



CALL Bulletin

From the Editors	2	AALL Announcements	14
Letter to the Editors	2	Internet Moment	14
President's Letter	3	Susan M. Boland	
Christina Wagner		Committee Descriptions	16
Election Results	3	Committee Sign-up Form	23
CALL Executive Board Minutes	4	Working Smarter	24
Naomi Goodman		Deborah Rusin	
Business Meeting Roundup	9	Professional Reading	26
Naomi Goodman		Mike Robins	
People and Places	12	CALL/SLA Joint Meeting Photos	28
Mary Sellen & Gabrielle Lewis		Calendar	29
In Memoriam - Adolf Sprudz	13	CALL Officers and Committees	30
Committee News	13	A Law Librarian's Song	31

Committee Descriptions

Starting on page 16

**Ever wonder what a CALL committee actually does?
Well, here's your chance to find out!**

**When you find a committee or two that you would like to work on,
be sure to sign up today!**

FROM THE EDITORS

Well, another year has come and gone! Soon, the gavel will be passed from Christina Wagner to Betty Roeske as the new President of the Chicago Association of Law Libraries. The CALL Executive Board will have three new members, too: Jean Wenger as Vice-President/President Elect, Denise Glynn as Secretary, and Julia Wentz as Director.

Congratulations to them all! May they have a successful year!

In addition to changes in the Executive Board, this also is the time of year when CALL committees are put together and plans made for next year. If you have ever wondered about joining a particular committee, but were not sure what the committee does or how much time would be required, this issue of the *CALL Bulletin* is just for you! Beginning on page 19, you will find descriptions of each of the CALL committees, written by the committee chairs. Read through them and seriously think about joining a committee or two. The experience will be well worth it! After all, our organization is only as strong as it's membership. On p. 25, you will find a handy-dandy volunteer form, so that you can sign up for the committees that interest you, right on the spot!

Closer to home, Joan must report that Bob has decided to step down as *CALL Bulletin* co-editor for 2003-2004. Bob has served as co-editor since 2000. He certainly has put in his time, that's for sure! Bob isn't dropping out, though. He wants to try out working on other committees. *CALL Bulletin* committee member and "Working Smarter" author Debbie Rusin has agreed to try to fill Bob's shoes.

Joan & Bob

LETTER TO THE EDITORS

I thank Sally Holterhoff who pointed out in her letter to the editors in the Winter 2003 issue of the *Bulletin* who pointed out that AALL has an "Ethical Principles" statement at www.aallnet.org/about/policy_ethics.asp. I apologize for not including it in my article on Ethics. I also am glad that the article caught someone's attention.

Doris Nuding, Chair, E.P.I.C. Committee

The *CALL Bulletin*, the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership. CALL does not assume any responsibility for the statements advanced by the contributors to the *CALL Bulletin*, nor do the views expressed in the *CALL Bulletin* necessarily represent the views of CALL or its members.

Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. Direct questions, articles, or other items of interest to the co-editors:

Robert Winger, Neal, Gerber & Eisenberg
2 N. LaSalle St., Ste. 2300, Chicago, IL 60602
Phone (312) 269-8435, Fax (312) 269-1747
rwinger@ngelaw.com

Joan Ogden, McGuireWoods LLP
77 W. Wacker Dr., Ste. 4400
Chicago, IL 60601-1635
Phone (312) 849-3657, Fax (312) 849-3690
jogden@mcguirewoods.com

Deadlines for submitting articles and advertising:

Issue	Deadline
Fall	July 15
Winter	October 15
Spring	January 15
Summer	April 15

Advertising matters should be directed to:

Gabrielle Lewis, D'Ancona & Pflaum
111 E. Wacker Dr., Ste. 2800
Chicago, IL 60601-4205
Phone (312) 602-2126, Fax (312) 602-3126
glewis@dancona.com

For CALL membership information, please contact: Valerie Hooper, Foley & Lardner, One IBM Plaza, Ste. 3300, Chicago, IL 60611-3608. Phone (312) 755-2559, Fax (312) 755-1925
vhooper@foleylaw.com

Anyone who wishes to reprint or republish of any part of the *CALL Bulletin* must have prior written approval from the *CALL Bulletin* editors. Anyone who wishes to reprint or republish an entire article from the *CALL Bulletin* also must have prior written approval from the author of the article. If the reprinted or republished material includes the CALL logo or is intended for commercial purposes, then additional prior written approval must be obtained from the CALL Executive Board.

PRESIDENT'S LETTER

By Christina Wagner
Foley & Lardner

Members,

As my term of office as president ends, it is with satisfaction that I look back on the accomplishments of the year. Proud as I am of these accomplishments, however, I cannot take credit for them. Credit for the success of various undertakings belongs to the committee chairs and their committees. I would be remiss if I did not acknowledge their contributions.

The *CALL Bulletin* is on the verge of being published in an electronic format. When given the charge to prepare for this transition, the Bulletin Committee, chaired by Joan Ogden and Bob Winger, gave serious thought to how they wanted the publication to look in its new format. They presented the Board with a layout of their vision of the electronic version. Their challenge was to design a *Bulletin* that wasn't merely a reprint of the print version but not so different as to be inaccessible to readers. I think you will be pleased with the results.

If you have visited CALL's website in the past few months you have seen that it is sporting a new look. Building on the site created by Bill Schwesig, former Internet Committee Chair, Annette Cade, Judy Gaskell and Connie Wittig have re-designed and expanded the site so that it tells you everything you have ever wanted to know about CALL. As the site administrator, Annette has been working hard to keep the site current and interesting. And she's not done yet. She and her committee continue to implement their ideas for improving the look and usability of the site.

Spencer Simons, our current Public Affairs Chair, has worked diligently to provide CALL members with timely and important information about issues facing the library community. We are fortunate to have such an organized and committed chair.

Lynn Leinartas and Rebecca Corliss have rejuvenated the Public Relations Committee. You have probably seen them at CALL functions snapping photos for publication in the *CALL Bulletin* and the *AALL Spectrum*. They have drafted a business plan for the committee that includes many wonderful ideas and suggestions for promoting CALL both within and outside the law library community.

Doris Nuding has also been hard at work reinvigorating the EPIC Committee. She has offered two well-attended, interesting programs this year and promises more in the future.

Our newest committee, Corporate Memory, is chaired by Susan Siebers and has been charged with reviewing CALL Board meeting minutes from the past four years in order to create an easily accessible record of policies made by the Board of Directors. These policies will be recorded in a permanent format so that future boards can be guided by past decisions and actions. The entire association will benefit from the committee's careful, thoughtful discussions and recommendations.

In having singled out the above committee chairs, I do not mean to take for granted the steady, reliable work done by our other committees. Where would we be without Denise Glynn and her Union List Committee's work on the CALL Union List, or Kathleen Bruner's and Maureen Burns' work in selecting lovely venues and menus for our business meetings, or John Fox's Placement/Recruitment committee's efforts to disseminate postings for job opportunities or Kelly Pucci's Community Services work? On behalf of myself, the 2002-2003 CALL Board and the membership, I would like to extend a hearty thank you to all the committee chairs and members who have worked so hard over the past year to make CALL an active, vigorous association.

Christina

RESULTS OF CALL BOARD ELECTION

I am pleased to announce
the newest members of the
2003-2004 CALL Board:

- Jean Wenger, Vice-President/
President-Elect
- Denise Glynn, Secretary
- Julia Wentz, Director

Congratulations!

Christina Wagner
CALL President
2002-2003

**CALL Executive Board
Summaries of Minutes
By Naomi Goodman
Valparaiso University School of Law**

Date: January 9, 2003, 9:00 a.m.

Location: AALL Headquarters

Board Members Present: Pegeen Bassett, Nancy Faust, Naomi Goodman, John Klaus, Betty Roeske, Dave Rogers.

I. Minutes

Minutes from the December meeting were approved with corrections.

II. Treasurer's Report

For December, the treasurer reported \$580.00 in deposits and expenses of \$2,668.67. All expenses were for the Winter *Bulletin*, and \$500 of income was from advertising. The Harris Bank balance as of December 31, 2002 was \$9,086.84. There were no outstanding checks.

The balance on the CD at the Northern Trust was \$3,906.19 on December 3, 2002.

The treasurer reported that material for the 2001-02 taxes have been organized with the exception of a few items that she should receive soon.

III. Old Business

Old Domain Name. The Board decided to maintain the rights to the old domain name, chilawlib.org.

Permission Forms for CALL Communications: The permission form, which gives a permit/do not permit option for members to have photos included in the *Bulletin*, on the website, and other communications, will be included with the membership forms and renewal forms starting in 2003.

IV. New Business

Committee Chairs. The Board discussed ways to encourage committee chairs to be knowledgeable about committee charges and previous policy for their committees. The Board considers it essential for outgoing and incoming chairs to meet face-to-face so that the outgoing chair can explain procedures, and make sure all files from the committee are passed on.

Some other suggestions were for the Board, as liaisons, to stress the importance of the information in the Handbook, to encourage outgoing chairs to make "cook-books" for their committees (and for incoming chairs to use these), and for liaisons to be more active in helping chairs.

Joint CALL/SLA Meeting. The Board agreed that Betty would forward half of the deposit needed for February's joint meeting to SLA.

V. Committee Reports

Archives Committee: The committee will submit two archival photos for publication in the *Bulletin*, in the hope that members will find them interesting, and that someone may be able to identify people or occasions in the photos. They will also display old photos at a future CALL Business Meeting so members can enjoy them, and possibly identify unknown photos.

Bulletin Committee: The editors have been invited to the February Board Meeting to report on plans for putting current issues of the *Bulletin* on the CALL website.

Community Services Committee: The committee is working with Farragut Career Academy, a South Side high school, to collect law books and set up a legal library. The project is presented on our website.

Continuing Education Committee: The committee is planning a program on legislative history for February 2003, in conjunction with the EPIC Committee.

EPIC Committee: The program, "The Art of Decision Making", will be presented on February 6, 2003. The committee will be mailing flyers for that program, and for the "Help! I Have to Do Interlibrary Loan" program, to be presented on February 27, 2003.

In the past, programs presented by the EPIC Committee have counted toward the target number for the Continuing Education Committee. The Board agreed that this is still appropriate.

Internet Committee: Annette Cade reported that updating the CALL website is difficult and time-consuming because of security measures put in place by AALL. Annette is invited to the February meeting to report on plans for putting current issues of the *Bulletin* on our website. She will also report on listserv guidelines being developed by the Internet Committee.

Meetings Committee: Flyers for the February 21st Joint Meeting with SLA will soon be mailed. The location is Gleacher Center, 450 N. Cityfront Plaza Drive, and the cost is \$20 to members.

Membership Committee: Our current membership is now 289. The committee and Board will watch ORALL's experiment with an electronic membership directory. ORALL is sending out a PDF file to members. The directory may also be placed on their website.

Placement/Recruitment Committee: The committee intends to represent CALL at the Student Career

Connection Day at Dominican University on Saturday, February 15th.

Public Affairs Committee: The committee met on November 15, 2002. Highlights from the meeting included a report that Spencer Simons and Joanne Kiley will be working on adding an advocacy links page for the CALL website. Keith Ann Stiverson noted that Mike Ragan at the Illinois State Library is interested in our efforts. She suggested him for a good speaker at a CALL Business Meeting.

Spencer Simons mentioned the Advocacy Calendar of the North Suburban Library System as a model for advocacy practice. He also suggested that a state legislator would make a good speaker for CALL.

The committee will cooperate with and participate in the ILA/CLS Legislative Day in spring.

Public Relations Committee: Clark Photo Labs did a good job of developing photos from the last meeting. However, the committee would like to use a digital camera, as they understand that this is now the preferred film type for the AALL Spectrum. They need to work out a way to get photos to the *Law Bulletin* quickly, as they will only use timely photos. The committee will try to place photos of the next CALL meeting in the Dominican and the University of Illinois graduate newsletters.

The committee will also contact John Fox to see if they can help with the Student Career Connection Day at Dominican University on February 15th.

The meeting adjourned at 11:40 a.m.



Date: February 13, 2003, 9:00 a.m.

Location: AALL Headquarters

Board Members Present: Pegeen Bassett, Nancy Faust, Naomi Goodman, John Klaus, Betty Roeske, Dave Rogers, Christina Wagner.

Committee Chairs Present: Joan Ogden, Bob Winger.

I. Minutes

Minutes from the January meeting were approved with corrections.

II. Treasurer's Report

For January, the treasurer reported \$3,120.00 in deposits and expenses of \$249.81. The Harris Bank balance as of January 31, 2002 was \$11,966.72, with actual balance, reflecting uncleared checks, of \$11,957.03.

The balance on the CD at the Northern Trust was \$3,912.99 on January 3, 2003.

The treasurer reported that material for the 2001-02 taxes had been collected and organized and will be sent to our tax accountant this month. She also presented an amended Treasurer's Report, which she had prepared retrospectively for the year 2001-02.

The treasurer suggested that the person in the treasurer's position be responsible for all aspects of the position through August of the year in which he/she leaves the office. This would include preparing documents for the tax accountant and forwarding them to him. The Board deferred discussion on this until the next Board meeting.

The president reported that she had forwarded a letter to the IRS, asking for relief from the fine they have informed us they are imposing. The fine is imposed for the late filing of taxes for 1999-2000, which the previous treasurer did not file.

III. Meet with Bulletin Committee Chairs

Joan Ogden and Bob Winger reported they had met with one of the Internet Committee co-chairs, Annette Cade, on February 10th, to discuss making the *Bulletin* a web publication. (At this time, the current *Bulletin* appears in paper, and is added to our website six weeks later.) They see no problem with making the

Advertisement

Fall 2003 issue a web only issue, using pdf files. They are planning on the *Bulletin* having the same format and types of content that the current paper issues have. Joan also presented a proposed splash sheet to be used to advertise the new issue to members.

IV. Old Business

CALL Answering Machine. The Board decided that because of very low use, and because our website now contains contact information for officers and committee chairs, we will discontinue the phone number.

Policy of Charging for CALL Mailing Labels. The Board confirmed the policy of charging \$100 to organizations requesting mailing labels for members of our chapter. If a CALL member requests labels for their organization, i.e. the library, the cost is then \$25.

Policy about Registration Fees for Planners/Coordinators of Continuing Education Events. The Board decided to leave it to the committee chairs' discretion as to whether an organizer of the event should have to pay registration. In general, if the organizer was attending because she/he was responsible for the event, but would receive no benefit from the program, then the organizer would not be asked to pay registration.

Policy about Housing Archives at Loyola. John will call Bob Doyle about any steps we need to take to ensure the physical and legal safety of CALL's archives at Loyola University Law School.

Photo Permission Form in Membership Renewal Packet. A form requesting permission to print photos in the *Bulletin* or to post on our website, will be sent out with membership renewal forms and new member forms. The Membership Committee will keep the forms, and compile a list of those who gave permission. This list will be sent to the Internet and Bulletin Committees.

Financial Arrangement with SLA re: CALL/SLA Joint Meeting. SLA is not asking for any money in advance, since they did not have to give a deposit for use of the Gleacher Center.

Policy re: Reprint of Bulletin Articles. Policy remains the same as decided at the April 2001 Board meeting, and published on page 2 of each issue of the *Bulletin*. The Board needs to create two letters (one for articles reprinted with author and *Bulletin* editor permission, and one for when Board permission is required).

Suggestion for Topic for AALL Listserv Discussion. In reply to a request from AALL, we will suggest "information integrity and authentication" (on the Internet) as a listserv discussion topic.

MAALL/CALL Meeting Finances. Twenty-seven CALL members attended the meeting in November, out of a total of 117 attendees. We received good reports of the programming and other aspects of the meeting, and the Board agreed we should look for other opportunities to participate in regional conferences. Our share of profit is \$1,013.

V. New Business

AALL Nominations. The chapter had received a request from the AALL Nominations Committee for suggestions for CALL members who would be good candidates for AALL Board members, and who would agree to run, if nominated. The Board agreed to present John Klaus's name to the Nominations Committee as a good candidate for Director, and John agreed to this.

CONNELL Marketplace. The Board agreed to have one CALL member participate in the CONELL Marketplace at the AALL Meeting, on Saturday, July 12, from 11 a.m. to 12:15 p.m.

VI. Committee Reports

Archives Committee: The committee will display old photos at the CALL Business Meeting in March, so members can enjoy them and possibly help with identifying photos of unknown people.

Bulletin Committee: The Spring edition, which contains biographies of candidates for the Board election, is currently at the printers, and should be received early next week.

Continuing Education Committee: A program on state and federal legislative history will be presented on March 19 at the CLS, from 9 a.m. to noon. Presenters will be CALL members John Austin, Pegeen Bassett, and Charles Condon. The committee is also considering a program on disaster planning, including identifying local vendors who offer services.

Grants and Chapter Awards Committee: The committee reports that it has one nomination for each of the chapter awards.

Meetings Committee: The March meeting will be on March 21st at the Allegro Hotel, with Kingsley Martin speaking on how he sees the future for libraries and librarians.

Of the 105 people who attended the SLA Holiday party in December, 7 were CALL members only, and another 22 were members of both SLA and CALL.

Membership Committee: Our current membership is now 294.

Public Affairs Committee: Spencer Simons and Keith Ann Stiverson reported that UCITA was dealt another blow at the recent ABA meeting in Seattle. The



Advertisement

program was videotaped so that it could be distributed to people who registered for the program but were unable to attend the program.

The meeting adjourned at 10:15 a.m. ■

BUSINESS MEETING

ROUNDUP

By Naomi Goodman

Valparaiso University School of Law

February meeting:

The Joint Meeting held by CALL and the Special Libraries Association Illinois Chapter (SLA Illinois) at the Gleacher Center on Friday, February 21st, at 11:30 a.m., was attended by 140 people, including 75 CALL members. Sponsors were BNA Inc. for CALL, and the ILA Jobline and the University of Chicago for SLA Illinois.

Speakers Cynthia Lesky, President and founder of Threshold Information, Inc., and Susane Yesnick, Research Librarian at Gardner, Carton & Douglas, presented "Analyzing Data and Adding Value." Lesky, whose firm deals mainly with business and technology research, stated that the concept of "adding value" works in other contexts as well. Packaging, which mainly involves technical skills, is an important part of adding real and perceived value, and also facilitates the client's use of the analysis. Lesky sees "analysis" at several levels, starting with research notes, and including highlights, summary, and synthesis. Her firm usually does not proceed beyond synthesis, but other researchers may also add interpretation, conclusions, and recommendations. To produce high quality analysis, researchers must have focus, good writing skills, interest in the area, and courage.

Susane Yesnick believes that law librarians make an important contribution to law firms, but that they also need to work at having that contribution recognized, partly because they are often the "non-JDs" in a "JD culture." Providing the business background of current legal issues is a major contribution, as is tracking state and federal legislation (including calling congressional staff if needed). Librarians need to be sure they use objective sources, track the latest information, and allow for future developments. They should also point out to clients potential conflicts and gaps in information, and let users know of others within the firm who may have interests or information on the topic. Offering training classes in research for members of the firm, and being open and aware of new research sources are also essential skills

CALL President Christina Wagner announced that CALL ballots were mailed on the February 21st, and the Community Services chair, Kelly Pucci, announced an opportunity to serve at the Chicago Cares 10th Annual Serv-a-thon on June 14th. Jean Wenger, co-chair for the Grants and Chapter Awards Committee, announced the April 1st deadline for CALL members to apply for grants to attend the AALL Meeting in July. Jan Sykes, SLA-Illinois President, announced a possible name change for the association.

March meeting:

Thomson West sponsored CALL's March 21st business meeting, held at the Allegro Hotel, with attendance of 99 members. Door prizes were donated by Professionals Library Services, Inc.

At this meeting, the hotel provided table space for the chapter committees to update CALL members on their work. Several committees displayed items related to their work, and committee representatives were available to answer questions.

President Christina Wagner thanked the six members who ran for office for the 2003-04 board, and announced the newly elected officers: Jean Wenger, Vice-President/President Elect; Denise Glynn, Secretary; and Julia Wentz, Director.

Vice-President Betty Roeske introduced the speaker, Kingsley Martin, who is currently a consultant focusing on knowledge management in legal practice. He has law degrees from Oxford University and Harvard Law School and has practiced law in both the United Kingdom and the United States. Starting in the late 1980s, he began experimenting with computer technology to improve efficiency in law practice, and has written many software applications. He continues to concentrate on expanding the role of technology from the personal, to work groups, to enterprise-level systems, and to explore how legal practice can use advanced technology systems to provide expert systems and "commoditized" mass product and mass solution tools.

Speaking on "The Evolving Role of the Law Librarian," Martin stated that technology changes have greatly changed the way attorneys practice law, but not the nature of law, or the business of law. The rate of technological change has been overwhelming for law firms in general. Martin believes that, of all parts of the law firm, the library is the department that has been impacted most significantly.

For the library, the main challenges have been the very rapid change from paper to electronic content for large parts of the collection, and the role of the publisher in providing electronic information directly to the

attorney, by-passing the library. A by-product of these changes has been the loss of the library's role as a gathering center in the firm.

Comparing the budgets of the library and the IT departments, Martin estimates that most libraries have a budget of about half (or even less than half) that of the IT, but predicts the two will reach parity in the future. Firms that expected developing an electronic library would bring great savings have been disappointed by the financial reality of providing electronic information for the firm.

Martin describes knowledge management as being more than focusing on the collection of specific documents. While knowledge management is about the collection and storage of information, it is also about communication, and about developing a culture of sharing and exchanging information.

Many attorneys and law firms have a huge unmet need for the organization of their work-product. Martin described the method today's law firms use to save their work-product as resulting in the equivalent of the "organization" found in a huge waste-paper basket. He does not see American firms following the solution of law firms in the United Kingdom, where degreed lawyers, called "practice support lawyers," organize the work produced by the firm's practice lawyers, usually at the rate of one practice support lawyer per twenty practicing lawyers. A major reason is that American firms are horrified by the concept of a large number of "non-billable hours" lawyers on the payroll.

Martin commented that law librarians have traditionally collected and organized information from outside the firm. He suggests that an appropriate role for librarians is to become involved in collecting and organization information from inside the firm. Librarians should be teaching attorneys how to capture, organize and preserve the firm's work-product. He noted that in some firms (including some whose librarians are CALL members), librarians are the ones creating knowledge management systems. In the future, design process to identify and organize key documents will include a subject approach and a standardized taxonomy, areas in which librarians have much to give. He also sees librarians as teachers within the law firm, teaching attorneys how to conduct research, and how to organize the results of their work to the greatest advantage.

The Vice-President thanked the speaker for a very interesting presentation. She then asked all members who were committee members to stand and be recognized, and asked chapter members to sign up for positions on next year's committees.

The President welcomed three new members who were attending their first CALL business meeting:

- Annalisa Anderson, Reference Librarian, Jones, Day, Reavis & Pogue
- Laura Ikens, Reference Librarian, Michael Best & Friedrich
- Jeffrey Shapiro, Reference Clerk, Cook County Law Library

After the President's motion to destroy the election ballots was passed, she directed the chair of the Elections Committee to do so. Several committee chairs then made announcements. Spencer Simons, for the Public Affairs Committee, announced the Illinois Library Advocacy Day in Springfield on April 9, and encouraged members to attend. He also announced new links added to CALL's website, to the advocacy resources pages of major library and government websites.

Kelly Pucci, for the Public Services Committee, announced the opportunity for CALL members to volunteer at the Greater Chicago Food Depository on April 30 from 6-9 p.m.

For the Grants and Chapter Awards Committee, John Klaus asked for nominations for chapter award candidates, and Jean Wenger reminded members of the April 1 deadline for members to apply for CALL grant money to attend the AALL Meeting.

The President announced that members will be notified of the business meeting to be held in May through CALL's listserv, which will direct them to the registration form on the website. This will save CALL over \$100 in copying and postage.

Four door prizes were awarded instead of the customary two, since none had been given at the two previous meetings. ■

THANKS TO OUR SPONSORS!

***For the February 2003
Joint CALL / SLA-IL Business Meeting***

***BNA Inc. for CALL
ILA Jobline for SLA-Illinois
The University of Chicago for SLA-Illinois***

—————
***For the March 2003
CALL Business Meeting
Thomson West***



Advertisement

PEOPLE & PLACES

By Mary Sellen, Foley & Lardner / Gabrielle Lewis, D'Ancona & Pflaum

WELCOME NEW MEMBERS!**Annalisa Anderson**

Reference Librarian
Library
Jones Day
77 W. Wacker
Chicago, IL 60601-1692
Ph. 269-3939 x 54007
aanderson@jonesday.com

Thomas Wayne Gaylord

Law Librarian
Chicago-Kent College of Law Library
Illinois Institute of Technology
565 West Adams Street
Chicago, IL 60661
Ph. 312-906-5643
Tgaylord@Kentlaw.edu

Katherine S. Lerner

Associate Writer/Analyst
Health & Human Resources
CCH, Incorporated
2700 Lake Cook Road
Riverwoods, IL 60015
Ph. 847-267-2212
Fx. 847-267-2514
katlerner@aol.com

Colleen Maloney

Reference Librarian
Library
Ross & Hardies
150 N. Michigan Ave. Ste. 2500
Chicago, IL 60601
Ph. 312-750-3500
Fx. 312-750-8600
colleen.maloney@rosshardies.com

Kelly McCarthy

Executive Account Manager, Sales
Global Securities Information, Inc
721 South Clinton
Oak Park, IL 60304
Ph. 708-848-2695
kmccarthy@gsionline.com

Michael Kitzen

Vice President
Juris Publishing, Inc.
71 New Street
Huntington, NY 11743

Ph. 631-673-3330

Fx. 631-351-5712

mkitzen@jurispub.com**Elaine Reich**

Student, Dominican University
1350 North Lake Shore Drive Apt. 214
Chicago, IL 60610
Ph. 312-943-6350
labaskl@att.net

CHANGES**William Accurso** - baccurso@bna.com**Eunice Choi** - emiluti@ides.state.il.us**Foley & Lardner**

321 N. Clark St.
Suite 2800
Chicago, IL 60610

Valerie Hooper, Research Librarian	312-832-5717
Rosemary Marshall, Research Libr.	312-832-4750
Jacqueline Miller, Research Asst.	312-832-4751
Mary Sellen, Technical Asst.	312-832-5779
Christina Wagner, Director	312-832-4317
ILL	312-832-5779
FAX	312-644-7528

Holland & Knight Law Library

131 South Dearborn
30th Floor
Chicago, IL 60603

Wm. Scott Marriott

Marriott Research and Recruitment
5551 S. University Ave.
Chicago, IL 60637
Ph. 312-925-9101
Fx. 773-684-5619
scott@marriott2r.com

Jeffrey Meyerowitz -meyero@CLSN3046.glenview.lib.il.us**John Ryden**

1612 Farwell Avenue
Chicago, IL 60626
Ph. 773-764-8254
JR55101612@aol.com

Jeannette Serjante-Towb -jtowb@mayerbrownrowe.com**Susan Wilner** - suswil21@comcast.net ■

ADOLF SPRUDZS**By Judith Wright****University of Chicago Law Library**

Adolf Sprudz, Foreign Law Librarian and Lecturer in Legal Bibliography Emeritus at the University of Chicago Law School suffered a fatal heart attack Wednesday, February 12, 2003.

Mr. Sprudz had a long and distinguished career as a foreign and international law librarian at the University of Chicago Law School, where he developed one of the premier foreign and international law collections in this country. He was a leader among a generation of foreign and international law librarians after World War II who were responsible for the collections and expertise that now exist in this country. He also worked at Northwestern University Law Library and the University of Illinois Law Library.

Mr. Sprudz was a founding member of the International Association of Law Libraries in 1959 and an active member of the American Association of Law Libraries. He served on the IALL Executive Board for many years, as president twice, and was elected an IALL life member. He is best known for his work in treaty research and his UST Cumulative Indexing Service is indispensable for treaty research. He was Associate Editor of the International Journal of Legal Information for many years. He also wrote *Baltic Path to Independence: An International Reader of Selected Articles* and more recently "Rebuilding Democracy in Latvia: Overcoming a Dual Legacy", published in *Democratic Consolidation in Eastern Europe*, Oxford University Press, 2001. A collection of essays titled *Ardievas Laikmetam Rakstu un runu atlase 1947-1989 (Recollections of an Era)* was published on the Internet in 2002.

In 2002 the Latvian Special Presidential Council of the Order awarded Mr. Sprudz the Order of Three Stars, 5th Class. The Council is appointed by Latvian President Vaira Nike Freiberga to honor civilians worldwide who have benefited Latvia. The Order recognizes Mr. Sprudz's scholarly accomplishments throughout his career.

In 2001 Mr. Sprudz was awarded an Honorary Doctorate by the Latvian Academy of Sciences and in 2000 he received the American Association of Law Libraries Marian Gould Gallagher Distinguished Service Award for his lifelong accomplishments as a foreign and international law librarian and his publications on the Baltic nations.

Mr. Sprudz is survived by his wife Janina Sprudz, four children and six grandchildren. For those of you who knew Mr. Sprudz and would like to write to Mrs. Sprudz, her address is 5532 South Shore Drive, Apt 5-D, Chicago, IL 60637. ■

COMMITTEE NEWS**EPIC COMMITTEE REPORT**

The EPIC Committee is pleased to report that two seminars were held in February, 2003. The February 6 seminar, presented by Kathryn Deiss of Chicago Library System (CLS), was attended by 13 participants at CLS. *The Art of Decision Making* seminar was very interesting and the participants seemed very pleased that they attended. The evaluations indicated that the seminar went well and that future seminars on this subject would be welcome.

Dave Rogers of Sidley Austin Brown and Wood presented the February 27, 2003 regarding *Interlibrary Loan*. Dave proved once again that interlibrary loan is an integral part of library services. Dave's instruction, insight, expertise and ideas on the subject were invaluable to all 18 participants. We wish to thank Dave at this juncture for doing this seminar at no cost to CALL – no honorarium was offered. Dave will be teaching an online course and a course at a community college in DuPage County, in addition to his duties at Sidley Austin Brown and Wood. We wish him good luck in those ventures. His willingness to do these seminars for CALL in the future is greatly appreciated.

All seminars are coordinated with the Education Committee and are usually sponsored by the Education Committee. The EPIC Committee was given the opportunity to coordinate these two seminars through the cooperation and hard work of the EPIC committee members, along with the cooperation of each presenter. Thanks to everyone who helped make these seminars successful. ■

PLEASE NOTE: The Spring issue of the *CALL Bulletin* stated that Sandi Flannigan, one of this year's CALL grant recipients, would be writing an article for the Summer issue. Unfortunately, that article will not be published in this issue.

AALL Announcements

SEATTLE LIBRARY TOURS

The Preliminary Program for AALL provides your only opportunity to sign up for library tours in Seattle. Take a moment to register for tours of private, public, and academic law libraries. See the public access opportunities at King County Law Library; be dazzled by the glass roof of the library at Davis Wright Tremaine; check out the new and nearly new libraries at Seattle University and the University of Washington!

Fred Hanson
Seattle Local Arrangements Publicity Chair

Volunteer in Seattle

We need you! Join the group of interesting and dedicated people volunteering their time to help make the 2003 Annual Meeting a great success!

How can you help? There are a variety of activities available — pick the ones that interest you most! For example:

- √ meet new people and see old friends while working at the Registration Desk
- √ write articles for the daily newspaper, "Coffee Talk"
- √ help "stuff" conference tote bags (Friday July 11)
- √ take tickets and seat individuals at the Association luncheon and closing banquet
- √ work with children at the Family Social Hour (Saturday July 12)

Volunteers really help the conference run smoothly, and it's a lot of fun! Thanks in advance!

Please complete the Volunteer Opportunities Form available on the AALL website

<http://www.aallnet.org/committee/local03/>

and in the Preliminary Program by June 1, 2003, and fax/send/email it to:

Ann Hemmens
University of Washington
Gallagher Law Library
1100 NE Campus Pkwy.
Seattle, WA 98105
FAX: (206) 685-2165
PHONE (206) 543-7672
hemmens@u.washington.edu ■

INTERNET MOMENT

By Susan M. Boland
Northern Illinois University
College of Law

Okay, everybody take out your number two pencils. It's pop quiz time!

CALL Internet Moment Quiz

1. Where can you find out which CALL committee is right for you?
2. How can you register for a business meeting without going through the entire recycling bin to find the registration form that accidentally got tossed in while you were multitasking a bit too many tasks?
3. Where can you find out how much our dues are?
4. Where can you find old and new *Bulletins*?
5. Where can you find out the Chapter's history?
6. Where can you look for a job?
7. Where can you see some awesome pictures of CALL members?
8. Is there a good Internet resource to which you can direct pro se patrons?

In case you have not had a chance yet, check out all of the changes on the CALL Website! The CALL Internet Committee has been very busy this year and I thought I would point out what an excellent resource our Website is. The CALL Website should be your "go to" source of information regarding the Chapter. For example, because of my workload and geographic distance, I am not able to physically attend meetings. I still manage to know what is happening through the news and events page. Also, information about CALL committees, what they do, current committee members, and volunteer forms are available off of the CALL Website. We now have the *CALL Bulletin* going back to 2000 available on the Web. It's a great way to catch up on all of the Internet Moment columns you might have missed! Job postings are available, not only through the CALL listserv, but also through the Website. For the convenience of its members, the CALL Website now posts registration, volunteer, grant applications, and membership forms. Our Website is not only a good resource for chapter information, the legal resources page contains some great links to library advocacy sites as well as links to basic federal, state, and local sites.

continued on p.27



Advertisement

COMMITTEE DESCRIPTIONS

Ever wonder what a CALL committee actually does?
Well, here's your chance to find out! When you find a committee or two
that you would like to work on, be sure to sign up today!

ARCHIVES COMMITTEE

The Archives committee concentrates on preserving the documents produced by the CALL organization. These include, Board minutes, committee reports, the *Bulletins* and anything else that the committee deems appropriate. This year we have been focusing on organizing the current materials into broad categories and making an index of what is in the collection. Each committee member took one box of documents and was responsible for organizing at their convenience. This allowed the committee to get more work done because we were not limited to finding a time where we could all meet. Next year, we plan on continuing the organization and hopefully completing it. Any project ideas from committee members are also always welcome!

The Archives committee meets a few times a year. So if you are looking for a committee with a limited time commitment - Archives would be it! We look forward to seeing new faces next year!

BULLETIN COMMITTEE

I have to be honest with you — members of the Bulletin Committee work hard. However, the work is very satisfying.



As you know, some committee members write regular columns for the *Bulletin*. They have only four columns to write per year, which is not a really big time commitment for people who like to write. In exchange for their time, they have the opportunity to express themselves and they get to see their own words in print! Other *Bulletin* committee members who may not be interested in writing help out by proofreading the issue when it is just about ready to go. They get to see the issue before it's published!

The two co-editors and the advertising manager are very busy people! The co-editors coordinate and collect all the content for each issue. They make sure the issue is put together well and distributed to the members in a timely fashion. The advertising manager contacts potential sponsors, makes sure the ads are placed properly in each issue, and collects the fees from the vendors.

The *Bulletin* issues are currently published in print format. After the current issue has been out for awhile, it is uploaded in PDF format onto the CALL website. Starting with the Fall 2003 issue, though, current issues will be delivered electronically to members and mounted onto the website in a "members only" section. It's an exciting time to be on the CALL Bulletin Committee!

BYLAWS COMMITTEE

The Bylaws Committee is a Special Committee that makes sure the association is "in compliance" with federal and state law and with AALL's bylaws. We have latitude in our own bylaws, but cannot be "more restrictive" than AALL.

The committee is consulted by the Board on bylaws interpretation and also provides background research when the Board considers possible amendments. This year, the committee suggested that it should undertake a complete review of the bylaws every three to five years, and this recommendation was accepted by the Board.

CHAPTER AWARDS COMMITTEE

The CALL Chapter Awards Committee is responsible for identifying and recognizing significant contributions made to our Association and profession by individuals and institutions. This began in 1983, when CALL created the Agnes and Harvey T. Reid Award for Outstanding Contribution to Law Librarianship. Then in 1993, two additional awards were created by the CALL Board: the Award for Outstanding Lifetime Achievement in Law Librarianship and the Award for Outstanding In-House publication.

In the spring the Chapter Awards Committee asks CALL members for nominations for each of the three awards. Information is posted to the website and is also sent via the listserv. The committee then reviews the nominations in light of the criteria established for each award, in order to select worthy recipients. The awards are then handed out at the May business meeting.

COMMUNITY SERVICES COMMITTEE

The Community Services Committee works to promote and document volunteerism for CALL members within



Advertisement

the local community and worldwide library community. Committee members reviewed the needs of charitable organizations and posted volunteer opportunities on the CALL website. The committee's efforts were met with enthusiastic response from CALL members. During this past session librarians have volunteered to answer reference questions from around the world via the internet, donated time and materials to a high school legal program and participated in a new statewide library website.

CONTINUING EDUCATION COMMITTEE

Each year, the CALL Continuing Education Committee plans and presents programs designed to meet the current needs and interests of CALL members. We are guided by the feedback from librarians who attend our programs and also welcome comments and suggestions for program topics from anyone with an interest in law libraries. Committee members usually get together for planning sessions to develop program ideas, divide responsibilities for program arrangements and iron out the details of upcoming programs. For those considering this committee, your time commitment would be a meeting once a month in Chicago, during the lunch hour. Some months do not require a meeting, or a telephone conference call may be substituted. In addition, each committee member agrees to assist in some aspect of a sponsored program.

Typically, you would assist by choosing one or more of the following tasks: Contacting a speaker, arranging for a meeting room, ordering refreshments, assisting on site the day of the program, preparing and mailing program announcements (flyers), processing registration materials and preparing program evaluation sheets.

The CALL Continuing Education Committee welcomes volunteers from all law libraries with any level of experience to assist in the important business of educating our colleagues. If you want to help, or if you have any questions, please contact any member for more information.

CORPORATE MEMORY COMMITTEE

The Corporate Memory Committee was formed in 2002 following a suggestion made by Susan Siebers to the CALL Board. The Board agreed that much of CALL's decision-making history was being lost because there was nowhere to record policy decisions that did not appear in the CALL Handbook. The result was that a committee was formed to review past CALL Board minutes and identify relevant policies, as well as other suggestions that may be helpful to future officers and committee chairs.

In Fall 2002 the committee decided to begin the project by reviewing the minutes from 1999 forward. Because there was a wealth of information found in the minutes, it was decided that the information should be assembled into 4 files: specific policies, suggestions for the Handbook, general suggestions, and a list of guidelines. A decision on further retroactive evaluations hasn't been made yet.

It has been interesting to review the work of the CALL Boards over the past 3 years. The commitment of each Board to the membership has been evident throughout the process. In addition, the increasing detail and responsibility of work is most impressive. It would be unfortunate if all that work was lost because no one had the time to record the many important decisions made over the years. Although these policies aren't binding, like Bylaws, they are needed for the Board to make consistent and informed decisions.

The work of the Corporate Memory Committee will help to capture this information so that future Boards will have it readily available. The policies will be codified, so future CALL Board's won't have to comb through years of past minutes looking for references.

ELECTIONS COMMITTEE

If you are looking for a committee that does not take up a lot of your time, the Elections Committee is for you. The Elections Committee counts the returned ballots for all elections conducted by mail and reports the results. There is at least one CALL vote count each year for Vice-President/President Elect and other Board Positions, and there can be special vote counts for by-laws, etc. Counting of ballots takes no more than one hour. The CALL Elections Committee also assists with the counting of American Association of Law Libraries ballots for all their elections conducted by mail. The counting of AALL ballots takes place at AALL headquarters.

EMPOWERING PARAPROFESSIONALS IN CALL (EPIC) COMMITTEE

Five years ago, the EPIC committee wasn't doing much at all. The committee put on an excellent program on interlibrary loan (which, by the way, they reprised again this past year), but that was all they did.

Three years ago, Mike Wilson was asked to become the chairperson of the committee. Although he had no experience on how to run a committee, he reluctantly agreed to take the position. He was assured that he would merely be a contact person for people to call for information about the committee. After awhile, he was asked to appear before the CALL Executive Board to explain what the committee had done so far. He had to



say that the committee hadn't done much. He explained to the Board what he had been told what his duties would be, but the Board members told him that the EPIC committee should be doing something more. It was up to the committee members to figure out just what that something was.

Mike called a meeting of the EPIC committee, perhaps the first one in two years, and explained to the committee members the mandate handed down by the Board. He asked for the committee members' help, and help he got! Within the next several months, they drew up proposals for several programs, much like the one they had put on before, and they began the process of developing the programs into something workable.

However, when Mike met with the CALL Board a second time, he was told that the committee was doing too much! All they expected the EPIC committee to do was to present ideas to the Board or to work with the Continuing Education committee. What the EPIC committee decided to do was to figure out for themselves what EPIC should be. So, they created a survey asking what it was CALL members expected from the EPIC committee. The response to the survey was truly underwhelming. Nevertheless, what responses the committee did receive were helpful enough to give them a real indication of their direction.

Today, the members of the EPIC committee have succeeded in charting a path for the committee to follow in the future. They finally have a clearer idea as to what the committee wants to achieve. As Mike sees it, there is a level of library staffer that isn't quite that of a full librarian and yet is more than a simple filing clerk. It's a position that includes people who are intent on making librarianship their careers. The EPIC committee is in a position to help people grow on their way to a fulfilling career, and this is what EPIC should be. The EPIC committee is now pointed in that direction and is moving forward.

FINANCIAL ADVISORY COMMITTEE

The Financial Advisory Committee is not open to the general membership. It's a committee comprised of the Treasurer, President and Vice President/President-Elect, who discuss the financial state of the association and any other financial issues that may arise.

GRANTS COMMITTEE

The CALL Grants Committee establishes guidelines for grant eligibility, publicizes the availability of grants, and (the best part) awards the grants to CALL members. The eligibility criteria and application form are available at the CALL web site (www.aallnet.org/chapter/call/forms/grantsform.html) and are published in the *CALL Bulletin*. Continuing education is an important part of our professional life. Grants often

enable members to attend a program that they might not have been able to attend by lightening the financial burden.

The work of the Committee continues throughout the year as CALL members apply for grants to attend continuing education programs on an ongoing basis.

Historically, the Committee receives more applications in spring, as April 1 is the deadline to apply for grants to attend the AALL Annual Meeting. Most, if not all, of the Committee's work can be



done by email, snail mail, fax and phone. The Committee works with the Executive Board, the Bulletin Committee, and the Internet Committee in fulfilling its charge. The Committee's work builds on what earlier committees have put in place. Early in the new chapter year (a.k.a. summer), the Committee reviews and updates the eligibility criteria and the grant application. With announcements at the business meetings, reminders on the listserv, and information in the *Bulletin*, the CALL Grants Committee eagerly awaits members to submit their applications for an enlightening experience.

INTERNET COMMITTEE

The Internet Committee has ambitious plans. We are looking for people interested in web development and design to help us make the CALL web site a must visit location. We plan to set up a members only, password protected section where the Directory, *Bulletins*, and perhaps even the Union List, would be posted. We want to add interactive forms, a site index, site guidelines, and more graphics and additional relevant links.

We also intend to use the new Discussion List software to assist and enhance the professional work of our members. The *Bulletin* and meeting notices will be sent out in electronic form only via the List. List guidelines will be posted soon.

The Committee meets several times during the year to assign projects and check on progress. Most of the work of the committee is done using e-mail and the occasional phone call. If you want to be on the cutting edge of all that is going on in CALL, you should consider joining this committee.

MEETINGS COMMITTEE

Did you ever think to yourself - gee, I wish we could have something other than chocolate-something-or-other for dessert at one of our meetings? Or, while walking around the Loop, have you wondered what it would be like to dine at this hotel or that restaurant?

If you answered yes, or even maybe, to either of the above questions, then the Meetings Committee is for

you. The Meetings Committee is responsible for choosing the venue and menu for the CALL Business Meetings each year. In addition to selecting the venue and menu, the committee is responsible for advertising the meeting, emailing or snail-mailing the flyers, collecting RSVPs, creating name tags and perhaps the most fun, staffing the registration table.

This is an excellent committee for new members, or for those perhaps long time members, who would like to be more involved in Association activities or would like to meet more of your fellow librarians. Staffing the registration table is an excellent opportunity to put "names to faces".

Also, don't forget the opportunity to decide between cheesecake and chocolate mousse!

MEMBERSHIP COMMITTEE

The membership committee, composed of two or three people, is responsible for keeping all records current and producing the annual membership Directory. In preparation for renewal, and in coordination with the Treasurer, forms and dues notices are sent to each organization for confirmation or updating. The information is then organized in final form to be printed in the yearly Directory.

The committee also works with Placement & Recruitment Committee to contact other professional associations and library schools to expand membership base. Information is then sent to potential members as needed.

Information on new members is sent to the *Bulletin* editors for inclusion in the next edition.

Committee members also make sure that new members are provided with name tags at the next business meeting and introduce new members to the group.

The President is kept informed of retiring members so they can be acknowledged at the next business meeting. Names of deceased members are forwarded to AALL.

NOMINATIONS COMMITTEE

The Nominations Committee is appointed by the CALL Board and is responsible each year for placing in nomination the name of at least one candidate for the office of Vice President/President-Elect and for Director. In alternate years, the committee must nominate at least one candidate for secretary or treasurer. Nominations, together with letters of acceptance, must be submitted to the CALL Board by October 1.



This past year, the Nominations Committee conducted virtually all its business via e-mail discussion; we only had to meet face-to-face one time, and that was after the September CALL business meeting. The committee relies very much on suggestions from the membership at large as to who might be a good candidate. Since some knowledge of the membership of CALL is necessary, a new CALL member might not be comfortable on the committee; otherwise, the CALL Board tries to appoint a committee that reflects as much as possible the diversity of membership and experience in the association.

PLACEMENT/RECRUITMENT COMMITTEE

The Placement / Recruitment Committee's main duty is to assist librarians, library students, and other library related personnel in identifying job vacancies in the law library profession. The committee also is responsible for making contacts with persons interested in a possible career in law librarianship in order to make them aware of our Association and to encourage them to join our organization.

The committee accomplishes these tasks by posting new job announcements on the CALL Listserv and the CALL Web Page under Job Postings. It collects and maintains resume files on librarians and clerical staff and it works with Human Resource personnel in announcing new job vacancies as well as providing them with resumes of potential candidates. Throughout the year, a representative of the Committee will attend meetings, seminars, or job fairs to describe our Association and to talk with people interested in pursuing a law librarian career.

PRINTING COMMITTEE

The printing committee orders address labels from AALL for the CALL *Bulletins*, announcements and ballots. The committee chair forwards these invoices to the CALL treasurer. AALL sends the labels to Alpha Graphics for the *Bulletins*, or to wherever I direct them to be sent. This can be a one person committee, as long as the liaison can be the emergency backup to call AALL if the committee chair is out for an emergency.

PUBLIC AFFAIRS COMMITTEE

Over the course of the last year you have received in your email a number of announcements and action alerts from the CALL Public Affairs Committee (not to be confused with the Public Relations Committee). These messages demonstrate many of the functions of the committee: tracking legislative developments of concern to law librarians; communicating the position



Advertisement

of the AALL Washington Affairs Office to the CALL membership; informing the CALL membership of state and Federal developments regarding information policy; and mobilizing responses to urgent legislative issues.

In addition to these critical messages to the CALL membership, committee members have in the last year advised the CALL Board on developing issues and assisted the Board with communications to legislative, professional, and administrative bodies. We have contacted state and federal officials to gather information and share our perspective; developed and updated reports on critical developments and distributed these to the CALL membership via the CALL web site and handouts at business meetings; and developed a list of advocacy and government information web links for the CALL Legal Information webpage.

If you want to play a part in the key issues of the day affecting our profession, help preserve public access to public information, preserve our historic rights of fair use and access to the public domain, and develop your own knowledge of the political process and skill as an advocate, the CALL Public Affairs Committee is the place for you.

Make a Difference!

PUBLIC RELATIONS COMMITTEE

The Public Relations committee has reformed this year. We are working hard to inform the legal and library communities about law libraries and librarianship, and the activities and accomplishments of CALL and its members.

Specifically our committee:

- Takes pictures at all CALL functions.
- Sends pictures & press releases about CALL functions to library, legal, and local publications for possible publication.
- Explores avenues to publicize CALL and its members' accomplishments.
- Explores publications where CALL members can publish articles.
- Represents CALL at the AALL Annual Meeting and other local library and/or legal association meetings.
- Works in liaison with the Placement & Recruitment Committee to publicize law librarianship at college events and career days.

We are always looking new members of our committee. Next year we plan to take our activities to the next level!

RELATIONS WITH INFORMATION VENDORS COMMITTEE

The Relations with Information Vendors Committee, often called local CRIV, serves as a liaison between the Chicago Association of Law Libraries and the legal information vendors. The committee also monitors activities of publishers and database providers that are of interest to the Chicago law library community.

The Committee has one chairperson and at least four members. To prevent the appearance of vendor preference, an associate member will not be appointed to chair this committee. Committee members monitor the "law-lib" and "law-acq" discussion lists, and the national CRIV messages. (Often one of our committee members also serves on the national CRIV.) We forward messages of interest to the CALL discussion list to keep CALL members up to date on the latest news about legal information vendors and the latest customer services announcements from vendors.

If you as CALL members have problems or difficulties with a particular legal information vendor, please do not hesitate to inform the Chair or any member of the Committee. We will try to help. If you want the Committee to evaluate any particular product, please contact the Chair.

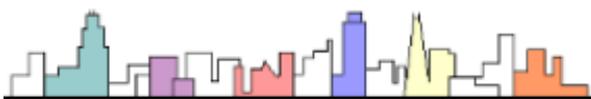
The committee also arranges tours to legal information vendors in the greater Chicago area. Four local law libraries hosted the CCH reverse site visits for the national CRIV in the Fall of 2000. The CALL members visited the CCH customer services facilities on Peterson Avenue in the Spring of 2002. We hope to visit their headquarters in Riverwoods sometime in the near future.

In the past two years, several members of the Committee have written articles on site visits and about legal information vendors. These articles have been published in the *CALL Bulletin* and in the *AALL Spectrum*.

SALARY SURVEY COMMITTEE

The Salary Survey Committee acquires and maintains an archive on national and area salary data as well as providing assistance to employers and prospective employees with regard to salary information. This past year the committee had five requests for area salary data. With only a few requests each year, this committee demands only a very small time investment from committee members. But the aid we give fellow job seekers and employers in knowing the area's competitive wage structure is well worth it. Interested CALL members are encouraged to join this committee.

continued on p.27



VOLUNTEER!
CHICAGO ASSOCIATION OF LAW LIBRARIES
2003-2004 COMMITTEE VOLUNTEER SIGN-UP

Name: _____

Affiliation: _____

Telephone: _____ E-Mail: _____

- | | |
|--|---|
| <input type="checkbox"/> ARCHIVES | <input type="checkbox"/> NOMINATIONS |
| <input type="checkbox"/> BULLETIN | <input type="checkbox"/> PLACEMENT & RECRUITMENT |
| <input type="checkbox"/> COMMUNITY SERVICE COMMITTEE | <input type="checkbox"/> PRINTING |
| <input type="checkbox"/> CONTINUING EDUCATION | <input type="checkbox"/> PUBLIC AFFAIRS |
| <input type="checkbox"/> ELECTIONS | <input type="checkbox"/> PUBLIC RELATIONS |
| <input type="checkbox"/> GRANTS & CHAPTER AWARDS | <input type="checkbox"/> RELATIONS WITH INFORMATION VENDORS |
| <input type="checkbox"/> INTERNET | <input type="checkbox"/> SALARY SURVEY |
| <input type="checkbox"/> MEETINGS | <input type="checkbox"/> UNION LIST |
| <input type="checkbox"/> MEMBERSHIP | |

Special Committees

- BYLAWS
- EMPOWERING PARAPROFESSIONAL INVOLVEMENT IN CALL (EPIC)

A brief description of each committee's charge is listed on the other side of this page.

I will serve on any committee. Please call or e-mail me. _____

I have previously served on the following CALL committees:

I am currently on the following committee(s) and wish to continue:

I would be willing to chair a committee. -----

Please return this form to:

Betty Roeske
Katten Muchin Zavis Rosenman Library
525 West Monroe, Ste. 1600
Chicago, Illinois 60661-3693
(312) 577-8022
(312) 577-8651 FAX
betty.roeske@kmzr.com

WORKING SMARTER

by Deborah Rusin, Altheimer & Gray

GETTING BACK TO BASICS

Conducting general online research can be intimidating and conducting online legal research can be downright frightening. There is always that initial apprehension of wondering how you are going to find the information that has been requested. Before you get yourself all frazzled, remember that we are all first and foremost librarians and we all have the fundamental skills to conduct research. A legal librarian is merely a librarian who has tweaked her/his skills to the legal realm.

Anyone can ask the question of how are you going to find the information but the first question we librarians must all ask is, exactly what information are we looking for? We are now back to a basic, universal teaching among librarians and that is of the reference interview.

As a research librarian in the plug-and-go age (a.k.a. electronic age), I have seen many people simply forget to ask themselves or their patrons, what question(s) they are trying to answer before they actually begin their research. Rather, they simply jump online and begin haphazardly plugging in any old terms in a desperate attempt to find their answer. After much frustration and wasted time, they will stumble into the library seeking help, wondering why they found a whole lot of nothing.

I think that before you begin any research, you need to ask some questions (a.k.a. the reference interview). What area of law are we dealing with (i.e. tax, securities, employment, etc.)? What jurisdiction are we dealing with (i.e. state or federal)? What are the issues we are dealing with (i.e. do securities laws apply to stock purchased in a private company)? What are the answers I am hoping to find? How much time and money is the client willing to spend? In the legal field, the librarian's time researching is usually billed back to the client – sometimes at a rate of \$100.00/hour. Therefore, it is important to know how much time and money one is willing to spend in search of the answer. Answering these questions will help you to formulate a more precise search strategy.

Once you have answered the “what” part of the question (What am I looking for?), you are now ready to turn to the “how,” (How am I going to find this information?). Whenever I begin my research, I also begin mentally going through a checklist of possible starting points and thinking of various materials I can turn to for possible answers. In addition, I ask myself, if I

rely on a particular source how accurate will the information be? If I check A, how will it lead me to B? And how will this ultimately lead me to answer my question(s), if at all? I cannot stress enough that when you are conducting online legal research you must ask yourself, how reliable is the source of the information and how current is it? Many people are still under the misconception that every answer can be found on the Internet and that all of the information found is good information. This simply is not true! Some of the most relied upon web sites are not as up-to-date as we would like for them to be. You need to make it part of your second nature to ask how current is the information. If the web site was last updated on January 31, 2003, that may sound like it is pretty up-to-date. However, it is already April 2003, and in the legal world, a lot could have changed since January.

The Internet is a great place to begin your research because, for now, it is free. So instead of automatically jumping onto the pricey web sites of some of the leading legal providers, I believe that it is a good idea to begin your research on the Internet. If you really are new to the topic and are not sure what you will find or the course your research is going to take, this is the place to start. Once you have found the basics of what you are looking for, and you have a better understanding of what it is that you need to find, you can always update and/or verify the information with other sources.

The second helpful hint I would like to pass along has to do with how to process and organize all of the online information that is out there and that continues to hit us like tidal waves. What I do when I stumble upon a web site that I have found to be particularly helpful is to process it in two different ways. I know that it may sound like a lot of work, but in the long run it will make your hunt for the correct information a whole lot easier.

The first thing I do when I find a particularly useful web site it to save it to my favorites. This prevents me from having to go back to a search engine to try to locate the correct URL address. Secondly, I create three ring binders with tabs that correspond to various areas of the law (i.e. securities, corporate, tax, etc.). Once again, every time I find a particularly useful securities web site, for example, I print off the home page or the pages where I found my information. I would then take a copy of the original question, a copy of the web page where I found the answer, highlighting the URL address and path that I took to arrive at my answer and I would place all of the information in my binder behind the securities tab. Over time, I end up creating a reference guide to conducting securities research.

continued on p.31



Advertisement

PROFESSIONAL READING

By Mike Robins, Levenfeld Pearlstein

Abram, Stephen. "So What Is E-Learning and How Does It Impact My Intranet?" *Intranet Professional* vol. 6 no. 2 (March/April 2003): 3-7.

Available at:

<http://www.infotoday.com/IP/mar03/abram.shtml>

As librarians and information professionals become more involved in the creation, organization and maintenance of intranets, this article identifies opportunities for making e-learning a useful component. The author breaks e-learning into three categories (content, infrastructure and services) and describes the facets of each. Further, he suggests many useful websites for a variety of related applications, including collaboration tools, presentation management systems, course management systems and e-books.

Adeloye, Anthony. "How to Market Yourself and Your Library Organization: A Solo Librarian's Guide."

The Bottom Line vol. 16 no. 1 (2003): 15-18.

This article details the importance of marketing library and information services both within and without their organizations. Focusing on solo librarians (but with lessons valuable to anyone in the profession), the author argues that marketing library services is not only a quality survival skill, but also a way to promote professional responsibility and growth.

Albanese, Andrew Richard. "The Top Seven Academic Library Issues." *Library Journal* 15 Mar. 2003.

Available at:

<http://libraryjournal.reviewsnews.com/index.asp?layout=articleArchive&articleid=CA280461&publication=libraryjournal>

This brief article summarizes the results of a 2002 Association of College and Research Libraries task force report. Asked to identify the top seven issues facing academic libraries, the report contains information related to traditional library services and to more contemporary ones. Most interestingly, the report describes a "chaos in scholarly communication," which includes rising serials costs and copyright laws in the age of digitization.

Anderson, Janice C. "Evolution and Survival of the Fittest in Library and Information Sciences."

Information Outlook vol. 7 no. 2 (February 2003): 20-24.

The author describes how the role of "librarian" will need to develop into the more sophisticated "information professional" to survive in future

economies. Identifying skills sets and competencies for the next century, the article provides an extremely informative table in which traditional librarian skills are compared and contrasted with suggested future roles in knowledge management.

Basefsky, Stuart M. "The Why? Behind Web Research Portals." *Information Outlook* vol. 7 no. 4 (April 2003): 36-39.

Like the Abram piece above, this article highlights the importance of intranets and portals, using the web research portal at the Catherwood Library at the School of Industrial and Labor Relations at Cornell University as an example. The author suggests that portal development should be comprised of four components: organization, methodology, shortcuts and templates. When developers understand the "why" of each component, the resultant portal will be most useful to patrons.

"Electronic Acrobatics: PDF Subscriptions Bolster Revenue." *EContent* 8 Apr. 2003. Available at:

<http://www.econtentmag.com?ArticleID-903>

This article describes how Adobe Acrobat's Portable Document Format is beginning to revolutionize the distribution of periodicals. As publishers offer magazines and newspapers to subscribers as PDFs, more and more readers are choosing electronic formats over paper. Needless to say, this development affects how publishers market their products, when readers access their issues, and how librarians catalog and archive collections.

Ford, Nigel, David Miller, and Nicola Moss. "Web Search Strategies and Approaches to Studying."

Journal of the American Society for Information Science and Technology vol. 54 no. 6 (2003):

473-489.

As an exploratory project, this academic article investigates the relationship between study approaches and three different web-based search strategies (Boolean, best-match and combined). Each strategy produced different search results and related closely to the researcher's approach to the project. The authors create a model to explain the complex and interesting relationships at work.

McNichol, Sarah. "LIS: The Interdisciplinary Research Landscape." *Journal of Librarianship and Information Science* vol. 35 no. 1 (2003): 23-30.

This article suggests that researchers would benefit in terms of time and quality of results by working with researchers from other disciplines. Describing a study conducted at the Centre for Information Research at the University of Central England, the author urges information professionals to develop relationships across various disci-

plines in order to capitalize on a variety of research strategies and resources.

Niedringhaus, Kristina L. "E-Development: Should Librarians Expand Their Online Learning Opportunities?" *AALL Spectrum* vol. 7 no. 6 (March 2003): 8, 26.

As an alternative to association meetings and traditional seminars, this article points to online resources as a an economical and convenient method for continuing career development.

Pacifici, Sabrina I. "Competitive Intelligence (CI) Resources for the Legal Community." 17 February 2003. *Law Library Resource Xchange* (LLRX.com) <http://www.llrx.com/features/cilaw.htm>

The author describes a simple methodology for the often-placed request, "Find out everything available on company ABC and its President/CEO." Combining a variety of online research strategies, a 21-slide PowerPoint presentation identifies quality search engines, business research sites, online people trackers, e-newsletters, web directories, court docketing services and reliable online new sources.

Shropshire, Sandra. "Beyond the Design and Evaluation of Library Web Sites: An Analysis and Four Case Studies." *The Journal of Academic Librarianship* vol. 29 no. 2 (February 2003): 95-101.

Examining four library web sites in great detail, the author suggests exhaustive standards for creating and evaluating such resources. In turn, she identifies the relevant issues related to web site management in general and discusses their practical application for librarians.

Tobias, Jenny. "Ad Lib: The Advertised Librarian." *Information Outlook* vol. 7 no. 2 (February 2003): 12-18.

In this fun and informative article, the author describes how the image of librarians has changed in advertising over many years. Reflecting the rise in popularity of information professionals, the article points out how librarians have become a significant element in contemporary advertising, in ways that both compliment and denigrate the stereotypes of the profession.

Tumlin, Markel, et al. "Everything I Need to Know About Serials I Didn't Learn in Library School." *Serials Review* vol. 29 no. 1 (Spring 2003): 26-35.

Eight recently graduated librarians working in serials discuss what they wish library school had taught them about technical services. Describing the gap between what is taught in library school and what is practiced in the "real world," the article proposes that practitioners and LIS educators interact in a more significant fashion. ■

Committee Descriptions continued from p.23

UNION LIST COMMITTEE

Who has a current subscription to the *Chronicle of Philanthropy*? How can I show my firm's Library Collection Committee that all of the firms like ours continue to renew *Bankruptcy Law Reports*? The CALL Union List answers these questions. In doing so, the Union List Committee provides a valuable resource for CALL members, especially those who do reference and interlibrary loan.

The Committee publishes the Union List every other year. Work for the Committee will begin in late fall 2003 soliciting new participants to the Union List through *CALL Bulletin* notices, and the chapter web site. We also answer questions participants may have concerning the Union List. In January the Committee assembles and distributes mailing packets to Union List participants and order forms to all CALL institutions. We submit the Union List request to OCLC in February. The Committee then spends March through May revising the Union List preface and addendas, answering questions, and working with the printer confirming costs and deadlines. We finalize all aspects of production at the end of May when the OCLC printout of the main portion of the Union List arrives. In June we deliver the entire Union List to the printer. After the printer has delivered the Union Lists to the pick-up library, the Committee sends out another mailing which includes pick up and payment instructions.

Distributing the Union List takes several months. We collect the payment for the Union Lists and then forward it to the CALL Treasurer for deposit. When everything is finished, the Committee sends the original copy of the Union List to the CALL Archives. Work on the Union List Committee is detail oriented and time sensitive but it is gratifying to produce a reference tool that is the first aim point for a librarian who gets unusual questions like "where can I find a copy of the Hinsdale Zoning Ordinances?" ■

Internet continued from p.14

What's in the future for the CALL Website? The Internet Committee has been working on guidelines for the listserv and a password protected members section. Rest assured that whatever the future holds, the CALL Website will continue to create connections with and serve as a resource for members. ■



Featured speakers: Cynthia Lesky President and founder of Threshold Incorporated and Susane Yesnick Research Librarian at Gardner Carton & Douglas, Chicago's 17th largest law firm.



Christina Wagner (CALL President)
Jan Sykes (SLA President)

CALL/SLA Joint Meeting - February 21, 2003 *Analyzing Data and Adding Value*



University of Chicago Gleacher Center

One hundred and forty CALL & SLA members attended the meeting.



Meeting Sponsors
Vanessa Harrison and Rod Mazure (BNA)



Maureen Malinowski, Hollister Inc.
Naomi Goodman, Valparaiso University



Betty Roeske, Katten Muchin Zavis Rosenman
Christina Wagner, Foley Lardner

CALENDAR**Compiled by Joan Ogden
McGuireWoods LLP**

* May 16, 2003 *

CALL Business Meeting, Chicago, IL

Speaker: Carol Avery Nicholson, AALL President

Location: Maggiano's, 516 N. Clark St.

<http://www.aallnet.org/chapter/call/calendar/maymeeting.pdf>

June 4, 2003

Chicago Library System, Workshop: "Grant Proposals:
From Conception to Evaluation", Chicago, IL

<http://www.chilibsys.org/members/cecalendar.asp>

June 7-12, 2003

SLA Annual Meeting, New York, NY

www.sla.org

June 11, 2003

Chicago Library System, Workshop: "Grant Proposals: From
Conception to Evaluation", Chicago, IL

<http://www.chilibsys.org/members/cecalendar.asp>

June 12, 2003

Chicago Library System, Workshop: "Basic Legal Research",
Chicago, IL

<http://www.chilibsys.org/members/cecalendar.asp>

June 18, 2003

Chicago Library System, Workshop: "Grant Proposals: From
Conception to Evaluation", Chicago, IL

<http://www.chilibsys.org/members/cecalendar.asp>

June 19 - 25, 2003

ALA/CLA Annual Conference, Toronto, ON

<http://www.ala.org/events/annual2003/>

July 12 - 17, 2003

AALL Annual Meeting, Seattle, WA

www.aallnet.org/events/am_03/

August 7-13, 2003

ABA Annual Conference, San Francisco, CA

<http://www.abanet.org/annual/2003/home.html>

September 17-19, 2003

SLA Great Lakes Regional Conference V, Grand Rapids, MI

<http://www.sla.org/conf/grtlks/> ■

Advertisement

2002-2003 CALL EXECUTIVE BOARD

Christina Wagner	President	(312) 755-2552	Cwagner@foleylaw.com
Betty Roeske	VP/President Elect	(312) 577-8022	Betty.roeske@kmzr.com
Naomi Goodman	Secretary	(219) 465-7878	Naomi.goodman@valpo.edu
Nancy Faust	Treasurer	(312) 739-6263	Faustna@seyfarth.com
Pegeen Bassett	Director	(312) 503-7344	p-bassett@law.northwestern.edu
David Rogers	Director	(312) 853-7181	Drogers@sidley.com
John Klaus	Past President	(312) 435-5660 x2643	John_Klaus@lb7.uscourts.gov

COMMITTEES 2002-2003

ARCHIVES

Julia Jackson, Chair (312) 321-7733
 Gail Hartzell
 Lyonette Louis-Jacques
 Angela Molina
 Naomi Goodman, Liaison

BULLETIN

Joan Ogden, Co-Chair (312) 849-3657
 Bob Winger, Co-Chair (312) 269-8435
 Gabrielle Lewis, Advertising Manager
 (312) 602-2126
 Susan Boland
 Janice Collins
 Sally Holterhoff
 Lyonette Louis-Jacques
 Scott Marriott
 Doris Nuding
 Michael Robins
 Deborah Rusin
 Naomi Goodman, Liaison

COMMUNITY SERVICES

Kelly Pucci, Chair (312) 474-6652
 Elaine Dockens
 Joanne Kiley
 Genevieve Zook
 David Rogers, Liaison

CONTINUING EDUCATION

Charles Condon, Chair (815) 753-9496
 John Austin
 Nancy Henry
 Shari Lewis
 Lisa Roos
 Priscilla Stultz
 David Rogers, Liaison

ELECTIONS

John Klasey, Chair (312) 984-5222
 John Austin
 Michael Brown
 Lenore Glanz
 Susan Retzer
 Christina Wagner, Liaison

FINANCIAL ADVISORY

Christina Wagner, Chair (312) 755-2552
 Nancy Faust
 Betty Roeske

GRANTS AND CHAPTER AWARDS

John Klaus, Chair—Chapter Awards
 (312) 435-5660 x2643
 Jean Wenger, Chair—Grants (312) 603-5131
 Sally Baker
 Susan Boland
 Therese Clarke

Sally Holterhoff
 Mary Ann Lenzen
 John Klaus, Liaison

INTERNET

Annette Cade, Co-Chair (847) 424-9665
 Judith Gaskell, Co-Chair (312) 362-6893
 Connie Wittig, Co-Chair (312) 755-2656
 Susan Boland
 Michael Bushbaum
 Debbie Ginsberg
 Bessie Gray
 Lyonette Louis-Jacques
 Scott Marriott
 Joe Mitzenmacher
 Christine Morong
 James Wilson
 Michael Wilson
 John Klaus, Liaison

MEETINGS

Maureen Burns, Co-Chair (312) 269-4370
 Kathleen Bruner, Co-Chair (312) 984-5134
 Lynn Corbett
 Denise Glynn
 Mary Ann Lenzen
 Scott Marriott
 Jacqueline Miller
 Brian Myers
 Jamie Stewart
 Julia Wentz
 Betty Roeske, Liaison

MEMBERSHIP

Valerie Hooper, Co-Chair (312) 755-2559
 Mary Sellen, Co-Chair (312) 755-1900 x308
 Gail Hartzell
 Christine Klobucar
 Valerie Kropf
 Nancy Faust, Liaison

NOMINATIONS

Frank Drake, Chair (312) 876-7170
 Rebecca Corliss
 Judith Gaskell
 Lenore Glanz
 Sally Holterhoff
 Christina Wagner, Liaison

PLACEMENT/RECRUITMENT

John Fox, Chair (312) 558-6301
 Joe Mitzenmacher
 Patricia Scott
 Nancy Faust, Liaison

PRINTING

Mary Ann Lenzen, Chair (312) 558-7371
 Lyonette Louis-Jacques
 Pegeen Bassett, Liaison

PUBLIC AFFAIRS

Spencer Simons, Chair (312) 906-5662
 Walter Baumann
 Connie Fleischer
 Joanne Kiley
 Jamie Stewart
 Keith Ann Stiverson
 Pegeen Bassett, Liaison

PUBLIC RELATIONS

Allison Cook, Co-Chair (773) 404-5008
 Lynn Leinartas, Co-Chair (312) 425-3945
 Rebecca Corliss
 Michael Franklin
 Bridget MacMillan
 Kefira Philippe
 Pegeen Bassett, Liaison

RELATIONS WITH INFORMATION VENDORS

Lorna Tang, Chair (773) 702-9619
 Mark Giangrande
 Nadine Gilbert
 Gail Hartzell
 Joanne Hounshell
 David Rogers, Liaison

SALARY SURVEY

Theresa Ross-Embrey, Chair
 (312) 341-8500 x227
 Pegeen Bassett, Liaison

UNION LIST

Denise Glynn, Co-Chair (312) 362-8176
 John Klaus, Liaison

SPECIAL COMMITTEES

BY LAWS

Carolyn Hayes, Chair (312) 269-8947
 Naomi Goodman, Liaison

CORPORATE MEMORY

Susan Siebers, Chair (312) 902-5675
 Frank Drake
 Naomi Goodman
 Mary Lu Linnane
 John Klaus, Liaison

EPIC (EMPOWERING PARAPROFESSIONALS IN CALL)

Doris Nuding, Chair (312) 540-7565
 Theresa Ross-Embrey
 Michael Wilson
 Nancy Faust, Liaison

Working Smarter continued from p.24

Conducting online legal research does not have to be as intimidating as it may at first sound. Remember to first conduct your reference interview. Find out exactly what it is you are looking for and what answer you are trying to find. Formulate your search before you jump online to avoid a frantic search. Start your online search with the free Internet sites. Have an understanding of your topic and find the basics of what you are looking for before you jump onto the premium pay web sites. Lastly, remember that not everything found online is necessarily from a reliable source and even if it is, it may not be as current as you need it to be. Verify your sources, update your information, and enjoy the treasure hunt. ■

Advertisement

Do You Know? A Law Librarian's Song

Based on the "Theme From Mahogany"

*Do you know?
Where you're going to
Can you find the book that I was showing you
Where are you going to
Do you know?
Did you get?
What you came here for
Can you find that case the partner sent you for
What were you hoping for
Do you know?
Now—looking back at years in school
Why didn't you realize you've been such a fool
Why did it take so long
For you to see
You'll find the answer at your **LAW LI-BRAR-Y?**
Do you know?
Where you're going to
Can you find the treatise I was showing you
Where are you going to
Do you know?
Now—realize that we aren't snobs
We're here to give you help with your summer jobs
We hope you'll understand
And come to see
You'll find the answer at your **LAW LI-BRAR-Y!***



Advertisement