Spring 2002 No. 183

Chicago Association of Law Libraries A Chapter of the American Association of Law Libraries



CALL Bulletin

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VOTE - VOTE - VOTE!

In This Issue:

Biographies of the Candidates for the CALL Executive Board starting on page 16.



FROM THE EDITORS

This issue of the *CALL Bulletin* focuses primarily on CALL business, and our organization certainly has been busy. It is the time of year when we present our candidates for board office. We think that the Nominations Committee has done a great job (as always) in presenting us with a slate of excellent, well-qualified candidates for each office. Please familiarize yourselves with the background and qualifications of each candidate, so that you will be able to make an efficient decision when the ballots are mailed to you in the third week of February.

The CALL Bulletin, as well as the CALL discussion list, are tools that keep our membership informed about developments within our organization and the field of law librarianship as a whole. Please take the time to review our regular features, such as Sally Holterhoff's "Whatever Happened To..." column, Debbie Rusin's "Working Harder" column, and Jean Wenger's professional reading suggestions.

Bob Winger Joan Ogden The CALL Bulletin, the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership. CALL does not assume any responsibility for the statements advanced by the contributors to the CALL Bulletin, nor do the views expressed in the CALL Bulletin necessarily represent the views of CALL or its members.

Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. Direct questions, articles, or other items of interest to the co-editors:

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Deadlines for submitting articles and advertising:

<u>Issue</u>	<u>Deadline</u>
Fall	August 1
Winter	November 1
Spring	January 15
Summer	May 1

Advertising matters should be directed to:

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PRESIDENT'S LETTER

John Klaus, Seventh Circuit Court

February, 2002

Dear members.

Two issues came up in last fall's debate on the proposed bylaw amendments. The first issue was the concern that amending the bylaws was not the best way to address the issue of filling vacancies on the CALL Board. There was a fear that if the amendment passed we would be "cluttering" the bylaws. The other issue was how to improve CALL's corporate memory.

To address these problems I have created a "Special Committee." The committee has two goals. The first goal is to create a mechanism so that policies and guidelines created by one board are passed on to subsequent Boards. The idea is to not reinvent the wheel. The CALL Board has a Handbook at its disposal. However, the Handbook is designed in a way that makes it impossible to incorporate one Board's policies and procedures. I hope that the committee can come with up a new design that will allow the Board to easily incorporate policies and procedures that it

deems important. This new handbook should also be able to be readily adapted, changed or expanded by the Board, as circumstances require.

The other goal is to investigate ways to improve CALL's collective memory. Having a corporate memory problem is not unique to CALL. After all, we are an all-volunteer organization with executive Board changes every year. There currently are a number of procedures in place to ensure that CALL has a good corporate memory. The committee will examine these procedures to see if they need to be changed, and it will also look at ways to make sure that the procedures are being followed.

If you would like to serve on this committee or if you have any ideas on how to address these issues, please give me a call or an email.

John

ANNOUNCING!

The Candidates for the 2002-2004 **CALL Executive Board**

For Vice-President/President Elect

- Scott Burgh, City of Chicago, Department of Law Library
- Betty Roeske, Katten Muchin & Zavis

For Treasurer

- Spencer Simons, Chicago-Kent College of Law Library
- Nancy Faust, Seyfarth Shaw

For Director

- David Rogers, Sidley Austin Brown & Wood
- Elaine Dockens, Tressler Soderstrom Maloney & Priess

According to the CALL Bylaws, "Additional nominations may be entered by written petition of at least ten members of the Association. These nominations, accompanied by written acceptance by the candidates, shall be filed with the Secretary of the Association not later than January 1st."

LOOK FOR FULL BIOGRAPHIES OF THE CANDIDATES ON PAGES 16-20.

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CALENDAR

Compiled by Christina Wagner Foley & Lardner

February 19, 2002

GIS Basics, Chicago, IL

http://www.chilibsys.org/CE/workshops/gis.htm

February 20, 2002

Cataloging Internet Computer Files, Chicago, IL www.cyberdriveillinois.com/library/isl/oclc/cont_ed.html

February 21, 2002

Applying Copyright Law in Libraries, Washington, DC http://www.aallnet.org/prodev/event app copyright.asp

February 21, 2002

HTML in a Day, Chicago, IL

http://www.chilibsys.org/CE/workshops/html.htm

February 28, 2002

XHTML 1.0, Chicago, IL

http://www.chilibsys.org/CE/workshops/xhtml.htm

March 1, 2 and 3, 2002

Basic Law Cataloging, Chicago, IL

www.aallnet.org/prodev/

March 6, 2002

Advanced FirstSearch, Chicago, IL

www.cyberdriveillinois.com/library/isl/oclc/cont_ed.html

March 8, 2002

Marketing Tools for Librarians, Location TBA

http://www.laconi.org

March 13-15, 2002

Computers in Libraries 2002, Washington, DC

www.infotoday.com

March 15, 2002

Basics of MARC Coding, Normal, IL

www.cyberdriveillinois.com/library/isl/oclc/cont_ed.html

March 15, 2002

CALL Business Meeting, Chicago, IL

March 20, 2002

Searching the Online Union Catalog, Chicago, IL

www.cyberdriveillinois.com/library/isl/oclc/cont ed.html

April 3, 2002

Basic Copy Cataloging/Editing, Springfield, IL

 $www.cyberdrive illino is. com/library/isl/oclc/cont_ed.html$

April 9, 2002

Training Skills in an Evolving Workplace, Chicago, IL

http://www.chilibsys.org/CE/workshops/

training%20skills.htm

April 12, 2002

Reaching Forward Conference of Library Assistants, Rosemont, IL

http://www.ila.org/events/regforms/reaching2002.pdf

April 16, 2002

Cataloging Basics, Chicago, IL

http://www.chilibsys.org/CE/workshops/catbas.htm

April 22-26, 2002

Internet World Spring 2002, Los Angeles, CA

http://www.internetworld.com/events/spring2002/

May 1, 2002

Developing Content for Training, Chicago, IL

http://www.chilibsys.org/CE/workshops/content.htm

May 8, 2002

Grant Proposals, Chicago, IL

http://www.chilibsys.org/CE/workshops/grant.htm

May 14-16, 2002

InfoToday 2002, New York, NY

www.infotoday.com

May 31, 2002

Legislative Update, Chicago, IL

http://www.chilibsys.org/CE/workshops/legup.htm

June 8-13, 2002

Special Libraries Association Annual Conference,

Los Angeles, CA

<http://www.sla.org/content/Events/conference/

2002annual/index.cfm>

June 13-19, 2002

American Library Association Annual Conference,

Atlanta GA

www.ala.org/events/ac2002/index.html

July 20-24, 2002

American Association of Law Libraries Annual

Meeting, Orlando, FL

www.aallnet.org/events/

September 23-24, 2002

Web Search University, Washington, DC

www.websearchu.com

September 24-28, 2002

ILA Annual Conference, Chicago, IL

http://www.ila.org/events/calendar.htm

October 10-13, 2002

LITA National Forum, Houston, TX

http://www.lita.org/forum02/index.html

October 22-23, 2002

Web Search University, Chicago, IL

www.websearchu.com

October 29-31, 2002

KMWorld 2002, Santa Clara, CA

http://www.infotoday.com/kmw02/default.htm

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CALL GRANTS APPLICATION 2002

[] Continuing Education	[] AALL Annual Meeting/CONELL/ Institute
Please check off above for which grant you a Deadlines: <u>Continuing Education grant</u> : MUST be receiprogram.	wed by the committee chair at least three weeks before the date of the
Submit to: Sandra Jacobson, Grants Chair, C.	, 2002 for application and letter of recommendation. ALL Awards and Grants Committee Fax: 312/782-8585 Vacker Drive, Suite 3500, Chicago, IL 60601-1692
 Name and phone number Present Employer (Give title and length of the control of the c	eparate sheet of paper and return with this form. of service.)
 Work address and phone number Briefly describe the responsibilities of yo Previous employment in law librarianshi Other relevant employment 	our current position. p (Include employers, titles, and length of service for all.)
7. How long have you been a member of C.8. Have you ever received a CALL grant?	ALL? L or other relevant professional organizations.
10. List the name, date and location of the pr	•
12. Estimate your total cost to attend this pro Transportation Registration	ogram:
Lodging 13. What amount can you contribute toward to cover the expenses?	your attendance at this program if you do not receive the total amount
14. What are your professional goals?15. How will attending this conference bene16. List the AALL Annual Meetings and Inst	
accompany your application. Ideally this lett your responsibilities, and can provide inform to CALL and about your need for this award attended several AALL meetings or Institutes	applications for AALL Annual Meetings or Institutes. This letter must ter should be from a person who supervises your work, is familiar with nation about your potential to contribute to the field of librarianship and. If you have been a member of CALL for more than five years or have s, please include a statement describing the special circumstances that cy that preference be given to newer members of CALL.
unable to use any grant monies awarded to m	tion, transportation and lodging. I agree that, if for any reason I am ie, I will return the unused portion to CALL. I further agree to provide rogram within 30 days of my return. Photocopies of these receipts will
I further agree to submit a short review of the	e program I attended for the next issue of the CALL Bulletin.
Signature of applicant:	Date:



CALL Executive Board Minutes

Naomi Goodman Valparaiso University School of Law

Date: October 11, 2001, 9:05 a.m.

Location: AALL Headquarters

Board Members Present: Pegeen Bassett, Scott Burgh, Frank Drake, Naomi Goodman, John Klaus,

Christina Wagner, Jean Wenger

Committee Chairs Present: Michael Brown, Janice Collins, Julia Jackson, Joan Ogden, Bob Winger

AALL staff: Rachel Shaevel

I. Committee Charges

Archives Committee. Julia Jackson, chair

The Board charged the committee with preserving our 50th Anniversary materials.

Unidentified photos in the CALL archives could be brought to last meeting of the year for members to help with identification.

Public Relations. Michael Smith, chair

The committee was charged with creating an electronic version of the CALL brochure.

The chair will contact David Glynn at *Law Bulletin*, regarding publishing pictures and reports of speakers at CALL meetings, Law Day, and AALL events.

II. CALL Labels

The Board met with an AALL staff member, to discuss recent problems with the CALL mailing list maintained by AALL. The chairs of the Membership Committee and the Bulletin Committee were also present for the meeting.

Rachel Shaevel, AALL Membership Coordinator, would prefer to deal with one or two people ordering labels for CALL, i.e. the chair of the Printing Committee.

The Board recommended that the Meetings Committee and the Bulletin Committee chairs be provided with the current number of members at the beginning of each year, so they can check the number of labels and avoid problems in the future.

III. Committee Charges (cont.)

Bulletin Committee. Joan Ogden and Bob Winger, co-chairs

The Board charged the Committee with placing previous *Bulletin* issues on the CALL website, working with the Website Committee. The current issue is to be paper only. Some of the newsletters Bob receives from other chapters are by email, or on the web.

The Winter issue will be a special issue on "Summer Associates."

Membership Committee. Janice Collins, chair

CALL will continue to provide free attendance for new members at the next luncheon meeting when the member joins CALL. The offer is for the next meeting after the member joins, only.

IV. Minutes

Minutes for the August meeting were approved with corrections.

V. Treasurer's Report

The treasurer reported that income and deposits for the period June 14, 2001 to October 11, 2001, totaled \$7,378.50, and checks written were for \$6,344.78. Actual balance on October 11, 2001 at the Harris Bank was \$11,385.78. The Northern Trust Bank balance as of October 3, 2001, was \$3,775.44.

Liability insurance to AALL is \$430.50 per annum.

The treasurer reminds Committee Chairs to use the Disbursement Form found in the CALL Handbook, with receipts, when claiming refunds. An Expense Report, also in the Handbook, is required quarterly.

VI. Proposed Joint Conference with MAALL, November, 2002

MAALL has invited CALL to be a co-sponsor of the November, 2002 conference to be held at the University of Illinois/Urbana-Champaign. This would include publicizing the conference to CALL members and helping with programming, but no financial commitment. Forty CALL members went to the joint conference with MAALL at Milwaukee several years ago, and most felt it was a very good conference.

The proposed MAALL registration is \$100 for three days, and would include four meals. The conference will be held at the Holiday Inn complex.

Scott Burgh moved and Jean Wenger seconded, the proposal that we participate in the joint conference, contingent on suitable dates. The proposal was passed by the Board.



VII. Letter to GPO

The draft of a letter to U.S. Representative Davis and both Senators from Illinois, urging that the GPO Bookstore in Chicago remain open, was approved.

VIII: LegalTech

Two programs will be presented at LegalTech on November 5th:

"Evaluating Fee and Free Information on the Internet," presented by Sandra Gold, Steven Imparl, Gretchen Van Dam, and Susane Yesnick.

"Knowledge Management and Litigation: 'Strange Bedfellows'," presented by Karin Donahue, Marshall Lachman, Jeff Rovner, and Ron Staudt.

The programs will be reported in the Law Bulletin.

IX: Committee Reports

The Continuing Education Committee has met and planned some programs. Some could be used again at the Joint MAALL conference.

The Community Services Committee is looking for a way to pay tribute to librarians who died in New York on September 11.

The *Meetings Committee* is organizing the November meeting with the Special Libraries Association at the University Club.

The *Public Affairs Committee* reported that the Illinois Register publisher is slow in producing the index. The Board is preparing a letter to the publisher expressing concern.

The meeting adjourned at 11:45 a.m.

Date: November 8, 2001, 9:15 a.m.

Location: AALL Headquarters

Board Members Present: Pegeen Bassett, Scott Burgh, Frank Drake, Naomi Goodman, John Klaus, Christina Wagner, Jean Wenger.

I. Minutes

Minutes for the October meeting were approved with corrections.

II. Treasurer's Report

The treasurer reported that income and deposits for the period ended November 7, 2001, totaled \$7865.50, and checks written totaled \$3021.15. Actual balance at the Harris Bank to reflect subsequent deposits and outstanding checks is \$16,230.09. The Northern Trust Balance on November 2, 2001 was \$3787.62.

II. Old Business

Joint Conference with MAALL, November 7-9, 2002. Scott Burgh moved, and Naomi Goodman seconded that CALL be a partner in this conference. The motion was passed by the Board.

John Klaus named Priscilla Stultz and himself to head the CALL committee that would find programs for the conference. He also suggested that CALL plan for transport for members who would be able to attend on the Friday only.

LegalTech 2002. The dates for 2002 are November 4-5, making it difficult for CALL members to participate in both LegalTech and the MAALL/CALL Joint Conference. If participating, CALL needs to commit in July, 2002.

This year's LegalTech went well for CALL, and we received better exposure than for last year's programs. John and Priscilla made the arrangements. Participation stood at 56 registered CALL and LLAW (Wisconsin) members on the Monday of the week of the programs.

LibraryFest Midwest 2003 or 2004. This is proposed for either Kansas City or Madison, and sponsored by LLAW, MichALL, MAALL, and MALL. CALL has been asked to be another sponsor.

IV. New Business

Business Meetings: Policy on Payment for No-Shows. Kathy Bruner, a new co-chair of the Meetings Committee asked for guidance on payment policy for members who register but do not show for the meeting. Scott proposed, Pegeen seconded, and the Board passed the following, which should be incorporated into the CALL Handbook under the Meetings Committee charge:

- (1) For members who registered and paid in advance, but who had to cancel, refunds should be dealt with on a case-by-case basis.
- (2) For members who register and agree to pay at the meeting, but do not attend, payment will be required.

The Board recommends that language stating this policy, similar to that used on SLA's announcement, should appear on Business Meeting announcements.

V. Committee Reports

Nancy Henry, for the *Nominations Committee* has presented a complete slate of candidates, with two members running for each position on the ballot.

Other: Susan Siebers has volunteered to work with CALL to improve the association's corporate memory.



continued from previous page

The Board would first like to see a written proposal and/or talk to her at the January meeting to learn more about her ideas.

The *Bulletin Committee* reports that the Winter issue is on schedule to be received by members on or soon after December 1.

With regard to posting earlier issues on CALL's website, Bill Schwesig is able to use PDF files. Naomi will get him PDF files of the Virtual Law Library issue (Spring 2001).

The Continuing Education Committee will meet next week to discuss broad topics for future technology and management programs.

The *Internet Committee* reports that 2001/2002 board members and committees are now on our website, on one page.

The *Meetings Committee* has arranged for the January breakfast meeting to be held at the Chicago Bar Association. Flyers have been mailed inviting members to the December 4 CALL/SLA Christmas party, to be held at the Union League Club. Members are again asked to bring the gift of a children's book.

The *Public Affairs Committee* produced a letter to Mara Bavetta, Fiscal/Special Projects Officer, Index Department, Illinois Secretary of State, protesting the lack of current indexing to the *Illinois Register*, particularly the Sections Affected Index to the *Illinois Administrative Code*. The Board forwarded the letter to the officer.

The *Public Relations Committee* reported that David Glynn of the Law Bulletin Publishing Company has agreed to place notices of meetings, and photographs taken at meetings, in the *Chicago Daily Law Bulletin*.

The Committee for Relations with Information Vendors (CALL CRIV) is working on plans for a follow-up visit to CCH.

The meeting adjourned at 10:55 a.m.

Date: December 13, 2001, 9:05 a.m.

Location: AALL Headquarters

Board Members Present: Pegeen Bassett, Scott Burgh, Frank Drake, Naomi Goodman, John Klaus, Christina Wagner, Jean Wenger.

I. Minutes

Minutes for the November meeting were approved with corrections.

II. Treasurer's Report

The treasurer reported that income and deposits for the period ended December 13, 2001, totaled \$1874.00, and checks written totaled \$5098.36. Actual balance at the Harris Bank to reflect subsequent deposits and outstanding checks is \$11,633.36. The Northern Trust Balance on December 3, 2001 was \$3799.45.

For meetings, student members and retired members can request reduced rates, i.e. have their cost lowered by 20%. This applies to the CALL business meetings only, and does not apply to the Holiday Party.

III. Old Business

Student Outreach. Library students from Dominican University will be invited to the final business meeting in May. Dean Prudence Dalrymple estimates we will probably have about twelve guests. We will advertise to them in January/February.

Bylaws Change Results. Members voted to approve the proposed bylaws change, Amendment of Bylaws (Article XIII, Section 3), by a vote of 97 to 20. The proposed bylaws change concerning Vacancies, Special Elections, and Removal from Office (Article X, Section 3) was not approved by the membership. This proposal was defeated by a vote of 69 (against) to 48 (for).

The Board questioned whether the latter should be recorded in a "Guidelines for CALL Board" to supplement chapter bylaws. Improving "corporate memory" and record keeping will be discussed at the next meeting.

IV. New Business

SLA Sponsorship. The Board declined SLA's invitation to be a corporate sponsor for their Winter Meeting reception (by advertising in their program brochure).

Purchase CALL Camera. CALL will continue to use John Klaus's camera, at least until the AALL Meeting. The question of purchasing a camera for the chapter can be revisited by next year's board.

V. Committee Reports

The *Union List Committee* will send a notice to CALL members on the listserv and in the *Bulletin* about the Union List now under preparation. The Board confirmed the prices which were used for the previous Union List: \$85.00 for first copy for Union List participants; \$65.00 for second copy for Union List participants; \$125.00 for non-participants.

The Bulletin Committee has the Winter issue at the printers. This issue has a special section, "Bridging the Gap: From Law School to Law Firms and Back Again."

The *Meetings Committee* reports a new sponsor, CourtExpress.com. Over 100 CALL members have attended each Business meeting so far this year.

For the Continuing Education Committee, Priscilla Stultz reports that the committee is planning a program on international legal resources in February or March.

The *Bylaws Committee* will post the recent change approved by the CALL membership to Amendment of Bylaws (Article XIII, Section 3) to the bylaws.

Relations with Information Vendors Committee (CALL CRIV). Chair Betty Roeske is working on a spring tour of CCH at their Peterson location. The committee is working with Leslie Bonacum for a date before our final business meeting on May 17, so that the tour can be included in the annual committee report.

The meeting adjourned at 11 a.m.

BUSINESS MEETING ROUNDUP

Naomi Goodman Valparaiso University School of Law

The annual combined CALL/SLA meeting was held at the University Club of Chicago on Friday, November 16, 2001, with a total attendance of 143. The meeting, organized by CALL, was notable for an outstanding speaker, location, and lunch.

Sponsors were FISonline (Mergent), and C. Berger Group. The latter held a special drawing to celebrate 20 years in business. Two door prizes were donated by Professional Library Services.

The candidates for the upcoming CALL Board election were introduced at the lunch. Also, the CALL Public Affairs Committee distributed a report updating members on many items, including funding for county law libraries, and action CALL has taken with the Illinois Secretary of State concerning the currency of indexing for the *Illinois Register*.

Professor Ronald W. Staudt, of the Chicago-Kent College of Law, spoke on "Perspectives on Technology for Knowledge Professionals." Professor Staudt has published many books and articles on various aspects of computer use in law. They range from reports on an early project on automated delivery of legal services in a law school clinic setting (an idea that he admits did not work out), to litigation support systems, hypertext, and the electronic casebook.

Internet use by professionals in large law firms increased from 7% in 1995 to 90% in 2000. Professor Staudt noted that the rate at which these professionals adopted Internet use on their desktops was double the rate of their acquiring desktop computers. He also noted that while lawyers can be considered Luddites in computer use when compared to professionals such as accountants, they were early pioneers in the use of word-processing. Most importantly, law, which by its nature is hyper-textual, is the only profession that has two full-text databases of primary materials. He considers law students to be "the most richly supported students in the world," contrasting them to medical and science students.

Professor Staudt ended his presentation with interesting examples of opportunities to bring law to attorneys and clients through technology, created by four different types of organizations—a bar, a business, a small firm, and a law school. The first example, found at www.cybersettle.com, was created by the Association of Trial Lawyers of America as an online, computed-assisted system for settling insurance claims, using "double-blind" bidding.

lexisone at www.lexisone.com is more interesting than lexis.com in his opinion, because of the way it guides users across the web (in addition to giving away free case law). In his third example, the small firm of Beckman & Hersch in Burlington, Iowa, at www.iowalaw.com, provides simple wills free to clients. Information is taken over the Internet, but the client must visit the lawyer's office to finalize the will. The lawyers report finding the service "most satisfying" to client and lawyer alike.

His last example was "Access to Justice," a joint project of the Chicago-Kent College of Law, the Institute of Design at IIT, and the National Center for State Courts, which can be seen at www.judgelink.org/a2j/ The project attempts to meet the needs of self-represented litigants, by rethinking the issues from their viewpoint, and redesigning procedures to meet their needs. He considers the youth and the diversity (a wide representation of nationalities and disciplines) of those involved as strengths of the project that will provide the creativity to "get the old ideas out."

Professor Staudt brought energy and enthusiasm to his descriptions of projects and their potential to serve lawyers, clients, and the self-represented. He ended with "a toast to all the wild possibilities!"



Public Affairs Committee Report Richard Matthews Levenfeld Pearlstein

Hope for Illinois Register Indexing

As you may know, the Index Department of the Illinois Secretary of State is charged with preparing a quarterly "Cumulative Index" and a "Sections Affected Index" for the *Illinois Register*, the official weekly publication containing administrative rules and information on regulatory activity. Last year, the Department seriously fell off in its indexing duties.

In November, CALL sent a letter to the Index Department's director and the administrator who was serving as "editor" of the *Illinois Register*. It's hard to gauge what effect that letter had. The Secretary of State never responded, but within one or two issues after it was received, the Index Department did restore the "Issues Index" for each issue. The "Issues Index" helps users quickly identify rules affected by official actions recorded in the very latest *Illinois Register* issue.

A follow up call to the Index Department has revealed that indexing responsibilities have been transferred to a new, full time indexing specialist. The specialist reports that he intends to fully restore – even improve – indexing for the publication. Moreover, he represents that the "Cumulative Index" and the "Sections Affected Index" will be available, not only in print, but also in electronic format on the Secretary of State's website – possibly as early as this summer. He intends to have in place new automated processes that will make this all a reality. Both online indexes will incorporate new, cumulating index data as the *Illinois Register* is issued each week.

The indexing specialist seems to be enthusiastic about the recommendations CALL included in its letter to the Index Department last year. For example, he's receptive to our "suggestion" – or is it just common sense advice? – that each index clearly tell users what time frame or what range of *Illinois Register* issue numbers it covers. The idea of including a table that shows the range of pages for each issue in the volume was apparently not foreign to him.

The new indexing specialist reports that the "Cumulative Index" and "Sections Affected Index" for all of 2001 will be published in the upcoming Issue 3 of this year's Volume 26. He apologized that it might contain a slight formatting irregularity – but assured that it was substantively accurate.

Issue 3, to be out very shortly, is the one to watch! The Public Affairs Committee will undoubtedly follow up with a letter to the Index Department after the issue is available for inspection. Every library that gets the *Illinois Register* in print should be on the look out for Issue 3. Send the Committee your comments – look for our call for comments on the CALL listsery.

11



WHAT EVER HAPPENED TO ...

by Sally Holterhoff, Valparaiso University School of Law Library

In an organization as large as CALL, members come and go. This article is the sixth in a series of short profiles of former Chicago law librarians who have left town for various reasons, moving on to a new location, to another type of library, or even to a different career altogether. Tips or leads for future columns about other "gone but not forgotten" former colleagues are welcome.

Tracking down William Scarbrough these days means looking across "the big pond" to London, U.K. In today's global society, a job change within a law firm can mean trading life in the U.S. for an overseas adventure. That's exactly what Bill did in 2000, when he accepted an offer from his Chicago employer, Kirkland & Ellis, to become Office Administrator for their London office and to assist with the development of the firm's growing European practice.

For anyone with an interest in learning about law office management and developing management skills, Bill highly recommends the position of Office Administrator. His London job duties include overseeing a range of areas: staff support, facilities management, financial services, information technology, and library/research support. Prior to this, Bill had worked for Kirkland in different library/information services capacities both in Chicago and in Los Angeles. He served as firm-wide Chief Information Officer in Chicago from 1995-1999.

In his two years in the London office, Bill's biggest challenge has been managing the growth of the firm's U.S., English, and German practices in a single location. His fluency in German has proved to be very useful and he has begun studying French again at the Alliance Française in London. An important part of his job is to maintain the Kirkland & Ellis culture while also accommodating the unique needs of each European practice group.

One way Bill has kept in touch with his colleagues back home is by serving as co-editor of a West Group newsletter, *Practice Innovations*, first published in 2000 and consisting of 3 issues a year. He says he enjoys this work as "a means of staying linked with the many great library professionals I have gotten to know" throughout the United States. Appearing in issues of this newsletter are articles by or of interest to both U.S. and U.K. legal information professionals.

In London Bill has become part of a thriving legal community. "Many American firms have established London offices as their beachhead in Europe. The market is crowded and competitive." He sees London as very conscious of its position between the United States and the rest of Europe. As for the library community in London, he has found it to be less closely knit than Chicago's. However, he has connected with an informal group of law firm librarians there, similar to the "Chicago 25" group representing the largest law firms.

Bill describes London as "fast-paced, but in a civilized way" as well as expensive (even more so than New York City). Like Chicago, he finds it a comfortable place to live, while providing big city "cultural amenities and energy." He appreciates London's "fantastic" art scene, which has expanded his interest in modern and contemporary art.

Accepting a job overseas required various other changes in Bill's life—and in his wife's. Though she had to leave her job in Chicago, she has used their move to London as an opportunity to pursue her long-time goal of obtaining a master's degree in business administration there. Having sold their Chicago condominium and their car, they live in a rented London flat, which gives their life "a student aspect in more ways than one."

Bill is a Michigan native, hailing from the western part of the state (about 200 miles north of Chicago). He holds three degrees from his alma mater, University of Michigan. After obtaining his bachelor's degree in German and German literature, he went on for a master's in political science/West European studies. He topped that off with an M.L.S., "as a means of using my liberal arts background to get a job." As mentors for his career in law librarianship, he names Virginia Wise (his law library professor, now at Harvard Law) and Margaret Leary (long-time Director of University of Michigan Law Library). Had he not become a law librarian, Bill can imagine himself employed in academia, with a Ph.D. in German and/or political science.

After eight-plus years of living and working in Chicago, what Bill misses most are "the many excellent and reasonably priced" Chicago restaurants, the lakefront in the summer, the Art Institute, and the Chicago Symphony Orchestra.

Bill describes how "very strange" it felt to be a U.S. citizen living abroad during the Sept. 11 attacks and subsequent events. "I think it was easier to be in the U.K. than in many other countries... Tony Blair's eloquent and forceful support for the U.S. meant a lot to most Americans, but it really meant a lot to the Americans living here." Seeing these and other major

news events from a British/European viewpoint has been interesting for Bill. His primary news sources these days are the BBC and *The Guardian*, "both of which can be quite critical of the U.S. at times." But

which can be quite critical of the U.S. at times." But he considers this shift in perspective to be one of the benefits of living abroad: "I not only learn about Britain...I also learn about the U.S."

Though trading a job in the Loop for the chance to hobnob with barristers and listen to Big Ben may sound exciting, Bill has some down-to-earth advice for anyone considering an overseas position: don't expect things to be the same as they are in the U.S. For flexible souls who are truly ready for the adventure of living and working in a different country, he recommends it as an "incredible experience."

Working Smarter

Debbie Rusin Altheimer & Gray

Who Shall Lead the Way?

Since this issue of the Bulletin is profiling the candidates that are running for the CALL Board, I thought that I would write about what I think makes a great leader. I believe that having a great leader can inspire us to give the best of ourselves while at the same time a poor leader can cause us to quickly grow weary and lose faith in our cause.

If I were asked what five characteristics best describe myself, I would say that I am dedicated, persevering, honest, confident and a visionary. I believe in myself and know that "I can do it." If I don't know how to do something, I know that I can learn. I care about the quality of my work product. When the work leaves my office, it has my name on it, and many times, that work may be the one and only opportunity I have to make a self impression. I want that impression to be positive.

The qualities in a leader that I truly admire are those of someone who will bring out the best in me. Someone who will inspire me and help me to be all that I can be.

To do that, I believe that a leader needs first to be a mentor - someone I can look up to, someone that I want to be like. I have worked with people who have inspired awe in me. These individuals seem to know their craft inside and out. I find myself saying, "if I could only know as much as they do." What qualities do they possess? How can I be like them? These people inspire me to put my best foot forward and to keep learning.

Secondly, I think that a great leader is also a great teacher. A great teacher keeps up-to-date with the latest knowledge within a given field. They keep abreast of the latest trends and products in the field. I am talking about people who truly know how to perform a task and put to use the name of the product they are throwing around. But ultimately, a good teacher is someone who is willing to share with others and to help them learn something new. It is important that leaders be teachers. I have found that it is a bad situation when the employees end up always being the teacher, receiving nothing back themselves from their leader. The employees begin to believe that their environment is somehow set up incorrectly or unjustly and they begin to resent and lose respect for their place of work.

Thirdly, I believe that a great leader is someone who leads by example. If you want others to follow, be the first to lead and remember to always practice what you preach, for others are constantly watching. If the employees see that their leaders are true to their word, enthusiastic, and are hard working, they will be more inclined to do the same themselves. The best leaders are those who will get down in the trenches with the employees and actually lead them through a project. People quickly become disenchanted when they see themselves leaderless, doing all the work, while others bask in the glory.

Finally, I believe that a great leader is someone who gives a sense of direction. The leaders are the ones who see an opportunity, take the initiative, formulate a plan, assign the tasks and see to it that the project is completed.

In short, a great leader is one who brings out the best in others. They help all of us to realize our full potential and achieve our goals. The world is full of great leaders. Maybe all we have to do is to look a little harder and we will find them . . . sometimes in the places we least expected.

CALL BOARD 2002 MEETING DATES

February 14. 2002 April 11, 2002 March 14. 2002 May 9, 2002

(Please note: These dates are tentative and subject to change.)



PEOPLE & PLACES

Janice Collins Neal, Gerber & Eisenberg

Lisa Davis Barberio, formerly Reference Librarian at Lord, Bissell and Brook, is now Library Administrator at Barnes & Thornburg in Indianapolis. Congratulations are also in order as she was newly wed in October.

Gail Hartzell, formerly Library Director at Davenport University, Merrillville, IN, is now acquisitions librarian at Valparaiso University.

Leslie Lanphear, formerly Reference Librarian at Lord Bissell and Brook, is now a Library Analyst at Reed Smith LLP in Princeton, New Jersey.

Lisa Davis Barberio Library Administrator Barnes & Thornburg 11 S. Meridan Street Indianapolis, IN 46204-3535 ph (317) 261-7915 fx (317) 231-7433 email lisa.barberio@btlaw.com

Kay Collins' (U.S. Railroad Retirement Board) fax number is now 312/751-4924. Her direct number remains 312/751-4927.

Gail Hartzell Acquisitions Librarian Valparaiso University School of Law Library Wesemann Hall Valparaiso, IN 46383 Phone: 219/465-7836

Email: Gail.Hartzell@valpo.edu

Fax: 219/465-7917

Thomas Kost Docket Clerk Greenberg Traurig, P. C. 77 W. Wacker Dr., Ste 2500 Chicago, IL 60601 ph (312) 456-8430 fx (312) 456 8435 email kostt@gtlaw.com

Leslie Lanphear
Library Analyst
Reed Smith LLP
Princeton Forrestal Village
136 Main Street
Suite 250
PO Box 7389
Princeton, NJ 08543-7839
609/520-6389 ■

PROFESSIONAL READING

Jean M. Wenger Cook County Law Library

Ambrogi, Robert. "For the Public Good" Vol. 8 Law Technology News (September 2001) p. 52. Also available at www.lawtechnews.com/september01/web_watch_p52.html

Links for lawyers involved in pro bono work.

_____. "Web Sites Support Poverty Lawyers" Vol. 8 Law Technology News (October 2001) p. 56. Also available at www.lawtechnews.com/october01/ web watch p56.html

Discussion of sites for welfare, housing, mental health, and consumer fraud issues.

Anderson, Judy and Lynne DeMont. "Treading Carefully Through the Murky Legalities of Electronic Reserves" Vol. 21 *Computers in Libraries* (June 2001) p. 40.

An academic institution's experience of offering electronic reserves. Issues include copyright concerns and faculty compliance, and student record privacy under the Family Educational Rights and Privacy Act (FERPA).

Block, Marylaine. "The Secret of Library Marketing: Make Yourself Indispensable" Vol. 32 *American Libraries* (September 2001) p. 48.

Written from a public library perspective, Ms. Block offers ideas and encouragement for all library settings.

Brackstone, Deborah W. "You Are the Customer: A Guide to Successful Negotiation with Document-Delivery Vendors" Vol. 11 *Journal of Interlibrary Loan, Document Delivery & Information Supply* (No. 4, 2001) p. 61.

It's a business decision and should be treated like one. How to get the most for your money from commercial document delivery vendors.

Bridges, Karl. "Why Traditional Librarianship Matters" Vol. 32 *American Libraries* (November 2001) p. 52.

The author argues that electronic tools should not be a substitute for service but should supplement personal service. Traditional library practices and face-to-face interaction are still important.

Cohen, Laura B. "10 Tips for Teaching How to Search the Web" Vol. 32 *American Libraries* (November 2001) p. 44.

Ms. Cohen describes the benefits of teaching the query based (QB) approach to search engines in



contrast to the descriptive approach. QB matches the "query to the tool" and is often a more effective approach.

Fagan, Jody Condit and Bryan D. Fagan. "Citizens' Access to On-line State Legislative Documents" Vol. 18 Government Information Quarterly (2001) p. 105.

After reviewing state legislative web sites, the authors offer suggestions to improve accessibility and usefulness. Areas considered include explanatory material, access points, design, and information on the legislative process.

Jacs\, PJter. "How May We Misdirect You?" Vol. 18 *Information Today* (September 2001) p. 34.

A survey of some useless web-based directories.

Kennedy, Shirley Duglin. "Web Design That Won't Get You Into Trouble" Vol. 21 *Computers in Libraries* (June 2001) p. 30.

Also available at www.infotoday.com/cilmag/jun01/kennedv.htm

A look at potential legal pitfalls in web site design.

Pack, Thomas. "Getting Vertical to Cut Research Time" Vol. 25 ONLINE (Sept/Oct. 2001) P. 44.

Vertical searching is beneficial when in-depth information is required on a particular topic. A vertical search tool is distinguished from a horizontal search tool that finds information on virtually any topic. Includes tips on conducting a vertical search.

Paonita, Anthony. "Non Parli Italiano? Non Ti Preoccupare!" Vol. 8 *Law Technology News* (October 2001) p. 44.

Also available at www.lawtechnews.com/october01/compare contrast p44.html

An overview of web-based translation services.

Peterson, Karrie, Elizabeth Cowell and Jim Jacobs. "Government Documents at the Crossroads" Vol. 32 *American Libraries* (September 2001) p. 52.

The authors raise concerns that reduction of government documents disseminated through the Federal Depository Library Program (FDLP), and now available electronically, could endanger full and free citizen access to these documents.

Powe, Kathleen Begley and Daniel Pluny. "Strategic Decision-Making in a Time of Information Overload" Vol. 5 *Information Outlook* (November 2001) p. 22.

A librarian in a special library describes how she used good management practices and careful business planning to survive and prosper in a tight economic environment.

"Public Services Issues with Rare and Archival Law Materials" Vol. 20 *Legal Reference Services Quarterly* (Numbers 1/2 2001).

This double issue is dedicated to the use, training, and outreach for rare and archival books and documents.

Rhode, Deborah L. "Balanced Lives - Changing the Culture of Legal Practice" *The Commission on Women in the Profession. American Bar Association.* (September 2001).

Available at www.abanet.org/women/

This manual looks at work and family balance in the legal profession. Emphasis on how these issues relate to women lawyers.

Warner, Debra G. "A New Classification for Reference Statistics" Vol. 41 Reference & User Services Quarterly (Fall 2001) p. 51.

An area of ongoing discussion in reference and public services – statistics. Ms. Warner discusses the development of a new system of classification for statistics that includes the categories of nonresource-based, skill-based, strategy-based, and consultation.



For Vice-President/President Elect



BETTY ROESKE

EDUCATION

M.L.S., Indiana University, Bloomington, IN, 1983 B.A., Ball State University, Muncie, IN, 1976

EMPLOYMENT

<u>Technical Services Librarian</u>, Katten Muchin Zavis, Chicago, IL 1995-

<u>Technical Services Librarian</u>, Schiff Hardin & Waite, Chicago, IL 1988-1995

Assistant Law Librarian for Serials, Computers, Acquisitions, and Interlibrary Loans with the rank of Assistant Professor, Ohio Northern University Law Library, Ada, Ohio 1983-1988

MEMBERSHIPS

CALL, AALL, ORALL, Indiana Library Association

PROFESSIONAL ACTIVITIES

American Association of Law Libraries, 1983-

Technical Services Listserv Owner, TS-SIS, 1997-

Technical Services Special Interest Section, 1983-

Member at Large, Technical Services Special Interest Section Board, 1996-1998

Awards Committee, 2000-2001

Chair, Nominations Committee, 2001-2002

Committee on Exchange of Duplicates, AALL, 1987-

Chairperson, Exchange of Duplicates Committee,

AALL, 1993-1995

Private Law Librarians Special Interest Section, 1988-Chairperson, Private Law Librarians Technical

Services Roundtable, 1995-

Online Bibliographic Services Special Interest Section, 1996-

Computing Services Special Interest Section, 1996-

Committee on Relations with Information Vendors, 1998-2000

Chicago Association of Law Libraries, 1988-

Union List of Serials, 1988-

Chairperson, Union List of Serials, 1990-1991 Exchange of Duplicates, 1988-1998

Chairperson, Exchange of Duplicates Committee, 1993-

Committee on Relations with Information Vendors, 1999-

Chairperson, Committee on Relations with Information Vendors, 2000-

For Vice-President/President Elect



SCOTT G. BURGH

EDUCATION

Master of Science in Library and Information Science, University of Illinois at Urbana-Champaign, 1986 Bachelor of Arts in Humanities, American Civilization interdisciplinary program, University of Illinois at Urbana-Champaign, 1982

EMPLOYMENT

<u>Chief Law Librarian</u>, City of Chicago Law Department, Corporation Counsel, Chicago, IL

Feb. 1990-Present

Reference Librarian, Winston and Strawn, Chicago, IL

Dec. 1986-Dec. 1989

Graduate Assistant, University of Illinois Commerce Library,

Urbana, IL

Sept. 1985-Aug. 1986

<u>Library Technical Assistant</u>, University of Illinois Map and Geography Library, Urbana, IL

Dec. 1984-Sept. 1985

Library Clerk III, Acquisitions Department, University of

Illinois Library, Urbana, IL

Sept. 1983-Dec. 1984

Library Clerk II, University of Illinois Chemistry Library,

Urbana, IL

July 1981-April 1983

PROFESSIONAL ASSOCIATIONS

CALL, AALL, Illinois State Historical Society

PROFESSIONAL ACTIVITIES

- Treasurer, Chicago Association of Law Libraries, 2000-2002
- Member, Annual Program Selection Committee, American Association of Law Libraries 94th Annual Meeting, Minneapolis, MN, July 2001

PRESENTATIONS

- Coordinator and Moderator, "CD ROM: Lasting or Transitional Format," American Association of Law Libraries 91st Annual Meeting, Anaheim, CA, July 1998
- Coordinator and Speaker, "Legal Reference versus Interpreting the Law," American Association of Law Libraries 90th Annual Meeting, Baltimore, MD, July 1997

For Treasurer



SPENCER L. SIMONS

EDUCATION

Master of Librarianship, with Law Librarianship Certificate University of Washington, Seattle, Washington, 1995 JD, University of Washington, 1979

MBA (Finance), University of Washington, 1979

EMPLOYMENT

<u>Director of Public Services</u> (Previously: Head of Reference, Professional Law Librarian), Downtown Campus Libraries, Illinois Institute of Technology (Chicago-Kent College of Law Library, Stuart Graduate School of Business Library, Center for Law and Financial Markets Library, Library of International Relations)

1995- Present

<u>Adjunct Professor</u>, Chicago-Kent College of Law (Advanced Legal Research–Bankruptcy, Legal Drafting/ Advanced Legal Research-Business Law)

1996-Present

<u>Library Intern</u>, King County Law Library, Seattle, Washington 1994-1995

MEMBERSHIPS

CALL, AALL, SLA, Beta Phi Mu, Washington State Bar Association

PROFESSIONAL ACTIVITIES

CALL Public Affairs Committee, Present CALL Continuing Education Committee, 1997-2001,

Co-Chair, 1998-2001

PUBLICATIONS

Book Review: Carroll, Richard I., Congressional Quarterly's Desk Reference on the Economy, Law Library Journal, Fall 2001

Report on Legislative Leadership Training Workshop, 181 CALL Bulletin 27 (Summer/Fall 2001)

PRESENTATIONS

"The Internet Health Lawyer", November 11, 2001 Fundamentals of Health Law Program, November 11-13, 2001, Chicago, IL

Sponsored by American Health Lawyers Association Developed and Presented CLE: "Legal Research on the Internet", Feb./Mar. 1999 and Jul./ Aug. 1998 Contracted by Illinois Association of Healthcare Attorneys

continued page 20

For Treasurer



NANCY FAUST

EDUCATION

M.L.I.S., Rosary College (now Dominican University), 1987 B.S., University of Illinois at Champaign, 1979

EMPLOYMENT

Reference Librarian, Seyfarth Shaw 1988-present

Reference Librarian, Isham Lincoln & Beale 1987-1988

<u>Library Assistant</u>, Grant Hospital 1980-1987

MEMBERSHIPS

CALL, AALL

PROFESSIONAL ACTIVITIES

CALL, Meetings Committee Chair, 1995-1996; Co-chair, 2000-2001

CALL, Meetings Committee, 1993-1996; 1998-present

STATEMENT OF GOALS

My goals are to carry out the duties of Treasurer responsibly and promptly, and to help the Association maintain its fiscal integrity. ■

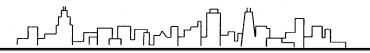
Visit our website:

www.aallnet.org/chapter/call

CALL BOARD 2002 MEETING DATES

February 14. 2002 April 11, 2002 March 14. 2002 May 9, 2002

(Please note: These dates are tentative and subject to change.)



For Director



DAVID ROGERS

EDUCATION

Hope International University, Fullerton, CA. Started Internet-based MBA program in 1999. Program has a focus on International Development. Completed 47 of 48 hours of program. Anticipate completion of thesis by May 2002 University of Illinois, Champaign-Urbana, IL. MS LIS, 1996

Wheaton College, Wheaton, IL. Graduate level work in Theology/American Church History 1987-1988. Completed 28 of 36 hours of coursework

Trinity College, Deerfield, IL. BA, 1986

EMPLOYMENT

<u>Public Services Librarian,</u> Sidley Austin Brown & Wood December 1997 – Current

<u>Law Librarian</u>, Archer Management Services, located on site at Pedersen & Houpt

February 1997 - December 1997

<u>Interlibrary Loan/Reference Librarian</u>, (final job title) Jenner & Block

April 1989 - February 1997

MEMBERSHIPS

CALL, AALL, SLA

PROFESSIONAL ACTIVITIES

Co-Chair of Continuing Education Committee of Chicago Association of Law Libraries. Member since 1997.

Coordinator, Ad Hoc Committee on the Internet Law Library. Began committee to update the US House Internet Law Library . Coordinated issues involved in starting a project. Incorporated as a not-for-profit knowledge sharing infrastructure.

Chicago Coordinator for American Association of Law Libraries booth at Association of Legal Administrators convention. April 1999.

Member (past chair) of Empowering Paraprofessionals in C.A.L.L. Special Committee of Chicago Association of Law Libraries since 1994.

see David Rogers on page 20

For Director



ELAINE B. DOCKENS

EDUCATION

Ohio State University- BA; Syracuse University, MSLS University of California (Boalt Hall), JD

Various seminars on (1) legal topics and (2) librarianship

EMPLOYMENT

Public Libraries:

Washington, D.C. Public

Cleveland Public Library

Government Libraries:

US Department of Education

US Department of the Interior

U.S. Army, Special Services Libraries (Munich and Verdun)

VA Hosptial Library Los Angeles

Illinois Attorney General's Library

<u>Law Firm Libraries</u>: (my personal favorite)

Broad Schulz Larson & Wineberg, San Francisco, 1988

Weston Hurd Fallon Paisley & Howley, Cleveland, 1989

Burditt & Radzius, Chicago, 1994

Rooks Pitts & Poust, Chicago, 2000

Tressler Soderstrom Maloney & Priess, Chicago, 2001

MEMBERSHIPS

CALL, AALL, SLA

PROFESSIONAL ACTIVITIES

CALL, Member and Chair, Community Services Committee Previously, a member of the Grants Committee and the Nomination Committee

STATEMENT OF GOALS

If I had a re-wind button on my life, I would never have become a librarian or a lawyer – I would have been a musician/vocalist. However, there are no regrets since all my spare time is spent with music either as a student or performer and my work time is spent in a profession that I have grown to love and I am happy to call myself a law librarian.

One of the things I value most is the unity of our profession. Through our organizations and various listservs we work together – sharing knowledge, information, resources, giving support when needed, chiding each other when that is needed and keeping the vendors and legal publishers on their toes.

see Elaine B.Dockens on page 20

BETTY ROESKE, for VP/President Elect

Ohio Regional Association of Law Libraries, 1983-

Secretary, OHIONET Interlibrary Loan Advisory Council, 1986-1988

Union List of Serials, 1983-1988

Chairperson, Union List of Serials, 1988

Placement Committee, 1984-1986

OHIONET Interlibrary Loan Advisory Council, 1984-1988 Ad Hoc Committee for State of Ohio Union List (SOUL), 1986-1988

Indiana Library Association, 1975-

LEXIS Publishing Librarian's Panel, 1999-

PUBLICATIONS

"CRIV Notes: CCH Offers Follow-up to Reverse Site Visits", AALL Spectrum, v.5, no.10, July 2001, p. 26.

Editor for a column in Technical Services Law Librarians that focuses on private law libraries beginning in 2001.

"Electronic Product Issues", AALL Spectrum, v.4, no.10, July 2000, p.19.

""Problem Resolution in the Technical Services World, CALL Bulletin, no.176, Spring 2000, pp.16-17.

"Customer Problems Re-cap", CRIV Sheet, v.22, no.3, May 2000, p.10.

"PLL Technical Services Roundtable, AALL Washington, DC, July 19, 1999", PLL Perspectives, Fall 1999, p.18.

"Technical Services - Using Internet Discussion Lists", www.llrx.com/columns/reference6.htm, June 15, 1999.

"Instructions for downloading PRISM records to DataTrek", <u>CALL Bulletin</u>, no.135, June 1991, p. 25.

"Schiff Hardin & Waite Online Catalog", <u>CALL Bulletin</u>, no.127, November 1989, p.16.

"The 1988 Union List is Here!!", <u>ORALL Newsletter</u>, v.1988, no.2, June 1988, p.6.

"The ORALL Union List", <u>ORALL Newsletter</u>, v.1986, no.4, December 1986, p.6.

STATEMENT OF GOALS

All officers of CALL need to provide awareness to all members of what CALL can do for them. CALL provides more to its members more than just an opportunity to have lunch with other librarians a few times a year. The future of the Association will depend on getting the new members involved in Committees, Educational Programs, etc. as soon as possible. Their enthusiasm and fresh ideas will revitalize the existing membership.

CALL needs to be promoted at every opportunity by both officers and members. One area that should be investigated more is increasing contact with related organizations. While we have a meeting with Illinois Chapter of SLA on an annual basis, there are no educational programs with them. Since we have members that cannot attend national conventions, we need to provide timely professional development programs. Some possibilities are:

1. The AALL traveling programs and workshops continued next column

SCOTT G. BURGH, for Vice-President/President Elect

- Speaker, "Cost Effectiveness in Law Libraries," Meeting of the Association of Legal Administrators, The Greater Chicago Chapter, February, 1996
- Presenter, "The Legislative Initiatives of Chicago's Socialist Aldermen 1878-1883," Sixteenth Annual Illinois History Symposium, Springfield, IL, December 1995
- Presenter, "The Congressional Career of Carter Henry Harrison I, Future Mayor of Chicago," Fifteenth Annual Illinois History Symposium, Springfield, IL, December 1994
- Co-coordinator and Co-moderator, "Performance Analysis, Appraisal, and Discipline in Law Libraries: Strategies for Managing the Library Work Force," American Association of Law Libraries 87th Annual Meeting, Seattle, WA, July 1994
- Coordinator and Moderator, "Working Effectively with Legal Administrators/Library Committees/Partners," American Association of Law Libraries 86th Annual Meeting, Boston, MA, July 1993

PUBLICATIONS

- "Conclusion: U.S. Government Documents, Executive Branch, on AIDS, 1986-1989," *Collection Building*, vol. 11, no. 3 (1991): 41-47
- "U.S. Government Documents, Executive Branch, on AIDS, 1986-1989," *Collection Building*, vol. 11, no. 1 (1991): 35-52
- "U.S. Government Documents, Legislative Branch, on AIDS, 1986-1989," *Collection Building*, vol. 10, no. 3-4 (1990): 68-81
- "United States Government Documents on Acquired Immune Deficiency Syndrome (AIDS)," *Collection Building*, vol. 8, no. 4 (1988): 40-49
- Numerous book reviews appearing in *Legal Information Alert* and in *Preview*.

STATEMENT OF GOALS

Our association is designed to promote librarianship and its spirit of cooperation, and to increase the usefulness and visibility of both law libraries and law librarians. As law librarians, we need to implement these goals by developing relationships with the multiple constituencies we serve. We need to let people know what we have to offer through a clear vision, articulated in a framework which demonstrates the visibility of law libraries and their resources. I will approach the role of Vice President/President Elect with this outlook in mind.

As a Vice President/President Elect, I will undertake the specific duties and special projects with diligence. I will treat matters with a practical cost effective approach and with fiscal responsibility.

2. Develop some programs jointly with other organizations
There needs to be a continuous review of the CALL website
and listserv in order to verify that the information is timely and
useful to CALL members.



SPENCER L. SIMONS for Treasurer continued from page 17

Developed and Presented CLE: "Labor Law Internet Research", October 1998 Contracted by Chicago law firm

OTHER ACTIVITIES

Judge, Niagara International Moot Court Competition, March 1998

Organizer and protocol manager, Grand March of the Chicago Consular Corps, Annual Consular Ball, 1998 –2001

STATEMENT OF GOALS

CALL is a vital part of our community. As a member of CALL since 1996, I have taken great satisfaction from being able to contribute to the law library, legal, and broader communities by serving on the Continuing Education and Public Affairs Committees. I believe the highly effective Continuing Education Committee especially benefited from the experience I have gained through successful careers in banking and law librarianship.

While CALL finances are sound, I will work to further refine the financial management and record keeping of CALL and its budget process. I would welcome the opportunity to contribute to the success of CALL by bringing my financial and managerial experience to the office of Treasurer, and as a member of the CALL Executive Board.

DAVID ROGERS for Director continued from page 18

PUBLICATIONS

"Marketing Law Library Services to Summer Associates." CALL Bulletin, Winter 2001.

"The House Internet Law Library" in issue on Collaboration in Law Libraries. Legal Reference Services Quarterly. Vol. 20 #3 (2001) pp. 97-103.

"Centralized vs. Decentralized Models in Interlibrary Loan Access." Journal of interlibrary loan and document delivery. Vol. 7 #3, (1997) p. 29-Columnist, CALL Bulletin. 1990-1993. Member of

Columnist, CALL Bulletin. 1990-1993. Member of publications committee.

PRESENTATIONS

"Dotcom Bakeoff." Coordinator and Speaker. Seminar comparing online legal service providers. American Bar Association LegalTech in Chicago, November 2000. "Just the Facts, Ma'am." Speaker. Seminar for professional librarians on using public records for due diligence research and other applications. May 2000. Seminar was repeated at the American Bar Association LegalTech in Chicago, November 2000.

"Help! I have to Do Interlibrary Loan." Speaker. Seminar for paraprofessionals in Chicago Association of Law Libraries. March 2000. Second of six planned seminars.

"Electronic Current Awareness." Panelist. Seminar for professional librarians comparing notes on electronic current awareness options. May 1999.

"Help! I'm at the Reference Desk!" Speaker. Seminar for paraprofessionals in Chicago Association of Law Libraries. March 1999. First of six planned seminars.

"L is for Law." Speaker. Seminar for public and academic librarians on legal research methods, tools and resources. February 1997.

VOLUNTEER ACTIVITIES

WETN Radio. Wheaton College, Wheaton, Illinois. Sunday Operator. 1988 - Current.

Tajikistan. Working with domestic and international NGOs supplying computers and other relief and recovery issues for a former Soviet Republic. 1992 - Current.

STATEMENT OF GOALS

CALL has been a vibrant part of my professional experience. I have been able to contribute as a member of committees and as a chair, but I would like to do more to help build the local chapter.

CALL is a valuable part of the total equation of being a librarian in Illinois. I hope to expand contacts with similar organizations to make sure that what we do in building on other activities as we all face tighter training budgets. I hope that my experience in paraprofessional and continuing education will strengthen those ties as we all seek to serve our constituencies.

Elaine B. Dockens for Director continued from page 18

CALL represents to me the very best in professional unity. My main goal as a Director would be to protect the organization by acting as a fiduciary - to see that CALL grows, remains strong and increases in usefulness to the membership.

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Working Solo in a Library Setting Doris Nuding Querrey & Harrow, Ltd.

About six years ago, I was appointed to the position of firm librarian at the law firm of Querrey & Harrow, Ltd. At first I was a bit surprised because I did not and still do not have an MLS, nor had I ever thought of acquiring one - especially after checking out costs of the course. Paralegal school was enough, thank you!

However, after getting over the trauma of being appointed to a position that I knew some things about but not as much as I thought I should, I began seeking out information. CALL was one of my best sources of information, with the Education Committee providing seminars on a variety of subject matters. Most importantly, going to these seminars granted me the opportunity to meet not only MLS-degreed personnel but other librarians with a variety of educational backgrounds who were encountering the same difficulties as I was.

There is always the need to downsize collections because of space constraints and budgetary issues, new computer databases and systems and on and on. As we have moved into the 21st century, some of the information we are required to obtain seems a bit overwhelming. I have had the opportunity and sometimes disap-

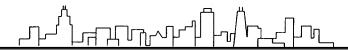
pointment of having to deal with a variety of research personnel in government entities, law schools, medical libraries, engineering and construction fields and others. While this sometimes seems impending, it has also been challenging and a learning experience for me. In learning, I have also been able to share information in a teaching environment, sharing what I have learned on an "as needed" basis.

Attending seminars sponsored by CALL, LexisNexis and other groups, such as the Chicago Library System, has done nothing but enhance my ability to provide a higher quality of service. I have found that attempting to input ideas into these groups through surveys and interviews is also a challenge. Why?

One does not always know what questions to pose when attempting to open a new area of interest. Thus, it is also important to work with other people with a variety of ideas and problems that they have solved in order to enhance one's own skills as well as those of others.

I feel that without having the contacts that have been availed to me through meetings and seminars with these various organizations, my skills would not be sharpened or enhanced. I would suggest that anyone who is in the field of librarianship be a part of at least one group of people who share the same interests and problems.

Thanks.



ENTER EARLY AND OFTEN!

Have you been thinking about writing an article about law librarianship? Or are you already writing an article and just need a little incentive to finish? If yes, read on! The AALL/LEXIS Publishing Call for Papers Committee eagerly solicits your articles for its annual competition. The objectives of the contest are threefold:

- 1) to promote scholarship among practicing law librarians and in areas of interest to the profession;
- 2) to provide a creative outlet for law librarians and a forum for their scholarly activities; and
- 3) to recognize the scholarly efforts of established members, new members, and potential members of AALL. Participating in the Call for Papers competition is a great way to get noticed by your colleagues, win some money, and contribute to our profession.

Up to three winning authors will receive a prize of \$750, generously donated by LEXIS Publishing, The recipients will be recognized during award ceremonies at the Association Luncheon of the AALL Annual Meeting. Winners also will present their papers in a program at the Annual Meeting and the paper will be considered for publication in the Law Library Journal.

The papers may address any subject relevant to law librarianship. The papers may be scholarly or practical in substance and tone; the subject should be explored in depth with appropriate reference to sources and documentation. Past winners have written about a wide range of topics, including foreign law, technology, research instruction and reference services, legal history and bibliography, copyright, and trends in law librarianship.

Authors may enter in one of three divisions:

Open Division: Current AALL members who have been members for five or more years.

New Members Division: Current AALL members who have been members of AALL for fewer than five years.

Student Division: Currently enrolled in library school or a law school. Students need not be members of AALL.

No paper that has been published, or accepted for publication before March 1, 2002 will be eligible for consideration.

Visit AALLNET at http://www.aallnet.org/about/ award_call_for_papers.asp for more information, including substantive and form requirements, application procedures, judgment criteria. Submissions must be postmarked by March 1, 2002. Good luck!

Questions? Contact a member of the Call for Papers Committee: Maria Protti (chair) at maria_protti@ci.sf.ca.us, Karen Beck at beckka@bc.edu, or Marie-Louise Bernal at mber@loc.gov.



LEGALTECH CHICAGO 2001

Joan Ogden McGuireWoods LLP

On Monday, November 5, 2001, members the Chicago Association of Law Libraries and the Law Libraries Association of Wisconsin were given the opportunity to attend the 2001 LegalTech show held at the Sheraton Hotel. Thanks to the generous sponsorship of LexisNexis, those who attended the show could participate for free in a wonderful program designed specifically for law librarians.

The day's agenda began with an invitation to hear the LegalTech Keynote Address, given by Anastasia Kelly, Executive Vice President and General Counsel of Sears, Roebuck & Company. Two additional programs, "Evaluating Fee and Free Information on the Internet" in the morning and "Knowledge Management and Litigation - Strange Bedfellows" in the afternoon, rounded out the day. As an added bonus, a delicious lunch and free pass to the Exhibits Hall were included in the deal.



Gretchen Van Dam and Susan Yesnick confer over a challenging question regarding evaluating free vs. fee-based online services.

For her keynote speech, Ms. Kelly recalled some of her experiences when she first started out as General Counsel of Sears. She asked what she thought was a simple question - how many active cases are pending against Sears? Her staff could not tell her. She then realized that the department needed a project management initiative to help reduce the cost of internal operations as well as outside counsel fees. The project was not easy to implement, and Ms. Kelly shared some of her lessons learned along the way. Once the project management system was in place, though, the legal department was able to reduce the number of outside law firms from 500 down to 100. They also developed a standard engagement letter and set guidelines for invoices. Their costs went down 17% even though the number of cases went up.

CALL members, Sandra S. Gold, Director of Information Services Center at Lord Bissell & Brook, Gretchen Van Dam, Circuit Librarian with the U.S. Court of

Appeals for the Seventh Circuit, and Susan Yesnick, Research Librarian at Gardner Carton & Douglas, joined Steven D. Imparl in a panel discussion of "Evaluating Fee and Free Information on the Internet. Mr. Imparl is the author of "Internet Law: The Complete Guide." The speakers emphasized that, when we evaluate free Internet resources, we need to apply the same evaluation techniques we use when we are evaluating fee-based products. Besides cost, we should consider content and currency, accuracy and authority, reasonableness and ease of use, as well as the level of customer support provided. Free products also complicate the law librarian's life beyond evaluating the products themselves. We need to manage our attorneys' expectations and be prepared to demonstrate why fee-based products may be more reliable and, ultimately, a better investment than whatever can be found on the Internet for free.

After a tasty lunch with great desserts, attendees gathered in the afternoon for the second session on the program. Another CALL member, Karin Donahue of Gardner Carton & Douglas, joined Marshall G.
Lachman of LexisNexis, Jeff Rovner of Brobeck, Phleger & Harrison, and Ron Staudt, professor at IIT Chicago-Kent College of Law, to explain why "Knowledge Management and Litigation" make "Strange Bedfellows." The speakers gave suggestions on how to handle the sheer volume of information, as well as how to seek out the most useful and important pieces of information. The most daunting task, of course, is how to tap into the tacit corporate knowledge base — in other words, "who knows what."

Attendees also had the opportunity to visit the LegalTech Exhibits Hall. Although there were fewer exhibitor booths than law librarians are used to seeing at conferences, there definitely was more variety. Vendors offered demonstrations of all sorts of products, from billing and docketing software to office coffee equipment to project management and knowledge management systems. We are indeed fortunate to be able to participate in LegalTech, especially when there is no charge to our firms or ourselves. Thanks again to LexisNexis for providing us with such a wonderful experience!



CALL member Karin Donahue joins Marshall Lachman, Jeff Rovner, and Ron Staudt to present "Knowledge Management and Litigation: Strange Bedfellows."

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Strolling Carolers entertain the crowd with a festive repertoire of many of the season's favorite songs.



Michelle Mayes, Karin Rausert and James Cohler catch up.



Jill Postma, the Union League Club of Chicago's librarian, presents Mary Ann Huels, Director of the Union League Boys and Girls Club, with a children's book, one of may that were donated that night.





A group of friends enjoy the festivities.



Helene Steen and Mary Lidd (front), librarian at Banner & Witcoff, were the winners of the Lexis Nexis-sponsored gift certificate. Priscilla Stultz and John Klaus (back) present them with the awards.



Kathleen Bruner and Todd Brittain, both CAll members, share a tasty dessert.

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