

Fall
2002
No. 185

Chicago Association of Law Libraries

A Chapter of the American Association of Law Libraries



CALL Bulletin

From the Editors	2
President's Letter Christina Wagner	3
Leadership/Planning Priscilla Stultz, Christina Wagner	4
CALL Grants	5
Grants Application	6
CALL Executive Board Minutes Naomi Goodman	7
Committee Annual Reports	9
Community Services	18
Pro Se Help Center David E. Bender	18
People and Places Mary Sellen	19
Whatever Happened to...? Sally Holterhoff	20
Internet Moment Susan M. Boland	22
Professional Reading Mike Robins	23
EPIC Dimensions Doris L. Nuding	24
Working Smarter Deborah Rusin	25
Calendar	26
CALL Officers and Committees	27

FROM THE EDITORS

From the Editors

The fall issue of the *CALL Bulletin* marks the end of one association year and the beginning of another. Do you recall everything CALL accomplished in the past year? No? Then, as lawyers say, “refresh your recollection” by reading our Committee Annual Reports, which begin on page 9. Also in this issue, you’ll find that some of your favorite columnists from last year will be returning. Debbie Rusin will continue to give us valuable insights into “Working Smarter”, and ace detective Sally Holterhoff will continue to track down and report on “Whatever Happened To...” some of our favorite former CALL members. After serving many years as the author of the “Professional Reading” column, not to mention as co-editor of the *CALL Bulletin*, Jean Wenger has decided to take on a new challenge, the Grants Committee. She’s still contributing to the *Bulletin*, though. See what she has to say about grants on pages 5-6.

New this year, Mike Robins has picked up the “Professional Reading” baton from Jean Wenger. In her role as the new chair of the Empowering Paraprofessionals in CALL (EPIC) Committee, Doris Nuding will be offering her views in a great new column, “EPIC Dimensions”. Taking on the popular “Internet Moment” column will be Susan Boland, and “People and Places” will have a new reporter, Mary Sellen. Finally, don’t be surprised if you see Scott Marriott snapping photos at upcoming CALL functions. Scott has graciously volunteered to serve as the *CALL Bulletin*’s photographer. Welcome all!

This is a new year. It’s the perfect time to get out there and volunteer for your association! All you have to do is join a committee (or two or three!) and spend a little time with your colleagues! What could be more fun! Best of all, you could be reading about all your accomplishments next fall in the *CALL Bulletin*!

By the way, as your editors we intend to do our part to move our association a little further along into the 21st century by publishing the *CALL Bulletin* exclusively in electronic format by fall of 2003. Stay tuned for more information about this exciting new chapter in the history of the *CALL Bulletin*!

Joan & Bob

The *CALL Bulletin*, the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership. CALL does not assume any responsibility for the statements advanced by the contributors to the *CALL Bulletin*, nor do the views expressed in the *CALL Bulletin* necessarily represent the views of CALL or its members.

Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. Direct questions, articles, or other items of interest to the co-editors:

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PRESIDENT'S LETTER

by Christina Wagner, Foley & Lardner

Members,

The beginning of each chapter year is filled with enthusiasm, high expectations and exciting plans for events and programs to be held during the coming months. The 2002-2003 year is no exception.

The year started with momentum as CALL committee members, committee chairs, Board members and interested CALL members met in late June to brainstorm on topics for CALL's 2002-2003 business meetings. Using "Maximizing Today—Envisioning Tomorrow" as the theme for the year, the participants shared ideas about potential business meeting topics and speakers. Also on the agenda was a discussion on reinvigorating CALL committees. The group offered useful suggestions for integrating committees and attracting new committee members and new CALL members. Throughout the year the Board and committees will work to ensure that those good ideas are implemented.

The Internet Committee has already set its goals for the coming year (and beyond!) for CALL's website (www.aallnet.org/chapter/call). The goal of the Committee is to make the website the "go to" place when seeking CALL information. The Committee will continue posting information about meetings and seminars as well as begin adding CALL forms on the site, i.e., reimbursement, volunteer and new member forms. Check the site periodically for updates and changes.

As you may know, recent issues of the *CALL Bulletin* have been posted to the website in addition to being sent to members in hard copy. At the suggestion of the Bulletin Committee, the Board has been discussing the feasibility, advantages and disadvantages of producing the *Bulletin* only in electronic format and has come to the conclusion that, in all likelihood, the shift to an electronic format will occur in late 2003. This transition will happen only after extensive notification over the next year to the membership via meetings, postings on the listserv and website, and reminders in the *Bulletin*.

As you can see by the above instances in which the Internet and Bulletin Committees have intersecting roles to play in the association's activities, there is the opportunity and need for CALL committees to communicate and interact regularly. Some committees have already begun determining where those points of intersection are and are working together to achieve their individual and collective goals.

The year promises to be one of coordination, integration and cooperation between committees. Throughout the year you will hear more about our committees and their activities via the CALL listserv, in the *Bulletin*, on CALL's website, and at meetings. If you are not yet active in a CALL committee, I hope you will consider joining one this year. If you are already active, thank you for your commitment to the association!

Christina

CALL Board Meetings for 2002-2003

The tentative dates are:

August 8, 2002
September 12, 2002
October 10, 2002
November 14, 2002
December 12, 2002
January 9, 2003
February 13, 2003
March 13, 2003
April 10, 2003

**Make the Connections ...
at the
CALL/MAALL Joint Meeting
November 7-9, 2002 – Urbana, IL**

**for registration form, go to
<http://www.aallnet.org/chapter/call>**

REPORT ON CALL'S FIRST LEADERSHIP / PLANNING SESSION

by Priscilla Stultz and
Christina Wagner

The first annual CALL Leadership/Planning Session met on June 20, 2002. Christina Wagner (CALL President), Betty Roeske (CALL Vice-President) and Priscilla Stultz (CALL Continuing Education Co-Chair) moderated the discussion.

After breakfast and networking, the program kicked into high gear with Christina welcoming the participants as well as explaining the objectives of the program. A total of 30 people attended with a wide variety of active, not so active, new and "older" CALL members participating.

The agenda included three major topics:

1. Planning 2002-2003 business meetings
2. Reviving and integrating CALL committees
3. Attracting committee members and new CALL members

Planning the 2002-2003 Business Meeting Programs

As a group, we agreed to adopt the AALL theme for the 2003 Annual Meeting & Conference, "Maximize Today—Envision Tomorrow!" Working with this concept, a list of program ideas and speakers was developed. Below is a general outline of the topics/speaker suggestions that the group decided to act upon for the upcoming chapter year.

Technology Update for Librarians

- In plain English
- What are the limitations for libraries/librarians?
- Maximize within the library
- High points of technology
- Possible speakers: Kingsley Martin- Kirkland & Ellis; Ron Staudt-Chicago Kent; CBA or ABA Tech Divisions; Carol Nicholson
- "Looking forward"?

Access to Info since 9/11

- Possible coordination with Banned Books Week in October
- What is/is not available?

- Speaker ideas: Someone connected to ALA Freedom to Read; Judith Kreg; Mary Alice Baish may have suggestions on speakers; ACLU
- The CALL Continuing Education Committee will develop a follow-up program to further explore the topic with local speakers such as Pegeen Bassett.

Student Outreach

- More involvement on CALL's part with the library schools
- Could we partner with SLA on their Student Outreach program for next year? Assess the type of response we get to see where we go after that. The recruitment committee could be involved with this as well as the PR and Membership committees.

Each meeting should have an evaluation form for attendees.

Rejuvenating and Integrating the CALL Committees

Betty Roeske started this part of the meeting with a surprise quiz designed to test the attendees' knowledge of CALL committees. The quiz was comprised of questions about each committee. After participants completed the quiz, Betty read the answers and quiz-takers with the highest scores were given small prizes. A copy of the answers, committee responsibilities and the 2001-2002 Committee Annual Reports were distributed to all.

Below are some conclusions/suggestions offered by the group:

- It was agreed that the chairs should meet with their committees in person at least once during the year.
- Committee chairs should meet as a group prior to the chapter year to discuss ways of working together.
- Name tags at business meetings should list our committee(s).
- Another option would be for committee members to wear a button or badge that says "Ask me about the _____ committee" or something to that effect.
- At each business meeting one committee could have a presence at registration to discuss with CALL members its objectives and responsibilities.
- There could be a column in the *CALL Bulletin* titled "Committee Roundup" which would feature a few committees per issue.

continued next column

- The CALL website should have a section on the committees with a roster of the members, committee responsibilities as well as an update on what the committee has done or is planning.
- Each business meeting could feature a "Committee Minute" where one committee member will either highlight what the committee is doing or talk about the benefits of being on a committee.

Attracting Committee Members

During lunch, the group continued brainstorming. Discussion focused on new committee members and how CALL—as an association—could do a better job of attracting new members. Below are the highlights of that discussion.

- Committee members should have high visibility at CALL functions.
- Suggestions of possible committee members should be forwarded to the President.
- New CALL members' names and contact info should be distributed to committee chairs that need members.
- New members could be partnered with current members so that they have someone to attend meetings with, etc. Membership, PR and Recruitment committees will work with the President and VP on this program.
- A new Member Welcome Kit: should be developed and include CALL Annual Report, committee info, Chicago Library System info, information on area libraries, CALL membership directory and a tip sheet on making the most of your CALL experience.
- Seat new members together at a new member table along with their CALL buddy plus at least one board member or committee member at the business meetings. Recognize them from the podium.
- Invite members via the listserv to attend committee meetings to see what goes on. "A taste of a CALL Committee". No commitment. Just an opportunity to see if this may be something that a member may be interested in.

The above overview is a brief description of the Leadership/Planning session. As you can see, there were a lot of good ideas and good suggestions generated by the session's participants. The energy level of the group was invigorating, and people left the meeting with a deepened commitment to CALL and to its committees. ■

CALL Grants

The Grants Committee encourages CALL members to apply for a CALL grant. An application is available on page six of this issue of the *CALL Bulletin*. If you have any questions, please contact Jean M. Wenger, Grants Chair at 312-603-5131 or jwlawlib@ameritech.net.

Grants Criteria

An applicant must have a minimum of 12 months membership in CALL, and be a current member of CALL with the current year's dues paid at the time of application.

An applicant should have demonstrated participation in CALL activities such as program or meeting attendance, committee work or holding office. First-time applicants will receive priority.

Factors that the committee will consider are suitability of the educational program/meeting/workshop to the professional development of the applicant; contribution record of applicant in CALL and/or AALL; potential or proven ability of the applicant in the field of law librarianship; and financial need.

Qualifying continuing education programs include programs sponsored by CALL,

AALL, SLA, or CLS. Members may receive grants to other events, such as conferences, workshops and special institutes, when the topic is of importance to the law library field and professional development.

An applicant may apply if he/she was a grant recipient in a prior year. A member will only be awarded one grant in a fiscal year, which runs from September 1st through August 31st. An application for another grant can be made when three years have passed since the award of the prior grant.

Grant recipients must agree to write an article for the *CALL Bulletin*. Incomplete applications and those postmarked after the deadline will not be considered.

CALL BUSINESS MEETINGS FOR 2002-2003

The tentative business meeting dates are:

September 20, 2002

November 8, 2002*

January 17, 2003

March 21, 2003

May 16, 2003

*PLEASE NOTE: The November meeting will be held at the MAALL/CALL Joint Meeting.

CALL GRANTS APPLICATION 2002-2003

Continuing Education: MUST be received by the committee chair no later than three weeks before the date or start of the program. MAALL /CALL Joint Meeting: Deadline for application is October 1, 2002. AALL Meeting/ Workshop: Deadline for application is April 1, 2003.

Please select: [] Continuing Education [] MAALL/CALL Joint Meeting [] AALL Meeting/Workshop

Name: _____

Employer _____

Work address: _____

Work Phone: _____ E-mail address: _____

Current Position/Title: _____ How Long? _____

Briefly describe your duties and responsibilities in your current position: _____

Previous law library experience or other relevant experience: _____

Length of membership in CALL: _____ Have you ever received a CALL grant? _____ If so, when and for what amount and purpose? _____ Are you a member of AALL? _____ How long? _____

List your activities in CALL, AALL or other relevant professional organizations. (Include dates.) _____

Name, date, location of program you wish to attend: _____

What amount will your employer pay? _____

Estimate your total cost to attend this program:

Registration _____ Transportation _____ Lodging _____

What are your professional goals? _____

How do you feel you will benefit from attending this program/meeting? _____

One letter of recommendation is required for applications for AALL Annual Meetings/Workshops. This letter must accompany your application and be from a person who is familiar with your responsibilities, and can provide information about your potential to contribute to the field of librarianship and to CALL.

Money awards may be used only for registration, transportation and lodging. I agree that, if for any reason, I am unable to attend the program for which the grant is awarded, I will immediately notify the CALL Grants Chair and return the grant monies to CALL. If the CALL grant has already been paid and a refund cannot be obtained, I will repay the amount of the award. I agree to provide receipts (photocopies acceptable) documenting my attendance at the program within 30 days of my return to the Grants Chair.

I further agree to submit a short review of the program I attended for the next issue of the CALL Bulletin.

Applicant's Signature: _____ Date: _____

Send applications to Jean M. Wenger, CALL Grants Chair, Cook County Law Library, 50 W. Washington, Suite 2900, Chicago, IL 60602. Phone: 312-603-5131 E-mail: jwlawlib@ameritech.net

**CALL Executive Board
Summaries of Minutes
by Naomi Goodman
Valparaiso University School of Law**

Date: April 18, 2002, 9:05 a.m.

Location: AALL Headquarters

Board Members Present: Pegeen Bassett, Scott Burgh, Frank Drake, Naomi Goodman, John Klaus, Christina Wagner, Jean Wenger. Also present: Nancy Faust (2002/04 Treasurer), Betty Roeske (2002/03 Vice-President/President Elect), Dave Rogers (2002/04 Director.)

The April 18 meeting was a joint March/April 2002 meeting.

I. Minutes

Minutes for the February meeting were approved with corrections.

II. Treasurer's Report

The treasurer reported that, as of April 17, 2002, income/deposits were \$3,572.00 and expenses were \$5,253.06, for a balance of \$9,490.06 at the Harris Bank. The balance for the C.D. at the Northern Trust as of April 3, 2002, was \$3,847.54.

III. Old Business

CALL/MAALL Conference, November 7-9, 2002.

John and Christina met with Janis Johnston, Library Director at the Jenner Memorial Law Library at the University of Illinois, Urbana/Champaign on March 15, discussing details of the conference.

John requested that Naomi check with the *Bulletin* editors to see if the mailing for the conference can be combined with the Fall issue of the *Bulletin*.

The registration for the hotel, the Holiday Inn in Urbana, plus conference registration, to include two breakfasts, lunches, and dinners, should total approximately \$300.

The conference theme is "Making the Connections ..." Twelve programs have already been confirmed, with several more to be arranged.

Corporate Memory Committee. John is working on putting together a committee, with the aim of having guidelines ready for the new Board in September, 2002

IV. New Business

Official Visit of AALL Board Member. In addition to Treasurer Anne Matthewman's presence as speaker at the May 17 Business Meeting, she will have dinner

with the CALL Board on May 16.

AALL Preparations. We will have a table in the exhibit hall for CALL. As well as the usual display board and Chicago candy, we will include a copy of the letter the Board sent to *Crain's* in reply to an article declaring law firms libraries irrelevant. We should also include a letter or other evidence of CALL's involvement in having time-appropriate indexing restored to the *Illinois Register* and *Illinois Administrative Code*. A copy of the LegalTech program, listing CALL's presentations in November should also be included.

John is working on arrangement for a hosted dinner on the Saturday of AALL.

Reply to *Illinois Bar Journal* article. John and Christina will draft a reply as soon as possible to the article in the April 2002 issue that states, "The print law library is dead. Long live the Internet law library."

Pictures for *Chicago Daily Law Bulletin*. The editors are willing to print meeting and program announcements, and pictures of our speakers. They need hard copy, not a digital photo.

V. Committee Reports

For the *Bulletin Committee*, additional recent issues will be posted to the CALL web site soon. The current issue remains a print issue only.

The *Continuing Education Committee* would like to present the program on International Law, presented by Lyonette Louis-Jacques, to lawyers, perhaps as a LegalTech program. We may not be participating in the Fall LegalTech, which is very close to the CALL/MAALL Conference.

The *Grants and Chapter Awards Committee* received applications for grants. The committee has suggestions for the Outstanding In-house Publication Award, and the Reid Award for Outstanding Contributions to Law Librarianship, but none for the Lifetime Achievement award.

The *Membership Committee* reports two new members.

Orders for labels from AALL should continue to be placed through the *Printing Committee*.

The chair of the *Relations with Information Vendors Committee (CRIV)* has 32 members signed up for the visit to the CCH facility on April 24.

The *Union List Committee* chairs report that orders and updates are being received. They will post an order form on the CALL listserv.

The meeting adjourned at 10:40 a.m.

see Exec. Board page 8

Exec. Board *continued from page 7*

Date: May 9, 2002, 9:05 a.m.

Location: AALL Headquarters

Board Members Present: Scott Burgh, Frank Drake, Naomi Goodman, John Klaus, Christina Wagner, Jean Wenger. Also present: Nancy Faust (2002/04 Treasurer), Betty Roeske (2002/03 Vice-President/President Elect), Dave Rogers (2002/04 Director.)

I. Minutes

Minutes for the April meeting were approved as read.

II. Old Business

CALL/MAALL Meeting, November 7-9, 2002. The Board congratulates Janis Johnston on her election as Vice President/President Elect of AALL for 2002/03. Because of this responsibility, she will be less involved in local arrangements for the CALL/MAALL Conference, but staff from her library will be very involved.

Bob Berring will be the opening speaker and will also attend the conference luncheon.

CALL Letterhead. Christina has obtained a good copy of the CALL letterhead (with Chicago skyline logo incorporated), which can be easily sent as a file to those who need to use it.

AALL Meeting, Orlando. CALL is planning a "no-host" dinner on the Saturday night at AALL. The *Chicago Daily Law Bulletin*, which has hosted the dinner for the past two years, will not be exhibiting at AALL this year, so is not able to host the dinner.

Business Meeting, May 17, 2002. Everything is organized for the final business meeting of the year. Anne Matthewman, Treasurer of AALL, will be there as our official visitor. On Friday morning, Board members will show her various CALL libraries in the Loop area. On Thursday night, she will meet with the CALL Board.

III. Treasurer's Report

The treasurer reported that, as of May 9, 2002, income/deposits were \$1,495.00 and expenses were zero, for a balance of \$11,218.59 at the Harris Bank. The balance for the C.D. at the Northern Trust as of April 3, 2002, was \$3,859.56. The balance from the Northern Trust has been re-invested in another C.D. for one year.

Scott is getting tax materials, including all the old statements that we have, to our tax accountant by next week. The accountant's fee is \$500 per annum.

IV. New Business

AALL Memorial Fund. The Board voted to donate \$200 to the AALL Memorial Fund in memory of the three librarians noted by SLA as perishing in the World Trade Center disaster. The Board will request that the donation be applied to the George A. Strait Minority Scholarship Endowment, funded by AALL and West Group.

Leadership Program for CALL Committee Chairs and Members. Christina has selected Thursday, June 20, 2002, from 8:30 a.m. to 1 p.m., for Committee Chairs and as many committee members as possible to meet, plan and coordinate for the coming year. Board members may also attend.

The program will be held at LexisNexis, 135 S. LaSalle Street, Suite 2200. Priscilla Stultz will be involved in the planning, and LexisNexis will provide breakfast. CALL will provide box lunches for members.

The Board voted to implement this program for this year.

V. Committee Reports

Liaisons should remind chairs about annual reports to be sent to John Klaus.

The *Membership Committee* will have membership forms available at the Business Meeting on May 17, arranged by organization, in the hope that enough members will pick up their own and their coworkers to save considerable postage.

The *Bulletin Committee* reports five issues, starting with Fall 2000, no. 178 (special issue on Core Competencies) are now available on the CALL web site. The Summer 2002 issue is progressing well.

CALL will combine the mailing for the CALL/MALL Conference with the Fall 2002 issue, due out on September 1.

The *Elections Committee* counted the ballots for the AALL Board election on May 6.

The *Grants and Chapter Awards Committee* is making one grant to a member to attend AALL. Awards will be made for Outstanding In-House Publication, and for the Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship. The awards will be announced and presented at the May 17 Business Meeting. The grant will go to Carolyn Hosticka, the publication award to the D'Ancona & Pflaum library, and the Reid Award to Lyonette Louis-Jacques.

continued next column

Frank has passed on a list of corrections to be made on the CALL web site, to the Internet Committee. These suggestions were discussed at a previous Board meeting.

The *Placement/Recruitment Committee* chair reports that CALL did not receive an invitation to the Dominican University Graduate School of Library and Information Science career day. Also, none of their students accepted CALL's invitation to our May 17 Business Meeting. John Klaus has emailed their dean for more information, but has not heard from her yet.

Michael Brown, for the *Public Relations Committee* is working on the revised CALL brochure.

The *Relations with Information Vendors Committee* chair, Betty Roeske, reported a successful trip to the CCH Petersen facility, where they saw the processes involved in CCH's "print-on-demand" product. The 36 members attending had an interesting experience that gave much information, and also enjoyed lunch provided by CCH.

Betty recommends a similar event every two or three years, because of the amount of planning and work involved for CCH. She also does not think there is enough turnover in CALL membership to supply a big enough group if these visits are held every year.

The *Union List Committee* chairs reported that 55 firm orders had been placed by April 19, with the deadline for ordering being May 1.

VI. Comments from Incoming President & Outgoing Past President

At the end of the meeting, Christina and Frank each asked to say a few words.

Christina announced that a major focus of the coming year will be the chapter's finances. In particular, she wants to create a working budget. She also wants to examine the costs and benefits involved in publishing the *CALL Bulletin* in paper versus online.

Frank also expressed concern about our financial position, as evidenced by a smaller balance over the past few years, and also recommends looking at costs involved with a printed newsletter.

He sees recruitment of new members as another way to improve our finances.

He concluded with appreciation and praise for the many volunteers in CALL who made his term on the Board a pleasure. He believes that you get back what you put in to an activity, and because of the willingness of CALL's volunteers, he was more than rewarded for his efforts over his three years as Vice President, President, and Past President.

The meeting adjourned at 11:00 a.m. ■

Committee Annual Reports

Archives

Submitted by Julia Jackson

The committee focused on organization again this year. The Archives collection is kept in two file cabinets at Loyola University School of Law Library. The materials are arranged in broad subject groups. Our focus this year was to continue to organize these broad subject groups in chronological order. This was not completed. It will remain our focus for next year. The committee spent no money this year.

Bulletin

Submitted by Joan Ogden and Bob Winger Co-editors

The *Bulletin* committee will have published four issues this year (No. 181, Summer/Fall 2001 - No. 184, Summer 2002). We combined the Summer/Fall 2001 issue to catch up with the appropriate seasons, without skipping any issues. The first two issues were 32 pages long, and the third issue was 28 pages long. The fourth issue is still in production.

We continued with the same format and continued with our regular columns: "Working Smarter," "Internet Moment," "Professional Reading," "Whatever Happened to..." and "People and Places." We moved the list of CALL Officers and Committees to the back of each issue, so members could find it more easily.

Two of the four issues published this year have been special issues: "Bridging the Gap: From Law Schools to Law Firms and Back Again" (Winter 2002) and "Coping with Multiple Formats" (Summer 2002). The first special issue was particularly well received, as many of the articles later appeared on the LexisNexis Information Professionals website, as part of their annual Summer Associates Tool Kit. See, <http://www.lexis-nexis.com/infopro/events/SummerAssociates/sa2002.shtml>

President John Klaus kindly let us use the U.S. Courts' digital camera this year to take photographs during business meetings. We also were able to use the camera to take larger, individual photographs of each of the candidates for the CALL Board. The layout for the election issue, with a same-size photo at the top of each candidate's biography, worked out quite well. We would highly recommend that the CALL Board consider purchasing a digital camera for CALL activities in the future.

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Committee Reports - Bulletin *continued from p.9*

The Spring 2001 issue was the first issue submitted electronically to the printer. Since then, production has gone fairly well, although there have been some mix-ups. Production of the Summer/Fall 2001 issue was delayed because the printer somehow lost all of the copy we sent him initially. Fortunately, we were able to send another copy to the printer without too much trouble. Another problem with that same issue was that an advertisement for one of our vendors was left out, while a second ad for another vendor was inadvertently included. We also printed too many copies of the first issue because our count was based on the number of labels that AALL sent to us. Some of the labels that we received contained obsolete information and should have been deleted from our list. We then didn't get enough copies printed of the second issue. This problem has been resolved.

This year, each issue came out roughly on schedule. Even so, we recommend that some of the deadlines for next year be pushed back two weeks, to afford more time for layout and production. We propose the following schedule:

<u>Issue</u>	<u>Deadline</u>	<u>Publication Date</u>
No. 185, Fall 2002	July 15	September 1
No. 186, Winter 2002	October 15	December 1
No. 187, Spring 2003	January 15	February 15
No. 188, Summer 2003	April 15	June 1

Advertising revenues were \$2350 for the year, although only \$650 in revenues have been received to date, according to our advertising manager, Gabrielle Lewis.

The Bulletin Committee consisted of: Susan Boland, Janice Collins, Kay Collins, Sally Holterhoff, Kelly Pucci, Deborah Rusin, Christina Wagner, Gabrielle Lewis (advertising manager), Joan Ogden (co-editor), Bob Winger (co-editor). Layout by Marie Greenhagen.

Community Services**Submitted by Elaine Dockens**

The Community Services committee was unable to meet as a group this year. However, via e-mails and phone conversations, the Committee emphasized (1) the idea of placing the volunteer recommendations on the CALL web site and (2) where appropriate, giving each CALL volunteer a letter of introduction to their volunteer activity. (For example a letter to the Old Town School of Folk Music would have been appropriate to introduce our three volunteer members to the Head of the Resource Center at the School, since our volunteers would be performing professional duties.) These two ideas were not accomplished this year. It will be up to the 2002-2003 committee to decide if this will be a continuing focus.

In addition, we considered drafting a Form that would assist the members in reporting their actual participation in activities, specifically what they did, how often and how it helped the organization they volunteered with, how it publicized CALL and how it helped themselves. It will be up to the 2002-2003 committee to decide if this will be a continuing focus. If so, a Form will be drafted and submitted to the CALL Board, through our liaison, for approval.

The Committee was in contact with other AALL Chapters regarding volunteer efforts to memorialize the deaths of three librarians in the World Trade Center tragedy on September 11, 2001. After several months of sharing information, the San Diego Chapter e-mailed that they were donating \$200 to an appropriate Fund in memory of the librarians. The Committee passed this information along to the CALL Board for their consideration.

The Committee spent no money this year. The members of the 2001-2002 Committee are Therese A. Clarke, Judith Gaskell, Peggy Newton, Eric Parker and Jean Wenger, Board Liaison.

Continuing Education**Submitted by David Rogers**

The committee consisted of Dave Rogers and Priscilla Stultz, co-chairs, and members Charles Condon, Jamie Stewart, Lisa Roos, Sheri Lewis and Steve Miller. The CALL Board Liaison to the Committee was Pegeen Bassett.

Programs and Events

Three programs were organized by the Committee and presented during the year. Planning for the fourth program was disrupted by September 11, which impacted on the workloads committee members.

Two programs were presented with ABA LegalTech. They were Panel Discussion "Evaluating Fee and Free Information on the Internet" with local librarians and attorneys, followed by a lunch (provided by LexisNexis) and a Panel Discussion "Knowledge Management and Litigation—Strange Bedfellows". A standalone program was cosponsored with the Chicago Library System on "International Sources on the Internet."

Summary

All programs were successful, well reviewed, well-attended and at the end of the year produced a small surplus. We did not meet our goal of providing 4-5 programs. We hope to hit the planning phase early this year to work on the backlog of ideas.

continued next column

One disappointment was the inability to put together a technical services program. We requested suggestions for technical services programs, but were finally informed by the Technical Services Roundtable that their membership had not been able to generate a suggestion for a program of general interest to CALL technical services members.

Other Observations

Finally, I would like to suggest (without having had the opportunity to canvass the Committee on the issue) that the issue of obtaining a postage meter from the Post Office be revisited. The process of purchasing stamps is quite a burden on the responsible committee member, and the amount of record keeping, communications, and involvement by several CALL officers on each occasion may well justify the efforts required to obtain a postage meter.

Elections

Submitted by John Klasey

The 2002-2003 CALL Board election yielded a total of 163 valid ballots, which were received by March 15, 2002 and were counted on March 20, 2002. The ballots were counted by Mary Lu Linnane, Susan Retzer, and John Klasey.

The winners were:

Betty Roeske, Vice President/President Elect
Nancy Faust, Treasurer
David Rogers, Director

Each candidate was notified of the election results on March 20. John Klaus, CALL President, was also notified of the results on March 20 and unofficially announced the results to the membership via the CALL listserv.

These results will be officially announced at the May meeting; a vote to destroy the ballots will also be taken at that meeting.

Two proposed Bylaws amendments were also voted on this year. 117 valid ballots were received by December 3, 2001 and counted on December 13, 2001.

The results of these proposals follow.

Ballot 1: Article to amend Bylaw Article X, Section 3 (Regarding the procedure for filling vacancies on the CALL Board).

Yes: 48 No: 69

Ballot 2: Article to amend Bylaw Article XIII, Section 3 (Regarding the procedure for amending the bylaws).

Yes: 97 No: 20

The CALL Elections Committee once again assisted with AALL's ballot count on May 6, 2002. Janice

Collins, John Klaus, Mary Lu Linnane, Susan Retzer, and John Klasey counted the ballots with Roger Parent, Executive Director of AALL.

The committee incurred no expenses this year.

Grants and Chapter Awards

CHAPTER AWARDS

Submitted by Frank Drake

CALL made two chapter awards in 2002.

The Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship was given to Lyonette Louis-Jacques.

The Award for Outstanding In-House Publication was given to D'Ancona & Pflaum for the brochure "Making the Most of Internet Explorer: Twenty Swell Tricks".

GRANTS

Submitted by Sandy Jacobson

All members of the Grants and Chapter Awards Committee were invited to participate in the Grants Committee work this year. The members were: Frank Drake, John Austin, Sally Baker, Michael Bushbaum,

see Committee Reports page 12

1/4 page
ad

Committee Reports - Grants*continued from p.11*

David Bryant, Judith Gaskell, and Mary Lu Linnane. Most of the committee work was accomplished using e-mail, calls, and mail.

One CALL grant was awarded. Carolyn Hosticka received a AALL Annual Meeting Grant for July 20-24, 2002 that will be awarded at the CALL meeting on May 17, 2002. The winner of this grant will report on her experience in a future issue of the *CALL Bulletin*.

Internet - Webpage**Submitted by Bill Schwesig**

This year, we have added important new content to the CALL web site:

- Job notices
- Past issues of the CALL newsletter
- Notices of upcoming events
- Information about the CALL listserv

I have checked all of our links to external sites for "link rot" and have made corrections. Some users are not seeing updated versions of pages, but I believe this is a browser problem. The Resources section is about to get content.

I attended the meeting for AALL chapter webmasters at last year's meeting in Minneapolis, and strongly recommend that the new webmaster attend this year's meeting.

Internet - Listserv**Submitted by Kay Collins**

CALL's listserv worked to keep our members informed, and we did so with few problems during the 2001-02 membership year. With careful monitoring, we managed to keep spam from going to members.

We kept the list low volume by following these guidelines:

- Posts should be of general interest to the working careers of the membership,
- No advertising, and
- No attachments

On a personal note, I've enjoyed working with the listserv for the past 4 years. When I was on the CALL Board, I voted for committee "term limits," so it's time now for me to pass this assignment on to someone else. The listserv has been a lot of fun, and I've learned many things from moderating it.

Meetings**Submitted by Kathleen Brunner and Elizabeth Robertson - Co-chairs****Discussion**

The Meetings Committee is responsible for choosing the venues and menus of the five CALL Business Meetings throughout the year. An average of 95 members per meeting attended in the 2001-2002 calendar year. This year, we met at a law firm, private club, hotel, restaurant and at the Chicago Bar Association. Our changes in location also meant corresponding changes in prices. Cost to members averaged just under \$20.

The committee also took advantage of using the CALL listserv to ensure that members would have the opportunity to get information about the meetings in a timely fashion. This was a great success; many members took the opportunity to register up to the last minute.

The Committee would like to extend a special thank-you to Professional Library Services, who supplied all the door prizes throughout the year. We would also like to thank our other sponsors - C. Berger Group, Inc., CCH, Courtexpress, Lexis, Mergent FIS, and Westgroup.

Meeting particulars

September 21, 2001 Held at Wildman Harrold Allen & Dixon; sponsored by Lexis-Nexis; this luncheon meeting featured the Honorable Susan Pierson Sonderby speaking on her experiences as the first female Chief Judge for the U.S. Bankruptcy Court Northern District of Illinois.

95 members attended. Cost of the lunch was \$1249; members were charged \$15.50.

November 16, 2001 This was a joint meeting with the Special Libraries Association, held at the University Club; sponsored by Mergent FIS and C. Berger Group, Inc. The speaker was Professor Ronald Staudt who spoke on "Perspective on Technology from a Knowledge Perspective."

118 members attended. Cost of the lunch was \$4473; members paid \$34.00.

Holiday Party, December 4, 2001 The Joint CALL/SLA Christmas party was held at the Union League Club. The sponsor was Lexis-Nexis; members were charged \$20.00. Once again we participated in the Boys and Girls Club Book Drive, which was very successful. Thank-you to all that donated!



full page ad

Committee Reports - Meetings *cont. from p.12*

January 18, 2002 Our annual breakfast meeting, held at the Chicago Bar Association and sponsored by CourtExpress. The speaker was Zafar Hasan who spoke on "Islam: Its Principles, Its Glorious History and The Destruction of Modern Islamic Culture".

88 members attended. Cost was \$1795; members paid \$10.00.

March 15, 2001 This meeting was held at the Allegro, and sponsored by Westgroup. Our speaker was Molly Lein who spoke on "Keeping Faith: Why Legal Skills Matter More Ever."

79 members attended. Cost was \$2581; members were charged \$18.00.

May 17, 2001 Our final meeting of the year, at Maggianos Little Italy and sponsored by CCH. Ann Matthewman will be the speaker.

Cost is \$20.

Members of the Committee

Elizabeth Robertson - co-chair
 Kathleen Brunner - co-chair
 Nancy Faust
 Ann Werner
 Mary Ann Lenzen
 Deborah Rusin
 Denise Glynn
 Jamie Stewart
 Christina Wagner, Liaison

Membership**Submitted by Janice Collins**

The 2000/01 Membership Committee was made up of the following members:

Janice Collins, Chair
 Christine Klobucar
 Valerie K. Kropf
 Debra Rusin
 Robert Winger
 Scott Burgh, Liaison

As of May 15, 2002, CALL had 305 members with 13 new members since July 2001. These members were categorized as follows:

Regular Members	285
Associate Members	12
Retired Members	5
Student Members	3

The Committee was primarily responsible for producing the **CALL Directory**, and for writing the **People and Places** and the **CALL Directory Update** columns for each issue of the *CALL Bulletin*. The Committee met in August to proof the **CALL Directory**, which was available at the September meeting.

The expenses incurred by the Committee included the printing and mailing of the Renewal Invoices, production of the **CALL Directory**, mailing the directories to out-of-town members, and correspondence with new members. The 2002/03 budget should take into account the increase in the cost of postage.

The most important item the Committee dealt with this year was the upkeep of the Membership database. Rachel Shaevel, our database contact at AALL, has been a pleasure to work with.

The database manager brought a new look to our **Directory** this year. Based on the comments about the Biography section, which had changed last year to a single line, the new format has the block text look which is easier to read. Most comments were favorable, so this will be our **Directory** design for the foreseeable future.

Recommendations

- I strongly recommend moving up the due date for returning the membership invoices. More time needs to be allowed for the proofing of the directory and the final printing.
- Also an option that might be considered for the future is putting the **Directory** on Internet so people can proof their own entries and make needed changes. One of the most difficult areas to proof is the interlibrary loan phone numbers because some firm's information page (the yellow sheet sent to each director) does not get returned with the dues invoices to the Membership Committee. This way each library could verify that the number listed in the Directory is correct. Give members a time frame in which to make the corrections and use that version when proofing the **Directory**.
- The Membership Application needs to be on the CALL website.

Many thanks to all the people who helped us send the renewal invoices and produce the **Directory**.

NOMINATIONS**Submitted by Nancy Henry, Chair**

The members of the 2001/2002 CALL Nominations Committee are: John Austin (Northern Illinois), Barry Herbert (Library of the US Courts) Lenore Gantz

continued next column

(Chicago Kent) and Julia Wentz (Loyola). The committee had one formal meeting at Sonnenschein Nath and Rosenthal, but communicated via e-mail before and after that meeting.

The slate of candidates for the 2002 election was:

For Vice-President / President Elect:

Scott Burgh (City of Chicago)
Betty Roeske (Katten Muchin)

For Treasurer:

Nancy Faust (Seyfarth Shaw)
Spencer Simons (Chicago Kent)

For Director:

Elaine Dockens (Tressler Soderstrom Maloney & Priess)
Dave Rogers (Sidley Austin Brown and Wood)

Placement/Recruitment

Submitted by John Fox

The CALL Placement Committee was successful in improving its method for announcing new job vacancies during the year 2001-2002. More employers contacted the Placement Committee and requested that it place their job announcement. The Committee continued to post these new job announcements on the CALL Listserv, but in July, 2001, Bill Schwesig from the University of Chicago Law Library unveiled the Library Job Posting section on the CALL Web Site. Since that time, Bill has posted 12 new job announcements on the CALL Web Site that were forwarded to him from the CALL Committee Chair. This figure represents twice the number of jobs announced than were announced during that same period in the previous year. In addition, one of the job postings was for a library in Phoenix, Arizona.

The Placement Committee also received more inquiries and resumes from job seekers during the past year. There were 4 resumes received, 3 from the Chicago Area and 1 from Philadelphia, PA as well as many inquiries from librarians in Chicago who were interested in the new job postings. Job announcements were forwarded to some of the librarians in the Chicago area, and the CALL Placement Committee knows of one librarian who got a job from these notifications.

This increase in activity was due to CALL members passing along the Placement Committee Chairperson's name as the contact. The Placement Committee extends its sincere thanks to those of you who provided that information, and the Committee hopes you will continue to do so.

Due to an office move at Dominican University this Spring, Career Day was postponed until late May. The CALL Placement Committee is planning to send a representative.

As the Committee looks forward to the year 2002-2003, it hopes that employers and job seekers will continue to look to the CALL Placement Committee for assistance. The Placement Committee again asks that CALL members continue to pass along the name of John Fox as the CALL Placement Committee contact person.

Public Affairs

Submitted by Spencer L. Simons, Chair

1) Bill to raise county library fee:

Richard Matthews worked with Kane County Law Librarian, Halle Mikyska, and the County Law Library lobbyist, Kip Kolkmeier, to support the passage of HB3730. This bill "provides that a county board may authorize the clerk of the circuit court to charge litigants in civil cases a county library fee up to a maximum of \$19 (instead of \$10)", and further "provides that beginning in January 1, 2003, and through January 1, 2007, this maximum may be increased by \$1 each year"¹. This bill is a successor to HB 215, which failed to come to a vote in the previous session.

Resolution: HB3730 died in the House Rules Committee. Kip Kolkmeier believes this was due largely to the

see Committee Reports page 16

1/4 page ad

Committee Reports - Public Affairs

continued from page 15

preoccupation of the legislature with imminent elections. This matter is likely to be introduced again in the Spring 2003 session.

¹ Official synopsis of HB3730 at Illinois legislative service, (www.legis.state.il.us)

2) Illinois Register Indexing:

Last year the Index Department of the Illinois Secretary of State failed to maintain the *Cumulative Index* and *Sections Affected Index* to the *Illinois Register*. Richard Matthews contacted the interim head of the Index Department to discuss the issue. This contact was followed in November by a letter from the CALL Board, drafted jointly by Spencer Simons and Richard Matthews, detailing the concerns of CALL and the Illinois library community with this lapse and urging immediate remedial action. Richard Matthews further discussed this matter with the new Administrator of the Administrative Code Division, who was very receptive to our suggestions.

Since these communications, the *Cumulative Index* and *Sections Affected Index* for all of 2001 were published in Issue 3 of Volume 26, as promised. The subsequent quarterly *Cumulative Index* and *Sections Affected Index* were published in Issue 16 of Volume 26, dated April 19, missing the target date of April 12 by one week. It will be necessary to continue to monitor this publication schedule.

A related issue is that of whether the Secretary of State's office will take steps to provide adequate and usable versions of the *Illinois Register* and *Illinois Administrative Code* on the Illinois Secretary of State Web page. Currently only the current and archival TOC's to the *Illinois Register* are posted. The Committee will continue to track these developments.

3) Legislative Development Summaries:

Committee Chair Richard Matthews produced and distributed at CALL business meetings summaries of major federal and state legislative developments of interest to CALL members and the library community.

4) FirstGov nomination for award by AALL Government Relations Committee:

In March of this year the CALL Public Affairs Committee nominated FirstGov, the United States government Web site that provides US government information to the public, for the Public Access to Government Information (PAGI) Award. We have just learned that FirstGov has been chosen by the AALL Government Relations Committee and approved by the AALL Awards Committee. The PAGI Award will be presented at the Annual Meeting in Orlando.

5) Change in Chair:

In March of this year Richard Matthews took a new position out of state and resigned as Chair of the CALL Public Affairs Committee. Spencer Simons volunteered to assume the position of Chair.

6) New Members of Committee:

In April of this year Ms. Keith Ann Stiverson, Director of the IIT Downtown Campus Libraries, asked Spencer Simons if she could serve on the committee.

Ms. Stiverson was Chair of the AALL Government Relations Committee for two years.

Ms. Joanne Kiley, of Michael Best & Friedrich, has also volunteered to join the committee for 2002-2003. Current committee members Walter Baumann and Connie Fleischer have volunteered to remain on the committee for the 2002-2003 term.

7) Finances:

There were no disbursements or collections of funds by the committee to report during the 2001-2002 term.

8) Meeting of Committee:

We expect to hold the first meeting of the CALL Public Relations Committee this summer to assign responsibilities and explore likely avenues for action.

Public Relations

Submitted by Michael D. Brown

The Public Relations committee has not been very active the past few years.

This year we did update and print a new CALL brochure for 2002/2003, updating the Executive Board members along with their email addresses and phone numbers. The past several years, Karen Krupka has overseen the actual printing, done by the systems staff at Wildman Harrold. We print 75 brochures, the bulk of which are used at promotional booths at AALL and other conferences.

The committee did propose an initiative to announce CALL meetings and reprint pertinent articles from the *CALL Bulletin* in the *Chicago Daily Law Bulletin*. Dave Glynn, Director of Product Development at the CDLB, expressed willingness to publish press releases and announcements for us. The problem with announcing CALL meetings was we needed more advance notice of these events so they could be printed in a timely manner. By the time CALL members received notification of the meetings, there was not enough time to publish it in the *Daily Law Bulletin* before the deadline for reservations. This initiative could possibly be pursued in the future if Public Relations has advance notice of meeting specifics - date, location, time, scheduled speaker, and cost. As to reprinting selected *CALL Bulletin* articles in the CDLB, there was



full page ad

CALL FOR COMMUNITY VOLUNTEERING!

Question: Would you like to reach beyond your library walls to participate in an interesting group and/or to join others in a helpful and stimulating activity?

Answer: Contact the Community Services Committee. We can suggest a variety of volunteer activities outside of librarianship. We can also suggest activities that will use your librarianship skills in a new environment.

The CALL Community Services Committee is updating the list of activities and ongoing volunteer opportunities. Here are 8 organizations we would be happy to discuss with you:

- WTTW Pledge Night
- Literacy Chicago
- Recording for the Blind
- Habitat for Humanity
- Shedd Aquarium
- Food Bank-Northern Illinois-Geneva/St. Charles
- Book Rescue Project (Glen Ellyn)
- Internet Public Library

When you volunteer:

If you decide to volunteer for one of the above or any other organization, please consider volunteering as a member of CALL. This contributes to the general advocacy for CALL and librarianship. Also, let us know the details of your volunteering. (We plan to have a volunteer form available on the CALL website soon.) We will report the statistics of the year's volunteering in the next CALL annual report.

If you are ready to volunteer, please contact any of the CALL Community Services Committee members and we'll help you accomplish your volunteering goal. We look forward to hearing from you.

Do you know of any great Chicago area organizations that need volunteers? Please send your suggestions to Elaine Dockens, Joanne Kiley, or Kelly Pucci.

Contact members of the Community Services Committee for more details.

Elaine Dockens 312-627-4189 edockens@mail.tsmp.com	Kelly Pucci 312-474-6652 kpucci@marshalliip.com
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Joanne Kiley
312-222-0800
jckiley@mbf-law.com

SELF HELP CENTER TO OPEN IN LAKE COUNTY LAW LIBRARY by David E. Bender Nineteenth Judicial Circuit

In response to the increasing number of pro se litigants entering the court system, the Nineteenth Judicial Circuit is opening a self-help center in the Lake County Courthouse. Developed in conjunction with Prairie State Legal Services, the Center for Self-Representation will be housed in the William D. Block Memorial Law Library and administered by the law librarian, David Bender.

The center will be equipped with computer workstations with access to forms and informational materials designed to help pro se litigants prepare and present their own cases. A paralegal will also be available to help Center patrons with the materials. Since many of the documents will be electronic in nature and created using "hot docs" technology, much of the Center's materials will also be available through the Nineteenth Judicial Circuit's web page.

Nineteenth Judicial Circuit Chief Judge Jane D. Waller and Court Administrator Bob Zastany worked with Sarah Megan of Prairie State Legal Services to secure grant funding for start-up and first-year operating costs. The \$25,000 grant came from the Illinois Equal Justice Foundation (IEJF). The Illinois Equal Justice Foundation is a non-profit organization created to distribute funds for pro se and self-help legal assistance across the state in accordance with the Illinois Equal Justice Act (30 ILCS 765/1 et seq.)

The initial function of the Center will be to assist pro se litigants with small claims actions only. After a year of operation in this mode, the plans are to expand the Center to include divorce and other family law assistance. The Center is scheduled to begin operations this fall. For more information concerning this project, feel free to call the Administrative Office of the Nineteenth Judicial Circuit and/or the Lake County Law Library. ■

**Looking for a job?
Looking for a librarian?
Contact the CALL Placement Committee
through John Fox, 558-6301
jfox@bellboyd.com**

**PEOPLE &
PLACES**
by Mary Sellen
Foley & Lardner

Kathryn Hensiak and Jim McMasters have joined the Pritzker Legal Research Center at Northwestern University School of Law as Research and Instructional Service Librarians.

Before coming to Northwestern, Kathryn was a reference librarian at the Marquette University Law Library and Jim most recently had been a reference librarian at Loyola University of Chicago Law Library.

NEW MEMBERS

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JANE STRABLE

Jane Strable, an active member of CALL and AALL for many years, died of Parkinson's disease on June 15th at the age of 84. She received a Bachelor of Arts degree from Cleveland College and a Bachelor of Science in Library Science degree from Western Reserve University. During her long library career, she was an Army librarian in WWII, circulation librarian at University of Illinois at Navy Pier, and documents/reference librarian at the University of Chicago. After retirement, she worked part-time at Sonnenschein, Nath and Rosenthal. She is survived by her husband, Edward, and daughter Jennie Strable. Her colleague, Judith Wright, will write a memorial to her for the next issue of the *CALL Bulletin*.

WHAT EVER HAPPENED TO...

by Sally Holterhoff

Valparaiso University School of Law

In an organization as large as CALL, members come and go. This article is number eight in a series of short profiles of former Chicago law librarians who have moved on—to other locations, other jobs, even to careers in other fields. Suggestions for future profiles are welcome.

Facing challenges is the theme of such currently popular television programs as “Survivor” and “Fear Factor.” It seems that most of us are more comfortable watching as someone else is put to the test, rather than being in such a situation ourselves. But, as Katherine Hepburn once said, “There are no laurels in life...just new challenges.” The subject of this issue’s column is a former CALL member who seems to find new challenges to her liking. In May 1998, **Barbara West** left her job as Reference/Government Documents Librarian at Loyola University Law Library and headed for the University of Toledo Law Library, where she became Associate Director.

After two years at Toledo, Barbara happened to see a job posting that described her ideal law library position and she applied immediately. That’s why June 2000 found her in Baltimore, where she started her current position at the University of Maryland School of Law. As the Associate Director for Research and Instruction at the Thurgood Marshall Law Library there, Barbara is responsible for developing and managing a faculty liaison program and coordinating teaching activities.

When Barbara arrived, the U.M law faculty were already receiving high quality services from the library in support of their teaching and scholarship. But by assigning a liaison librarian to each professor, Barbara has facilitated the expansion and marketing of such services.

Keeping the law library relevant to students and faculty is a challenge at many law schools these days. Barbara and other librarians at her library are meeting that challenge with two recently-instituted services. (For a more detailed description of these, see an article for the Academic Law Libraries SIS newsletter, found at: http://www.aallnet.org/sis/allsis/21_3/newservices.htm.) Under the new course liaison program, each course in the curriculum that involves research is assigned a liaison librarian. Also new are course research pages which the librarians have established on the law school’s intranet for each course that satisfies the law school’s advanced writing

requirement. These course sites provide students with good starting points for their research and direct them to some major resources in the relevant area of law.

Some recent changes to the U.M. law school’s legal research and writing curriculum have presented new challenges in the teaching area of Barbara’s job. The one semester basic legal research course for 1-Ls has been moved from fall to spring semester. Now required for upperclass students is a one-credit advanced research course. A variety of subject-matter options are offered to fill this requirement, including courses taught by Barbara in health law and federal law.

Summer 2002 presented some special challenges for Barbara and her fellow librarians. Moving their entire library required closing it for a three-week period in June. This long-awaited move took the library from the temporary space it had occupied for the past three years into a “very beautiful, very high-tech new library” located in the rehabbed library building. Teaching legal research with no library access for part of the semester required some adjustments in that activity as well. During the move, legal research classes were held in the computer lab in the Health Sciences Library and electronic searching was the focus of instruction.

Barbara is now a member of another AALL chapter, the Law Library Association of Maryland. With fewer members than CALL, LLAM can easily hold chapter meetings that are informal, such as a brown bag lunch gathering in the conference room of a large Baltimore firm. A recent meeting was held in Annapolis, for a tour of the Maryland state archives and the capitol.

On a more personal note, Barbara has made a smooth adjustment to her new East Coast location. She put her research skills to good use in finding a hair stylist and a dry cleaner; as she sees it, “the hardest part of moving” may be finding replacements for such essential services! Things she appreciates about her new home town of Baltimore are its mild winters and its close proximity to Washington, D.C., Philadelphia, and Williamsburg, VA. While taking day trips to beautiful gardens and historic sites in the area, she can put into action her rediscovered interest in photography. She confesses that she also has become an eBay shopper, particularly for discontinued pieces of her English china pattern.

Barbara has spent a great deal of her life in the Midwest. She grew up in Elgin, IL, where her parents still live. After beginning her college career at Arizona State University, she transferred to University of Illinois at Champaign-Urbana to finish her B.A. After receiving a masters degree in library science from

continued next column

University of Denver, she returned again to the Midwest, this time to work in the main library at Northern Illinois University. Though history was her first love, she says she “started reading law and was hooked.” She began law school at NIU part-time and worked for the law library as a cataloger. Halfway through law school she resigned her library job to become a fulltime student. She participated in law review and after graduating, she practiced law for awhile. Then, after completing an L.L.M. in Health Law at DePaul, she started working as a librarian at Loyola Law School. She mentions her good fortune in being hired by Bob Doyle and in being mentored by her Loyola colleague, Virginia Thomas. After so much schooling, she says she has no intention of “ever again taking a course for credit.”

Thinking back to her Chicago days, Barbara has fond memories of the generosity of law librarian colleagues here in helping one another. She misses the tremendous breadth and depth of legal resources available in Chicago. She also admits to missing friends and family who are still here—and shopping at Marshall Fields!

As Barbara has learned, switching jobs when a relocation is involved can definitely be a challenge. But, as she says, “I don’t want to grow old thinking, ‘If only...’” For others who face “chance of a lifetime” opportunities, she has some advice. “Anyone contemplating making such a major change would have to decide how it would impact his/her life. Gather information wherever you can—about the job, the prospective boss, the organization, and the location. Then, if you decide it is right for you, take a deep breath and just do it.” ■

Committee Reports - Public Relations

continued from page 16

no response to the committee announcements requesting article submissions. This initiative could be pursued in the future, as well as possibly resuming the “CALL on call” columns which used to appear in the *Bulletin*.

Relations With Information Vendors

Submitted by Betty Roeske

Members of the Committee: Betty Roeske, Chairperson; Mark Giangrande, Nadine Gilbert, Elaine Moore (left in the Fall), Lorna Tang, Siew Kie Walsh and Naomi Goodman, Liaison

The ongoing business of the committee was informing the memberships of vendor problems. My thanks to Lorna for forwarding on the West messages to the CALL listserv.

The Committee had one project this year. It coordinated a site visit to the CCH Peterson facility on April 24 for 36 attendees. We were given an overview of their Customer Service and Operations. Our thanks to: Mike Swiney, Head of CS Product Support; Sean Siczka, Customer Service Team Leader; Claude Camporese, Fulfillment; and Joe Czernik, Print on Demand for their presentations and tours.

The Committee has a special thank you to Leslie Bonacum and Mary Nimietz for their coordination of the entire visit.

The CRIV Committee appreciates everyone’s input that participated in this visit. The committee is recommending periodically organizing these visits. A report of this visit will be published in a future *CALL Bulletin*.

Union List Committee

Submitted by Denise Glynn

The Union List Committee has been very busy this year as 2002 is the year of the 12th edition of the CALL Union List. The CALL Union List is produced every other year.

Work on the list begins in January with a mailing to CALL Union List participants and non-participants. This year there are 56 participants, down from 61 participants in the last edition. The OCLC printout request form is submitted in February, and OCLC runs the list sometime in May. The months of March and April are spent collecting orders, and correcting and updating information in the preface and addenda sections of the Union List. In June when all the corrections are completed and the list is received from OCLC, the entire content is forwarded to the printer. After delivery from the printer, another mailing is sent to those who preordered copies with pick-up and payment information.

So far for the 12th edition, 54 copies have been preordered. The cost of the list is remaining the same as the last edition. This is \$85.00 for the first copy for participating libraries, and \$65.00 for additional copies. The price for non-participating libraries is \$125.00. The pick-up point for the list is the Rinn Law Library, DePaul University.

Committee members include Sonja Nordstrom and Betty Roeske with Kathleen Powers Goodridge and Denise Glynn serving as co-chairs. ■

INTERNET MOMENT — The Invisible Web

by Susan M. Boland, Northern Illinois University College of Law

Bright Planet, an Internet search company, estimates that the part of the Web inaccessible to search engines is over 400 times the size of what search engines currently index.¹ Considering how dependent people are on their favorite search engine for professional and personal Web research, this is disturbing. It is especially disturbing when I consider how dependent many of my legal research students are on Web searching. Now, I must go beyond demonstrating that everything is not on the Web for free and from trustworthy sources. I must also teach them that a great deal of the information on the Web is not accessible through conventional searches.

The types of Web pages and file types that search engines typically do not index include:

- (1) PDF files;
- (2) audio files;
- (3) databases;
- (4) password protected pages;
- (5) pages deliberately excluded from search engines by the Webmaster;
- (6) dynamically generated Web pages;
- (7) pages constructed with Flash or Shockwave;
- (8) executables; and
- (9) compressed files.

Why are these types of pages typically not indexed? One reason has to do with search engine limitations. Any pages that require some type of input from the user are probably not going to be crawled by a search engine's spider.

Luckily, Webmasters and search engine programmers are working on this problem. Webmasters are building bridge pages so that, at the very least, a search engine will index what kind of information is contained in a database or other inaccessible file format. Search engines are beginning to index parts of the Web that were invisible until very recently. The battle of bringing hidden resources to light, however, is far from over. The researcher still carries the burden of mining these resources.

What is my strategy? Like many of the super searchers,² I look to known Internet sources first, i.e., meta-indexes, association pages, and government pages. I use the specialized search tools found on these pages.

I know, for example, that information on corporations and LLCs registered in Illinois is available from a searchable database on the Illinois Secretary of State's page at http://www.sos.state.il.us/departments/business_services/corpnames.html. I can use their database specific search engine in a much more effective manner than if I were searching the entire Web with a general search engine.

Sometimes, however, you do not have a known source from which to start. Listed below are some of the major search engines and the file formats they search.

1. Google will search PDF files, images, Microsoft Office files, WordPerfect files, Lotus 1-2-3 files, and MacWrite files. See http://www.google.com/help/faq_filetypes.html (last visited July 15, 2002).
2. AllTheWeb offers searches for PDF files, pictures, videos, MP3 files, and FTP databases. See http://www.fastsearch.com/press/press_display.asp?pr_rel=137 (last visited July 15, 2002).
3. Alta Vista provides searching for audio, video, and images. It has also begun providing shortcuts to some invisible Web resources. See <http://www.altavista.com/sites/help/search/default> (last visited July 15, 2002).
4. Hotbot and MSN allow the searcher to limit results to pages containing images, Shockwave, VRML, video, audio, Java, Acrobat, MP3, Javascript, Vbscript, Active X, and other file extensions. They do not actually search these formats. See <http://hotbot.lycos.com> (last visited July 15, 2002); <http://search.msn.com/advanced.asp> (last visited July 15, 2002).
5. FirstGov indexes over 225 file formats. See Shawn P. McCarthy, *Search Engine Gives FirstGov Edge*, Government Computer News, at http://www.gcn.com/21_17/news/19159-1.html (July 1, 2002).

¹ Michael K. Bergman, *The Deep Web: Surfacing Hidden Value*, J. Electronic Pub., at <http://www.press.umich.edu/jep/07-01/bergman.html> vol. 7 no. 1 (Aug. 2001).

² See T.R. Halvorson, *Law of the Super Searchers: The Online Secrets of Top Legal Researchers* (Reva Basch, ed., Medford. N.J. : CyberAge Books, 2000). ■

PROFESSIONAL READING

by Mike Robins, Levenfeld Pearlstein

Amen, Kathleen, Trish Keogh, and Necia Wolff. "Digital Copyright: A Tale of Domestic Discord, Presented in Three Acts." *Computers in Libraries* vol. 22 no. 5 (May 2002): 22-27.

Also available at http://www.infotoday.com/cilmag/may02/Amen_Keogh_Wolff.htm.

The authors discuss the impact of digital technology upon copyright laws and fair use doctrine. Through an examination of the Digital Millennium Copyright Act (DCMA) and the Uniform Computer Information Transactions Act (UCITA), the article suggests options for librarians to keep abreast of the latest developments.

Burch, Sue. "Connect with Library Schools to Ensure the Future of the Profession." *AALL Spectrum* vol. 6 no. 9 (June 2002): 20, 25.

Also available at http://www.aallnet.org/products/pub_sp0206.pdf.

Inspired by AALL's Strategic Plan, Burch offers many useful suggestions for professionals to connect with library students. By building relationships with the librarians of the future, the author hopes to publicize the value of law libraries and ensure a prosperous future for the profession.

Carlson, Cindy. "The Seven Commandments of Highly Effective Web Searching." 17 June 2002. Law Library Resource Xchange (LLRX.com) <http://www.llrx.com/columns/notes54.htm>.

Despite the increasingly sophisticated Web experience of patrons, Carlson recommends seven fun and important rules for Internet surfing. Her "commandments" stress the importance of time in a billable environment, using the appropriate search engines and remaining flexible in the dynamic World Wide Web.

Hook, Peter A. "Law Librarians Can Help You Save Money and Do Better Research." *Illinois Bar Journal*, vol. 90 (July 2002): 373-375.

If you've ever felt pressure to rationalize your library's staff or budget, this is the article for you. Hook, a J.D. and M.L.S., argues that law librarians often represent the quickest, best experienced, and least expensive method for attorneys to conduct legal research.

Keefe, Thomas. "Securing Successful Flat-rate Contracts." *Legal Information Alert* vol. 21 no. 3 (March 2002): 1, 3-5.

The author points out the most important issues related to negotiating and implementing flat-rate contracts with online service providers such as Westlaw or LexisNexis. More than "a simple handshake deal," agreements should always consider the appropriate time commitment, future cost increases, usage trends, cost recovery and how the service complements existing information sources.

Koenig, Michael E.D. and T. Kanti Srikantaiah. "The Business World Discovers the Assets of Librarianship." *Information Outlook* vol. 6 no. 4 (April 2002): 14-18.

The authors describe the close ties between traditional librarianship and knowledge management initiatives within the business world. While library and information science is often cited as a component of KM, both librarians and corporate strategists have neglected to strengthen these ties. The article proposes that the survival of both professions relies on this collaboration.

Meyerowitz, Steve A. and Ralph Monaco. "Law Librarians: Secret Agents for Reaching Potential Clients." *New York Law Journal* 18 June 2002, p.5.

A nice compliment to the Hook article cited above, this story identifies (from a practicing attorney's perspective) how law librarians can assist with internal and external marketing efforts.

Minow, Mary. "The Children's Online Protection Act: The Recent District Court Decision in Context, for Librarians and Library Patrons." 17 June 2002. Law Library Resource Xchange (LLRX.com) <http://www.llrx.com/features/cipa.htm>.

In a user-friendly FAQ format, Minow describes the vital aspects of the United States District Court for the Eastern District of Pennsylvania's decision concerning the Children's Internet Protection Act (CIPA). In turn, she analyzes the implications of the decision as it applies to collection development, selection criteria, and public use of the Internet.

Pike, George H. "The Delicate Dance of Database Licenses, Copyright, and Fair Use." *Computers in Libraries* vol. 22 no. 5 (May 2002): 12-15.

Also available at <http://www.infotoday.com/cilmag/may02/pike.htm>.

Complementing the Amen article cited above, Pike describes how recent decisions concerning copyright and fair use complicate electronic access issues for librarians. In the future, librarians will need to provide patrons the ability to access electronic resources effectively and legally, while always considering copyright and breach of contract liability.

E.P.I.C. DIMENSIONS - Correlating Professional Legal Ethics with the Paraprofessional/Librarian Role

by Doris L. Nuding, Querrey & Harrow, Ltd.

The Empowering Paraprofessionals in CALL (E.P.I.C.) is a special committee of the Chicago Association of Law Libraries. The purpose of the E.P.I.C. Committee is to encourage non-degreed librarians, paraprofessionals and other library staff members to participate more actively in CALL, in order to enhance job performance and promote career development.

As a paralegal and librarian, I am constantly being asked whether we maintain books on professional conduct and ethics. There is a code of ethics applicable to both lawyers and legal paraprofessional person(s) that correlate. We as aides to the legal profession are most times guided by our superiors in what we can and cannot do. How do the "canons of ethics" apply to us?

Professional ethics in the legal profession are designed by the American Bar Association, as well as individual state bar associations, as well as some federal agencies. These ethics are designed to guide attorneys and their staff in the ethical defense of the general public. However, neither the ABA nor the individual states' rules of ethics stand alone. Numerous voluntary associations of lawyers have also created their own ethical guidelines. For example, the Federal Bar Association, made up of lawyers practicing federal law, issued its *Model Rules of Professional Conduct for Federal Lawyers* in 1990. The American Trial Lawyers Foundation, concerned by provisions in the ABA's proposed *Model Rules*, published the *American Lawyer's Code of Conduct (ALCC)* in 1982. Other special practice organizations, from national district attorneys and criminal defense groups, to associations of labor lawyers, patent attorneys, and so on, draft their own ethical codes. These, though not binding in individual states, provide important guidance from thoughtful colleagues who are engaged in a similar practice. Thus, it is a variety of organizations who provide guidance to attorneys in the ethical practice of law.

So, you ask: How does this affect the paraprofessional? If a paraprofessional is doing research or becomes aware of a conflicting situation, it is or should be up to the paraprofessional to advise the attorney in question of the conflict. This enables the attorney to take the blindfolds off and proceed accordingly. *Model Rules of Professional Conduct* as published by the American Bar Association specifically addresses nonlawyer assistants (i.e. paralegals, etc.). These rules specify that a partner in a law firm shall make reason-

able efforts to ensure that the firm has in effect measures giving reasonable assurance that the person's conduct is compatible with the professional obligations of the lawyer; that a lawyer having direct supervisory authority over the nonlawyer shall make reasonable efforts to ensure that the person's conduct is compatible with the professional obligations of the lawyer; and that a lawyer shall be responsible for a nonlawyer if that person's conduct were in violation of the *Model Rules of Professional Conduct*.

It is important, when working with professionals in a paraprofessional capacity, that the *Model Rules* are reviewed and complied with. In addition, while a law firm pays salaries and bonuses, by virtue of the rules and codes of ethics, **lawyers or law firms cannot share legal fees with a nonlawyer**. Exceptions to the rules generally deal with estates of deceased lawyers, retirement plans related to profit-sharing agreements, and professional judgment of the lawyer. The provisions of these rules dictate that even though we may feel underpaid, attorneys are not allowed, by their code of ethics to share their fees.

While various organizations have developed these rules and codes, these guidelines for legal assistants and attorneys has been developed through caselaw over the years. Attorneys who are designing these Rules and Codes then are guided by the rulings of various courts giving opinions on various ethical questions. While lawyers generally employ assistants in their practice, including secretaries, investigators, law student interns, etc., such employees act for the lawyer in rendition of the lawyer's professional services. Appropriate instruction and supervision on the part of the lawyer is essential in that he or she should take into account the fact that nonlawyers do not have the same legal training and are **not** subject to professional discipline.¹

In summary, it is not only important for a lawyer to supervise and train their employees, it is equally as important that, while assisting attorneys in their practice, staff and nonlawyer employees make every effort to be aware of the ethical standards set by these various organizations. In making oneself aware that these rules, codes and standards exist for the attorney, many mistakes can be averted, saving the employer/attorney possible legal ramifications in the handling of his/her clients' matters.²

continued on page 25

WORKING SMARTER

by Deborah Rusin, Altheimer & Gray

By the time you receive this issue of the *Bulletin*, it will be what I think of as the start of a new work year and a time of heightened stress. The Summer Associates will have left and the Fall Associates will just be arriving. There will be a whole host of new training sessions that will need to be scheduled. Summer vacations will be over. The fiscal year will be ending and the departmental budgets will be due. The weather will be changing and gradually it will be getting colder. Soon it will be dark when I get up to go to work and it will be dark when I leave work.

All of these factors play havoc on the mind, body and spirit. Therefore, it is important that we find a way to relieve some of the pressures of our daily work lives. I feel that relieving stress is something that I have to work on each day. And I am not saying that I will ever get to the point where you will ever hear me say, "Yippee, I get to go to work today!" And Monday is the day that you will find me to be the least enthusiastic. However, I do enjoy the work that I do and if I am going to grow and be successful at it, I have to not let myself get too stressed out. I also need to learn to not let that which I do not have any control over upset me so much.

[Note: I would like to point out that just because we do not always have the final say on a project or decision does not mean that we should not take advantage of the opportunity to present our ideas, recommendations or proposals. While management may not always see things our way or agree with all of our ideas, it is only by taking the risk and putting ourselves "out there" that we will possibly be seen and grow professionally.]

However, I also know that letting go is much easier said than done. I have found that if I give a project my all, that if I put my best foot forward and things still do not go as I had hoped, I need to let go and loosen up my grip – at least for now. I do not equate letting go with giving up. It is just that there are some times when it is better to just take a step back, take a deep breath and decompress. I have found that for myself, it helps if I try to find something to look forward to each and every day. That something can be as simple as going for a walk, calling up a friend or getting ice cream after lunch (with sprinkles if it has been a real doozy of a morning). And when the day is through, I leave knowing I did the best that I could and I head home wondering if any new flowers in my garden have bloomed. ■

E.P.I.C. DIMENSIONS continued from p.24

1. Based on reading of *Legal Ethics in the Practice of Law*, Richard A. Zitrin, Carol M. Langford, Michie © 1995. *Model Rules of Professional Conduct*, American Bar Association. © 1995. You may obtain a copy of the *Model Rules of Professional Conduct and Problems and Recommendations in Disciplinary Enforcement* from the American Bar Association, 750 North Lake Shore Drive, Chicago, IL 60611. The book *Legal Ethics in the Practice of Law*, 1995, can be purchased on Amazon.com.
2. Some Web resources available regarding legal ethics and opinions:
 - <http://www.law.cornell.edu/ethics/illinois.html>;
 - <http://www.legalethics.com/index.law>;
 - <http://www.illinoisbar.org/CourtsBull/EthicsOpinions/home.html>;
 - <http://www.ewingham.net/michael/illinois.htm> ■

A BIG THANK YOU TO OUR 2001-2002 BUSINESS MEETING SPONSORS!

C. Berger, CCH, CourtExpress, LexisNexis, and Westlaw

THANKS ALSO TO:

Professionals Library Service, Inc. for contributing the door prizes for our meetings last year!

Professional Reading continued from page 23

Pilsk, Suzanne C., et al. "Organizing Corporate Knowledge: The Ever-Changing Role of Cataloging and Classification." *Information Outlook* vol. 6 no. 4 (April 2002): 30-40.

The authors provide an interesting survey of the history of cataloging and how historical and theoretical issues will impact the future. Transforming paper or automated libraries into electronic libraries will require redesigning cataloging and classification efforts. The article predicts that new standards, rules and guidelines may need to be developed, particularly in relation to electronic and digital materials.

Thomas, Marsha C. "Collaborating with Public Librarians: Good for the Public, Good for the Profession and Good for You." *Legal Reference Services Quarterly* vol. 20 no. 3 (2001): 35-42.

Despite the fact that public and special libraries serve different patron bases, Thomas suggests that law librarians have much to offer public librarians on the use and purpose of legal materials. Collaboration across different library systems leads to professional development, personal satisfaction, and the greater public good. ■

CALENDAR**Compiled by Joan Ogden
McGuireWoods LLP**

August 8, 2002

CALL Executive Board Meeting, Chicago, IL
www.aallnet.org/chapter/call

September 12, 2002

CALL Executive Board Meeting, Chicago, IL
www.aallnet.org/chapter/call

September 20, 2002

CALL Business Meeting, Chicago, IL
www.aallnet.org/chapter/call

September 22-24, 2002

SLA 2nd South Atlantic Regional Conference,
Asheville, NC
<http://www.sla.org/calendar/>

September 23-24, 2002

WebSearch University, Chicago, IL
www.websearchu.com

September 24-28, 2002

Illinois Library Association Conference, Chicago, IL
www.ila.org/events/conference.htm

September 29, 2002

SLA Virtual Seminar, Speaker: Debra M. Amidon
"Knowledge Innovation®: the True Competitive
Intelligence"
<http://www.sla.org/content/learn/hot/index.cfm>

October 10, 2002

CALL Executive Board Meeting, Chicago, IL
www.aallnet.org/chapter/call

October 10-13, 2002

LITA National Forum, Houston, TX
<http://www.lita.org/forum02/index.html>

October 29-31, 2002

KMWorld 2002, Santa Clara, CA
<http://www.infotoday.com/kmw02/default.htm>

October 30, 2002

SLA Virtual Seminar, Speaker: Alison Head
"Behind the Firewall: New Research about the Usabil-
ity of Corporate Research Intranets"
<http://www.sla.org/content/learn/hot/index.cfm>

November 8, 2002

CALL Business Meeting at
MAALL/CALL Joint Conference,
Urbana-Champaign, IL
www.aallnet.org/chapter/call**Chicago Association of Law Libraries/
Mid-America Association of Law Libraries
Joint Meeting****November 7-9, 2002 – Urbana, IL****<http://aallnet.org/chapter/call>**

November 11-12, 2002

Virtual Reference Desk Conference 2002, Chicago, IL
www.vrd.org/conferences/VRD2002/index.shtml

November 14, 2002

CALL Executive Board Meeting, Chicago, IL
www.aallnet.org/chapter/call

November 14-16, 2002

2nd National Institute, Library Administration and
Management Association (LAMA), Naples, FL
www.ala.org/lama/essential/

December 12, 2002

CALL Executive Board Meeting, Chicago, IL
www.aallnet.org/chapter/call

January 17, 2003

CALL Business Meeting, Chicago, IL
www.aallnet.org/chapter/call

January 23-25, 2003

Special Libraries Association Mid-Winter Meeting,
New Orleans, LA
<http://www.sla.org/calendar/>

March 1-3, 2003

AALL Professional Development Program,
"Basic Law Cataloging", Chicago, IL
<http://www.aallnet.org/prodev/programs.asp>

March 21, 2003

CALL Business Meeting, Chicago, IL
www.aallnet.org/chapter/call

May 16, 2003

CALL Business Meeting, Chicago, IL
www.aallnet.org/chapter/call

June 7-12, 2003

Special Libraries Association Annual Conference,
New York, NY
<http://www.sla.org/calendar/>

July 12-16, 2003

American Association of Law Libraries
Annual Conference,
Seattle, WA
http://www.aallnet.org/events/am_03/

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