



CALL Bulletin

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Save the Dates!

The tentative schedule for the 2001-2002 CALL Business Meetings is as follows:

September 21, 2001
November 16, 2001
January 18, 2002
March 15, 2002
May 17, 2002

In addition, we will have our annual Holiday Party with SLA in early December.

We look forward to seeing you then!



FROM THE EDITORS

As you are reading this, the summer has faded and autumn is upon us. Summer Associates have left the law firms, the law schools are back in session again, and court libraries are in full swing with the fall litigation season. Where did the summer go? Our last CALL Business Meeting (which is reported on in this issue) — occurred four months ago, in May.

The *CALL Bulletin* committee has undergone some changes over the summer. Naomi Goodman, our senior editor from last year, has moved “upstairs”, taking the position of Secretary on the CALL Board. She will serve as our liaison to the board, for which we’re grateful. Bob Winger of Neal, Gerber & Eisenberg, will serve again as co-editor for the 2001-2002 year; he is joined by incoming co-editor Joan Ogden of McGuireWoods LLP. Gabrielle Lewis of D’Ancona & Pflaum is now our advertising coordinator, taking over for Christina Wagner who is currently otherwise occupied (for more on that, see “People and Places”). We also have some new committee members, Kelly Pucci and Susan Boland. So welcome all!

We have labeled this issue the “Summer/Fall 2001” issue. In previous years, this issue had been called the “Summer” issue, but wasn’t reaching our membership until the beginning of fall. We have decided to use the dual-designation for this one issue. Next year, the Fall issue should be just that!

Inside this issue, you will find reports on end-of-the-year CALL business, including our May Meeting Round Up and synopses of the Committees’ annual reports for the past year. There are also reports on the events related to the annual meeting of AALL, our parent association, which was held in Minneapolis this past July.

For the coming *CALL Bulletin* year, Jean Wenger is continuing with her “Professional Reading” column. Sally Holterhoff will add to her “Whatever Happened To . . .” series, which provides us with updated information for past CALL members in their new — often exotic — locales. Kay Collins will continue to find an “Internet Moment” for us, and Janice Collins will keep us informed of all the latest “People and Places” news. Finally, Joan is especially pleased to report that Debbie Rusin has taken up the “Working Smarter” challenge.

We’ve always considered this issue to be a wrapup of the past year for our organization, and it’s also a kickoff for the coming year. So enjoy, and please don’t forget that if there is anything you would like to contribute to — or have included in — subsequent issues, please contact either one of us, your editors...

Bob Winger
Joan Ogden

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Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. Direct questions, articles, or other items of interest to the co-editors:

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<u>Issue</u>	<u>Deadline</u>
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Winter	November 1
Spring	January 15
Summer	May 1

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PRESIDENT'S LETTER

John Klaus, Seventh Circuit Court

Dear Members:

One way for an organization to stay strong and active is to reach out to other organizations. This year the CALL Executive Board is planning several outreach activities to other groups.

Our outreach program with other library organizations has already begun. At the AALL annual meeting this year the CALL get together was a joint dinner with the Minnesota Association of Law Libraries (MALL).

Like last year at this year's Legal Tech conference in Chicago there will be a CALL day. November 5th, is the scheduled CALL day. All CALL members will receive free passes to the exhibit hall. CALL members will present at some of the educational programs, and there will be a free luncheon for CALL members. We are planning to ask members of the Law Librarians of Wisconsin (LLAW) to join us for this event.

Also in November we are planning to have another joint luncheon meeting with the Illinois Chapter of SLA.

Finally in September 2002, the Mid-America Association of Law Libraries (MAALL) is having its annual business meeting in Champaign, Illinois. They are hoping CALL members will join them for the meeting.

These joint meetings are an outstanding opportunity for CALL members to network with other library professionals.

Legal Publishers are another group with whom we have outreach programs planned for the year. I have asked the Relations With Information Vendors Committee to look at sponsoring trips to the Commerce Clearing House offices in Chicago and to West Group offices in Deerfield. The trip to West Group would be the first time that CALL has sponsored such an event.

These tours will provide an excellent opportunity for CALL members to reach out to the legal publishers.

Finally, the best way to keep an organization growing is to reach out to potential new members. This year we are planning a "Student Outreach" day for graduating library school students from Dominican University and the University of Illinois. We are planning to invite them to our spring luncheon where the speaker will be a member of the AALL Board.

I am hoping that all of these outreach activities will help CALL remain a strong and active organization. ■

John

PEOPLE & PLACES

Janice Collins

Neal, Gerber & Eisenberg

Congratulations to Christina Wagner and Ruth Bryan Martin on the birth of their children this summer.

Ruth's daughter Sarah Elizabeth Martin was born on July 14th weighing in at 7 lbs 6 ounces and was 19.5 inches long. Christina's son Michael was born July 30th, weighing 7 lbs 10 ounces and was 20.5 inches long. Both Moms and babies are doing great.

We say good-bye to Lisa Davis, a former board member, who recently moved to Indianapolis. Thanks, Lisa, for all of your work on behalf of CALL.

Sheri H. Lewis, formerly Associate Law Librarian for Research Services at Mercer University Law Library, is now Associate Law Librarian for Public Services at the D'Angelo Law Library.

Elaine Dockens, formerly Director of Library Services at Rooks, Pitts and Poust, is now Director of Library Services at Tressler, Soderstrom, Maloney & Priess.

Directory changes

D'Ancona & Pflaum fax number should be (312) 602-3000.

The phone numbers of the Lake County Law Library have been changed. The new main number is (847) 377-2800 and David Bender's new direct number is (847) 377-2267. ■



CALL OFFICERS AND COMMITTEES 2001-2002

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 Doris Nudling
 Kefira Philippe
 Theresa A. Ross
 Scott Burgh, Liaison

**CALENDAR**

Compiled by Christina Wagner

September 9-11, 2001

Websearch University, Reston, VA

www.websearchu.com

September 21, 2001

CALL Business Meeting, Chicago, IL

September 21-23, 2001

"Basic Law Cataloging", John Marshall Law School,
Chicago, ILwww.aallnet.org/prodev/event_cataloging.asp

September 26, 2001

"Tending the Garden of Knowledge: An Inside Look at
Communities of Practice" (Distance Learning Program)[www.sla.org/content/Events/distance/virtsem/
index.cfm](http://www.sla.org/content/Events/distance/virtsem/index.cfm)

October 2, 2001

"Metadata and Internet Technologies", SLA-Illinois Chapter
Chicago, ILwww.sla.org/chapter/cill

October 11-14, 2001

4th Annual LITA Forum: "Integrating Innovation: IT in
the Transformation of the Library," Milwaukee, WIwww.lita.org/forum01/index.htm

October 14-17, 2001

2001 Federal Depository Conference and Fall Depository
Counsel Meeting, Alexandria, VA[http://www.access.gpo.gov/su_docs/fdlp/tools/
01conreg.html](http://www.access.gpo.gov/su_docs/fdlp/tools/01conreg.html)

October 24-28, 2001

SLA Technology Forum, 2001, Monterey, CA

[www.sla.org/content/learn/withcolleagues/
tech2001.cfm](http://www.sla.org/content/learn/withcolleagues/tech2001.cfm)

November 2-3, 2001

"New Perspectives on Law Library Acquisitions and
Collection Development", American University College of
Law, Washington, DC<http://www.aallnet.org/prodev>

November 2-8, 2001

ASIST (American Society for Information Science and
Technology) 2001 Annual Meeting, Washington, DCwww.asis.org/Conferences/AM01/index.html

November 4-8, 2001

Internet Librarian 2001, Pasadena, CA

www.infoday.com/il2001

November 12-13, 2001

EContent 2001, Santa Clara, CA

www.econtent2001.com

November 16, 2001

Joint SLA/ CALL Business Meeting,
Chicago, IL

June 8-13, 2002

Special Libraries Association Annual Meeting,
Los Angeles, CAwww.sla.org

June 13-19, 2002

American Libraries Association Annual Meeting,
Atlanta, GAwww.ala.org

July 20-24, 2002

American Association of Law Libraries Annual Meeting,
Orlando, FLwww.aall.org

Advertisement



CALL Executive Board Minutes

Patricia Sayre-McCoy
D'Angelo Law Library
University of Chicago

February 8, 2001

AALL HQ

Called to order: 9:00 a.m.

Adjourned: 11:50 a.m.

Present: Frank Drake, Lisa Davis, Nancy J. Henry, John Klaus, Pat Sayre-McCoy

1. Minutes

Dec. minutes approved with corrections.

Jan. minutes approved with corrections.

2. Treasurer's report summary

Scott Burgh was not able to attend but he sent the following information to Frank Drake: there were no significant changes in CALL finances. We are using the previous budget as a working document for this year.

3. Old Business

A. Answering machine - Pat will fix it today after the Board meeting. There are still problems with remote operation.

B. AALL meeting agenda - CALL has nothing to add.

4. New Business

A. AALL 2001 meeting

1. Activity area - CALL will have a booth in the activity area as usual. We will also have extra copies of our brochure and the *Bulletin* for the PR showcase unless this is just a suggestion of what we should include in the CALL booth, in which case, we already do include it.

2. VIP Program - AALL is still continuing with this program, but CALL is not participating. We would prefer the money be used for more scholarships.

3. Dave Glynn has again offered to sponsor the CALL "no-host" dinner in Minneapolis. He sponsored the CALL dinner last year in Philadelphia and it was very popular.

B. CBA/West Luncheon

West has asked for the CALL mailing list to send out invitations to the CBA/West luncheon. It will be a free program with Bob Berring as the speaker. The Board agreed to provide the list for the cost of printing.

4. Committee Reports

A. **Bulletin** - The winter issue will be sent to the press very soon.

B **Public Affairs letter** - A sample letter regarding the county law library funding legislation is included. Richard Matthews will send the sample to the CALL listserv so CALL members can send in their own letters as well.

C. **Grants Committee** - They will make an announcement regarding CALL grants on the CALL listserv.

D. **Brochures** - There is some delay getting the brochure information from the past chair of the committee to the present one, Michael Brown. The committee will leave the brochure as it is for this year. The copies needed for Career Day at Dominican University can be updated by hand.

E. Other Committees

Bylaws - The Committee needs to send out the proposed changes soon. The Board would like to have them voted on at the Sept. business meeting.

EPIC - The Committee sent out a survey to the Directors of libraries asking to identify paraprofessionals and their needs. It had an unfortunate tone and appeared to be sent out with the Board's approval, which was not the case. There have been some replies received. The Board believes that another survey should be sent out to the paraprofessionals themselves, focusing on desired educational programs.

Public Relations/Community Services - Combining these two committees didn't seem to work as they had very different purposes. We will leave them combined another year to see if the situation improves, and then decide whether to have both or eliminate one.

Website - The CALL website is up and running now and the Board discussed changing the committee name back to the Internet committee, as is better reflects the actual activities of the committee. Back issues of the *CALL Bulletin* will be posted to the website, as well as job ads received. ■



March 8, 2001

AALL HQ

Called to order: 9:12 a.m.

Adjourned: 11:30 a.m.

Scott Burgh, Frank Drake, Nancy Henry, John Klaus, Pat Sayre-McCoy, Jean Wenger

1. Minutes

Feb. 2001 minutes accepted with corrections.

2. Treasurer's Report

Deposits for Jan. 18 through March 8 2001 equaled \$1,689.00. Checks written during this time period equaled \$2,898.75. Total balance in the Harris Bank account is \$12,140.51.

The Northern Trust account CD is now \$3,662.03.

3. Old Business

CALL Elections 100 ballots have been received so far of the 282 ballots sent out to voting members of CALL.

4. New Business

A. AALL 2006

Chicago has been selected as one of the possible sites for the 2006 AALL annual meeting. 2006 is the 100th anniversary of AALL, so it would be very exciting to have it here in Chicago. Frank will write a letter on behalf of CALL supporting the selection of Chicago as the site for the 2006 conference.

B. AALL *Law Library Journal* focus group. The *Law Library Journal* is sending out a survey on the journal's use and will also have focus group discussions at AALL HQ. CALL members may be selected to participate in the focus group.

5. Committee Reports

Bulletin

Jean will talk to Bill Schwesig of the Website Committee about getting past issues of the *Bulletin* on the webpage.

By-Laws

A proposed revision to the bylaws to make it clear that a percentage of the voting membership must vote, not the entire membership, should be sent to the CALL Board in time for discussion at the April 12 meeting. They can then be discussed at the May meeting and voted on in September. Another proposal to fill vacant

offices (not V.P. or President since they are already covered) that indicates the unsuccessful candidate should be given first refusal should also be written up following these deadlines.

Elections

A group of CALL members has been organized to count the CALL ballots. This group will also count the AALL ballots a week or so after the CALL ballots are counted.

Grants

JoAnn Hounshell was awarded a grant for an AALL Acquisitions workshop. She is the first grant recipient this year.

Public Affairs

An official letter from CALL was sent out in support of the funding bill for county law libraries. Sample letters were also posted to the CALL listserv so individuals could also send letters to state officials. ■

April 19, 2001

AALL HQ

Called to order: 9:15 a.m.

Adjourned: 12:15 p.m.

Present: Pegeen Bassett, Scott Burgh, Lisa Davis, Frank Drake, Naomi Goodman, Pat Sayre-McCoy, Christina Wagner

Welcome to Pegeen (new director), Naomi (new secretary) and Christina (new V.P.)

1. Minutes

March minutes accepted with corrections.

2. Treasurer's Report

Deposits for the period March 9, 2001-April 18, 2001 equaled \$3,591. Checks written during this time period equaled \$3,486.92. The total balance in the Harris Bank account is \$12,244.59.

The Northern Trust CD balance as of April 3, 2001 is \$3,6797.64.

3. Old Business

AALL 2006

AALL has selected St. Louis as the site for the AALL 2006 annual meeting. Even with subsidies, the cost of shuttle busses between downtown Chicago and McCormick Place were too expensive, and hotel costs



are also much lower in St. Louis. Also, smaller meetings such as committee meetings, are not well served by the room set-up in McCormick Place.

CALL Brochures

There is no need to reprint the brochures for 2000-2001. We have enough to pass out when we need to, and can just make the corrections by hand. They will be updated with new information for 2001-2002.

4. New Business

Crain's article rebuttal

Richard Matthews, chair of the Public Affairs committee, drafted a reply to the Crain's article suggesting law firm libraries were becoming obsolete. Frank sent it to the CALL listserv for comment. The Board reviewed it and voted unanimously to send it to Crain's.

Information Authority/Integrity

(re: Bob Berring's talk)

1. Bob Berring's talk for National Library Week, at the Westlaw luncheon on April 5, 2001, was very impressive, according to CALL Board members who were able to attend. He stressed the need for librarians to be active in Information Authority/Integrity; this might be a good topic for a Continuing Education program, perhaps in a panel/discussion format. CALL theme for next year?

American Lawyer is interested a program similar to the one CALL did as part of LegalTech last year. Information Authority/Integrity might be a good topic for them too. We might also recap the local government information resources program from this year.

2. Possible special committee for CALL

It has been suggested that there be a committee on Information Authority/Integrity and this would be a good special committee. This committee may also participate in Continuing Education. This is also an issue for Dominican University's review of their GLSIS program.

Dominican University Program Review

Dominican invited librarians to serve on a focus group to review their GLSIS program. Several CALL members participated: Scott Burgh, Rebecca Corlis, Susan Siebers, Nancy Tuohy and Judith Wright.

5. Committee Reports

Elections - 145 valid ballots were received (of the 273 sent out) by the deadline of March 15 and were counted on March 26. The winners are: Christina Wagner, Vice-President/President Elect; Naomi Goodman, Secretary; Pegeen Bassett, Director. The results will officially be announced at the May business meeting and a vote to destroy the ballots will be taken then too. The results were unofficially announced on the CALL listserv.

Grants Committee - CALL is eligible for an AALL grant for one full registration to the annual conference. This grant has been turned over to the Grants and Awards Committee.

CALL Bulletin

There was a request from AALL to reprint an article that had originally appeared in the *CALL Bulletin* and the *Bulletin* editor asked for a clarification on permissions. We used to include a reprint policy statement in each *CALL Bulletin*, but it seems to have disappeared by 1996. We will reinstate it with the next issue of the *Bulletin*. The Board also decided that if the author of the article and the *Bulletin* editor agree to reprinting, the Board doesn't need to give permission to reprint articles that are wanted for non-commercial purposes. This section of the Committee Chairs' Handbook will be rewritten to remove the need for Board permission for non-commercial reprint requests. The Board still wants to review commercial uses and uses that would reproduce the CALL logo, but agreed that this we don't need to give formal permission.

The Board and *Bulletin* editors want authors to know that articles submitted to the *Bulletin* are subject to editorial review.

The upcoming issue of the *Bulletin*, about virtual law libraries, is, appropriately, the first one done entirely electronically.

Continuing Education - There will be a program May 1, 2001 about locating local government information on the web.

Membership - CALL renewal forms are due out soon. The Board reviewed and approved the new layout of the form. Problem mailing labels will be sent to Janice Collins to discuss with AALL.

There was a brief discussion of a Committee member "retreat" sometime in Oct. 2001 for interested parties to meet together for planning and discussion of CALL activities. ■



CALL Executive Board Minutes

Patricia Sayre-McCoy Naomi Goodman
 D'Angelo Law Library Valparaiso University
 University of Chicago School of Law Library

May 10, 2001

AALL HQ

Called to order: 9:05 a.m.

Adjourned: 10:40 a.m.

Present: Pegeen Bassett, Scott Burgh, Lisa Davis, Frank Drake, Nancy Henry, John Klaus, Pat Sayre-McCoy, Christina Wagner, Jean Wenger

1. Minutes

April minutes accepted with corrections.

2. Treasurer's Report

Scott still has not received a bank statement from the Harris Bank. Deposits totaled \$2,395.00 and checks written totaled \$530.13. The balance as of May 9 is \$14,109.46.

The CD at Northern Trust bank now totals \$3715.87.

Scott is beginning to work on CALL's 2000 taxes.

3. Old Business

A. Crain's article

CALL's reply to the Crain's article was largely written by Richard Matthews and revised by the CALL Board. It has been sent to Crain's.

B. CALL Directory

The Board had emailed the membership asking for comments on the new format for the 2000/2001 directory. Some members liked having just names and email addresses in the member listing, others wanted full addresses there too. We can set the listings up as paragraphs rather than columns so it will look more like the older format. Everyone who responded liked having the phone numbers separated from the fax numbers. Maybe we could bold the phone numbers in the paragraph format so they aren't confused. People also requested that the OCLC institution symbol for each library be included. The paragraph format will increase the number of pages in the directory, but not enough to significantly increase the cost of printing.

The Board also discussed the possibility of including ads in the directory to offset some of the printing and database rental costs. Christina is working on this.

The ad rates for the directory will be higher than those in the *CALL Bulletin* since the directory is used much more frequently.

C. HB215 (County Law Library funding bill)

A second group of letters in support of increasing the amount of money county law libraries receive from filing fees was sent by CALL to the conference committee. The bill was approved by the Illinois Senate for a lower amount than was originally proposed. The county boards would still need to approve the increases.

D. CALL Membership Forms and Dues Invoices

The Board approved the new version with corrections. The Board will send an announcement to the CALL listserv reminding people to check the box on the form to request removal from the CALL listserv, if they wish to be removed from the list. If this box is NOT checked, the member is automatically added.

E. LLJ Focus Group

Ten CALL members will participate in *Law Library Journal's* trial focus group on May 11, 2001. This group will assist LLJ to fine-tune their questions for the regular focus group discussion at AALL.

F. AALL VIP Program

CALL has invited Prudence Dalrymple, Dean of Dominican University's library school as our VIP this year.

4. New Business

A. Policy on Committee Use of CALL Letterhead

Some committee chairs would like to use CALL letterhead for their committee correspondence. Currently any Board member may use it, but there is no policy for CALL committee chairs regarding its use. It was agreed that the committee chair should make the request for use of CALL letterhead to the committee liaison who would approve or deny the request. If the liaison was unclear, he/she would contact the Board via email for a decision. This information will be added to the Committee Chairs Handbook: "Any use of CALL letterhead by committees should be approved by the committee Board liaison, who may refer it to the Board for approval."

B. CALL "No-Host" Dinner

The CALL dinner will be Saturday, July 14. We have a sponsor again this year, David Glynn, Director of Product Development at *Law Bulletin*. The dinner will be a joint one with the Minneapolis law library association. John Klaus will get an exact count of CALL attendees.



5. Committee Reports

Awards - Nominations for CALL annual awards are now being accepted. There are no nominations for the Agnes & Harvey Reid Award for Outstanding Contribution to Law Librarianship.

Brochure - The new brochure was accepted with corrections.

Bulletin - The committee will get the printing dates back on schedule this year; the next issue is the summer issue and will be published in August or September. The fall issue will probably be the November one. This will be discussed further at the June Board meeting.

Community Services - The list of possible volunteer activities will be published in the *CALL Bulletin* and was also sent to the listserv. **Grants** - CALL awarded grants for AALL to Cynthia Allen, Margaret Duczynski, Valerie Kropf (who was awarded the registration grant from AALL) and Kelly Pucci. There will also be a drawing for a "singing" program for any CALL member attending the AALL annual conference.

Website - The committee chair, Bill Schwesig, is attending the AALL webmaster workshop.

Annual reports were received from the **Continuing Education** and **Union List** committee chairs.

6. Comings and Goings

Susan Siebers has been nominated for the Chicago Library System Board of Directors. Sandy Gold is the chair of the Future Law Librarianship Committee of AALL. Frank Drake is chair of the Council of Chapter Presidents of AALL. ■



Outgoing President Frank Drake passes the gavel to new President John Klaus (left) at the May Business Meeting.

BUSINESS MEETING ROUNDUP

Naomi Goodman
Valparaiso University
School of Law Library

CALL's May Business Meeting, held on Friday 18th at Maggiano's Little Italy, was attended by 105 members, a recent record. President Frank Drake welcomed members, made committee announcements, and acknowledged committee chairs and members. Printed committee reports were also distributed. Later in the meeting, members of the outgoing and new boards were introduced.

The speaker was Scott R. Lassar, United States Attorney, Northern District Illinois since 1998, and Interim United States Attorney from August 1997 until becoming Attorney. He spoke on many subjects including the federal government's "War Against Drugs," which he feels will not be won until the demand for drugs is reduced, prosecuting street gangs, gun legislation, the death penalty, and public corruption. He felt the most personal satisfaction of his career from prosecuting the Archer Daniels Midland Company antitrust case, and the Operation Greylord judicial corruption case, even though the latter did not result in merit selection of judges. He believed the most important quality for a prosecutor is good judgment.

CALL grants to help with attending the AALL Meeting 2001 in Minneapolis were presented to Margaret Duczynski, D'Angelo Law Library, University of Chicago, to Kelly Pucci, Marshall O'Toole Gerstein Murray & Borun (now, Marshall Gerstein & Borun), to Cynthia Allen, Loyola Law School Library, and to Valerie Kropf of Sonnenschein Nath & Rosenthal, who also received a AALL grant (given to a new AALL member) covering the meeting registration.

Two Chapter Awards were presented. Janet Wishinsky, recently retired from the William J. Campbell Library of the U.S. Courts, received the Lifetime Achievements in Law Librarianship Award. The In-House Publications Award, presented to D'Ancona & Pflaum, was accepted by Gabrielle Lewis and Peggy Newton.

CCH INCORPORATED sponsored the meeting. Professional Library Services donated the door prizes, which were won by Alice Loan of Altheimer & Grey, and Ann Morris of Skadden, Arps, Slate, Meagher & Flom. ■



Advertisement



CALL Annual Committee Reports Frank Drake, Arnstein and Lehr

ARCHIVES

The committee focused on organization again this year. The Archives collection is kept in two file cabinets at Loyola University School of Law Library. The materials are arranged in broad subject groups. Our focus this year was to continue to organize these broad subject groups in chronological order. This was not completed. It will remain our focus for next year. The committee spent no money this year.

Julia Jackson, Chair

AWARDS

The Grants and Awards committee presented two awards at the CALL Annual Business Meeting on May 18, 2001.

D'Ancona & Pflaum was awarded the Outstanding In-House Publication Award for "Take A Dive! Internet Search Engines: Finding Information on the Internet" brochure. Gabrielle Lewis accepted on behalf of Peggy Newton.

Janet Wishinsky was presented with the Outstanding Lifetime Achievement Award.

Nancy Henry, Chair

BULLETIN

On the production side, the Spring issue is our first issue produced electronically for the printer, including photographs and advertising, (in contrast to "camera ready" copy.) Production has gone well, and should lead to quicker publication and possible savings in the future. We also are using a new layout person, which has resulted in quicker turn-around and improved layout.

The committee has published three issues (Fall 2000-Spring 2001) and will publish a fourth in August or September (Summer 2001). (As of this date, May 8th, the Spring issue is at the printers.) The three issues published to date have been special issues dealing with professional topics: "Core Competencies" (Fall), "Library School Revisited" (Winter), and "The Virtual Law Library" (Spring). We have enjoyed putting these issues together, particularly working with the large number of CALL members who willingly set aside time to write about their interests and experiences in these areas.

We were pleased to continue the columns "Working Smarter", "Internet Moment", "Professional Reading", "People and Places", and introduce a new column "Whatever Happened to..." about CALL members who have moved to other areas or careers. We also printed an expanded "Calendar". Another feature was the early publication, in the Winter issue, of a summary of the reports by the CALL CRIV Committee and CCH INCORPORATED following "reverse site visits" by the publisher to CALL libraries.

Advertising revenues were down this year, despite a new advertiser, as our regular advertisers placed less advertising with us. We recommend the appointment of a member to the *Bulletin* Committee whose sole duty is to look after advertising for CALL.

The *Bulletin* Committee members: Bob Winger (Co-Editor), Naomi Goodman (Co-Editor), Christina Wagner (advertising manager), Sally Holterhoff, Joan Ogden, Deborah Rusin.

Naomi Goodman, Co-Editor

BYLAWS

This committee of one was available to the Board to assist with any questions about CALL's Bylaws or research into any issues not covered. Issues the Board raised were to find out how other Chapters handle replacing other Board members not already covered in our Bylaws and to look into the procedures for voting on Bylaw changes. These questions will continue to be looked at and reported on next year, as the committee's membership will remain as is.

Carolyn Hayes, Chair

COMMUNITY SERVICES

Committee Members for the year 2000-2001: Susan Boland, Northern Illinois University; Therese Clarke, Northern Illinois University; Sandra Kay Jacobson, Jones Day Revis and Pogue; Eric Parker, Northwestern University; Michael Brown, Co-Chair, University of Chicago; Elaine Dockens, Co-Chair, Rooks Pitts and Poust (and author of this Annual Report).

The Committee spent the first half of the year individually thinking about the mission of the Committee and what we, as Committee members, would like to do with this assignment. We attempted to arrange a Committee meeting during early 2001, however, due to schedules and distance we were unable to schedule a meeting.

We then hit upon the idea of working individually from our respective locations — first selecting volunteer activities that appealed to us individually and also



getting information on other volunteer activities in our area that might appeal to the CALL membership. Based on e-mails from individual Committee members, I put together a rather long list of ideas and e-mailed them to the CALL list serv. In addition to the list, we unveiled our new approach, viz., it would be up to the individual CALL member to take the initiative to volunteer for an activity that appealed to them instead of waiting for a Committee member to put a group together. A list of thirteen activities was mailed to the membership in mid-April 2001. In addition, the May issue of the *CALL Bulletin* also carried a two-page spread of these activities.

The CALL membership seemed to respond to the new approach. Volunteer activities this Spring included, among other things, the Old Town School of Folk Music, the Recording for the Blind Studio in Chicago, and a food bank in the Northwest suburbs.

For the year 2001 to 2002 we hope to initiate a reporting system so that we can keep better statistics on the volunteer activities of CALL members. In addition, the Board voted to allow the Committee to use CALL letter head in corresponding with volunteer organizations and that should raise the level of professionalism in our volunteer activities.

CONTINUING EDUCATION

The committee consisted of Spencer Simons and David Rogers, co-chairs, and members Charles Condon, Jamie Stewart, and Priscilla Stultz. The CALL Board Liaison to the Committee was Lisa Davis.

Programs and Events

Programs this year included a Dotcom Bake-Off, completed in cooperation with American Lawyer Media, a repeat of "Just the Facts, Ma'am," "HR Do's and Don'ts" and an upcoming presentation "Local Government Resources on the Web."

Summary

All programs were successful, well reviewed, well-attended and broke even or produced a surplus. We met our goal of providing four-five programs, by producing four successful programs. The goal is to invest resources earlier in the year to have programs starting in the early Fall for the 2001-2002 year.

Suggestions for Future Programs

Better coordination with National programs will help to minimize duplicative efforts. AALL is seeking to improve communication with local chapters. Hopefully someone will be at the AALL meeting this year for the meeting they are seeking to have to bring all stakeholders up to speed.

The programs for paraprofessionals have been well received during my tenure on the committee and the policy of having a program specifically intended for paraprofessionals should be continued. A "skills" course is envisioned with an emphasis on the most popular OPACs and bibliographic utilities.

As reference skills have changed over the past decade, a round table on supporting new technology for our patrons is also in the early stages of planning. Coordinating a rotating calendar of topical sessions is also in early discussion stages.

Other Observations

I would like to suggest that the issue of obtaining a postage meter from the Post Office be revisited. The process of purchasing stamps and waiting a considerable period of time for reimbursement is quite a burden on the responsible committee member, and the amount of record keeping, communications, and involvement by several CALL officers on each occasion may well justify the efforts required to obtain a postage meter.

Dave Rogers, Chair

ELECTIONS

The election for the 2001-2002 CALL Board yielded a total of 145 valid ballots, which were received by March 15 and were counted on March 26. The ballots were counted by Michael Brown, Camille Dzija, and John Klasey. The winners were:

Christina Wagner, Vice President/President Elect
Naomi Goodman, Secretary
Pegeen Bassett, Director

Each candidate and Frank Drake, CALL President, was notified of the election results on March 26 or March 27. Frank unofficially announced the results to the membership on March 27 via the CALL listserv. These results will be officially announced at the May meeting; a vote to destroy the ballots will also be taken at that meeting.

The CALL Elections Committee also assisted with AALL's 2001 ballot count on April 9. Michael Brown, Janice Collins, Camille Dzija, and John Klasey tallied the ballots along with Roger Parent, Executive Director of AALL.

The committee incurred no expenses this year.

John Klasey, Chair



EMPOWERING PARAPROFESSIONALS IN CALL (EPIC)

The EPIC committee did little this year. There were no programs nor presentations given. A question did arise, however, about just what direction the committee intended to go in the coming months. To that end, the committee met and decided to do a survey that would be distributed via email to CALL members in an attempt to glean information and experiences from members with regards to paraprofessionals in CALL libraries. It was also hoped that we could find out from members just what they wanted out of our committee.

My great thanks goes to Doris Nuding who did the overwhelming majority of the work involved in the survey including formulating the questions, distributing the surveys and collecting the information. Without her work, the survey might not have been done at all.

Unfortunately, the returns for the survey were disappointing. Nevertheless, some of the suggestions that I read were interesting and in the next month or so the committee will be getting together to consider the responses and put together a plan of action for the upcoming year.

Fiscally, our annual budget is \$500 of which nothing was used.

Michael Wilson, Chair

GRANTS

The grants awarded this year were determined by a subcommittee of the whole of the Call Grants and Chapter Awards Committee. Thus all five members participated in the decision-making: John Austin, Judith Gaskell, Nancy Henry, Jayne McQuoid, and Jeff Meyerowitz. Most of the committee work was accomplished using e-mail, conference calls, and faxes.

Five CALL grants were awarded. At the March 16th CALL meeting, JoAnn Hounshell was awarded a grant to attend the AALL Acquisitions Institute held on May 19-21, 2001. Then at the May 18th CALL meeting, four grants were awarded to attend the AALL Annual Meeting in Minneapolis from July 14th through the 19th. These awardees were Cynthia Allen, Margaret Duczynski, Valerie Kropf, and Kelly Pucci. Valerie Kropf was also chosen to receive the free registration offered by AALL to a new member from our chapter. The winners of these grants will all be reporting on their experiences in future *CALL Bulletins*.

Judith Gaskell, Chair

MEETINGS

Members of the Committee: Nancy Faust, co-chair; Ann Werner, co-chair; Rene Husak; Leslie Lanphear; Mary Ann Lenzen; Deborah Rusin; John Klaus, Liaison

Discussion

The Meetings Committee is responsible for choosing the venues and menus of the five CALL Business Meetings throughout the year. An average of 83 members per meeting attended in the 2000-2001 calendar year.

Responding to members' requests, the Committee made a concerted effort to vary our Meeting venues. Because of cost concerns, it was difficult to find hotels that would meet our budget (the 10% Hotel Tax, in place to pay for construction of sports stadiums, is passed along to us), so we looked beyond our traditional "hotel" location. This year, we met in two restaurants, two hotels and at the Chicago Bar Association. Our changes in location also meant corresponding changes in prices - meeting costs rose an average of \$465 per meeting over the 1999-2000 year. Cost to members averaged just under \$20.

New this year was the use of the CALL listserv to ensure that members would have the opportunity to get information about the meetings in a timely fashion. This was a great success; many members took the opportunity to register up to the last minute. It was good for the Committee, too, as we had a much more accurate count for the caterer.

Mailing of flyers still remains a problem. We had complaints after the first two meetings that members did not receive the flyers (a perennial problem); we are trying to solve this by varying where and how we mail the flyers. Labels for the flyers were also a problem. Produced for the first time by AALL, and not CALL, many labels were incomplete, and information had to be added by hand.

The Committee is making the name tags for each meeting. Also, we are continuing the tradition of "starring" the tags of new members and the Executive Board members.

Next year, the Committee hopes that we can begin using the CALL web page to post information about the Meetings, and it is recommended that the Meetings Committee meet with the Website Committee to see if, or how, this can be done.

The Committee would like to extend a special thank-you to Professional Library Services, who supplied all the door prizes throughout the year.



MEMBERSHIP

The 2000/01 Membership Committee was made up of the following members: Janice Collins, Chair; Christine Klobucar; Robert Winger; Scott Burgh, Liaison

As of May 15, 2001, CALL had 309 members with 13 new members since July 2000. These members were categorized as follows:

Regular Members	279
Associate Members	13
Retired Members	8
Student Members	5

The Committee was primarily responsible for producing the CALL Directory, and for writing the People and Places and the CALL Directory Update columns for each issue of the *CALL Bulletin*. The Committee met in August to proof the CALL Directory, which was available at the September meeting.

The expenses incurred by the Committee included the printing and mailing of the Renewal Invoices, production of the CALL Directory, mailing the directories to out-of-town members, and correspondence with new members. The 2001/02 budget should allow for the increase in the cost of postage.

The most important item the Committee dealt with this year was the migration of the Membership database to a new database manager. After careful study of the various options open to CALL, the Board decided to chose AALL as our new manager. Rachel Shaevel, our contact at AALL, has been a pleasure to work with.

The change of database manager brought a new look to our Directory for the first time in over ten years. The Biography section has a streamlined appearance, which took some members by surprise. Most comments were favorable, so this will be our Directory design for the foreseeable future.

Our project for the coming year will be to update the Membership brochure.

Many thanks to all the people who helped us send the renewal invoices and produce the Directory.

Janice Collins, Chair

NOMINATIONS

The members of the 2000/2001 CALL Nominations Committee are: Susan L. Cochard (Alzheimer & Gray), Elaine Dockens (Rooks, Pitts and Poust), Judith A. Gaskell (DePaul University) and Susan P. Siebers (Katten Muchin Zavis). The committee had one formal meeting at Katten Muchin Zavis, but communicated via e-mail before and after that meeting.

The committee charge was to find at least one but preferably two candidates for Vice-President/President Elect, Secretary and Director. This was the first year the CALL Bylaws permitted the Nominations Committee to submit only one candidate, but we agreed as a committee to identify two for each position.

The slate of candidates for the 2001 election was:

For Vice-President / President Elect:

Joan M. Ogden (McGuireWoods LLP)
Christina J. Wagner (Foley & Lardner)

For Secretary:

Naomi J. Goodman (Valparaiso University School of Law Library)
David P. Rogers (Sidley & Austin)

For Director:

Pegeen Bassett (Northwestern University School of Law Pritzker Legal Research Center)
Betty Roeske (Katten Muchin Zavis)
Susan P. Siebers, Chair

PLACEMENT/RECRUITMENT

During the past year, the CALL Placement Committee attempted to be more effective and efficient in getting job information out to the members. The Committee continued to use the CALL Listserv as the preferred method of announcing job openings. Library's which wanted to announce a job, provided information about their job to the Committee Chairperson, John Fox, who then posted the announcement on the CALL Listserv.

This methods was more successful this year than last year, the Committee posted six new job openings on the Listserv. In addition, the Committee Chairperson was contacted by more people looking for positions in law libraries. These people were students in Library School, librarians in the Chicago area, or librarians from out of town who were moving to Chicago. In some instances, the Committee Chair was able to pass along job announcements that matched well with the resumes received from the people looking for a job.

The Committee Chairperson has also had discussions with Bill Schwesig from the University of Chicago Law Library regarding developing a section on the CALL Web Site for job announcements. This idea is still being tested.

In May, Mary Williamson was the Committee's representative at Dominican University's Career Day. She spoke with fifteen individuals who were interested in law librarian careers. Her discussions permitted her



to provide the perspective law librarians with membership information for CALL and AALL and to further generate interest by passing out the AALL publication "*Finding Your Way in the Information Age: The Many Roles of the Law Librarian*".

The Placement Committee hopes that employers and individuals looking for a job will continue to contact the Placement Committee for assistance during the coming year.

PRINTING

The CALL Printing Committee is charged with assisting other committees' printing needs for mass mailings pertaining to programs, business meetings, by-laws amendments, elections, the *CALL Bulletin*, the CALL Membership Directory and any other printing that may arise out of CALL activities.

The Committee also serves as the liaison between CALL committees and the American Association of Law Libraries in obtaining address labels to accompany the above mentioned mailings. Labels for mailings by outside vendors/organizations are printed as coordinated and directed through the CALL president. All printing services continue to be provided via established contracts with AlphaGraphics, Kinkos and AALL.

A breakdown of last year's activities indicates that, aside from address labels, committees are generally servicing their own printing needs.

In its ongoing effort to disseminate announcements of meetings and programs in a fiscally responsible



2001-2002 CALL Executive Board:

Back row left to right - John Klaus, President; Frank Drake, outgoing President; Naomi Goodman, Secretary.

Front row - Cristina Wagner, VP/President Elect; Jean Wenger, Directory; Scott Burgh, Treasurer; Pegeen Bassett, Director.

manner, the Committee recommends use of the CALL web site for this purpose. Posting notices for meetings and programs will allow faster and greater outreach at lower cost to the Chapter's target audience. The CALL listserv is an existing medium that can be used for notification of newly posted items as well as a resource for drawing visitation to the site. For those members that do not have access to the listserv, Internet or prefer the print version, paper mailings could continue. Not only would this method further minimize printing costs, but it would also reduce postage expenses while informing CALL's constituency in a more timely fashion.

Joanne Brady, Chair

PUBLIC AFFAIRS COMMITTEE

The Committee led an aggressive advocacy campaign supporting Illinois General Assembly H.B. 215, a measure to improve funding of county law libraries. The bill, as introduced, sought to increase, from \$10 to \$25, the maximum law library filing fee a county may authorize under provisions of the Counties Code (55 ILCS 5/5-39001). We met with early success in the House, which passed the original language by a vote of 68-46. The Senate, too, passed the measure, amended somewhat to incorporate annual \$1 increases, starting from an initial increase to \$19. Unfortunately, the House and Senate never reconciled the differences thereafter. In the final days of the session, H.B. 215 got combined with several other, far more controversial, court fee increases and the measure was defeated. Everyone worked so hard!

When H.B. 215 was before the House, the Committee drafted letters sent by CALL's Executive Board to members of the House Counties and Townships Committee, as well as Cook and "Collar County" board chairpersons and other local legislative officials. When the Senate considered the bill, CALL wrote each Senator from the greater Chicago area and followed up with letters targeting members of the Senate Local Government Committee. In addition, the Committee and Chair participated in this year's Illinois Library Advocacy Day, April 18, in Springfield. ILA took up the Law Library cause! The Public Affairs Committee and, in a big way, Halle Cox, Director of Kane County Law Library, worked with the ILA lobbyist to mobilize all Illinois librarians behind the measure.

On other fronts, the Committee prepared a letter to Crain's Chicago Business, signed by the CALL Executive Board on April 24, correcting a misrepresentation about the role of libraries in today's private law firms. In the March 26 Crain's Online: Special Report on Commercial Real Estate, the author of an article on commercial space planning flipped out a remark that law firm libraries are "obsolete thanks to online



research.” The Board responded: Obsolete? No Way! The letter pointed out that law firm libraries play a vital role supporting law practice. If law libraries do require less space than just a few years ago – electronic resources substitute for many publications – it’s a librarian’s indispensable job to balance the mix of print and electronic resources and help find the law in the format practitioners require. The library is far from obsolete and serves as a neutral space where discussions take place in an egalitarian atmosphere.

We’ve watched for the letter to be published. Even if it never reaches the eyes of Crain’s general readership, CALL did its part to improve law library services and advance librarians’ professional concerns!

Finally, thanks go to Committee members for contributing items to “Special Events, News, Commentary, Programs” handouts distributed at CALL business meetings. Special thanks to Walter Baumann for contributions on Federal Depository Library Program developments. These constituted an important part of the “Report on Significant Legislation” distributed each business meeting. And they often did double-duty in the *CALL Bulletin*.

Richard Matthews, Chair

RELATIONS WITH INFORMATION VENDORS

Members of the Committee: Betty Roeske, Chairperson; Mark Giangrande, Joann Hounshell, Elaine Moore, Lorna Tang, Mary Williams and Patricia Sayre-McCoy, Liaison

The ongoing business of the committee was informing the memberships of vendor problems. My thanks to Mary and Lorna for forwarding on the CRIV and West messages to the CALL listserv.

The Committee did work on one special project this year. It coordinated site visits between 4 different libraries in the Chicago area with CCH personnel. The reports of these visits were written by Betty Roeske and Lorna Tang. They were published in:

“CCH REVERSE SITE VISITS”, *CRIV Sheet*, v.23, no.2, Feb. 2001, p.3-8 and *CALL Bulletin*, no.179, Winter 2001, p.20, 32-33

CRIV would like to thank the personnel at each of the locations for that participated in this report. The committee also appreciates everyone’s input that participated in the reverse site visit. The committee is recommending periodically organizing these reverse site visits.

On October 30, 2000, CCH staff visited the University of Chicago D’Angelo Law Library. CCH, Inc. was

represented by Leslie Bonacum, CCH Law Librarian Liaison; John Falk, Product Support Assistant Manager; Barbara Johnson, Account Administration Manager; and Mike Swiney, Head of Customer Service Product Support. Lorna Tang, Head of Technical Services, at the D’Angelo Law Library, coordinated this visit with Leslie Bonacum. The other D’Angelo Law Library staff who participated in this visit were Judith Wright, Law Librarian; Bill Schwesig, Anglo-American Law Bibliographer; Julie Stauffer, Head of Acquisitions & Serials; and Pat Sayre McCoy, Head of Cataloging.

On November 2, 2000, four senior level staff from CCH visited the Katten Muchin Zavis Library. CCH, Inc. was represented by: Jerry Pruitt, Vice President, Customer Service; Mike Dorociak, Manager, Order Management; Deborah Arslanagic, Asst. Manager, Order Management; and Leslie Bonacum, Law Librarian Liaison. The participating Katten Muchin Zavis (KMZ) personnel were: Susan Siebers, Director of Library & Information Services; Betty Roeske, Technical Services Librarian; India Strickland, Library Assistant; and Nancy Machura, Library Assistant.

On November 6, 2000, CCH visited the Allstate Insurance Company Law Library. CCH staff who participated in the visit included Becky Hall, Customer Service Team Leader; Terry A. Hofer; Order Management Assistant Manager; Barbara Johnson, Account Administration Manager; and Mike Swiney, Head of Customer Service Product Support. The Allstate Insurance Law Library staff who hosted the visit were Corinne Roth, Law Library Specialist; and Dahlia Saleh, Law Librarian. Lorna Tang from the University of Chicago was also present at the visit to provide support and to take notes.

On November 29, 2000, three CCH personnel visited the William J. Campbell Library of the U.S. Courts. CCH, Inc. was represented by: Jerry Pruitt, Vice President, Customer Service & Operations; Mike Dorociak, Manager, Order Management; and Sean Siczka, Team Leader, Product Support. The participating Court personnel were: Siew Kie Walsh, Technical Services Librarian; Sonja Nordstrom, Serials Librarian; Barry Herbert, Deputy Circuit Librarian; John Klaus, Government Documents/Reference Librarian; Claude Hayes, Cataloging Technician; Kevin Vinson, Serials Technician; Eraina Simpson, Acquisitions Technician; and Denise Adams, Acquisitions Technician.

Mark Giangrande wrote an article, “Acquiring Materials from the American Bar Association” in the same February issue of *AALL Spectrum*, p.12



“Reverse Site Visit Report Card” will be published in the June issue of *AALL Spectrum*. CCH had responded to everything, except things that would involve enhancements to their existing systems.

Betty Roeske, Chairperson

SALARY SURVEY

A. Updated Survey Information

I ordered a 2000 SLA Salary Survey when this became available. It was disappointing to see that Chicago did not have enough respondents to receive specific treatment as a geographical area, though Milwaukee did. The 2001 AALL Biennial Survey will not be available until later this year. I have continued to collect salary information from alternative sources like IOMA and general articles on librarianship from other sources like *Occupational Outlook Quarterly*.

B. Loaning Activities

During the past year I have had approximately ten requests for surveys or survey information. I typically provide all the updated information I have as each survey is organized slightly differently.

C. Plans for the Upcoming Year

As in years past, I will periodically scan legal news articles for salary information. The AALL Biennial Survey should be out toward the end of this year. I will alert the CALL membership when this is available.

Thomas Keefe, Chair

UNION LIST

Following up on the preparation of the 11th edition of the Union List in May 2000, the Union List Committee finalized printing and distribution in fiscal 2001. The list was forwarded to the printer in June 2000 and distribution of the publication began in July 2000. The last of the pre-ordered copies were mailed out in January 2001 after payment was received. Missing pages were noted in two of the copies but the printer provided exceptionally prompt service in correcting the problems.

For the 11th edition, 68 copies of the List were preordered and 70 copies were printed. Sixty-six copies were paid for and distributed.

Denise Glynn, Chair

WEBSITE/LISTSERV

Accomplishments

In September, I migrated the web site to our new host, AALLNet, preserving the original design.

We did not renew the domain name chilawlib.org. Our new URL is <http://call.aallnet.org/>

Information currently posted on the server includes committee contacts and public affairs updates. A job listings page will be available shortly.

Goals

Keep job postings and CALL events announcements current.

Post newsletter.

Add services for registered CALL members, such as access to the Union List and the current newsletter. (This will require support from the AALL webmaster.)

Bill Schwesig, Co-Chair (Website)

During the 2000-2001 period, CALL's Listserv was effective in keeping members informed. We established basic guidelines for usage with the assistance of the Board in order to keep the list as low volume as possible. We decided that there was to be no advertising and that messages should be of general interest to the working careers of the membership. We set the list to reject message attachments due to viruses.

The few times I had doubts about whether or not to post a message, I contacted a Board member for advice.

All AALL and chapter listservs attract spam. I only let one get through to the list and immediately sent an apology.

Kay Collins, Co-Chair (Listserv) ■

CALL BOARD MEETING DATES FOR 2001-2002

September 13, 2001	January 10, 2002
October 11, 2001	February 14, 2002
November 8, 2001	March 14, 2002
December 13, 2001	April 11, 2002
	May 9, 2002

(Please note: These dates are tentative and subject to change.)



**The Acquisitions Institute at
Timberline Lodge, May 19-22, 2001**

**“Acquisitions and Collection
Development: The Beat Goes on –
Cool Jazz or Hard Rock?”**

**JoAnne Hounshell
Northwestern University School of Law**

I was the lucky recipient of a CALL grant to attend a conference in May, devoted solely to acquisition and collection development issues. The Acquisitions Institute, previously known as the Feather River Institute, began as a local conference in California in the mid-1990s, but quickly grew into a regional then national conference. The only things that have not changed about the conference is its main focus, acquisitions, and the limited registration, 75 to 80 participants.

About an hour's drive outside of Portland, Oregon, the Timberline Lodge conference facility provided a relaxed atmosphere for librarians, vendors and publishers to discuss a range of issues relating to acquisitions and collection development. There was only one rule – vendors and publishers were not allowed to give a sales pitch. Although vendors provided financial support for the Institute, the only logos the registrants saw belonged to Timberland Lodge.

Registrants included librarians from large and small academic libraries, public libraries, corporate libraries, law libraries, consortiums, vendors, traditional print publishers, and electronic publishers. The registrants represented 15 states, 4 countries, and 3 continents.

The Institute ran from Saturday afternoon through Tuesday, midday. Registrants had breakfast, lunch and dinner together. No matter how hard we tried to talk about other topics, like gardening, skiing or how badly the Bulls had played this season, the conversations always ended up on acquisitions and collection development.

The Institute was opened by a discussion on how deregulation has affected higher education and resource gathering. Law librarians know all too well how mergers and acquisitions have affected collection development. Next there was a discussion on the reorganization of collection development departments. Most of the attendees had already experienced some degree of reorganization as the result of migrating to new integrated library systems. During the discussion on e-journal databases, it was pointed out that manag-

ing e-journals was much like trying to herd cats. There is no easy or best solution. When the question of collection development policies was discussed, we discovered that, if a library did have a policy on e-journals, it was not necessarily the same policy used in selecting print journals. Many libraries were still struggling with the collection policy issue.

Representatives from Blackwell's Books Services, Alibris, Amazon.com and Taylor & Francis discussed the changes that have taken place in bookselling with the introduction of the Internet, e-journals and e-books. Interestingly, these vendors and publishers are as skeptical of e-books as are many librarians. The next morning however, representatives from ebrary, and netLibrary painted a rosy picture for the future of the e-book. No one however, predicted the demise of the printed book.

The conference began winding down with discussions on doing cost/benefit analysis in determining budget allocations and interpreting needs analysis in forecasting budget requirements. Every library performs these types of analysis, but are we using them to our advantage? The conference wrapped up discussion on the impact of the organizational structure on acquisitions and collection development functions, and on the changing nature of our profession.

Although, there were only two law librarians in attendance, myself and Ann Kolodzey from Widener University School of Law, the Acquisitions Institute focused on issues that are of concern to law libraries whether academic, firm or government. Through the CALL grant, I had the opportunity to listen to and get to know some of the most innovative individuals in acquisitions and collection development in libraries today. If you have the opportunity to attend the Acquisitions Institute, do not pass it up. I guarantee that you will learn a great deal, encounter interesting people and have a wonderful time. Did I mention that the food at Timberline Lodge is out of this world? ■



Looking for a job?
Looking for a librarian?
Contact the CALL Placement Committee
through John Fox, 558-6301,
jfox@bellboyd.com



WHAT EVER HAPPENED TO...

by Sally Holterhoff, Valparaiso University
School of Law Library

In an organization as large as CALL, members come and go. This article is the fourth in a series of short profiles of former Chicago law librarians who have moved on — to other locations, other jobs, even to careers in other fields. Suggestions for future profiles are welcome.

When **Wendy Moorhead** left the Windy City for the Mountain State in 1996, she bid farewell to her hometown of seventeen years. She made another big change as well by switching from a law firm library setting (the former Keck Mahin & Cate, now dissolved) to an academic (not law) library at Marshall University in Huntington, West Virginia. Despite these changes in work and locale, some things have carried over from her former life as a law librarian. For one, the university where she now works just happens to be named for U.S. Supreme Court Justice John Marshall. And her skills as a legal researcher have been an advantage to her in dealing with the library's basic legal collection, which supports Marshall's paralegal program. Also useful is her expertise in moving a library, acquired by planning and supervising a library move for her Chicago firm. She spent her first two years at Marshall as Move Coordinator for both the Library and Computing Services, which share the new library facility.

As Collection Access Librarian for Marshall University, Wendy heads the Circulation Department, including Media (which means she gets to select videos for purchase, mostly for students' leisure viewing). She coordinates circulation activities and policies for the University's several libraries in different locations and directly supervises eleven staff members. She also puts in some time at the Reference Desk where her legal background is often an asset. She works with the paralegal program on collection development and helped them to prepare for their accreditation visit last year. She was well-qualified to show and explain the library's law materials to the two attorneys who constituted the accrediting team.

Wendy has found that she enjoys working with faculty to meet their needs. She comments on the popularity of electronic reserves in her library, even among professors who aren't comfortable with computers.

Being elected to a term on the university's Faculty Senate has shown her some of academia's pros (such as a diversity of viewpoints among the faculty) and cons (the tendency of some professors to discuss issues at length without reaching a decision). As she notes, this is not the problem-solving method typically used in a law firm! She has also discovered the challenge of trying to train student library employees to be responsible and professional.

In contrast to the consistently fast pace of the law firm environment, she has found that academic libraries have a more laid-back summer schedule, which is ideal for tackling major projects. She also mentions the generally more relaxed attitude all year, with work accomplished minus the stress (unless it is self-created). Though no longer a CALL member, Wendy now belongs to the West Virginia and American Library Associations.

Adjusting to life in a state whose entire population is less than the city of Chicago's was a gradual process for Wendy. Huntington, a city of about 55,000 people, is the smallest place she has ever lived. While she misses the positive aspects of big city life, she has found she loves the space, openness, and quiet of West Virginia and the "almost old-fashioned friendliness that exists everywhere in the state." She also mentions the pride that West Virginians have about their state, "which seems to be based on the assumed low opinion of outsiders. All the jokes about West Virginia have made the natives very defensive." She no longer makes bimonthly treks to Chicago for a "big city fix," but does admit to driving several hours to the closest city (Columbus, Ohio) occasionally to take in a movie. Other things she misses about Chicago include good haircuts, theater, and ethnic restaurants.

In her spare time, Wendy continues to be a literacy volunteer. She has acquired two dogs (both foundlings), as well as a garden. She now has good places to hike "to my heart's content," without venturing far from her home.

Wendy's advice for those who might be considering a major job change/relocation such as hers? "Visit the area first, perhaps several times." In her own case, she had driven through her new area many times, so was familiar with the place — but says there still was a big adjustment. But her most important advice for a successful transition is simple: "...be prepared to change, adapt and develop a coping strategy." ■



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CALL MEMBERS DINE AT BACKSTAGE BRAVO

**Naomi Goodman, Valparaiso University
School of Law**

A highlight of the AALL Annual Meeting at Minneapolis was the dinner for CALL and MALL members on Saturday night at the Backstage Bravo restaurant. The restaurant provided great food and atmosphere, including waiters and waitresses singing from musicals such as *Ragtime* and *Grease*. The name of the restaurant says it all! Chapter members provided great company.

The dinner was sponsored by the Law Bulletin Publishing Company/Quicklaw America, and arranged by David Glynn. An extra which members enjoyed was Dave's singing "Hair."

The CALL dinner on the Saturday night preceding the AALL meeting is by now an established tradition, and provides an opportunity for members to meet in a relaxed atmosphere. Twenty-five CALL members and four MALL members attended this year's dinner. ■



AALL ANNUAL MEETING REPORT

**Kelly Pucci
Marshall, Gerstein & Borun**

Bluetooth. Brain-in-a-box. Flaming opera. Web ants. Swat team downsizing. Anticipatory precedent.

These are the words and phrases I've added to my vocabulary since attending the AALL Annual Meeting in Minneapolis in July. Part Star Trek convention and part library school seminar with plenty of shameless vendor promotion thrown in for good measure, "New Realities and New Roles" was thoroughly enjoyable.

Whether you consider yourself an optimist, a pessimist or a realist there was a prediction to suit your outlook.

Is librarianship outmoded? Will libraries – virtual or otherwise – thrive? Will the legal profession become obsolete? Answers to these questions, which were addressed at several workshops, varied depending upon the panelist.

As an old-time librarian who recently returned to law firm librarianship I feel grateful for the opportunity to update my skills in a intensive setting provided by the AALL Annual Meeting.

So, for all this, and the laughs provided by Garrison Keillor, as a recipient of a CALL grant, I thank you fellow CALL members. ■

LOCAL GOVERNMENT GOT YOU CONFUSED?

Joan Ogden, McGuireWoods LLP

Law Day, May 1, 2001, was a fitting choice for the CALL Continuing Education Committee's program, "Local Government On The Web: Chicago, Cook County, Collar Counties, Illinois and Beyond". The program was held at the WestGroup Training Center. A packed house came to listen to four experts.

Jean Wenger spoke first, guiding us through the multitude of resources available on the Internet for finding Chicago and Cook County information. She also covered some of the foreign and international sites that are most requested by Illinois librarians.

David Bender enlightened us on the inner workings of the Collar Counties and their websites. Although the collar counties don't have the wealth of funds available to them, as compared to the more populous Cook County, they certainly seem to have a lot more fun!

Elaine Dockens focused her presentation on Illinois state government websites. Although she had the misfortune of not having her handouts available during the program, she managed to "wing it" quite successfully. She also followed up after the program by providing extensive handouts to all interested attendees.

Finally, David Rogers covered Illinois information found on the Firstgov website. This public-private website offers a great starting point for both federal and state government research.

All who had the opportunity to attend this program came away with a much better understanding our our local government. We also came away with a wealth of new websites to add to our Favorites lists! ■



FOLLOW-UP REPORTS ON CCH REVERSE SITE VISITS

**Betty Roeske
Katten Muchin Zavis**

Betty Roeske recently contacted CCH for follow-up reports on the reverse site visits held in late 2000. Following are a list of the concerns raised by each library during the site visits and a list of answers from CCH and the participating libraries.

Issues raised by the D'Angelo Law Library on October 30, 2000.

Issue 1: How can we obtain replacements for old transfer binders from the 1960s?

CCH/Library: Generally, this type of request represents a special order and requires special attention at CCH. The request can be made through Customer Service. CCH provided new transfer binders to the D'Angelo Law Library.

Issue 2: How do we get P.O. numbers added to invoices and renewal certificates?

CCH: To have a Purchase Order Number appear on invoices, the customer must provide this number at the time of placing the order. If it is a requirement, the account will be eliminated from our Order Based Renewal process and be issued Renewal Certificates that must be signed and returned with the PO information. The PO information will be keyed at order entry and will appear on the invoice covering the order. If the PO numbers are issued after the order has been renewed and invoiced, the customer should call Customer Service (1-800-449-6439) and give the CSR the PO information. We will then issue a revised invoice with the PO number appearing.

Issue 3: Could you improve the "marketing" of new or improved customer services to law librarians?

CCH: We are now in the process of launching initiatives in this area. We will be enhancing our Customer Service web site, which will help us communicate our services to law librarians more effectively. We will also be reissuing the "Doing

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Business with CCH" booklet at the AALL annual conference, where new services will be featured. On site at the annual conference, we will have Customer Service staff at our booth and in the Tech Center to talk about our new and improved services.

Issues raised by Katten Muchin Zavis on November 2, 2000.

Issue 4: Can your website claiming/ordering be streamlined to reduce typing (e.g. use drop-down menus instead)?

CCH: This is on our list of enhancements, and part of our current site improvements project, but it will likely not happen in the short-term.

Issue 5: Can separate NILS releases be sent in envelopes?

CCH: This issue has been addressed as part of the transition of NILS Customer Service to CCH Chicago.

Issue 6: Can Interactive Voice Response prompts be improved to reflect all available options?

CCH: We are considering improvements here to make the system more comprehensive without providing users with unnecessary information, which would have the effect of slowing the process down.

Issue 7: Labor case volumes were slow to be produced.

CCH/Library: The solution to this problem was already under way in the editorial group when it was reported by KMZ to the CCH site visitors. They are now being produced in a more timely fashion so current volumes are no longer too full.

Issue 8: Labels for Standard Federal Tax Reporter would not stick.

CCH/Library: A new adhesive is being used, and we believe this problem has been resolved.

Issue 9: Difficulty in determining the last release for the Standard Federal Tax Reporter.

CCH: We are working to include this as an enhancement to our Customer Service site later this year, where we hope to post a Current Mail calendar and address this issue.

Issues raised by Allstate Insurance personnel on November 6, 2000.

Issue 10: Reasonable prices for customers who purchase both Internet and print subscriptions.

CCH: Pricing issues are outside of the purview of Customer Service, which conducted the site visits. Customers with specific questions in this area should contact their sales representative.

Issue 11: Library needs bound volumes to complete the printed set and also needs the printed summary sheets to route.

Library: The printed summary sheets are not available for all products. Business and Finance reports are only available on the Internet. As to bound volumes, the library is able to keep Employment Practices Decisions, Labor Cases and NLRB Decisions updated by purchasing bound volumes at a cost of approximately \$17.00 each. They feel that this is a reasonable charge for each volume even if the bound volumes are free with the print subscription.

Issue 12: Can CCH make more titles available through standing order?

CCH: Not all titles are made available through standing orders.

Issue 13: Additional binders need to be sent automatically.

Library: The library transferred most of our subscriptions to the Internet, so binders are no longer a problem.

Issue 14: Can CCH's tax ID be clearly printed on each invoice and the sales tax be clearly identified for each title?

CCH: The Tax ID # appears on the face of each invoice (at the top - under remittance address). The number is identified as FEDERAL ID # 13-3504158.

Each invoice that covers taxable materials indicates tax amounts for each line of the invoice. In some locations different media types (print vs electronic vs software) have different tax status or rates. Each invoice a particular customer receives will show tax as appropriate for the product and the ship to location.

Issue 15: NILS sends invoices out with its product while CCH sends out invoices separately. Sales tax is now being applied.

CCH/Library: CCH will send an annual bill for insurance law update, which will save the time and expense of matching packing slips to invoices and cutting separate checks. Some NILS customers will note that sales tax has been applied to their order. As a result of the integration of NILS into the CCH business, the number of jurisdic-



tions in which we are required to assess sales tax has increased.

Issue 16: Web page enhancements for claiming and ordering.

Library: The library personnel have started to use the CCH web page for ordering missing reports and missing pages. The e-mail response feature is liked.

It has been difficult obtaining missing NILS pages during the transition. It is hoped that requesting missing pages will not be a problem in the future.

CCH: You will be able to order missing NILS pages and reports on the CCH web site.

Issues from the U.S. Courts Library on November 29, 2000.

Issue 17: Problem of creating records when loose-leaf services have different title than transfer case volumes.

Library: The library is handling this in-house in their automated serials system.

Issue 18: CCH requested the Account Number be included on purchase orders. Does claim system work more correctly?

Library: The library has created the ability to do this, but have yet to enter the account numbers.

All our CCH titles are renewed once a year and we had done that before the meeting.

When we send out PO's to renew for next year the account numbers will be on the PO.

Claims are working ok.

Issue 19: "Bill to" information may not correspond to the varying "ship to" locations. Renewal notices should be sent to the Chicago address (the "bill to" address) and not the judge.

Library: CCH has made the necessary changes to their system. This is no longer an issue.

Issue 20: Bring all renewals to the same expiration date.

Library: This will be done next year when we do the renewals.

Issue 21: Unemployment Insurance missing releases resolved.

Library: CCH did send a package of copies of the missing releases.

Issue 22: CCH promised to send a catalog and a marketing package after the meeting.

Library: This was done.

Issue 23: Library users of Westlaw.com could not access CCH titles while users of the software could.

CCH: CCH titles will no longer be available on Westlaw effective the end of March. The content is, of course, available through CCH, as well as Lexis.

Issue 24: Whether CCH could track all of a library's subscriptions and notify the library when there is a lapse for any given subscription. Subscriptions could be reviewed several times each year.

Library: Since all our subscriptions are renewed, we have no need to test CCH on this.

Issue 25: Renewal notices contain all of the "ship to" addresses. Library requested one renewal notice to the "bill to" address and a list of "ship to" addresses attached, rather than a renewal notice for each "ship to" address.

CCH: CCH software cannot accommodate this request at this point in time.

Issue 26: Can you make the table of contents of publications available on your Website?

CCH: Topical indexes are available but not Table of Contents. The reason is that CCH table of contents return to printed pass numbers, which are not applicable in an electronic environment. A solution for a customer is to use menu-walking in the Internet product, which will lead users to the same document using subject menus as would the printed table of contents. ■



Looking for a job?
Looking for a librarian?
Contact the CALL Placement Committee
through John Fox, 558-6301,
jfox@bellboyd.com



FEDERAL DEPOSITORY LIBRARY PROGRAM – FEASIBLE BUT DESIRABLE?

GAO REPORT ON THE FEDERAL DEPOSITORY LIBRARY PROGRAM AND LIBRARY OF CONGRESS

Walter Baumann, DePaul Rinn Law Library

The General Accounting Office (GAO) recently released a report entitled “Information Dissemination: Electronic Dissemination of Government Publications” (GAO-01-428). It was prepared pursuant to the conference report on H.R. 4516, the Legislative Branch Appropriations Act for FY 2001 (H. Rpt. 106-796). GAO was asked to conduct a “comprehensive study on the impact of providing documents to the public solely in electronic format,” and to evaluate the feasibility of transferring GPO’s Federal Depository Library Program (FDLP) to the Library of Congress (LC).

Michael DiMario, the Public Printer, had responded to the draft of the GAO report (http://www.access.gpo.gov/su_docs/fdlp/pubs/adnotes/ad041501.html#2) on March 21. He had several criticisms of the content of the report. The GAO analysts, Linda D. Koontz, did respond to many of these in the final report.

Mr. DiMario criticized the lack of depth in the handling of the information issues and the lack of detail in examining the feasibility of a potential transfer of the FDLP. The report is hardly a “comprehensive” examination of the question of provision of documents in electronic format. It covers the advantages to producers & users of material in digital format while acknowledging the challenges posed by this transition away from print. GPO identifies many concrete issues that would be involved in a transfer to LC, that the report did not address. Given the short time frame available to GAO, the cursory nature of the analysis may not be unexpected.

The report states that GAO is not recommending a transfer. That is up to Congress. The discussion regarding the compatibility of respective missions discloses the most basic differences around this issue. The report states “In studies conducted in 1993 and 1994, the Library concluded that the depository library program is not inconsistent with the mission and functions of the Library and that it might be appropriate for the Library to have responsibility for a program established to acquire government documents and distribute them to depository libraries.” On the other

hand, “However, the Public Printer stated that the mission and operations of the Library are inconsistent with a large-scale information dissemination program such as the depository library program.” In Appendix IX, the report acknowledges that “the Library cautioned in its studies that administering the depository library program would considerably expand the Library’s mission.” Such divergent views may make a proposed merger very problematic.

Mr. DiMario asks whether a transfer would actually result in any improvement in the public’s ability to access government information. The FDLP has been doing a very good job of the transition to a more electronic depository program. Mr. DiMario cites the various accolades that GPO & GPO ACCESS have garnered in recent years. Would the transfer facilitate or hinder this on-going process? In the opening pages of the GAO report, an older GAO study is cited to support a critique of GPO as inefficient & over-centralized (Government Printing Office: Monopoly-Like Status Contributes to Inefficiency and Ineffectiveness (GAO/GGD-90-107, September 1990). Mr. DiMario points out that a legislative proposal based on this audit was rejected by Congress during the Clinton administration.

Since the congressional requesters of the current GAO study, put together the issues of the migration of government information to electronic format, along with the possibility of moving the FDLP to the Library of Congress, one might assume that the diminishing reliance on the production of print publications might have a connection to the transfer proposal. Perhaps the steadily growing proportion of content in electronic format versus the decline in print and microform format, provides the opportunity for the FDLP to function separately from the traditional GPO printing process? If the long-term goal is a mostly electronic public government information program, then perhaps a more appropriate “home” for an FDLP is an institution like LC. Where the key issues of data authenticity, permanence, security & equal access are shared concerns of both agencies.

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REPORT ON LEGISLATIVE ADVOCACY LEADERSHIP TRAINING

WORKSHOP

Spencer Simons

IIT/Chicago-Kent College of Law

As the newest member of the CALL Public Affairs Committee I was privileged to attend the legislative advocacy workshop at the AALL Annual Conference in Minneapolis this year. The workshop, *Legislative Advocacy Leadership Training: Challenges, Opportunities and Strategies for Success*, was held Friday, July 14, from 8:30 a.m. to 12:30 p.m. in the Hilton Minneapolis.

The AALL Government Relations Committee (GRC) workshop was presented by: Keith Ann Stiverson, Chair, Government Relations Committee and Director, Chicago-Kent College of Law Library; Sally G. Reed, Director, Norfolk Public Library; and Mary Alice Baish, Associate Washington Affairs Representative, Georgetown University Law Center, Edward Bennett Williams Library. Attending were nearly 30 representatives from 22 states.

Keith Ann Stiverson began by emphasizing the goal of the GRC and the local committees: working together nation-wide to influence legislation that affects the interests of law libraries. As an example, Ms. Stiverson cited the experience of UCITA, which is not progressing as expected, due in large part to our efforts.

After Ms. Stiverson's introductory comments, she turned the floor over to Sally Reed, who gave a truly inspirational presentation on Strategies for Success. Ms Reed has been very active in lobbying in Washington D.C. for the interests of public libraries. She told of her evolution from a "deer in the headlights", to comfort with the process, to enthusiasm. She emphasized preparation, support from your committee, and starting at the local level, the "grassroots" of associations, employers, and engaged citizens. Having developed familiarity with the issues and procedures and obtained funding, you are ready to tackle the people who make the decisions, the legislators and, often more critically, their staff. Sally Reed had a wealth of tips on successful advocacy, but one that really stood out is that personal contact, face time, is the key to effective communications with legislators and their staff.

Mary Alice Baish followed this excellent advice by reminding us that all politics is local: we are all needed in order for the national representative to do their jobs. Ms. Baish gave further tips for effective advocacy, then discussed some of the current big issues, noting that Information Policy is not high on the agenda for the present Administration.

The session finished with highly productive breakout sessions, in which each group discussed strategies and tactics for a particular issue, then shared their insights with the entire group.

There were far more valuable tips and nuggets of wisdom from the presenters than can be recounted here, and real enthusiasm from both the presenters and the attendees. We all came away eager to begin our part in representing law library interests in our state and national legislatures. ■



FDLP continued from page 26

Mr. DiMario warns against "breaking the efficient link between production and dissemination that resides in GPO." He also points out that, "Many of the electronic databases on GPO Access, such as the Congressional Record, the U.S. Code, the Code of Federal Regulations, the Federal Register, and others, are derived from the printing processes managed by GPO's Production Department." So the link to printing is still present in the production of the electronic format. But since the content is digital, one might ask whether it could not be easily sent to any other agency to produce the same digital products? Is the "printing link" outliving its usefulness?

The weaknesses identified in the GAO report by the GPO appear well founded. The challenges and the complexities identified do argue for caution and forbearance. Yet the evolution of the technology, budgetary imperatives and organizational changes may be signaling a new possibility for the venerable FDLP. ■

Visit our website:

www.aallnet.org/chapter/call



INTERNET MOMENT

Kay Collins

Website Committee Co-Chair

This is the second part of an interview with Joe Hewitt, Washburn Law School's Linux System Administrator. He manages the day-to-day operations of WashLaw's web, their mailing listservers, AALL lists and those of their chapters (including CALL's). In 1999, he willingly did the extra work necessary to set up our list using a program called Mailman. He has worked in libraries for thirty years and has a unique perspective on the often divergent views between I/S staff and librarians:

"Librarians as bosses must make decisions for the good of the organization, department, and the individual. I/S personnel make tactical decisions — identifying specific problems and fixing them. Social reference points rarely impinge on I/S decision making, but they always affect the outcome of librarians' decisions."

He believes that I/S personnel want clear and specific problem definition, while librarians want consensus. He concludes that this is the reason technical decisions are often so difficult to make within a library context.

He suggests that one solution to this dilemma is the use of e-mail. He believes that electronic communication in the work environment presents a neutral forum by "draining a lot of emotion from an issue. Things that cannot be said face-to-face are often said via email. On the other hand, it can be a way to avoid dealing directly with people."

We weren't thinking of these things when we set up CALL's first listserv in 1998. We simply wanted a fast and reliable method of communication for our members. However, we lacked the expertise to make it work properly. The mechanics seemed overwhelming and we felt we needed two people to share list responsibility. Dual ownership became possible only when Joe set up CALL's list on Mailman in 1999. For the first time we could share tasks, but Mailman worked so well that a single person could handle it. Interestingly, Hein Publishing Company is presently using Mailman to assist their employees in dividing and distributing work.

Another benefit that Joe sees from Mailman is in the ability to capture spam before it gets to the list owners. And you wouldn't BELIEVE some of the spam we've seen! Kari bombarded us with offers to help us

improve our credit — at one point she was sending ten messages a week. Others have wanted to sell us everything from toner cartridges to herbal viagra. The strangest was a request to assist in what appeared to be a money-laundering scheme. As always, Joe provided a concrete solution: when spam becomes intrusive, point your browser to <http://www.abuse.net> for answers.

Recently we dealt with the use of auto responders on AALL lists. Joe sent a message to list owners just before the Annual Meeting in Minneapolis that said in part, "It is unknown if this software can shut down a server and I don't particularly want to find out that the answer is 'yes' when your server crashes." This is why we temporarily disable your subscription if you use an auto responder; it's better to be safe than sorry.



FELINE UPDATE: Joe and his wife Sue wanted to adopt out their Basement Boys (Blackie, Whitey, and papa Goldie). A librarian co-worker of Sue's wanted a kitten for Mom's Day and selected Whitey.

Within a day, Joe and Sue were "sorta missing the little guy, who was more a teenager than kitten at this point." When Sue returned to work the following Monday, she found an email saying that Whitey had been cowering under the guest bed for two days and would not eat. They arranged to pick him up, but before they could get there, another message advised them that Whitey was missing, and had been spotted OUTSIDE the house.

As Joe tells the tale: "Sue, who had been funky since giving up Whitey, went into a deeper funk and I was a little churlish, too. We went over the house and searched the grounds, but no cat. Sue was almost in tears as we left. We could hear the resident indoor dog whining. He made so much noise that I would have cowered under the bed, too.

"I suggested that we return closer to dusk. We did some chores then returned to the scene of the debacle. We searched for about an hour: no luck. As were leaving, Sue said into night air that she really wished that Whitey would come home with us. No sooner were the words out of her mouth than we heard a pathetic little *mew*. From behind the neighbor's porch, where Sue had (of course) already searched, came little Whitey. We did a snatch-and-grab and took him

Continued on next page



WORKING SMARTER

Deborah Rusin, Altheimer & Gray

EGADS! There is just too much information. Every day I come in to work to find my mail box stuffed with material from vendors about “this” or “that” enhancement and/or update to their product. My e-mail box is also crammed with the latest and greatest features of “this” website or “that” electronic reporter. When I came back from vacation, after being out for a week, I had 108 new e-mails. This was even after I postponed my subscriptions to the various lists. I cannot keep up with all of this information. I feel overwhelmed. What am I supposed to do with all of this stuff?

Part of me would just like to torch that stack of announcements, flyers, free trial IDs and cute marketing trinkets. However, this isn’t exactly the image of myself that I wish to instill in the minds of my fellow librarians (“We all knew that she was a little off but we never thought that she would burn the place down.”)

Knowing that this was not an option, I had to devise a plan to sort through and assimilate this material. I knew that I had to at least glance at each and every mailing and e-mail to first be able to ascertain if it was of any importance and/or consequence. But again even after doing this, I was still left with a rather large pile (both paper and electronic) of material that I knew was likely to be of some importance either now or later. I further knew that I could not possibly store all of this information in my head in hopes of retrieving it on a moment’s notice. And experience had taught me that when I would need the information, it would indeed be on a moment’s notice.

After thinking about it for awhile, I devised a plan . . . but it didn’t exactly work as I had hoped. My initial solution was to sort through the material, keep the stuff I thought was important and would refer back to, and then put it in a three-ring binder separated by tabs for each category. This worked for awhile but then the one three-ring binder turned into two and then into three, etc.

The binder idea was great when it came to keeping general notes on where to find things (i.e. service providers and their #s), on how to do things (i.e. legislative history on a section of the CFR), but it didn’t work when it came to sorting and tracking information on the individual vendors (i.e. LexisNexis,

Westlaw, LiveEdgar, Dialog, etc.). This information while useful and important was just too voluminous to keep in a three-ring binder so I revised my plan.

What I ended up doing, in addition to keeping my three-ring binder, was to create a folder for each of the vendors I frequently used. In addition to putting notices and instructions of the vendor’s latest updates in these folders, I created a quick reference guide, a cheat sheet, for each that I would keep in the front of each folder. These cheat sheets would contain at a glance reference information (i.e. the M&A Database on LivEdgar was now full-text searchable, LexisNexis now has CCH sources available through Lexis.com, Westlaw contains the full-text of the *Wall Street Journal* while LexisNexis only has abstracts of the *Wall Street Journal*).

I found this system to be of great help. I knew that I would not have the luxury of time to dig through piles and piles of stuff in hopes of quickly finding out who had the information I was looking for and where they had it. When I needed the information I needed it fast! This system did just that. It streamlined the search process. In addition, it helped me to unload the clutter, assimilate the important information in an organized fashion and it allowed me very quick access on where to find and how to get the information I needed. Not only was I more productive but I was no longer overwhelmed with the vast amount of information pouring into my mail boxes. ■



Feline Update continued from page 28

back home. Blackie was delighted to see him and Whitey was happy to be back on the Group W Bench¹ there. Later he purred for Sue and ate his dinner like a tiger.”

Mama, the mother of Whitey and Blackie, is still at large, a genius at avoiding capture. Joe ordered and has received a special net and hopes to capture her Real Soon Now.

For further catly updates, check

<http://www.kcollins.net>

where my cat Simon will report on the activities of his feline pals. Hey, it’s only a three-page site, and it was free with the domain name registration. ■

¹ Arlo Guthrie, *Alice’s Restaurant Massacree* in *Alice’s Restaurant* (Reprise Records 198-?, 1967) (CD recording).



PROFESSIONAL READING

Jean M. Wenger

Cook County Law Library

Chepesiuk, Ron. "Digitizing Rare Materials: Special Collections Go Global" Vol. 32 *American Libraries* (May 2001) p. 54.

A survey of digitization projects underway at some U.S. research libraries. Selected web sites for more information.

Coyle, Karen. "Protecting Privacy" Vol. 126 Supplement to *Library Journal* (Winter 2001) p. 14.

An overview of current privacy concerns and how libraries can deal with the privacy concerns of their online users.

Davis, Madeleine. "Building a Global Legal Index: A Work in Progress" Vol. 22 *The Indexer* (April 2001) p. 123.

Ms. Davis is the Project Officer of the World Law Index of the Australasian Legal Information Institute (AustLII). The World Law Index (www.austlii.edu.au/links/World/) is a catalogue/directory of over 10,000 of the world's top legal web sites. She provides an insider's view of how the World Law's subject index works.

"Emerging Solutions in Reference Services: Implications for Libraries in the New Millennium" Vol. 19 *Legal Reference Services Quarterly* (Nos. 1/2, 2001)

This double issue is devoted to timely issues confronting today's reference staff. Topics include reference librarians and PC troubleshooting; problem patrons; using web resources to train attorneys; law library tours; legal instruction at the reference desk; and avoiding the unauthorized practice of law at reference.

Herring, Mark Y. "10 Reasons Why the Internet Is No Substitute for a Library" Vol. 32 *American Libraries* (April 2001) p. 76.

The title says it all.

Majka, David. "The Conqueror Bookworm" Vol. 32 *American Libraries* (June/July 2001) p. 60.

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The entire double issue is devoted to these crucial and challenging subjects. Articles include teaching first-year students; teaching in a government or law firm library; teaching foreign and international legal research; building the University of Minnesota Human Rights Library and the Global Legal Information Network (GLIN); and, using technology to deliver reference services.

"Website Evaluation: A Selective Annotated Bibliography" *Access to Electronic Legal Information Committee (AALL)* (Updated July 9, 2001)

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