CALL Bulletin

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VOTE - VOTE - VOTE!

In This Issue:

Biographies of the Candidates for the CALL Executive Board starting on page 16.
This issue of the CALL Bulletin focuses primarily on CALL business, and our organization certainly has been busy. It is the time of year when we present our candidates for board office. We think that the Nominations Committee has done a great job (as always) in presenting us with a slate of excellent, well-qualified candidates for each office. Please familiarize yourselves with the background and qualifications of each candidate, so that you will be able to make an efficient decision when the ballots are mailed to you in the third week of February.

The CALL Bulletin, as well as the CALL discussion list, are tools that keep our membership informed about developments within our organization and the field of law librarianship as a whole. Please take the time to review our regular features, such as Sally Holterhoff’s “Whatever Happened To…” column, Debbie Rusin’s “Working Harder” column, and Jean Wenger’s professional reading suggestions.

Bob Winger
Joan Ogden

The CALL Bulletin, the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership. CALL does not assume any responsibility for the statements advanced by the contributors to the CALL Bulletin, nor do the views expressed in the CALL Bulletin necessarily represent the views of CALL or its members.

Contributions to the CALL Bulletin are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. Direct questions, articles, or other items of interest to the co-editors:

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Deadlines for submitting articles and advertising:

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February, 2002

Dear members,

Two issues came up in last fall’s debate on the proposed bylaw amendments. The first issue was the concern that amending the bylaws was not the best way to address the issue of filling vacancies on the CALL Board. There was a fear that if the amendment passed we would be “cluttering” the bylaws. The other issue was how to improve CALL’s corporate memory.

To address these problems I have created a “Special Committee.” The committee has two goals. The first goal is to create a mechanism so that policies and guidelines created by one board are passed on to subsequent Boards. The idea is to not reinvent the wheel. The CALL Board has a Handbook at its disposal. However, the Handbook is designed in a way that makes it impossible to incorporate one Board’s policies and procedures. I hope that the committee can come with up a new design that will allow the Board to easily incorporate policies and procedures that it deems important. This new handbook should also be able to be readily adapted, changed or expanded by the Board, as circumstances require.

The other goal is to investigate ways to improve CALL’s collective memory. Having a corporate memory problem is not unique to CALL. After all, we are an all-volunteer organization with executive Board changes every year. There currently are a number of procedures in place to ensure that CALL has a good corporate memory. The committee will examine these procedures to see if they need to be changed, and it will also look at ways to make sure that the procedures are being followed.

If you would like to serve on this committee or if you have any ideas on how to address these issues, please give me a call or an email.

John

ANNOUNCING!
The Candidates for the 2002-2004 CALL Executive Board

For Vice-President/President Elect
  • Scott Burgh, City of Chicago, Department of Law Library
  • Betty Roeske, Katten Muchin & Zavis

For Treasurer
  • Spencer Simons, Chicago-Kent College of Law Library
  • Nancy Faust, Seyfarth Shaw

For Director
  • David Rogers, Sidley Austin Brown & Wood
  • Elaine Dockens, Tressler Soderstrom Maloney & Priess

According to the CALL Bylaws, “Additional nominations may be entered by written petition of at least ten members of the Association. These nominations, accompanied by written acceptance by the candidates, shall be filed with the Secretary of the Association not later than January 1st.”

LOOK FOR FULL BIOGRAPHIES OF THE CANDIDATES ON PAGES 16-20.
CALL Bulletin

Spring 2002

CALENDAR
Compiled by Christina Wagner
Foley & Lardner

February 19, 2002
GIS Basics, Chicago, IL
http://www.chilibsys.org/CE/workshops/gis.htm

February 20, 2002
Cataloging Internet Computer Files, Chicago, IL
www.cyberdriveillinois.com/library/islc/cont_ed.html

February 21, 2002
Applying Copyright Law in Libraries, Washington, DC
http://www.aallnet.org/prodev/event_app_copyrght.asp

February 21, 2002
HTML in a Day, Chicago, IL
http://www.chilibsys.org/CE/workshops/html.htm

February 28, 2002
XHTML 1.0, Chicago, IL
http://www.chilibsys.org/CE/workshops/xhtml.htm

March 1, 2 and 3, 2002
Basic Law Cataloging, Chicago, IL
www.aallnet.org/prodev/

March 6, 2002
Advanced FirstSearch, Chicago, IL
www.cyberdriveillinois.com/library/islc/cont_ed.html

March 8, 2002
Marketing Tools for Librarians, Location TBA
http://www.laconi.org

March 13-15, 2002
Computers in Libraries 2002, Washington, DC
www.infotoday.com

March 15, 2002
Basics of MARC Coding, Normal, IL
www.cyberdriveillinois.com/library/islc/cont_ed.html

March 15, 2002
CALL Business Meeting, Chicago, IL

March 20, 2002
Searching the Online Union Catalog, Chicago, IL
www.cyberdriveillinois.com/library/islc/cont_ed.html

April 3, 2002
Basic Copy Cataloging/Editing, Springfield, IL
www.cyberdriveillinois.com/library/islc/cont_ed.html

April 9, 2002
Training Skills in an Evolving Workplace, Chicago, IL
http://www.chilibsys.org/CE/workshops/training%20skills.htm

April 12, 2002
Reaching Forward Conference of Library Assistants, Rosemont, IL

April 16, 2002
Cataloging Basics, Chicago, IL
http://www.chilibsys.org/CE/workshops/catbas.htm

April 22-26, 2002
Internet World Spring 2002, Los Angeles, CA
http://www.internetworld.com/events/spring2002/

May 1, 2002
Developing Content for Training, Chicago, IL
http://www.chilibsys.org/CE/workshops/content.htm

May 8, 2002
Grant Proposals, Chicago, IL
http://www.chilibsys.org/CE/workshops/grant.htm

May 14-16, 2002
InfoToday 2002, New York, NY
www.infotoday.com

May 31, 2002
Legislative Update, Chicago, IL
http://www.chilibsys.org/CE/workshops/legup.htm

June 8-13, 2002
Special Libraries Association Annual Conference, Los Angeles, CA
<http://www.sla.org/content/Events/conference/2002annual/index.cfm>

June 13-19, 2002
American Library Association Annual Conference, Atlanta, GA
www.ala.org/events/ac2002/index.html

July 20-24, 2002
American Association of Law Libraries Annual Meeting, Orlando, FL
www.aallnet.org/events/

September 23-24, 2002
Web Search University, Washington, DC
www.websearchu.com

September 24-28, 2002
ILA Annual Conference, Chicago, IL
http://www.ila.org/events/calendar.htm

October 10-13, 2002
LITA National Forum, Houston, TX
http://www.lita.org/forum02/index.html

October 22-23, 2002
Web Search University, Chicago, IL
www.websearchu.com

October 29-31, 2002
KMWorld 2002, Santa Clara, CA
http://www.infotoday.com/kmw02/default.htm

October 10-13, 2002
LITA National Forum, Houston, TX
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Web Search University, Chicago, IL
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October 29-31, 2002
KMWorld 2002, Santa Clara, CA
http://www.infotoday.com/kmw02/default.htm
CALL GRANTS APPLICATION 2002

[ ] Continuing Education  [ ] AALL Annual Meeting/CONELL/ Institute

Please check off above for which grant you are applying.

Deadlines:
Continuing Education grant: MUST be received by the committee chair at least three weeks before the date of the program.
AALL Meeting/Institute: Deadline is April 1, 2002 for application and letter of recommendation.
Submit to: Sandra Jacobson, Grants Chair, CALL Awards and Grants Committee Fax: 312/782-8585
Mail: Jones, Day Reavis and Pogue, 77 W. Wacker Drive, Suite 3500, Chicago, IL 60601-1692
E-mail: sjacobson@jonesday.com

Please answer the following questions on a separate sheet of paper and return with this form.
1. Name and phone number
2. Present Employer (Give title and length of service.)
3. Work address and phone number
4. Briefly describe the responsibilities of your current position.
5. Previous employment in law librarianship (Include employers, titles, and length of service for all.)
6. Other relevant employment
7. How long have you been a member of CALL?
8. Have you ever received a CALL grant?
9. List your activities as a member of CALL or other relevant professional organizations.
10. List the name, date and location of the program or institute you wish to attend.
11. What amount will your employer pay? Will this amount change, and by how much, if you do not receive this grant?
12. Estimate your total cost to attend this program:
   Transportation __________
   Registration __________
   Lodging __________
13. What amount can you contribute toward your attendance at this program if you do not receive the total amount to cover the expenses?
14. What are your professional goals?
15. How will attending this conference benefit you professionally?
16. List the AALL Annual Meetings and Institutes you have attended in the last ten years.

One letter of recommendation is required for applications for AALL Annual Meetings or Institutes. This letter must accompany your application. Ideally this letter should be from a person who supervises your work, is familiar with your responsibilities, and can provide information about your potential to contribute to the field of librarianship and to CALL and about your need for this award. If you have been a member of CALL for more than five years or have attended several AALL meetings or Institutes, please include a statement describing the special circumstances that justify an award despite the committee’s policy that preference be given to newer members of CALL.

Money awards may be used only for registration, transportation and lodging. I agree that, if for any reason I am unable to use any grant monies awarded to me, I will return the unused portion to CALL. I further agree to provide receipts documenting my attendance at the program within 30 days of my return. Photocopies of these receipts will suffice.

I further agree to submit a short review of the program I attended for the next issue of the CALL Bulletin.

Signature of applicant: Date:
CALL Executive Board Minutes
Naomi Goodman
Valparaiso University School of Law

Date:  October 11, 2001, 9:05 a.m.
Location:  AALL Headquarters

Board Members Present:  Pegeen Bassett, Scott Burgh, Frank Drake, Naomi Goodman, John Klaus, Christina Wagner, Jean Wenger

Committee Chairs Present:  Michael Brown, Janice Collins, Julia Jackson, Joan Ogden, Bob Winger

AALL staff:  Rachel Shaevel

I.  Committee Charges

Archives Committee.  Julia Jackson, chair

The Board charged the committee with preserving our 50th Anniversary materials.

Unidentified photos in the CALL archives could be brought to last meeting of the year for members to help with identification.

Public Relations.  Michael Smith, chair

The committee was charged with creating an electronic version of the CALL brochure.

The chair will contact David Glynna at Law Bulletin, regarding publishing pictures and reports of speakers at CALL meetings, Law Day, and AALL events.

II.  CALL Labels

The Board met with an AALL staff member, to discuss recent problems with the CALL mailing list maintained by AALL.  The chairs of the Membership Committee and the Bulletin Committee were also present for the meeting.

Rachel Shaevel, AALL Membership Coordinator, would prefer to deal with one or two people ordering labels for CALL, i.e. the chair of the Printing Committee.

The Board recommended that the Meetings Committee and the Bulletin Committee chairs be provided with the current number of members at the beginning of each year, so they can check the number of labels and avoid problems in the future.

III.  Committee Charges (cont.)

Bulletin Committee.  Joan Ogden and Bob Winger, co-chairs

The Board charged the Committee with placing previous Bulletin issues on the CALL website, working with the Website Committee.  The current issue is to be paper only.  Some of the newsletters Bob receives from other chapters are by email, or on the web.

The Winter issue will be a special issue on “Summer Associates.”

Membership Committee.  Janice Collins, chair

CALL will continue to provide free attendance for new members at the next luncheon meeting when the member joins CALL.  The offer is for the next meeting after the member joins, only.

IV.  Minutes

Minutes for the August meeting were approved with corrections.

V.  Treasurer’s Report

The treasurer reported that income and deposits for the period June 14, 2001 to October 11, 2001, totaled $7,378.50, and checks written were for $6,344.78.  Actual balance on October 11, 2001 at the Harris Bank was $11,385.78.  The Northern Trust Bank balance as of October 3, 2001, was $3,775.44.

Liability insurance to AALL is $430.50 per annum.

The treasurer reminds Committee Chairs to use the Disbursement Form found in the CALL Handbook, with receipts, when claiming refunds.  An Expense Report, also in the Handbook, is required quarterly.

VI.  Proposed Joint Conference with MAALL, November, 2002

MAALL has invited CALL to be a co-sponsor of the November, 2002 conference to be held at the University of Illinois/Urbana-Champaign.  This would include publicizing the conference to CALL members and helping with programming, but no financial commitment.  Forty CALL members went to the joint conference with MAALL at Milwaukee several years ago, and most felt it was a very good conference.

The proposed MAALL registration is $100 for three days, and would include four meals.  The conference will be held at the Holiday Inn complex.

Scott Burgh moved and Jean Wenger seconded, the proposal that we participate in the joint conference, contingent on suitable dates.  The proposal was passed by the Board.
VII. Letter to GPO
The draft of a letter to U.S. Representative Davis and both Senators from Illinois, urging that the GPO Bookstore in Chicago remain open, was approved.

VIII. LegalTech
Two programs will be presented at LegalTech on November 5th:
“Evaluating Fee and Free Information on the Internet,” presented by Sandra Gold, Steven Imparl, Gretchen Van Dam, and Susane Yesnick.
The programs will be reported in the Law Bulletin.

IX. Committee Reports
The Continuing Education Committee has met and planned some programs. Some could be used again at the Joint MAALL conference.
The Community Services Committee is looking for a way to pay tribute to librarians who died in New York on September 11.
The Meetings Committee is organizing the November meeting with the Special Libraries Association at the University Club.
The Public Affairs Committee reported that the Illinois Register publisher is slow in producing the index. The Board is preparing a letter to the publisher expressing concern.
The meeting adjourned at 11:45 a.m.

Date: November 8, 2001, 9:15 a.m.
Location: AALL Headquarters
Board Members Present: Pegeen Bassett, Scott Burgh, Frank Drake, Naomi Goodman, John Klaus, Christina Wagner, Jean Wenger.

I. Minutes
Minutes for the October meeting were approved with corrections.

II. Treasurer’s Report
The treasurer reported that income and deposits for the period ended November 7, 2001, totaled $7865.50, and checks written totaled $3021.15. Actual balance at the Harris Bank to reflect subsequent deposits and outstanding checks is $16,230.09. The Northern Trust Balance on November 2, 2001 was $3787.62.

II. Old Business
Joint Conference with MAALL, November 7-9, 2002. Scott Burgh moved, and Naomi Goodman seconded that CALL be a partner in this conference. The motion was passed by the Board.
John Klaus named Priscilla Stultz and himself to head the CALL committee that would find programs for the conference. He also suggested that CALL plan for transport for members who would be able to attend on the Friday only.
LegalTech 2002. The dates for 2002 are November 4-5, making it difficult for CALL members to participate in both LegalTech and the MAALL/CALL Joint Conference. If participating, CALL needs to commit in July, 2002.
This year’s LegalTech went well for CALL, and we received better exposure than for last year’s programs. John and Priscilla made the arrangements. Participation stood at 56 registered CALL and LLAW (Wisconsin) members on the Monday of the week of the programs.
LibraryFest Midwest 2003 or 2004. This is proposed for either Kansas City or Madison, and sponsored by LLAW, MichALL, MAALL, and MALL. CALL has been asked to be another sponsor.

IV. New Business
Business Meetings: Policy on Payment for No-Shows. Kathy Bruner, a new co-chair of the Meetings Committee asked for guidance on payment policy for members who register but do not show for the meeting. Scott proposed, Pegeen seconded, and the Board passed the following, which should be incorporated into the CALL Handbook under the Meetings Committee charge:

(1) For members who registered and paid in advance, but who had to cancel, refunds should be dealt with on a case-by-case basis.

(2) For members who register and agree to pay at the meeting, but do not attend, payment will be required.

The Board recommends that language stating this policy, similar to that used on SLA’s announcement, should appear on Business Meeting announcements.

V. Committee Reports
Nancy Henry, for the Nominations Committee has presented a complete slate of candidates, with two members running for each position on the ballot.
Other: Susan Siebers has volunteered to work with CALL to improve the association’s corporate memory.
The Board would first like to see a written proposal and/or talk to her at the January meeting to learn more about her ideas.

The Bulletin Committee reports that the Winter issue is on schedule to be received by members on or soon after December 1.

With regard to posting earlier issues on CALL's website, Bill Schwesig is able to use PDF files. Naomi will get him PDF files of the Virtual Law Library issue (Spring 2001).

The Continuing Education Committee will meet next week to discuss broad topics for future technology and management programs.

The Internet Committee reports that 2001/2002 board members and committees are now on our website, on one page.

The Meetings Committee has arranged for the January breakfast meeting to be held at the Chicago Bar Association. Flyers have been mailed inviting members to the December 4 CALL/SLA Christmas party, to be held at the Union League Club. Members are again asked to bring the gift of a children's book.

The Public Affairs Committee produced a letter to Mara Bavetta, Fiscal/Special Projects Officer, Index Department, Illinois Secretary of State, protesting the lack of current indexing to the Illinois Register, particularly the Sections Affected Index to the Illinois Administrative Code. The Board forwarded the letter to the officer.

The Public Relations Committee reported that David Glynn of the Law Bulletin Publishing Company has agreed to place notices of meetings, and photographs taken at meetings, in the Chicago Daily Law Bulletin.

The Committee for Relations with Information Vendors (CALL CRIV) is working on plans for a follow-up visit to CCH.

The meeting adjourned at 10:55 a.m.

II. Treasurer’s Report

The treasurer reported that income and deposits for the period ended December 13, 2001, totaled $1874.00, and checks written totaled $5098.36. Actual balance at the Harris Bank to reflect subsequent deposits and outstanding checks is $11,633.36. The Northern Trust Balance on December 3, 2001 was $3799.45.

For meetings, student members and retired members can request reduced rates, i.e. have their cost lowered by 20%. This applies to the CALL business meetings only, and does not apply to the Holiday Party.

III. Old Business

Student Outreach. Library students from Dominican University will be invited to the final business meeting in May. Dean Prudence Dalrymple estimates we will probably have about twelve guests. We will advertise to them in January/February.

Bylaws Change Results. Members voted to approve the proposed bylaws change, Amendment of Bylaws (Article XIII, Section 3), by a vote of 97 to 20. The proposed bylaws change concerning Vacancies, Special Elections, and Removal from Office (Article X, Section 3) was not approved by the membership. This proposal was defeated by a vote of 69 (against) to 48 (for).

The Board questioned whether the latter should be recorded in a “Guidelines for CALL Board” to supplement chapter bylaws. Improving “corporate memory” and record keeping will be discussed at the next meeting.

IV. New Business

SLA Sponsorship. The Board declined SLA’s invitation to be a corporate sponsor for their Winter Meeting reception (by advertising in their program brochure).

Purchase CALL Camera. CALL will continue to use John Klaus’s camera, at least until the AALL Meeting. The question of purchasing a camera for the chapter can be revisited by next year’s board.

V. Committee Reports

The Union List Committee will send a notice to CALL members on the listserv and in the Bulletin about the Union List now under preparation. The Board confirmed the prices which were used for the previous Union List: $85.00 for first copy for Union List participants; $65.00 for second copy for Union List participants; $125.00 for non-participants.

The Bulletin Committee has the Winter issue at the printers. This issue has a special section, “Bridging the Gap: From Law School to Law Firms and Back Again.”
The Meetings Committee reports a new sponsor, CourtExpress.com. Over 100 CALL members have attended each Business meeting so far this year.

For the Continuing Education Committee, Priscilla Stultz reports that the committee is planning a program on international legal resources in February or March.

The Bylaws Committee will post the recent change approved by the CALL membership to Amendment of Bylaws (Article XIII, Section 3) to the bylaws.

Relations with Information Vendors Committee (CALL CRIV). Chair Betty Roeske is working on a spring tour of CCH at their Peterson location. The committee is working with Leslie Bonacum for a date before our final business meeting on May 17, so that the tour can be included in the annual committee report.

The meeting adjourned at 11 a.m.

The annual combined CALL/SLA meeting was held at the University Club of Chicago on Friday, November 16, 2001, with a total attendance of 143. The meeting, organized by CALL, was notable for an outstanding speaker, location, and lunch.

Sponsors were FISonline (Mergent), and C. Berger Group. The latter held a special drawing to celebrate 20 years in business. Two door prizes were donated by Professional Library Services.

The candidates for the upcoming CALL Board election were introduced at the lunch. Also, the CALL Public Affairs Committee distributed a report updating members on many items, including funding for county law libraries, and action CALL has taken with the Illinois Secretary of State concerning the currency of indexing for the Illinois Register.

Professor Ronald W. Staudt, of the Chicago-Kent College of Law, spoke on “Perspectives on Technology for Knowledge Professionals.” Professor Staudt has published many books and articles on various aspects of computer use in law. They range from reports on an early project on automated delivery of legal services in a law school clinic setting (an idea that he admits did not work out), to litigation support systems, hypertext, and the electronic casebook.

Internet use by professionals in large law firms increased from 7% in 1995 to 90% in 2000. Professor Staudt noted that the rate at which these professionals adopted Internet use on their desktops was double the rate of their acquiring desktop computers. He also noted that while lawyers can be considered Luddites in computer use when compared to professionals such as accountants, they were early pioneers in the use of word-processing. Most importantly, law, which by its nature is hyper-textual, is the only profession that has two full-text databases of primary materials. He considers law students to be “the most richly supported students in the world,” contrasting them to medical and science students.

Professor Staudt ended his presentation with interesting examples of opportunities to bring law to attorneys and clients through technology, created by four different types of organizations—a bar, a business, a small firm, and a law school. The first example, found at www.cybersettle.com, was created by the Association of Trial Lawyers of America as an online, computer-assisted system for settling insurance claims, using “double-blind” bidding.

lexisone at www.lexisone.com is more interesting than lexis.com in his opinion, because of the way it guides users across the web (in addition to giving away free case law). In his third example, the small firm of Beckman & Hersch in Burlington, Iowa, at www.iowalaw.com, provides simple wills free to clients. Information is taken over the Internet, but the client must visit the lawyer’s office to finalize the will. The lawyers report finding the service “most satisfying” to client and lawyer alike.

His last example was “Access to Justice,” a joint project of the Chicago-Kent College of Law, the Institute of Design at IIT, and the National Center for State Courts, which can be seen at www.judgelsink.org/a2j/. The project attempts to meet the needs of self-represented litigants, by rethinking the issues from their viewpoint, and redesigning procedures to meet their needs. He considers the youth and the diversity (a wide representation of nationalities and disciplines) of those involved as strengths of the project that will provide the creativity to “get the old ideas out.”

Professor Staudt brought energy and enthusiasm to his descriptions of projects and their potential to serve lawyers, clients, and the self-represented. He ended with “a toast to all the wild possibilities!”
Hope for Illinois Register Indexing

As you may know, the Index Department of the Illinois Secretary of State is charged with preparing a quarterly “Cumulative Index” and a “Sections Affected Index” for the Illinois Register, the official weekly publication containing administrative rules and information on regulatory activity. Last year, the Department seriously fell off in its indexing duties.

In November, CALL sent a letter to the Index Department’s director and the administrator who was serving as “editor” of the Illinois Register. It’s hard to gauge what effect that letter had. The Secretary of State never responded, but within one or two issues after it was received, the Index Department did restore the “Issues Index” for each issue. The “Issues Index” helps users quickly identify rules affected by official actions recorded in the very latest Illinois Register issue.

A follow up call to the Index Department has revealed that indexing responsibilities have been transferred to a new, full time indexing specialist. The specialist reports that he intends to fully restore – even improve – indexing for the publication. Moreover, he represents that the “Cumulative Index” and the “Sections Affected Index” will be available, not only in print, but also in electronic format on the Secretary of State’s website – possibly as early as this summer. He intends to have in place new automated processes that will make this all a reality. Both online indexes will incorporate new, cumulating index data as the Illinois Register is issued each week.

The indexing specialist seems to be enthusiastic about the recommendations CALL included in its letter to the Index Department last year. For example, he’s receptive to our “suggestion” – or is it just common sense advice? – that each index clearly tell users what time frame or what range of Illinois Register issue numbers it covers. The idea of including a table that shows the range of pages for each issue in the volume was apparently not foreign to him.

The new indexing specialist reports that the “Cumulative Index” and “Sections Affected Index” for all of 2001 will be published in the upcoming Issue 3 of this year’s Volume 26. He apologized that it might contain a slight formatting irregularity – but assured that it was substantively accurate.

Advertising
Advertising
WHAT EVER HAPPENED TO...
by Sally Holterhoff, Valparaiso University School of Law Library

In an organization as large as CALL, members come and go. This article is the sixth in a series of short profiles of former Chicago law librarians who have left town for various reasons, moving on to a new location, to another type of library, or even to a different career altogether. Tips or leads for future columns about other “gone but not forgotten” former colleagues are welcome.

Tracking down William Scarbrough these days means looking across “the big pond” to London, U.K. In today’s global society, a job change within a law firm can mean trading life in the U.S. for an overseas adventure. That’s exactly what Bill did in 2000, when he accepted an offer from his Chicago employer, Kirkland & Ellis, to become Office Administrator for their London office and to assist with the development of the firm’s growing European practice.

For anyone with an interest in learning about law office management and developing management skills, Bill highly recommends the position of Office Administrator. His London job duties include overseeing a range of areas: staff support, facilities management, financial services, information technology, and library/research support. Prior to this, Bill had worked for Kirkland in different library/information services capacities both in Chicago and in Los Angeles. He served as firm-wide Chief Information Officer in Chicago from 1995-1999.

In his two years in the London office, Bill’s biggest challenge has been managing the growth of the firm’s U.S., English, and German practices in a single location. His fluency in German has proved to be very useful and he has begun studying French again at the Alliance Française in London. An important part of his job is to maintain the Kirkland & Ellis culture while also accommodating the unique needs of each European practice group.

One way Bill has kept in touch with his colleagues back home is by serving as co-editor of a West Group newsletter, Practice Innovations, first published in 2000 and consisting of 3 issues a year. He says he enjoys this work as “a means of staying linked with the many great library professionals I have gotten to know” throughout the United States. Appearing in issues of this newsletter are articles by or of interest to both U.S. and U.K. legal information professionals.

In London Bill has become part of a thriving legal community. “Many American firms have established London offices as their beachhead in Europe. The market is crowded and competitive.” He sees London as very conscious of its position between the United States and the rest of Europe. As for the library community in London, he has found it to be less closely knit than Chicago’s. However, he has connected with an informal group of law firm librarians there, similar to the “Chicago 25” group representing the largest law firms.

Bill describes London as “fast-paced, but in a civilized way” as well as expensive (even more so than New York City). Like Chicago, he finds it a comfortable place to live, while providing big city “cultural amenities and energy.” He appreciates London’s “fantastic” art scene, which has expanded his interest in modern and contemporary art.

Accepting a job overseas required various other changes in Bill’s life—and in his wife’s. Though she had to leave her job in Chicago, she has used their move to London as an opportunity to pursue her long-time goal of obtaining a master’s degree in business administration there. Having sold their Chicago condominium and their car, they live in a rented London flat, which gives their life “a student aspect in more ways than one.”

Bill is a Michigan native, hailing from the western part of the state (about 200 miles north of Chicago). He holds three degrees from his alma mater, University of Michigan. After obtaining his bachelor’s degree in German and German literature, he went on for a master’s in political science/West European studies. He topped that off with an M.L.S., “as a means of using my liberal arts background to get a job.” As mentors for his career in law librarianship, he names Virginia Wise (his law library professor, now at Harvard Law) and Margaret Leary (long-time Director of University of Michigan Law Library). Had he not become a law librarian, Bill can imagine himself employed in academia, with a Ph.D. in German and/or political science.

After eight-plus years of living and working in Chicago, what Bill misses most are “the many excellent and reasonably priced” Chicago restaurants, the lakefront in the summer, the Art Institute, and the Chicago Symphony Orchestra.

Bill describes how “very strange” it felt to be a U.S. citizen living abroad during the Sept. 11 attacks and subsequent events. “I think it was easier to be in the U.K. than in many other countries...Tony Blair’s eloquent and forceful support for the U.S. meant a lot to most Americans, but it really meant a lot to the Americans living here.” Seeing these and other major
news events from a British/European viewpoint has been interesting for Bill. His primary news sources these days are the BBC and The Guardian, “both of which can be quite critical of the U.S. at times.” But he considers this shift in perspective to be one of the benefits of living abroad: “I not only learn about Britain…I also learn about the U.S.”

Though trading a job in the Loop for the chance to hobnob with barristers and listen to Big Ben may sound exciting, Bill has some down-to-earth advice for anyone considering an overseas position: don’t expect things to be the same as they are in the U.S. For flexible souls who are truly ready for the adventure of living and working in a different country, he recommends it as an “incredible experience.”

Secondly, I think that a great leader is also a great teacher. A great teacher keeps up-to-date with the latest knowledge within a given field. They keep abreast of the latest trends and products in the field. I am talking about people who truly know how to perform a task and put to use the name of the product they are throwing around. But ultimately, a good teacher is someone who is willing to share with others and to help them learn something new. It is important that leaders be teachers. I have found that it is a bad situation when the employees end up always being the teacher, receiving nothing back themselves from their leader. The employees begin to believe that their environment is somehow set up incorrectly or unjustly and they begin to resent and lose respect for their place of work.

Thirdly, I believe that a great leader is someone who leads by example. If you want others to follow, be the first to lead and remember to always practice what you preach, for others are constantly watching. If the employees see that their leaders are true to their word, enthusiastic, and are hard working, they will be more inclined to do the same themselves. The best leaders are those who will get down in the trenches with the employees and actually lead them through a project. People quickly become disenchanted when they see themselves leaderless, doing all the work, while others bask in the glory.

Finally, I believe that a great leader is someone who gives a sense of direction. The leaders are the ones who see an opportunity, take the initiative, formulate a plan, assign the tasks and see to it that the project is completed.

In short, a great leader is one who brings out the best in others. They help all of us to realize our full potential and achieve our goals. The world is full of great leaders. Maybe all we have to do is to look a little harder and we will find them . . . sometimes in the places we least expected.
**PEOPLE & PLACES**

Janice Collins
Neal, Gerber & Eisenberg

Lisa Davis Barberio, formerly Reference Librarian at Lord, Bissell and Brook, is now Library Administrator at Barnes & Thornburg in Indianapolis. Congratulations are also in order as she was newly wed in October.

Gail Hartzell, formerly Library Director at Davenport University, Merrillville, IN, is now acquisitions librarian at Valparaiso University.

Leslie Lanphear, formerly Reference Librarian at Lord Bissell and Brook, is now a Library Analyst at Reed Smith LLP in Princeton, New Jersey.

Lisa Davis Barberio
Library Administrator
Barnes & Thornburg
11 S. Meridan Street
Indianapolis, IN 46204-3535
ph (317) 261-7915
fx (317) 231-7433
email lisa.barberio@btlaw.com

Kay Collins’ (U.S. Railroad Retirement Board) fax number is now 312/751-4924. Her direct number remains 312/751-4927.

Gail Hartzell
Acquisitions Librarian
Valparaiso University School of Law Library
Wesemann Hall
Valparaiso, IN 46383
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PO Box 7389
Princeton, NJ 08543-7839
609/520-6389

**PROFESSIONAL READING**

Jean M. Wenger
Cook County Wenger Law Library

Ambrogi, Robert. “For the Public Good” Vol. 8 Law Technology News (September 2001) p. 52. Also available at www.lawtechnews.com/september01/web_watch_p52.html

Links for lawyers involved in pro bono work.


Discussion of sites for welfare, housing, mental health, and consumer fraud issues.


An academic institution’s experience of offering electronic reserves. Issues include copyright concerns and faculty compliance, and student record privacy under the Family Educational Rights and Privacy Act (FERPA).


Written from a public library perspective, Ms. Block offers ideas and encouragement for all library settings.


It’s a business decision and should be treated like one. How to get the most for your money from commercial document delivery vendors.


The author argues that electronic tools should not be a substitute for service but should supplement personal service. Traditional library practices and face-to-face interaction are still important.


Ms. Cohen describes the benefits of teaching the query based (QB) approach to search engines in
contrast to the descriptive approach. QB matches the “query to the tool” and is often a more effective approach.


After reviewing state legislative web sites, the authors offer suggestions to improve accessibility and usefulness. Areas considered include explanatory material, access points, design, and information on the legislative process.

Jacs\', P. Jeter. “How May We Misdirect You?” Vol. 18 Information Today (September 2001) p. 34.

A survey of some useless web-based directories.


Also available at www.infotoday.com/cilmag/jun01/kennedy.htm

A look at potential legal pitfalls in web site design.


Vertical searching is beneficial when in-depth information is required on a particular topic. A vertical search tool is distinguished from a horizontal search tool that finds information on virtually any topic. Includes tips on conducting a vertical search.


Also available at www.lawtechnews.com/october01/compare_contrast_p44.html

An overview of web-based translation services.


The authors raise concerns that reduction of government documents disseminated through the Federal Depository Library Program (FDLP), and now available electronically, could endanger full and free citizen access to these documents.


A librarian in a special library describes how she used good management practices and careful business planning to survive and prosper in a tight economic environment.

“Public Services Issues with Rare and Archival Law Materials” Vol. 20 Legal Reference Services Quarterly (Numbers 1/2 2001).

This double issue is dedicated to the use, training, and outreach for rare and archival books and documents.


Available at www.abanet.org/women/

This manual looks at work and family balance in the legal profession. Emphasis on how these issues relate to women lawyers.


An area of ongoing discussion in reference and public services — statistics. Ms. Warner discusses the development of a new system of classification for statistics that includes the categories of nonresource-based, skill-based, strategy-based, and consultation.
BETTY ROESKE

EDUCATION
M.L.S., Indiana University, Bloomington, IN, 1983
B.A., Ball State University, Muncie, IN, 1976

EMPLOYMENT
Technical Services Librarian, T
Technical Services Librarian, T
Technical Services Librarian, Schiff Hardin & Waite, Chicago, IL 1988-1995
Assistant Law Librarian for Serials, Computers, Acquisitions, and Interlibrary Loans with the rank of Assistant Professor, Ohio Northern University Law Library, Ada, Ohio 1983-1988

MEMBERSHIPS
CALL, AALL, ORALL, Indiana Library Association

PROFESSIONAL ACTIVITIES
American Association of Law Libraries, 1983-
Technical Services Listserv Owner, TS-SIS, 1997-
Technical Services Special Interest Section, 1983-
Member at Large, Technical Services Special Interest Section Board, 1996-1998
Awards Committee, 2000-2001
Chair, Nominations Committee, 2001-2002
Committee on Exchange of Duplicates, AALL, 1987-
Chairperson, Exchange of Duplicates Committee, AALL, 1993-1995
Private Law Librarians Special Interest Section, 1988-
Chairperson, Private Law Librarians Technical Services Roundtable, 1995-
Online Bibliographic Services Special Interest Section, 1996-
Computing Services Special Interest Section, 1996-
Committee on Relations with Information Vendors, 1998-2000
Chicago Association of Law Libraries, 1988-
Union List of Serials, 1988-
Chairperson, Union List of Serials, 1990-1991
Chairperson, Exchange of Duplicates Committee, 1993-
Committee on Relations with Information Vendors, 1999-
Chairperson, Committee on Relations with Information Vendors, 2000-

continued on page 19

SCOTT G. BURGH

EDUCATION
Master of Science in Library and Information Science, University of Illinois at Urbana-Champaign, 1986
Bachelor of Arts in Humanities, American Civilization interdisciplinary program, University of Illinois at Urbana-Champaign, 1982

EMPLOYMENT
Chief Law Librarian, City of Chicago Law Department, Corporation Counsel, Chicago, IL  Feb. 1990-Present
Graduate Assistant, University of Illinois Commerce Library, Urbana, IL Sept. 1985-Aug. 1986
Library Technical Assistant, University of Illinois Map and Geography Library, Urbana, IL Dec. 1984-Sept. 1985
Library Clerk III, Acquisitions Department, University of Illinois Library, Urbana, IL Sept. 1983-Dec. 1984
Library Clerk II, University of Illinois Chemistry Library, Urbana, IL July 1981-April 1983

PROFESSIONAL ASSOCIATIONS
CALL, AALL, Illinois State Historical Society

PROFESSIONAL ACTIVITIES
• Treasurer, Chicago Association of Law Libraries, 2000-2002
• Member, Annual Program Selection Committee, American Association of Law Libraries 94th Annual Meeting, Minneapolis, MN, July 2001

PRESENTATIONS

continued on page 19
SPENCER L. SIMONS

EDUCATION
Master of Librarianship, with Law Librarianship Certificate
University of Washington, Seattle, Washington, 1995
JD, University of Washington, 1979
MBA (Finance), University of Washington, 1979

EMPLOYMENT
Director of Public Services (Previously: Head of Reference, Professional Law Librarian), Downtown Campus Libraries, Illinois Institute of Technology (Chicago-Kent College of Law Library, Stuart Graduate School of Business Library, Center for Law and Financial Markets Library, Library of International Relations)
1995- Present
Adjunct Professor, Chicago-Kent College of Law (Advanced Legal Research–Bankruptcy, Legal Drafting/Advanced Legal Research-Business Law)
1996-Present
Library Intern, King County Law Library, Seattle, Washington 1994-1995

MEMBERSHIPS
CALL, AALL, SLA, Beta Phi Mu, Washington State Bar Association

PROFESSIONAL ACTIVITIES
CALL Public Affairs Committee, Present
CALL Continuing Education Committee, 1997-2001, Co-Chair, 1998-2001

PUBLICATIONS
Book Review: Carroll, Richard I., Congressional Quarterly’s Desk Reference on the Economy,
Law Library Journal, Fall 2001
Report on Legislative Leadership Training Workshop, 181
CALL Bulletin 27 (Summer/Fall 2001)

PRESENTATIONS
“The Internet Health Lawyer”, November 11, 2001
Fundamentals of Health Law Program, November 11-13, 2001, Chicago, IL
Sponsored by American Health Lawyers Association
Contracted by Illinois Association of Healthcare Attorneys

For Treasurer

NANCY FAUST

EDUCATION
M.L.I.S., Rosary College (now Dominican University), 1987
B.S., University of Illinois at Champaign, 1979

EMPLOYMENT
Reference Librarian, Seyfarth Shaw 1988-present
Reference Librarian, Isham Lincoln & Beale 1987-1988
Library Assistant, Grant Hospital 1980-1987

MEMBERSHIPS
CALL, AALL

PROFESSIONAL ACTIVITIES
CALL, Meetings Committee Chair, 1995-1996; Co-chair, 2000-2001
CALL, Meetings Committee, 1993-1996; 1998-present

STATEMENT OF GOALS
My goals are to carry out the duties of Treasurer responsibly and promptly, and to help the Association maintain its fiscal integrity.

Visit our website:
www.aallnet.org/chapter/call

CALL BOARD 2002 MEETING DATES

February 14, 2002        April 11, 2002
March 14, 2002        May 9, 2002

(Please note: These dates are tentative and subject to change.)
DAVID ROGERS

EDUCATION
Hope International University, Fullerton, CA. Started Internet-based MBA program in 1999. Program has a focus on International Development. Completed 47 of 48 hours of program. Anticipate completion of thesis by May 2002
University of Illinois, Champaign-Urbana, IL. MS LIS, 1996
Wheaton College, Wheaton, IL. Graduate level work in Theology/American Church History 1987-1988. Completed 28 of 36 hours of coursework
Trinity College, Deerfield, IL. BA, 1986

EMPLOYMENT
Public Services Librarian, Sidley Austin Brown & Wood December 1997 – Current
Law Librarian, Archer Management Services, located on site at Pedersen & Houpt
February 1997 - December 1997
Interlibrary Loan/Reference Librarian, (final job title) Jenner & Block
April 1989 - February 1997

MEMBERSHIPS
CALL, AALL, SLA

PROFESSIONAL ACTIVITIES
Co-Chair of Continuing Education Committee of Chicago Association of Law Libraries. Member since 1997.
Coordinator, Ad Hoc Committee on the Internet Law Library. Began committee to update the US House Internet Law Library. Coordinated issues involved in starting a project. Incorporated as a not-for-profit knowledge sharing infrastructure.

see David Rogers on page 20

ELAINE B. DOCKENS

EDUCATION
Ohio State University- BA; Syracuse University, MSLS
University of California (Boalt Hall), JD
Various seminars on (1) legal topics and (2) librarianship

EMPLOYMENT
Public Libraries:
Washington, D.C. Public
Cleveland Public Library

Government Libraries:
US Department of Education
US Department of the Interior
U.S. Army, Special Services Libraries (Munich and Verdun)
VA Hospital Library Los Angeles
Illinois Attorney General’s Library

Law Firm Libraries: (my personal favorite)
Broad Schulz Larson & Wineberg, San Francisco, 1988
Weston Hurd Fallon Paisley & Howley, Cleveland, 1989
Burditt & Radzius, Chicago, 1994
Rooks Pitts & Poust, Chicago, 2000
Tressler Soderstrom Maloney & Priess, Chicago, 2001

MEMBERSHIPS
CALL, AALL, SLA

PROFESSIONAL ACTIVITIES
CALL, Member and Chair, Community Services Committee
Previously, a member of the Grants Committee and the Nomination Committee

STATEMENT OF GOALS
If I had a re-wind button on my life, I would never have become a librarian or a lawyer – I would have been a musician/vocalist. However, there are no regrets since all my spare time is spent with music either as a student or performer and my work time is spent in a profession that I have grown to love and I am happy to call myself a law librarian.
One of the things I value most is the unity of our profession. Through our organizations and various listservs we work together – sharing knowledge, information, resources, giving support when needed, chiding each other when that is needed and keeping the vendors and legal publishers on their toes.

see Elaine B. Dockens on page 20
STATEMENT OF GOALS

Our association is designed to promote librarianship and its spirit of cooperation, and to increase the usefulness and visibility of both law libraries and law librarians. As law librarians, we need to implement these goals by developing relationships with the multiple constituencies we serve. We need to let people know what we have to offer through a clear vision, articulated in a framework which demonstrates the visibility of law libraries and their resources. I will approach the role of Vice President/President Elect with this outlook in mind.

As a Vice President/President Elect, I will undertake the specific duties and special projects with diligence. I will treat matters with a practical cost effective approach and with fiscal responsibility.

1. The AALL traveling programs and workshops

continued next column

2. Develop some programs jointly with other organizations

There needs to be a continuous review of the CALL website and listserv in order to verify that the information is timely and useful to CALL members.
SPENCER L. SIMONS for Treasurer
continued from page 17

Contracted by Chicago law firm

OTHER ACTIVITIES
Judge, Niagara International Moot Court Competition,
March 1998
Organizer and protocol manager, Grand March of the Chicago
Consular Corps, Annual Consular Ball, 1998 –2001

STATEMENT OF GOALS
CALL is a vital part of our community. As a member of
CALL since 1996, I have taken great satisfaction from being
able to contribute to the law library, legal, and broader
communities by serving on the Continuing Education and
Public Affairs Committees. I believe the highly effective
Continuing Education Committee especially benefited from
the experience I have gained through successful careers in
banking and law librarianship.
While CALL finances are sound, I will work to further refine
the financial management and record keeping of CALL and
its budget process. I would welcome the opportunity to
contribute to the success of CALL by bringing my financial
and managerial experience to the office of Treasurer, and as a
member of the CALL Executive Board.

DAVID ROGERS for Director
continued from page 18

PUBLICATIONS
“The House Internet Law Library” in issue on Collaboration in Law Libraries. Legal Reference
“Centralized vs. Decentralized Models in Interlibrary Loan Access.” Journal of interlibrary loan and
document delivery. Vol. 7 #3, (1997) p. 29-
Columnist, CALL Bulletin. 1990-1993. Member of
Publications committee.

PRESENTATIONS
“Dotcom Bakeoff.” Coordinator and Speaker.
Seminar comparing online legal service providers.
American Bar Association LegalTech in Chicago,
November 2000.

“Just the Facts, Ma’am.” Speaker. Seminar for profes-
sional librarians on using public records for due dili-
gence research and other applications. May 2000.
Seminar was repeated at the American Bar Association
LegalTech in Chicago, November 2000.

“Help! I have to Do Interlibrary Loan.” Speaker.
Seminar for paraprofessionals in Chicago Association
seminars.

“Electronic Current Awareness.” Panelist. Seminar for
professional librarians comparing notes on electronic

“Help! I’m at the Reference Desk!” Speaker. Seminar
for paraprofessionals in Chicago Association of Law

“L is for Law.” Speaker. Seminar for public and
academic librarians on legal research methods, tools
and resources. February 1997.

VOLUNTEER ACTIVITIES
Tajikistan. Working with domestic and international
NGOs supplying computers and other relief and recov-
er issues for a former Soviet Republic. 1992 - Current.

STATEMENT OF GOALS
CALL has been a vibrant part of my professional
experience. I have been able to contribute as a member
of committees and as a chair, but I would like to do
more to help build the local chapter.

CALL is a valuable part of the total equation of being a
librarian in Illinois. I hope to expand contacts with
similar organizations to make sure that what we do in
building on other activities as we all face tighter
training budgets. I hope that my experience in parapro-
fessional and continuing education will strengthen those
ties as we all seek to serve our constituencies.

Elaine B. Dockens for Director
continued from page 18

CALL represents to me the very best in professional
unity. My main goal as a Director would be to protect
the organization by acting as a fiduciary - to see that
CALL grows, remains strong and increases in usefulness
to the membership.
Advertising
Working Solo in a Library Setting
Doris Nuding
Querrey & Harrow, Ltd.

About six years ago, I was appointed to the position of firm librarian at the law firm of Querrey & Harrow, Ltd. At first I was a bit surprised because I did not and still do not have an MLS, nor had I ever thought of acquiring one - especially after checking out costs of the course. Paralegal school was enough, thank you!

However, after getting over the trauma of being appointed to a position that I knew some things about but not as much as I thought I should, I began seeking out information. CALL was one of my best sources of information, with the Education Committee providing seminars on a variety of subject matters. Most importantly, going to these seminars granted me the opportunity to meet not only MLS-degreed personnel but other librarians with a variety of educational backgrounds who were encountering the same difficulties as I was.

There is always the need to downsize collections because of space constraints and budgetary issues, new computer databases and systems and on and on. As we have moved into the 21st century, some of the information we are required to obtain seems a bit overwhelming. I have had the opportunity and sometimes disappointment of having to deal with a variety of research personnel in government entities, law schools, medical libraries, engineering and construction fields and others. While this sometimes seems impending, it has also been challenging and a learning experience for me. In learning, I have also been able to share information in a teaching environment, sharing what I have learned on an “as needed” basis.

Attending seminars sponsored by CALL, LexisNexis and other groups, such as the Chicago Library System, has done nothing but enhance my ability to provide a higher quality of service. I have found that attempting to input ideas into these groups through surveys and interviews is also a challenge. Why?

One does not always know what questions to pose when attempting to open a new area of interest. Thus, it is also important to work with other people with a variety of ideas and problems that they have solved in order to enhance one’s own skills as well as those of others.

I feel that without having the contacts that have been availed to me through meetings and seminars with these various organizations, my skills would not be sharpened or enhanced. I would suggest that anyone who is in the field of librarianship be a part of at least one group of people who share the same interests and problems.

Thanks.

Advertising
ENTER EARLY AND OFTEN!

Have you been thinking about writing an article about law librarianship? Or are you already writing an article and just need a little incentive to finish? If yes, read on! The AALL/LEXIS Publishing Call for Papers Committee eagerly solicits your articles for its annual competition. The objectives of the contest are threefold:

1) to promote scholarship among practicing law librarians and in areas of interest to the profession;
2) to provide a creative outlet for law librarians and a forum for their scholarly activities; and
3) to recognize the scholarly efforts of established members, new members, and potential members of AALL. Participating in the Call for Papers competition is a great way to get noticed by your colleagues, win some money, and contribute to our profession.

Up to three winning authors will receive a prize of $750, generously donated by LEXIS Publishing. The recipients will be recognized during award ceremonies at the Association Luncheon of the AALL Annual Meeting. Winners also will present their papers in a program at the Annual Meeting and the paper will be considered for publication in the Law Library Journal.

The papers may address any subject relevant to law librarianship. The papers may be scholarly or practical in substance and tone; the subject should be explored in depth with appropriate reference to sources and documentation. Past winners have written about a wide range of topics, including foreign law, technology, research instruction and reference services, legal history and bibliography, copyright, and trends in law librarianship.

Authors may enter in one of three divisions:

Open Division: Current AALL members who have been members for five or more years.
New Members Division: Current AALL members who have been members of AALL for fewer than five years.
Student Division: Currently enrolled in library school or a law school. Students need not be members of AALL.

No paper that has been published, or accepted for publication before March 1, 2002 will be eligible for consideration.

Visit AALLNET at http://www.aallnet.org/about/award_call_for_papers.asp for more information, including substantive and form requirements, application procedures, judgment criteria. Submissions must be postmarked by March 1, 2002. Good luck!

Questions? Contact a member of the Call for Papers Committee: Maria Protti (chair) at maria_protti@ci.sf.ca.us, Karen Beck at beckka@bc.edu, or Marie-Louise Bernal at mber@loc.gov.
On Monday, November 5, 2001, members of the Chicago Association of Law Libraries and the Law Libraries Association of Wisconsin were given the opportunity to attend the 2001 LegalTech show held at the Sheraton Hotel. Thanks to the generous sponsorship of LexisNexis, those who attended the show could participate for free in a wonderful program designed specifically for law librarians.

The day’s agenda began with an invitation to hear the LegalTech Keynote Address, given by Anastasia Kelly, Executive Vice President and General Counsel of Sears, Roebuck & Company. Two additional programs, “Evaluating Fee and Free Information on the Internet” in the morning and “Knowledge Management and Litigation - Strange Bedfellows” in the afternoon, rounded out the day. As an added bonus, a delicious lunch and free pass to the Exhibits Hall were included in the deal.

For her keynote speech, Ms. Kelly recalled some of her experiences when she first started out as General Counsel of Sears. She asked what she thought was a simple question - how many active cases are pending against Sears? Her staff could not tell her. She then realized that the department needed a project management initiative to help reduce the cost of internal operations as well as outside counsel fees. The project was not easy to implement, and Ms. Kelly shared some of her lessons learned along the way. Once the project management system was in place, though, the legal department was able to reduce the number of outside law firms from 500 down to 100. They also developed a standard engagement letter and set guidelines for invoices. Their costs went down 17% even though the number of cases went up.

CALL members, Sandra S. Gold, Director of Information Services Center at Lord Bissell & Brook, Gretchen Van Dam, Circuit Librarian with the U.S. Court of Appeals for the Seventh Circuit, and Susan Yesnick, Research Librarian at Gardner Carton & Douglas, joined Steven D. Imparl in a panel discussion of “Evaluating Fee and Free Information on the Internet. Mr. Imparl is the author of “Internet Law: The Complete Guide.” The speakers emphasized that, when we evaluate free Internet resources, we need to apply the same evaluation techniques we use when we are evaluating fee-based products. Besides cost, we should consider content and currency, accuracy and authority, reasonableness and ease of use, as well as the level of customer support provided. Free products also complicate the law librarian’s life beyond evaluating the products themselves. We need to manage our attorneys’ expectations and be prepared to demonstrate why fee-based products may be more reliable and, ultimately, a better investment than whatever can be found on the Internet for free.

After a tasty lunch with great desserts, attendees gathered in the afternoon for the second session on the program. Another CALL member, Karin Donahue of Gardner Carton & Douglas, joined Marshall G. Lachman of LexisNexis, Jeff Rovner of Brobeck, Phleger & Harrison, and Ron Staudt, professor at IIT Chicago-Kent College of Law, to explain why “Knowledge Management and Litigation” make “Strange Bedfellows.” The speakers gave suggestions on how to handle the sheer volume of information, as well as how to seek out the most useful and important pieces of information. The most daunting task, of course, is how to tap into the tacit corporate knowledge base — in other words, “who knows what.”

Attendees also had the opportunity to visit the LegalTech Exhibits Hall. Although there were fewer exhibitor booths than law librarians are used to seeing at conferences, there definitely was more variety. Vendors offered demonstrations of all sorts of products, from billing and docketing software to office coffee equipment to project management and knowledge management systems. We are indeed fortunate to be able to participate in LegalTech, especially when there is no charge to our firms or ourselves. Thanks again to LexisNexis for providing us with such a wonderful experience!
Advertising
Strolling Carolers entertain the crowd with a festive repertoire of many of the season’s favorite songs.

Jill Postma, the Union League Club of Chicago’s librarian, presents Mary Ann Huels, Director of the Union League Boys and Girls Club, with a children’s book, one of many that were donated that night.

A group of friends enjoy the festivities.

Helene Steen and Mary Lidd (front), librarian at Banner & Witcoff, were the winners of the Lexis Nexis-sponsored gift certificate. Priscilla Stultz and John Klaus (back) present them with the awards.

Michelle Mayes, Karin Rausert and James Cohler catch up.

Kathleen Bruner and Todd Brittain, both CALL members, share a tasty dessert.
CALL OFFICERS AND COMMITTEES 2001-2002

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Pegeen Bassett, Director 2001-2003 (312) 503-7344 p-bassett@law.northwestern.edu
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