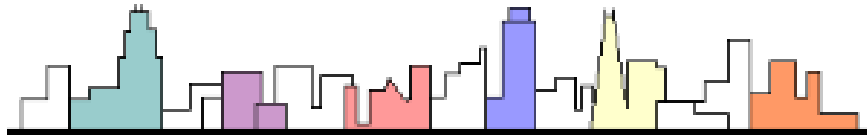


Spring 2010  
No. 215

# Chicago Association of Law Libraries

A Chapter of the American Association of Law Libraries



## *CALL Bulletin*

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## FROM THE EDITORS



Welcome to the Spring 2010 issue of the *CALL Bulletin*! February is a short month, and this issue is short also, but brimming with useful information for CALL members. In

her President's Letter, Gretchen Van Dam reminds us of the 2010 CALL Institute Day, and comments on the Public Relations Committee's new initiative: CALL-Up Networking. These informal get-togethers for CALL members are a great new way to get to know other CALL members.

The biographies and pictures of the candidates for CALL offices are a regular feature of the Spring issue. We are fortunate in the number of talented law librarians willing to give their time and energy to making CALL the successful organization it has been over the years. And, of course, remember to vote in the CALL election!

Our regular columnists are back as well. Lyonette Louis-Jacques and Therese Clarke Arado contribute a fascinating TechBuzz column on Ning for Law Librarians – how to use a new social networking tool to increase your visibility and contacts. In addition, Maria Willmer advises on how work design can contribute to greater job satisfaction.

Sheri Lewis calls for nominations for CALL awards. Far away as it seems in these days of snow and slush, May will be with us soon. One of your colleague's achievements could be among this year's winners – nomination is the first step!

And, finally, a pitch – we are always looking for good articles to publish in the *CALL Bulletin*. This is your opportunity to add a publication to your résumé! We have topic ideas if you need them. See your name as a byline in the Summer issue!

Thanks to all who contributed to the Spring issue. Happy reading!

Julienne Grant & Margaret Schilt, Co-Editors

The *CALL Bulletin*, the official publication of the Chicago Association of Law Libraries (CALL), is published four times a year and is provided to active members as a benefit of membership. CALL does not assume any responsibility for the statements advanced by the contributors to the *CALL Bulletin*, nor do the views expressed in the *CALL Bulletin* necessarily represent the views of CALL or its members.

Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. The *Bulletin* editors have the discretion to decline to publish articles. Direct questions, articles, or other items of interest to the co-editors:

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<u>Issue</u>	<u>Deadline</u>
Fall	August 1
Winter	November 1
Spring	February 1
Summer	May 1

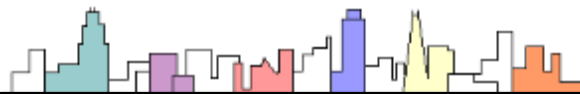
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## PRESIDENT'S LETTER

By Gretchen Van Dam

William J. Campbell Library, U.S. Court of Appeals for the Seventh Circuit

[gretchen\\_van\\_dam@lb7.uscourts.gov](mailto:gretchen_van_dam@lb7.uscourts.gov)



CALL Members:

New beginnings. If you are like me, this time of year is always accompanied by a resolution to clean house, remove clutter, set up new files and folders, and to start the year

organized and in control. Workplaces and professional associations also go through this process annually; new beginnings and fresh faces keep associations alive and thriving. This issue of the *CALL Bulletin* introduces the fantastic slate of candidates we have for next year's CALL Board – please join me in congratulating all of them on their nominations, and thanking them for their willingness to serve. It's a big decision to run for association office, and I cannot emphasize too much how important it is that these CALL members have volunteered.

Our November meeting at Maggiano's was another successful event. Dean Joe Kearney and Law Library Director and Professor Patricia Cervanka of Marquette University Law School spoke on the School's plan for a dramatic and beautiful new building. It was inspiring and gratifying to see the resources that will be devoted to law library services and staff. Our Community Service Committee did another terrific job of collecting children's coats, gloves, mittens, hats, and scarves for the Illinois Keep Our Kids Warm and Safe Campaign, and children's toys for Children's Memorial Hospital. Our February meeting will continue our tradition of an annual joint meeting with SLA Illinois. I want to thank Vice President/President-Elect Heidi Frostestad Kuehl and the Meetings Committee

for their ongoing efforts to ensure our business meetings are of such high quality.

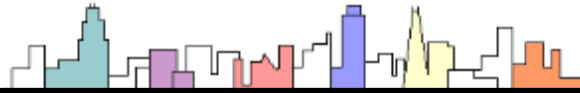
In December, the Public Relations Committee sponsored a new event, CALL-Up Networking at Sidebar Grille. CALL-Up Networking is intended to be a casual meet-up for association colleagues to mix and mingle – and the inaugural event was a rousing success! Future CALL-Ups are in the works, and information on these gatherings will be posted on both the CALL listserv and home page. If you haven't already bookmarked the CALL calendar page on the Web, I would highly recommend you do so. The calendar is a great place to check upcoming meeting dates, social events, and educational programming.

Spring will again be the time for the 2010 CALL Institute Day. This has become CALL's premier educational event, and I urge you to look for a forthcoming announcement from the Continuing Education Committee and Chair Frank Lima with all the details of this year's program. The Continuing Education Committee hosted another successful Brown Bag in December – attendees went on a tour of the Chicago Public Library's Business Library and learned about the e-resources available there.

It's a very cold day in January as I write this – which makes it hard to remember that this letter is for the Spring issue of the *Bulletin* and that winter will soon be on its way out the door. While we are at the beginning of the calendar year, we are half way through the CALL association year. Let's keep our levels of energy and commitment as high as they were when we began our year and keep moving forward together!

Gretchen Van Dam

**CALL would like to thank Professionals Library Service, Inc. for sponsoring the door prizes at the November 19th Business Meeting!!!**



## CALL Executive Board Minutes

By Julie D. Melvin

[codymelvin@yahoo.com](mailto:codymelvin@yahoo.com)

Complete, up-to-date meeting minutes are available here: <http://www.aallnet.org/chapter/call/protected/index.html>.

Members who would like hard copies of any meeting minutes should contact Julie Melvin ([codymelvin@yahoo.com](mailto:codymelvin@yahoo.com), 630-337-0796), Secretary.

### 2009-2010 CALL EXECUTIVE BOARD MEETING

American Association of Law Libraries Headquarters  
105 W. Adams, Suite 3300, Chicago, IL 60603  
October 20, 2009, 9:00 a.m.

**Board Members Present:** Gretchen Van Dam, Sheri Lewis, Heidi Frostestad Kuehl, Ruth Bridges, Gail Hartzell, Julie Melvin, Christine Morong

**Board Members Absent:** None.

**CALL Member Present:** Valerie Kropf

#### Summary:

#### Treasurer's Report (Section IV):

1. CALL Balance as of September 30, 2009: \$35,555.44
2. Net Income, September 30, 2009: \$-3857.33
3. Membership as of September 30, 2009: 292 (11 new members, 281 renewals)

#### Significant Actions:

The Board requested that the Membership Committee devise and conduct a survey to poll CALL members on ways to accommodate their needs so that meeting attendance can be improved. (V. Committee Reports, Membership)

The Board approved a reduced price of \$20 for the November Business Meeting to ease the financial burden on members and help improve attendance. (V. Meetings)

The Board approved Intellectual Property as the Institute Day 2010 topic. The Board also approved the business research brown bag topics and tour being considered by the Continuing Education Committee. (V. Continuing Education)

The Board supported brief informal get-togethers to be coordinated by the Public Relations Committee. (V. Public Relations)

The Board approved creation of a photo archive to be

housed on the CALL website. The Public Relations Committee will work with the Bulletin and Internet Committees to create the archive. (V. Public Relations)

### 2009-2010 CALL EXECUTIVE BOARD MEETING

Sonnenschein Nath & Rosenthal  
233 S. Wacker, Suite 7800, Chicago, IL 60606  
November 10, 2009, 9:00 a.m.

**Board Members Present:** Gretchen Van Dam, Heidi Frostestad Kuehl, Ruth Bridges, Sheri Lewis, Christine Morong, Gail Hartzell, Julie Melvin

**Board Members Absent:** None.

**CALL Members Present:** Maribel Nash and Susan Sloma

#### Summary:

#### Treasurer's Report (Section IV):

1. CALL Balance as of October 31, 2009: \$35,070.31
2. Net Income, October 31, 2009: \$-485.13
3. Membership as of October 31, 2009: 294 (13 new members, 281 renewals)

#### Significant Actions:

The Board approved the Community Service Committee's suggestion to purchase CALL t-shirts. (V. Committee Reports)

The Board approved a mid-year request for additional committee volunteers to assist understaffed committees. (V. Committee Reports, Internet)

The Board approved the updated *Policy Log* recommendations from the Corporate Memory Committee concerning the March 2009 policy regarding mailing lists (VII. New Business):

*continued on p. 5*

## PEOPLE & PLACES

Valerie Kropf, DLA Piper  
[valerie.kropf@dlapiper.com](mailto:valerie.kropf@dlapiper.com)

### Welcome New CALL Member:

**Matthew Bird**  
 Senior Research Librarian  
 Drinker Biddle & Reath LLP  
 PH: (312) 569-1863  
[matthew.bird@dbr.com](mailto:matthew.bird@dbr.com)

## CALL Executive Board Minutes

*cont. from p. 4*

**“Membership. List 2009-03: Vendors can purchase membership mailing lists from CALL and/or place an ad in the Bulletin. The Board does not work with vendors to promote their products.”**

The Board is considering a No-Host luncheon for the American Association of Law Libraries Convention in Denver in 2010. (VII. New Business)

### 2009-2010 CALL EXECUTIVE BOARD MEETING

American Association of Law Libraries Headquarters  
 105 W. Adams, Suite 3300, Chicago, IL 60603  
 December 8, 2009, 9:00 a.m.

**Board Members Present:** Ruth Bridges, Heidi Frostestad Kuehl, Gail Hartzell, Gretchen Van Dam, Chris Morong, Julie Melvin, and Sheri Lewis

**Board Members Absent:** None.

### Summary:

#### Treasurer’s Report (Section IV):

1. CALL Balance as of November 30, 2009: \$35,564.78
2. Net Income, November 30, 2009: \$494.47
3. Membership as of November 30, 2009: 294 (13 new members, 281 renewals)

#### Significant Actions:

The Board approved 2/17/2010 – 3/15/2010 as the election period for the 2010 election. (VII. a. New Business)

## NOMINATIONS SOUGHT FOR CALL AWARDS

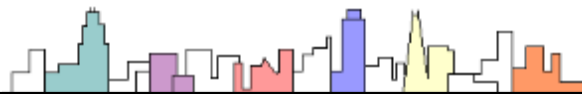
Each year CALL honors members who have made outstanding contributions to the organization and the profession of law librarianship. CALL members are encouraged to submit nominations for the following annual awards:

- The Agnes and Harvey T. Reid Award for Outstanding Contribution to Law Librarianship is presented annually at the May Business Meeting for outstanding service to the chapter during the previous year, or for contribution to law librarianship.
- The Award for Outstanding Lifetime Achievement in Law Librarianship is presented annually at the May Business meeting to a retired or soon to be retired CALL member for his or her outstanding lifetime achievement in law librarianship.
- The Award for Outstanding In-House Publication is given to an individual or group who created in-house library materials (print or web) that are user and staff oriented, are relevant for law libraries, and are outstanding in quality.

Past recipients of the awards are listed on pages 4 and 5 of the *CALL Handbook*. Criteria for the awards are on pages 56-58 of the *Handbook*. Information about the CALL Grants & Awards Committee is on pages 27-29 of the *Handbook*. The *CALL Handbook* is available at: <http://www.aallnet.org/chapter/call/publications/call-handbook.pdf>.

The *Handbook* provides criteria for each award. Please submit your nominations to me by March 15, 2010. Feel free to contact me if you have any questions.

Sheri Lewis  
 Chair, CALL Grants & Awards Committee  
 2009-2010



## CALL BUSINESS MEETING ROUNDUP

By Julie D. Melvin

[codymelvin@yahoo.com](mailto:codymelvin@yahoo.com)

### November 19, 2009 CALL Business Meeting at Maggiano's Little Italy

President Gretchen Van Dam opened the meeting at Maggiano's Little Italy on November 19, 2009 by welcoming new members **Andrea Staten**, Library Specialist at Baker & McKenzie, and **Clare Willis**, Graduate Assistant at the Albert E. Jenner, Jr. Memorial Law Library, University of Illinois.

#### Presentation:

Vice President/President-Elect Heidi Frostestad Kuehl introduced the speakers from Marquette University Law School: "Our speakers today are Dean and Professor Joe Kearney and Professor and Library Director Patricia Cervenka from Marquette University Law School. They are both perhaps most importantly zealous law library advocates and supporters of quality legal education, especially legal research skills. Dean Joe Kearney has been the Dean of Marquette Law School since July 1, 2003 and has been a member of the faculty since 1997. Prior to coming to Marquette, he practiced law at Sidley Austin and clerked for the Honorable Justice Scalia on the Supreme Court and is an expert in civil procedure. Professor Patricia Cervenka has been the Library Director at Marquette since 2003 and is also the director of the law school's technology. She has taught numerous courses on legal research, including sports law, federal law, and state law, and has developed an enviable research curriculum at Marquette. Prior to Marquette Law, she was a Professor and Library Director at Saint Louis University. Today, they will be speaking about the new law school building and construction of the law library at Marquette. Welcome Joe and Patricia and thank you so much for being with us."



*Dave Pauwels and Amy Affelt of Compass Lexecon*

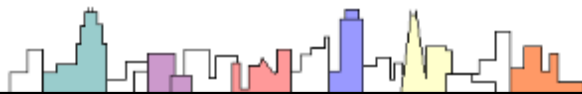
Dean Kearney began the presentation by explaining that the Marquette University Law School is constructing an entirely new facility, called Ray and Kay Eckstein Hall. The project is a state of the art building in an anchor location on campus. As described on the school's website (<http://law.marquette.edu/ecksteinhall/>): "For the first time in 85 years, Marquette University Law School will have a new home. This dramatic venue, Ray and Kay Eckstein Hall, will benefit not only the Marquette legal community — students, faculty, and alumni— but the greater Milwaukee region and beyond. The new Marquette Law School will be its own dynamic community, and it will engage with Marquette, Milwaukee, and the world beyond like never before."

Marquette University is an urban campus near the west side of Milwaukee on Wisconsin Avenue, a prominent downtown thoroughfare. With most of the campus buildings facing Wisconsin Avenue, they have their backs toward one of the most well-traveled intersections in the state of Wisconsin, so the University decided to orient the new law school building toward that intersection, facing the freeway where Interstates 94, 43, and 794 come together. The archi-

tect, Ralph T. Jackson of Shepley Bulfinch Richardson & Abbott, says this orients the building to face toward the future Milwaukee.

While the structure incorporates some classical elements that reference the more traditional architecture of the rest of the campus, the four-story structure is made of modern materials, including exposed steel and large sections of glass. The side of the building that faces campus is more traditionally formed so it blends in better with the historic look of the neighboring buildings. The plan includes

*continued on p. 7*



## Business Meeting Roundup *cont. from p. 6*



*Roberta Fox and Debbie Rusin*

many sustainable aspects, and they hope to be a LEED (Leadership in Energy and Environmental Design) certified green building.

Eckstein Hall will include what Dean Kearney called, a “library without borders.” The concept is intended to fully incorporate the library space into the rest of the physical plant of the new law school by providing open access in and out of the library from all four floors of the building. From the Marquette Law School website (<http://law.marquette.edu/ecksteinhall/plans/library-without-borders.html>): “Physically integrating the library as a component of each floor of Eckstein Hall will plug into the whole life of the Law School. Truly, Eckstein Library will support and inspire excellence in the learning, teaching, and research that will take place in every corner of every floor in the new law school building. This innovative integration dynamically addresses modern changes in library information and research capabilities. Law libraries used to be repositories for printed materials and places for quiet study; they are now also service-intensive on-ramps to vast digital resources.”

The Marquette Law School website also states:

“Eckstein Library will provide ease of access to an ideal resource combination:

- A strong print-based collection, indispensable for studying the law in-depth, perpetuating legal knowledge, and facilitating public access to legal information.
- Pervasive and superb technology.

- Proactive professional support services.

Eckstein Library—the Library Without Borders—will be as dynamic as Eckstein Hall itself.”

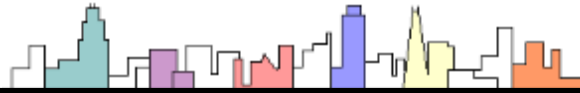
According to Professor and Library Director Patricia Cervenka, all members of the law library staff are currently cross-training to perform both major library functions: technical services and reference. All staff must spend some time on the reference desk. The most frequently used materials will be placed on stationary shelving by the reference desk. The structure is designed to hold up to 280,000 volumes, but the collection is currently at 198,000 print volumes, and Professor Cervenka does not expect that to expand much in the current electronic environment. There will be study carrels throughout the building. Compact shelving will be located on the 2nd and 3rd floors, as well as librarian offices and a library conference room. There will also be a teaching lab for the mandatory legal research course. The facilities will include in-house wired computers for subscription database access, but wireless access is also available. While they are exploring the possibility of self-checkout, the bar code labels are currently in the wrong spot on the books to allow for that option.

The hope is that students and visitors alike will come and use the facility and stay there for the day. So, many amenities are being offered, including first-come, first-served underground parking, a fitness center, a café, an all glass reading room with a fireplace and 16-foot ceilings, quiet study space, a conference center, gallery space, and even



*Lenore Glanz and Gretchen Van Dam*

*continued on p. 8*



## Business Meeting Roundup *cont. from p. 7*

an outdoor patio.

During his presentation, Dean Kearney detailed the extensive research and consultation process involved in the initial creation of the building plans. He particularly credited the assistance of Judith Wright, Law Librarian and Associate Dean for Library and Information Services at D'Angelo Law Library, University of Chicago, and the law firm Sidley Austin LLP with assisting in the process and facilitating useful and informative contacts.

### Announcements:

President Van Dam resumed the business portion of the meeting and announced that the updated *CALL Directory* has been posted on the CALL website. This was followed by committee announcements.

### Committee Announcements:

#### Deborah Rusin, Nominations:

The Committee has successfully completed the work of creating a slate for the upcoming election:

#### Slate of Candidates for the CALL Board 2010-2011:

##### Vice President/President-Elect

Annette Cade, American Bar Association  
Julia Jackson, Brinks Hofer Gilson & Lione

##### Treasurer

Stephanie Crawford, Chicago-Kent College of Law Library  
Denise Glynn, DePaul University College of Law

##### Director

Todd Ito, D'Angelo Law Library, University of Chicago  
Alina Kelly, Neal, Gerber & Eisenberg

#### Alina Kelly, Public Relations:

The Public Relations Committee announced a new event, CALL-Up Networking, which is a series of meet-ups for Chicago law librarians. The meet-ups are intended to be

casual get-togethers for colleagues to mix and mingle. The first meet-up is to be held at the SideBar Grille on December 8th at 5:30.

#### Alina Kelly, Continuing Education:

The first Brown Bag event of the year is to be held on December 3rd at the Harold Washington Library. There will be a tour of the facilities and a presentation on the Library's business resources.

#### Todd Ito, Government Relations (formerly Public Affairs):

The Committee is still seeking additional volunteers to monitor various library activities, including assistance with local action alerts.

#### Julia Jackson, Meetings:

Julia asked that members fill out the member survey forms provided at all the tables concerning meeting preferences and potential concerns. The Committee will evaluate the results to determine whether members are interested in any meeting changes to facilitate increased attendance



*Betty Roeske, Denise Glynn, and Pam Cipkowski*

#### Maribel Nash, Community Service:

For this meeting, the Community Service Committee will be collecting children's coats, gloves, mittens, hats, and scarves for the Illinois Keep Our Kids Warm and Safe Campaign and children's toys for Children's Memorial Hospital. For the next business meeting, the Community Service Committee will be holding a food drive for the Greater Chicago Food Depository. The Community Service

Committee will also be collecting pop tabs to benefit the Ronald McDonald House. Finally, support the seven-member CALL Stair Climbing Team for the Hustle Up the Hancock on February 28, 2010.

Door prizes (two gift certificates), sponsored by Professionals Library Service, Inc. were awarded.

The next meeting will be held jointly with the Special

*continued on p. 9*





## Business Meeting Roundup *cont. from p. 8*

Libraries Association at Wildfire on February 26th. The speaker will be Marci Merola, Director of the American Library Association's Office for Library Advocacy.



*Tom Gaylord and Debbie Rusin*

*All photos courtesy of  
Julienne Grant and Alina Kelly*

**Come cheer on the Chicago Association of Law Libraries Stair Climbing Team as they Hustle Up the Hancock** – raising funds for the Respiratory Health Association (and improving their own respiratory health in the process) by stair climbing to the top of the John Hancock Center on February 28th! Donate to the cause from their team page (<http://my.imisfriendraising.com/TeamPage.aspx?teamID=32714&langPref=en-CA>) or become a fan of their Facebook page (<http://www.facebook.com/pages/CALL-Hustle-Up-the-Hancock-Stair-Climbing-Team/287899631416>).

## Discussion List Guidelines

The CALL Discussion Forum is provided for general discussion for members of the Chicago Association of Law Libraries. Only CALL members may post to the list.

Appropriate topics for the list include:

- CALL committee news
- CALL meeting and education event reminders
- notices of CALL membership changes
- requests for volunteers for CALL activities
- discussions of issues related to our jobs
- hard to find ILL requests
- informal surveys
- news of interest to the Chicago law library community

Please do not use the discussion list to promote or market commercial products.

### Forum Etiquette

DO add a descriptive subject line to all messages. For example: ILL request, Free books for postage, etc.

DO sign all messages. Please include your name, affiliation, and contact information.

DO remember to unsubscribe from your old address and re-subscribe from your new address whenever your e-mail address changes.

DON'T use the list for longer items. Please use the CALL website and *CALL Bulletin* for those. You may e-mail out a brief announcement in which you include the URL for a longer item.

Members may send attachments, but these must be limited to text-type files (Word, PDFs, text files, HTML) which are under 3 megabytes.

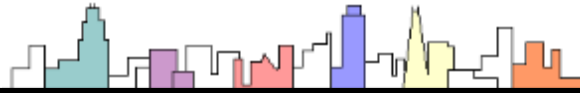
DON'T use the Discussion Forum for personal opinions unrelated to CALL or the field of law librarianship.

DO remember to contact the CALL Discussion Forum administrators if you need any help.

CALL Discussion Forum Administrator:

Eugene Giudice is the CALL Discussion Forum Administrator. You may send him a message at [eugenegiudice@sbcglobal.net](mailto:eugenegiudice@sbcglobal.net).

*Updated 9/19/2007*



## REDESIGNING LAW LIBRARY SPACE IN TODAY'S ECONOMY

The current economic downturn combined with the cost of real estate has created a new set of challenges for law firm librarians who are planning and re-designing library space. Turning those challenges into success requires knowledge of how the library space fits into the firm's strategic plan. Using that knowledge and working with an experienced law firm space designer/architect can enable you to develop a creative and comprehensive approach to your library's redesign and gain acceptance from firm management.

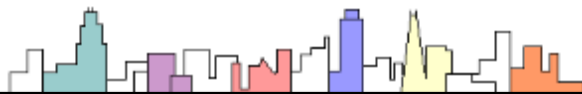
Join the AALL webinar, [Library Space: Planning for the Future](#) on **March 17, from 11 a.m.-12 p.m. (CST)**, and hear from an architect specializing in law firm design discuss current trends and provide examples of the impact of technology on library space planning. Two librarians will discuss the space planning challenges they faced and the methodologies they found useful. Their experience will help participants evaluate design variations for main office or branch office locations.

[Register by March 10.](#)

## Website Guidelines

- The CALL website is an official publication of the Chicago Association of Law Librarians. The purpose of the site is to provide CALL members with current and historical information on the chapter's policies, activities, publications and organization and is maintained by the CALL Internet Committee. The material on the CALL site is for informational purposes only and should not be interpreted as legal advice.
- All the material on the website is intended to be as accurate and up-to-date as possible. CALL makes no guarantee regarding the accuracy or authenticity of material on the CALL site or at any of the linking sites.
- All information that is to be posted to the CALL site is reviewed by the Internet Committee and should be submitted to that committee in final electronic format. All information is subject to formatting changes in order to maintain uniformity.
- Information on the CALL website will be updated or removed at the request of the Board members and Committee Chairs or if the material is out-of-date.

*November 2003*



## CALL-UP NETWORKING EVENT

By Alina Kelly, Neal, Gerber & Eisenberg LLP

[akelly@ngelaw.com](mailto:akelly@ngelaw.com)

Sponsored by CALL's Public Relations Committee, the first ever CALL-Up Networking event was held on Tuesday, December 8, 2009. About twenty CALL members met at Sidebar Grille after work to discuss work and have fun. A good time was had by all. CALL members representing various firms, law schools, and vendors attended the event.

Thanks to everyone for coming out in a veritable blizzard and making the event a success. The Public Relations Committee hopes that it was valuable to meet others in the law library field and discuss current topics.

Keep your eyes peeled for the next CALL-Up event!



*Debbie Rusin and Julie Pabarja*



*Sean Rebstock, Megan Butman, and Katie Leonard*



*Chris Klobucar and Susan Seibert*



*Charles Frey and Deanna Goetz*

*Photos courtesy of Alina Kelly*



## 2010/2011 EXECUTIVE BOARD CANDIDATES

The CALL 2010 elections will begin on Wednesday, February 17th and run through midnight, Monday March 15th. Per the CALL Bylaws, active, retired and student members have the right to vote. Members authorized to vote and who have e-mail addresses on file with CALL will receive an e-mail message from the CALL online elections system on February 17th containing a link to the ballot. Members authorized to vote who do not have e-mail addresses will receive a paper ballot, which will be mailed out the week of February 15th.

The officers being elected this year, and the candidates are:

**Vice President/President-Elect** (*1-year term*):

Annette Cade, American Bar Association, and  
Julia Jackson, Brinks Hofer Gilson & Lione

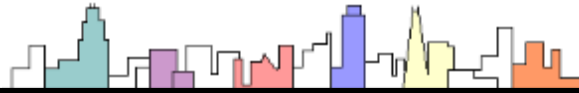
**Treasurer** (*2-year term*):

Stephanie Crawford, Chicago-Kent College of Law, and  
Denise Glynn, DePaul University College of Law

**Director** (*2-year term*): Todd Ito, University of Chicago School of Law, and

Alina Kelly, Neal, Gerber & Eisenberg LLP

– Sharon Nelson, Elections Committee Chair



## WORKING SMARTER BEGINS WITH YOU

By Maria Willmer, Rinn Law Library, DePaul University

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Take care of yourself. We say it. We hear it. But are we really paying attention? Taking care of ourselves is not merely physical; it also involves caring for our spirit and is an essential component of working smarter. Recently, for a class I was taking, I studied the theory of work design. Work design is the application of Socio-Technical Systems principles and techniques to the humanization of work. Work design is different than job design, which is the process of putting together various elements to form a job. It turns out that work design can really help in improving job satisfaction among employees (and benefit the organization as well). Learning more about work design, while looking at personal strategies to motivate ourselves and to manage our stress in the workplace, is my topic for today.



know, since this is what makes workers productive and happy. This is information we should incorporate (if at all possible) when designing work in our organization.

Once we know what makes a worker (ourselves and our employees) happy and productive, and what benefits the organization as well, it is essential to discover how we can help ourselves and our employees manage stress effectively

and help them stay motivated. I recently read an article I thought to be especially helpful in combating stress: "Stress at Work: How to Reduce and Manage Job and Workplace Stress."<sup>5</sup> This article gives great tips on how to effectively manage stress. In addition, I came across two articles that I thought very helpful regarding motivation. One entitled "How to Motivate Yourself," discusses some surprising reasons why we might lose motivation.<sup>6</sup> The second article, entitled "5 Top Tips for Staying Motivated," gives more basic tips on how we can stay motivated.<sup>7</sup>

Work design is a factor in job satisfaction. After recently reading a 2007 meta-analysis study that dealt with this subject, I learned that work design itself really does matter to the happiness of workers.<sup>1</sup> An earlier study confirmed that five motivational work features (autonomy, skill variety, task identity, task significance, and feedback from the job) make jobs more satisfying for workers.<sup>2</sup> The 2007 Humphrey, Nahrgang, and Morgeson study, however, enhanced these previous findings by adding the following elements: four motivational characteristics - information processing, job complexity, specialization and problem solving; four social characteristics - interdependence, feedback from others, social support, and interaction outside the organization (i.e., serves the public); and finally three additional work characteristics - physical demands, work conditions and ergonomics.<sup>3</sup>

The findings of the 2007 study stated that, not only does work design matter to workers' job satisfaction; the four social characteristics mentioned above are also important factors in determining employee satisfaction.<sup>4</sup> The best mediator of the relationships between motivational characteristics and work outcomes was "Experienced Meaningfulness" (the degree to which an employee feels his or her job has value and importance). Basically, people want to do work that means something to them and that can actually make a difference. Heartening to

Taking care of ourselves and our employees during these uncertain times is very important, whether we employ ways to improve the way work is designed, or simply use better ways to manage stress or motivate ourselves. We are in challenging times, but we can work smarter by being more aware of how we take care of ourselves (and our employees) at home and at work. By doing so we will not only create stronger selves; we will create stronger organizations, and that can only help us to work smarter.

1. Humphrey, Stephen E., Nahrgang, Jennifer D., and Frederick P. Morgeson. "Integrating Motivational, Social, and Contextual Work Design Features: A Meta-Analytic Summary and Theoretical Extension of the Work Design Literature." *Journal of Applied Psychology*, Vol.92(5), pp. 1332-1356 (Sept. 2007).
2. Hackman J.R., and G.R. Oldham. "Motivation Through the Design of Work: Test of a Theory." *Organizational Behavior and Human Performance*, Vol. 16 (2) pp.250-79 (1976).
3. See Humphrey, Nahrgang, and Morgeson, *supra*, note 1.
4. *Id.* at 1345, 1348.
5. [http://www.helpguide.org/mental/work\\_stress\\_management.htm](http://www.helpguide.org/mental/work_stress_management.htm)
6. <http://www.pickthebrain.com/blog/how-to-motivate-yourself/>
7. <http://ezinearticles.com/?5-Top-Tips-for-Staying-Motivated&id=488157>



At the November 19th Business Meeting, the Community Service Committee collected 26 hats, five scarves, and 37 pairs of gloves to donate to the State of Illinois Keep Kids Warm and Safe program. If you wish to donate additional items, a list of drop-off locations can be found here: <http://www.keepwarm.illinois.gov/Kidsafe.cfm>.

The Committee also collected two boxes of toys for Children's Memorial Hospital, including \$60.00 in iTunes gift cards, ten decks of card games, four electronic hand-held games, four coloring/activity sets, three puzzles, two Lego sets, craft supplies, and other toys. Donations to Children's Memorial may be dropped off at the main hospital lobby, 707 W. Fullerton Ave. ([https://secure.childrensmemorial.org/hosp\\_info/locations/location.aspx?id=332](https://secure.childrensmemorial.org/hosp_info/locations/location.aspx?id=332)), on weekdays between 8 a.m. and 8 p.m.

In addition, the Committee collected \$60.00 for the Hilltop Neighborhood House.

Thank you for your generosity!

CALL Community Service Committee



*Maribel Nash and Jamie Sommer collecting donations at the November 19th Business Meeting.*

*Photo courtesy of Julienne Grant*

## AALL2go Pick of the Month

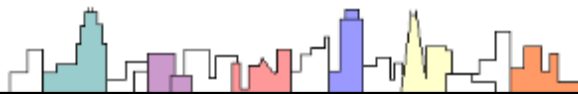
AALL's Continuing Professional Education Committee presents the AALL2go pick of the month: [Protection of Indigenous Knowledge, Cultures, and Peoples: Current Issues in Intellectual Property Law](#).



Learn about the issues that come in to play when traditional values (here, those of Native Hawaiians) come into conflict with western intellectual property regimes. For example, Disney altered the words to a Hawaiian chant used in its cartoon movie, *Lilo and Stitch*, and then copyrighted the new version. By changing the words, however, it violated the indigenous view that such chants are community property to be passed down to future generations, and, as such, should not be modified in any way that would disturb their meanings.

In this 2007 Westpac program moderated by Melody K. Mackenzie, speakers Walter M. Heen, Camille Kalama, and Maile Meyer address similar problems and outline progress made in the pursuit of indigenous cultures' rights to determine how intellectual property will be handled.

**Find this and more than 60 other free continuing education programs and webinars for AALL members on [AALL2go!](#)**



## TECHBUZZ

### THE LAW LIBRARIES AND LIBRARIANS NING: A NETWORKING TOOL FOR LAW LIBRARIANS

By Therese Clarke Arado

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Ning<sup>1</sup> is a free social network similar to Facebook (except without all the games and apps). It is a privately-held company based in Palo Alto, California, founded in October 2004 by Gina Bianchini and Marc Andreessen.<sup>2</sup> The co-founders intended to create a platform where people worldwide could share similar “interests and passions online.” Ning now has people networks in eight broad categories: Art, Causes, Education, Entertainment, Music, Networking, Politics, and Sports. Among these is the popular Law Libraries and Librarians Ning Network.<sup>3</sup>

Jim Milles started the Law Libraries and Librarians Ning in May 2008 for law librarians and their friends interested in social networking technologies.<sup>4</sup> The Ning has 723 members as of February 2010. CALL members, such as Betty Roeske, Frank Drake, Deborah Rusin, Julie Stauffer, Eugene Giudice, Jamie Sommer, Todd Ito, and Julie Pabarja belong to the Law Libraries and Librarians Ning Network. Joining the Ning is very easy, with minimal personal information required. However, to prevent spam, the Ning is lightly moderated. Four administrators (Connie Crosby, Elizabeth Farrell, Lyonette Louis-Jacques, and Roger Skalbeck) approve new members.

Once on board, Ning members can add content to their profile pages. Because the aim is to facilitate social and professional networking, members usually include their Web 2.0 contacts in the profiles, in addition to any biographical information they choose to divulge. For instance, members can add their website and blog addresses, and their Facebook, Ning, Plaxo, LinkedIn, Twitter, FriendFeed, Flickr, Gmail, Gtalk, Yahoo! Messenger, Meebo, AIM, Skype, YouTube, and Second Life info. This is very useful for helping law librarians connect with

other law librarians in various social media settings. If you friend someone on the Ning Network, you can also follow them on Twitter, e-mail them, chat with them, and visit them in Second Life. The Law Libraries and Librarians Ning helps law librarians strengthen and maintain their social and professional networks.

Ning members can post photos and videos, start forum discussions<sup>5</sup>, blog, announce events, and form subgroups. They can post current status updates with Ning’s new Twitter integration feature. They can connect directly by “friending” other Ning members. They can post public messages on members’ profile pages, or send private personal e-mails via the Ning. By default, information posted on the Ning Network is open and public. But privacy settings allow members to limit profile information so that only they or their friends can see it.

Law Libraries and Librarians Ning members can and have posted photos from AALL, IALL, and other conferences. They have announced webinars and law library blogger meet-ups. They’ve started discussions on the use of Web 2.0 technologies in law libraries, new law products, etc. The Ning has a tagging feature so that members can locate similar discussions. The discussions are archived, browsable, and searchable.

The Law Libraries and Librarians Ning has 20 subgroups.<sup>6</sup> They include: Bloggers; Consultants & Freelancers; Court Librarians; Gen X Gen Y Caucus; Information Literacy in Law; Law Librarians in Florida; Ordainers of the Universe (catalogers/technical services law librarians); Second Life Law Librarians; Texas Law Librarians; and Web 2.0 Challenge 2009. The Law Librarians for Obama/Biden group is 30 members strong. Do you

*continued on p. 23*



### TechBuzz cont. from p. 22

like Sci-Fi? There's a group for that! The Sci-Fi Law Librarians group invites members to: "Get your geek on here! Asimov, Trek, Clarke, Battlestar, Heinlein, Gibson, Whedon... a place to discuss and debate your favorite science fiction books, stories, and series." At 54 members, it's been one of the more active groups in the Law Libraries and Librarians Ning Network.

Messages posted to a group's discussion forum and comment wall are public, but messages can be e-mailed only to group members. So the Ning groups have an e-mail list-type feature.

The Law Libraries and Librarians Ning offers unique networking opportunities. The subgroups formed have the potential to connect law librarians from the same library setting, who do similar work, are in the same geographic location, or have other interests in common. The Ning itself networks law librarians from all over the world and

across library type and position. It is not high traffic. The information flow is very manageable. It is not a time-waster. Join the Ning today! It will be very worthwhile.<sup>7</sup>

1. <http://www.ning.com/>
2. <http://about.ning.com/press/history.php>
3. <http://lawlibraries.ning.com/>
4. <http://listproc.ucdavis.edu/archives/law-lib/law-lib.log0805/0111.html>
5. For instance, Ning member, Scott Frey recently started a discussion about the new legal research interface launched by Thomson Reuters Legal on February 1, 2010-- WestlawNext: [http://lawlibraries.ning.com/forum/topics/westlawnext-1?xg\\_source=activity/](http://lawlibraries.ning.com/forum/topics/westlawnext-1?xg_source=activity/). It includes links to blog posts about WestlawNext: <http://legalcurrent.com/2010/01/29/legal-links-of-the-week-westlawnext/>
6. <http://lawlibraries.ning.com/groups>
7. <http://lawlibraries.ning.com/>. Note that there are other law library-related Ning networks, such as the Association of Law Libraries of Upstate New York (ALLUNY) at <http://alluny.ning.com/>, the AALL Federal Law Libraries Caucus Ning at <http://fedlawlib.ning.com/>, and the South Florida Association of Law Libraries (SFALL) at <http://joinsfall.ning.com/>.

## GET A FREE YEAR OF AALL MEMBERSHIP WITH NONMEMBER ANNUAL MEETING REGISTRATION

New this year AALL is offering nonmembers a complimentary one-year membership when they register for the [AALL Annual Meeting and Conference](#), to be held July 10-13 in Denver. The membership includes:

- Career resources, such as the online AALL Career Center and continuing education to help you learn new skills to advance in your career
- Access to specialized information created just for law librarians, such as the *AALL Biennial Salary Survey* and the AALL Price Index for Legal Publications
- Subscriptions to the monthly magazine, *AALL Spectrum*, and quarterly journal, *Law Library Journal*, to help you keep up on the latest trends in law librarianship
- The opportunity to network and connect with other law librarians from across the country who share similar interests and are facing the same challenges
- Discounted rates on all AALL products and services, such as publications, webinars, and online job postings



[Annual Meeting registration opens February 17](#). Be sure to take advantage of this special offer for nonmembers.





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## CALL Meeting Schedule 2009-2010

### Business Meetings

- September 24, 2009 (Thurs.)
- November 19, 2009 (Thurs.)
- February 26, 2010 (Fri.)
- May 19, 2010 (Wed.)



*Details will be posted as they become available. Dates subject to change.*

### Executive Board Meetings

- August 11, 2009 (Tues.)
- September 15, 2009 (Tues.)
- October 20, 2009 (Tues.)
- November 10, 2009 (Tues.)
- December 8, 2009 (Tues.)
- January 12, 2010 (Tues.)
- February 9, 2010 (Tues.)
- March 9, 2010 (Tues.)
- April 13, 2010 (Tues.)
- May 11, 2010 (Tues.)