



CALL Bulletin

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FROM THE EDITORS

Things change. Your editors have learned this lesson very well...

This summer, Debbie Rusin suddenly found herself without a job when her firm, Chicago-based Altheimer & Gray, abruptly announced that the executive committee had voted to dissolve the firm. She did not let this sudden turn of events discourage her, though. She pulled herself together and immediately started job hunting. We are pleased to report that Debbie is now a reference librarian with the law firm of Skadden, Arps, Slate, Meagher & Flom (Illinois).

Joan Ogden has been facing a different set of challenges lately. On July 1, 2003, her firm, McGuireWoods LLP, merged with the venerable Chicago-based law firm, Ross & Hardies. She has had to transform herself overnight from a solo librarian with a small, yet efficient library that served about 25-50 attorneys, into a librarian with a number of new library colleagues and a very large library collection in two locations that now serves about 175-200 attorneys.

Your *CALL Bulletin* is experiencing change as well. This is the first issue that is being delivered electronically to you and almost all other CALL members. By taking this action, CALL will be saving \$3,000 in printing and mailing expenses with each issue.

You may have noticed that the format for this electronic version of the *CALL Bulletin* has not changed...yet. Your editors decided to retain the format that you are familiar with as we work out some of the details and challenges of electronic delivery. Soon, however, you may be seeing a brand new *CALL Bulletin*, one that will allow you to focus in on your favorite column right away or simply print out or download the entire issue to read later...your choice!

Yes, it's true that things change, but there's another adage to keep in mind, too — change is good!

Joan Ogden

Debbie Rusin

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Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. Direct questions, articles, or other items of interest to the co-editors:

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<u>Issue</u>	<u>Deadline</u>
Fall	August 1
Winter	November 1
Spring	February 1
Summer	May 1

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PRESIDENT'S LETTER

By Betty Roeske

Katten Muchin Zavis Rosenman

Members,

As my term of office as President begins, I am excited about the upcoming year for the Association. Committees are already getting organized for their Fall events. I appreciate the enthusiasm that all of the Committee Chairs exhibited when they accepted their appointments. The membership will reap many benefits.

One example of the Committee Chairs' enthusiasm was the May 19 Leadership Conference that was held at the Chicago Library System. This was the second annual conference. Past President Christina Wagner took the initiative last year to organize the first of what will undoubtedly be annual conferences. This helped to develop ideas for speakers, continuing education programs, etc. for her year as President. I hope that my Leadership Conference has been successful as Christina's was. I anticipate that this has helped the committees get their creative juices flowing.

The most noticeable change in the Fall, as you can see, is that the *CALL Bulletin* will only be available in electronic format. The Bulletin Committee have been working closely with the Internet Committee to coordinate a smooth transition. I congratulate the outgoing Bulletin Chair, Bob Winger, the current *Bulletin* Co-Chairs, Joan Ogden and Deborah Rusin and the Internet Co-Chairs, Annette Cade, Judy Gaskell and Connie Wittig for working for so many months to make this a reality.

The CALL website will be the main source of CALL information in the coming year. All meeting notices will be posted on the website. The May meeting notice was the pilot project and it was very successful.

Watch for the announcements on the listserv on when the registration form is available for the September meeting.

The meetings will not always be on Fridays this year. The dates for the meetings are:

Thursday, Sept. 18, 2003

Wednesday, Nov. 19, 2003 - Breakfast meeting

Tuesday, Jan. 20, 2004 - Joint meeting with SLA

Thursday, March 18, 2004

Friday, May 21, 2004

For future reference, the list of dates are posted on the CALL website: <http://www.aallnet.org/chapter/call/calendar/calendarindex.html>. The listing of the Committee Chairs and Committee Members is available on the CALL website: <http://www.aallnet.org/chapter/call/committees/committeeindex.html>. If you have any ideas that you would like to share with the committees, their contact information is available. If you would also be willing to work with the committee on your idea, I encourage you to offer your talents.

By the time this is published, we will have had the AALL meeting in Seattle. Those CALL members that were able to attend have been sharing what they learned with their co-workers and other CALL members. We will be looking forward to the Boston meeting.

I hope everyone enjoyed the summer. I look forward to seeing you all at the September 18 Business meeting. ■

CALL Members are invited to suggest names of possible candidates to run for the CALL Executive Board. The positions to be filled in the March 2004 election are:

- Vice-President/President-Elect
- Treasurer
- Director

If you would like to recommend a CALL member (including yourself) as a possible candidate for the next election, please send the name and a brief outline of the person's qualifications to anyone on the committee by **September 30, 2003**.

**CALL Executive Board
Summaries of Minutes
By Naomi Goodman
Valparaiso University School of Law**

Date: April 10th, 2003, 9:00 a.m.

Location: AALL Headquarters

Board Members Present: Pegeen Bassett, Nancy Faust, Naomi Goodman, John Klaus, Betty Roeske, Dave Rogers and Christina Wagner.

Board Members (2003/04): Denise Glynn, Jean Wenger.

Committee Chairs (2003/04): Gail Hartzell, Gabrielle Lewis.

I. Minutes

Minutes for the March meeting were approved with corrections.

II. Treasurer's Report

The treasurer reported that income and deposits for the period ended April 7, 2003, totaled \$4,527.00, and checks written totaled \$6,097.98. Actual balance at the Harris Bank to reflect subsequent deposits and outstanding checks is \$9,029.74. Expenses included the \$1,753.09 fine to the IRS for late filing of our 1999/2000 tax returns, and income included \$1,013, our share from the Joint MAALL/CALL Meeting in November, 2002. The balance on our CD at Northern Trust on March 3, 2003 was \$3,925.97. The April balance on the CD was not yet available.

The Board briefly discussed the possibility of getting a credit card for CALL, and reconfirmed the decision of August 2002, that we would not get a credit card at this time.

III. Old Business

Membership Categories: The Board decided that review of membership sections of our bylaws would be included in the general bylaws review that was recommended by the Chair of the Bylaws Committee (and accepted by the Board) at the January 2003 meeting. The Membership Committee chairs for 2003-04, Gail Hartzell and Gabrielle Lewis, were charged with working with the Bylaws Committee during the coming bylaws review.

Secretary of State Change of Registered Agent

Form: This form, which is required only in the years that the chapter designates a new registered agent in our Annual Report to the Secretary of State, was filed during February, 2003.

Election of Board Members: The president formally announced the newly elected Board members: for Vice-President/President Elect, Jean Wenger; for Secretary, Denise Glynn; for Director, Julia Wentz.

Email Notification of May Business Meeting to Members. In answer to the question from the Board, the Chair of the Bylaws Committee stated that because our listserv messages are delivered specifically to CALL members only, this method of notification is "personal" and complies with Article V, Sec. 7 of our bylaws. The Board accepted her interpretation, so notices for the May Business Meeting will be announced via the listserv, which will refer members to the registration form on our website. This policy will be reevaluated as needed.

IV. New Business

Use of CALL Letterhead by Committee Chairs:

The Board stated the policy that Committee Chairs should check with the liaison for permission to use official CALL letterhead stationery for *each* project, i.e. there is no blanket approval for the term of chairmanship or for the whole year. If the liaison is unavailable or does not respond, the chair should contact the President or Vice-President for approval.

Committee Annual Reports due May 9th. Liaisons were asked to contact committee chairs to remind them to forward annual reports, preferably by email, to Christina by May 9th.

Proof-reading of Committee Announcements by Liaisons: This item was tabled.

Arrangements for AALL Board Visitor, May 15-16.

Carol Avery Nicholson, AALL President will be our official visitor for the May 16 Business Meeting. Tentative plans include the Board taking her to dinner on May 15, and short tours of three Loop area libraries on May 15 and 16.

CALL Leadership Training, May 19th. This will be held at the Chicago Library System offices, and will be limited to 30 participants. Kathryn Deiss, Director, Strategic Learning Center will lead the training. Breakfast only will be served.

Advertising in the Online Bulletin. Annette Cade does not yet have any information about AALL's transition to a new server. We probably will not have an answer about advertising until after the transition.

V. Committee Reports

The *Archives Committee* reported a good response to the "unknown" photos displayed at the April business meeting. Members were interested and many of the photo subjects were identified.

The *Continuing Education Committee* reported that 26 participants attended the Legislative History Workshop on March 19.

The *Elections Committee* reported that the ballots for the 2003-04 election have been destroyed.

The *Grants and Chapter Awards Committee* is reviewing grant applications. Three chapter awards will be given at the annual business meeting, when the recipients will be given an opportunity to speak.

The *Internet Committee* is still working on Listserv Guidelines and Web page Guidelines, and will present them at the May board meeting.

The *Meetings Committee* reported committee chairs liked having the tables set up to advertise their committees, but the chairs felt that members did not take advantage of the opportunity to learn more. There was good feedback on the speaker, Kingsley Martin.

The *Membership Committee* reported that our membership is now 296.

The *Public Relations Committee* will take a picture of the new Board at the May meeting and submit it for publication in the *Chicago Daily Law Bulletin*.

The *Corporate Memory Committee* will have either a report or a presentation to the Board at the May meeting.

The *Empowering Paraprofessional in CALL (EPIC)* reported that they organized two meetings this past year, but have no further programs planned at present.

The meeting adjourned at 11:17 a.m.

Amended May 8, 2003.

Date: May 8th, 2003, 9:05 a.m.

Location: AALL Headquarters

Board Members Present: Pegeen Bassett, Nancy Faust, Naomi Goodman, John Klaus, Betty Roeske, and Christina Wagner. (Absent: Dave Rogers).

Board Members (2003/04): Denise Glynn, Jean Wenger, Julia Wentz.

I. Minutes

Minutes for the April meeting were approved with amendments.

II. Treasurer's Report

The treasurer reported that income and deposits for the period ended May 7, 2003, totaled \$2,211.00, and checks written totaled \$432.04. Actual balance at the Harris Bank to reflect subsequent deposits and outstanding checks is \$10,808.70. The April 3 balance on

the CD at the Northern Trust was \$3,932.80, and the May 3, 2003 balance is \$3,939.43. The treasurer also presented the updated 2002-03 Budget sheet.

The Board agreed that a member requesting a refund within 60 days of when the treasurer deposited the check, could receive a full refund. No refunds would be given after that date.

2001-02 Tax Return. The 2001-02 return was completed and mailed to the IRS on March 19. We had sent the required items to the accountant as soon as we received the 1099 forms from the two banks where we have accounts, at the end of January. On May 6, we received a notice from the IRS stating that we should have mailed the return by January 15, and would incur a fine for late filing. Betty will mail a formal letter of appeal immediately, using wording suggested by our accountant and edited by the Board, explaining why we were late.

The Board will also include a timeline and guidance for future filing of taxes in the Treasurer's charge when updating the *Handbook* for 2003-04, as this information has not been available in CALL's records.

III. Old Business

Committee Annual Reports. Christina had received fewer than half the annual reports. She asked Board members to remind chairs to send reports to her as soon as possible, for distribution at the annual meeting on May 16.

Advertising in the Online Bulletin. Betty will keep in touch with Arek Tarasiewicz, Web Administrator for AALL, and Reggie Swanigan, Network Systems Administrator, on whether we will be allowed to place advertising. AALL is now using its own server.

Arrangements for AALL Board Visitor, May 15-16. Arrangements were finalized for Carol Avery Nicholson's visit to the Pritzker Legal Research Center on Thursday, to the Katten Muchin Zavis Rosenman library, and the Cook County Law Library on Friday, prior to the Annual Business Meeting on Friday. Her aim is to meet librarians and receive ideas from them in addition to seeing the actual libraries. The Board will have dinner with her at La Rosetta at 6 p.m. on Thursday.

CALL Leadership Training, May 19th. Betty reported that 22 members have signed up so far. Most are committee chairs and Board members.

Discontinuation of CALL Answering Machine. Naomi reported that the machine has been disconnected, and thanked Julia Wentz (for Loyola) for hosting this phone number for us over the past years.

Secretary of State Change of Registered Agent Form. Nancy stated that the check sent with this form

(in February) has still not been processed. Naomi will call the Secretary of State's office to find out if the form was actually received.

IV. New Business

Corporate Memory Committee (CMC) Handbook Suggestion. The Board discussed the following policy questions which were submitted from the CMC for consideration:

- 1. CALL public relations items for *Spectrum*, etc.** The President shall appoint a well-qualified member to send items about CALL to the *AALL Spectrum*, *Chicago Daily Law Bulletin* and other similar legal or library publications.
- 2. Appoint CALL member to represent CALL at CLS meeting.** The Board felt there were very few occasions when CALL would wish to be represented at CLS meetings. CALL is not a member and has no standing. The Board declined to make a policy on CALL being represented at CLS meetings.
- 3. Date for annual revision of *Handbook*.** The Board voted that the revisions and printing should be completed by the first Board meeting of the year (June or July.) [The previous date stated was the beginning of the fiscal year (September 1), under the Board's charge.]
- 4. Persons involved in revising *Handbook*.** The Board voted that the persons responsible for revising the Handbook should be the President, the Vice-President/President Elect, and the Secretary. These would be the Vice-President who will become President after the Annual Business Meeting May, and the President who will be Past President after the Annual Business meeting in May. Board members will contribute ideas throughout the year.
- 5. Elections Committee charge for mailing ballots.** The Board affirmed the charge already in the Handbook, that the Elections Committee is responsible for reproducing and mailing the ballots for the election. The Secretary is responsible for preparing the ballot and a sample return envelope.

CALL Archives Housed at Loyola Law School. Julia Wentz stated that she believes the CALL archives are physically and legally safe. She will ask the retiring director, Bob Doyle, and Sherman Lewis, if they know of any written contract CALL has with Loyola.

CapWiz Software for Advocacy Site. Spencer Simon passed on a request from the director of the North Suburban Library System, that we participate in and contribute financially (probably \$500 or \$1,000) to the purchase of CapWiz software, a database of information on the Illinois General Assembly that helps

libraries with lobbying initiatives. On his advice that he did not believe this would help us do anything we are not already doing, the Board declined this request.

V. Committee Reports

The *Grants and Awards Committee* reported two grants awarded to Denise Glynn (for the Advanced Cataloging Workshop before the AALL Annual Meeting) and to Gabrielle Lewis to attend the Annual Meeting.

There are recipients for all three awards: Richard Matthews for the Agnes and Harvey Reid Award for Outstanding Contributions to Librarianship; Maria Chase and Bob Doyle for the Lifetime Achievement in Law Librarianship Award; and the Lord, Bissell & Brook Information Center for Outstanding In-House Publication award. All recipients will be invited to speak when receiving their awards.

The *Internet Committee* is still working on Listserv Guidelines and Web page Guidelines, and will present them at the June board meeting.

The *Meetings Committee* reported that we have 110 people signed to attend so far. Sending the notice via the listserv, and posting registration forms on the website, has worked very well. The committee recommends this method in future, and the Board agreed.

The *Membership Committee* reported that our membership is now 295.

For the *Placement/Recruitment Committee*, member Joe Mitzenmacher attended the career day at Dominican University. About 25 students stopped for information on jobs available, and qualifications (including when a J.D. is needed) for the job. Joe distributed pamphlets, membership forms, and extra membership directories left over from last year's excess printing.

The liaison noted that the placement service on our listserv is very active.

For the *Union List Committee*, Denise Glynn reported that there is one copy left. A second copy was sent to University of Chicago (free) because they did not receive their original copy, and one copy was sold at a discounted price, i.e. three libraries did not pick up copies ordered.

The meeting adjourned at 11:45 a.m. ■

A BIG THANK YOU

to Roberta Fox of Lord, Bissell & Brook
for her marvelous contribution
to the CALL Bulletin, Summer 2003 issue,
"Do You Know? A Law Librarian's Song"

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BUSINESS MEETING ROUNDUP

By Naomi Goodman
Valparaiso University School of Law

May 16, 2003

CALL's Annual Business Meeting, sponsored by CCH INCORPORATED, was held at Maggiano's on Friday, May 16, 2003, with attendance of 117, including guests. Professionals Library Services, Inc. donated door prizes.

Vice-President Betty Roeske welcomed AALL Executive Director Susan Fox, and our official guest from AALL, President Carol Avery Nicholson, who began by recognizing CALL as a vibrant chapter, with members prominent and active at the local and national levels. Nicholson then thanked members who had overwhelmingly approved a dues increase for AALL, allowing the Association to rebuild reserves which had been affected by the poor performance of the financial markets, and the setback caused by low attendance at the 2003 Meeting in Florida.

Nicholson touched on many developments at AALL that benefit members. One was a survey to determine the status of "permanent public access" to government information state by state, in particular information placed on the web. This survey was developed by the AALL Government Relations Committee and Washington Affairs Office, using an AALL/Aspen Publishers research grant. AALL's next step will be proposing legislative language to a few states, hoping that other states will follow in the preservation of electronic documents.

Other successful initiatives included the approval of the Public Relations Committee's statement on the value of law libraries and librarians; the preparation of the final report by the Special Committee to Develop Performance Measurements for Law Librarians, based on the *AALL Competencies of Law Librarianship*; the adoption of more flexible programming for the 2004 Meeting in Boston to allow for more small group meetings; the development of a Career Development needs online survey; and an enhanced *AALL Biennial Salary Survey*. Nicholson paid particular attention to the AALL and George A. Strait Minority Scholarship Endowment, pointing out that AALL has now raised \$40,000 of the \$100,000 the Association must provide, as stipulated by Thomson West when they donated \$150,000, plus start-up money. She encouraged members to support the fund. She spoke of the impor-

tance of this scholarship from first hand experience, as she had benefited from scholarships for minorities herself.

John Klaus, co-chair of the Grants and Chapter Awards Committee oversaw the presentation of the 2003 awards. The Outstanding In-House Publication Award was accepted by Sandra Gold on behalf of the staff of Lord, Bissell & Brook's Information Center for "@ Your Desk," a training series of online brochures.

Spencer Simons, current chair of CALL's Public Affairs Committee, presented the Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship to Richard Matthews, who traveled from his current library, at Wichita State University, to receive the award. Simons cited Matthews' outstanding leadership as former chair of CALL's Public Affairs Committee, and his contribution at the national level through membership of the AALL Government Relations Committee, including his dedicated involvement in the project on permanent public access to state government publications.

Outstanding Lifetime Achievement Awards were presented to two members. Maria Chase was recognized for her long and valued service to students and lawyers through her expertise in foreign and international law at the Pritzker Legal Research Center at the Northwestern University School of Law. As she was currently in Rome, her award was accepted by Pegeen Bassett who read Chase's acceptance speech. Francis (Bob) Doyle, retiring from his directorship at Loyola University School of Law Library after many years of outstanding service, also received this Award, and accepted in person. He was accompanied by special guests, Dean Nina Appel of the Loyal School of Law, and his wife, Nancy.

Jean Wenger, co-chair of the Grants and Chapter Awards Committee, presented two CALL grants, to Gabrielle Lewis to attend the 2003 AALL Meeting in Seattle, and to Denise Glynn, for the Advanced Cataloging for Law Librarians Workshop preceding the AALL Meeting.

During the business portion of the meeting, President Christina Wagner reminded committee chairs who had not already done so, to submit annual reports to her. Judy Gaskell, co-chair of the Internet Committee, announced that CALL's listserv was changing to a "discussion forum." Notices would be sent via the forum. Also, future *Bulletins* will be published on CALL's website. Spencer Simons announced that the Public Affairs Committee is investigating the delayed publication of the Illinois Administrative Code, and has discovered larger issues of great concern to law librarians. The report is posted on CALL's website.

The President welcomed new members:

- Jordan Dauby, Technical Services Assistant, Sonnenschein Nath & Rosenthal
- Traci Franek, Technical Services Assistant, Sonnenschein Nath & Rosenthal
- Julienne Grant - DePaul University (student member)
- Fred LeBaron, Reference Librarian, Loyola University Law Library
- Susan Pateros, Technical Services Assistant, Sonnenschein Nath & Rosenthal

She also thanked the retiring Board members, John Klaus, Past-President, Naomi Goodman, Secretary, and Pegeen Bassett, Director, and welcomed the incoming members. New members for 2003-04 are Jean Wenger, Vice-President/President Elect, Denise Glynn, Secretary, and Julia Wentz, Director. As outgoing President, Wagner then passed on the gavel to the new President, Betty Roeske, who presented her with a gift in appreciation of her service as president of the chapter.

The new President reminded members to pick up membership packets (one per institution) from Membership Committee co-chair Gabrielle Lewis, and to return the volunteer forms. She announced that CALL's official event at the AALL Meeting would be the no-host dinner in a private room at the Palamino restaurant on Saturday, July 12 at 6 p.m.

She then awarded a prize to the winner of the "CALL Quiz," Bob Winger, and presented four door prizes. She also welcomed as guests to the meeting the library assistant staff of Katten Muchin Zavis Rosenman, then adjourned the meeting. ■

THANKS!

CCH INCORPORATED

sponsored the May 16th meeting

PROFESSIONALS LIBRARY SERVICES, INC.

donated the door prizes.

PEOPLE & PLACES

By Gail Hartzell,

Valparaiso University Law Library

Gabrielle Lewis, D'Ancona & Pflaum

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On July 1, 2003, the law firms of **McGuireWoods LLP** and **Ross & Hardies** merged their practices. The firm will be known as **McGuireWoods LLP**.

CONGRATULATIONS!

Francis (Bob) Doyle, who is the Director of the Loyola University of Chicago School of Law, will retire on August 1.

Julia Wentz will be the new Director of the Loyola University of Chicago School of Law Library and Professor of Law. She will officially begin her duties on August 1.

Judith Gaskell, Assistant Professor and Director of the DePaul College of Law, Rinn Law Library, has been named the new librarian of the Supreme Court of the United States. She will assume her new duties in August. ■

WHAT EVER HAPPENED TO...

by **Sally Holterhoff**

Valparaiso University School of Law

In an organization as large as CALL, members come and go. This article is the eleventh in a series of short profiles of former Chicago law librarians who have moved on—to other locations, other jobs, even to careers in other fields. Suggestions for future profiles are welcome.

To some of us, the differences between urban and rural areas as places to live and work may seem great. But for **Steven R. Miller**, both settings offer advantages that he has come to recognize and appreciate. Formerly a Northwestern University law librarian and lecturer, Steve has served since May 2002 as the Public Services Librarian and as an Assistant Professor at the Taggart Law Library of the Pettit College of Law, Ohio Northern University, in Ada, Ohio.

As head of the Public Services Department, Steve oversees all aspects of circulation, reference, research instruction, and interlibrary loan. He is also very involved in collection development and management, faculty services, budgetary matters, stack maintenance, space planning, public relations, and information technology. His job gives him the opportunity to pursue fully his interests in law librarianship, management, and teaching, and to help others achieve their goals as well. During the fall semester, he conducts legal research workshops for first-year law students, and in the spring, he teaches a two-credit, letter-graded course, Computers and the Law. Steve notes that Ohio Northern law students are remarkably focused on their law studies and related activities, which makes them very attentive as students and as library users.

With 300 full-time students and 22 full-time faculty, Ohio Northern is a relatively small law school. But Steve notes that the library collection of nearly 320,000 volumes is impressive for a school of this size and the library's use of technology is remarkable. The Taggart Law Library has nearly 40 PC workstations and 8 network printers for student use. Every carrel, table, office, and study room provides power and Internet access, and the University has installed a new campus-wide wireless network.

Despite the obvious differences in size and location between Ohio Northern and his former professional setting, Steve says he has experienced no significant adjustment in his work life, other than an expansion of his job responsibilities. "My previous employment and educational experiences at Northwestern had

continued p.14

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JUDITH GASKELL HEADS LIBRARY OF THE SUPREME COURT
By Dan Ursini, DePaul University Rinn Law Library

At the end of July, 2003, Judith Gaskell concluded twenty years as director of the Rinn Law Library of DePaul University and moved to an esteemed position as the Librarian of the Supreme Court of the United States. "Judy has always been a leader among her peers around the country, and both her technical skills and her leadership are well known," stated John Roberts, professor of law and former dean of the DePaul Law School. "It was not surprising, then, that she was chosen for one of the most prestigious library assignments in the country, at the Supreme Court."

Highly responsive service is essential at the Library of the Supreme Court. Gaskell acknowledged that her capacity to ensure it was central in the justice's decision to offer her the position. Reflecting on her experience at DePaul, Gaskell said that, "Maintaining the core services of a library is fundamental to everything else." Activities such as reference consultations, interlibrary loans, book purchasing and technical processing should be done so efficiently that they achieve transparency: "If everything is working as it should, you don't notice anything."

Valuing the human element is the basis of Gaskell's management style. Her early years in the workplace impressed upon her the need to be, "fair and even-handed and inclusive to everyone." A large measure of diversity is now taken for granted. But in the late Sixties, her thinking was fresh; and her commitment to it over the decades remains impressive. One happy outcome is that at DePaul Gaskell's policies fostered a hard-working and stable staff; seven of its 19 full-time staff have been at their jobs 20+ years. It is no wonder that the Rinn Law Library developed a reputation for the consistent quality of its user-oriented service. Prof. Roberts related that, "Students and faculty members, who are notoriously hard to please, always praised our library's strong emphasis on finding the materials our patrons need and doing so quickly." As DePaul Professor N. Morison Torrey attested, "Under Judy's leadership, the Law Library has become one of the best and friendliest parts of the Law School. I look forward to working with every single member of the Law Library Staff—I know I can expect not only superior competence but also great service."

It is no coincidence that Gaskell's own performance as a librarian exemplified the level of services she developed in her staff at DePaul. Previously she had been at the University of Chicago Law Library. According to Judith Wright, longtime director there, "She is an outstanding law reference librarian and legal bibliographer. Her expertise combined with a wonderful sense of humor, energy and love of her work made her a great favorite with the University of Chicago faculty and students. Even though she has not worked here for 20 years there is still much evidence of her work here and many people who remember her with fondness and great respect for her talents and knowledge."

During her tenure as director at DePaul, her steady hand at the helm was put to the test more than once. Her first year coincided with the dawn of the digital era in academia. Gaskell's stress on core services guided the library's shift to computerization. She maintained a stance of cautious openness to digital innovations. Though concerned with being an early adopter, she avoided, "the bleeding edge:" innovations likely to be unreliable or short-lived; Gaskell pointed to CD-ROMs as a good example of the latter. She stated, "We held off on them because we knew online databases were on the way. They have proven to be far superior and easier to use."

Of course, a revolution in technology, however transforming, can usually be seen from a distance. Yet that is not always the case with natural disasters. The city of Chicago was put in shock on April 13, 1992, when the Loop Flood occurred. The basements of dozens of downtown office buildings were flooded, threatening electrical systems, forcing evacuations — including the one where the Rinn Law Library is quartered. But within a couple days Gaskell and her staff had the library up and running from emergency office space in the west Loop where they stayed for a month, providing patron services. In 1994, Gaskell took on the challenge of overseeing an addition to and complete renovation of the library's physical space. It encompassed a year's time and required several million dollars. Despite a workplace where noise and dust intruded at every turn, the Law Library remained open for business throughout — even as staff and students occasionally nudged past construction workers pushing wheelbarrows filled with fresh concrete.

Busy as Gaskell has been at DePaul, she still made time to teach advanced legal research; and to serve as co-administrator of the Endeavor Library System. Away from the job, she pursued many interests. As Prof. Torrey related, "Judy and I have shared a deep appreciation for feminist and lesbian mysteries from the beginning of our friendship and even co-authored an article reviewing the works of Lia Matera (*1 Circles: The Buffalo Women's Journal of Law & Social Policy* 47 (1992)). Judy is also a strong supporter of the environment and a fellow birder."

In assuming her new responsibilities in Washington, Gaskell will oversee a library of 450,000 volumes and a staff of 25 who serve a very select clientele: access is limited to the Supreme Court justices themselves, to their clerks, and to members of the Supreme Court Bar. Gaskell pointed out that they enjoy the advantages of "a significant collection, cutting edge research and a very friendly and efficient staff." In her new role, she will surely continue to display her esteem for the essential integrity of librarianship, acting on values formed early in her career. While working at the law firm of Sonnenschein, Carlin, Nath & Rosenthal, she joined the Chicago Association of Law Libraries (CALL). It brought her in contact with peers who were devoted to maintaining impartial access to information while retaining confidentiality about litigation at the firms where they worked. She adopted that perspective as her own and has lived by it in the years since.

Throughout her career, Gaskell has remained a member of CALL, serving on and chairing many committees, completing a term as President in 1983-84. In 1991 she was awarded the Agnes and Harvey T. Reid Award for Outstanding Contribution to Law Librarianship. Additionally Gaskell has maintained membership in several other professional organizations, including the American Bar Association; the American Association of Law Schools, currently administering the Section Listserv, Chairing the Nominating Committee for 2002 election; the Chicago Bar Association, Chairing its Library Committee 1984-85; the Chicago Library System Board, President, 1999-2001; and the Law Library Microfilm Consortium, Advisory Board, 1991-98, 2001- present, Board of Directors, 1998-2001.

The deep regard for Gaskell in library circles is articulated by Mary E. Dempsey, Commissioner of the Chicago Public Library and a DePaul alum: "I have known Judy Gaskell for almost ten years and I can think of no professional better suited to this important position as Librarian for the Supreme Court. She brings a professional background that is impeccable and an energy that will benefit the Court's library immeasurably. Judy Gaskell is a credit to DePaul and to our profession." ■

Lenore Glanz Retires

By Pegeen G. Bassett

On October 31, 2002, Lenore Glanz, Reference and United Nations Librarian at the Chicago-Kent College of Law Library, retired. Lenore worked at Chicago-Kent for almost 20 years and has been an active member of CALL serving most recently on the Elections and Nominations Committees. Before working at Chicago-Kent she was a law librarian for Hyatt Corporation, and has had an equally lengthy career as a special librarian. Lenore worked for 20 years for the Research Department of Field Enterprises Educational Corporation, publisher of the World Book, and was eventually promoted to Head of their Research Department. She also worked for the National Congress of Parents and Teachers, Chicago Public Library, and the University of Illinois at Champaign-Urbana. After getting an MS in Library Science, at the University of Illinois in 1960, Lenore pursued work on a Ph.D. in history at Loyola University of Chicago and got her doctorate in 1973 (with a specialty in English legal history).

Lenore is finding retirement just as interesting as her work in her professional life and when I asked her how her retirement was going, she told me "retirement is exhausting." Lenore felt that the best part of being a reference librarian was organizing documents and helping students and faculty in their research. She knew she wanted to be a librarian after working in her high school library because she enjoyed all aspects of the work. She is currently continuing her love of researching English legal history by working on an article discussing the early history of trading companies in England and the measures they employed to gain their charters. She is also continuing her active involvement with the Chicago Council on Foreign Relations. (She was on the Executive Committee of the Chicago Council on Foreign Relations from 1982 to 1995). In addition to attending Lyric Opera and Grant Park concerts, exercise and computer classes, she is hoping to start on a family genealogy project at the Newberry Library. After our interview at a Starbucks I told her that I now understood her e-mail statement that "retirement is exhausting." ■

Steven R. Miller continued from p.10

prepared me to cope with changing priorities, new computer technologies, spiraling subscription costs, expanding faculty services, shrinking library budgets, and, most importantly, the changing and expanding role of the academic law librarian." He finds that the environment of a smaller law school provides opportunities for an individual to make a bigger difference or impact in ways not always possible in a larger institution.

During the 17 years that Steve spent in the Chicago area, he received his J.D. at John Marshall, worked several years at the former law firm of Wilson and McIlvaine, graduated from library school at Dominican, and had a nine-year career as an academic law librarian at Northwestern. It was at Northwestern's Pritzker Legal Research Center that Steve became quite involved in reference work, research instruction, and information technology. His interest in the latter led him to take graduate coursework in information technology from the Department of Electrical and Computer Engineering at Northwestern University's McCormick School of Engineering and Applied Science, where he earned his M.I.T. degree in 1999. Steve credits several key individuals as mentors for his career as a law librarian and instructor, including Chris Simoni, Nancy Armstrong, Lou Covotsos, and Pegeen Bassett.

Having small town roots made the transition to rural life much easier for Steve. After growing up in a small Pennsylvania town, he spent his undergraduate years at a small liberal arts college in the rural south central part of that state. With good memories from these earlier experiences, he sees clearly the benefits of life in Ada, a quaint village of 5,000 residents. He finds the serenity and tranquility of life there to be "a refreshing change of pace." As he points out, "Today's interstate highway system, cable and satellite television and radio, local and international airports, and remote, high-speed Internet access have all connected people in small towns to the rest of the world. Living in Ada is like having the best of both worlds...you can experience both rural tranquility and urban culture without the high cost of living and the many hassles of big city life." He reports that Ada residents can still see a first-run movie for \$3.00 or purchase a very nice three-bedroom home for less than \$100,000. However, to him, an even more important attribute of small town life is the strong focus on family and community found there.

In comparison to his former lengthy commute from Downers Grove to Chicago each weekday, Steve now gets to work in about five minutes. Yet he lives close

enough to the cities of Columbus, Toledo, Dayton, and Fort Wayne (about a 75-minute drive to each of these) to enjoy their museums, zoos, restaurants, and cultural events when he wishes. In addition, his new location places him in closer proximity to his father and other relatives who live in Pennsylvania. However, as he points out, "Many people call Chicago their home—whether born there or not—and some return to the city later in life. It is entirely possible that I would return to the Chicago area in the future."

Steve does admit missing a few aspects of his former life in the big city—Cubs games at Wrigley Field, season tickets to Northwestern University home games, and, most of all, his friends and colleagues at Northwestern, from both the Chicago and the Evanston campuses. During his years in CALL, Steve was an active member, serving as co-chair of the Internet Committee for three years. Now that he has moved on to Ohio, he has joined the ORALL chapter of AALL as well as the Special Libraries Association. He expects to become more involved in both groups. In his spare time, Steve continues to enjoy golf, tennis, fishing, bicycling, and hiking. He also finds time to watch classic movies, read poetry, listen to a variety of music, and pursue a new interest in gardening. Next year, he plans to take flying lessons.

Reflecting on his own life changes, Steve advises anyone contemplating relocation, regardless of profession, to "follow your heart in whatever path you choose in your career and your life. You should live and work in a place that is right for you." ■

COMMITTEE ANNUAL REPORTS**ARCHIVES**

Submitted by Julia Jackson

The Committee focused on organization again this year. The Archives collection is kept in two file cabinets at Loyola University School of Law Library. The materials are arranged in broad subject groups. The Committee was a little more active this year. We took the Archives and divided the folders up between the committee members. Each member was charged with organizing the materials within each folder and making a list of what they organized. Approximately 80% of the collection has been completed. Our focus for the coming year will be to put the lists in an organized format and continue to encourage contributions to the Archives. The Committee spent no money this year.

BULLETIN

Submitted by Joan Ogden and Bob Winger, Co-editors

By the end of the 2002-2003 CALL fiscal year, the *Bulletin* Committee will have published four issues (No. 185, Fall 2002 - No. 188, Summer 2003). The Fall 2002 issue was 28 pages long, and the Winter and Spring issues were each 32 pages long. The Summer issue, which is currently in production, also will be 32 pages long.

Each issue came out roughly on schedule, proving that the publishing schedule that the Committee used last year was successful. The cost of each issue was slightly less than \$2,700, which totals about \$10,000 per year. For the Fall 2002 - Spring 2003 issues, advertising revenues were \$3,350, with an estimated additional \$1,550 for the Summer 2003 issue, for a total of \$4,900 for the year. The Bulletin Committee is hopeful that the production costs can be greatly reduced when we begin to deliver the issues electronically, starting with the Fall 2003 issue. The total cost would be reduced to approximately \$800 per issue, or \$3,200 per year. Hopefully, the new website host will allow advertising, which will preserve our revenues.

We continued with the same format this year and continued with our regular columns: "Working

Smarter," "Internet Moment," "Professional Reading," "Whatever Happened to ...," and "People and Places." We added a new column, "E.P.I.C. Dimensions," which was intended to highlight a variety of issues relevant to the paraprofessional membership. Again this year, two of the four issues have been specials: "Disaster Planning" (Winter 2003) and "Committee Descriptions" (Summer 2003).

In February 2003, the co-editors of the *Bulletin* met with one of the chairs of the Internet Committee and subsequently met with the Board to discuss the feasibility of delivering the *Bulletin* electronically next year. The plan is that a splash sheet for the Fall 2003 issue of the *CALL Bulletin* will be delivered electronically to the membership and the full issue will be posted directly in a password-protected section of the website. Coordination with the Internet Committee and the Membership Committee will be essential for this project to be successful.

The co-editors have recommended to the Board that the Nominations Committee be in charge of collecting the biographies and photographs from the candidates. For the past two years, the *Bulletin* Committee co-editors have taken on that responsibility. The co-editors also have recommended to the Board that the Elections Committee consider sending out candidate

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biographies with the ballots next year, rather than publishing the full biographies in the Spring issue of the *Bulletin*. If the biographies were sent out with the ballots, the deadline for the Spring issue would not have to be so tight and, when members receive their ballots, they would not have to track down their latest issue of the *CALL Bulletin*. The *Bulletin* Committee also hopes to continue to take advantage of the many wonderful photos supplied by the Public Relations Committee throughout the year.

The *Bulletin* Committee consisted of: Susan Boland, Janice Collins, Sally Holterhoff, Lyonette Louis-Jacques, Scott Marriott, Doris Nuding, Michael Robins, Deborah Rusin, Gabrielle Lewis (advertising manager), Joan Ogden (co-editor), Bob Winger (co-editor). Layout by Marie Greenhagen.

CHAPTER AWARDS

Submitted by John Klaus

After soliciting and considering nominations from the CALL membership, the Chapter Awards Committee awarded the following awards at the May 16 CALL Business Meeting:

Agnes and Harvey Reid Award for Outstanding Contributions to Law Librarianship: Richard Matthews for his work as Chair of the CALL Public Affairs Committee.

Lifetime Achievement Award: Maria Chase for her 40 plus years of service at the Northwestern University Law Library and to the Chicago legal community. Former CALL President, Bob Doyle for his years of service at Loyola Law School Library, AALL and CALL.

In-House Publication Award: To the Information Center Staff at Lord, Bissell & Brook.

COMMUNITY SERVICES

Submitted by Kelly Pucci

Members of the Community Services Committee 2002-2003: Elaine Dockens, Joanne Kiley, and Genevieve Zook; David Rogers, Liaison; Kelly Pucci, Chair.

The Committee members reviewed volunteer opportunities for law librarians which would allow CALL members to donate their talents to charitable organizations, re-established contacts with organizations, updated information and noted stale data, introduced the Committee to new organizations, evaluated potential opportunities, wrote descriptions of the organizations and posted the information on the CALL website.

Liaison David Rogers communicated with CALL on behalf of the Community Services Committee regarding inadvertent errors and omissions.

Committee members also developed an online volunteer reporting form which will allow the Committee to record activities and keep information current.

Members Elaine Dockens, Joanne Kiley and Genevieve Zook were joined in their efforts by other CALL members including: Carolyn Hayes, who participated with Joanne Kiley packing food one evening at the Greater Chicago Food Depository during National Volunteerism Week (April 22-28), Carolyn Hosticka who participated with Joanne Kiley in a law book donation program at Farragut Career Academy, and Joan Ogden who brought to the attention of the Committee, "Illinois Clicks", a statewide website. A special thanks to Kara Malenfant, History Bibliographer at Depaul University, for her assistance. Although Ms. Malenfant is not a CALL member, she graciously helped Chair Kelly Pucci find a library handbook prepared by UNESCO to use during a library project with Global Volunteers in the Cook Islands, a South Pacific nation, May 18-30th.

During 2002-2003 the Committee accomplished its goal, i.e., to identify volunteer opportunities for CALL members.

The Committee's next goal is to raise awareness of law librarian volunteers on the same level as the local chapter of the Association of Legal Administrators and local bar associations. (Submitted 5/15/03)

CONTINUING EDUCATION

Submitted by Charlie Condon

The Committee consisted of Charlie Condon, Chair, and members John Austin, Nancy Henry, Leah Hotimlanska, Sheri Lewis and Lisa Roos. The CALL Board Liaison to the Committee was David Rogers.

PROGRAMS AND EVENTS

In spite of early meetings and well-researched plans for 4 to 5 programs, we managed to produce and present only one program single-handedly during the past year. However, our Board Liaison, David Rogers, developed and presented a program in November at the joint CALL/MAALL meeting in Champaign. In addition, we were co-sponsors of two other programs with the EPIC Committee.

Our successful program on Researching Legislative History was presented at the Chicago Library Systems Facility in March and resulted in positive feedback and attendance of nearly 30 participants. David Rogers reports a large and enthusiastic audience attended his program in Champaign during the November joint meeting.

Summary — We are gearing up for a more productive year and will meet informally at AALL in Seattle for a brief discussion of ideas. In addition, Seattle will

provide training for education committee chairs and I plan to attend this half-day session. My experience this past year reveals two obstacles that prevented a successful program year. First, the Committee lacked a central location for meetings that was convenient and easily accessible. Second, the assignment of tasks and the scheduling of committee members for participation in program planning proved more difficult than I anticipated.

Next year, the central location for meetings won't be a problem since the AALL Headquarters Conference Room has been selected as our first choice for meetings, subject to availability. The building is centrally located and the conference room will easily accommodate our committee. As to the assignment of tasks and scheduling of committee members, I plan to seek the advice of those experienced librarians at AALL during the seminar for education committee chairs in Seattle. Further, Sheri Lewis has agreed to serve as co-chair of the committee and I anticipate an improvement next year as a result of these changes.

CORPORATE MEMORY (Special Committee)

Submitted by Susan Siebers

Susan Siebers, Chair

Committee Members: Frank Drake, Naomi Goodman, Mary Lu Linnane

Board Liaison: John Klaus

This was the Committee's first year. The major focus of its charge was to "ensure that policies set by the Board of Directors are recorded in a permanent and accessible fashion, so that future boards can be guided by past actions." The Committee decided to first review the past three years of Board minutes in order to begin to compile and document policies. By May 2003, minutes from June 1999, through May 2003, had been reviewed. As these minutes were reviewed and related topics were discussed, the Committee decided to prepare three documents: 1) a policy log; 2) a list of suggestions for the Board and committees to consider; and 3) suggestions to be considered for additions or changes to the next update to the *CALL Handbook for Officers and Committee Chairs*. The CALL Secretary was a very active member of the Committee in this initial year, and began to very clearly indicate policies and other decisions in the minutes as they were prepared during the 2002-2003 year.

The Committee's preliminary report of the first two documents will be brought to the new Board at its June 2003 meeting. The suggestions for the *CALL Handbook* were given in spring to those updating that document.

The Committee recommended that the newly elected Secretary (2003-2004) be liaison to the Committee and that the Committee continue for another year. It will continue to review Board minutes to incorporate earlier policy decisions into the policy log and work with the Archives Committee to complete other parts of its charge. At the end of 2003-2004, a recommendation will be made as to whether this should become an ongoing committee or be disbanded.

ELECTIONS

Submitted by Susan Retzer

The election for the 2003-2004 CALL Board yielded a total of 168 valid ballots, which were received by March 15 and were counted on March 18, 2003. The ballots were counted by Lenore Glanz and Susan Retzer. The winners were:

Jean Wenger, Vice President/President Elect
Denise Glynn, Secretary
Julia Wentz, Director

Each candidate and Christina Wagner, CALL President, was notified of the election results on March 18. Christina officially announced the results to the membership on March 21 at the CALL meeting. A vote to destroy the ballots was taken at the meeting. The ballots were destroyed immediately following the meeting. Results were also posted to the listserv on March 24.

The CALL Elections Committee assisted with AALL's ballot count for the Dues Increase proposal on October 2, 2002. Mary Lu Linnane, John Klasey, John Klaus and Susan Retzer counted the ballots along with Roger Parent, Executive Director of AALL.

The CALL Elections Committee also assisted with AALL's 2003 ballot count on April 7, 2003. Michael Brown, Janice Collins, Lenore Glanz, Susan Retzer and Christina Wagner tallied the ballots along with Susan Fox, Executive Director of AALL.

The Committee incurred no expenses this year.

EPIC COMMITTEE (Special Committee)

Submitted by Doris Nuding

We are pleased to report that during the year 2002-2003, the EPIC Committee was able to organize three seminars. The first seminar was a freebie, brown bag lunch seminar held at Chicago Library System (CLS). It was geared for paraprofessionals to stimulate interest in CALL and CLS and to obtain input for future programs. We had attendance of 13 and were given several suggestions for seminars in the future.

The majority of the attendees indicated that they would like seminars on basic legal research. Some of the attendees had never worked in a "law" library before, although they had "library" experience. Thus, knowing an Illinois Appellate Report from a Federal Supplement is, at times, an issue. A seminar on what each book does, what it looks like and when to use them was suggested. These suggestions were ultimately passed on to the Continuing Education Committee. The annual "teach-in kit" might be useful for this.

Other suggestions included technical issues regarding computerization and the Internet, legislative history tracking and general information about law firm libraries. CLS has indicated that they are working on putting together a seminar regarding legal research. CLS also held a legislative history seminar on March 19, 2003, which Doris attended. The academic members in attendance asked that they be included in future mailings. Kathryn Deiss and Teri Ross of CLS sent the flyers for both the February 6 and February 27, 2003 seminars to that list.

The February 6 seminar held at Chicago Library System included 13 attendees and was presented by Kathryn Deiss of CLS on "The Art of Decision Making." This was a very interesting seminar and the participants seemed very pleased that they attended, indicating that they would welcome a follow-up seminar. The evaluations indicated that the seminar went very well, was interesting and provided new insight for the participants. Kathryn Deiss reduced her fee from \$500 to \$350 at my request. This was because of smaller participation than anticipated and failure to disclose her fee when the seminar was scheduled. I realize that the seminar was underpriced, but even at the low price set, it was difficult getting 30 attendees.

The February 27, 2003 seminar, held at Sidley Austin Brown and Wood, was presented by Dave Rogers on interlibrary loan. Dave's insight, expertise and ideas on the subject were invaluable to all 18 participants. No evaluation forms were passed out but the participants seemed very enthusiastic. In fact, Dave was cornered by several attendees after the seminar concluded, with a variety of questions.

In meeting with liaison, Nancy Faust, during the year, I was reminded that the EPIC Committee's charge is to work with the Continuing Education Committee. Speakers are entitled to fees which need to be considered when determining costs of a seminar. At the onset of this fiscal year, I was working with Priscilla Stultz of the Continuing Education Committee. She resigned from the Committee shortly after the year began. Charles Condon is currently my contact

person. While I have contacted Charles with the ideas from the November seminar, he is not local so it is a bit more difficult to meet with him in person.

The EPIC Committee met on March 13, 2003 to discuss what has been accomplished over the year. Teri Ross of CLS has indicated that she is willing to be the Chair next year. It is my understanding that the position is a two-year seat according to the by-laws so I will continue for the coming year. I will work with Teri Ross to orient her into the duties of the chair during the upcoming year.

At year's end, the Committee discussed the seminars we were able to hold, deciding that we did well this year. Teri and Mike Wilson both plan to remain on the Committee for the coming year and I have promised to try not to threaten their sanity. We discussed possible training sessions for the coming year, pending the new Board's approval. Two ideas were discussed: a) general legal websites (leaving the advanced websites to the Continuing Education Committee); and b) getting a law school reference librarian to come in and teach the differences between the reporters, supplements, etc. Overall, the EPIC Committee feels that we accomplished some things this year and hope to accomplish more in the coming year.

At this juncture, with the new board being elected, the EPIC Committee is awaiting instructions from the new Board as to what is expected of it for the upcoming year. Thus, no new seminars have been scheduled or selected at this point. We will, however, keep the Board advised of any future events in cooperation with the Continuing Education Committee.

GRANTS

Submitted by Jean Wenger

The CALL Grants Committee revised the grants criteria and application form for 2002-2003. Documentation of earlier CALL Grants committees and a review of other chapters' practices provided the source material for the new criteria. The 2002-2003 Grants Committee had the pleasure of awarding four grants to CALL members: Connie Wittig (Foley & Lardner) for Webmaster Training at the 2002 AALL Annual Meeting, Sandra Hill-Flannigan (Schiff, Hardin & Waite) for the MAALL/CALL Joint Meeting, Denise Glynn (DePaul University, Rinn Law Library) for the 2003 AALL Advanced Cataloging for Law Librarians Workshop, and Gabrielle Lewis (D'Ancona & Pflaum) for the 2003 AALL Annual Meeting. Many thanks to the dedicated work of the Committee: Mary Ann Lenzen, Sally Baker, Susan Boland, Therese Clarke, Sally Holterhoff, Jean Wenger (Chair) and John Klaus (Liaison).



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INTERNET

Submitted by Annette Cade, Judy Gaskell and Connie Wittig, Co-Chairs

Internet - Website

The CALL website underwent a complete redesign this past year. The site has a new look and navigation system. A significant increase in content has been added such as:

- Current News
- Calendar of Events
- CALL Officers and Committee Members
- Notices and Reservation Forms
- CALL Forms
- Legal Resources
- Committee Reports
- CALL Handbook
- Pictures
- Member Firms' Web Pages
- President's Message

There were a number of technical difficulties throughout the year mainly due to problems with the hosting server. These problems should be reduced, if not eliminated, with the transition to a new hosting server at AALL headquarters. The Committee also drafted website guidelines, which were submitted to the Board for approval.

The upcoming year will be an exciting one for the Internet Committee. Additional content will be added which will make the Website the "go to" place for information about CALL. For instance, the *CALL Bulletin* will be published and distributed primarily in electronic format on the Website. Also, a Members Only section is being planned which hopefully will contain the CALL Membership Directory and other confidential member information.

Discussion Forum (Formerly the Listserv)

In April of 2003 the listserv made a transition from Mailman software housed on the Washburn server to Lyris discussion forum software housed on the AALL server. This new software appears to give members more options in how and when they receive mail from the forum. The distribution of CALL business meeting notices via the forum has already proved to be more timely and reliable than mailing them. In early 2003 the mailing list of members was updated and purged of non-members. Additionally, the Committee drafted Discussion Forum guidelines, which will be submitted to the Board for final approval.

Committee Work — The Committee met several times to plan out and review its work, but most of the work was done directly via e-mail. The large size of the Committee (13 members) made the even distribution of work very difficult. The 2003-2004 Committee therefore will be quite a bit smaller, but no less active.

MEETINGS

Submitted by Kathleen Bruner and Maureen Burns, Co-Chairs

Discussion — This was an unusual year for the Meetings Committee. Due to the MAALL/CALL joint meeting in Champaign and the CALL/SLA joint meeting in February, the Committee was responsible for the planning of only three meetings. Two meetings were held in restaurants and the other was in a hotel. The average cost to members was just over \$23.00.

The Committee has routinely made use of the listserv to inform members of meetings and to send RSVP deadline reminders. Our last meeting of the year was done completely paperless, the flyer was made available on the CALL website and reminders were sent via the listserv; members responded very well.

The Committee would like to thank our door prize provider for the year, Professionals Library Services. The Committee would also like to thank our meeting sponsors, Lexis/Nexis, Thomson-West, and CCH.

September 20, 2002 — This meeting was held at Harry Caray's. This was the first time a meeting was held at Harry Caray's and the response from the members was very positive, with about 110 attending. LexisNexis sponsored the meeting. The featured topic and speaker was, "Technology, Knowledge Management and Access to Justice," Ron Staudt.

March 21, 2003 — With this meeting we revisited two of our members' favorites, Hotel Allegro and Kingsley Martin. Kingsley Martin spoke to a crowd of well over a hundred people on the topic, "The Evolving Roles of the Law Librarian." The meeting sponsor was Thomson-West.

May 16, 2003 — In keeping with the traditions of the past, our final meeting was held at Maggianos Little Italy; the speaker was Carol Avery Nicholson, AALL President. Once again attendance for this meeting will be over 100 members. The sponsor for the final meeting is CCH.

Members of the Committee:

Kathleen Bruner, Maureen Burns, Co-Chairs

Lynn Corbett, Denise Glynn, Mary Ann Lenzen, Jacqueline Miller, Brian Myers, Jamie Stewart, and Julia Wentz.

MEMBERSHIP

Submitted by Valerie Hooper and Mary Sellen,
Co-Chairs

As of April 25, 2003, CALL had 294 members. This is an increase of 9 over the number of members in 2001-2002. These members fall into the following categories:

Regular members	281
Associate members	8
Student members	2
Retired members	3

NOMINATIONS

Submitted by Frank Drake, Chair

The members of the 2002-2003 CALL Nominations Committee were Rebecca Corliss, Judith Gaskell, Lenore Glanz, and Sally Holterhoff. The Committee met formally once after the September CALL business meeting, but conducted most of its deliberations via e-mail.

The slate of candidates for the 2003 election was:

Vice-President/President-Elect

Joan Ogden, McGuireWoods LLP
Jean Wenger, Cook County Law Library

Secretary

Denise Glynn, DePaul University College of
Law, Rinn Law Library
Deborah Rusin, Altheimer & Gray

Director

John Klasey, Piper Rudnick
Julia Wentz, Loyola University of Chicago
School of Law Library

PLACEMENT/RECRUITMENT

Submitted by John Fox

The year 2002-2003 has been a very busy year for the Placement/Recruitment Committee. The Committee members for the year were Patricia Scott, Joe Mitzenmacher, and John Fox was the Chairperson. The Committee met at the beginning of the year and discussed ways it could generate more information regarding job vacancies in the Chicago area. Many good ideas were discussed and worked on. The Committee developed a new Placement/Registration form which has been distributed at various librarian or career day functions throughout the year. The purpose of the form was to gather information on librarians or library students who were interested in learning more about CALL. The Committee also discussed other forms of information that could be assembled to be included in a recruitment packet. The packet is still being developed.

The Committee continued to place new job ads and talk with people searching for law librarian positions. The Committee was contacted more during this year than in previous years by law firm Human Resource departments looking for information and assistance in posting librarian job openings. In addition, many more librarians or library clerks looking for jobs have sent resumes to be added to the Committee's Resume file or have contacted the Committee regarding job information in the Chicago area. The Committee posted a dozen new jobs during the past year from academic, law firm and corporate or related law libraries. It also provided resumes to a number of firms who were searching for library staff members.

This year, Patricia attended the SLA career program and Joe attended Dominican University's Career Day program to talk with prospective librarians about careers in law libraries. Both Patricia and Joe were pleased with the number of persons who were interested in finding out more information about law library careers. Each one was able to hand out a lot of information about CALL and AALL and answer the many questions about law library careers. The Committee has been pleased with the interest in law library careers and it intends to continue looking for opportunities such as career programs to spread the word about our profession.

During the next year, the Committee hopes to finish assembling the new packet of information on law librarians and CALL, and it plans to develop a new brochure to distribute to Human Resource departments making them aware of the services and assistance it can provide to them.

PUBLIC AFFAIRS

Submitted by Spencer L. Simons, Chair

Preparation for Year — At the 2002 AALL Annual Business Meeting, Spencer Simons and Keith Ann Stiverson attended the Legislative Update session and the meeting of the AALL Government Relations Committee. Spencer also participated in the Advocacy Roundtable.

Meetings of Committee — The Committee met four times during the year: 9/13/02; 11/15/02; 1/24/03, and 5/2/03. All meetings were held at the offices of the IIT Downtown Campus Library (Chicago-Kent College of Law Library).

Letters/Comments prepared — The Committee drafted for the CALL Board a comment on the proposed OMB FAR regulation, Case 2002-011. The Board adopted and submitted the comment.

The Committee worked with the Board, drafting a letter and providing contact information, to urge Illinois Delegates to the ABA Winter Meeting to

decline to endorse Resolution 113G, NCCUSL's revised draft of UCITA. The resolution was soundly defeated.

Issues investigated — The Committee tracked developments in Illinois state legislation, of which the bill most relevant to the law library community is HB 475, which would raise the filing fee funding county law libraries. (This bill has been amended and has been returned to the House rules committee, at the time of this writing.)

Considerable time and effort was devoted, particularly by Joanne Kiley, to contacting state officials to determine the causes for the delay in the past due recodification of the Illinois Administrative Code. We continue to monitor this situation.

Spencer Simons attended in January a meeting of library organizations called to consider cooperative implementation of software (CapWiz) for an Illinois state legislative advocacy webpage. Spencer stated at that meeting that he did not believe it was particularly suited to the needs of CALL membership, but would be glad to explore the issue further in future meetings. The site was subsequently implemented on the ILA website, with no further communications. Since CALL has now been asked to make a monetary contribution, Spencer has referred the issue to the CALL Board.

AALL Action Alerts and other liaison activities — The Committee communicated Action Alerts from the AALL Washington Office to the CALL membership as requested by the AALL Washington Office. Subjects included: the OMB FAR regulation proposal; the ABA Winter Meeting's consideration of a revised UCITA; the "Digital Media Consumers' Rights Act" ("Boucher Bill"), H.R. 107 (urging members to contact their representatives to co-sponsor); and others. The Committee reported to the AALL Government Relations Committee Chair and liaison and to the AALL Washington Affairs Office on actions taken.

Reports to the CALL Membership — The Committee reported on significant developments in legislative and administrative developments affecting law libraries, copyright, and the public's right to public information, through reports distributed at CALL business meetings and placed on the CALL website. Margaret Shilt, Walter Baumann, Keith Ann Stiverson, and Joanne Kiley all made major contributions in investigation and reporting on significant developments.

The Committee also disseminated urgent notices and updates through the CALL listserv, as required.

Advocacy Links Webpage — In fulfillment of a mandate from the AALL Government Relations Committee, the committee developed a list of key

Library Advocacy websites and of Illinois state and local government information sites: this list has been mounted on the CALL website.

USA PATRIOT Act Teleconference — The committee coordinated the participation of CALL with CLS in sponsorship and promotion of the USA PATRIOT Act Teleconference, December 11, 2002.

Illinois Library Advocacy Day — The committee promoted the participation of CALL members in the Illinois Library Advocacy Day, April 9, 2003. Committee member Joanne Kiley participated in the trip to Springfield. A report on the day will be included in the next report of significant developments to the CALL membership.

Permanent Public Access (PPA) Project — Committee member Keith Ann Stiverson served as Illinois Reporter to the AALL PPA Project. Former CALL Public Affairs Committee Chair Richard Matthews is the editor and coordinator of the PPA Project for the AALL GRC.

Reid Award Nomination — In recognition of Richard Matthew's exceptional efforts on behalf on provision of government information to the public, through the PPA Project and his active roles in the AALL GRC and as previous chair of the CALL Public Affairs Committee, the committee nominated Richard for the Reid Award. Richard was chosen to receive the award, and will be on hand at the May 16 CALL Business Meeting to accept the award.

Finances — No CALL funds were disbursed or collected by the committee. Costs of copying and of meetings were contributed by the IIT Downtown Campus Library/Chicago-Kent College of Law Library.

PUBLIC RELATIONS

Submitted by Lynn Leinartas

The CALL PR Committee was reformed during this year with four active members. During this year the committee has accomplished the following.

- √ Contacted the appropriate people at *CALL Bulletin*, *AALL Spectrum* and the CALL Internet Committee to determine what format of pictures they would accept for publication.
- √ Developed a press release template to be used in all committee communications with various media outlets.
- √ Developed a Photo Capture template to be used when sending CALL pictures to various media sources.

continued on p.24



Rebecca Corliss
Director of Library Services
Schiff Hardin & Waite
Chicago, IL

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INTERNET MOMENTby **Susan M. Boland****Northern Illinois University
College of Law**

Have you ever noticed that when someone gives you a map you can find your way perfectly but if someone tells you the directions you get confused? Perhaps you are someone who “gets it” when you actually practice something but just cannot pick it up when reading about it. Maybe you find yourself able to see the solution to a problem immediately but have great trouble explaining how you solved the problem. All of this has to do with the way you learn. Knowing how you learn can prevent frustration in life. Once you are aware of your learning style, you are forewarned of educational situations you will have difficulty with and can implement techniques to compensate for a teaching style that doesn’t fit the way you learn. Knowing how others learn improves your teaching or training, whether it is law students in an academic setting or summer associates and attorneys in a law firm.

So what are the different learning styles and how can you figure out how you learn? The good news is there are numerous learning theories and style tests available on the Internet. Below is just a sampling of the information about learning styles available on the Internet.

A brief summary of learning style models is available at: <http://www.indstate.edu/ctl/styles/model2.html>

Canfield Learning Styles Inventory

<http://www.tecweb.org/styles/canfield1.html>

Indiana State University Center for Teaching and Learning Site - Learning Styles

<http://www.indstate.edu/ctl/styles/learning.html>

Emtech’s List of Learning Style Links:

http://www.emtech.net/learning_styles.html

Felder’s Index to Learning Styles

<http://www.ncsu.edu/felder-public/ILSpage.html>

Gardner’s Seven Learning Styles

<http://ericae.net/digests/tm9601.htm>

Kiersey’s Character and Temperament Sorter (resembling Meyers-Briggs)

<http://www.keirse.com/>

Kolb’s Learning Styles

<http://www.algonquinc.on.ca/edtech/gened/styles.html>

Learning Styles Network

<http://www.learningstyles.net/>

Vark (Visual, Aural, Read/Write, Kinesthetic) Guide to Learning Styles

<http://www.vark-learn.com/english/index.asp>

If you want to look at some of the major learning theories: The Theory into Practice Database

<http://tip.psychology.org/index.html> ■

Public Relations *continued from p.22*

- √ Took pictures at each 2002-2003 CALL meeting.
- √ Developed the pictures from the meetings and sent them to the *CALL Bulletin*, *AALL Spectrum*, and the Internet committee. Several pictures were published in each publication throughout the year and on the CALL website.
- √ Created a photo album that contains labeled pictures taken by the committee at CALL events. The album also includes the press releases and photo capture sheets that were sent to each media outlet throughout the year.
- √ Took responsibility for the AALL exhibit table for the July 2003 meeting.
- √ Developed a list of publications that may be interested in publishing articles by CALL members.

Next year the committee plans to continue the work above. We also plan to actively seek out members to write articles and publications where they can be published.

RELATIONS WITH INFORMATION VENDORS

Submitted by Lorna Tang

Members of the Relations With Information Vendors Committee 2002/2003 are: Mark Giangrande, Nadine Gilbert, Gail Hartzell, Joanne Hounshell, David Rogers, Liaison, and Lorna Tang, Chair.

One of the charges of the Committee is to inform the membership of vendor problems. Thanks to Joanne Hounshell for monitoring the “law-lib” listserv and sending related messages to members. With special appreciation, I thank Gail Hartzell for her tireless efforts in forwarding about fifty messages from the “law-acq” listserv to keep us informed of positive and negative activities relating to legal publishers.

Our planned visit to CCH Inc. headquarters in Riverwoods had to be postponed at the request of CCH Inc. We hope to visit them in the fall of 2003 and to meet their new CEO after he or she is hired.

continued on p.25

E.P.I.C. DIMENSIONS — LIBRARY ORGANIZATION IN THE COMPUTER-AGE

by Doris L. Nuding
Querrey & Harrow, Ltd.

Libraries of the past looked mostly like a large collection of bookstores, organized in the Dewey Decimal manner, availing clientele of books and reading materials that might otherwise not be obtainable. Librarians became a necessity in grade schools, public libraries, universities, medical, legal and academic universities and were in a sense teachers as well.

In today's world, academic libraries still have a good surplus of books for students but added to it are the computers of the present-age, making available Internet products that otherwise would have had to be ordered from other sources. In particular, students can now research history, science and other subjects via some informational Internet sites. However, most novels must still be ordered if not available in the library setting. Although, we need to keep abreast of e-books in the future. (In that sense, librarians have modern Internet tools with which to find such items, which will be discussed in the Winter issue.)

In law firms and non-academic settings, more and more of the hard copy books are being replaced with computers, whether desktops or laptops, and the library space is diminishing almost as fast as it once grew. The librarian's role has become a bit different as well. Librarians that, in the past, were not computer-literate have basically been forced to become computer-literate in order to function within their own environments. In addition, they need to know HOW to research rather than just WHERE to find materials, in most cases.

In the law firm setting, we keep hearing of Lexis and Westlaw, but with the Internet as it is today, we also have new Internet vendors approaching us, such as <http://www.findlaw.com> and <http://www.martindale.com> (in addition to their hardcopy publication). *Sullivan's Law Directory*, currently available only in hardcopy, has placed their current supplement on their website, <http://www.sullivanlawdirectory.com>, rather than distributing the pamphlet in hardcopy. As time progresses, I expect that even the *Sullivan's* that so many attorneys rely upon might become available online also.

In essence, the trend is towards diminishing the shelving units in the library and obtaining any and all available information online via computers. This applies not only to law libraries but to academic libraries and medical libraries as well. The downside to this is that computers do go down whether because of power outages or technical problems, which could be worse than "the book is missing." However, the door is open to many organizations in addition to CALL who have established online resources regarding librarianship, a few of which are listed below.

<http://www.cra.org>

<http://library.tamu.edu/21stcentury/new/chat/chatpast.asp>

<http://www.library.northwestern.edu/help/newsite.html>

OCLC at <http://www.oclc.org> provides resources that are invaluable to librarians. OCLC has a course schedule and provides consulting services with our member libraries on all OCLC services and products. There are 15 FirstSearch databases available to all Illinet libraries through state grant money. ■

Relations with Information Vendors *continued from p.24*

In March we contributed questions to "Test your knowledge of CALL" which Vice-President/President Elect Betty Roeske distributed to members. At the March 21 CALL business meeting, we displayed our committee profile, annual reports and published articles to educate CALL members about our committee.

In April, a brief article profiling this committee was written for the *CALL Bulletin*. Hopefully, there will be increased participation by members to this and other CALL committees.

UNION LIST

Submitted by Denise Glynn

Following up on the preparation of the 12th edition of the Union List in May 2002, the Union List Committee finalized printing and distribution in fiscal 2002-2003. The List was forwarded to the printer in June 2002 and distribution began in August 2002. The last of the preordered copies was mailed out in January 2003 after payment was received. In April 2003, we had 4 remaining copies. We put a notice out on the CALL listserv selling the remaining copies for 50.00 each. Three of the four copies were sold.

For the 12th edition, 65 copies were preordered and printed, 64 copies were paid for and distributed. ■

WORKING SMARTER

By Deborah Rusin

Skadden, Arps, Slate, Meagher & Flom (Illinois)

Well, things certainly have changed for me since the last time I wrote this column. For those of you who may not be aware, I was until very recently, a research librarian at Altheimer & Gray.

It is a very strange and surreal experience to one day have a job and the next to not. My first reaction was not one of fear but rather one of simply feeling, "what am I supposed to do now?" I had come to feel very comfortable in my professional life which consisted of my job as a research librarian peppered with my involvement in various library organizations. I knew what was expected of me on a daily basis and I knew what I myself had to do to satisfy those expectations. Now, I felt all out of sorts. A vital part of my daily routine was now missing and it did not sit well with me. I missed the daily contact with my fellow librarians. I felt like an outsider looking in. I felt out of touch.

I was afraid that if I remained on the outside for too long I would somehow lose something, what exactly I wasn't sure; the ability to quickly name off a good securities primer, the ability to conduct an expert witness search or something much more elusive as the camaraderie and understanding with my fellow librarians.

It didn't take long for the initial shock to wear off and for me to realize that I needed to find a new job. I wanted back into the employment world of the professional librarian. However, I was a little worried about getting back in. It seemed that job openings for law firm librarians were few and far between at the moment.

I already knew that my true calling was that of a law firm librarian; that no other library job (public or academic) would prove to be satisfying to me in the

long run. Being a legal research librarian is where my heart is. It is in this field that I feel the greatest passion. Knowing this helped me to keep a positive attitude in my job search. I was determined to channel my passion, attitude and beliefs into my job search. And, it eventually worked. I got a job! Not just any old job but a job as a legal research librarian, my heart's desire!

So, if I can be allowed to share one more thing with my fellow librarian, it is this:

If you find yourself in the unfortunate and unexpected position of losing your job as I did, I recommend following these helpful steps:

1. After the initial shock, get grounded. Give yourself time to feel the loss of your job.
2. Take the time to ask yourself, what really makes you happy professionally? What is it that you thrive on? What is it that you are impassioned about?
3. Keep a positive mental attitude. You must believe that the right job for you is right around the corner.
4. Believe in yourself and the job that you do. You are good at what you do.
5. Go "out there" and put your best foot forward in your search for the ideal job.

Channel your passion, positive attitude and belief in yourself and your profession into your job search, for it will undoubtedly shine through on your resume and in your interviews. Lastly, remember that you will find a job for you are a librarian! ■

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PROFESSIONAL READING

by Mike Robins, Levenfeld Pearlstein

Alstad, Colleen, and Ann Curry. "Public Space, Public Discourse, and Public Libraries." *LIBRES* vol. 13 no. 1 (March 2003): 50 pars.

Available at: http://libres.curtin.edu.au/libres13n1/pub_space.htm

Once a place for citizenry to self-educate and debate current issues, contemporary public libraries now emphasize entertainment and marketing in order to survive cuts in government allocations. As a result, the public depends on "profit-driven mass media" to develop opinions. The authors argue that a revitalization of public libraries will spur quality public discourse and a reaffirmation of democratic ideals.

Briscoe, Georgia, Karen Selden, and Cheryl Rae Nyberg. "The Catalog vs. the Home Page? Best Practices in Connecting to Online Resources." *Law Library Journal* vol. 95 no. 2 (2003): 151-174.

As electronic publications gain greater prominence in legal research, law librarians must identify the best method for pointing patrons to these resources. The authors suggest the advantages and disadvantages of the library's catalog versus the library's Internet page. Using the Los Alamos National Laboratory, University of Tennessee and University of California-San Diego libraries in detailed examples, the article suggests different methods of highlighting web sites, electronic journals and subscription databases.

Carlson, Cindy. "Searching About Search Engines." 30 June 2003. *Law Library Resource Xchange (LLRX.com)* <http://www.llrx.com/columns/notes59.htm>

In a characteristically informative and humorous update, Carlson highlights recent online literature on search engines. She charts the rise of blogs (pointing out the most reliable discussion areas) and several useful search engine comparison sites.

Cox, Andrew, and Robin Yeates. "Library Portal Solutions." *Aslib Proceedings* vol. 55 no. 3 (2003): 155-165.

The authors review a wide range of library portal solutions, online products designed to manage patron access to electronic materials, as well as books and other traditional library resources. Based on a survey of vendors conducted in 2002, the authors suggest criteria for choosing a portal solution, while also making predictions on future trends within the industry.

Genovese, Robert. "A One-Stop Web Site for Law Library Design." *AALL Spectrum* vol. 7 no. 8 (May 2003): 28.

When the University of Arizona's James E. Rogers College of Law Library decided to construct a new building, Genovese traveled around the U.S. to see how others had designed their facilities. He took pictures of 23 libraries in 15 states, including the District of Columbia, and posted the results (over 350 pictures) on his library's web site. That site now remains a great resource for librarians everywhere.

Jacso, Peter. "Virtual Reference Service and Disservice." *Computers in Libraries* vol. 23. no. 4 (April 2003): 52-54.

Available at: <http://www.infotoday.com/cilmag/apr03/jacso.shtml>

The author explains that librarians, in a hurry to post numerous Internet links on library web pages, have selected quantity over quality. Jacso suggests that librarians thoroughly test each site before posting it on their page so that patrons receive *reference* rather than *referral* services.

Keller, Michael A., Victoria A. Reich, and Andrew C. Herkovic. "What is a Library Anymore, Anyway?" *First Monday* vol. 8 no. 5 (2003): 23 pars. 5 May 2003.

Available at: http://www.firstmonday.dk/issues/issue8_5/index.html

To paraphrase Mark Twain, this article explains that the imminent demise of libraries has been greatly exaggerated. If libraries may be defined as a collection of information made available for a particular community, then libraries will always exist, even if their physical or technological features change radically. The authors promote local control of resources (paper or electronic) in order to keep non-traditional libraries providing traditional library services.

Khurshid, Zahiruddin. "The Impact of Information Technology on Job Requirements and Qualifications for Catalogers." *Information Technology and Libraries* vol. 22 no. 1 (March 2003): 18-21.

This article reviews ways in which integrated library systems and computer software have changed the role of a library cataloger. Reviewing a wide range of job advertisements published in academic journals, the author points out vital job requirements and qualifications for catalogers seeking new positions.

Kirkwood, Hal. "Analyze That: LexisNexis Media Analyzer." *Online* vol. 27 no. 3 (May/June 2003): 41-43.

Available at: <http://www.infotoday.com/online/may03/kirkwood.shtml>

Increasingly, reference librarians are asked to compile competitive intelligence research on a particular company to assist in a firm's marketing efforts. To assist in this effort, LexisNexis has introduced Media Analyzer, a service that studies the quantity and quality of press coverage for a company, while also benchmarking it against its competitors. This article reviews the product, identifying its strengths and weaknesses from an information professional's perspective.

Lee, James, and Kathy Valderrama. "Building Successful Communities of Practice." *Information Outlook* vol. 7 no. 5 (May 2003): 28-32.

Using common knowledge management principles, the authors describe how Communities of Practice (CoPs) allow information professionals to collaborate and share information, regardless of location or schedules. Described as portals elsewhere, CoPs depend on continued sharing of collected knowledge organized in a fashion useful to current and future participants.

McKinney, Richard J. "An Overview of the Congressional Record and Predecessor Publications." *Law Library Lights* vol. 46 no. 2 (Winter 2002): 16-22.

This interesting and extremely informative article charts the history of the Congressional Record and its preceding formats since inception in 1789. Recognizing the vital importance in publishing Congress' daily activities, the article surmises that the Record will last for many more years, despite its historical tendency to change size and scope.

Oulanov, Alexei, and Edmund J.Y. Pajarillo. "Academic Librarians' Perception of Lexis-Nexis." *The Electronic Library* vol. 21 no. 2 (2003): 123-129.

From an academic researcher's perspective, the authors analyze the web version of Lexis-Nexis. Their examination focuses on three issues: user-effort, measures of effectiveness, and retrieval techniques. The article scrutinizes weaknesses in an attempt to influence future redesigns and enhancements.

Rockman, Ilene F. "Fun in the Workplace." *Reference Services Review* vol. 31 no. 2 (2003): 109-110.

The author describes various methods for making a library a fun work environment. Recognizing the importance of laughter to one's wellbeing, she suggests sports tournaments, employee contests, recreational events, award ceremonies and learn-at-lunch meetings.

Strickland, Lee S. "Records and Information Management Perspectives Part 1: Legislative and Legal Developments." *Bulletin of the American Society for Information Science and Technology* vol. 29 no. 5

(June/July 2003): 11-15.

In the first of a two-part article, Strickland discusses the numerous recent developments in records and information management. He outlines vital aspects of the Sarbanes-Oxley Act, electronic record keeping systems, e-government and the impact of the Cobell class action lawsuit. With the Department of Homeland Security implementing far-reaching regulations, it is more important than ever for information professionals to keep current.

Swartz, Nikki. "The 'Wonder Years' of Knowledge Management." *The Information Management Journal* vol. 37 no. 3 (May/June 2003): 53-57.

This article describes the development of knowledge management as a business strategy and explores its future. Reviewing the number of articles from peer-reviewed journals over several years, Swartz views KM as no mere fad, but rather, a practice on its way to becoming a full-blown management element. She predicts the factors necessary to get there, including viewing KM as a continuing strategy instead of a single project. ■

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CALENDAR

September 10, 2003

CALL Executive Board Meeting
Chicago, IL

September 18, 2003

CALL Business Meeting
Chicago, IL

October 8, 2003

CALL Executive Board Meeting
Chicago, IL

November 12, 2003

CALL Executive Board Meeting
Chicago, IL

November 19, 2003 (Breakfast)

CALL Business Meeting
Chicago, IL

December 10, 2003

CALL Executive Board Meeting
Chicago, IL

HAPPY NEW YEAR!

January 7, 2004

CALL Executive Board Meeting
Chicago, IL

January 20, 2004

(Joint Meeting with SLA-IL)
CALL Business Meeting, Chicago, IL

February 11, 2004

CALL Executive Board Meeting
Chicago, IL

March 10, 2004

CALL Executive Board Meeting
Chicago, IL

March 18, 2004

CALL Business Meeting
Chicago, IL

April 7, 2004

CALL Executive Board Meeting
Chicago, IL

May 12, 2004

CALL Executive Board Meeting
Chicago, IL

May 21, 2004

CALL Business Meeting
Chicago, IL

June 5-10, 2004

Special Libraries Association
Annual Meeting,
Nashville, TN

www.sla.org

June 24-30, 2004

American Libraries Association Annual
Meeting,
Orlando, FL

www.ala.org

July 10-14, 2004

American Association of Law Libraries
Annual Meeting, Boston, MA

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