL committee. Valerie Kropf’s People and Places keeps us up to date on new members and positions. Lyonette Louis-Jacques’ and Therese Clarke Arado’s regular column on technology appears in this issue as part of the AALL Special Section. Another regular feature of the CALL Bulletin has changed its focus. Robert Winger, long-time author of the “Whatever happened continued on p. 5
PRESIDENT’S LETTER
By Heidi Frosted Kuehl,
Pritzker Legal Research Center, Northwestern University School of Law
h-kuehl@law.northwestern.edu

Dear Colleagues,

It is such an honor to be writing my first letter as the CALL President! It’s hard to believe that the summer has already almost flown by, and we are beginning to think about committee work and goals for CALL during the 2010-2011 year. I am looking forward to a vibrant, productive, and enriching year for CALL. Many thanks to all of you who have volunteered to serve on the Board, as a Chair of a Committee, and as a member of a CALL committee for the 2010-2011 term. Our association’s activities are driven by the work of many active members, so I really appreciate the generous efforts of all of you to make our year a success. If you haven’t yet volunteered for a committee and would like to get involved, please fill out the volunteer form on the homepage of the CALL website.

Even though we’re diving into the activities for CALL’s upcoming year, I’d like to take this opportunity to reflect and thank those who made CALL’s energy at the AALL Annual Meeting in Denver a great presence. CALL hosted another well-attended brown bag session at this year’s AALL Annual Meeting. We had four informative speakers with a nationwide scope for our discussion this year, including Andrea Hamilton (Faegre & Benson, LLP), Sara Sampson (Georgetown University Law Library), Victoria Szymbczak (Brooklyn Law School Library), and Jean L. Willis (Sacramento County Law Library), which stimulated a sharing of ideas about non-traditional roles of law librarians among Chapters and members of AALL. I’d especially like to thank Sheri Lewis for her invaluable help with the coordination of this year’s brown bag session at AALL. See Margaret Schilt’s report of the brown bag session in the AALL section of this issue. Additionally, thank you to Pat Sayre McCoy and members of the Public Relations Committee for a wonderfully attractive CALL activities table display in the exhibit hall at the AALL Annual Meeting in Denver. This display included many photos, commemorative plaques, candy, and CALL lanyards. We always appreciate the efforts to make the CALL display a success, including shipping of items over many miles plus setting up and monitoring the table throughout the length of the AALL conference! Finally, many CALL members presented at educational programs or workshops, attended leadership training, and served on AALL Boards and Committees this year. Congratulations on all of your fine efforts in 2009-2010 and for your excellent representation of CALL during the AALL Annual Meeting this year. Special congratulations to Julie Pabarja for finishing her term and excellent work on the Annual Meeting Program Committee and Jean Wenger for her superb work on the Executive Board Strategic Directions Committee and as a member of the AALL Executive Board.

On August 12th, CALL Committee Chairs and Board Members met at Northwestern Law School to discuss the work of our association and goals for 2010-2011. The half-day leadership workshop enabled our chapter leaders to openly discuss committee duties and responsibilities, brainstorm committee initiatives for the upcoming year, and consider new ways to collaborate with one another. The meeting also focused on a discussion of use of social media and CALL, led by our Internet Committee Co-Chair Deborah Ginsberg. Many thanks to Debbie for leading this session during our CALL Leadership Day and for providing a nice overview of innovating CALL through social media! Social Media developments and the other current initiatives by the Internet and Public Relations Committees (including revisions to the CALL... continued on p. 5
GET CLOSER.
SEE FARTHER.

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Business Citator gives you a more powerful view of a company with more focused due diligence information. In just minutes, you can gather a complete profile on a client, peer, supplier, acquisition target, or competitor. Then, print professionally formatted Business Citator Reports containing just what you need to know. With one look at Business Citator, you’ll be seeing things differently.

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President’s Letter cont. from p. 3

website) will provide our association with new and improved avenues for communication with all of our members.

As we look forward to our professional or personal work for the fall season, it’s a great time to reevaluate programs, methods of communication and delivery of legal information, outreach programs, and prioritize projects for a successful year at work and within our organizations. One of my favorite old adages is: “If at first you don’t succeed, try, try again.” Even if there isn’t success a first time at an outreach program or presentation or communication with your patrons, it’s often so helpful to evaluate why it wasn’t a success and then try something new or try it again with a different twist. You’ll often be very surprised at the results. You may get an overwhelming amount of response or praise because the second or third try with an outreach program or obtaining the legal information or finishing a huge project was a success! Work is often most rewarding when it is challenging and bears the greatest fruits on the third or fourth try once you’ve had the experience. Let’s invigorate our association by continuing successful projects while reimagining old ones and forging on to the implementation of new ideas with the common goals of improving our association and having a fun, educational, and stimulating year throughout our work and collaboration! Thanks in advance to all of our members for your hard work in making these ideas a reality and continuing to make CALL a prestigious and hard-working Chapter of AALL.

~ Heidi Frostestad Kuehl

Editors’ Letter cont. from p. 2

to “??” series, is undertaking a new column on the theme “View from the Firms”, reporting on issues of law librarianship from the perspective of a law firm librarian.

This is Tom Keefe’s and my first issue as Co-Editors. Help us make the CALL Bulletin as relevant and informative as it can be. Consider writing an article yourself or letting us know by email what themes or issues you’d like the Bulletin to cover. CALL is your organization; the Bulletin is our voice.

Tom Keefe, Margaret Schilt
Co-Editors

Discussion List Guidelines

The CALL Discussion Forum is provided for general discussion for members of the Chicago Association of Law Libraries. Only CALL members may post to the list.

Appropriate topics for the list include:

• CALL committee news
• CALL meeting and education event reminders
• notices of CALL membership changes
• requests for volunteers for CALL activities
• discussions of issues related to our jobs
• hard to find ILL requests
• informal surveys
• news of interest to the Chicago law library community

Do not use the discussion list to promote or market commercial products.

CALL complies with AALL Discussion Forum Rules and Conditions [http://www.aallnet.org/discuss/list_rules.asp]. These rules state: Commercial use or any other unauthorized use of this Discussion Forum is prohibited. Do not use the Discussion Forum to solicit or conduct business, including the direct or indirect marketing of users’ products or services, in any manner. The Discussion Forum may not be used to provide information, materials, products, or services in exchange for compensation of any kind.

Forum Etiquette

DO add a descriptive subject line to all messages. For example: ILL request; Free books for postage, etc.

DO sign all messages. Please include your name, affiliation, and contact information.

DO remember to unsubscribe from your old address and re-subscribe from your new address whenever your email address changes.

DON’T use the list for longer items. Please use the CALL website and CALL Bulletin for those. You may e-mail out a brief announcement in which you include the URL for a longer item.

MEMBERS MAY send attachments, but these must be limited to text-type files (Word, PDFs, text files, HTML) which are under 3 megabytes.

DON’T use the discussion forum for personal opinions unrelated to CALL or the field of law librarianship.

DO remember to contact the CALL Discussion Forum administrators if you need any help.

CALL Discussion Forum Administrator:
Debbie Ginsberg is the CALL Discussion Forum administrator. You may send her a message at dginsberg@kentlaw.edu.

Updated 05/2010
CALL Executive Board Minutes
By Julie D. Melvin
codymelvin@yahoo.com

Complete, up-to-date meeting minutes are available here: http://www.aallnet.org/chapter/call/protected/index.html. Members who would like hard copies of any meeting minutes should contact Julie Melvin (codymelvin@yahoo.com, 630-782-6732), continued on p. 7
CALL Executive Board Minutes
cont. from p. 6

website. The language to be removed is the last two sentences under guidelines. (VI. New Business, f.)

2010-2011 CALL EXECUTIVE BOARD MEETING
AALL Headquarters, 105 W. Adams St., Suite 3300
(enter on Clark St.)
June 8th, 2010  9:00 a.m.

Board Members Present: Heidi Kuehl, Todd Ito, Denise Glynn, Julia Jackson, Gail Hartzell, Gretchen Van Dam, Julie Melvin

Board Members Absent: None

CALL Members Present: Deborah Ginsberg, Patricia Sayre McCoy and Alina Kelly

Summary:
Treasurer’s Report (Section IV):
1. CALL Balance as of May 31, 2010: $34,446.61
3. Membership as of May 31, 2010: 302 (21 new members, 281 renewals)

Significant Actions:
Policies: Logo - The official CALL logo must be used unless prior permission is received from the Board for use of a Board approved alternative. (V. Committee Reports)

Internet - Any creation of an Internet or social media presence on behalf of CALL requires prior Board approval. (V. Committee Reports)

Board Meeting Dates, 2010-2011 (VII. New Business):
Tuesday August 10th
Tuesday September 14th
Tuesday October 12th
Tuesday November 9th
Tuesday December 14th
Tuesday January 11th
Tuesday February 8th
Tuesday March 8th
Tuesday April 12th
Tuesday May 10th

Business Meeting Dates, 2010-2011 (VII. New Business):
Thursday September 23rd
Wednesday November 17th
Thursday February 17th
Wednesday May 18th

Continuing Education Speaker Registration Fee (VII. New Business):
Policy: Registration fees shall be waived for CALL members who speak at CALL Continuing Education events.

Website Guidelines

• The CALL website is an official publication of the Chicago Association of Law Librarians. The purpose of the site is to provide CALL members with current and historical information on the chapter’s policies, activities, publications and organization and is maintained by the CALL Internet Committee. The material on the CALL site is for informational purposes only and should not be interpreted as legal advice.

• All the material on the website is intended to be as accurate and up-to-date as possible. CALL makes no guarantee regarding the accuracy or authenticity of material on the CALL site or at any of the linking sites.

• All information that is to be posted to the CALL site is reviewed by the Internet Committee and should be submitted to that committee in final electronic format. All information is subject to formatting changes in order to maintain uniformity.

• Information on the CALL website will be updated or removed at the request of the Board members and Committee Chairs or if the material is out-of-date.

November 2003
CALL COMMITTEE 2010-2011 ANNUAL REPORTS

Archives

Members:

Co-Chairs: Carol Klink and Therese Clarke Arado

Kathleen Goodridge

Liaison: Julie Melvin

In the summer of 2009 the archives were moved from the law library at Loyola University Chicago to the law library at Northern Illinois University. The move of the materials went smoothly. All archive materials for filing are now to be sent to the attention of Therese Clarke Arado at the Northern Illinois University College of Law Library, Swen Parson Hall, DeKalb, IL 60115.

During the course of the year members have continued to send CALL-related documents, committee activities and more to the archives for filing. Additionally, during the year a number of materials in older electronic formats (e.g. cassettes and floppy disks) were transferred to more current digital format for storage.

We did not meet as a group during the year, however maintained contact via e-mail.

Submitted by Therese Clarke Arado

Bulletin

Members:

Co-Chairs: Julienne Grant, Margaret Schilt

Advertising Manager: Christina Wagner

Liaison: Gail Hartzell

Fall 2009 No. 213

We started the 2009-2010 CALL year with Gretchen Van Dam as CALL's new president and added a photograph of her with the “President’s Letter.” This issue included the 2008-2009 Annual Reports of CALL Committees.

The Bulletin contained 37 pages and was published on September 30, 2009. There were three ads: two full page – BNA and Thomson Reuters (Westlaw Business) -- and one 1/4 page – EOSi.

Many photos accompanied this issue. We had photos from the AALL Annual Meeting in Washington, D.C. that Julienne Grant submitted. Julienne and Alina Kelly also contributed photos from the May 21st Business Meeting.


Several guest writers added variety to this issue. Jamie Sommer wrote about her experience at the AALL Annual Meeting in Washington, D.C. In addition, Gretchen Van Dam described the ALA Professional Options Fair that she and Past President Sheri Lewis attended in July 2009.

Winter 2010 No. 214

The Winter 2010 issue was published on December 22, 2009 and contained 39 pages. Four ads were included: three full-page – BNA, Thomson Reuters (Westlaw Business), and Morningstar Document Research - and one 1/4 page – EOSi.

There was a special section on “Rebalancing Your Collection: Print or Electronic or Both?” that contained eight articles. The articles were: “Rebalancing Your Collection—Print vs. Electronic Resources” by Ruth Bridges; “AALL Program Review” by Joan Axelroth; “Rebalancing Print and Electronic Resources in an Academic Law Library” by June Liebert; “From Print to Electronic: continued on p. 9
**Bulletin Annual Report cont. from p. 8**

A New Law Librarian’s Perspective on the Shift” by Ramsey Donnell; “Rebalancing Our Collections: A Court Librarian’s Perspective” by Barry Herbert; “Rebalancing Our Collections: Print or Electronic or Both?” by Pam Cipkowski; “Acquiring Electronic Resources” by Lorna Tang; and “Further Readings About Collection Rebalancing” by Kerry Skinner. This special section stemmed from the CALL Brown Bag discussion at the July 2009 AALL Annual Meeting.

Our regular columnists were: Maria Willmer – “Working Smarter”; Valerie Kropf - “People & Places”; and Lyonette Louis-Jacques and Therese Clarke Arado – “TechBuzz.” Secretary Julie Melvin also submitted summaries of minutes from Executive Board Meetings, as well as the “Business Meeting Roundup.”

We had additional articles written by Tom Keefe, a CALL grant recipient, on his experience at AALL in Washington, D.C., and Sarah Morris Lin, also a grant recipient, on her experience at the 2009 AALL Leadership Academy.

The slate of officers for 2009-2010 was introduced in this issue. Hilary Gray contributed photos from the September 24th CALL Business Meeting.

**Spring 2010 No. 215**

The Spring issue was published on March 9, 2010. There were 25 pages and no ads.

The regular columns in this issue were: “People & Places” by Valerie Kropf; “Working Smarter – Begins with You” by Maria Willmer; and “TechBuzz –The Law Libraries and Librarians Ning: A Networking Tool for Law Librarians” by Lyonette Louis-Jacques. Julie Melvin again provided summaries of Executive Board Minutes, as well as the “Business Meeting Roundup.” Alina Kelly wrote a short piece about the December 8th CALL-Up networking event, which included several photos.

As in the past, the Spring issue included the CALL General Election candidates’ bios and personal statements for the offices of Vice President/President-Elect, Secretary, and Director. Sheri Lewis solicited nominations for the 2009-2010 CALL awards.

**Summer 2010 No. 216**

The CALL Bulletin Summer issue was published on July 3, 2010 and contained 38 pages. There were two ads: both full page – Thomson Reuters (Westlaw Business) and BNA. Christina Wagner, who is in charge of advertising for the Bulletin, has done a great job with ads this year.

There was no special topic for this issue, but several feature articles were included. Alina Kelly and Julie Pabarja wrote about the Continuing Ed Committee’s Business Speaker Series. Five CALL authors wrote about U of I library student Rebecca Rich’s visits to their libraries during the week of March 22nd. Julienne Grant wrote about her visits to two palace libraries in Istanbul. All of the aforementioned articles included photos.

The regular columnists were: Valerie Kropf – “People & Places”; “Maria Willmer – “Working Smarter”; and Heidi Frostestad Kuehl - “TechBuzz.” Julie Melvin contributed summaries of Executive Board Minutes and the “Business Meeting Roundup.” Gretchen Van Dam contributed her last “President’s Letter,” as she stepped down as CALL President.

**Other News**

Julienne Grant will step down as Co-Editor of the Bulletin at the end of the 2009-2010 fiscal year, while Margaret Schilt will stay on. Tom Keefe of The John Marshall Law School has generously agreed to take Julie’s place. Mary Chase will continue as the layout/designer for the Bulletin.

The Board asked Mary Chase to sign a one-year contract for the Bulletin design/layout in August 2009. The standard fee for each issue per the contract was $925.00. The expectation is that another contract will be signed prior to publication of the Fall 2010 issue.

Lorna Tang’s article, “Problem Solving with Publishers/Vendors,” CALL Bulletin, No. 211 (Spring 2009) was recommended as “good reading” by Law Librarian’s Bulletin Board (Vol. 21) No. 1 (August 1, 2009).

The Special Section of the Winter 2010 Bulletin, “Rebalancing Your Collection: Print or Electronic or Both?” was recognized as “excellent reading” in the Law Librarian’s Bulletin Board, v. 21, no. 6, March 15, 2010.

Maria Willmer announced that she was stepping down as author of the “Working Smarter” column after the Summer 2010 issue. Maria had been writing the column since Fall 2004.

The Committee had hoped to put together a style manual for the Bulletin this year, but was not able to complete this continued on p. 10.
Bulletin Annual Report cont. from p. 9

2009-2010 Advertising Report Submitted by Christina Wagner
From the Fall 2009 issue, through and including the Summer 2010 issue of the CALL Bulletin, we saw our advertising revenues drop precipitously from previous years. Our total revenue for the time frame was $1,450. As a comparison, last year our revenue totaled $2,300.

Advertising revenues ran between $400 to $625 per issue. There was one issue (Spring 2010) for which we had no paid advertising.

BNA and Westlaw Business continue to be supportive of CALL with their regular ads. EOSi has fairly consistently run 1/4 page ads. We had one new advertiser, Morningstar Document Research, which ran a full-page ad with us for one issue.

Submitted by co-chairs Julienne Grant and Margaret Schilt

Bylaws

Members:
Chair: Frank Drake
Liaison: Gretchen Van Dam

The year 2009-2010 was another quiet year for the Bylaws Committee. No changes to the Bylaws were suggested. One or two advisory questions were answered.

Submitted by Frank Drake

Community Service

Members:
Co-Chairs: Maribel Nash and Susan Sloma
Stephanie Crawford, Gwen Gregory, Kevin McClure, Julie Pabarja, Jamie Sommer

Board Liaison: Gail Hartzell

General Matters
The Community Service Committee remains the custodian of the CALL hand truck which the Committee uses to cart materials collected at meetings from place to place. All other CALL committees are welcome to use the hand truck when needed. The hand truck will be passed down to each new chair of the Community Service Committee.

Projects Ongoing
At each chapter meeting, the Committee accepted donations by CALL members on behalf of the following organizations:

Soda/pop tabs on behalf of the Ronald McDonald House Charities;
Money donations at the September and November meetings for Hilltop Neighborhood House in Valparaiso, IN;
Money donations at the February meeting for the American Cancer Society in memory of CALL member Laura Hyzy;
Money donations at the May meeting for the Anti-Cruelty Society in Chicago, IL;

2 pounds of pop tabs were collected for the Ronald McDonald House Charities;
We collected a total of $160 for Hilltop Neighborhood House.
We collected a total of $140 for the American Cancer Society.
We collected a total of $130 for the Anti-Cruelty Society.

Special “Outside Meeting” Project
The Committee organized a stair climbing team to participate in the Hustle Up the Hancock in February 2010. CALL members on the stair climbing team were: Stepha-

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Community Service Annual Report
cont. from p. 10

nie Crawford, Debbie Ginsberg, Kevin McClure, Maribel Nash, Eric Neagle, Susan Siebert, and Scott Vanderlin. The team raised $1385 for the Respiratory Health Association of Metropolitan Chicago.

September Meeting
At the September 24 Business Meeting, the Committee sponsored a drive to collect school supplies for the Chicago Public School Educational Support for Students in Temporary Living Situations. We collected 13 large shopping bags and two boxes full of pencils, folders, notebooks and notebook paper, glue sticks, crayons, calculators, scissors, pencil boxes and pouches, and much, much, more. This project was organized by Kevin McClure and Susan Sloma.

November Meeting
At the November 19 Business Meeting, the Committee sponsored two drives: one to benefit the Illinois Keep our Kids Warm and Safe Campaign and another to benefit Children’s Memorial Hospital. We collected 26 hats, 5 scarves, and 37 pairs of gloves to donate to the State of Illinois Keep Kids Warm and Safe program. We also collected 2 boxes of toys for Children’s Memorial Hospital, including $60 in iTunes gift cards, 10 decks of card games, 4 electronic hand-held games, 4 coloring/activity sets, 3 puzzles, 2 Lego sets, craft supplies, and other toys. This project was organized by Stephanie Crawford and Maribel Nash.

February/SLA Joint Meeting
At the February 26 Business Meeting, the Committee sponsored a drive to collect food for the Greater Chicago Food Depository. We collected 14 boxes of food and several monetary donations for the GCFD. This project was organized by Jamie Sommer.

May Meeting
At the May 19 Business Meeting, the Committee sponsored a drive to collect books for Open Books. We collected 4 boxes and 9 bags of books. The project was organized by Gwen Gregory.

Submitted by Maribel Nash and Susan Sloma

Corporate Memory

Members:
Chair: Susan Siebers

Members: Frank Drake, Deborah Rusin, Susan Siebers.

CALL Secretary Julie Melvin was the committee’s Board Liaison and a working member of the Committee.

The Committee Chair participated in the CALL Board and Committee Chair Leadership Meeting September 10, 2009, distributed copies of the Policy Log and explained how it would be useful.

2009 AALL Price Index for Legal Publications

The 2009 AALL Price Index for Legal Publications is now available in the Members Only Section of AALLNET. The table-based report includes details for the mean cost of titles and percentage increases over previous years for serial publications, legal periodicals, loose-leaf services, commercially published court reporters, and supplemented treatises.

The purpose of the Price Index is to provide members with comparative information about past price changes in order to help with budgeting and collection development decisions. In gathering information for the Price Index, the AALL Price Index for Legal Publications Committee asks publishers to provide their pricing. If a publisher declines to do so, its pricing is not included in the index.

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Corporate Memory Annual Report
cont. from p. 11

As in past years, the Corporate Memory Committee met in order to fulfill its charge to “Ensure that policies set by the Board of Directors are recorded in a permanent and accessible fashion so that future boards can be guided by past actions.”

Minutes for the year were reviewed. The Policy Log and Suggestion List were updated and given to the CALL Board. The Handbook Suggestion List was given to the President and President-Elect for their consideration. After Executive Committee consideration of the Policy Log and any revisions, the latest version was made available on the Members-Only section of the CALL website.

As the Policy Log has expanded in the years since its inception, we have increasingly realized that the format was becoming unwieldy. The 2009/2010 Committee had been asked to create an index, but the Committee is broadening its review to include structural revision. That will be a high priority for the Committee in 2010/2011.

Submitted by Susan Siebers

Elections

Members:

Chair: Sharon L. Nelson

John R. Austin, Lenore Glanz, John Klaus

Summary of Year’s Activities: The 2009/2010 Elections Committee conducted the election of Vice President/President-Elect, Treasurer, and one Director for the CALL Board of Directors.

Detailed Report:

The Board of Directors authorized the Committee to conduct the Board election using the American Association of Law Libraries electronic elections platform and to send paper ballots to those who did not have email addresses on file with the CALL Membership Committee. The Board authorized the election to begin on Wednesday, February 17, 2010 and end at midnight on Monday, March 15, 2010.

Chris Siwa of AALL provided the Chair with a spreadsheet of CALL members. This spreadsheet was forwarded to the CALL Membership Committee to determine which CALL members were eligible to vote. People eligible to vote were members in good standing who were either active, retired, or student members of CALL. Of the 285 members of CALL who were eligible to vote, all had email addresses on file with the Membership Committee except three, who were sent paper ballots. The Chair received photos and biographies of the candidates from the Chair of the Nominations Committee. These were posted to the AALL Election System along with all other pertinent setup information.

Beginning February 10, the Elections Committee sent weekly emails to the CALL listserv reminding members to vote. At the end of the election 147 electronic ballots and one paper ballot had been returned. This represents a return rate of 51.5%.

The candidates and results were:

- Vice-President/President-Elect: Annette Cade and Julia Jackson
  - Ms. Jackson was elected
- Treasurer: Stephanie Crawford and Denise Glynn
  - Ms. Glynn was elected.
- Director: Todd Ito and Alina Kelly
  - Mr. Ito was elected.

The election results were certified on March 16, 2010. All members of the Elections Committee logged on to the CALL Election System Administration Site to view the results independently. They conferred via email and agreed on the vote counts and results as above. The Chair contacted all candidates via telephone on March 16, 2010 and then notified the CALL President of the results.

On March 19, one of the candidates asked to have the actual vote count for her race released to her. Upon consultation with the President and Board, after reviewing the CALL Policy Log, and consulting with the CALL Secretary to ensure no relevant decisions had been made since the last update to the CALL Policy Log, it was determined that vote counts could be released individually to any CALL member who requested them on a case-by-case basis; however the actual vote counts would not be published in general. The vote count in question was sent to the candidate on March 22. The Chair will include this information in the Elections Checklist in the CALL Handbook should the question arise again in the future.

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Elections Annual Report cont. from p. 12

Due to a problem receiving the paper ballot that had been sent to the CALL P.O. box, the single paper ballot was not received by the Chair until April 16, 2010. The paper ballot was viewed by the Chair and John Austin upon its receipt. The other two members of the committee were notified by email that the ballot had been received, and were asked if they wished to be faxed a copy to verify the results, but both felt this was not necessary. The votes cast on the paper ballot did not affect the results of the election.

The election results were announced at the May 19, 2010 CALL Business Meeting. On behalf of the committee, John Klaus moved that the ballots be destroyed. The motion carried. On May 20, Chris Siwa confirmed to the Chair via email that the election data had been destroyed. The Chair destroyed the paper ballot.

The committee wishes to thank Chris Siwa of the AALL staff for all of his technical support.

Submitted by Todd Ito

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Government Relations

Members:

Chair: Todd Ito

Beverly Burmeister, Tom Gaylord, Kevin McClure, Jamie Sommer, Julia Wentz

Liaison: Gail Hartzell

Meetings Held

The Government Relations Committee met at Chicago-Kent College of Law on the following dates:

November 18, 2009
February 22, 2010
May 10, 2010

Activities

The committee decided to officially change its name from the Public Affairs Committee to the Government Relations Committee in order to more clearly communicate the committee’s mission and purpose. We wanted to align ourselves with the AALL Government Relations Committee and Government Relations Office, as well as the various AALL chapters, which almost all use the GRC designation. We also transitioned from the print Public Affairs Committee updates that were distributed at each CALL business meeting to the CALL Government Relations Blog. The Blog template was set up by Helen King-Desai of the CALL Internet Committee. We will continue to cover issues of interest to the Chicago law library community. Topics include net neutrality, Government Printing Office and Federal Depository Library Program issues, copyright, open government issues, authentication of online state legal resources, Freedom of Information Act issues, and Illinois and Indiana government issues affecting libraries.

Submitted by Sharon L. Nelson

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Grants and Awards

Members:

Chair: Sheri Lewis

John Fox, Carol Klink, Lyonette Louis-Jacques, Betty Roeske

The committee agreed to the following timetable for its work:

CALL annual awards
- Begin soliciting nominations at the end of January
- Deadline for nominations is March 15
- Deadline for committee’s decisions is April 9th

CALL Grants for the AALL Annual Meeting
- Begin soliciting for applications by the middle of February
- Deadline for applications is April 16th

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Grants and Awards Annual Report
cont. from p. 13

- Deadline for committee’s decision is May 7th

This year, CALL offered three grants for the AALL Annual Meeting. Two grants of up to $1250 were available for the AALL Annual Meeting and one Annual Meeting registration grant, courtesy of AALL, was also offered. The committee awarded four grants in 2009-2010. The grant awardees receiving support for the AALL Annual Meeting are Tom Gaylord, Chicago-Kent College of Law, Beth Lodal, Student, and Sara Robertson, Sidley Austin LLP. Sarah Morris Lin, Reed Smith LLP, also received a grant for the AALL Leadership Academy.

The annual CALL awards were presented at the May 19, 2010 CALL business meeting. The Agnes & Harvey Reid Award for Outstanding Contribution to Law Librarianship was presented to Deborah Rusin, Research Librarian, Latham & Watkins LLP. Among her many achievements, Deborah served as CALL president in 2007-2008, was co-editor of the CALL Bulletin from 2003-2006, and has been an active member of AALL at the national level, coordinating educational programs at Annual Meetings, serving as co-chair of the Council of Newsletter Editors (CONE) and chairing the Law Library Journal AALL/Spectrum Committee.

Awards for Outstanding In-House Publication were presented to DLA Piper for its publication, Corporate and Securities Research Resources, and to Julienne Grant of the Loyola University Chicago School of Law Library for her publication, Researching Chilean Law. No award was presented in 2009-2010 for Outstanding Lifetime Achievement in Law Librarianship.

Thank you to the efforts of our committee, our website and listerv have been quite active this year. We have made extensive updates and revisions as well as worked on initial plans for a website redesign. The committee has worked to update and remove outdated links in the site. A new weblog was created for the Government Relations Committee. In addition, the Committee is working to establish CALL’s presence in several social networks including Facebook and LinkedIn. We would like to thank our members, Helen King-Desai (webmaster), Deborah Ginsberg (listserv master), Frank Lima, Shan Jiang, and Sharon Nelson for all of their work this year.

Submitted by Debbie Ginsberg

Nominations

Members:

Chair: Deborah Rusin

Tom Gaylord, Sally Holterhoff, Julie Pabarja, Jean Wenger

Liaison: Gretchen Van Dam

The Nominations Committee solicited suggestions for candidates from the general CALL membership in late August 2009. All suggestions were shared with the full committee via telephone and email. The Committee met in person in early September to discuss the possible slate and continued their follow-up work via telephone.

Members of the Committee contacted prospective candidates by telephone. Two candidates were secured for Vice President/President Elect, Treasurer and Director. The following slate was sent to the membership.

For Vice President / President Elect
Annette Cade, American Bar Association
Julia Jackson, Brinks Hofer Gilson & Lione

For Treasurer
Stephanie Crawford, Chicago-Kent College of Law Library

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Nominations Annual Report
cont. from p. 14

Denise Glynn, DePaul University College of Law

For Director
Alina Kelly, Neal Gerber & Eisenberg LLP
Todd Ito, University of Chicago D’Angelo Law Library

The candidates submitted their bibliographies, statements and photographs to the Committee Chair and these were published in the CALL Bulletin, on the CALL website and linked to the ballot for the election.

In March 2010, Julia Jackson, Denise Glynn and Todd Ito were elected to the Board.

Also during the 2009-10 year, the Committee updated an Excel spreadsheet tracking CALL member participation in various CALL committee work, including time served on the CALL Board since 2000. This project was led by Committee member, Julie Pabarja. The spreadsheet will be passed onto future Nominations Committee Chairs to help them and the Committee in their work securing a slate of candidates for future CALL elections.

Submitted by Deborah Rusin

Placement & Recruitment

Members:

Co-Chairs: John Klasey, Katie Leonard
Liaison: Ruth Bridges

The CALL Placement and Recruitment Committee had three individuals participate in our Day in the Life Program throughout the year. The Committee also reached out to our membership seeking additional volunteers to add to our list of law libraries willing to host individuals for our Day in the Life Program. The Committee also worked with the University of Illinois in scheduling visits for their library students to meet with firm librarians from our membership as part of U of I’s Spring Break program.

The Committee also continues to post job postings to the CALL Career Section and to send out e-mails to our membership communicating new postings.

In addition, the Committee updated the salary information listed on the various job descriptions posted on our website to include the data from the 2009 AALL Biennial Salary Survey.

Submitted by John Klasey

Public Relations

Members:

Co-Chairs: Patricia Sayre-McCoy, Alina Kelly
Virginia Brown, Claire Toomey Durkin, Hilary Gray
Liaison: Chris Morong

The Public Relations Committee was very active this year. A new recurring event was debuted, the CALL-Up meetings. These were informal CALL meetings in a variety of meeting places downtown for CALL members to gather after work for a drink or snack and conversation with other members. The places were picked by the Public Relations Committee members and announced via the CALL email list. They have proved popular this year, although one had to be rescheduled because of bad weather. With the approval of the Board, we will expand the CALL-Ups to include SLA members too, so that more local librarians can meet and talk with CALL members. Alina Kelly coordinated this project. This year CALL-Ups were held December 8, 2009, April 5 and June 21, 2010.

The Public Relations Committee was responsible for selling the new CALL t-shirts at our business meetings in March and May. Members could fill out an order form before the meeting, but we also brought extra t-shirts to sell at the meeting. We sold as many at the meeting as we did with the order form and so will continue bringing extras to the meetings. We will do more publicity next year about the sale at the meetings; some people didn’t have money or checks with them, but did want a t-shirt.

The Public Relations Committee continues to take photos at CALL meetings for the CALL Bulletin. We are consid-

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Public Relations Annual Report

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ering organizing a CALL photo archive so all the photos of CALL members and events can be stored in one place, but that will also involve the Internet Committee to assist in setting this up. More discussion of this will take place next year.

The other major project the Public Relations Committee is involved in is to begin using social networking software to make CALL more prominent on the web. We will coordinate with the Internet Committee to set up a Facebook page and design some training handouts for members who are not familiar with Facebook. We are also looking into LinkedIn for CALL. As a result of this discussion, we realized that we will have to revise the photograph permission form because it was written before social networking was widely used and needs to take that into account. What was acceptable for private publications such as the CALL Bulletin no longer works for more widely available sites such as Facebook.

This year we will have a new tabletop display at AALL that will actually work! We have CALL photos, our new T-shirt and new take-aways for the AALL Annual Conference in Denver. Pat Sayre-McCoy is coordinating the table display and take-aways.

Submitted by Patricia Sayre-McCoy

Relations with Information Vendors

Members:

Chair: Lorna Tang

Tom Keefe, Frank Lima, and Robert Martin

Liaison: Christine Morong

2009/2010 was a quiet year for the committee. Lorna Tang attended the CALL Leadership Workshop on September 10, 2009. In the CALL Bulletin No. 214 (Winter 2010), Lorna published an article entitled, “Acquiring Electronic Resources”, as part of the special issue on “Re-balancing Your Collection: Print or Electronic or Both?”

The list of library liaisons for legal information providers this year is:

ABA
Jennifer Collins, Package Plan Manager, 321 N. Clark Street, Chicago, IL 60654. Tel. (312) 988-5561.

BNA
Michael G. Bernier, Director, Library Relations, 1801 S. Bell Street, Arlington, VA 22202. Tel. (703) 341-5752, email: mbernier@bna.com

Hein
Danielle Grzymala, Manager, Customer Services, 1285 Main Street, Buffalo, NY 14209. Tel. (716) 882-2600 ext. 159, email: dgrzymala@wshein.com

LexisNexis
Bridget MacMillan, Librarian Relations Group, 70 W. Madison Street, Ste 2200, Chicago, IL 60602. Tel. (312) 899-7886, email: bridget.macmillan@lexisnexis.com

Thomson Reuters
Katie Leonard, Librarian Relations Manager, One N. Dearborn, Suite 500, Chicago, IL 60602. Tel. (312) 601-8829, email: katie.leonard@thomsonreuters.com

Wolters Kluwer
Linda Lev-Dunton, Director Market Segment Management, 2700 Lake Cook Road, Riverwoods, IL 60015. Tel. (847) 267-2611, email: linda.lev-dunton@wolterskluwer.com

We hope that future committee members will keep this list up-to-date as vendors change staff and organizational structures.

Submitted by Lorna Tang

Chicago Association of Law Libraries

The Chicago Association of Law Libraries continued its long tradition of professional development and networking opportunities for its members. CALL held four business meetings with presentations from the following speakers: Michael T. Roth of the Center for Disability & Elder Law; Marci Merola from ALA’s Office for Library
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Advocacy; Dean Joe Kearney and Prof. Patricia Cervenka of Marquette University Law School; and Dean Mary Persyn of Valparaiso University School of Law. The public relations committee initiated a new social event, the “CALL-Up” – casual after work mixers at local restaurants.

CALL offered a number of professional educational opportunities in 2009-2010: 1) A two-part program on business research, “Finding the Gems” and 2) a guided tour of the Chicago Public Library’s Business Library. CALL hosted an informal session at the 2009 AALL Annual Meeting, “Rebalancing Your Collection: Print or Electronic or Both?”

Through the organizational efforts of the community service committee, CALL members supported the following charities: school supplies for the Chicago Public School Educational Support for Students in Temporary Living Situations; warm clothing for the Illinois Keep Our Kids Warm & Safe Campaign; toys for Children’s Memorial Hospital; soda/pop tabs for the Ronald McDonald House Charities; food items for the Greater Chicago Food Depository; books for Open Books; and cash donations for Hilltop Neighborhood House, American Cancer Society (in memory of CALL member Laura Hyzy), and the Anti-Cruelty Society. Additionally, the community service committee fielded a stair climbing team to participate in the Hustle Up the Hancock event, raising funds for the Respiratory Health Association of Metropolitan Chicago. The quarterly-published CALL Bulletin featured a special issue this year tied to CALL’s event at the Annual Meeting, “Rebalancing Your Collection.” The CALL Public Affairs Committee changed its name to the Government Relations Committee to harmonize with AALL and more clearly communicate its mission and purpose. The committee created a blog and published member updates on special topics of interest including net neutrality, Government Printing Office and Federal Depository Library Program issues, copyright, open government issues, authentication of online state legal resources, Freedom of Information Act issues, and Illinois and Indiana government issues affecting libraries.

The Chicago Association of Law Libraries continued its strategic planning process in 2009-2010 building on the new CALL mission statement which was adopted in May 2009. CALL’s Special Committee on Strategic Planning will present the Board with a new 3-year strategic plan in fall 2010.

At its annual business meeting in May 2010, CALL presented its year-end awards. Deborah Rusin, Reference Librarian at Latham and Watkins was presented with the Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship. The Award for Outstanding In-House Publication was awarded to DLA Piper for “Corporate and Securities Research Resources” and Julienne Grant of Loyola University for “Researching Chilean Law.”

Members of the CALL Board for 2009-2010 were Gretchen Van Dam, President; Heidi Frotestad Kuehl, Vice-President/President-Elect; Sheri Lewis, Past President; Julie Melvin, Secretary; Ruth Bridges, Treasurer; and Christine Morong and Gail Hartzell, Directors.

Submitted by Gretchen Van Dam, President 2009-10

Mark Your Calendar: Professional Legal Management Week, October 4-8

Professional Legal Management Week (PLMW) provides a forum for recognizing those in legal management for what they do and the roles they play in the success of their organizations. AALL is one of 11 associations co-sponsoring the event with the Association of Legal Administrators (ALA).

AALL members are encouraged to plan and promote events for the week. The Professional Legal Management Week Web site includes resources to help you set up events, including a fact sheet, suggestions for planning events, a flyer, logos, and advertisements.
At the end of July, a couple of e-mailed questions resulted in a flurry of comments from the members of AALL’s Private Law Libraries Special Interest Section. Here is a synopsis of some of the responses - revealing that there are no clear-cut answers. Law firms and their librarians continue to grapple with these questions; there is no general consensus.

1) Why are we as customers expected to pay for the newer generations—i.e., platforms—of the online services?

Some posts were very critical of paying for the newer generations of online services, feeling that they were perhaps unnecessarily pushed. Others felt that since newer versions of products such as Windows, MSWord, Excel, and Mac’s operating system are charged, generally without complaint from the client, we should not really consider our situation to be any different. It was also suggested that, like pharmaceutical companies, we as clients pay for the vendors’ investments in research and development. The more innovative the product, the higher the cost will be for that product. However, unlike the purchasers of operating systems and software, the users of online services are charged for the use of those services, as well as for the delivery systems, so there are really two cost factors in play. The information doesn’t really change, although more content is continually added.

Finally, it was pointed out that one of the few ways that Lexis, Westlaw and other fee-based computer assisted legal research (CALR) programs can differentiate themselves from other (free) Internet-based services such as Google is through the delivery of their products. This has resulted in a greater emphasis from these vendors on the delivery platform.

2) Are you billing clients (who don’t already have an agreement that excludes CALR charges) for Lexis, Westlaw and other online services?

Several respondents mentioned the growing reluctance of clients to pay for CALR (computer-assisted legal research) services. It was suggested that law firms may need to absorb the charges from those services as overhead. This in turn would force Lexis and Westlaw to adjust their prices downward, which would also be in response to the added competition of non-metered products in the market and the development of new Internet-based free research tools.

Different practices in billing were discussed. Some firms billed clients for Lexis and Westlaw, but not for the area-specific (non-metered) databases. Others cited the unfairness of letting some clients negotiate away CALR expenses while others had to pay. It was pointed out that raising research rates across the board is inherently unfair to corporate transactional clients, especially the smaller business clients whose needs rarely require CALR. Litigation clients who refuse to pay for Westlaw and Lexis may actually be paying more for extra associate hours of research time.

Another commenter reported a policy of not charging clients for Lexis nor Westlaw research for the state in which the firm is located (the library has replaced much—but not all—of its traditional library collection with electronic resources). Another reported billing back only for services that were outside the firm’s contract. For those firms that had contracts and still billed their clients for the research, the discounts received under the contract terms were often passed along to the client. In no instance did anyone report making a profit on CALR at the client’s expense.

One commenter noted a marked increase in the use of non-billable firm charges, and suggested that these might represent attorneys’ attempts to avoid charging back the client for CALR services on the front—rather than the back—end. In these instances, actual attorney online usage may run counter to a firm’s charge-back policy; however that policy (if faithfully implemented) may have the effect of generating ill will on the part of its clients. Given the trying economic times that law firms continue to face and the very nature of their orientation to service, upsetting the clients is to be avoided even if it means the writing off certain charges.
Submit a Program Proposal for AALL 2011 in Philadelphia

Were you inspired by the AALL programs you saw or heard this year in Denver? Have you talked (blogged or tweeted) with a colleague or two about what would make for an even better program next year? Please consider submitting a program proposal for the 2011 AALL Annual Meeting and Conference in Philadelphia, July 23-26.

Use the online Program and Workshop Proposal Collection site to develop your proposal in your own workspace, share it with your colleagues, and submit it online by September 15. Helpful resources include:

- The Program Proposer’s Handbook
- The Proposer Quick Glance
- Perfect Program Proposals: A Webinar for Annual Meeting Program Planning

AALL2go Pick of the Month

AALL’s Continuing Professional Education Committee presents the AALL2go pick of the month: Information without Borders? Copyright, the Internet and Librarians.

This 54-minute MP3 recording features William F. Patry, author of Patry on Copyright and Patry on Fair Use. Beginning with an overview of his career path and the growth of his interest in copyright law, Patry relates how his experience of research—and specifically research for his books—has changed through the growth of the internet. His premise is that access to information is far greater now through the internet than through the physical law library, allowing differing perspectives on legal topics. He finds this increase of information from sources beyond the standard law library leads to more interesting legal writing.

Patry goes on to address the misconception that the internet is not bound by any country or any country’s laws. He discusses how countries are able to regulate the internet by blocking access and enforcing local laws and even regulate outside their own borders by enforcing judgments over other countries. Copyright law is one example of how the internet as a borderless entity is an illusion.

Find this and more than 60 other free continuing education programs and webinars for AALL members on AALL2go!
Welcome New Members:

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Leah White
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Announcement:

We are sorry to announce the death of former law librarian Jane Lois Gaddis on August 13, 2010. We send our condolences to her daughter, Nancy Hudson, the Library Technical Assistant for Hinshaw & Culbertson LLP.
INTRODUCING:
BNA’s New Labor & Employment Law Resource Center™

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CALL AT AALL:
THE AMERICAN ASSOCIATION OF LAW LIBRARIES ANNUAL MEETING

Many CALL members made the trip to Denver this summer to attend the American Association of Law Libraries 2010 Annual Meeting and Conference: AALL Summit: Mapping Our Future. CALL has great presence at AALL; many of our members are also members of AALL and Special Interest Section committees, taking leadership roles in our profession. AALL benefits by our participation. We benefit by the opportunity to mingle with colleagues from law schools, law firms, governmental and public interest law libraries across the country, attending educational programs and bringing new perspectives to our own work for the following year. CALL expresses its firm belief in the value of participation by funding grants to enable more of our members to attend. We are fortunate to have articles in this special section by Sara Robertson, Beth Lodal and Tom Gaylord, this year’s grantees. The section also includes articles by Monice Kaczorowski on the Publishing Initiatives Caucus, Margaret Schilt on the CALL Brown Bag Lunch and Lyonette Louis-Jacques, who devoted this issue’s TechBuzz column to her experiences at Lawberry Camp, the AALL “unconference.” Read these enjoyable articles and consider attending next year’s AALL Annual Meeting in Philadelphia, PA.

AALL PUBLISHING INITIATIVES CAUCUS PLANS FOR 2011
By Monice Kaczorowski,
Neal Gerber Eisenberg, LLP
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With the excitement of educational meetings, the vendor hall and networking, you might have overlooked the AALL-sponsored caucuses. This year at the AALL Annual Meeting in Denver, Holly Pinto, Director of Library Services, Holland & Hart LLP, Denver and I conducted our first Publishing Initiatives Caucus (PIC) planning meeting. The purpose of the PIC is to inspire and motivate law librarians to write articles for legal publications that are read by attorneys, legal administrators, law professors, judges and in general organizations that employ AALL members. The caucus encourages these publishing initiatives as a way of promoting individual law librarians and the profession.

Despite the early start time, librarians from firms, courts, and law schools showed up to share ideas for what we hope will turn out to be a productive 2011 for the caucus. We strategized on hot topics and where we could best showcase our ideas. We discussed what programs might be appropriate for submission for the annual meeting next year in Philadelphia.

One of our first initiatives is to contact each of the local chapters of AALL and to remind them about the upcoming PIC agenda. It was suggested that we work with each Chapter’s public relations committee to spread the word to their membership to consider writing an article for publication in 2011. For those interested, information about the caucus is located at http://www/aallnet.org/caucus/pic/index.htm and there is a listserv libraries can join to become more involved. For those CALL members wanting more information, please contact either myself, Monice Kaczorowski, Director of Library Services, Neal Gerber Eisenberg, LLP at mkaczorowski@ngelaw.com or Holly Pinto at hpinto@hollandhart.com. We look forward to working with members who want to help us build a higher profile for librarians in the legal community.

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AALL 2010:
BRINGING MY Outlook FROM STALLED TO INSPIRED

By Sara P. Robertson,
Sidley Austin, LLP
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Somehow, over the 10 years since I graduated from library school, I felt myself losing touch with the idea that serving patrons – whether they be attorneys, students, or “other” – is the primary goal of librarianship; that all the catalogs, databases and books are simply tools to use in pursuit of that goal; and that we are responsible for being proactive, not reactive, in working towards our ability to continue to meet those needs.

As a technical services librarian I seldom saw the patrons I was there to help, and consequently the “tools” had at some point become an end in themselves. I realized that if I didn’t make a greater effort to enhance my career with education and networking, and push myself outside of the comfortable rut I’d fallen into, I’d become a hated stereotype: a curmudgeonly librarian, bogged down by details, resentful of anyone interrupting her work, shushing incessantly.

Thus, I decided that attending the American Association of Law Libraries national conference was essential to my happiness and to my career. I applied for the grant from CALL, and when I received it, I cancelled my fall trip to Germany and bought a ticket to Denver.

The three days passed in a whirl of activity and excitement – and occasional, slight bouts of social anxiety. I met librarians and vendors from all over the world, learned that the challenges I face are neither unique nor insurmountable, and was reminded that even if I am not directly interacting with patrons, I do facilitate others’ interactions with them. I ended each day with aching feet and a very full mind.

Nearly a month after returning from Denver, few of the physical reminders of the conference remain. I leaf through business cards and scribbled notes, recalling promises to touch base in a month or two; pamphlets remind me that it is time again to follow up with my supervisor about trying out new databases and services. I grimace when I unearth the lost luggage report from my return to Chicago, and scowl at the lost and found report for my still-AWOL iPod.

I review my to-do list, full of suggestions and ideas I’d picked up from other librarians. I’d crossed out, reworked and generally defaced it until I could barely make out the original thoughts behind it – those ideas are already changing how I approach my job, my employees and my career.

What I brought back with me is a more inspired approach to my job. AALL 2010 reminded me why I love being a librarian: we help people. That makes all the small frustrations that come along with any job trivial.

The CALL Grants Committee has my most sincere thanks for allowing me the opportunity to give myself this push. While I worry that I’ll lose some of that inspiration over time, and need a refresher periodically, AALL 2011 is only a year away.

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CALL President Heidi Frostestad Kuehl and Past President Sheri Lewis coordinated the Brown Bag lunch at AALL at 12:15 PM on Tuesday, July 12, 2010, organized around the theme of non-traditional roles of librarians. 35 attendees heard the views and life experiences of four librarians from different practice settings.

Sara Sampson, Head of Reference at Georgetown Law Library, reported that her library focuses more on outreach tools and virtual interactions with students rather than personal interactions. The librarians have created online research tutorials that students can use in their entirety or in “snippets” for particular tasks or resources. Participation in the first year legal writing and research curriculum is not feasible at Georgetown so the librarians decided to focus on advanced legal research classes, with the unanticipated result of enhancing the librarians’ profile in the law school. The librarians have developed a program of serving the faculty through providing special assistance to faculty research assistants. The Research Colleague program connects the faculty’s research assistants with librarians for formal training and consultation during their work for the faculty. The librarians reach the 2500 students at Georgetown Law through the use of technology, teaching and research consultation.

Andrea Hamilton of Faegre & Benson, LLP is a Colorado-based firm librarian. Her firm has six U.S. offices, six professional librarians and a staff of 18. Almost all the research they do is non-traditional: business-related rather than legal. The librarians do market research, internal inquiries, business development work, licensing, handle the firm’s intranet and work extensively with administrative staff. They have a close relationship with the Colorado Bar Association and have developed a summer associate program to bridge the gap between law school and practice. Several sessions are offered and any student may register.

Victoria Szymczak, Director of Brooklyn Law School Library, discussed non-traditional roles of librarians in the context of her own career development. Early in her career, she became interested in how technology was developing and affecting law. When she graduated from library school, the CISG database had just been funded and she learned html in order to work on it, winding up as a technology librarian, she said, because of coincidence. That interest led to working on course management systems and a stint as an Electronic Services Librarian. Now, as director, she says she doesn’t have an electronic services librarian because all her librarians are by necessity electronic services librarians. Instead she has an Emerging Technologies Librarian.

Jean Willis of the Sacramento County Law Library has worked at a law firm, done information technology consulting, worked at a library in Australia and is now the Assistant Director at her library. She noted that the patrons of the county law library have changed over the years, requiring changes...
As a GSLIS student at Dominican University nearing the end of my library degree, I felt especially privileged to receive a CALL grant to attend the AALL annual conference this summer in Denver. With all but two courses behind me and having my courses directly pertain to so many of the changes occurring in the library field currently, I benefited greatly by seeing and hearing about current critical issues talked about first-hand by law librarians dealing with them on a daily basis. Short of on-the-job-training, attending the annual conference provided me the context in which to apply my academic learning with the added-value of hearing about a variety of law library settings, all of which differ somewhat in their day-to-day application. I am so grateful to the CALL Grant Committee members and the CALL board for affording me such a great opportunity to observe in practice what I have been learning about in the classroom.

At the AALL conference, there were so many programs I wanted to attend, but alas, could not clone myself to attend them all, so I am also grateful to have access to the recorded sessions. A highlight, however, was the advocacy training “Raising the Bar in Your State” which Mary Alice Baish, Emily Feldman, and Camilla Tubbs (with the help of so many others) put together before the conference started and which I attended on July 10, 2010. The advocacy session in 2009 in Washington D.C., “Day on the Hill,” was also a pre-conference session. It consisted of the formation of state-based groups which, after the morning review of pertinent law library issues such as the repeal of section 215 of the Patriot Act and continued funding for the Law Library of Congress, visited our respective senators and congressmen to promote the AALL positions. We accomplished so much in one short day. The session in Denver was equally compelling as to issues raised and action steps shared among the participants. This year there were two groups addressing different topics: one group broke out to discuss how to promote the urgent need for states to recognize the importance of publishing authenticated and preserved (i.e. version controlled) state electronic legal materials; the second group, of which I was a part, met to discuss the funding crises for public law libraries and how they are being addressed. Law librarians from Oregon, Connecticut, and Georgia explained what has occurred and continues to occur in their respective states and counties which provided fodder for the rest of us in dealing with similar issues in our own jurisdictions. The discussions were very specific and hands-on: I found them to be practical guides to dealing with funding cuts which are currently affecting all law librarians to some extent but public law librarians more acutely.

At a West luncheon for Government and Academic Law Librarians on July 12, Jim O’Reilly (who is the Chairman of the Hamilton County Law Library in Cincinnati, Ohio) very succinctly demonstrated during his talk the clear importance and mission of public law libraries; the focus of his talk was the soon-to-be-effected, new federal healthcare law, which no doubt will prompt lawyers, jurists, and the public alike to turn to the public law libraries for answers to questions that will apply quite directly and personally to their own lives and the lives of their clients. This is only one large looming example of the critical purpose and function of the public law library. With so much other legislation affecting citizens-in-need during
these difficult economic times, the public law libraries need to be expanding their support and services in spite of funding cutbacks, especially as public libraries are ill-equipped to address such legal topics.

Participating in this session and gaining a greater insight to the plight of public law libraries was just one of the learning experiences from which I benefitted during the AALL annual conference but one which rang especially clear for me. As such, I may have found a mission for some of my volunteer (or gainful?) work after I graduate in December. I have the CALL Grant committee to thank for providing to me the opportunity to continue my involvement in the community of law librarians here in Chicago, as I begin to find ways to give back! I look forward to the challenge. Many thanks!

THINGS TO DO IN DENVER WHEN YOU’RE DEAD
ATTENDING THE 2010 AALL ANNUAL MEETING & CONFERENCE
By Tom Gaylord,
Downtown Campus Library, Chicago-Kent College of Law
tgaylord@kentlaw.edu

Thanks to the CALL Grants Committee, I was able to attend this year’s AALL Annual Meeting and Conference with the assistance of a grant from CALL. I was very much looking forward to it, as I had not attended the annual meeting since the 100th in 2007 in New Orleans. This year’s conference was also the first Annual Meeting since the AALL Leadership Academy that I attended last fall, as well as the first since my appointment to my first position as a supervisor. Thus, I was anticipating attending as many programs as possible that were geared towards management and supervision, something I had not done at prior annual meetings.

In addition to programs on the topic of managing employees, my interests were also focused on mobile technology and collection development. My own library is currently engaged in a revision of our collection development policy. Moreover, the upsurge in patron use of mobile technology, from iPhones, to iPads, to Kindles, has driven our interest in utilizing those devices to increase the ways in which we can deliver information to our patrons. Of course, I’m still interested in programs oriented toward research, reference and teaching, but as those are the types of programs I historically had attended, I planned on attending fewer of those this year, as I went in with a different (and new) set of priorities.

Another thing I was looking forward to was not the content of the meeting itself, but the fact that it would be my first conference of any sort with my new (aforementioned) iPhone in tow. I was curious to see how useful it was to have a phone with the iPhone’s capabilities at a large conference with a lot of attendees. Needless to say, it proved to be quite helpful, as the wireless service in the convention center was mostly excellent, and I never had to stand in line to use the bank of computers reserved for checking e-mail (in fact, I could have gone even further and left the library laptop at home; I turned it on only once the whole trip).

One thing that was prevalent at the annual meeting was

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Twitter. Attendees were tweeting like mad, adding a #aall2010 hashtag to their tweets so that other attendees could follow along. By following Twitter, attendees could find out what was going on in other programs, and perhaps move from one to another if the program being tweeted about sounded more interesting. One program, “Beyond Wayback: Born-Digital Ephemera,” went so far as to have a large screen displaying the Twitter site with AALL-hashtagged tweets. This was an interesting concept, but it also to some extent drowned out the presenters, as all the attendees split their attention between what the presenters were saying and what the crowd was tweeting. One enterprising librarian (who shall remain nameless) even started a Twitter feed for the large blue bear statue/art that peers into the Colorado Convention Center (you can see those tweets at @aall-bluebear).

Saturday evening was the only opportunity to see the Colorado Rockies play, and quite a few made the trip over to Coors Field (and still made it back in time for the Opening Event). Having been to a Rockies game two years earlier, however, I instead opted to go shopping for all of the clothes and toiletries that I had neglected to pack.

Sunday was a busy day in Denver. In addition to the opening session keynote speaker, I attended three programs dealing with supervisory skills and management. I cannot say that all three of them were equally helpful, but I was satisfied with the content that did not veer into the touchy-feely. I was also able to attend the Fellows and Mentors Reception for attendees (and their mentors) of last year’s AALL Leadership Academy. Finally, I attended the Gen X/Gen Y Caucus meeting, where I volunteered to serve on the social committee.

Monday’s events included the ALL-SIS Middle Managers Roundtable Breakfast, a nice networking opportunity. The four programs I attended on Monday ran the gamut from research guide technology to tracking reference statistics. My library has just begun subscribing to DeskTracker, and we were interested in getting some more information on the uses to which more robust reference data could be put. Because I am the incoming co-chair of CALL’s Government Relations Committee, I ended the day by attending the Chapter Leadership Roundtable for the AALL Government Relations Committee. Here’s hoping for some increased collaboration this year among the committees of each chapter.

Tuesday was getaway day, but had perhaps the best array of programs that interested me. I missed the program on vendor response due to a conflict, but my Twitter account told me that the discussion was spirited. CALL’s own June Liebert and Lyo Louis-Jacques told us all about e-book readers (another area of interest in our library). After that, it was time to pack and catch my flight, meaning I missed the last two programs I wanted to see, on using mobile technology in the library, and collection development tools. However, a nice addition to the cost of the Annual Meeting is the ability to listen to the recording of any of the programs you might’ve missed, something that used to cost extra. Thus, while I couldn’t see them live, I can still hear them.

I would be remiss if I did not mention my hotel. I stayed at the Curtis, which was not one of the Annual Meeting hotels, but at which I got a better rate than the others (working hard to get value out of that grant!). A lot of others did the same, and took advantage of a quirky hotel with a good location. Each floor at the Curtis is themed. I was on the thirteenth floor (in room 1313, actually), which, naturally, was horror movie themed. As the elevator stops at each floor, a recorded message tells you at which floor you’ve arrived, and play into the floor’s theme. Thus, whenever I arrived at the thirteenth floor, I was treated to

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Jack Nicholson’s “Heeeeeeeeeeee’re’s Johnny!” from The Shining. You could also get wake-up calls in a variety of “characters,” such as Austin Powers or Yoda.

Thanks, once again, to the CALL Grants Committee for making my attendance at the 2010 AALL Annual Meeting and Conference possible.

All photos courtesy of Julienne Grant.

AALL 2010 TECHNOLOGY BUZZ: LAWBERRY CAMP, OR WHAT THE BLUE BEAR MISSED

By Lyonette Louis-Jacques,
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Your intrepid reporter attended the 2d Lawberry Camp <http://lawberrycamp.com/> at AALL this July in Denver. Lawberry Camp is an unconference – an informal gathering with very few rules. Unlike Fight Club, you can talk about Lawberry Camp.

Sarah Glassmeyer, Faculty Services and Outreach Librarian at Valparaiso, and Jason Eiseman, Librarian for Emerging Technologies at Yale, organized the 1st Lawberry Camp. Sarah had attended an SLA Library Camp/unconference and wanted to bring the idea to the 2009 AALL annual meeting in D.C. The AALL Computing Services Special Interest Section (CS SIS) sponsored the 1st Lawberry Camp. It took place the day before the AALL meeting and was a total blast. About 60 AALL members from all types of law library settings and with varying job responsibilities attended the camp.

We brainstormed ideas for roundtable discussions. I participated in the roundtable talks on reference and work/life balance. One law firm librarian suggested that you can leave an away-from-my-desk message for a 1-hour walk around the park during lunch break...☺ You can manage user expectations down to hourly intervals. The entire Lawberry Camp was livestreamed. My first such experience – every informal move and conversation recorded if you came within camera range!

The 2d Lawberry Camp, also CS SIS-sponsored¹, was held on Saturday, July 10, from 9:00 a.m. to 5:00 p.m., and attracted about 25 participants, mostly from academic libraries. As with the 1st Lawberry Camp, participants in the 2d Lawberry Camp generated a list of roundtable topics then moved to the tables discussing the topics in which they were interested. Participants could come and go as they wished (vote with their feet). Unlike the 1st Lawberry Camp, only one table was livestreamed. And participants voted to report back from their tables at the end of the day.

The topics were:

- Copyright/Creative Commons
- Managing SSRN – Institutional Repositories – Digital Preservation
- AALL Programming – Non-Traditional Forms of Learning
- Law Librarians Ning – Social Networking
- Technology Toolkits
- Greater Issues – General Issues – Budgets
- Teaching & Instruction
- Users
- Current Awareness – Staff & Faculty

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During the discussion on Technology Toolkits, everyone seemed engaged. But I noticed, when I got back to my hotel room to check Twitter, almost everyone in the room had been busily tweeting the whole time! Talk about multi-tasking! A second “backchannel” conversation went on during Lawberry Camp, and that would continue throughout the conference. The ongoing tweets are like attending an alternative, virtual conference, with additional insights on the programs and workshops. Twittering can be a way of taking notes as well. You can get a sense of how it worked from the archives here: http://twapperkeeper.com/hashtag/lawberry

The 2d Lawberry Camp featured, for the first time, “Lightning Talks” and “Battle Decks” sessions. Both demonstrated great uses of technology.

With the Lightning Talks, participants volunteered to do 5-minute presentations. Several repeated their presentations from CALI Friday Ignite plenary session presentations (10 speakers each speaking for 5 minutes with 20 slides - http://conference.cali.org/sessions/1024). CALL member, current CS-SIS Chair, and Electronic Resources Librarian at Chicago-Kent, Debbie Ginsberg, presented again on future law students’ expectations of technology (she also co-presented sessions on “Educational Technology in Law Schools” - http://conference.cali.org/sessions/1137 and “2020 Foresight: Technology in Legal Education after the Reboot” - http://conference.cali.org/sessions/1112 at CALI). Most memorable for me were Debbie’s slides about her kids’ five expectations of technology and how they will be those of future law students (because lawyers run in her family):

1. Technology is ubiquitous.
2. Technology is intuitive.
3. Technology is tactile.
4. Technology teaches you.
5. Technology is something you communicate with.

In other Lightning Talks, Susanna Leers presented slides on the theme, “Dr. Specious* or: How I Learned to Stop Worrying and Love Google and eBay”, and talked about teaching students advanced searches for what they like to use – Google and eBay, including International eBay and eBay’s Everything Else category:

- Adult Only
- Funeral and Cemetery
- Weird Stuff
  - Slightly unusual
  - Really weird
  - Totally bizarre
- Other

Tom Boone discussed Red Box (“Don’t trash the technology…Give people what works best for them.”), Sarah Glassmeyer fast-talked about the scholarly communication revolution with the University of California libraries saying no to 400% site license increase (librarians at heart are “wild-eyed revolutionaries” – write a casebook for CALI, encourage colleagues to accept alternative publication formats), Meg Kribble discussed use of social media for law library outreach at Harvard and the importance of branding. Joe Kraus, Science and Engineering Librarian at the University of Denver, stopped by Lawberry Camp and talked about his collaborative librarianship <http://collaborativelibrarianship.wordpress.com/> site and the future of libraries. Mary Whisner presented on the Legal Scholarship Blog she co-publishes with Susanna Leers on the spot. The blog provides current awareness on calls for papers, conferences, and workshops. She had the scariest assignment because she spoke on the spur of the moment without prepared slides and demonstrated the blog.

The Battle Decks could also induce panic. I have great admiration for the brave volunteers – they did great. With Battle Decks, you have an overall theme – in this case, The Future of Law Libraries – but you’re talking for 5

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minutes on this topic with 10 PowerPoint slides you’ve never seen before. You have to be fairly conversant with the topic to be able to think that quickly on your feet. Luckily, the organizers chose great slides, but the courage, creativity, wit, and depth of knowledge of the presenters made the presentations awesome to watch. Much kudos to our own Debbie Ginsberg, Fred Dingledy, Roger Skalbeck, Mary Whisner, John Nann for excelling at “PowerPoint Karaoke”!

I’ve posted some Lawberry Camp 2010 pics on Facebook:

Lawberry Camp @ AALL 2010
http://www.facebook.com/album.php?aid=199241&id=586957129&l=75fa35e0d0

Some technology takeaways are that practicing presenting with unknown slides can help you be a better presenter. You do not have to be wedded to notes or the podium. You may know more off-the-top-of-your-head than you think. Slides with “impactful” images and little or no text can convey meaning in a powerful way. Each presenter adds unique value to the presentation, beyond the value of the technology/presentation software.

The use of Ustream.tv to livestream events helped people like me attend the unconference virtually (see shoutouts to “Lyo” at the Winter 2010 Lawberry Camp below…J). Also, I’ve seen NBA and WNBA players using Ustream.tv. It’s something that you can use to hone your presentation skills as well as share presentations with others virtually. Being livestreamed also helps you become more comfortable in front of the camera and think on your feet while “on stage” in an informal setting. I can see productive uses by individual law librarians and law libraries. But there are some concerns about reputation and privacy. The Lawberry Camp organizers made sure to ask everyone at the beginning to let them know if they did not want to be recorded. They could block video and use audio only, if necessary. General Lawberry Camp Ustream.tv archives are here: http://www.ustream.tv/user/lawberrycamp.2 Ustream is free. You just need to register an account and have a webcam to get started.

The Lawberry Camp idea has been taking off. Lawberry Camp Midwinter, held at Harvard Law School on January 16, 2010, had about 20 law librarian attendees from six states and a variety of library types. View video here: http://www.ustream.tv/recorded/4017483 (Jason Eiseman has a brief write-up on it at page 5 of the Gen X/Gen Y’s Minding the Gap newsletter: http://www.aallnet.org/caucus/genxy/Newsletter/V1N3.pdf)

There was also a FLawberry Camp on June 5, 2010, at Stetson, with Roundtable Discussions and Lightning Talks. Elizabeth Farrell, one of the organizers, reports that there were about 25 attendees representing academic, firm, and county law libraries in Florida. Per Elizabeth, it was well received, especially by “firm and county law librarians who usually don’t have the resources to attend the national conferences”:

http://flawberrycampers.pbworks.com

Another take-off on the Lawberry Camp idea was the June 21, 2010 CALI Preconference Unconference Hackathon: “Robots in Legal Information Time to Reprogram!”:


Hope the links above give y’all an idea of some of the technology buzz at AALL 2010. But, better yet, look out for a Lawberry Camp near you so you can see for yourself what the Blue Bear missed!


2. The general CS-SIS Ustream.tv page is here: http://www.ustream.tv/user/CSSIS2010
INNOVATING OUR WAY FORWARD:  
CLAS COLLECTION DEVELOPMENT WORKSHOP  
By Tom Keefe, Louis L. Biro Law Library  
8keefe@jmls.edu

On Friday, June 18, 2010, the Chicago Legal Academic System (CLAS) libraries sponsored a workshop to promote innovative and collaborative collection development among law schools. The subtitle, and perhaps theme, was “re-shaping and re-envisioning our collections for the future.” The workshop, hosted at John Marshall Law School, attracted 53 participants from Illinois, Indiana, Wisconsin, and Minnesota.

The workshop even included a guest speaker, Shannon Hein, from Buffalo, New York!

The genesis of the workshop was the notion that academic libraries are going to have to work smarter and more efficiently to effectively provide patron services in the years to come. In order to do so, academic libraries will have to adhere to “best practices” and learn to collaborate in order to avoid wasting valuable resources. The goal of the workshop was to share successful collection development ideas and inspire new ones.

The backbone of the event was a survey that the planning committee circulated to all CLAS libraries. The survey included questions about anticipated cancellations, print retention and weeding, budgets, use of databases and electronic resources, and library-faculty relations. The survey and results can be viewed at the Summer 2010 Workshop Wiki, http://wiki.claslibraries.net/wiki/Summer_2010_Workshop.

After an initial discussion of the survey results, there followed a short series of panel discussions. The first panel discussion focused on shifting collection development policies in light of budgetary constraints and a proliferation of online resources. The second panel discussion addressed ongoing efforts to digitize important research materials and the role of e-books in collection development.

After lunch, the gathering broke into brainstorming groups to share ideas and develop action points. The brainstorming sessions included topics on:

- Collection development for particular constituencies
- Cooperative/collaborative efforts
- Rewriting Collection development policies
- E-books and e-readers
- Managing electronic resources
- Government documents
- Collection management and space
- Foreign, comparative and international law collections
- Vendor pricing models and
- Publicizing and marketing resources.

Summary reports from most of the breakout sections are also available at the CLAS wiki noted above.

The workshop was a great success. We are all facing similar obstacles and it will take all our talents to successfully manage the changes ahead. Workshops such as this one provide peers the opportunity not only to commiserate but also to collaborate, to innovate, and to chart a course for future success.
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CALL Meeting Schedule 2010-2011

Business Meetings
• September 23, 2010 (Thurs.)
• November 17, 2010 (Wed.)
• February 17, 2011 (Thurs.)
• May 18, 2011 (Wed.)

Details will be posted as they become available. Dates subject to change.

Executive Board Meetings
• August 10, 2010 (Tues.)
• September 14, 2010 (Tues.)
• October 12, 2010 (Tues.)
• November 9, 2010 (Tues.)
• December 14, 2010 (Tues.)
• January 11, 2011 (Tues.)
• February 8, 2011 (Tues.)
• March 8, 2011 (Tues.)
• April 12, 2011 (Tues.)
• May 10, 2011 (Tues.)