Candidates for Vice President/President Elect

Denise Glynn & Gretchen E. Van Dam

Candidates for Treasurer

Ruth Bridges & Joanne C. Kiley

Candidates for Director

Julie D. Melvin & Christine Morong

2008/09 Executive Board Candidates
Punxsutawney Phil, the weather forecasting groundhog, saw his shadow on February 2nd so we can look forward to six more weeks of winter. But we can stay warm watching the heated debates and media coverage of the 2008 presidential elections. CALL has its own elections and the biographies and photographs of the candidates for Vice President/President Elect, Treasurer, and Director are included in this issue. They are also available on the CALL website. Be sure to vote for your favorite candidate!

This is an exciting issue as there are two articles from our own CALL international travelers. John Fox, from Bell, Boyd & Lloyd, relates his experience setting up a library in Lwak, Kenya in the summer of 2007. Julie Grant, of the Loyola Law Library, describes her journey to Mumbai, India to attend IALL’s 26th Annual Course on International Law Librarianship in December 2007. John and Julie have entertaining and interesting accounts of their travels, which are accompanied by photographs for further enjoyment.

This issue covers international adventures to everyday tips useful in our workplaces. Patricia Sayre-McCoy, guest columnist for “TechBuzz”, explains facet browsing, a new development in library automation and technology for online catalogs. Maria Willmer reveals how to keep rejuvenated in your job. Check out the Community Service Committee in “Could This Committee Be for You?” and information and interviews on new and former CALL members in “People & Places,” “New Faces, New Shoes,” and “Whatever Happened to Diana Gleason?”

We hope you enjoy this issue as we wait for warmer weather and springtime!

Julie and Gail

CALL would like to thank BNA for sponsoring the joint ALA/CALL breakfast business meeting on January 18, 2008.
The elections are upon us! And I do not mean the national elections for United States President, but rather I mean the CALL Board elections! I am going to ask every voting member to cast a ballot! Biographies and statements for the candidates appear in this issue of the Bulletin and on the CALL website where there is a link to the election ballot. Serving on the CALL Board is a large responsibility that takes a serious commitment on behalf of anyone willing to throw their hat into the election ring. The rewards are substantial, though, both for the friendship and experience one gains as well as the enhanced appreciation of CALL and all that it does for its members. We have a wonderful slate of candidates this year. I ask that each of you take the time to read and review the biographies of each candidate so that you may cast your vote by 11:59 p.m. March 15th.

This year, the CALL Board will also be proposing amendments to Article IV, Article XII and Article XIII of our current Bylaws. All members of CALL will be receiving notice of those proposed amendments via the CALL listserv. Paper notices will be mailed to those members who do not have e-mail access. We will be discussing the proposed amendments at the March 27th Business Meeting. According to our current Bylaws at Article XIII, Section 13.2, notice must be given at least thirty (30) days prior to the meeting at which it is to be discussed.

If the proposed amendments are approved by a majority of the voting membership present at the March Business Meeting, the amendments shall be promptly submitted to the entire membership for final decision by ballot [Article XIII, Section 13.2]. The election for voting on the proposed Bylaws amendments will open on March 31, 2008 and close at 11:59 p.m. May 2, 2008.

I encourage all members to use the CALL listserv to discuss the proposed amendments prior to our discussion on March 27th. In addition, members may contact me directly if they have any questions regarding the proposed Bylaws amendments.

This year again, the CALL Board has decided to extend invitations to currently enrolled Dominican and University of Illinois students to attend the March 27th Business Meeting. This includes current CALL members who are students. Invitations will be sent to representatives at Dominican and University of Illinois to be passed along to the students. I would like to ask those members of CALL in attendance at the March meeting to make an effort to meet and greet the students. Make them feel welcome and offer to answer any questions.

The 2008 ABA Techshow will be held from March 13th-15th at the Hilton Chicago, which is a new location. This year as last, the organizers of the techshow will be offering CALL members a substantial discount in registration price. To get this rate, you must register online at the following site: https://www.abanet.org/techshow/register/promoter/index.shtml/. While higher registration rates appear on the form, you will receive the discounted rate if you enter the following program promoter code: PP833.

I look forward to seeing you at the March 27th Business Luncheon Meeting.

Debbie

Be sure to vote for the CALL 2008/2009 Executive Board Candidates. Cast your vote by March 15th.
CALL Executive Board Minutes
By Debbie Ginsberg, Chicago-Kent College of Law Library
dginsberg@kentlaw.edu

To avoid a long delay between when minutes are finalized and when they are posted to in the CALL Bulletin, the Board has decided to post the minutes to the “Members Only” section of the CALL website (http://www.aallnet.org/chapter/call/protection/index.html). The Board will post summaries in the Bulletin. Members who would like hard copies of any minutes should contact Secretary Deborah Ginsberg (dginsberg@kentlaw.edu or 312-906-5763).

Executive Board Minutes Summary
November 13, 2007, 9:00 a.m.

Board Members Present: Anne Abramson, Therese Clarke Arado, Debbie Ginsberg, Sheri Lewis, Mary Lu Linnane, Julie Pabarja, Debbie Rusin

Others Present: Katie Leonard, John Klasey, Gail Hartzell, Annette Cade, Helen King-Desai

Summary:
Treasurer’s Report (Section IV):
1. CALL Balance as of October 31, 2007:
   $35,161.50
2. Net Income, October 2007:  - $4,225.34
3. Membership as of October 31, 2007: 314

Policy Recommendations:
1. The Bulletin does not need a separate form to request photo permission from non-CALL members. Instead, the Bulletin co-editors will keep e-mails granting this permission. (Section VI)
2. Because committee reports are published in the Bulletin, they do not need also to be published in a separate area of the website. (Section VI)
3. Membership data updates and corrections should be sent to the Membership Committee. (Section VII)
4. CALL should amend its Bylaws to clarify the specific rights of each level of membership, to comply with AALL’s request that Bylaw changes be sent to its Bylaws Committee before chapter membership votes on them, and to comply with AALL’s parliamentary procedure rules. (Section VIII(b)(i))
5. CALL will forward appropriate e-mails to the listserv for non-member events or services, but CALL will not post anything requested by phone. (Section IX(b))

Executive Board Minutes Summary
December 11, 2007, 9:00 a.m.

Last revised: 1/16/2008

Board Members Present: Anne Abramson, Therese Clarke Arado, Debbie Ginsberg, Sheri Lewis, Mary Lu Linnane, Julie Pabarja, Debbie Rusin

Non-Board Members Present: John Austin, Carol Klink, Holly Lakatos

Summary:
Treasurer’s Report (Section IV):
1. CALL Balance as of December 4, 2007:
   $34,320.86
2. Net Income, November 2007:  - $1,240.64
3. Membership as of December 4, 2007: 316

Policy Recommendations:
1. Members who join CALL after an election has started but before February 21 are eligible to vote. (Section V)

Handbook Change:
1. The Board recommends the Handbook be changed to mandate that elections start by February 21, rather than on February 21. Elections could start earlier. (Section V)

Major Actions:
1. The Board approved proposed changes to Article 4, Article 12, and Article 13 of CALL’s Bylaws. (Section VIII(c))

continued on p. 6
2007 was a record year for proxy fights and over the past two years, 114 unsolicited acquisition offers for U.S. companies and 930 activist campaigns were announced. With all this activity, legal advisors are being called upon more often to advise on shareholder insurgencies as well as traditional raid defense engagements.

FactSet SharkWatch provides the analytical tools to help you keep pace with the fast growth in activism:

- Build and compare custom reports with over 100 data items available from the SharkWatch database
- View detailed activist investor profiles that highlight previous campaigns, tactics, outcomes, and more
- Keep an eye on key activist investors and their latest campaigns with custom alerts notifying you of increased positions and other breaking news
- Query on specific terms such as campaign types, proxy fight winners, activism types, and more

Monitor corporate activism with SharkWatch and fully realize emerging business opportunities.

To request a free trial, e-mail sharkwatch@factset.com.
CALL Board minutes will be posted in the Members Only section of the CALL website as soon as they are finalized. The Board will post summaries of its minutes in the Bulletin. (Section VII(a))

2. Honorary and Associate members may not vote on Bylaws changes. To be eligible to vote, CALL members must have joined by the date the Bylaws ballot is sent out. Bylaws may be amended by a two-thirds vote of the returned ballots sent to the voting membership, provided that at least 30 percent shall have voted.

3. The Membership Committee should convert the Word version of the Directory that AALL sends them to PDF format. Once the PDF version is ready, the Membership Committee should send it to the Internet Committee to be posted in the “Members Only” section of the CALL website. (Section IX)

CALL Grants Available

Thinking about traveling to Portland this summer for the AALL annual meeting? Perhaps there is an educational program a little closer to home that peaks your interest. In either case, it is not too early to apply for a CALL Grant. CALL grants are available to CALL members throughout the year and can be used for the AALL Annual Meeting or other types of continuing education programs. Please see the Grants Criteria page for further information. If you are applying for a grant to attend the AALL Annual Meeting in Portland, the deadline is Friday April 18, 2008. If you have any questions please contact Denise Glynn, dglynn@depaul.edu or 312-362-8176.


http://www.aallnet.org/chapter/call/forms/grantsinfo.html
As a business law professional, you want to know what the playing field looks like at all times. Westlaw Business, the new platform powered by GSI®, combines relevant transactional and legal guidance with practice-specific tools to help you get the best possible perspective—and the leading edge you’ve been looking for. Westlaw Business. Now you know.

Go to westlawbusiness.com or call 1-800-669-1154.
CALL Breakfast Business Meeting  
November 16, 2007

On November 16, 2007 CALL held its November Breakfast Business Meeting at Elephant & Castle. LexisNexis sponsored this meeting.

The meeting’s speaker was Mark Garavaglia, Assistant General Counsel of Rotary International and the Rotary Foundation. Garavaglia has studied divinity at Trinity and law at Tulane. He received an L.L.M. while living in Australia, and worked in that country for a number of years. He also clerked for Judge Peter Beard in New Orleans.

Garavaglia wondered if law was a lost avocation? He was especially concerned about the state of modern lawyers’ psyche. Recent studies have shown that many attorneys are depressed. Billable hours have risen from 1400 to over 2000. He perceived a lack of civility between lawyers themselves. In addition, articles he has read suggest that lawyers are behaving more unethically, especially lawyers who contribute to campaign funds and then land coveted jobs later.

Garavaglia thought that perhaps lawyers would be more fulfilled if law were pursued not as a job, but as a vocation. A sense of vocation can only be found when there is a sense of humility. Although lawyers are not trained to be humble, they will have greater freedom and peace if they take up law as a vocation, if they serve not only themselves but serve their community as well. Garavaglia held up the example of Atticus Finch, the hero of *To Kill a Mocking Bird*, an attorney who stood up for his beliefs when others were afraid to do what was right.

Debbie Rusin made several announcements after the speaker, starting with welcoming new members. She also introduced the slate of candidates for the 2008 CALL Election:

- Vice President/President Elect: Denise Glynn and Gretchen Van Dam
- Treasurer: JoAnn Kiley and Ruth Bridges
- Director: Chris Morong and Julie Melvin

Carol Klink of the Archives Committee requested materials be sent to her, especially reports and copies of the *CALL Directory*.

The Community Service Committee collected grocery store gift cards and family size toiletry items to benefit Christopher House (http://www.christopherhouse.org/). The Committee also collected donations for the Chicago Children’s Advocacy Center (http://www.chicagocac.org/).

Two door prizes, provided by Professionals Library Service, were awarded to Roberta Fox and Eugene Giudice.

SLA/CALL Breakfast Meeting  
January 18, 2008

On January 18, 2008 CALL held its annual joint meeting with the Special Libraries Association (SLA). This breakfast meeting convened at the Union League Club.

Both SLA and CALL were sponsored by BNA. The Community Service Committee held a book drive for Book Angels (http://www.bookwormangels.org/).

SLA sponsored the meeting’s speaker, project management expert Kelly Kalmes. Kalmes is founder and President of Project Knowledge, LLC. She teaches the project management certification program at Loyola University School of Business Administration. She has over twenty-five years project management experience and has worked with many Fortune 500 companies. She obtained her MBA from DePaul.

Kalmes outlined the characteristics of a successful project
Business Meeting Roundup cont. from p. 8

manager. Project managers know how to solve issues and create teams. They are well-organized, confident, and willing to make decisions when needed. Project managers balance time and resources, forming realistic expectations. They do not need to also be experts in what they are managing. Kalmes herself assisted with building a steel mill in Indonesia. She did not have any expertise in this area, but she knew how to locate the experts she needed to form a business plan.

Kalmes walked through the steps of project management, including initiation, planning, execution, monitoring, and close out. Plans are most successful when they receive executive support, involve users, employ experienced project managers, use formal methodology, and are based on reliable estimates. Communication is key, and having a standardized communication channel is vital.

She reminded us that it is equally important to know when a project is not working and to close it down. All closeouts should be celebrated, even those for plans which did not work. If nothing else, those involved will have a better idea how to approach the next project.

After the speaker, Debbie Rusin reminded us that CALL’s electronic elections begin on February 8. The election will remain open until 11:59 pm Saturday March 15th. The candidates’ biographies have been posted to the CALL website (http://www.aallnet.org/chapter/call/protected/slate2008/slate2008.html).

The next Business Meeting will be Thursday, March 27th. The Community Service Committee will collect pet supplies for PAWS (http://www.pawschicago.org/).

At the joint CALL/SLA January business meeting over 500 books for the Book Worm Angels were collected. This will help stock several Chicago Public School classroom libraries.

April 1 Deadline for AALL Grant Applications

The AALL Research Committee is accepting applications for research grants from the AALL Research Fund: An Endowment Established by LexisNexis?. A single grant of up to $5,000, or multiple grants totaling $5,000, may be awarded. The committee will award one or more grants to library professionals who wish to conduct research that supports the research and scholarly agenda of the profession of law librarianship. For more information, see the grant announcement at: http://www.aallnet.org/committee/research/lexisGrantAnnouncement.pdf.

The deadline for applications is April 1.

Some recently funded grant projects include: Index to State Judges’ Inductions, Memorials, etc. from the Official State Court Reports (Dr. Joel Fishman, Allegheny County Law Library); Merging Reference & Circulation Services: The Savior or Undoing of Reference in Academic Law Libraries (Wendy Scott and Christine Demetros, H. Douglas Barclay Law Library, Syracuse University College of Law); The Effectiveness of SAILS as an Information Literacy Assessment for Law Students (Molly Brownfield and Dennis Kim-Prieto, Rutgers Law Library)

Please contact Susan Lerdal, Chair, AALL Research Committee at susan.lerdal@drake.edu if you have questions.
In a technical services workshop I presented last spring, I had a live session with a new, exciting development in library automation, faceted browsing. This is such a remarkable development in library searching. When I first saw it, I couldn’t help shouting, “It’s like I search Google!” Now, as a cataloger, I realize that searching like Google isn’t the best thing if you need more reliable information. But it is exciting to see a new type of retrieval that is not restricted by Library of Congress or other hierarchical subject headings. Some really interesting things can turn up using faceted browsing that an ordinary subject heading search in a library catalog would never find. It also allows patrons to search very specific terms that LC has not yet established, or may never establish, thus, a boon to science and technical researchers. The results are relevance ranked (relevance based on the system used and not always clear to the searcher) and can be limited in a number of interesting ways.

The University of Chicago has a new faceted browser called Lens (no, it’s not an acronym) and it is fascinating. See Lens at http://lens.lib.uchicago.edu/. In my workshop, I searched the University of North Carolina libraries faceted browser since Chicago’s wasn’t available at the time. I searched many different terms with very interesting results. In one search, entering the misspelling “Chcago” actually retrieved materials! Imagine doing that in a regular catalog search. Of course, it’s embarrassing to have our spelling errors so public, but at least the patron found the materials even with a misspelling. That’s not always the case, especially in traditional online catalogs. If a patron knows to use a misspelling in a keyword search, he or she may find something. Or not. Faceted browsers make it much more likely that a search will result in some hits. A new feature that patrons have never had access to before is the web search and Special Collections finding aids search. Lens not only searches the online catalog, but library supported web pages as well. Our archival and other special collection material is now available to the patrons online, something not possible with our regular catalog.

Our browser has lots of fun and interesting features and limits for users. For the first time, we can use limits to narrow searches, specify languages of materials, dates of publication, etc. and not redo a search along the way. Patrons don’t have to learn that you “restrict” a search as the first step, but “limit” a search only after one has been performed (try to explain the difference in any logical way!). The results screen gives lots of guidance for limiting searches without lots of library jargon, with our labels and terms to refine searches.

Some examples of searches we can now do:

“Chiego” will pull up all occurrences of this word (and there are some), but at the left side of the search screen is a “word cloud” (you really have to see this as there is no easy way to describe it). This is a set of words commonly found associated with the records resulting from the search “Chiego.” The word cloud includes the correct spelling of “Chicago” as well as other misspellings, such as “Chiago” and “Chiego.” Clicking on the correct spelling gives over 100,000 hits. But the user can limit the search in a number of different ways. At the top of the screen is the breakdown by call number, so if the user knows that works on Chicago law are in K or history in F, they can use that. Along the right side of the screen are other limits: author, format, and topic (narrower than the call number divisions, it includes subject subdivisions, such as “law and legislation” or “politics and government”) for Chicago. A user can easily limit by language, the library the material is shelved in, and even whether the book is available for check out or not.

A new search on “abused women” brings up a new word cloud and limiting factors. A nice search feature is the note at the top of my list of results “Your query has been continued on p. 11
TechBuzz cont. from p. 10

expanded with these terms: ‘Battered Women, battered women.’ So it’s retrieving the “see” reference “Battered women” from “Abused women” in the subject authority record. Automatic truncation also occurs since titles such as Women in abusive relationships or The abuse of women are also retrieved. The results list also includes the occurrences of each term searched, so patrons can figure out why a particular title was included in the search results.

Words in foreign languages likewise result in a word cloud with related terms. Searching “coutumes” also results in the related terms “lois” and “loix.”

Another addition to the records is the cover scan. While it isn’t the search most experienced researchers would use, cover art does occasionally come in useful. A user who can remember something about the subject of the book may recognize the cover. Now if only we could limit by color! Furthermore, the cover scans add color and liveliness to the screen. We are looking more like Amazon now, as patrons requested. Another scan we enter is the donor bookplate—a nice touch, especially for materials we order from endowed funds but can’t put a bookplate on, such as computer disks.

I’m very excited about this latest online feature and encourage everyone to check it out. We are already developing lists of additional features we want, such as the ability to e-mail results of a search. One collection we are very interested in adding to Lens is our photographs collection. Many photographs are already digitized and described with metadata, so we should be able to include them in search results in future releases. The future of library collection searching is very exciting now!

CALL would like to thank
LexisNexis for sponsoring the
November 16, 2007 breakfast
business meeting.

Nominations Sought for
CALL Awards

Each year CALL honors members who have made outstanding contributions to the organization and the profession of law librarianship. CALL members are encouraged to submit nominations for the following annual awards.

The Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship is presented annually at the May business meeting for outstanding service to the chapter during the previous year or for contribution to law librarianship.

The Award for Outstanding Lifetime Achievement in Law Librarianship is presented annually at the May business meeting to a retired or soon to be retired CALL member for their outstanding lifetime achievement in law librarianship.

The Award for Outstanding In-House Publication is given to an individual or group who created in-house library materials (print or web) that are user or staff oriented, are relevant for law libraries and are outstanding in quality.

Past recipients of the awards are listed on pages 4 & 5 of the CALL Handbook. Criteria for the awards are on pages 53-55 of the Handbook. Information about the CALL Grants & Awards Committee is on pages 27-28 of the Handbook. The CALL Handbook is available at:


Follow the criteria that are given for each award and send your nominations to me by April 1, 2008. Feel free to contact me if you have any questions.

Mary Lu Linnane, Co-Chair
CALL Grants and Awards Committee
mlinnane@depaul.edu
312-362-6895
PEOPLE & PLACES
By Kathy Bruner, Barack Ferrazzano Kirschbaum & Nagelberg LLP,
kathleen.bruner@bfkn.com
Sue Retzer, Katten Muchin Rosenman LLP, susan.retzer@kattenlaw.com

Welcome New CALL Members:

Mary Ann Phillips
Legal Research Consultant
Consulting Solutions
Hewitt Associates
Mary.ann.phillips@hewitt.com

Lois Remeikis
CIO and Associate Dean
Information Services Department
Northwestern University Law School
l-remeilis@law.northwestern.edu

Annette Cade
Reference Librarian/Internet Contact Manager
American Bar Association
Membership and Marketing Division
acade@comcast.net

Sara Robertson
Technical Services Librarian
Sidley Austin LLP
srobertson@sidley.com

New Places:

Lois Remeikis
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Information Services Department
Northwestern University Law School
l-remeilis@law.northwestern.edu

Sara Robertson
Technical Services Librarian
Sidley Austin LLP
srobertson@sidley.com

CALL Membership Directory
2007-2008 (pdf)

Updated through 1/01/2008

Send Directory updates to:
Kathy Bruner
kathleen.bruner@bfkn.com
“BNA is the standard for legal newsletters in our firm. No other services are as consistent in quality.”

“BNA products have always been of high quality. They’re the first places to turn to find out what’s happening in any area of law. Attorneys get the current information they need and pass that on to their clients.

“By expanding the subject areas covered—for instance, BNA’s Pharmaceutical Law & Industry Report came out just as biotechnology became a hot topic—BNA continues to meet the demands of the market. And the immediacy of Web-based services is great.

“I’ve been the law librarian here for 23 years. We’ve had BNA services for so long that it’s just assumed BNA is the standard for newsletters.

“So we keep subscribing to additional BNA services as the years go by. We started with four or five, and as the office has grown into more practice areas—well, I can’t even name all the BNA services we have at this point!”

Charlie Knuth
Director of DC Library Services
Foley & Lardner LLP
Washington, DC
Here at DePaul, the reference librarians (four total) each work the reference desk – one night a week, one weekend a month and 4 hour shifts four days of the week. Each of us also has what I call “A Day Off the Desk,” and it is on this day that we are able to catch up on research projects, attend to administrative duties, and, in general, catch up with all of our other duties. This day off the desk is my topic for today.

When I’m off the desk, I look forward to doing something different – meet a colleague for lunch (network), catch up on professional reading, learn something new (be it related to technology, a new resource, new legal subject material, attend a workshop, read blog postings, update bookmarks…etc.) Granted, sometimes the day is spoken for completely (last minute research project for faculty, preparing for a talk on the library for a research class), but sometimes this day helps to rejuvenate me and make my reference work better than it would be without a day away.

I know many law libraries, especially law firm libraries from my experience, never have time away from their reference & research requests (also, a reference desk is certainly not mandatory as requests occur in hallways, at the water cooler, in offices...etc.) In a previous position, my reference work would begin the moment I opened my car door in the parking lot that morning and wouldn’t end until I shut that same door in the evening. However, if you do have any unscheduled time at work, it can be a time for renewing oneself and taking advantage of any and all opportunities to learn something new.

I have met various colleagues for lunch on these days, not having to be concerned about getting back to the desk. Attending workshops is also a good way to spend a half day, be they Lexis, Westlaw or other vendor or library workshops. Being free to know one can spend the day (without too many interruptions) looking through materials for collection development purposes or reading all the professional materials we want to read but can’t always get to, can really help keep one’s knowledge current.

If you have some unscheduled time, I know many will say, “Are you kidding, I wish…” However, if you do, and can take some of that time to learn something new, or enjoy time with a colleague, or catch up on some much needed professional reading, spending one’s time off the desk in this way can be a great way to work smarter.

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**Website Guidelines**

- The CALL website is an official publication of the Chicago Association of Law Librarians. The purpose of the site is to provide CALL members with current and historical information on the chapter’s policies, activities, publications and organization and is maintained by the CALL Internet Committee. The material on the CALL site is for informational purposes only and should not be interpreted as legal advice.

- All the material on the website is intended to be as accurate and up-to-date as possible. CALL makes no guarantee regarding the accuracy or authenticity of material on the CALL site or at any of the linking sites.

- All information that is to be posted to the CALL site is reviewed by the Internet Committee and should be submitted to that committee in final electronic format. All information is subject to formatting changes in order to maintain uniformity.

- Information on the CALL website will be updated or removed at the request of the Board members and Committee Chairs or if the material is out of date.

November 2003
I have a library in Africa. It’s located on the grounds of the Convent of the Franciscan Sisters of Lwak, near Assembo Bay, on the shores of Lake Victoria in western Kenya. And that is where I was invited to go as a library consultant during the Summer of 2007.

Please excuse the paraphrasing of the beginning of Out of Africa by Isak Dinesen. However, that description best represents the opportunity, which was presented to me by the organization Global Alliance for Africa (GAA). GAA is a not-for-profit organization based in Chicago, incorporated in 1996 to develop and implement economically strengthening programs in Sub-Saharan Africa for orphans and vulnerable children affected by HIV/AIDS. The organization’s programs are designed to enable families and communities to provide sustainable support and care for orphans and vulnerable children, while giving them the skills they need to become self-reliant and develop useful careers as adults. In 2007, GAA was going to Kenya and Tanzania to host an art camp. However, in Kenya it also was going to start a new program of organizing a community library. One of the GAA members found out I was a librarian and invited me to go along as the organization’s library consultant.

In January 2007, after I had accepted Global Alliance’s invitation, my work began. Since I knew nothing about libraries in Kenya, my first priority was to learn everything I could about libraries in that part of the world. I searched the Internet for articles, contacted libraries and librarians in the USA looking for information, and even wrote to the Kenyan National Library Service in Nairobi in hope of receiving information directly.

I was also asked to help locate and obtain books that could be used to stock the library or be used as textbooks in schools in Kenya and Tanzania. I contacted bookstores, such as Borders and Books-A-Million, publishers, such as Lexis and Thomson/West, and attempted to contact by e-mail publishers located in Nairobi, Kenya. Unfortunately, most of the publishers in the USA were not able to provide books for this project before I had to leave. However, some publishers did respond after I had returned from East Africa and did express an interest in assisting the project. The African publishers never responded.

My trip began on June 20th when I flew from Chicago to London on British Airways to catch a flight to Nairobi, Kenya. (I must admit that it really is nice to fly business class to London. Your seat becomes a bed.) I flew alone, a day before the group was to leave Chicago, because the trip’s leader, Linda Stolz, had arranged to meet me in Nairobi and purchase books from various bookstores there. We also wanted to visit the Kenyan National Library Service and talk with that organization about libraries in Kenya.

After a trip of almost 24 hours, I arrived in Nairobi and was met by Linda and the Director of GAA, Tom Derdak. I spent my first night in Africa at the Methodist Guest House in Nairobi. The next morning, Linda and I visited various bookstores trying to purchase some of the titles on the booklist that we had been sent by Sister Pauline, the head nun at the convent in Lwak where the library was being built. We were able to purchase a lot of the requested books because my colleagues at the law firm of Bell, Boyd & Lloyd, LLP made generous donations to GAA.

continued on p. 25
A CALL Librarian in E. Africa cont. from p. 24

After shopping for the textbooks, Linda and I went to the Kenyan National Library Service. We inquired about meeting with Mr. David Muswii, the head of the Book Distribution Center for the libraries in Kenya. Mr. Muswii was glad to meet with us and discuss how he provides materials to the various libraries in Kenya. He also gave us a tour of his facility. The previous year, he had contacted a librarian at the Chicago Public Library to inquire about obtaining discarded reference materials, such as encyclopedias and textbooks in the subject areas of medicine, science, physics, chemistry, and math.

After meeting with Mr. Muswii, we learned that we would be able to meet with Mr. Richard Attuti, the Deputy Director of the Kenyan National Library Service. Mr. Attuti was very interested in our project in Lwak and pledged his support. Mr. Attuti’s goal is to modernize the libraries in Kenya. He told us more about his plans to bring automation to the community libraries in Kenya. Furthermore, he talked about providing services and programs to additional areas of the country where none exist now, such as the Kibera slums in Nairobi. Before our meeting with Mr. Attuti had ended, he expressed he would try to arrange a visit to an existing, operating Kenyan community library near Lwak.

Lwak is a small rural community near Assembo Bay on Lake Victoria. The library is located on the grounds of the convent run by the Franciscan Sisters of Lwak.

There is also a school for younger children, mostly girls. The three males in our GAA group were technically not allowed in the convent area. Instead, we were given very sparse accommodations on the outskirts of the convent. In addition, Lwak is a heavy malaria infected area, so you always had to remember to bathe yourself in that “sweet smell” of Deet twice a day.

Sister Pauline was happy to have our group work on reorganizing her library. Unfortunately, when we arrived, we learned that the new library building was not finished. Therefore, I realized that our plan for reorganizing the library collection would be limited. My first task was to review the existing library materials, which had been placed on tables in a large room, and to meet with Sister Pauline and Phabian, a young man being trained as the librarian. I also met Mr. Mbori, the Librarian at Nylima Community Library and Phabian’s instructor in librarianship.

After talking over the project, we sorted the existing library materials by topic and whether the publication...
A CALL Librarian in E. Africa cont. from p. 25

had a library classification number. In addition, we also sorted the new textbooks and reference books Linda and I had bought in Nairobi. After sorting the books, the group compiled basic bibliographic information for each publication, including whether it had been classified previously. My plan was to record the bibliographic data to be entered at a later date into an Excel Spreadsheet. Unfortunately, that project still needs to be finished.

As we were working, I was notified that Mr. Mbori was going to take me to visit his Nylima Community Library. Nylima is a small town near Lwak. One of the Loyola students and I were driven by Mr. Mbori to his library and given a tour of his facilities, and an explanation of how his community library operates. His library has separate buildings for the adult library and the children’s library. Within the library complex, there are small open-air huts, which are used by the patrons as places to sit and work or read.

Mr. Mbori showed me his reference collection and the type of books it contained. Unfortunately, the books are older and do not contain very current information. Then he explained how the library was organized by the Dewey Decimal System and used for the “subject headings”. For example, the 200s are religion, 330 is economics and 340 is law.

The card catalog filing system is arranged by author, title, and classification number. The catalog cards are printed and look similar to our catalog cards. The library’s circulation system uses cards and book pockets, and each title is written in a journal-type book, along with the name of the borrower. In another journal, the library records how many items were borrowed that day and the types of items. Mr. Mbori explained to me how library cards are issued, how patrons can reserve library materials, and how patrons can request an interlibrary loan.

After touring the Nylima Community Library, we returned to the Lwak convent and finished sorting and recording the books. Once our stay at Lwak was finished, the group flew back to Nairobi and then drove to Arusha, Tanzania. There, the group was able to tour the International Criminal Tribunal in Arusha where the Rwandan criminal trials were taking place. The Tribunal complex tour was very interesting and informative, but also very secure. No pictures were allowed. While there, I did get to visit the Tribunal’s law library and talk with one of the librarians about the library and its services. Additionally, in Arusha, we held the three-day art camp for the area’s children.

After the art camp, our group had a chance for rest and relaxation in Bagamoyo, Tanzania, a tropical resort on the Indian Ocean. After two days at the resort, we went on safari to Tarangire National Park, just south of Arusha. The variety of wildlife was amazing. We saw elephants, hyenas, ostriches, giraffes, zebras, wildebeest, Cape buffalo, gazelles, lions and beautifully colored birds. After two days of safari, our group drove back to Nairobi and prepared for our return flight to London.

As I left Tanzania and Kenya, I was sad that this once-in-a-lifetime experience was ending. I had met so many friendly and interesting people, had learned about their culture and their libraries, but had also confronted severe poverty. Yet, my trip is a memory that I will cherish forever.

All photos in this article are courtesy of John Fox.
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continued on p. 31
Early last year, a Loyola law professor asked me to prepare a research presentation for her seminar on India. I approached the project with some trepidation, as my exposure to India at that point had primarily been limited to a few clips of Bollywood movies, the PBS “Jewel in the Crown” series, and the “Incredible India” travel ads I had seen repeatedly on CNN International. As I prepared for the class presentation, however, I developed a very strong interest in India, and was particularly fascinated by how India’s legal system functions amidst such incredible linguistic, geographic, and cultural diversity. I enthusiastically added India to my list of “must see” countries, and was determined to somehow get there.

In what can only be called serendipity, I saw a posting on AALL’s FCIL listserv last spring seeking applications for three bursary awards to attend IALL’s 26th Annual Course on International Law Librarianship. Amazingly, the Course was to be held in Mumbai, India at the end of 2007. I perused the list of past scholarship winners, determined that I was a complete long shot, but forged ahead undaunted to try my luck. Much to my delight and complete surprise, I was awarded one of the IALL bursaries to attend the Course, entitled “Global Challenges & the Indian Legal System.” India is an expensive destination, however, and CALL generously provided additional grant money so that I could attend this amazing event.

Preparing for a trip to India is not simple, and one of my first challenges was to secure a visa. Because I was attending a conference, I had to petition for a special “conference visa,” rather than the typical “tourist visa.” This process involved a fair amount of paperwork, a trip to the Indian Consulate in Chicago, and a jaunt to the Loop to Travisa, the Indian visa outsourcing firm. (If you ever want a taste of India in Chicago outside of Devon Avenue, hang out at the Indian consulate or Travisa for an hour, and you will learn a lot.) Other trip preparations included two visits to the Northwestern Travel Clinic for various shots and sour stomach remedies, as well as a stop at Sports Authority for high quality mosquito repellent. I also spent a lot of time reading prior to the trip—Suketu Mehta’s 2004 book on Mumbai, *Maximum City*, in particular introduced me to what is arguably the most populous city on earth.

Mumbai, still referred to as Bombay by the locals, is indeed not for the faint of heart, or those that crave solitude. It is crowded, polluted, and chaotic. As Suketu Mehta puts it in *Maximum City*, “Bombay is the future of urban civilization on the planet. God help us.” For all of its challenges, however, Mumbai is captivating. It is diverse, immensely colorful, sometimes flashy, full
Magnificent Mumbai cont. from p. 28

The remnants of the British Raj are there, alongside the temples, rickshaws, aromatic markets, swirling traffic, skyscrapers, and slums. It is a complicated city by all accounts, but one that you can’t help but embrace and hold on for the ride.

I actually did spend my first full day in this thriving megalopolis trying to navigate the unwieldy streets. Armed with a large bottle of water to combat the stifling heat and humidity, I set off to find the Prince of Wales Museum. I am a well travelled person, and soon discovered that I was overly confident about my ability to locate one of the city’s most famous cultural attractions. Somehow, I ended up at the National Gallery of Modern Art, instead of the Prince of Wales Museum. Still jetlagged, I wandered sluggishly around the Gallery, but woke up quickly in front of a large and very lively painting of Bill and Chelsea Clinton seated in front of the Taj Majal. (Bill Clinton, I discovered, is somewhat endeared in India, and I heard about our former president’s love affair with the place on more than one occasion.) I eventually did make it to the Prince of Wales Museum, however, and back to my hotel, despite being driven all over Mumbai by an overzealous (or perhaps crooked) taxi driver on the return trip.

The IALL conference itself was held at the Godrej Dance Academy Theatre, a part of Mumbai’s National Centre for the Performing Arts (NCPA) complex. It is a lovely venue near the Arabian Sea, and was perfect for the IALL conference, which comprised about 100 delegates from some 25 countries. The Theatre had a small courtyard outside where high tea and meals were served, and delegates could mingle between programs. One of the things that I enjoyed most about this conference was the chance to meet and socialize with law librarians from so many different locales. Although the U.S. was well represented, there were also librarians from such places as the Bodleian Law Library (Oxford), the High Court of Australia, the National Council of Human Rights (Cairo), and the Peace Palace Library (The Hague). It was truly an international group.

The Course, which was held from December 1st-5th, included lectures on a variety of topics related to Indian law, legal education, and Indian law libraries. Featured speakers on Indian law included Mr. Justice B.N. Srikrishna, former Chief Justice of the Supreme Court of India, and the Honorable Dr. Justice J.Y. Chandrachud, a Judge of the Bombay High Court. Dr. Chandra Krishnamurthy, Vice Chancellor of S.N.D.T. Women’s University in Mumbai, discussed the current state of Indian legal education, and explained how legal education in India is governed by the Bar Council of India Rules, and the Advocates Act of 1961. Conference delegates also learned about Indian court libraries from Dr. Rakesh Kumar Srivastava, Chief Librarian of the Supreme

continued on p. 30
Magnificent Mumbai cont. from p. 29

Court of India. All of the lectures were educational and engaging, and I was particularly moved by how passionate the speakers were about their country, and how they viewed the legal system as a vehicle of social change.

Along with the lectures component of the Course, delegates participated in various excursions in and around Mumbai. A bus tour took us to Mahatma Gandhi’s residence (Mani Bhawan), Mumbai’s Jain Temple, and the Dhobhi Ghat open air laundry. We also had a chance to visit four local libraries-the University of Mumbai Fort Campus Library, the David Sassoon Library, the K.R. Cama Oriental Institute Library, and the Asiatic Society Library (including its adjacent public library). The IALL library visits actually propelled us to celebrity status in Mumbai, as THE TIMES OF INDIA reported on the visits and likened the IALL delegates to “children on a visit to an ice cream factory.”

It was indeed fascinating to see these libraries, and compare them to what we have in the U.S. Some of the differences were quite obvious, such as the spotty existence of computer terminals, and the lack of air conditioning. At the University of Mumbai, for example, high windows were left open as there was no A/C, which invited pigeons to freely enter and exit the library. Other differences, however, were not as obvious. When I peeked around a corner at the public library at the Asiatic Society, for example, I was surprised to find separate periodical reading areas for men and women. The highlight of the library visits, though, was certainly the opportunity to meet local librarians who were ecstatic that we were there, and could not have been any more cordial or welcoming.

In addition to the librarians that we met on the visits, I would like to briefly mention the law librarians in Mumbai who helped organize this remarkable conference. Mrs. Uma Narayan, a local firm librarian, and Mrs. Nileema Deo, librarian at the Bombay High Court, were truly incredible. It was a logistical feat to pull off this remarkable event, and they did it with grace and aplomb. Their hospitality was unmatched, and they went out of their way to ensure that everyone attending the IALL conference had a great experience.

Many thanks to CALL for providing me with financial assistance so that I could attend this wonderful event. It was truly the highlight of my professional career, and I am very grateful for the support.

All photos in this article are courtesy of Julie Grant.
CALL Committees 2007/08 cont. from p. 27

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CALL Meeting Schedule 2007-2008

Business Meetings
- Sept. 20, 2007 (Thurs.)
- Nov. 16, 2007 (Fri.)
- Jan. 18, 2008 (Fri.)
- Mar. 27, 2008 (Thurs.)
- May 22, 2008 (Thurs.)

Details will be posted as they become available. Dates subject to change.

Executive Board Meetings
- June 05, 2007 (Tues.)
- Aug. 07, 2007 (Tues.)
- Sept. 11, 2007 (Tues.)
- Oct. 09, 2007 (Tues.)
- Nov. 13, 2007 (Tues.)
- Dec. 11, 2007 (Tues.)
- Jan. 08, 2008 (Tues.)
- Feb. 12, 2008 (Tues.)
- Mar. 11, 2008 (Tues.)
- Apr. 08, 2008 (Tues.)
- May 13, 2008 (Tues.)
Diana Gleason reflected on her professional life during a recent telephone interview from Las Vegas, where she currently serves as Head of Reference at the Wiener-Rogers Law Library of the University of Las Vegas William S. Boyd School of Law. Some CALL members may remember her from her relatively short sojourn (a little less than a year) at Valparaiso University’s School of Law Library. Much has happened between then and now.

Diana was raised in Southern California, but considers herself first and foremost an Oregonian, having spent the majority of her adult life in that state. She received her B.S. in Sociology, with a certificate in Women’s Studies and her J.D. from the University of Oregon. In between her college and law degrees, she worked as a massage therapist for many years.

After Diana graduated from law school, she started at library school at the University of Washington in Seattle. However, personal life intervened, and she had to leave the program and return to Oregon. At that time in her life, she started and ran a legal research business and also sold real estate. She returned to Washington in 1996, re-entered the library school program and finished with her MLIS the following year, which included a specialty in law librarianship.

Directly out of library school, Diana was employed by Valparaiso University School of Law Library. At that time, she said that she felt prepared to move out of her Western region comfort zone. She says that she loved the position, the school, and got along well with her colleagues.

However, Diana felt the West tugging her to return. She received a call from a law firm, asking her to consider a move back to Oregon, but at the time she politely declined. A little while later, however, the situation had changed. Due to a death in her family, she was now more open to move back West. When a second call came, which she describes as totally coincidental and serendipitous, she heeded the call and moved back immediately to become a Portland branch librarian for the law firm of Davis Wright Tremaine.

Diana thrived in her new position. This was at the time when the Internet was just beginning to expand its presence in the workplace, so she had the opportunity to develop the firm’s research services to incorporate the new technology. In addition, during this time, she served on the West Online Advisory Board.

Two years later, Diana applied for another position down the street, to succeed a friend as library manager at the main office of Stoel Rives. She obtained the job, that she describes as being in charge of a library “in flux.” The library office space was in the midst of a remodeling project and she says that she spent the next fifteen months in the position putting out fires.

During this time, Diana says that she made the decision that the direction she really wanted to take in her career was to return to the academic environment, but that there was really nothing available at the time for her in Western Oregon. She ended up taking a Government Documents position in the library at Eastern Oregon University in the small town of La Grande, which is located in the northeastern corner of the state. She says that the region is much different than the West, in that it is hot in the summer and very snowy in the winter. Nevertheless, she says that she really loved the natural environment and her colleagues and that it was a good move. She states that she really loved the natural environment and her colleagues and that it was a good move. She states that one advantage of being out of law librarianship was that it provided an opportunity to learn about the wider world of librarianship as the university library served all types of libraries in the region. She stayed at EOU for the next five years.

But after this time, she says that she was now ready for her next career advancement. This time, she moved to Las Vegas to accept a position as Senior Reference Librarian at the law school, but soon was promoted to

continued on p. 33
Whatever Happened to Diana Gleason?

cont. from p. 32

Head of Reference. She says that the next two years required a huge transition, but that she has gradually settled into her new environment at Wiener-Rogers Law Library at the University of Nevada in Las Vegas.

Diana is a part of the management team, which helps facilitate reference services to students, faculty and the public. She has a tenured track position as an assistant professor and has taught courses in advanced legal research at the law school. She is also responsible for hiring research assistants for the library from the law school’s student body.

There are advantages to being in Nevada, in that Diana is now closer to her extended family in Southern California. Her daughter is now 30 and lives in Los Angeles, which she describes as being close (by western standards!), as she can drive there to visit on the weekends.

Diana would like to extend her greetings to all the good folks at Valparaiso and her colleagues in the Midwest. Those wishing to get in touch with Diana may contact her by e-mail at Diana.Gleason@unlv.edu.

Discussion List Guidelines

The CALL Discussion Forum is provided for general discussion for members of the Chicago Association of Law Libraries. Only CALL members may post to the list.

Appropriate topics for the list include:

- CALL committee news
- CALL meeting and education event reminders
- notices of CALL membership changes
- requests for volunteers for CALL activities
- discussions of issues related to our jobs
- hard to find ILL requests
- informal surveys
- news of interest to the Chicago law library community

Please do not use the discussion list to promote or market commercial products.

Forum Etiquette

DO add a descriptive subject line to all messages. For example: ILL request, Free books for postage, etc.

DO sign all messages. Please include your name, affiliation, and contact information.

DO remember to unsubscribe from your old address and re-subscribe from your new address whenever your e-mail address changes.

DON’T use the list for longer items. Please use the CALL website and CALL Bulletin for those. You may e-mail out a brief announcement in which you include the URL for a longer item.

Members may send attachments, but these must be limited to text-type files (Word, PDFs, text files, HTML) which are under 3 megabytes.

DON’T use the Discussion Forum for personal opinions unrelated to CALL or the field of law librarianship.

DO remember to contact the CALL Discussion Forum administrators if you need any help.

CALL Discussion Forum Administrator:

Eugene Giudice is the CALL Discussion Forum Administrator. You may send him a message at eugenegiudice@sbcglobal.net.

HOLD THE DATE:

APRIL 2, 2008

INSTITUTE DAY

A one-day workshop on using emerging technology resources effectively sponsored by CALL’s Continuing Education Committee.

Updated 9/19/2007
This month, we profile Sarah Palmer of the American Bar Association. Her response to my new member profile questionnaire was unique because she did not send it as a document, but sent it to me as an entry on her Wiki. This is a first for the “New Faces – New Shoes” column and I hope it catches on. Here’s what she has to say.

What is your current position?
I work at the American Bar Association, and I manage the ABA Package Plan, which is our program for law school and law firm libraries. I make sure that my subscribers know about all the new publications coming out from the ABA. I’m the first librarian in the position.

What led you to come to work in librarianship / legal information?
I had been out of school for 12 years. I wanted to go back for a Master’s and wanted a specific degree, so decided on Library Science. I worked in the Chicago library of Piper Rudnick (now DLA Piper) while going to school and really enjoyed the experience of working in a law firm.

Who or what were large influences on your career?
People who enjoy their jobs and are good at them influence me on a daily basis. My first job in Chicago was checking coats at the Park West, and the guy I worked with was always coming up with better ways to take the coats, hang the coats, etc. His tweaks made us faster, and we got more tips and never lost an item. I love seeing people in action like that. I always joke that you should be careful if you ask a librarian a question because we will give you more than you bargained for, but that’s part of the personality of our profession I think - the joy of finding the answer so we learn a little more for ourselves.

How do you think legal information will be delivered in 20 years?
Any way it can be. Working at an association, which also happens to be a legal publisher, means we maybe aren’t as cutting edge at delivering products as we could be, but we are getting there. I think legal information will be delivered on-demand because technology will exist that will allow publishers to sell the specific nugget the user wants or needs at that time. The challenge of authentication of legal information will continue as more information is available online.

What is the most rewarding part of your work?
My position at the ABA encompasses parts of every job that I’ve ever had, and it’s a great feeling to be at a place in my career where people will listen to my experiences. I love when people think I have great suggestions when I mention an idea that comes from my job working for Anheuser-Busch’s local band program, or a previous job selling airtight food storage containers. I am also trying to get the ABA thinking about library concepts, such as catalogs, indexes and taxonomies. The Association puts out so much information, but it’s produced by all different parts of the organization, and no one has ever tried to corral it into a central location. Information is valuable, but people have to be able to find it.

What was the most challenging research question you have had in either your school or professional career?
What is the difference between an index and a catalog? That question just came up as part of a project I’m working on for the ABA to convince the organization on the idea that we need a catalog for our publications. I can’t assume that others understand library terminology, and I need to continue to think about how to explain concepts to end-users.

What are some of your hobbies and/or interests?
The librarian trifecta - I enjoy reading, knitting and hanging out with my cat. Seriously! I also enjoy traveling and my new challenge has been reading a book set in the city or location that I’m visiting. I am a big advocate of commuting to work by bike and help organize the ABA's Bike-to-Work team.

continued on p. 35
COULD THIS COMMITTEE BE FOR YOU?
By Janice Collins, Sonnenschein Nath & Rosenthal
jcollins@sonnenschein.com

Passionate about a cause? Want to help select which organizations CALL members donate to at the quarterly business meetings? Consider joining the Community Service Committee.

The mission of the Committee as stated in the CALL Handbook is to offer opportunities for CALL members to donate to not-for-profit and non-politically affiliated organizations that provide services to the wider community. Suggestions for organizations needing help come from both committee and CALL members alike. The committee members come to the initial meeting armed with organizations they would like to see CALL help during the year. Some considerations for inclusion are the following: what is needed, how the donated items need to be delivered, and how the organization is rated by groups such as Guidestar. The Committee tries to strike a balance between groups needing actual material goods and those needing only monetary donations. After a list of candidates is compiled, committee members contact each charity to see how CALL can best help. Some of the organizations to which CALL members have donated time, money or materials include Book Worm Angels, PAWs, the American Red Cross, the Homeless Education Program at the Chicago Public Schools, the Lion’s Club and women’s shelters. While most of the opportunities to give involve bringing donated items to business meetings, CALL members also have the chance to volunteer for a weekend project selected by the Committee. Some examples are the American Cancer Society Walk & Roll or cleaning up a park for the Chicago Park District in honor of Earth Day.

Thanks to the hard work and dedication of past committee chairs Julie Pabarja and Holly Lakotos, this committee has achieved national recognition. At the 2006 American Association of Law Libraries Annual Conference in St. Louis, the Committee was honored with the Spirit of Law Librarianship award for enabling CALL members to support local and national charitable organizations. The award, presented at the Tarlton Law Library reception, was a handsome plaque and a cash award, the latter that was donated to the Homeless Education Program at the Chicago Public Schools and the Coalition for Battered Women.

If you are interested in joining the Community Service Committee, please call Stephanie Crawford at (312) 906-5642 or e-mail her at scrawford@kentlaw.edu

New Faces, New Shoes cont. from p. 34

Did you grow up in the Chicago area? If not, where did you grow up?
I was born in Chicago. I have also lived in Centerville (OH), Atlanta (GA), and Denver (CO). I’ve lived in Chicago for more years total than any other place now so I say I’m from here when asked. I’ve always wanted to live here and I’m so happy I do. I’m a City Mouse.

And finally, one fun question…. If you had to describe yourself as any type of shoe, what would it be and why?

A Converse low top. They are classic and modern at the same time and can adapt to any situation.

If you would like to read more from Sarah’s wiki, drop her an e-mail at PalmerS@staff.abanet.org, and I’m sure she will send you a link to it.