

CALL Bulletin

2006/07 Executive Board Slate

Presented by CRIV

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FROM THE EDITORS**By Deborah Rusin, Latham & Watkins LLP****Deborah.Rusin@lw.com and****Roberta Fox, Lord, Bissell & Brook LLP****RFox@lordbissell.com**

Traditionally, one could say that the “special issues” of the Bulletin are seen in the winter and summer issues. However, there is no denying that this spring issue of the Bulletin is indeed “something special.” In this issue, you will find in addition to our regularly featured columns such as “Whatever Happened To...,” “Working Smarter,” and the “Professional Reading Column,” the photos and bios of the candidates for office of Vice President/President Elect, Treasurer and Director who are running in the upcoming CALL election.

But, that is not all. You will also find an entire special section presented by CALL’s Committee on Relations with Information Vendors. Here you will discover wonderful and informative articles on such topics as Loislaw and Versuslaw by Therese A. Clarke Arado. I myself must admit that I was pleasantly reminded about these two services, and that the other “two big players” are not the only games in town. There is also an article about LexisNexis flying under the radar by Tom Keefe. In this article Tom assures us a self-respecting law librarian can carry on. We also have an article about LLMC’s digital library by Eugene Giudice and Julienne Grant. I must admit before I read this article, I was completely in the dark as to what the Law Library Microform Consortium (LLMC) was, let alone what it had to offer. This may just help me deal a little better with the inevitable shrinking of the paper library collection and the eventual deterioration of the paper volumes I love so much (yes, I love the paper). However, after reading this article, my fears that once we toss out the paper copy, the source is gone forever subsided. The authors reassured me digital may be the answer. Lastly, for this special section we have an article on Hein’s recent changes with regards to their supplying monographs by Gail Hartzell. Despite the changes in monograph suppliers, they are still coveted.

Then, not to go without mentioning, we also have in this issue the CALL Public Affairs Update (page 13): Senator Richard J. Durbin has been named CALL’s 2005 Legislator of the year for his work in regards to the USA Patriot Act. We, the editors, felt this was so important it would have been an injustice not to mention it in our letter.

I think that most of us agree it’s difficult at times to keep up with everything that’s happening in the library world locally, not to mention nationally. For this reason we hope you particularly enjoy this issue of the *CALL Bulletin*, and appreciate all of our collective efforts to keep you informed of important issues in the local and national law library communities. ■

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Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. Direct questions, articles, or other items of interest to the co-editors:

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<u>Issue</u>	<u>Deadline</u>
Fall	August 1
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Summer	May 1

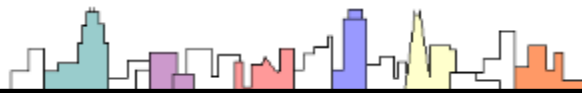
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President's Letter

By Naomi Goodman, Valparaiso University School of Law Library

Naomi.Goodman@valpo.edu

Dear Members,

CALL, like all associations that serve similar groups, must look forward, to grow and help its members grow professionally. In the past, we have often advocated for particular legislation, both as an association and as individuals. Through the initiative of our Public Affairs Committee, we moved forward by recognizing the long-term efforts of a legislator who has consistently fought for freedom of speech and other civil liberties, with our first Legislator of the Year Award. (Details are on page 13.)

But it's important to look backwards at what CALL has done successfully in the past – and repeat these successes today, maybe with variations. This year, the Continuing Education Committee, with great results, revisited a format that had not been used in several years (the Brown Bag lunch), to give members the opportunity to learn about new formats and technologies that are important to libraries.

There are several sources to find what we have done well in the past. Our Bulletin contains annual reports from committees, their interim reports about individual programs, or, even better, short articles on programs and events, and the summary minutes of board and business meetings. Other sources are the manuals or files that are passed on from committee chair to new committee chair, and our archives, but the Bulletin is the most accessible, especially now that issues are online.

While browsing through past issues of the Bulletin, the President's letter written by John Klaus in December 2001 caught my attention. He wrote about our business meetings/lunches and mentioned several important factors that apply equally today – that generous sponsorships from Chicago vendors enable us to continue to have business lunches in the Loop, certainly not an area known for cheap food; that as well as the cost of the food, we must pay taxes and service charge; and that many members pay for their own lunch. He mentioned that for the first time, a business lunch broke the “thirty dollar barrier,” a step obviously taken with some regret.

Four years later, we have avoided breaking the “thirty dollar barrier” again. Prices to members for last year's business meetings ranged from \$17 for a hot breakfast buffet at the University Club of Chicago, to \$24 for a plated lunch at the Allegro hotel, and this year prices have again been kept very reasonable. In addition to coming up with a reasonable

price per member, the Meetings Committees must set the price to break even for each meeting. Since there are several unknowns, the most important of which is how many members will attend, pricing a lunch is an art, not a science. Yet the Meetings Committees have consistently done a great job of coming close to this target.

Rather than stay with one venue, they have been proactive in investigating restaurants as well as hotels, comparing the base price and the substantial “extras” such as taxes, gratuities, and maybe room charges, and different formats such as buffets and family style, and have come up with a wonderful variety of new locations that serve great food and provide good service. Some of these locations are repeated by popular demand – our annual meeting at Maggiano's comes immediately to mind - but due to the work of the Meetings Committees we are able to enjoy variety as well as good food.

Even with comparatively benign inflation during this period, prices creep up – never down! The Meetings Committees have done well in continuing to provide us with lunches that are affordable, and restaurants and hotels that are enjoyable. But there is always the law of unintended consequences. Along with interesting and varied speakers, good locations and reasonable prices have led to increased attendance. Over the last eight meetings, attendance has grown, varying from 72 (about a quarter of our members) for our November 2004 breakfast meeting to 129 (over 40% of our members) for our May 2005 annual meeting. Could there be a downside to this great member participation? Whether we have 90 or 130 attending a lunch meeting, we receive the same sponsorship. Obviously, for 130 members, a sponsorship doesn't go as far per member as for 90. Also, the more members attending meetings, the fewer restaurants and hotels there are with rooms that can accommodate us.

As we go forward, the Meetings Committees, and the Boards, will be challenged to find solutions to guarantee the continued success of our meetings. Because business meetings are a popular and essential part of CALL, and because members have been creative in meeting challenges in the past, I am confident that our meetings will continue to be successful in the future.

Best wishes, and may spring be just around the corner as you read this,

Naomi

CALL Executive Board Minutes Summary

By Julia Jackson, Brinks Hofer Gilson & Lione

jjackson@brinkshofer.com

Date: October 11, 2005

Place: AALL Headquarters

Members present: Janice Collins, Naomi Goodman, JoAnn Hounshell, Juli Jackson, Mary Lu Linnane, Jamie Stewart, and Jean Wenger

Committee Chairs present: Carol Klink, Chair, Archives Committee; Laura Ikens and Lynn Leinartas, Co-Chairs, Public Relations Committee

I. Meeting called to order

Meeting was called to order at 9:05 a.m.

II. Agenda approved

The agenda was approved.

III. Committee Charge – Archives Committee

Carol Klink, Chair of the Archives Committee, came in to discuss plans for the Archives Committee this year. The working papers of the committees are what should be submitted to the Archives each year. The Archives Committee will determine what Bulletins, Handbooks, and Directories are missing and send a list to the membership. The Committee is starting to scan material so it can be added to our website.

IV. Minutes

Minutes for the September 2005 meeting were approved as amended.

V. Treasurer's Report

Income and deposits for September totaled \$4,179.00 and expenditures totaled \$7,968.89. Actual balance at the Harris Bank to reflect deposits and outstanding checks is \$27,093.81. The Northern Trust balance as of the 3rd of the month is \$4,067.26. Current paid membership is 287 and current total membership is 309.

VI. Old Business

Mary Lu Linnane attended the AALL Education Summit. Mary Lu provided a nice summary to the Board. The goal of the summit was to identify those areas of professional development that should be the primary focus of AALL as the national organization, as well as those of the SIS's and the chapters outside of the annual meeting. The responsibilities of AALL were determined to be to act as a clearinghouse for professional development; to provide grants and other incentives for development of programs; to offer technical

expertise and a technical platform to assist Chapters and SIS's in educational activities; to see to repackaging and distributing annual meeting materials to members who are unable to attend; and to create a speakers' bureau database. The responsibilities of the SIS's were determined to be to develop content and programs relevant to the section; and to monitor and convey to AALL the education needs of the section. The responsibilities of the Chapters were determined to be to provide local content and programs; to partner with local resources; and to provide AALL with information about local and individual member needs.

CALL awarded one grant to the ORALL conference in Indianapolis in October, however it was returned due to illness.

The AALL Annual Meeting VIP program was developed to show people of authority the importance of law libraries. There is a lot of information on the AALL website about the program.

VII. Committee charge – Public Relations Committee

Laura Ikens and Lynn Leinartas, Co-Chairs, Public Relations Committee came in to discuss the committee plans for the upcoming year. They are looking into developing a speaker's bureau. They are looking into the database the Solo's have put together to see if it is a good model to follow. They are also working with the Community Service Committee to get various pictures that would be good for Spectrum, AALL, and the CALL website. They are also looking into getting member articles on the website and a frequently asked questions page for publishing an article. The Wisconsin law librarians' website has this type of information. The Public Relations Committee is also working with the Placement/Recruitment Committee on a brochure. They would like to put this on the website. They would also like to have all the CALL graphics on the website. Finally, they are working on a public relations manual. The committee is trying to make things more organization centric instead of people centric. The committee charge is to follow through on what they have outlined.

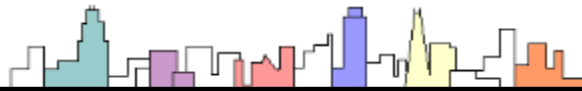
VIII. New Business

The 2006/2007 Board slate is as follows:

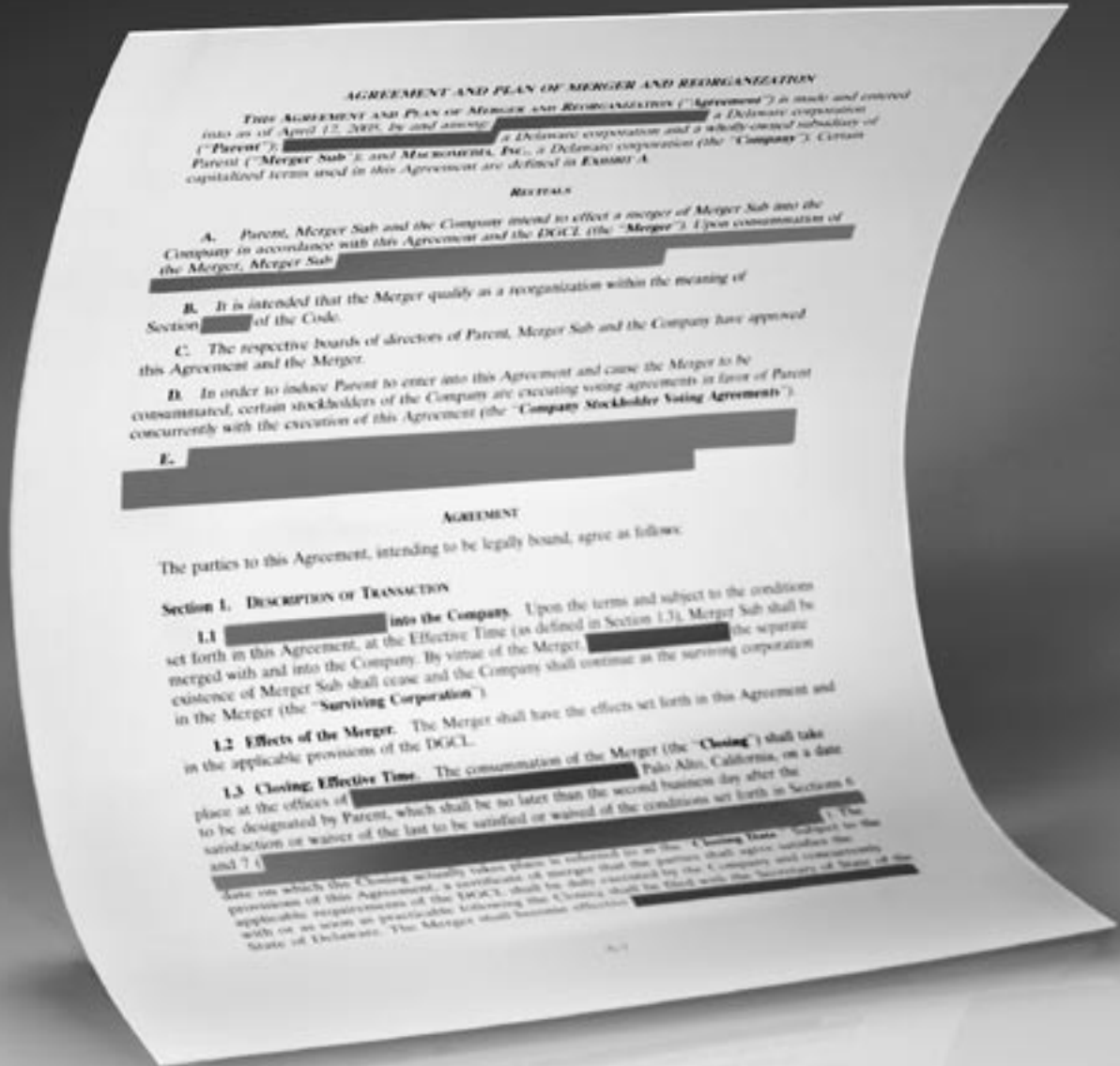
President:

- Holly Lakatos, Chicago-Kent College of Law Library
- Deborah Rusin, Latham & Watkins LLP

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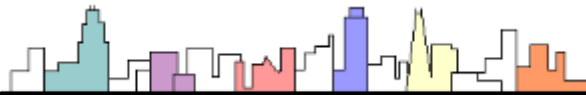
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October Exec. Board Minutes cont. from p.4

Treasurer:

- Anne Abramson, John Marshall Law School
- Therese Arado Clarke, Northern Illinois University College of Law Library

Director:

- Kathleen Bruner, Barack Ferrazzano Kirschbaum Perlman & Nagelberg
- Maureen Burns, Jones Day

The November business meeting does not have a speaker yet.

The Elections Committee provided the Board with a report on electronic voting. It is a great report. Costs are not as much as initially thought. Also, it will save time in the voting process and the counting process and there will be no lost ballots. The Board approved to allow the Election Committee to proceed with electronic voting.

A member requested that the Board review the "No walk-in" policy. The member did not respond in time to attend the September Business meeting at the Hotel Allegro. The Board reviewed the policy and decided it will remain the same.

IX. Committee Reports

Placement and Recruitment Committee has scheduled a meeting for next week.

The Community Service Committee purchased a hand-truck for about \$48.00. They are going to put the CALL logo with the skyline on the cart.

The Membership Committee felt that the greeting project at the first meeting had some problems, namely, identifying the new members as they arrived at the meeting. Naomi Goodman thinks that having stickers on the new members name tags would be helpful. The Board decided that the greeting program should continue for all meetings. The Membership Committee also would like the Board to discuss if we would like to continue handing out the paper directory. This will be put on the December agenda.

The Meetings Committee would like to remind the membership to let one of the Chairs know if they are attending, but their companies are sending the check and the registration and check may be slow arriving. It causes problems when the committee doesn't know. They would also like a member of the Membership Committee to sit at the desk. This person would be responsible for connecting the new members with the greeter.

XI. Adjournment

Meeting was adjourned at 11:48 a.m.

Submitted by: Juli Jackson
17 October 2005

Amended by: Naomi Goodman
8 November 2005



Date: November 8, 2005

Place: AALL Headquarters

Members present: Naomi Goodman, JoAnn Hounshell, Mary Lu Linnane, Janice Collins, Jean Wenger, Jamie Stewart

Member Absent: Juli Jackson, Secretary. Minutes were taken by Jamie Stewart

Committee Chairs present: Julienne Grant, Relations with Vendors Committee, Margaret Schilt and Keith Ann Stiverson, Public Affairs Committee.

I. Meeting called to order

Meeting was called to order at 9:03 a.m.

II. Agenda approved

The agenda was approved.

III. Minutes

The minutes for the October 11th meeting were approved as amended.

IV. Treasurer's Report

Income and deposits for Oct. totaled \$511.00. Expenditures for Oct. totaled \$1,660.01. The balance in the Harris account on last day of month was \$26,410.46. The balance in the Harris account reflecting uncleared checks was \$25,974.24. The balance in the Northern Trust account was \$4,067.26.

The amount CALL pays in liability insurance was adjusted downward from \$463.50 to \$309.00 since the insurance carrier changed and the new insurance company, Hartford Insurance, charges only \$1.00 per member. The previous insurance company, Mesirow Insurance Services, Inc. charged \$1.50 per member. This fee is paid through AALL.

Current paid membership is 296. Total membership to date is 309.

The 2005/2006 budget as revised 10/11/05 is the final version.

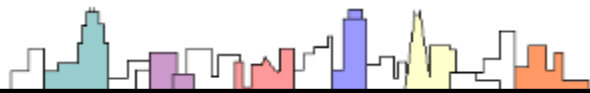
V. Committee Charge

Relations with Information Vendors Committee. Julienne Grant, Chair.

The committee has 8 members. The committee met Oct. 28 and had 4 members present.

The committee would like to plan reverse site visits between CCH and CALL member libraries. This was done in Oct. and Nov. of 2000 and was successful. CCH would like to do this again. The committee is working with Barbara Johnson from CCH. They would like to conduct these in mid-Feb. to mid-March. They will select four libraries: one academic, one law firm, one government and one corporate for these visits. The purpose of these are for CCH to observe and understand how their materials are physically processed and used in different types of library settings.

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It was decided that the committee should choose the libraries that would suit the project best rather than send an announcement to the CALL ListServ asking for volunteer libraries. JoAnn Hounshell offered Kent Law Library for the academic library, subject to approval by Keith Ann Stiverson. Other libraries suggested for consideration for the visits were the William J. Campbell Library of the US Courts, the US Department of Justice library, the Railroad Retirement Board library, Sonnenchein's library, and the Federal Reserve Board library. These visits will not be open to the rest of the CALL membership. They will involve the library, a CCH representative and a member of the Relations with Information Vendors Committee. A report will be written on each visit by the committee member and a final report will be written by CCH and these will be shared with the CALL membership via the CALL website and will be published in the *CALL Bulletin*.

The committee had a question about the committee's duties. They feel that it is stated differently in different places. They wanted to know if they should be evaluating products or not. The *Bulletin* can publish reviews and evaluations of products, but these should be independent in tone - they cannot be advertising in disguise for a particular publisher. The committee would like to write articles about the vendors and products for a special section of the spring issue of the *Bulletin*. It was suggested that articles on products unique to Illinois would be helpful.

VI. Old Business

(a) ORALL meeting

Naomi reported on the ORALL meeting held in Indianapolis Oct. 12th to 14th. There were 6 CALL members there and 6 more who are CALL and ORALL members. Nearly all of the CALL only members were vendors, but they attended as registered participants. It was a very good meeting.

(b) November business meeting

Mary Lu reported on the plans for the Nov. business meeting, which is Nov. 18th at CBA beginning at 8:30 a.m. David Guinn is the speaker. He is the Executive Director of DePaul's Human Rights Law Institute. He will talk about the group's efforts in re-establishing the libraries at 3 law schools in Iraq.

(c) Elections

Susan Siebers will make an announcement at the Nov. business meeting about the switch to electronic voting, then Naomi will send this message that the Board approved via the CALL ListServ.

The message will also go in the next *Bulletin*.

There was a question raised about on what date a person is considered to be a member for voting purposes. It was agreed by the Board that to be eligible to vote a person must be a voting member of CALL as of February 21st, and that to be considered a member their membership form and dues must have been received by the Treasurer. The Board agreed that we should state at exactly what time voting will be terminated. This will be at 11:59 p.m. on March 15th. The Board also agreed that Susan Siebers, as Elections Committee chair, will be the Administrator of the election, and that this should be stated somewhere. The electronic voting will be similar to AALL's voting. A person will receive an e-mail message after the vote is completed, acknowledging that their vote was received by the system. Naomi asked if we wanted that message to state who the person voted for, and we all agreed that we did not want it to state that. No other chapter in AALL, by the way, has moved to electronic voting yet. It was suggested that Susan write an article about the process that the committee has had to go through to achieve this for the *AALL Spectrum* and the *CALL Bulletin*. It would be informative for other AALL chapters and would be good PR for CALL.

(d) AALL VIP Visitor and Connected Program

Naomi tried to register CALL for a slot in the programs at the AALL Annual Meeting, but was turned down for her first choice. She is going to re-submit the application and ask for Mon. from 10:15 to 1:30 as our first choice, and Sun. from 11:45 to 1:15 as our second choice. This is the time that we can have our VIP give an educational program or talk to CALL members and interested AALL members. It's a chance for CALL members to gather and it's good PR for CALL.

VII. New Business

(a) March 2006 meeting

Mary Lu has been considering having Steve Bojira, author of *Courtroom 302* as the speaker. He would like to have this be a book signing and book sale as well. The Board approved the idea.

The meeting is March 23rd. A site for the lunch and meeting has not yet been selected. The meetings committee is considering Petterino's and Lalo's.

VIII. Committee Charge

Public Affairs Committee. Keith Ann Stiverson and Margaret Schilt, Co-Chairs.

The committee chairs were thanked for the Legislative Update handed out at the September Business meeting and put up on the CALL web site. The fact that it is on the web site needs to be pointed out to the membership by the public affairs committee via the ListServ. They will continue to provide CALL members with these updates.

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November Exec. Board Minutes cont. from p.7**(a) Durbin Resolution**

The committee has written a resolution honoring Senator Richard J. Durbin for “his contributions to the nation’s libraries” and thanking him for his “dedicated service” by “naming him the first CALL Legislator of the Year.” This is for his work on the SAFE Act that will improve the USA Patriot Act by providing safeguards and reasonable limits. The Board thinks that honoring Senator Durbin is a great idea. There was a bit of concern about the whether or not we want to set this up an annual award, but the committee chairs say that that it is not their intention that an award be given each year.

A Public Affairs committee member will read the resolution at the Nov. business meeting if it has been reviewed by Mary Alice Baish first. The Board formally agreed to read the resolution at the Nov. meeting and have the PA committee proceed with getting the plaque made and, with SLA’s approval, have the plaque presented at the Jan. joint CALL/SLA business meeting.

(b) Illinois Legislative Workshop

The committee would like to put on a half-day, Illinois Legislative Workshop at Kent, at no charge to CALL members and with no speaker expense, but with a small expense for refreshments.

They envision focusing on how things work in Springfield, how an idea becomes a law, and where documentation is produced along the way. They will try to have this mid-April, possibly the 14th to the 17th.

IX New Business continued**(b) Comings and Goings in minutes.**

Naomi asked the Board whether or not we think it is necessary or desirable to continue the part of each Board meeting called “Comings and Goings.” It was briefly discussed and since the Membership Committee keeps track of this information as well, it was decided to drop this section of the Board meeting from now on.

(c) North Eastern Regional Meeting, Fall 2007

Naomi asked if the Board of CALL should try to be involved with the presentation side of this meeting as presenters. There are requirements for being involved including providing \$1000 and providing a program. It was decided that we do not want be involved with the program as partners, but will advertise the meeting to CALL members.

(d) Community Service(s) Committee’s name.

The Community Service(s) Committee name appears in various places in CALL documents as either the Community Service Committee or the Community Services Committee.

Naomi asked which we think it should be. We all thought it should be singular. JoAnn will get the committee’s opinion before we make our final decision.

(e) CALL Logo

In response to the e-mail to the CALL membership from Joan Ogden yesterday asking for versions of the logo so the PR committee can put them on the web site, the Board agreed that we need to ensure that the logos will receive authorized use only.

X. Committee Reports**Archives Committee**

They are continuing to sort and file material. They will meet in January.

Membership Committee

They have ordered from Staples Staples pre-printed labels that say New Member. These are to be put on the nametags of the new members as they attend their first business meeting. Hopefully, this will aid in greeting the new members at the business meeting by making them more easily identifiable. Megan and Gail will be the greeters of any new members at the next meeting. They will need to be given the names of the new members by the meetings committee.

Continuing Education Committee

They have 40 people signed up for the RSS/Blogs brown bag lunch on Nov. 10th. Via e-mail on Nov. 3rd, they asked the Board for approval to increase the amount they are paying the speaker from \$50.00 to \$100.00 and were given it on Nov. 4th.

They had 25 people at the FRBR brown bag program on Oct. 20th. 27 people had RSVP’d. The money from the two that were unable to attend has already been received by JoAnn. The responses to the brown bag format were very positive. The chairs submitted a summary report of the meeting and this will go into the continuing education committee folder and archives.

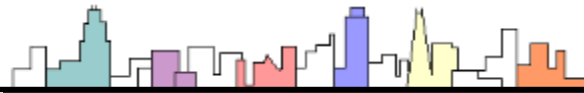
Bulletin Committee

Debbie Rusin has received permission from ALA to reprint an article that appeared in the Sept 2005 issue of *Information Technology and Libraries*. She did not supply the title.

PR Committee

Veronda Pitchford and Laura Ikens are working on the Speakers Bureau. Rebecca Corliss is working on FAQ site for those who want to write and publish articles. Joan Ogden is working on collecting all the CALL logos out there and on a style guide. The committee is finding out about becoming a corporate sponsor to WBEZ since the station will mention corporate sponsors on the air. Julia Wentz will take over for Jim Wilson as the person who sends the promotional information to the various print publications.

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November Exec. Board Minutes cont. from p.8

Meetings Committee

See above about Nov. 2005 and March 2006 meeting. The January 2006 meeting will be at the Gleacher Center, but the sponsor has not been finalized yet. The speaker will be Carolyn Anthony, Director of the Skokie Public Library. She'll speak on the USA Patriot Act and libraries. This a joint meeting with SLA.

The meeting was adjourned at 12:03 p.m.

Submitted by: Jamie Stewart
22 November 2005

Amended by: Juli Jackson
13 December 2005



Date: December 13, 2005

Place: AALL Headquarters

Members present: Janice Collins, Naomi Goodman, JoAnn Hounshell, Juli Jackson, Mary Lu Linnane, Jamie Stewart, and Jean Wenger

Committee Chairs present: Deborah Rusin, Chair, Bulletin Committee

I. Meeting called to order

Meeting was called to order at 9:05 a.m.

II. Agenda approved

The agenda was approved.

III. Committee Charge – Bulletin Committee

Deborah Rusin, Chair of the Bulletin Committee, came to discuss plans for the Bulletin Committee this year. Debbie has been the *Bulletin* editor for three years and will not continue after the CALL year is over.

Debbie was asked what the procedure for obtaining permission to use photos is. The *Bulletin* thought that people taking the pictures were getting permission, but they weren't. So now the Bulletin Committee is taking care of securing the permissions.

Another concern is that people are harvesting association websites and getting member information in order to send spam. Some of our information is outside the password protection and susceptible to harvesting. However, the Board thinks it is more important to allow people that really want the information to have access to it and therefore it should be there. Don't think this is a problem. If someone specifically asks to have his or her e-mail removed, this could be done. Julienne Grant, Chair, Relations with Vendors Committee, would like to do a series of product/vendor reviews in the Spring *Bulletin*. Debbie and Julienne are working on the details.

Debbie would like to see a splash page. A splash page is an e-mail that would be sent to the membership that is like a table of contents with a blurb on the article and then a link to the article.

We should think about the copyright notice that will be put on the web once the *Bulletins* are scanned and ready to be put up. Naomi is going to ask Annette to put this in the policy section of the *Bulletin* part on the website.

A Subject index of the *Bulletins* should be made. Mary Lu is going to check to see if there is a program at Rosary or University of Illinois that would give a student credit for doing something like this. We might be able to give someone a grant for the indexing workshop at AALL.

IV. Minutes

Minutes for the November 2005 meeting were approved as amended.

V. Treasurer's Report

Income and deposits for November totaled \$4,459.88 and expenditures totaled \$1,909.37. Actual balance at the Harris Bank to reflect deposits and outstanding checks is \$28,494.35. The Northern Trust balance as of the 3rd of the month is \$4,067.26. Current paid membership is 297 and current total membership is 310.

Naomi is taking care of taxes this week.

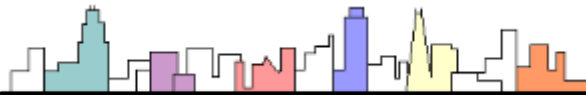
VI. Old Business

Elections update - we are going ahead with the electronic voting for the next election. Naomi will sign the contract for electronic voting this month.

CALL policies regarding payment of member speakers is that they do not get paid. Add to the CALL handbook for the Continuing Education Committee: *CALL does not pay CALL members to speak at CALL sponsored events, including but not limited to travel, honoraria, registration, and incidentals.* Motion was made to approve the above, it was approved. This will be added to the *CALL Handbook*.

CALL policies regarding sponsorship for Continuing Education programs should be decided on a case by case basis by the Board. Once the Board approves the sponsorship request, the sponsorship request should then be cleared through the Vice President since she is the person who deals with the various vendors to obtain sponsorship for the business meetings. Naomi is going to add a section to the handbook that states any request should go to VP/Pres-elect. For any continuing education program there should be a charge. A small charge is fine. It is in the policy log that we would charge.

The Board and the committee agreed that the Community Service Committee is the name of the committee. This should be the policy for the committee. *continued on p.10*



December Exec. Board Minutes cont. from p.9

The January joint SLA meeting will be January 12th at the Union League. BNA is the sponsor. SLA is taking care of registration. There will be a Community Service project in January and SLA will be spearheading it.

The presentation to Senator Durbin was being planned for the January meeting, however there is no response from the Durbin side.

CALL report of AALL education summit meeting - Mary Lu is sending report to the Internet committee.

The SLA Holiday Party was attended by a few CALL members.

VII. New Business

The Internet Committee has requested that we subscribe to SurveyMonkey. Annette believes she can use this for our meeting registrations. We could do different surveys. Cost is \$19.95/month or \$200/year. Board approves this expense and thinks we should do the yearly subscription option. One of the members will hopefully put it on their credit card and we will reimburse.

Eugene Giudice will take care of the discussion forum while Debbie Ginsberg is on maternity leave

Sponsorship of AALL Sunshine Week Program, March 13 was discussed. This is not really a Continuing Education event, more appropriate for Public Affairs Committee. The cost is \$250. MLS has the equipment to show the program. We could charge a minimal amount (\$5) and then donate the money to a charity like a Katrina fund or the food depository. We will just pay for it and not recoup our money. The board agrees that we should sponsor this program, have at MLS, and donate the \$5 registration fee to a Katrina fund - public affairs committee is in charge of this program from CALL standpoint.

The Archives Committee requested further guidance on what materials to keep and what materials to scan. The Board believes that all *Handbooks* should be kept and scanned and that all *Bulletins* should be kept and scanned.

VIII. Committee Reports

Corporate Memory Committee – the committee wanted the Board to be aware of an issue that has popped up in other associations which is some members believe that when they donate items to their association they feel they should be able to get a tax write-off. CALL is not a charity, so tax write-offs are not possible.

Public Relations Committee - Joan Ogden is collecting the CALL graphics and working on the style guide. The style guide will have a table of contents.

Membership Committee – there were no new members at the last meeting so the Committee could not try out stickers. The Board will discuss at the February meeting changing the form.

Continuing Education Committee – the January 31st meeting is all set.

IX. Adjournment

The meeting was adjourned at 11:25 a.m.

Submitted by: Juli Jackson
21. December 2005

Amended: 10. January 2006 ■

At the March 23, 2006 CALL meeting the **Community Service Committee** will collect items for the Greenhouse Shelter. The Greenhouse Shelter is a part of the Chicago Abused Women Coalition and it provides assistance to abused women and their children. It is the only shelter in the region which accepts male children of abused women up to 18 years of age.

While at the Greenhouse Shelter women and their children are provided with food, clothing, and counseling. Additional services include legal advocacy, job training and housing referrals. Residents are limited to a 120 day stay at the Greenhouse Shelter. The staff provides services in many languages, including: English, French, Polish, Spanish, Portuguese, Urdu, Arabic Ukrainian, and American Sign Language.

The Greenhouse Shelter maintains a Wish List of items needed for the residents. The current Wish List is expected to change within the next two weeks.

The following links will take you to the websites for the Greenhouse Shelter, the Chicago Abused Women Coalition, and the Wish List:

Chicago Abused Women Coalition:
<http://www.cawc.org/INDEX.HTM>

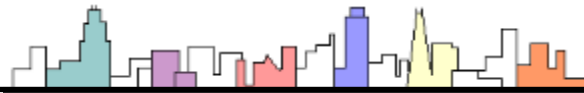
Greenhouse Shelter:
<http://www.cawc.org/programs/greenHouse.html>

Wish List: <http://www.cawc.org/help/wishList.html>

Once again, thank you for all your generous support. Please contact us with any questions or suggestions that you might have.

Stephanie Crawford & Holly Lakatos
Chicago-Kent Law Library
312-906-5600

scrawford@kentlaw.edu or hlakatos@kentlaw.edu ■



Business Meeting Roundup

By Julia Jackson, Brinks Hofer Gilson & Lione

jjackson@brinkshofer.com

71 members and guests attended the **November 17, 2005 CALL Business Meeting** held at The Chicago Bar Association. InfoCurrent sponsored the meeting. Professionals Library Services donated the door prizes. David Guinn, Executive Director, International Human Rights Law Institute, DePaul University, College of Law, was the guest speaker.

Dr. Guinn's speech, "Raising the Bar: Legal Education Reform in Iraq," gave those in attendance a first hand account of the rebuilding efforts in Iraq. Dr. Guinn spoke of the various security concerns including, receiving a bulletproof vest and a packet of information describing all of the attacks that had happened. He made two trips, one in December of 2003 and the other in February of 2004.

Dr. Guinn spoke extensively on the four goals he and his colleagues set out to accomplish in Iraq. First was reform. They had to show the Iraqi's there was a better way to teach legal education. The curriculum was changed and the schedule was changed to a semester format. Second was the implementation of clinical education. Prior to the ousting of Saddam Hussein, the teachers taught and that was it. Now students participate in Moot Court events. Third was the rule of law. They were not living in a rule of law regime. There was a secret civil code and no one was really sure what the law actually was. There were five conferences held in Egypt and surrounding countries that helped the law school professors see how others went about teaching law. For many professors, this was the first time they had ever been out of Iraq. Fourth was the reform on libraries. Many libraries were destroyed because they were a sign of the intelligentsia and those opposed to the regime change wanted to destroy this. Dr. Guinn and his colleagues put in computer rooms, rebuilt shelves, brought in generators, brought in satellite internet, and brought in many of the items needed for a Moot Court. This is all to improve the law school libraries in Iraq.

President, Naomi Goodman, announced the 2006/2007 Board slate:

President:

Holly Lakatos, Chicago-Kent College of Law Library
Deborah Rusin, Latham & Watkins LLP

Treasurer:

Anne Abramson, John Marshall Law School
Therese Arado Clarke, Northern Illinois University College of Law Library

Director:

Kathleen Bruner, Barack Ferrazzano Kirschbaum Perlman & Nagelberg

Maureen Burns, Jones Day

Susan Siebers, Elections Committee announced that the 2006 CALL election will be electronic.

Margaret Schilt, Public Affairs Committee read the resolution of the CALL Executive Board honoring Senator Richard J. Durbin as the CALL Legislator of the Year. A member of the Durbin staff will be a future CALL meeting to accept the honor.

Holly Lakatos, Community Service Committee, thanked everyone for their past contributions and encouraged members to donate to the Red Cross through the containers on each table. She also indicated that at the next CALL meeting in March, the committee would be collecting clothing. At the May meeting, the committee will be collecting books.

The committee collected 180 pounds of food and monetary donations for the food bank, and \$59.88 for the American Red Cross.

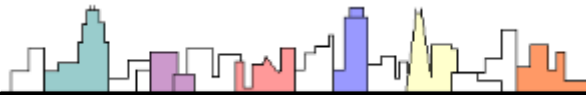
Submitted by: Juli Jackson, CALL Secretary

December 2, 2005 ■

CALL would like to thank

BUREAU OF NATIONAL AFFAIRS

for sponsoring the January 12, 2006 meeting.



PEOPLE & PLACES

By Gail Hartzell, Valparaiso University Law Library and
Megan Butman, DLA Piper Rudnick Gray Cary US LLP

Gail.Hartzell@valpo.edu, megan.butman@piperrudnick.com

Welcome New Members

Jerry W. Lewis
Acquisitions/Systems Librarian
William J. Campbell Library
of the U.S. Courts
219 S. Dearborn St., Room 1637
Chicago, IL 60604
PH (312) 435-5660 x2665
FAX (312) 408-5031
jerry_lewis@ca7.uscourts.gov

Sharon Seabrook
Interlibrary Loan Coordinator
Bell, Boyd & Lloyd LLC
70 W. Madison, Ste. 3200
Chicago, IL 60602
PH (312) 558-6305
FAX (312) 827-8062
sseabrook@bellboyd.com

Miranda Wagoner
Reference Librarian
Public Services
Chicago-Kent College of Law Library
Illinois Institute of Technology
565 W. Adams St.
Chicago, IL 60661-3691
PH (312) 906-5612
FAX (312) 906-5679
mwagoner@kentlaw.edu

Changes to 2005-2006

Membership Directory

CALL Committees

Change name of **Community Service Committee**, i.e. "Service" is singular.

Archives Committee:

delete **Eunice Choi**

Elections Committee:

delete **Holly Lakatos**

Internet Committee:

delete **Kay Collins**

add **Pamela LaMarca**

Membership Committee:

add **Eric Parker**

Meetings Committee:

delete **Michael Tebbe**
add **Miranda Wagoner**

Relations with Information Vendors

Committee:

add **Eric Parker**
add **Patricia Scott**

The new email address for **Carol L. Bernacchi** at **Quarles & Brady LLP** is cbernacc@quarles.com.

The new title for **Janice Collins** at **Sonnenschein, Nath & Rosenthal** is Reference Specialist.

Joanne Gialelis is no longer with **Katten Muchin Rosenman LLP**.

Carolyn Hayes

Cook County Law Library
Reference Librarian
50 W. Washington St.
2900 Richard J. Daley Center
Chicago, IL 60602
PH (312) 603-2420
FAX (312) 603-4716
ch2442@aol.com

The new address for **Lord Bissell & Brook, LLP** is 111 S. Wacker Dr., Chicago IL 60606. All telephone numbers, fax numbers and email addresses remain the same.

Michael Mason is no longer with **Ungaretti and Harris**.

McGuireWoods LLP and **Gordon & Glickson** merged as of February 1, 2006. As of February 13, 2006, the Gordon & Glickson librarian will have new contact information:

Lynn Stram

Reference Librarian
McGuireWoods LLP
77 W. Wacker Dr., Suite 4200
Chicago, IL 60601-1682
PH (312) 750-3514
FAX (312) 849-3690
lstram@mcguirewoods.com

Jeff Meyerowitz

5500 Lincoln #504
Morton Grove, IL 60053
PH (847) 899-0958

Joseph Mitzenmacher

Reference Librarian
Loyola University of Chicago
School of Law Library
35 E. Pearson St.
Chicago, IL 60611
PH (312) 915-6844
FAX (312) 915-6797
jmitzel@luc.edu

The new Interlibrary Loan number for **Neal, Gerber & Eisenberg, LLP** is (312) 269-5275.

Janet Parker is no longer with **Sachnoff & Weaver**.

Patricia A. Scott

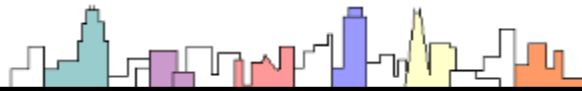
Reference and Electronic Services
Librarian
Loyola University of Chicago
School of Law Library
35 E. Pearson St.
Chicago, IL 60611
PH (312) 915-8515
FAX (312) 915-6797
pscott2@luc.edu

Jane Smith is no longer with **Bell, Boyd & Lloyd LLC**.

The new address for **Dick Spinelli** of **William S. Hein & Co., Inc.** is 136 W. Lemon Ave., #A Monrovia, CA 91016
PH (626) 256-9118
Toll free (800) 776-4561
FAX (626) 256-4165
rspinelli@wshein.com
His new title is Senior Vice President.

Siew Kie Walsh is no longer with **William J. Campbell Library of the U.S. Courts**.

The new title for **Sandra Wenner** at **Sachnoff & Weaver** is Senior Manager, Information Resource Center. ■



CALL Public Affairs Update

By Co-Chairs **Margaret Schilt, University of Chicago, schilt@uchicago.edu**
Keith Ann Stiverson, Chicago-Kent College of Law, kstivers@kentlaw.edu

2005 CALL Legislator of the Year

Senator Richard J. Durbin has been named CALL's 2005 Legislator of the Year in recognition of his extraordinary leadership in the Senate on issues of confidentiality of library records and protection of Americans' civil liberties under the USA PATRIOT Act.

The CALL Public Affairs Committee recommended to CALL's Executive Board in November that CALL adopt a resolution honoring Senator Durbin. Senator Durbin has led efforts in the Senate to improve the USA PATRIOT Act with safeguards that impose reasonable limits on government seizure of library records, "sneak and peek" warrants, and roving wiretaps, thereby protecting Americans from unchecked government surveillance. The CALL Board adopted the resolution and directed that it be read to the membership at the November business meeting. The Board also recommended that a plaque be prepared and presented to Senator Durbin at the January combined meeting of CALL and SLA-IL.

At the January meeting, Margaret Schilt, co-chair of the Public Affairs Committee, presented the plaque and a printed copy of the Board's resolution to Clarisol Duque, Director of Senator Durbin's Chicago Office, who accepted the plaque on Senator Durbin's behalf. The Senator was unable to attend the meeting due to the confirmation hearings for Judge Samuel Alito. We are all grateful to Senator Durbin for his dedicated service and contributions to the privacy rights of American citizens.

The full text of the Board's resolution honoring Senator Durbin can be found at the end of this article.

Sunshine Week Program

On Monday March 13, 2006, CALL will host a site for the Sunshine Week National Dialogue on Open Government & Secrecy webcast: Are We Safer in the Dark? Panelists will discuss government secrecy, its impact on Americans, openness in government, and a vision for the future. To find out more about the program, see <http://www.openthegovernment.org/article/subarchive/85>

The presentation will be broadcast from the National Press Club in Washington, D.C. and received at CALL's local host site at the Chicago offices of the Metropolitan Library System:

Suite 680
 224 S. Michigan Ave.
 Chicago, IL 60604
 at 12:00 noon – 1:30 PM CST on Monday, March 13, 2006.

All are welcome.

Look for further information and registration instructions in your email. This will be a stimulating and thought-provoking discussion on preserving and protecting open government into the 21st Century – please join us. ■

A Resolution of the Executive Board of the Chicago Association of Law Libraries (CALL)

Honoring

**Senator Richard J. Durbin,
 CALL Legislator of the Year
 November 8, 2005**

Whereas, Senator Richard J. Durbin has ably served the State of Illinois since his election to the House of Representatives in 1983; and

Whereas, Senator Durbin was elected to the United States Senate in 1996, and thereafter was elected or appointed to a number of leadership posts by his colleagues in the Senate; and

Whereas, Senator Durbin has evidenced his commitment to the values of freedom of speech and other civil liberties, and his concern for the confidentiality of library records through his leadership in the Senate in the reconsideration and reauthorization of portions of the USA PATRIOT Act; and

Whereas, under Senator Durbin's leadership, the Security and Freedom Enhancement (SAFE) Act of 2005 was introduced by a bipartisan group of senators; and

Whereas, the SAFE Act would improve the USA PATRIOT Act by providing safeguards that impose reasonable limits on government seizure of business and library records, "sneak and peek" warrants, and roving wiretaps, thereby protecting innocent Americans from unchecked government surveillance; and

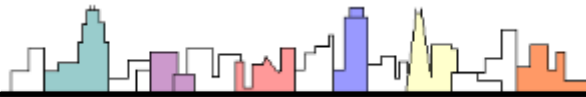
Whereas safeguards similar to those included in the SAFE Act of 2005 have been incorporated in S. 1389, the Senate bill to reauthorize the USA PATRIOT Act; which bill Senator Durbin has supported and continues to support as it is considered in conference committee; and

Whereas, Senator Durbin's leadership illustrates his strong commitment to free public libraries and to the privacy rights of American citizens: Now, therefore, be it

Resolved, That the Chicago Association of Law Libraries, by its Board of Directors –

Honors Senator Richard J. Durbin for his contributions to the nation's libraries, and thanks him for his dedicated service by naming him our first CALL Legislator of the Year.

Chicago Association of Law Libraries
 By Naomi Goodman, President



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Deborah Rusin, Latham & Watkins

Treasurer:

Anne Abramson, John Marshall Law School

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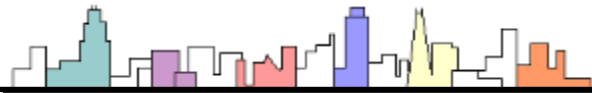
Maureen Burns, Jones Day

Additional nominations may be submitted in accordance with
Article IX, Section 3 of the Association Bylaws

Photographs and biographical data removed.



CALL's first electronic election begins February 20 and ends at 11:59 p.m. March 15



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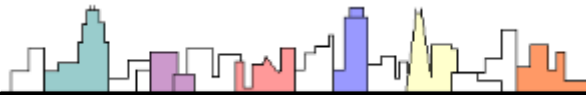
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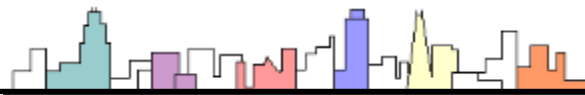
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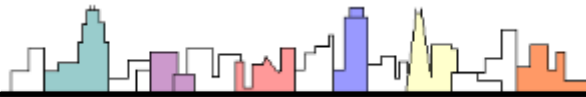
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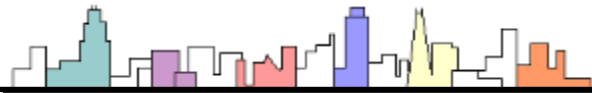
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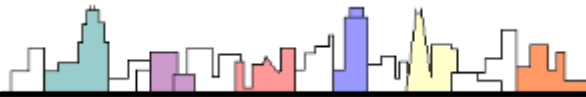
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PRESENTED BY CALL'S COMMITTEE ON RELATIONS WITH INFORMATION VENDORS

During its fall meeting last year, the CRIV Committee decided to compile a special section for the Spring 2006 CALL Bulletin. Five of our committee members volunteered to write, or co-write, articles for inclusion. The writers individually chose topics that they believed fit within the CRIV Committee's focus, and that would also be of interest to the collective CALL membership. Gail Hartzell's contribution, for example, discusses how Hein's decision to exit the book agent monograph business has impacted the Valparaiso Law Library. Therese Clarke Arado's article focuses on Loislaw and Versuslaw, two low cost alternatives to Westlaw and Lexis that she introduces to law students at NIU. Eugene Giudice and I, who are both at Loyola Libraries, write about LLMC-Digital's current operations and future plans. Finally, Tom Keefe from John Marshall shares his thoughts about the integration of Lexis headnotes into Shepard's. The Committee hopes that all of these articles will be useful to you.

Julienne Grant, Chair of the 2005-2006 CRIV Committee, jgrant6@luc.edu ■

Loislaw and Versuslaw: Database Alternatives to Consider By **Therese A. Clarke Arado** Northern Illinois University College of Law tclarke@niu.edu

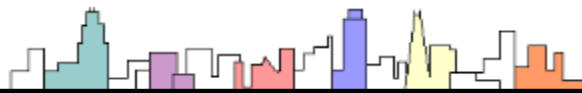
Loislaw (www.loislaw.com) and Versuslaw (www.versuslaw.com) are two services many of you may not think about often, but every spring here at NIU we introduce our students to both. We do this in the spring semester of Basic Legal Research (a yearlong required course) during which our focus is on online legal research. When addressing online research, we do not limit our students' exposure to just Lexis and Westlaw. Of course the students have access to both the major services, however we feel it is important to provide them some exposure to low cost research alternatives. Loislaw and Versuslaw provide just that. Both services provide flat-rate database access. There are different rate levels depending upon your subscription.

Loislaw allows you to access their entire database or select just information from your state and a variety of subscription options in between. The cost for these services does not go much higher than about \$200 per month. The complete database provides access to 50 state (appellate and supreme), federal (district and circuit) and U.S. Supreme Court case law. The date coverage varies by jurisdiction for all case law. All federal and state statutes and administrative material are provided, as well as, session laws and legislative acts. Additionally, jury instructions, court rules and practice materials are available for most states. While the plethora of secondary sources on Lexis and Westlaw are not available there is a good collection of Aspen treatises for the researcher to access. Recently a search within a search feature has been added and a simple find by citation feature is available. Loislaw also provides a cite checking service, GlobalCite™

and a current awareness service entitled LawWatch. Searching in Loislaw is relatively simple. The search screens are template driven. The connectors used are similar to the other research services, but a few minutes are needed to orient yourself to order of processing and to remember that the * is the truncation symbol. Interestingly the * can be used at the beginning of a word in both Loislaw and Versuslaw. This can prove to be helpful to your search. In size you cannot compare Loislaw to Lexis and Westlaw, but for the material Loislaw provides it is certainly a very viable low-cost alternative. The primary materials available may provide all the information a researcher needs. If you haven't looked at Loislaw in a while, it is definitely worth taking a look.

Versuslaw is the other lower cost service to which we orient our students. It too has a flat rate fee structure. According to the Versuslaw website (www.versuslaw.com last visited January 31, 2006), the monthly flat rate varies from \$13.95 to \$39.95 per month depending upon the plan you select. The Standard plan contains only case law. Other features are added with the two other plans. The only statutory and administrative material available is federal and only available in the Professional plan (\$39.95). While very little is provided in the way of secondary sources, if you are looking for primarily case law, Versuslaw is a source to consider. In the standard plan you get access to case law from all 50 states as well as federal cases. The coverage varies by jurisdiction. A very interesting feature of Versuslaw is its coverage of Tribal Courts. Decisions are provided from 19 different Tribal Courts (date coverage varies by court). This coverage is significantly greater than any of the other online services.

When looking at your research options Loislaw and Versuslaw are definitely worth considering. The amount of information available in these databases is much less than Lexis and Westlaw, but sometimes you don't need all that information and a smaller database may provide just enough of what you are seeking. They are both reasonably priced and provide a good service to their users. Take a few minutes and explore these sites when you have a chance. I think you'll find it was worth your time. ■



PRESENTED BY CALL'S COMMITTEE ON RELATIONS WITH INFORMATION VENDORS

**Change at LexisNexis
Flies Under the Radar Screen**

By Tom Keefe

The John Marshall Law School

tclarke@niu.edu

August 25th, 2005 seemed to be a typical dog day in the waning days of a Chicago summer. As the day progressed I had no occasion to notice the storm clouds brewing on the horizon. And then, as I reached to access my computer for one last “check” before departure, I received a fateful message from one of my favorite blogs. The headline stated West Headnote Numbers Removed from Shepard’s. “Well, this is it,” I thought. The message seemed to portend the end of legal research as we know it, the destruction of all things good and holy. “How can any self-respecting law librarian possibly carry on?” I asked myself.

Fortunately, my world righted itself two weeks later when on September 12th I received word that LexisNexis’ had not discontinued references to West headnotes after all. As it turns out, reports that it was simply too expensive for LexisNexis to continue West headnote analysis were simply unfounded. LexisNexis had released a carefully worded statement noting that it would continue to provide West headnote analysis although the production of [West headnote] analysis was becoming “increasingly complex and difficult.” I read this statement to mean that perhaps if the change had flown under the radar screen it would have been implemented.

Anyhow, my purpose in writing this article is not to lament the inevitable loss of Shepard’s analysis of West headnotes or the inevitable loss of Shepard’s in print altogether. These may be unavoidable realities with which we will soon be forced to deal due to the economics of legal publishing. My real purpose in writing is to draw attention to that part of the LexisNexis statement of September 12th that announced the real change—one that will truly affect the way many students, attorneys, and scholars conduct and teach research. I can say that this change did fly under the radar screen because I completely missed the first announcement in late June.

The sea change that LexisNexis announced was the integration of LexisNexis headnotes into its Shepard’s citation services. I consider this a sea change because it meant that as of 2005, legal researchers have for the first time (for better or worse) two fully integrated case-finding systems. To understand the import of this change it is necessary to take a couple steps back, historically speaking.

For many years researchers had access to competing case-finding systems, the West system and the less well-known Total Client Services Library (TCSL) published by Lawyer Cooperative Publishing (Lawyer’s Coop). The West system in print tied together West’s national reporter system, topic and keynumbers, legal encyclopedia topics, annotated statutes, and other secondary materials. The West system enabled one to move seamlessly from digests to cases to statutes and back to case law. Lawyer’s Coop’s TCSL connected many excellent secondary sources and case-finding tools like American Jurisprudence 2d, American Jurisprudence Proof of Facts, Trials, ALR and ALR Federal to Lawyer’s Coop’s primary sources of law including U.S.C.S. and the U.S. Supreme Court Reports, Lawyer’s Edition.

Unfortunately, the economics of legal publishing and the push of modern technology combined to doom TCSL as a functioning system. West’s purchase of Lawyer’s Coop in 1996 meant that the two research systems no longer competed. Because of the growth of online legal research, West’s real competition was LexisNexis.

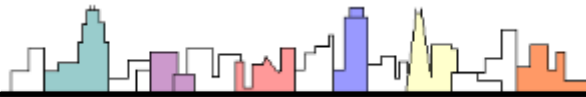
The invention of Hyperlinks, and the growth of LexisNexis put a nail in the coffin of TCSL as a case-finding system. Once West had the technology to effectively integrate the West system online via the hyperlink in the late 1990s, the era of online case research had truly begun. LexisNexis was not ready to fully compete because it lacked an editorial system comparable to the West topic and keynumber system.

So LexisNexis sought to establish its own integrated online research system to rival the West system online. This system came to be known as the Lexis.com Research System. It had at its core a classification scheme called “core concepts” and a search tool, SearchAdvisor. LexisNexis editors sought to improve upon on the keynumber system by making Lexis’ classification system more current and more flexible.

With a classification system in place, LexisNexis editors set out on the ambitious project of providing headnotes for all cases available on LexisNexis. As of 2004 LexisNexis editors had added more than 3 million headnotes.

Thus, by 2005 the Lexis.com Research System (now, ironically, called the LexisNexis Total Research System) has come to rival West system online in many important respects. As of this year, there seemed to be only one thing missing: Integration of editorial content into a citation service. Before Summer 2005 a researcher could restrict a citation search to a particular West keynumber using either KeyCite or Shepard’s; a researcher could not, however, restrict a citation search by limiting to LexisNexis headnotes. All this changed last year when LexisNexis announced that it had finally integrated LexisNexis headnotes into Shepard’s citation services.

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PRESENTED BY CALL'S COMMITTEE ON RELATIONS WITH INFORMATION VENDORS

AN UPDATE ON LLMC DIGITAL

By Eugene Giudice, Loyola University Stritch School of Medicine Health Services Library

Julienne Grant, Loyola University School of Law Library

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Has your library had to contend with any of the following issues: physically deteriorating volumes, increased replacement costs for older volumes coupled with diminished use, and shrinking storage space? If yes, then LLMC-Digital is a resource that may be helpful to you.

I. Background

Since 1976, the Law Library Microform Consortium (LLMC), headquartered in Hawaii, has dedicated itself to “the twin goals of, preserving legal titles and government documents on film, while making copies inexpensively available either in microfiche format or digitally through its on-line service LLMC-Digital.” This means that libraries can ensure the continuity and depth of their collections, while at the same time recovering much needed space.

The depth of the Consortium’s collection is impressive. According to the LLMC website, LLMC has filmed over 7,700 titles (some 103,000 volumes) during its almost 30-year history, “building up in the process the world’s largest selection of legal literature and government documents on microfiche and one of the largest offered on-line.” A comprehensive list of what is available in microfiche can be found at http://www.llmc.com/microfiche_toc.htm, and a list of LLMC-Digital’s collections is at http://www.llmc.com/i_list_toc.htm.

LLMC-Digital, the Consortium’s most recent project, was inaugurated on September 1, 2003. The project’s overall goal is to make all of LLMC’s fiche backfile, and any future filming, available online to subscribing libraries. LLMC-Digital is eventually expected to offer some 100 million page images. By mid-2004, according to the LLMC website, LLMC-Digital had been “adopted by 88.5% of AALL-affiliated American law schools, 75% of the Canadian law schools, and virtually every library serving units of the U.S. Federal Court System.”

II. Current Focus

According to Jerry Dupont, LLMC’s Executive Director, the Consortium’s Board of Directors sets broad policy outlines for its digitization schedule. Because the Board felt that most subscribers would have the greatest interest in U.S. federal and state material, LLMC has concentrated on digitizing those areas first. Hence, the current priority of scanning operations at LLMC headquarters in Kaneohe, Hawaii is U.S. federal and state items.

Jerry is quick to point out, however, that digital materials are flowing from every one of LLMC’s 25 former fiche collections. Off-site scanners at three locations are focusing on the strengths of the host libraries’ collections, which include many different types of resources. For example, at George Washington University in D.C., the emphasis is on Civil and Canon Law holdings, along with some U.S. materials that are too fragile or valuable to send to Hawaii. Within the next six months, an off-site scanner will also be set up at St. Louis University, which has paper copies of many of the titles in the “Civil Law II” and “Civil Law III” fiche collections. The former concentrates on Italian and Iberian materials, and the latter’s focus is on Germany, Austria, and Switzerland.

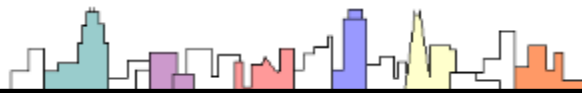
“The English Reports,” a well-known source of early English case law, is also being digitized. Users of LLMC-Digital may note that, currently, not all 178 volumes of the “Reports” are available online. According to Jerry, however, they are approaching the end of this project, and only about 30 volumes remain to be processed. The project has apparently been difficult because of the choice to scan from tightly rebound paper copies, rather than fiche. This choice was necessary due to the small print projected by the fiche, which precluded digitizing from that format.

III. User Interface

LLMC-Digital’s user interface is powered via a partnership with the University of Michigan. According to Jerry, LLMC has received a lot of feedback about the interface, and much of it has included requests to make it less “clunky.” As a result, Jerry says, “We’re listening! And we’ve been working with our partners at the Univ. of Michigan (UofM) to streamline things.”

Some improvements have already been made, although some are infrastructural, and not very obvious to the casual user. Major changes, however, are forthcoming in February or March, and a “Citation Searcher,” which has been under development for over a year, will hopefully be introduced later in 2006. In addition, the LLMC Board and its University of Michigan partners are planning a two-day retreat in April to identify, prioritize, and schedule site and interface improvements that can be implemented over the next three to five years.

continued on p.24



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Hein's Monograph Changes

By Gail Hartzell

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Dilemma: what do you do when a major supplier of monographs for your law library suddenly announces they are getting out of the business of supplying monographs? This is what happened at the Valparaiso University School of Law Library in October 2005.

We received a letter from William S. Hein & Company, Inc. stating they "will no longer service non-serial titles of other publishers that are not being advertised by our company." Since Hein is considered a smaller agent, management reasoned that they could not compete with larger corporations and they could not maintain multiple distribution centers for faster deliveries and lower shipping costs. Hein would continue its service to the law library community as a standing order/continuation agent and would handle periodicals, microforms, Hein published materials, Hein Green Slips and materials distributed and advertised by them.

We immediately ordered the Green Slips that we had on hand, as Hein would accept monograph orders for sixty days only. Then we went to work on a plan for ordering future monographs.

At the time, we had an approval plan with Midwest Library Services for university press publishers according to a profile of all "K-KZ" classifications and a few "Js." We had recently started receiving these MAP (Midwest Approval Plan) titles both processed for technical services and with PromptCat cataloging.

I contacted the representative at Yankee Book Peddler, used by the Christopher Center, the undergraduate library at Valparaiso University. I also contacted Midwest Library Services which we occasionally use for monographs.

I asked many questions which included the following:

- Is there an online book selection tool?
- Cost?
- Ease of use?
- Slips
- Print or online?
- Profile for legal material?
- Approval plan
- Profile by subject?
- What publishers are included?
- Check for duplicates?

- Monograph orders?
- Approval plan orders?
- Are international publishers included in their coverage?
- Return policy?
- Work with Innovative system?
- What different types of media do they supply?

In addition, we wanted to determine if they could supply a list of Green Slip titles. From this information, a comparison table of the services of YBP and Midwest, including discounts, was prepared.

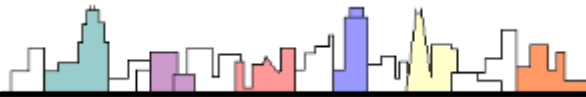
The library director, technical services librarian and acquisitions librarian all met to discuss the two vendors, YBP and Midwest. The decision was made to go with Midwest and increase our volume of monograph purchases from them. We were already working with Midwest for the approval plan and PromptCat cataloging and there were no major problems, including with invoicing. In addition, we would not have new charges in order to set up ordering from YBP.

I had several conversations with the Midwest representative about the monograph problem and gave him information on the anticipated increase in spending. The same group then met formally with the Midwest representative, who gave us information on shipping costs and discounts on various publishers as a result of our increased ordering volume.

The result was a better deal to continue service with a proven provider. An additional benefit is Midwest's NBSS, New Book Selection Service. With this service, we can select by topic or set up a profile and email the results to faculty. After solving some IT technicalities, we will be able to order online and receive processed material with PromptCat cataloging. Furthermore, we will be able to save money with new and increased discounts.

Hein is continuing the Green Slip program but will not supply monographs. Hein now has an electronic format for the Green Slips along with the print slips. We are not sure what the future will hold for Green Slips, print or electronic.

The effects of Hein's decision to exit the book agent monograph business were many on our law library. Hein has cancelled some monograph orders that are not yet published and are due after the close of their monograph department. These cancellations are few and will be ordered from Midwest. The increased ordering from Midwest has resulted in a greater discount for material ordered. The more books received that are processed and have PromptCat cataloging will save labor and time for the technical services librarian. Online ordering with fewer errors in inputting orders and duplication will make it easier for the acquisitions librarian. Despite the changes in monograph ordering, the Valparaiso University School of Law Library will realize benefits from them. ■



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LLMC Digital cont. from p.22

IV. Usage

The University of Michigan compiles usage statistics for the site as a whole, and for individual subscribers. Individual subscribers who are interested in checking their own statistics should e-mail llmc-digital@hawaii.rr.com for access instructions. When asked about use of the site as a whole, Jerry indicated in a January 26th e-mail that the LLMC-Digital site had had 200,368 hits, and 148,698 searches since inception. Jerry predicts that use will proliferate as the site becomes better known, and the quantum of content expands. In his aforementioned e-mail, he wrote:

. . . LLMC is aware that it has targeted many esoteric and/or historic subject areas where usage, even in those libraries holding the hardcopy, is traditionally low. So our sense of self-worth will have to be bolstered by the realization that we also serve other goals, such as enabling massive space recovery among our member libraries, and providing content to libraries which never held the hardcopy. Nevertheless, there is at least anecdotal evidence that the increased access provided by digital sometimes translates into increased usage. If we manage to help that happen with regard to some of our offerings, we naturally will feel additionally rewarded.

V. Future Plans

After two years, roughly about 10% of the 105-volume fiche backfile has been digitized, although not all is online due to a modest cataloging backlog. With the equipment base currently in place, LLMC expects to double its annual thruput to about 10,000 volumes in 2006, and then increase that to 15,000 annually in 2007. At that rate, LLMC expects to be done with the full fiche backfile by about 2012.

Digitizing titles from the fiche backfile, however, is only part of LLMC's goal. According to Jerry, George Washington University will be adding several new titles that fit into the "Civil Law I" collection area, which focuses on France. In addition, LLMC has received a number of requests to broaden the U.S. state collections to include session laws, compiled laws, and constitutional materials. The LLMC Board is currently considering selecting those three categories as the next major subject area for content expansion.

VI. More Information

Additional information on LLMC-Digital is available at the LLMC website at <http://www.llmc.com/>. The LLMC-Digital Newsletter is also archived on the website.

References:

Jerry Dupont, e-mail message to Eugene Giudice, January 26, 2006.

LLMC, <http://www.llmc.com/>
(last visited January 31, 2006). ■

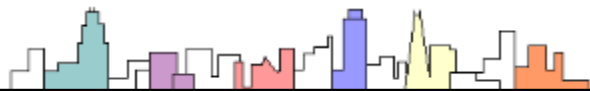
LexisNexis cont. from p.22

What this means is that for the very first time LexisNexis and Westlaw are truly equal in terms of the mechanics of case finding and validation. Granted, it may be that limiting by headnote is a tool that is seldom employed. This is, in my opinion, a training issue. Anyone who has limited a citation search by headnote knows what a valuable and cost-effective tool it can be.

So it seems to me that all the furor over the potential loss of Shepard's in print and the removal of West headnotes from Shepard's missed the mark. The more important change was the integration of LexisNexis headnotes into Shepard's. Twenty years ago researchers had two fully integrated case-finding systems in print. As of 2005 we now have two fully integrated case finding systems online. We have finally come full circle. ■

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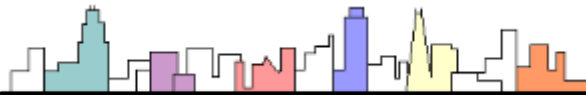
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AWARDS COMMITTEE ACCEPTING 2006 NOMINATIONS

By Jean M. Wenger, Cook County Law Library

jwenger@cookcountygov.com

The Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship is presented annually to individual for outstanding service to CALL, or for contribution to law librarianship.

The Award for Outstanding Lifetime Achievement is awarded to a retiree or someone who had announced his/her retirement from a library or information science related position this year. S/he would have made an outstanding contribution to the Chicago law library community either through provision of outstanding levels of service to that community directly or through CALL.

The Award for Outstanding In-House Publication Award is presented to either an individual or a group who has created in-house library materials that are either user- or staff-oriented, are relevant for law libraries and are outstanding in quality. Such materials may be either written or graphic in either print or non-print formats. These materials must have been created for use within a given library--materials that are offered systematically for sale in large numbers outside the library for which they were created are ineligible.

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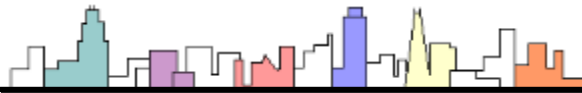
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WHATEVER HAPPENED TO SUE UMBDENSTOCK?

“No Two Days Are the Same”

By Bob Winger, McGuireWoods LLP

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Sue Umbdenstock reflected recently on her professional life in the last seven years, since she departed the firm now known as DLA Piper Rudnick Gray Cary US LLP for a position at the Association of Legal Administrators.

Sue's a Midwesterner: She was born in Minneapolis, spent her early years in Chicago's North Side and her teens in Mt. Prospect. After earning her B.A. at Macalester College in St. Paul, she went to the University of Illinois where she received her Masters in Library Science. In September 1989 she started in the position of Reference Librarian at Rudnick & Wolfe and later became the library's Director.

In early 1999 Sue saw a posting in the AALL Job Bank for a position with the Association of Legal Administrators (ALA), and—interested—she answered the advertisement. She was then called in for an interview. Within a short period of time, she left the Loop area for a new position with the ALA in Vernon Hills.

So in March of 1999, Sue became Senior Research Management Information Specialist and Research Librarian for the ALA. In this capacity, she maintains the reference desk for the Association's membership of just over 10,000. The requests she normally handles are those that address managing a law office. She says that the most common reference work that she does in this regard has to do Human Resources issues. But that is one of a broad range of topics in which she has gained additional expertise, including the moving of the law office, mergers, recruitment and hiring of lateral attorneys and facilities management.

Sue's secondary function is working on the association's web site. She helps maintain a portal to the Legal Management Resources Center (<http://thesource.alanet.org>); most of its content is not restricted to ALA members. She also assists the association's online encyclopedia editor as one of the final proofreaders.

From Sue's work on the reference desk (she is assisted by two other staff members), she is in charge of putting together research studies on various topics for frequently asked questions. Also as an extension of her reference work, she and a colleague wrote a book this past year entitled 200 Ways to Make Your Law Firm an Extraordinary Place to Work, a compilation of 200 answers to questions from a survey to ALA's membership.

Every few years, Sue serves as a member of the ALA Annual Conference staff. She says that she has gained an appreciation for all that goes into planning, organizing and running a successful conference. She says that the membership of the association is predominately comprised of legal administrators and functional specialists, but includes a few attorneys as well. She pointed out that membership is also open to librarians!

About two years ago the ALA relocated to Lincolnshire. Sue commutes about 35 to 45 minutes each way, all by car. She doesn't have the chance to read as many mystery novels these days as she did when she commuted to the Loop via Metra.

Even though her research requests come from an association membership pool that numbers in the thousands and her work is handled mostly through email and telephone contact, Sue says that working at the Association of Legal Administrators is “very much like being in a law firm.” Each day brings new and different challenges.

For those CALL members who would like to contact Sue, she may be reached at the Association by email: sumbdenstock@alanet.org. ■


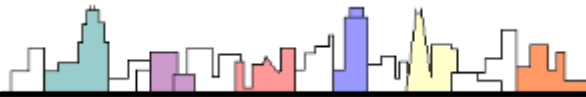
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Money Money Money!!!

The Annual Meeting is not as far off as you think. The CALL Grants Committee would love to help you get to St. Louis this July. CALL members can apply for a \$500 grant to help cover the expenses of registration and attendance at the Annual Meeting. The grant application and recipient criteria can be found in the CALL Forms section of the CALL website: <http://www.aallnet.org/chapter/call/forms/formsindex.html>.

The due date for applications to attend the Annual Meeting is April 15, 2006. If you have any questions please feel free to contact me at (815) 753-9497 or tclarke@niu.edu. Also remember grant money can be applied for to attend other continuing education opportunities as well.

Therese A. Clarke Arado
Northern Illinois University College of Law ■



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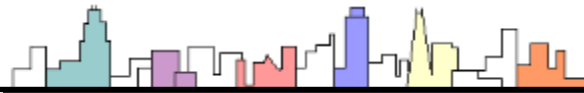
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WORKING SMARTER —

Spring Cleaning – Mind, Body, Soul And Of Course, Your Desk

By Maria Willmer, DePaul University College of Law, mwillmer@depaul.edu

Clean. There is something about this word, clean: A clean slate. And clear, there is something about the word clear: A clear mind. And fresh, there is something about the word fresh: a fresh start. One way, I believe we can all work smarter is to begin every day with a clean slate, a clear mind and a fresh start. “Yeah, right, tell me about it,” you might say. “Surely, you jest,” you might add. Ah, yes, much, much, much easier said than done. However, when accomplished, a clean slate, a clear mind and a fresh start can make your work day a joy or at least much more pleasant.

Spring is a good time to take stock of everything from your home to your work space. Recently, while cleaning my desk, I unearthed from one of my piles an article by Penny Hazelton in the Nov/Dec 2005 issue of “Law Librarians in the New Millennium” a publication from West Librarian Relations. Penny’s article was titled “The Magic of a Closed Day.” In the article, Penny remembers how years ago when she allowed the library to close for one day and required staff members to do two things: Clean out their desks and recycle files/papers no longer needed. This proved to be very successful. While closing the library may be extreme for some, just taking a few hours to do some organizing can do wonders.

Dale Carnegie, the great writer and teacher, touted the idea that when dealing with papers at work: Pick up a piece of paper once, deal with it and be done with it. Whether that means taking action on it, filing it or simply tossing it, this principle, he claims, will keep your desk clutter free.

Your computer, now a permanent part of your desk, needs cleaning too. Cleaning up your desktop, weeding through your Favorites or Bookmarks on your Web Browser, and clearing out old documents/folders can be very liberating. Cleaning your actual computer is, also, not a bad idea. Grabbing a can of compressed air to clean out your keyboard and dampening a few paper towels with Windex or rubbing alcohol are great ways to polish up your phone, keyboard... etc. As one of my co-workers has said enthusiastically (albeit sarcastically), “Because a clean work area is a happy work area.”

Cleaning up your work space can also include looking at your surroundings: dusting off pictures or replacing them with something new; changing your desktop background; bringing in a new plant or some freshly cut flowers. Hey, after all, it is spring. Maybe you need a more ergonomic chair or a headset if you are constantly on the phone. Tools or items that make your job more comfortable or even more fun, are always nice, too.

Spring cleaning your workspace can do wonders for your mind, body and soul, not to mention your desk. After cleaning up my work area, I felt a real sense of accomplishment and calm. I now knew where things were and rediscovered a great deal of good information I didn’t even realize I had. This process helped me both in work and in spirit. Again, hey it’s spring. Don’t Fall Back, Spring Forward! ■

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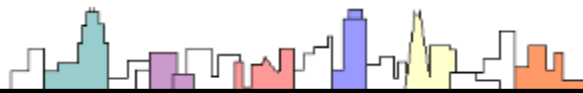
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CALL Committees 2005/06 *continued from p.30*

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 Betty Roeske
 Liaison: JoAnn Hounshell ■



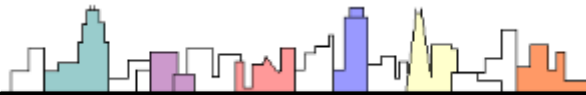
99th AALL Annual Meeting & Conference

July 8 - 12, 2006, St. Louis, MO

The theme for the 2006 Annual Meeting, to be held in St. Louis, Missouri, July 8-12, 2006, is **Pioneering Change**. "Pioneering" reflects the frontier spirit in St. Louis. "Change" is the operative word in our vocabulary as we take an active role in shaping the future and become pioneers for change.

REGISTRATION WILL OPEN IN MID-MARCH

http://www.aall.org/events/06_registration_fees.asp



January SLA Joint Meeting

By Lynn Leinartas, Jenkins and Cilchrist
lleinartas@jenkens.com



Carolyn Anthony, Speaker, Director of the Skokie Public Library; Naomi Goodman, CALL President; Susan Chenoweth, SLA Chicago Chapter President

CALL and the **Illinois Chapter of SLA** held their annual joint meeting on January 12, 2006. The meeting was sponsored by **BNA** and **C. Berger Group**. The luncheon was well attended by members of both associations.

The speaker for the joint meeting was **Carolyn Anthony**, Director of the Skokie Public Library since 1985. She discussed the US Patriot Act and its impact on libraries. Given that the sunset provisions of some sections of the Act were due to expire on December 31, 2005, Ms. Anthony noted that to everyone's surprise the contentious debate forced an extension of the Act for five weeks. Therefore her speech proved to be very timely.

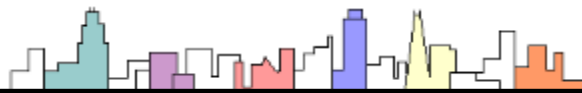
Contrary to popular belief, librarians do not have objections to the entire Patriot Act. Rather they have specific objections to Section 215 due to its broad definition of granting access to records. She detailed these objections and the impact that they have had on libraries. A June 2005 American Libraries Association survey indicates that law enforcement officials have made at least 200 formal and informal requests of libraries about their records of patrons.

In response to the Patriot Act, Skokie Public Library posted signs throughout the Library warning patrons that the library may not be able to guarantee patrons' privacy in their use of Library resources. The Library was particularly concerned because 37% of Skokie's population is foreign born and is perceived to be a target of government investigation.

Ms. Anthony urged librarians to continue their opposition to the Patriot Act and to creatively resist any subpoenas that may come to the library under the provisions of the Act. The fulltext of the speech can be found in the Members Only section of the CALL web site. ■



Margaret Schilt, co-chair of CALL's Public Affairs Committee, presented CALL's Legislator of the Year Award to Senator R. Durbin. The award was received on his behalf by Clarisol Duque, Chief of Staff of his Chicago office.



Professional Reading

By Sheri Lewis, University of Chicago

shl@uchicago.edu

Atlas, Michael. "Library Anxiety in the Electronic Era, or Why Won't Anybody Talk to Me Anymore?" *Reference and User Services Quarterly* vol. 44 no. 4 (Summer 2005): 314-319.

Starting from the premise that the ease of online information has decreased reliance on librarians for reference assistance, the author adds the more longstanding theory of library anxiety in which patrons may be reluctant to seek help when they need it. Atlas explores solutions in creating more positive library-user relationships and exploring in depth the value of librarian mediated services.

Bell, Steven. "Submit or Resist: Librarianship in the Age of Google." *American Libraries* vol. 36 no. 8 (October 2005): 68-71.

Bell argues that librarians should embrace user response to Google and use it to our advantage to improve our own resources and services in like fashion. Some of his suggestions include focusing on making online search interfaces easier to use rather training the user on complicated interfaces, streamlining access to numerous resources with techniques such as federated searching, providing useful comparisons for the advantages of Google-type searching versus vended database searching, and educating the researcher in best practices for evaluating information and online content.

Blair, Joana and Cranston, Cathy. "Preparing for the Birth of Our Library Blog." *Computers in Libraries* vol. 26 no. 2 (February 2006): 10-13, 54.

The authors chronicle their experiences bringing up a blog at the Colorado State University Libraries using a childbirth preparation analogy. The gestation period section features identifying the parents, or project coordinators, involved in the birth and training other staffs, relatives to assist with the new arrival. The planning for parenthood section covers various policy and process decisions and the article concludes with a looking ahead discussion entitled bringing up baby. This is a clever and useful piece.

Campbell, Jerry D. "Changing a Cultural Icon: The Academic Library as a Virtual Destination." *EDUCAUSE Review* vol. 41 no. 1 (January/February 2006): 16-30. Available at <http://www.educause.edu/ir/library/pdf/erm0610.pdf>

This thoughtful article briefly describes the challenge confronting traditional the academic library as it is a less exclusive province of information delivery in a digital age.

In this vein, the author offers new ways for defining a mission for the academic library though improvements in facilities and user spaces, enhancing online information with metadata, offering virtual reference services, selecting and managing print and electronic resources, providing instruction in information literacy, and collecting, digitizing and maintaining repositories.

Cutts, Matt. "How Does Google Collect and Rank Results?" *Google's Newsletter for Librarians* (December 2005) Available at http://www.google.com/newsletter/librarian/librarian_2005_12/article1.html

This very simplistic summary does yield some guidance into Google's crawling and indexing practices. The author highlights Google's practice of evaluating the quality of web sites as part of its relevancy ranking delivery of results.

Dye, Jessica. "Scanning the Stacks: The Digital Rights Issues Behind Book Digitization Projects." *EContent* vol. 29 no. 1 (January/February 2006): 33-37.

This well-written piece reviews Google scanning efforts over the past year and includes some interesting commentary from librarians involved with the Google Print Library project at their institution. Also discussed are the copyright challenges to the Google project and their implications. Although much information here has been well-documented, this is one of the better overviews of the recent history and issues that I have encountered.

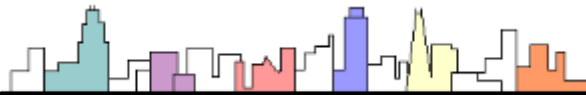
Foudy, Gerri and McManus, Alesia. "Using a Decision Grid Process to Build Consensus in Electronic Resources Cancellation Decisions." *The Journal of Academic Librarianship* vol. 31 no. 6 (November 2005): 533-538.

In shrinking collection budgets effective methods of evaluating resources for cancellation decisions are crucial. Evaluating electronic resources for continued purchase presents additional challenges. This author illustrates an approach followed at the University of Maryland libraries using a decision grid including selection criteria factors (access, cost-effectiveness, breadth/audience, uniqueness).

Giles, Jim. "Internet Encyclopaedias Go Head to Head." *Nature* vol. 438 no. 15 (December 2005): 900-901.

In this timely article, the author provides an overview of the online encyclopedia, Wikipedia, and summarizes a Nature investigation comparing Wikipedia and Encyclopedia Britannica for their coverage of science. The investigation revealed comparable errors in both reference tools. Giles gives several interesting examples of errors in both sources as well as statistics of the number of scientists who are contributors to Wikipedia authors. He further points out that the flexibility in updating a web-based encyclopedia such as Wikipedia, especially for an area such as science where change is more frequent, might account and allow for greater accuracy.

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Professional Reading cont. from p.33

Gordon, Rachel Singer and Stephens, Michael. "Tech Tips for Every Librarian." *Computers in Libraries* vol. 26 no. 2 (February 2006): 50-51.

The authors provide a brief but comprehensive checklist of reasons to implement a blog for staff communication and how to do it. On the implementation side, the article covers the various advantages and downsides of hosted applications, local server applications and opens source software applications. Gordon and Stephens also provide insights on blog policies, training and promoting.

Grieselhuber, Ray. "How to Make Wikipedia Better (and why we should)." *Online Journalism Review* (February 1, 2006). Available at

<http://www.ojr.org/ojr/stories/o60201grieselhuber>

This journalist offers six suggestions for improving the quality of Wikipedia. His suggestions include a rating system for entries, additional information about contributors, supplying reasons for content changes, enforcing the standards for each entry consistently. Comments and reactions to Grieselhuber's suggestions are provided at the end of the article.

Hubbertz, Andrew. "The Design and Interpretation of Unobtrusive Evaluations." *Reference & User Services Quarterly* vol. 44 no. 4 (Summer 2005): 327-335.

This article focuses on the history and usefulness of unobtrusive evaluation of reference transactions. The conclusion offered is that this assessment method is akin to any other test and has validity in certain circumstances but it is a universal approach to quality review.

Morphy, Erika. "Google vs. Government Row Raises Worrisome Legal Issues." *Ecommerce Times* (January 26, 2006). Available at <http://www.ecommercetimes.com/story/ODJU8nahwg295J/Google-vs-Government/-Row-Raises-Worrisome-Legal-Issues.xhtml>

Morphy summarizes concern from the business world in reaction to the Justice's Department's subpoena of Google search data. Specifically, the author points out the fear of warrantless government access to internal company information that might suggest illegal

practices or dealings. Moreover, for individuals or institutions who license us of commercial databases, such as LexisNexis and Westlaw, there are certain expectations of privacy in online searching.

Mossberg, Walter. "PubSub, Rollyo Offer Web Search Services The Big Engines Don't." *The Wall Street Journal* (February 2, 2006): B1.

In this time of Google and Yahoo dominance it is tempting to ignore other web search engines. Mossberg makes an argument for why we shouldn't. In doing so, he reviews two smaller search engines. Rollyo <rollyo.com>, which stands for Roll Your Own Search Engine, enables you to limit a search on a specific topic, or search roll, to the most relevant sites. Rollyo saves all searchrolls on its site and assigns them a unique web address. You, or anyone else interested, can run a previously-created searchroll or refer someone to it. Another search engine, PubSub <pubsub.com>, is a self-described matching engine and similar to a current awareness tool. Once you set up a PubSub search, you can prospectively receive future results matching your search criteria via sidebar module downloaded to your browser.

Rynkiewicz, Robert P. "Delivering Services to Patrons' Doorsteps." *Computers in Libraries* vol. 26 no. 2 (February 2006): 6-8, 55-56.

The author, who works in a public library in Atlantic City, discusses the expectations of current library users and the evolving services necessary to meet them. Some examples of services utilized at this library are a web-based events calendaring system, current awareness notifications via an integrated library system, and a web content management system that includes user-defined profiles.

Singh, Sandra. "Gathering the Stories Behind Our Statistics." *American Libraries* vol. 36 no. 9 (November 2005): 46-48.

Singh relates a series of anecdotes to highlight how statistics are an inadequate reflection of the value of reference services to patrons. The author then comments on ways that libraries have and might collection information on the usefulness of individual patron interactions as a way to better document value. ■

Upcoming CALL Meetings

<http://www.aallnet.org/chapter/call/calendar/calendarindex.html>

Business Meetings

Mar. 23, 2006 (Thurs.)

May 25, 2006 (Thurs.)

Details will be posted as they become available.

Dates subject to change.

Executive Board Meetings

Feb. 14, 2006

Mar. 21, 2006

April 11, 2006

May 9, 2006 ■