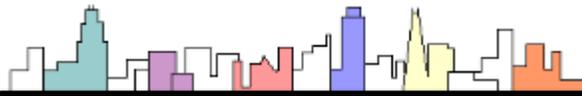


# ***CALL Bulletin***

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## **Going Beyond the Law**

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## FROM THE EDITORS

Election Day has come and gone, and despite your feelings of victory or defeat (depending upon for whom you cast your vote) it's time to move on. The Holiday Season is in full swing and excitement is in the air.

Thanks to all who contributed to our special topic issue. "Going Beyond the Law" is something we are becoming increasingly aware of. Our attorneys are more and more adept at the easier searches, and many of them have figured out how to Google their way to a decision posted on a court's website. But our questions have grown harder and more diverse. In turn, our knowledge base in conducting research and the available resources is exponentially expanding. We are no longer asked just to find the law. We are now being asked to conduct research in the fields of business, accounting, medicine and engineering to name a few. The geography is also expanding. Not only do the attorneys want to know about accounting principles but, they want to know about the accounting principles overseas. We are no longer just law librarians. To paraphrase Jean Wenger, we are the information brokers of the 21<sup>st</sup> century.

The CALL Bulletin and website can be great forums to not only share our stories of triumph and at times frustration, but they are also great places to share knowledge and seek guidance. Again, as our leader Jean Wenger, in her President's Letter, stated if you have stories, ideas, tips and tricks you would like to see posted on the CALL website or in the CALL Bulletin please let a board or committee member know of your request. The same holds true for those seeking information. If there is something you would like to see addressed or answered in the Bulletin or posted on the CALL website, if there is a topic you would like to see addressed in a continuing education program or brown bag session, please advise a board or committee member of your wishes.

This is how we can forge ahead as a profession – by sharing ideas, educating each other and growing professionally together. While the attorneys may be able to negotiate their way around a basic legal search, they still need to rely on us for the disciplines they are not schooled in. Because we the "law librarians" of the 21<sup>st</sup> century are "Going Beyond the Law."

We hope you enjoy the holidays and time spent with loved ones. We will talk to you again next year!

Happy Holidays,

Debbie Rusin, Roberta Fox

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Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. Direct questions, articles, or other items of interest to the co-editors:

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<u>Issue</u>	<u>Deadline</u>
Fall	August 1
Winter	November 1
Spring	February 1
Summer	May 1

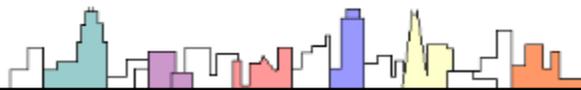
Advertising matters should be directed to:

Christina Wagner  
Foley & Lardner  
321 N. Clark St., Ste. 2800  
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## PRESIDENT'S LETTER

By Jean Wenger, Cook County Law Library

### I is for Information

I have heard it said that the 21st century is the information century. We are the information brokers, specialists and in general, the information wizards. Law librarians thrive on information. Admit it – you do the little victory dance when you hit the jackpot and find exactly what you are looking for.

What information will make your life, especially your professional life, more productive and fulfilling? How can CALL become a more useful part of your career and work life? Websites are a great device because they are continually evolving – it is their nature and purpose. Envision how the CALL website can help to meet your professional needs. Do you need something from a committee and can that something become part of the website? Do you have an idea for a continuing education program or brown bag? Contact a committee chair or board member.

Information is our business and no bounds exist for the types of questions our attorneys, judges, faculty and students can throw our way. This issue of the *Bulletin* looks at the wider information world beyond law. From public services to technical services, we find ourselves dealing with non-law resources on a regular basis. Check inside for expert discussion and direction.

### CALL in the News

I have asked the Public Relations Committee to promote CALL meetings and workshops to the broader library and legal community. The November 17 workshop, "Law Librarians as Change Agents: How You Can Help Influence Public Policy" was listed under Seminars in the November issue of the *ISBA Bar News*. This monthly publication is sent to ISBA members and is available at [www.isba.org/Association/isbanews.asp](http://www.isba.org/Association/isbanews.asp).

The workshop and/or business meeting were also listed on the weekly electronic calendar of *Crain's Chicago Business*, on the Calendar of the SLA Illinois website and on the Chicago Area Librarians' Calendar, Metropolitan Library System at [www.chilibsys.org/ChiAreaLibCal/chilibcal.html](http://www.chilibsys.org/ChiAreaLibCal/chilibcal.html)

If you have ideas for additional places and ways to promote CALL's activities, please contact Jim Wilson of the Public Relations Committee.

### Upcoming Events

Please join us on Thursday, January 13, 2005 for the Joint Meeting with SLA Illinois. Catherine Sanders Reach of the ABA Legal Technology Resource Center will speak on digitization.

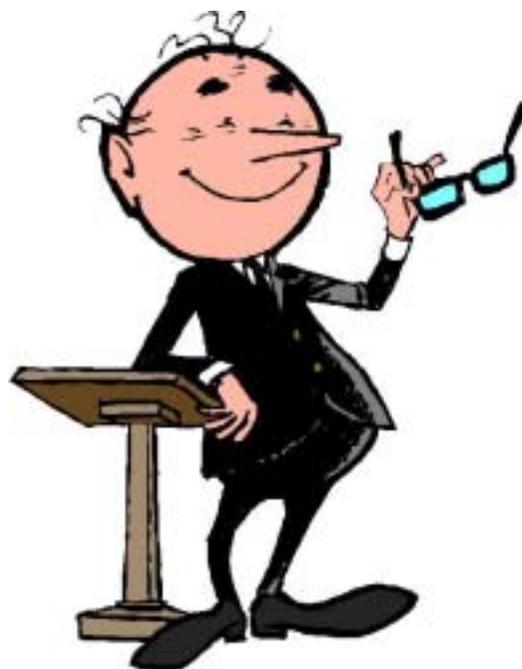
The Continuing Education Committee is planning a series of tours to local law libraries starting in the New Year. Stay tuned to the CALL Discussion Forum for more details.

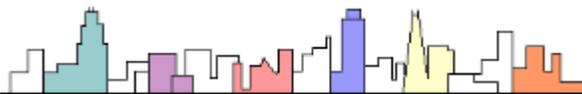
### Applause, Applause

CALL members deserve a collective round of applause. With all that is going on in our institutions and the multiple tasks we are called to undertake, members find the time and enthusiasm to participate and make CALL one of the most active and emulated chapters. While attending the Leadership Training and Roundtable Discussions at the AALL Annual Meeting in Boston, I heard CALL often used as an example of how to do things well. This sterling reputation is due to your efforts and enthusiasm! With many thanks!

I wish everyone a safe and happy Holiday Season and a wonderful New Year.

Jean





## CALL Executive Board Minutes

By Denise Glynn, DePaul University College of Law

**Date:** June 8, 2004, 9:00 a.m.

**Place:** AALL Headquarters

**Board Members Present:** Denise Glynn, Naomi Goodman, JoAnn Hounshell, Betty Roeske, Jamie Stewart, Jean Wenger

**CALL Committee Chairs Present:** Annette Cade, Internet Committee; Rebecca Corliss, Public Relations Committee

### I. Minutes

Minutes for the May 2004 meeting were approved.

### II. Treasurer's Report

Income and deposits for May totaled \$1,785.00 and checks written totaled \$4,041.54. Actual balance at the Harris Bank to reflect deposits and outstanding checks is \$15,238.29. The Northern Trust balance as of May 3, 2004 is \$3,977.12.

Members to date: Membership totals 310.

### III. Old Business

**No Host Dinner:** Jean Wenger has contacted local arrangements in Boston and one restaurant recommendation for the no host dinner is Vinnie T's. The food is Italian, served family style, and they are able to provide a private room. Vinnie T's is located right across the street from the convention center. Jean will look into other possibilities as well.

**Leadership meetings, CONE and Legislative Advocacy Workshop:** All of the slots for the Leadership meetings are covered. Currently no one from CALL is able to attend the CONE workshop, the CONE business meeting or the Legislative Advocacy workshop. Maybe someone from the Bulletin Committee can attend the CONE workshop or business meeting.

**Law Bulletin Signature Listing:** Jean Wenger proposed a motion to pay \$85.00 for a signature listing in the October 2004 Law Bulletin's 150<sup>th</sup> Anniversary Issue. Denise Glynn seconded. The Board voted in favor of having the listing in the October 2004 150<sup>th</sup> Anniversary Issue of the Law Bulletin. The Public Relations Committee is charged to submit the forms and write the description that will appear in the issue. The Committee will have CALL invoiced for the listing.

**September Business Meeting:** Neil Williams of Loyola University Law School will be the guest speaker. He is available Fridays only. The date will be determined.

Mary Alice Baish will be the speaker for the November 17 business meeting. She will also do a workshop on public affairs. Naomi Goodman is going to ask Judith Gaskell to speak at the May business meeting.

### IV. New Business

**Committees and liaison assignments:** Jean Wenger passed out the list of preliminary committees and liaison assignments.

**Committee Leadership Training, August 5, 2004:** Please give Jean Wenger any ideas for the leadership training which will take place August 5, 2004 at MLS. Kathryn Deiss will moderate. One possible topic is recruiting people to law librarianship.

### V. Committees

**Internet**—Annette Cade, chair: Annette Cade would like to add more content to the CALL website as well as more graphics and pictures. In order to do this, Annette needs to receive more photos from CALL committees. Annette also needs to receive information that is to appear on the website in final form. Please submit postings in Microsoft Word to [CALLwebsite@yahoo.com](mailto:CALLwebsite@yahoo.com). Annette would also like to add archival material to the website and load the membership directory on the member's only side of the website. Loading the membership directory in a PDF format involves working with the Membership Committee and AALL. Other issues raised were: what should be archived, what to do with the current issue (specifically candidate's bios and photos), creating a timeline for more effective posting of job notices, and getting speaker bios ahead of time for posting. The Board will consider what to do with the current edition of the *Bulletin* at the August 2004 Board Meeting.

**Public Relations**—Rebecca Corliss, chair: The Committee has been good about taking pictures of CALL exhibit tables and photographing CALL events. Jean Wenger has charged the Committee with creating the listing for the October 2004 150<sup>th</sup> Anniversary Special Issue of the *Chicago Daily Law Bulletin*. In addition Jean reminded the Committee to put notices about business meetings and educational opportunities in the *Chicago Daily Law Bulletin* and the *ISBA Law Bulletin*. The Committee will make a \$50.00 gift basket to be given away in a drawing at the AALL annual meeting in Boston. For the CONNELL table, the Committee has brochures, bookmarks and candy.

*continued on p.6*



**Mary M. Ames**  
Director of Library Services  
Edwards & Angell LLP  
Providence, RI

**“BNA fits the bill. Definitely.”**

**“When** I’m setting up a new library and ask my attorneys what they want, BNA is first on their list—right up there with the *Wall Street Journal*!

“Some of the deciding questions I ask myself before I make a purchase are if the service is available electronically and what’s the licensing agreement. Having BNA’s electronic current awareness materials saves me people-time — I don’t have to worry about lost issues. What’s more, with IP authentication I never have to worry about people losing their passwords.

“I also demand quality and expert customer service — and again, BNA fits the bill. Definitely. It’s their superior content and knowing that people are there to help — just a phone call away — that makes all the difference to me. I don’t think I could accomplish what I do without the support from BNA.”

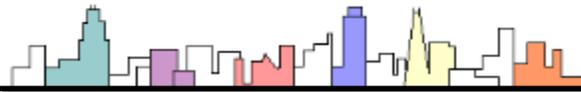
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## August Minutes cont. from p.6

**Disbandment of Salary Survey and EPIC**—Naomi Goodman motioned to disband the Salary Survey Committee and the EPIC committee. (Denise Glynn seconded) The Board voted in favor of disbanding the Salary Survey Committee and the EPIC Committee as of August 10, 2004. Programming for paraprofessionals will fall under the Continuing Education Committee.

### VI. Old Business

**September Business Meeting:** The guest speaker will be Prof. Neil Williams from Loyola University and Law Bulletin will be the sponsor. He will speak on *Brown v. Board of Education*.

**November Business Meeting:** The guest speaker will be Mary Alice Baish of AALL. C. Berger is a co-sponsor. Naomi Goodman is working on another co-sponsor. Ms. Baish will also give a workshop at the Metropolitan Library System following the meeting.

**Committee Leadership Training Wrap-Up:** January Summit: Tabled until the next meeting.

### VII. New Business

**ERulemaking Initiative Meeting:** The initial meeting was canceled. Mary Alice Baish suggested this could be held in conjunction with the November meeting. More information will follow at the next Board meeting.

**Online Survey of CALL's Educational Needs:** Tabled until the next meeting.

**Proposed Change to Photo Permission Form:** A couple of slight modifications were made to the form—adding OR between the stanzas and underlining the space where the CALL member is to print his or her name. Also to the CALL welcome letter, adding Debbie Ginsberg's email and phone number.

**Purpose of the CALL Policy Log:** The CALL Policy log captures important decisions and policies found in the CALL Board Meeting Minutes from 1997 to present. It is organized by subject, year and month. It is to be used as a reference guide to decisions made by past CALL Boards.

The meeting adjourned at 11:50 a.m.

Submitted by:

Denise Glynn, August 11, 2004  
Amended: September 7, 2004



**Date:** September 7, 2004, 9:12 A.M.

**Place:** AALL Headquarters

**Board Members Present:** Jean Wenger, Julia Wentz, Jamie Stewart, JoAnn Hounshell, Betty Roeske. Later attendance: Denise Glynn Absent: Naomi Goodman

**Committee Chairs:** Charlie Condon, Continuing Education Committee; Gail Hartzell, Membership Committee; Joanne Kiley, Public Affairs Committee

Agenda was approved by Julia Wentz and seconded by JoAnn Hounshell.

### I. Minutes:

Minutes were approved by Betty Roeske and seconded by Jamie Stewart.

### II. Treasurer's Report:

The following incomes have been received:

1. Most of the Union Lists
2. Two checks from BNA for Bulletin advertising. This makes them current.
3. Most of the Members checks have been received.

The expenses this month were:

1. CALL Leadership Breakfast
2. CALL Exhibit Hall raffle
3. CALL No Host Dinner
4. Merle Slyhoff May 2004 Chapter visit. We were finally invoiced for her night at the Union League Club.
5. September meeting has \$1000 deposit to Allegro.

Balance is \$25,245.47.

Members to date: 287

Received the following checks:

1. \$650 from Professional Libraries Service for door prizes and grants.
2. Law Bulletin September payment received.

There seems to be a problem in JoAnn Hounshell receiving the CALL No Host Checks from Jean Wenger. They are going to check their respective mail rooms.

### III. Registered Agent – Secretary of State – Update:

Denise Glynn received the Registered Agent documentation back. She will file in the Corporate Records.

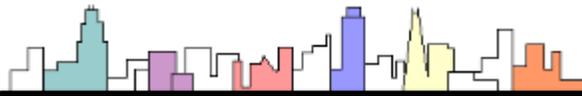
### IV. 2004-2005 CALL Annual Budget – Update:

Budget was revised to budget Community Services Committee for \$200. This is going to be a more active committee this year.

### V. September Business Meeting:

Naomi Goodman was not in attendance. There was nothing further to report.

*continued on p.8*



## *September Minutes cont. from p.7*

### **VI. November Business Meeting:**

CBA was not available for the November 17<sup>th</sup> date. Since the speaker, Mary Alice Baish, cannot be re-scheduled, a different location was found. Cost is similar to the CBA.

### **VII. Proposed Change to Photo Permission Form:**

No additional changes were needed for the Photo Permission Form. JoAnn Hounshell verified that if the forms are returned to her that she should forward them to Gail Hartzell.

### **VIII. Committee Leadership Training Wrap-Up-January Summit:**

The consensus of the Board members present is that there should be January summit. Kathryn Deiss was approved at the moderator, if we decide we need one.

There was a discussion that we need to encourage the Committee Chairs to post on the EBCC Discussion Forum.

### **IX. Continuing Education:**

Charlie Condon is looking for suggestions for:

- Brown Bag locations, preferably free
- List of speakers. There will be two lists CALL and non-CALL lists. Possible names mentioned were: Catherine Sanders Reach, ABA and Julia Wentz.
- Locations for other locations than MLS, formerly CLS. Contact Law Schools and find out the contact information to determine whether rooms would be available during school breaks, etc.

Possible ideas:

1. Suggested using the CALL logo on the name tags.
2. Possibly doing a survey to determine subjects for programs for members to be interested. Possibly using Zoomerang or Survey Monkey to create. Possible topics would be: Law School-Basic contracts, Life experiences such as planning for retirement, software such ViewLit and EndNotes.
3. Create certificate of completion.

Reminder that Mary Alice Baish will be here in November. There will be a workshop after the Breakfast meeting.

### **X. Gail Hartzell, Membership Committee:**

- United Letter Service is printing 325 copies. Presently 291 members.
- Discussion of Directory online next year. Approved Photo Permission Form for Membership to use.

- Should welcome message contain anything else? Volunteer opportunities will come from the President and the Committee Chairs.
- Gail Hartzell will post the complete contact information on the EBCC.

Denise came in here:

- Volunteer Form: Corporate Memory should be deleted. It is a special committee that needs to have designated committee members only. Bylaws committee should be added with a description.
- Should member libraries be updated to the library page if available?
- 82 photo permission slips have not been returned.
- E-Mail addresses still need to be verified.

### **Minutes from Denise Glynn:**

**Public Affairs, Joanne Kiley, chair:** The Committee is going to keep abreast of happenings with the Illinois Administrative Code. As a public service announcement, the Committee would like to add a link to the League of Women Voters to remind CALL members to register to vote and to remind members to vote.

Other issues the Committee will be tracking include:

- the Patriot Act
- government documents and GPO printing practices
- federal and state copyright issues
- Illinois legislative issues

In the spring the Committee will make more of an effort to get members to attend the Illinois Library Advocacy Day in Springfield.

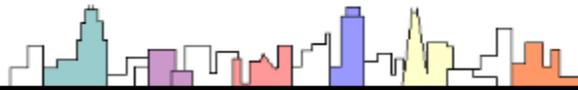
### **XI. New Business**

**ERulemaking Initiative Meeting:** Nothing scheduled at this time.

**Online survey of CALL's Educational Needs:** Jamie Stewart (liaison) will talk to the Education Committee about looking into using Survey Monkey or Zoomerang for their survey to see if this is something CALL could use. The Committee could also consult with the Internet Committee to see if they have any ideas on what would be the best way to conduct the survey.

**Online Registration for CALL Meetings and Programs:** Betty Roeske will talk with Annette Cade about offering online registration to CALL members. This year might be an exploratory year for trying this new option. The May meeting would be the most logical for trying online registration out if possible.

*continued on p.12*



## PEOPLE & PLACES

By Gail Hartzell, Valparaiso University Law Library

### WELCOME NEW MEMBERS

#### Brian Budzynski

Subscriptions Coordinator  
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#### Nicole Casner

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PH (312) 861-2916  
FAX (312) 861-2898  
[farida.ujjainwala@bakernet.com](mailto:farida.ujjainwala@bakernet.com)

### ADDITIONS TO CALL DIRECTORY

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PH (312) 732-8108  
Bureau of National Affairs, Inc. -  
Rod Mazure  
560 N. Lincoln St.  
Hinsdale, IL 60521

#### Camille Dzija

PH (708) 352-3105  
Cynthia A. Firtik  
Technical Services Librarian  
Vedder, Price, Kaufmann &  
Hammholz, PC  
222 N. LaSalle Street.  
Chicago, IL 60601-1003  
PH (312) 609-5016  
FAX (312) 609-5005  
[cfirtik@vedderprice.com](mailto:cfirtik@vedderprice.com)

### CHANGES/CORRECTIONS TO CALL DIRECTORY

Annalisa Anderson of  
Sonnenschein Nath & Rosenthal  
[alanderson@sonnenschein.com](mailto:alanderson@sonnenschein.com)

Annette Cade and  
Cade Communications  
PH (847) 424-9665  
FAX (847) 424-9851

Kay Collins will retire on Nov. 1,  
2004 from **U.S. Railroad Retirement Board Library** after 24 years.  
Katherine Tsang will take her place.  
Best wishes for a Happy Retirement!

#### Lenore Glanz

PH (773) 528-7817

#### Marcia Gold Lehr

PH (312) 503-4356

#### McKenna, Storer, Rowe, White & Farrug

33 N. LaSalle St., Ste. 1400  
Chicago, IL 60602

#### American Bar Association

#### Brian Myers

Information Services Coordinator

Querrey & Harrow should be listed  
in the Subject Index under Estate  
Planning.

#### Deborah Rusin

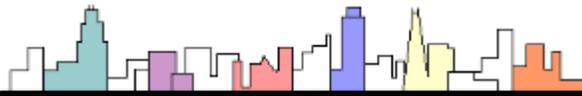
Reference Librarian  
Latham & Watkins LLP  
Sears Tower, Suite 5800  
233 South Wacker Drive  
Chicago, IL 60606  
PH (312) 993-2686  
FAX (312) 993-9767  
[Deborah.Rusin@lw.com](mailto:Deborah.Rusin@lw.com)

The ILL number for **Sidley, Austin,  
Brown & Wood LLP** is  
(312) 853-4600.

Jeff Shapiro has a new email  
address:  
[jshapiro@cookcountygov.com](mailto:jshapiro@cookcountygov.com).

The telephone number for **Anna  
Sump-Crethar** at **Sidley, Austin,  
Brown & Wood LLP** is  
(312) 456-5299.

The correct listing for **Meetings  
Committee** should be **Chair:  
Michael A. Wilson**. His phone  
number should be  
(312) 558-6300 ■



## WHAT EVER HAPPENED TO... Spotlight on a Former Chicago Law Librarian

By Sally Holterhoff  
Valparaiso University School of Law

*In an organization as large as CALL, members come and go. This article is the latest in a series of short profiles of former Chicago law librarians who have experienced a change in location, employer, or career path.*

It has been said that a truly great book should be read in youth, again in maturity, and once more in old age. That sort of returning to the familiar with a new perspective is something that **Colleen McCarroll** has recently experienced. In 2004 this former law librarian and CALL member returned to her alma mater, Shimer College, to assume the position of Library Director. Shimer ([www.shimer.edu](http://www.shimer.edu)) has been known throughout its 150-year history as a Great Books college. One thing has changed since Colleen's student days in the 1970s—the location of the college. Founded in 1853 in the far northwestern Illinois town of Mt. Carroll, where the school was located there until 1979, when it moved to Waukegan.

As she began her position at Shimer in January 2004, Colleen was presented with some unique challenges. The library she was to direct did not actually exist yet as a separate entity. Ever since the college changed locations, its library collection was housed at Waukegan Public Library, and Shimer had no Library Director for 25 years. But now the decision was made to create a separate, on-campus library once again and as a former student and now experienced librarian, Colleen was hired to do just that.

From the very beginning, Colleen's workdays at Shimer have been unique and full of variety. During her first few weeks on campus, she "helped capture an iguana...stapled and sanded bookcases, visited local academic libraries, attended a symposium on digitization, reviewed a Title III grant, and had informal conversations with most of the faculty and the (approximately 120) students."

In her position, Colleen faces the challenges of any solo librarian and also of any librarian working in the not-for-profit sector. As she puts it, "Time and money are scarce commodities." During the summer she had just one full-time student worker. This fall her staff expanded to five part-time student workers. She is

very grateful for students and faculty who generously volunteered their time to help move hundreds of boxes of books. She also appreciates the student's father who supervised the assembly of attractive, sturdy bookcases for the library.

To meet the needs of a Great Books college, the Shimer Library collection includes both classical and contemporary original source materials, a limited number of secondary resources, reference materials, and career planning resources. Also available there are current journals which are related to the core curriculum and interdisciplinary studies, as well as access to digital resources

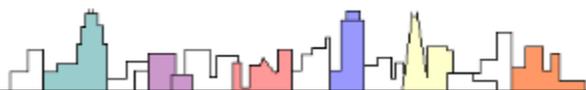
After months of work, Colleen officially announced the opening of the Library in October. The new Library is centrally located on the campus quadrangle and she is looking forward to frequent visits from students and faculty. She divides her time between the Library (located in a building that also houses the theatre/gym) and the Library Annex (where her office is conveniently located next to the computer lab).

These days, Colleen's commute between her home in Glen Ellyn and the Waukegan campus is just over an hour. That's about the same amount of time she used to spend commuting to her former law library job in the Loop, only now she's behind the wheel of her car instead of riding the Metra. Her responsibilities as Library Director include attending meetings of the Board of Trustees of the Waukegan Public Library, as a representative of Shimer College. This year she has also attended a conference of the Illinois Association of College and Research Libraries and says she plans to become more involved with that group.

Colleen is a New England native, having lived in North Providence, Rhode Island, until her family moved to Tulsa, Oklahoma when she was in high school. Despite thoughts of going back East for college, she ultimately chose Shimer College because of its small size (about 400 students at that time) and its unique focus on reading and discussion of original sources.

After her 1976 graduation from Shimer with a B.A. in Humanities, Colleen headed to Chicago, hoping to find a job in publishing or in a library. She found publishing jobs were few and far between and the Chicago Public Library had a moratorium on hiring. But the job application she submitted to the Newberry Library brought her to the attention of Dick Seidel, the head of the technical services department there. Her background in humanities was a good fit with the Newberry's concentration on research in those areas.

*continued on p.12*



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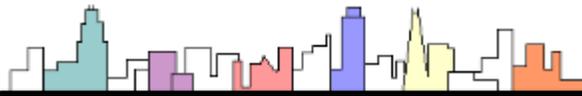
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*Colleen McCarroll continued from p.10*

He offered her a position as an assistant cataloger, a position she held for the next four years. During that time, he encouraged her to attend library school.

She enrolled as a student at University of Chicago's Graduate Library School (GLS) while continuing her full-time job at the Newberry. A colleague from the Newberry who was also a GLS student suggested Colleen sign up for the law library course taught by Judith Wright. While taking that course, Colleen interviewed and was hired for the position of Assistant Librarian at Sonnenschein Nath & Rosenthal in 1980. She received her M.A. from GLS in 1983 and continued to work at Sonnenschein as Librarian from 1981 to 1997 and as Director of Library Services from 1997 to 2000.

With a 17-year-old daughter and 13-year-old twins, Colleen spends much of her free time these days on the traveling soccer team circuit (though as a spectator only, she adds) and attending junior high band concerts, and high school theatre and choral presentations.

While working to reassemble the Shimer College Library, Colleen has spent lots of time with the Great Books in its collection, giving her a chance to reconsider the wisdom they contain. But she has also been finding new meaning in a simple phrase she first encountered in her reading as a child: "Go for broke." Though it puzzled her at the time, she has never forgotten it. As she says, "A new job or a career change is an adventure. Sometimes you just have to 'go for broke.'" ■

*September Minutes cont. from p.8*

**Committee Reports**

**Bulletin Committee:** The *CALL Bulletin* will be available by September 24, 2004. The Committee had a question concerning the use of AALL graphics. Betty Roeske found out that if AALL posts a meeting logo, the logo is available to download for use by chapters to report on AALL meeting events. You do not have to get written permission to use the logo.

**Union List:** The Committee has finished the distribution of the Union List. All of the checks have been given to the Treasurer. There is one remaining copy of the list, which will be offered at the September business meeting.

The meeting adjourned at 11:20 a.m.

Submitted by:

Betty Roeske, Denise Glynn, September 13, 2004

Amended: October 12, 2004 ■

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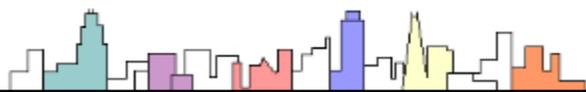
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## INTERNET MOMENT: Business News RSS Feeds

By Susan M. Boland, Northern Illinois  
University College of Law

I was not a business major. I have no experience in the corporate world. The world of stocks and bonds still befuddles me. When I sit at the reference desk, however, none of that matters. I am automatically seen as an expert. This often leaves me playing catch up. What can a poor girl do to stay current with business news? RSS feeds and news aggregators to the rescue!

RSS stands for Really Simple Syndication. It is an XML (Extensible Markup Language) format that enables efficient distribution of web content. Rather than visiting each individual Website I get news from, or subscribing to and reading dozens of e-mail newsletters, I can use a software program to collect headlines for me. The RSS feed contains the information while the aggregator collects and stores the information, as well as decodes it so you can read it.

Your first step is to get a newsreader or news aggregator. Mozilla's Firefox browser allows you to read RSS through its live bookmarks feature. See <http://www.mozilla.org/products/firefox/live-bookmarks.html> (last visited 11/1/04). There are many other reader/aggregators out there. To find the right news aggregator for you, check out these reviews:

About.com:

<http://email.about.com/od/rssreaderswin/>

CNET:

[http://reviews.cnet.com/4520-10088\\_7-5143606.html](http://reviews.cnet.com/4520-10088_7-5143606.html)

PCWorld:

<http://www.pcworld.com/reviews/article/0,aid,116018,00.asp>

Once you are ready to read your news, you'll need to find RSS feeds. Usually if a site offers a feed, there will be an icon letting you know. Below I have listed several business news sites that offer RSS feeds.

ABC

<http://abcnews.go.com/Technology/RSS/listIndex>

BBC

<http://news.bbc.co.uk/2/hi/help/3223484.stm?rss>

Business Week Online

<http://www.businessweek.com/search/rssfeed.htm>

Bizjournals

[http://www.bizjournals.com/rss\\_promo/](http://www.bizjournals.com/rss_promo/)

Bloomberg Financial News (available through NewsIsFree)

<http://www.newsisfree.com/sources/rss/2769/>

CBS 2 Chicago

<http://cbs2chicago.com/rss/>

CBS MarketWatch:

<http://www.marketwatch.com/rss/>

Chicago Business Online

<http://www.chibus.com/main.cfm/include/subapplication/subapplicationname/syndication.html>

Christian Science Monitor

<http://www.csmonitor.com/rss/index.html>

Financial Times Markets (available through NewsIsFree)

<http://www.newsisfree.com/sources/rss/2769/>

Forbes.com

<http://www.forbes.com/fdc/rss.shtml>

Motley Fool Headlines

[http://www.fool.com/About/headlines/headlines\\_rss.htm](http://www.fool.com/About/headlines/headlines_rss.htm)

MSNBC

<http://www.msnbc.msn.com/id/5216556/>

The New York Times:

<http://www.nytimes.com/services/xml/rss/index.html>

NPR

<http://www.npr.org/rss/index.html>

PR Newswire

<http://www.prnewswire.com/news/>

Reuters

<http://www.reuters.com/newsrss.jhtml>

The Wall Street Journal

[http://online.wsj.com/public/page/0,,0\\_0813,00.html](http://online.wsj.com/public/page/0,,0_0813,00.html)

The Washington Post

<http://www.washingtonpost.com/wp-adv/rss/front.htm>

Yahoo

[http://story.news.yahoo.com/news?tmpl=s&u=/rss\\_index\\_business/static](http://story.news.yahoo.com/news?tmpl=s&u=/rss_index_business/static)

If your interest is sufficiently piqued, here are a couple of great articles on LLRX.com to also read:

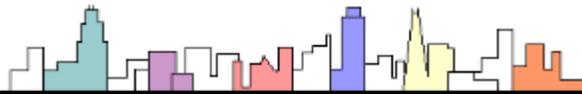
Robin Good, *The Future of RSS – Is E-Mail Publishing Dead? RSS-Based Information and News Feeds: Pros and Cons for Content Distribution Through RSS*, available at

<http://www.llrx.com/features/rss.htm> (Sept. 29, 2003).

Gerry McKiernan, *Rich Site Services: Web Feeds for Extended Information and Library Services*, available at

<http://www.llrx.com/features/richsite.htm>

(Sept. 20, 2004). ■



## WORKING SMARTER — “Cross-train your Brain”

By Maria Willmer, DePaul University College of Law

Recently, I received a phone call at the Reference Desk. The man on the end of the line said, “I need Stark II.” I said, “Do you know anything about Stark II?” He said, “No.” Short of saying, “Are you sure you haven’t mistaken us for BlockBusters?”, I began searching and after some investigation I soon found we did have the Stark II medical regulations in the Federal Register. This had been a legitimate question for specific law. However, as most of us know, not all requests law librarians receive are for specific laws, regulations or cases. In fact we are often called on to do cross-disciplinary research and in many ways this forces us to “cross-train our brain”. Business and the Sciences (both the hard sciences and social sciences) are just a couple disciplines law librarians deal with on a daily basis and are the topics I would like to discuss.

The business world and legal world are so closely intertwined it is often hard to separate the two: Securities laws, Accounting standards, Antitrust & Trade regulations. However, at times law librarians are thrust well beyond the legal world when it comes to business. Requests for annual reports, securities filings, parent/subsidiary information...etc. Thankfully the Internet as well as databases such as Edgar and Lexis or Westlaw can help with the latter requests. I’ve also found it very helpful to take a class (for me an economics class or a business law class to refresh my memory on business concepts and terminology) to get an overview of a certain discipline so I come away feeling I have a better grasp of the material. Not long after my economics class I received a request for legislative history material on the Bretton Woods

agreement. A legitimate request for legal materials regarding an economic agreement that prevailed from 1945-1971. I knew a little more after taking the class and this made things much easier to understand.

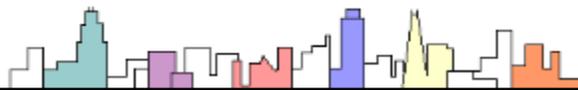
Another challenging discipline we often encounter are the sciences. The hard sciences I am thinking of

include medicine, engineering and intellectual property (IP actually being a field of law that relies heavily on the sciences). In working with products’ liability attorneys I often received requests for ANSI (American National Science Institute) standards and ASME (American Society of Mechanical Engineers) standards. With patent attorneys we would receive requests for actual patents. Before the dawn of the Internet that would really mean sending messengers or actually going to the local public libraries to make copies of the standards and patents. Medical requests involve using Medline or most recently PubMed (the older Medline database) to obtain an article for a Professor here at DePaul. Another heavily used database here at DePaul is ForensicnetBase, with a librarian on our staff being asked to give talks on this database as well as other Forensic (medical jurisprudence) resources. Colleagues & experts from other disciplines as well as taking advantage of free time for trial databases can be a help here.

At DePaul, the social sciences are a big part of the research we do for faculty and our various institutes. As part of a university we are very fortunate to have databases from many disciplines i.e., Academic Search Elite, J-Stor and Wilson Select Full Text to name a few. Projects here include: work on compiling Internet Privacy Surveys; compiling bibliographies — one regarding the Trafficking of Women and Children for a Human Rights Institute project; library staff giving lectures on materials in Immigration, Public Policy and Critical Race Theory.



The law applies to all areas of life. Consequently, law librarians are wise to extend their reading and searching beyond the general subject of law. With more sophisticated students and attorneys entering our organizations it behooves us to keep an eye open for opportunities to learn more about disciplines outside of the law. A class, a free trial, a new colleague that can give us a broader view of our field can only help. ■



## Libraries — of Various Sorts

By Doris L. Nuding  
Querrey & Harrow, Ltd.

Over the past several years, I have worked, as most of you know, with the EPIC Committee. While CALL concentrates on the legal field, there have been other types of libraries that have shown an interest in the organization at our seminars. I thought it would be interesting to research the existence of the different types of libraries. I hope this helps those librarians who are not aware of some of these resources.

We all are aware most communities have public libraries for the general population. We obtain a library card, and as long as we don't keep a book for a decade and incur overdue charges, we can check out books for our enjoyment, education or entertainment. Internet access is also available in most public libraries. In modern times, many other types of libraries have evolved.

While most public libraries have a myriad of subjects to choose from – there are also many libraries that we, as law librarians, deal with on a regular basis that specialize in certain subjects. Most universities have libraries somewhere within their walls that specialize in science, medical, legal, historical, and/or other subjects. Many of these are listed at: <http://www.lib.uiowa.edu/hardin/hslibs.html>. When a request comes to the library for an article, a book or legal research, it is important for the reference desk/researcher to know where to look or whom to contact.

In addition to knowing where to find information in hard copy, it is also helpful to know how to evaluate the sources available on the internet. In particular, see the following site for useful tips: [http://www.vuw.ac.nz/staff/alastair\\_smith/evaln/evaln.htm](http://www.vuw.ac.nz/staff/alastair_smith/evaln/evaln.htm). This site has links to various sources that review the criteria for internet resources.

The federal government and most states also have their own libraries. See <http://www.statelocalgov.net/50states-libraries.htm>. Inter-library loan is generally based on belonging to a library system within one's district and/or state. Once a library is affiliated with such an organization, the library can then borrow and/or loan materials within that network.

Why do we need to be aware of all of this? As law librarians, we are asked a myriad of questions each day. Librarians at reference desks are asked questions

that sometimes come from places we never thought existed. Unless we know where to *begin* our searches, answers or helpful resources may never be located.

In addition to specialty libraries, there are sites that link to genealogy and historical sites such as:

<http://www.illinoisgenealogy.org/archives.htm>; or  
<http://www.historyillinois.org/hist.html>.

Are you looking for a newspaper and do not have access to OCLC, try:

<http://www.refdesk.com/paper.html>

The internet provides, as we know, volumes of resources. In addition to informational sites, the internet also has lists of various organizations. Libraries can be located at <http://sunsite3.berkeley.edu/Libweb/>. Another site is <http://www.emmetmarvin.com/legal.htm>. In essence, with the click of the mouse, information is basically at our fingertips. There is not much that is not available to us if we know where and how to search. ■

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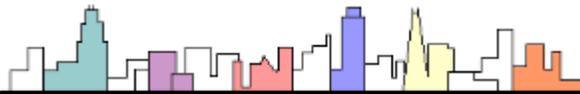
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## SLA: Smarty's Loss Agonizes

Roberta Fox

Lord, Bissell & Brook LLP

Anyone who ever thought stereotypically of librarians as a demure, quiet, tea-sipping bunch should have been with me in a Nashville sports bar as the favorite, Smarty Jones, heartbreakingly lost the Belmont Stakes—and the Triple Crown—to a thoroughbred named Birdstone. I was in Nashville to attend the 2004 Special Libraries Association Conference, and had actually just checked into the Gaylord Opryland Resort and Convention Center. It was really by coincidence I'd booked myself on an earlier Saturday flight. I knew I wanted to attend a Sunday morning tax roundtable breakfast; what I didn't know at the time, was that I would be so *very* interested in watching this particular race.

No sooner did I deposit my bags into my room, when I asked the bellman where the nearest sports bar was. There in that Nashville convention center bar, I found dozens of my professional colleagues watching several TVs, waiting impatiently for the late afternoon race to begin. I grabbed a table near the biggest screen and settled in with my Jack and Coke. Hey, I was in Nashville after all!

We thought Smarty had it made as they thundered into the home stretch. The room erupted into a fever pitch of screams and stomps as he pulled away from the field and seemed to have it in the bag. Drinks were toppled, (mine too, I'm afraid) tables were pounded on, and cocktail napkins flew prematurely into the air like victory pennants. These were *librarians*? But suddenly this lanky colt called Birdstone pulled up alongside the undefeated Smarty Jones, and started gaining on him. No. No! In the end it was Birdstone by a length. My horsewoman's heart just broke as the little horse from Pennsylvania got beat. I looked around the quieting room and noted I wasn't the only one dabbing my disbelieving eyes. Oh well, as they say, that's horseracing. On to the reason we were there: The 2004 Annual SLA Conference.

If you're wondering why there might be coverage of a Special Libraries Association Annual Conference in a CALL Bulletin, may I quickly point out SLA's growing Legal Division. The other important reason and overall special topic of this issue, is this: *we aren't just asked to find the law anymore*. I can't tell you how many times I've fished out the business card of a medical or pharmaceutical company librarian to ask

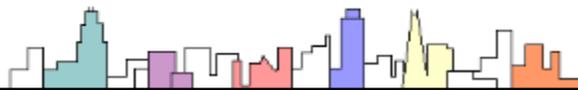
for research advice. My contacts in the financial services sector have helped me more times than I can remember, having access to expensive investment resources most law firms do not. I personally came to law librarianship after a 5 year run in an investment firm library, and made a point to keep everyone I knew just an "email away." The networking opportunities alone at these SLA Annual Conferences are well worth the price of admission. And by following the programs organized by the Legal Division chapter, I found a great deal of timely, pertinent information to take back to my Chicago law firm.

One overriding theme that dominated many discussions was "How are you coping with the transition from print to electronic?" and its related side, "How can one prevent this transition from breaking the budget?" One library director from a southern university law library regaled us with the scenario of an attorney with a white-knuckled grip on a *CCH Tax Reporter* exclaiming, "You'll have to pry it from my cold, dead hands!" Conjure up a southern accent as you read that phrase—a phrase I have since learned is the battle cry of the National Rifle Association. Outwardly we all laughed, but the words rang true. Our sources are changing formats and our spaces are growing smaller. Even for the more stalwart attorneys who aren't as tech-savvy as the rest, there may be no choice but to adapt to the transition. Providing both the electronic and print versions of a resource is a luxury few libraries can afford. One vendor suggested posing the question to our attorneys just that way. If they are presented with the choice of cutting back on print resources or approving a budget increase, the decision to discontinue a print subscription becomes theirs.

Vendors seemed to sympathize with our situation, and one in particular based her entire panel discussion on their efforts to keep costs of electronic comparable to print. To this I think to myself, "Okay for now, but what will you do in three years when we've committed to your electronic versions and can't go back?" I wouldn't exactly call this a *bait & switch* scenario, but we have to prepare ourselves for the inevitable. To prevent yourselves from being placed in that *bait & gotcha* position, one library director stressed negotiating with vendors using built-in inflation clauses.

Several discussions addressed the reference interview, and how technology has altered this essential part of our jobs. Live chat and instant messaging were a few of the emerging technology topics I found intriguing. On their intranet site one library boasts, "Live Help: Real people. Real help. Real fast." Another uses the

*continued on p.17*



### SLA continued from p.16

well worn phrase, “Ask a Librarian.” I think I posed a question in this session about electronically saving copies of these chats. I know I like to save all my regular email exchanges with attorneys for future reference, and wanted to know if it was feasible with the online chat format. Westlaw reference attorneys currently provide a service they call “Live Help,” but limits access to law students. The Westlaw reference attorney told me that upon request he emails transcripts of “chats” to the student. At the end of the online chat, a box pops up asking for an email address, and a transcript of the session is sent with 30 minutes. Intranets are far from new, as just about everyone has one nowadays. But I came back with some very helpful tips, such as posting a Q & A page to reduce the load of repetitive questions.

I learned some things about Google that I did not know. For a list of links to definitions, type **define: pro bono** and you’ll get a page and half of definitions from sources ranging from online dictionaries to universities. Quotation marks are not needed, and Google performs with its usual lightning speed. This feature works on acronyms, something both the legal and the library professions are hopelessly hooked on. Type **define: cobra** and you’ll learn the exact title, “Consolidated Omnibus Budget Reconciliation Act.” The tilde ~ placed directly in front of a word provides a list of synonyms. The – in front of a word (no space) acts as a shortened version of the Boolean operator not.

Do you ever notice how your note-taking skills and handwriting deteriorate as a conference wears on? I wonder if this has any relation to sore feet. I look at the notes of that first tax roundtable discussion and they are neat, legible and informative. By week’s end I was scribbling down all the jokes, such as “What do you get when you cross a librarian and a lawyer?” Ans. “All the information you want but you can’t understand it.” Since I can’t read the rest of my notes, I’ll wrap up this article with a word about this fabulous convention facility. The Gaylord Opryland Resort and Convention Center boasts over 600,000 square feet of meeting and exhibition space. Coming from Chicago—as most readers probably do—this may not seem terribly impressive. But what I found to be most convenient was the fact everything was actually under one atrium roof. For the duration of the conference I did not once need to step outside, board a shuttle bus, or wait for a taxi. Housed under this glass atrium ceiling were acres of lush gardens, fountains, waterfalls, and a winding river complete with riverboat. We all felt as if we’d stepped onto the set of *The Truman*

*Show*. I did hear a few complaints about finding meeting rooms, and the amount of walking required. But I didn’t mind at all, and have come to expect a few blisters from a conference of this magnitude. SLA Conferences and an occasional monthly SLA dinner meeting? I highly recommend them. By broadening your knowledge base of disciplines *outside* the law, you will be better able to serve your law library patrons. ■

The 2004-2005 CALL Nominations Committee is pleased to announce the slate of candidates for the 2005-2006 year. The candidates are:

#### **For Vice-President/President-Elect**

Mary Lu Linnane, DePaul University  
College of Law  
Deborah Rusin, Latham & Watkins LLP

#### **For Secretary**

Therese Clarke Arado, Northern Illinois  
University College of Law Library  
Julia Jackson, Brinks Hofer Gilson & Lione

#### **For Director**

Janice A. Collins, Sonnenschein Nath &  
Rosenthal LLP  
Lynn Leinartas, Jenkens & Gilchrist, PC

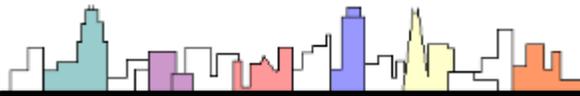
#### **Continuing on the Board next year will be:**

Naomi Goodman, President (Valparaiso University School of Law Library)  
Jean Wenger, Past President (Cook County Law Library)  
JoAnn Hounshell, Treasurer (Chicago-Kent College of Law Library)  
Jamie Stewart, Director (Chapman & Cutler LLP)

Additional nominations must be received by the CALL Secretary not later than January 1, 2005 in accordance with Art. IX, Sec. 3 of the CALL Bylaws.

**The biographies of the candidates will be published in the next issue of the CALL Bulletin and on the CALL Website (<http://www.aallnet.org/chapter/call>). Ballots will be mailed in February.**

CALL Nominations Committee, 2004-2005  
Christina Wagner, Chair; John Austin; Sally Baker; Kay Collins; Michael Schiffer



## Researching the Right to Wear Religious Garb in Public Schools in Europe: The Muslim Headscarf Issue: Religion and International Human Rights Law and Policy

By Lyonette Louis-Jacques, University of Chicago Law School

### The Issue

A recent issue of *Foreign Policy* had a 2-page article that caught my attention: Merve Kavakci, “[Headscarf Heresy](#)” (May/June 2004).

The author was an elected member of the Turkish Parliament who lost her seat and her Turkish citizenship within days of wearing her Islamic headscarf or *hijab* to work. In Turkey, headscarves are banned in public offices. She mentions in her article that, in February, France approved a ban on headscarves and other religious symbols from public schools, and that Germany and Belgium were considering similar bans. This seemed to me to be a developing religious human rights issue. How to find out more about it?

### News Sources

A search of [LexisNexis Academic Universe](#) for “headscarf” indicated that the Muslim headscarf has been a hot news item. You can search news categories such as “World News”, “Legal News” and “Non-English-Language News” (in major sources such as *Le Monde*). You can use news sources to find out more information about general developments in other countries and “Legal News” will often include references to cases, legislation, and relevant human rights instruments. For instance, there is this relevant article that you can find via “Legal News” which references the proposed French ban and provides an overview of the right to wear religious garb in public schools in the United States: Debbie Kaminer, “Religious Expression in the Workplace,” *New York Law Journal*, February 19, 2004, at 4 (v.231). Other news sources include ProQuest, EBSCOhost, Factiva (strong for foreign and business-related news), Yahoo!, and Google news (<http://news.google.com/>). General Google web searches can also lead to alternative news sources (human rights groups, religious organizations, government press releases, briefings, background, opinion pieces, special reports, etc.) (<http://www.google.com/>). See for example: “[Euro court backs ban on Muslim headscarf](#)” (*The Muslim News*, June 30, 2004).

### Specialized Agencies and Organizations

For additional news, reports, and current background information, also check the websites of [Amnesty International](#), Human Rights Watch ([Memorandum to the Turkish Government on Human Rights Watch’s Concerns with Regard to Academic Freedom in Higher Education, and Access to Higher Education for Women Who Wear the Headscarf](#)), and organizations and government agencies particularly concerned with religious human rights issues. The U.S. Department of State’s [Country Reports on Human Rights Practices](#), for example, includes sections on freedom of religion. The State Department also publishes the [International Religious Freedom Report](#).

See also the Council of Europe’s [European Commission Against Racism and Intolerance](#) (ECRI), the Office of the United Nations High Commissioner for Human Rights’ “Issues” pages ([OHCHR](#)), Open Society Institute’s EUMAP (reports on the situation of Muslims in France, Italy, the UK - <http://www.eumap.org/topics/minority>), the Commission on Security and Cooperation in Europe (CSCE) or [Helsinki Commission](#) (see [Religious Liberty: The Legal Framework in Selected OSCE Countries](#)), the Organization for Security and Co-Operation in Europe’s “[Freedom of Religion or Belief](#)” page, and the [International Helsinki Federation for Human Rights](#).

Women’s rights organizations are also resources (see e.g., [Karamah: Muslim Women Lawyers for Human Rights](#) and the [Muslim Women’s League](#) (includes articles on religious persecution of Muslims in Europe and “Muslim Dress in Dangerous Times”). You can identify relevant other organizations by using specialized research guides such as Marci Hoffman, “[Researching Religious Freedom Issues](#)”, Women’s Human Rights Resources’ “[Religion and Culture](#)” page, and the University of Minnesota Human Rights Library’s “[Study Guide: Freedom of Religious Belief](#)”.

*continued on p.22*

Q.

QUESTION:  
Why does West support  
Law Librarians?



Anne Ellis,  
Senior Director,  
Librarian Relations

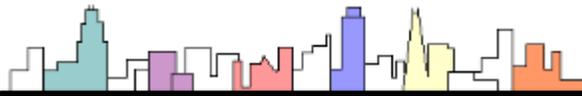
ANSWER:  
Because we understand the value  
they bring to the legal profession.

Law librarians have always been integral to the practice of law, and West has been their partner all along. That's why our Librarian Relations program exists – to offer the support and resources you need to help you better serve your patrons and demonstrate your value to your organization. From a company that's been supporting the law for over 130 years, you shouldn't expect anything less.

Visit us online at [west.thomson.com/librarians](http://west.thomson.com/librarians).

Real People. Real Partners.

THOMSON  
WEST



## First Project a Huge Success with More to Come!

By Julie Pabarja, Piper Rudnick

139 boxes of crayons, 226 folders, over 600 pens, 217 notebooks, 11 backpacks, ... this is just a sample of what the Community Services Committee collected at the first service project of the year. Thanks to all of you who helped make this service project a huge success! A special thanks goes to the Library staff at Sidley, Austin, Wood & Brown who worked hard to organize, collect, and deliver over 85 boxes of supplies to the Homeless Education Program office of the Chicago Public Schools. All together, CALL donated over 100 boxes filled with supplies. The kids and schools will benefit greatly from your generosity.

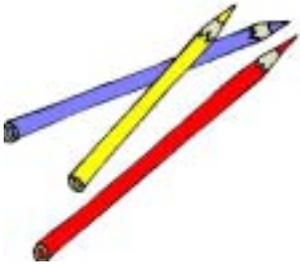
The Committee would like to invite you to participate in the upcoming service projects and hope that you will make them a success too.

At the November meeting, CALL members will write letters to our troops in Iraq. With the holidays coming up, this project is a great way to remember our soldiers who will not be home with their loved ones. The letters will be collected at the November 17 breakfast meeting.

In the month of December, CALL members will have the opportunity to participate in WTTW's Membership Drive. Phone volunteers will sign up new WTTW members for a few hours on a Saturday. CALL has participated in this project in the past, and the committee is excited about bringing it back.

At the January meeting, CALL will team up with SLA to collect items for the Anti-Cruelty Society. Some suggested items include towels (new or used), rabbit food, dog toys, cat toys, beef or chicken flavor baby food, and canned dog and cat food. This is a great way to help out our furry friends.

The Committee thanks you for your support and participation in these projects. Check out CALL's website and listserv for more information. ■



## PROFESSIONAL READING

By Sheri Lewis  
The University of Chicago

Austen, Ian. "A New Rule of Cursor Control: Just Follow Your Nose." *The New York Times*. (28 October 2004): G1.

This article introduces the latest cursor control method aimed at replacing the traditional mouse – the nouse – a device allowing manipulation of computer functions with facial movements.

Earley, P. Christopher and Mosakowski, Elaine. "Cultural Intelligence." *Harvard Business Review* vol. 82 no. 10 (October 2004): 139.

In this thought provoking article, the authors describe the essential skill of cultural intelligence – the ability to understand and effectively navigate new environments and surroundings – suggest ways managers can diagnose and improve their own cultural intelligence.

Frauenfelder, Mark. "Sir Tim Berners Lee" *Technology Review* vol.107 no. 8 (October 2004): 40.

The author conducts an interview with the recently knighted inventor of the World Wide Web and describes Mr. Berners-Lee's next vision for the future – the Semantic Web in which definition tags are added to content on web pages.

Gilbert, Alorie. "RFID: Coming to a Library Near You." *Cnet news.com* 18 October 2004. Available at: [http://news.com.com/RFID%2C+coming+to+a+library+near+you/2100-1012\\_3-5411657.html](http://news.com.com/RFID%2C+coming+to+a+library+near+you/2100-1012_3-5411657.html)

In this timely article, the author describes the emerging movement in libraries of using RFID (radio frequency identification) tracking technology for various efficiencies including locating lost and misplaced books and self-checkout. Also discussed our apparent downsides to this movement, including cost and patron privacy.

Goldfarb, Jeffrey. "Google Launches Amazon-Style Book Search Business." *USA Today* 6 October 2004. Available at : [www.usatoday.com/tech/news/2004-10-06-google-print\\_x.htm](http://www.usatoday.com/tech/news/2004-10-06-google-print_x.htm)

The author describes the Google Print service released in October 2004 which enables publishers to make imaged pages from their books available for free and accessible through Google search results.

*continued on p.21*

**PROFESSIONAL READING** cont. from p.20

Heining, Andrew and Case, Christa. "Are Book Tags a Threat?" *The Christian Science Monitor*. vol. 96 no. 218 (October 5, 2004): 17.

This article briefly reviews the RFID (radio frequency identification) technology emerging in some libraries and the security and safety concerns associated with it.

Jackson, Gregory A. "Open Source is the Answer. Now What Was the Question?" *The Chronicle of Higher Education*. vol. 51 no. 5 (September 24, 2004): B17.

Mr. Jackson provides a clear and concise overview of the term, open source, and presents two arguments in favor of this type of software, and explains why it is the right answer to various questions institutions face.

Lamb, Brian. "Wide Open Spaces: Wikis, Ready or Not." *EDUCAUSE Review* vol. 39 no. 5 (September/October 2004): 36-48.

In this informative article, the author spans a universe of topics related to wikis (derived from the Hawaiian word for "quick"), beginning with a simplistic discussion of what they are to their advantages, common uses and objections, technical comments, and the future of this technological development.

Liebler, Raizel. "Are Libraries Places to Learn or Engage in Illegality?" *LLRX.com*. 24 October 2004. Available at <http://www.llrx.com/features/roleoflibraries.htm>

Ms. Liebler discusses this issue in light of three opinions of the United States Supreme Court, spanning the 1960s to today's era of the USA Patriot Act – from silent protests to censorship.

McGuire, David. "Key Internet Domain Up for Grabs." *Washington Post*. 25 October 2004. Available at: <http://www.washingtonpost.com/wp-dyn/articles/A60758-2004Oct25.html>

As ICANN (Internet Corporation for Assigned Names and Numbers) begins to decide which company will replace VeriSign as the operator of the registry for .net, the world's fourth largest Internet domain, the stakes are high for the candidates in the running and for the financial gains and losses to be determined by the outcome.

Mossberg, Walter S. "Technology: The Mossberg Makeover." *The Wall Street Journal*. 22 October 2004: W1.

The author leads a willing subject through a technology makeover suggesting basic methods for upgrading the participant's digital lifestyle to

the latest in five areas: a laptop, a digital camera, a photo printer, a digital cellphone and a digital music player.

Notess, Greg R. "The Changing Information Cycle." *Online* vol. 28 no. 5 (Sep/Oct 2004): 40. Available at: [www.infotoday.com/online/sep04/OnTheNet.shtml](http://www.infotoday.com/online/sep04/OnTheNet.shtml)

Mr. Notess ponders the ways that the Internet has altered how information moves through our lives in terms of its dominance as an access point, its flexibility in meeting various information needs, its ability to serve as publisher and distributor of content, and its accessibility to the population at large.

Robbins, Stever. "Tips for Mastering E-mail Overload." *HBSWK: Harvard Business School Working Knowledge*. 25 October 2004. Available at [http://hbswk.hbs.edu/tools/print\\_item.jhtml?id=4438&t=globalization](http://hbswk.hbs.edu/tools/print_item.jhtml?id=4438&t=globalization)

The author provides some basic tips for writing more effective e-mail messages, those likely to be read, and for managing the onslaught of messages that invade your e-mail inbox.

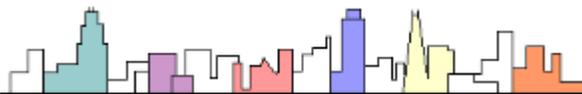
Schucha, Bonnie. "Searching Smarter: Finding Legal Resources on the Invisible Web." *Wisconsin Lawyer* vol. 77 no. 9 (September 2004): Available at [www.wisbar.org/wislawmag/2004/09/practice.html](http://www.wisbar.org/wislawmag/2004/09/practice.html)

Ms. Schucha explains the phenomenon known as the invisible web and the content that inhabits it through dynamically created web pages including legal information in the public domain.

Singh, Shiv. "Intranet Trends to Watch For." *LINE 56*. 31 August 2004. Available at <http://line56.com/articles/default.asp?ArticleID=5913>

The author reviews eight recent trends and provides advice to intranet managers on how to take advantage of the newest developments to make the most of your institution's internal communication system. ■





### ***Right to Wear Religious Garb cont. from p.18***

Benoit Tabaka's "[Le port d'un signe religieux](#) (the wearing of a religious symbol) is a particularly useful compilation of French-language resources. He includes links to jurisprudence (of the Conseil d'État and several administrative tribunals), analyses, documents, and works on the topic, with a focus on the wearing of religious garb in public schools in France. Besides this special dossier or file, Mr. Tabaka's site links to general civil and constitutional rights resources.

### **Journal Articles**

For hot topics in human rights, besides news stories, you can also look for journal articles. LexisNexis Academic Universe has a "Legal Research" section that you will find useful. Under "Law Reviews", you will find full texts of law journal articles published in the past 20 years. You will also find another link to "Legal News", links to U.S. statutes and cases, *International Legal Materials* (source of treaties, UN resolutions, and other key international documents), and to statutes and/or cases for the following countries: Australia, Brunei, Canada, England, Hong Kong, Ireland, Malaysia, New Zealand, Northern Ireland, Scotland, Singapore, South Africa.

A search for "headscarf" in "Law Reviews" yields nine law journal articles that have been published in the past six months, including these two that look promising: Elisa T. Beller, "The Headscarf Affair: The Conseil d'État on the Role of Religion and Culture in French Society", 39 *Texas International Law Journal* 581 (Summer 2004) (recent enough to cover the new February 2004 French law!); Edward J. Eberle, "Free Exercise of Religion in Germany and the United States", 78 *Tulane Law Review* 1023 (March 2004).

Law journal articles will give you background information about a topic and citations (references) to related books, other journal articles, domestic constitutional provisions, legislation, and case-law, foreign government documents, treaties, international human rights instruments, etc. They are great starting points.

Other e-journal databases include [Hein-On-Line](#), [JSTOR](#), and [EBSCOhost](#). Both Hein-On-Line and JSTOR include full runs of journals back to their very first volume (some starting in the 1800s). For example, you can find the full text of the following article in Hein-On-Line: "Religious Garb in the Public Schools: A Study in Conflicting Liberties", 22 *University of Chicago Law Review* 888 (1955). Hein-On-Line also includes the full texts of U.S. treaties. JSTOR covers disciplines other than law, such as history, philosophy, and political science. Look particularly for the *Human Rights Quarterly* in these two databases.

The *Human Rights Quarterly* is a major interdisciplinary human rights journal. It is available in full text via the [Project Muse](#) database. An "Advanced Search" in Project Muse for "headscarf" limited to the *Human Rights Quarterly* yields a few articles, but "hijab" yields about 30 related articles covering different disciplinary aspects of the issue. Note that law and non-law journal indexes such as LegalTrac, Index to Legal Periodicals, Web of Science/Knowledge, The International Bibliography of Periodical Literature (IBZ) (good coverage of European periodicals), FRANCIS (Humanities and Social Sciences), ATLA Religion, and PAIS International are also worth checking on the Muslim headscarf issue. Links to all these resources are available via:

<http://www.lib.uchicago.edu/e/law/db/ej/> and  
<http://www.lib.uchicago.edu/h/db>.

### **Books**

News sources and journal articles will sometimes reference key books on a human rights topic. To find other books on the same topic, you can use the Library Catalog and WorldCat. If you search in these catalogs for the books you found referenced in your current literature search, you can use the subject headings these books have to find similar books. You can also perform keyword/anywhere searches in these catalogs to identify relevant books, government documents, reports, studies, etc. Selected subject headings that look useful for finding books on religious human rights in Europe, with a special focus on the banning of Islamic headscarves in public schools, include: FREEDOM OF RELIGION — EUROPE; HUMAN RIGHTS — RELIGIOUS ASPECTS; HUMAN RIGHTS — RELIGIOUS ASPECTS — ISLAM; RELIGION IN THE PUBLIC SCHOOLS; ISLAM AND POLITICS — EUROPE; MUSLIMS — EUROPE; EUROPE — ETHNIC RELATIONS; MINORITIES — LEGAL STATUS, ETC.; CIVIL RIGHTS — EUROPE; EUROPEAN COURT OF HUMAN RIGHTS; EUROPEAN COMMISSION ON HUMAN RIGHTS; CONVENTION FOR THE PROTECTION OF HUMAN RIGHTS AND FUNDAMENTAL FREEDOMS (1950). "Europe" can be replaced with "France", "Germany" and other individual countries. These books look like they would be particularly helpful: Carolyn Evans, *Freedom of Religion Under the European Convention on Human Rights* (New York: Oxford University Press, 2001) and *Religious Human Rights in Global Perspective* (John Witte, Jr. & Johan D. van der Vyver eds., Boston: Martinus Nijhoff, 1996). Sources for finding books are listed at: <http://www.lib.uchicago.edu/e/law/findbooks.html>.

*continued on p.23*

**Right to Wear Religious Garb cont. from p.22****European Law**

Armed with all this background information, you can now go directly to the primary sources of information (or you could reverse the step and seek the national laws and cases first). Many European countries publish their laws on the Internet. For France, the portal to legal information is [Legifrance](#). It includes links to the full texts of the French Constitution, French codes, regulations, jurisprudence/case-law, international treaties, and the official gazette of laws, the *Journal officiel*. Legifrance also includes legislative history or background documents related to proposed legislation under "Dossiers législatifs". The law related to headscarves in public schools is:

[LOI n0 2004-228 du 15 mars 2004](#) encadrant, en application du principe de laïcité, le port de signes ou de tenues manifestant une appartenance religieuse dans les écoles, collèges et lycées publics

Links to other databases of foreign law are available via LexisNexis Academic Universe (described above), [LLRX.com](#) (legal research guides for over 50 countries), New York University Law Library ("[Foreign Databases - By Jurisdiction](#)"), and the World Legal Information Institute or [WorldLII](#).

For the European region, the most relevant treaty is the [European Convention on Human Rights](#) - Article 9 of which covers freedom of thought, conscience and

religion. European Court of Human Rights or [ECHR](#) jurisprudence on Article 9 can be identified via the [HUDOC](#) database. A search of HUDOC for "headscarf" yields the [Case of Leyla Sahin v. Turkey](#) (Application no. 44774/98) decided on June 29, 2004 related to the ban on wearing the Islamic headscarf in educational institutions.

The ECHR's case-law is also online in the law school versions of the LexisNexis and WESTLAW databases and printed in the *European Human Rights Reports* (KD5.E9085) and *Reports of Judgments and Decisions* (KD19.C8A30501) or *Publications of the European Court of Human Rights, Series A, Judgments and Decisions* (XXKJC5132.A52E88).

**Conclusion**

With these resources, it is possible to obtain current, up-to-date information about a human rights issue including related legal documents. These are just a few of the resources that could be used to research the issue of headscarf bans in public schools in European countries. For a broader view of the universe of human rights research resources available, I recommend reading the "Human Rights" chapter of the American Society of International Law's [Electronic Resources Guide](#), the [bibliographies](#) at the University of Minnesota Human Rights Library website, United Nations Dag Hammarskjöld Library's "[Human Rights Research Guide](#)", and my "[Human Rights: An Interdisciplinary Bibliography and Research Guide](#)". ■

<b>CALENDAR</b>
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December 7, 2004  
CALL Executive Board Meeting  
Chicago, IL

January 4, 2005  
CALL Executive Board Meeting  
Chicago, IL

January 13, 2005  
(Joint Meeting with SLA-IL)  
CALL Business Meeting,  
Chicago IL  
[www.ala.org](http://www.ala.org)

March 8, 2005  
CALL Executive Board Meeting  
Chicago, IL

March 23, 2005 (tentative date)  
CALL Business Meeting  
Chicago, IL

April 12, 2005  
CALL Executive Board Meeting  
Chicago, IL

May 10, 2005  
CALL Executive Board Meeting  
Chicago, IL

May 20, 2005  
CALL Business Meeting  
Chicago, IL

June 5-8, 2005  
Special Libraries Association  
Annual Meeting  
Toronto, ON, Canada  
[www.sla.org](http://www.sla.org)

June 23-29, 2005  
American Library Association  
Annual Meeting  
Chicago, IL

July 16-20, 2005  
American Association of Law  
Libraries Annual Meeting  
San Antonio, TX  
[www.aallnet.org](http://www.aallnet.org) ■



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