# CALL Bulletin

## From the Editors
- **President’s Letter**
  - Gretchen Van Dam

## Executive Board Minutes
- Julie D. Melvin

## Business Meeting Roundup
- Julie D. Melvin

## Discussion List Guidelines

## People & Places
- Valerie Kropf

## CALL-Up: April 5, 2010
- Alina Kelly

## Working Smarter: Summer 2010 – Change Takes Courage: Forging Your Way Forward
- Maria Willmer

## Business Research Speaker Series
- Alina Kelly & Julie Pabarja

## A Day in the Life: U of I Library Student Visits CALL Libraries

## Palace Libraries of Istanbul: Topkapi and Dolmabahçe
- Julienne Grant

## Volunteers Needed for CALL Committees
- Heidi Frostestad Kuehl

## 94 Stories or Bust: The CALL Hustle Up the Hancock Stair Climbing Team
- Debbie Ginsberg

## TechBuzz: HathiTrust: A New Gem in the Open Access Movement for Digitized Information
- Heidi Frostestad Kuehl

## CALL Committees

## 2009-2010 Meeting Schedule
This is the final CALL Bulletin of the 2009-2010 CALL year, and it is an issue full of great articles and information for our members!

Be sure to check out our regular features, including the “TechBuzz” and “Working Smarter” columns. In “TechBuzz,” Heidi Frostestad Kuehl shares her experience with HathiTrust, a digital repository for some of the nation’s foremost research libraries. This is an excellent piece—highly recommended for anyone who is not familiar with HathiTrust. In “Working Smarter,” Maria Willmer discusses change—weathering it if necessary, or finding the courage to change if needed—a highly pertinent topic in these trying economic times.

This issue also includes several articles about recent activities of our association. Alina Kelly briefly describes the April 5th CALL-Up event at English Bar & Restaurant. Alina and Julie Pabarja summarize the Continuing Education Committee’s highly successful Business Research Speaker Series. Five CALL authors collectively write about the March 2010 “Day in the Life” library visits, sponsored by the Placement and Recruitment Committee. Also be sure not to miss Debbie Ginsberg’s piece on the CALL Hustle Up the Hancock Stair Climbing Team!

We would like to take this opportunity to thank everyone who contributed to the Bulletin this past year—all of our regular columnists, various feature writers, and now Past President Gretchen Van Dam who regularly wrote the “President’s Letter.” A special note of gratitude goes out to Maria Willmer, who is “retiring” from the “Working

continued on p. 4
Dear Colleagues,

As you read this, we will be closing the books on another wonderful and fulfilling CALL year. Congratulations to each and every one of you who contributed your time and efforts to making this year a success. Without our member volunteers, our association would not be the thriving entity that it is. As we close one year, it is not too soon to start thinking about the next; incoming President Heidi Frotestad Kuehl will be asking you all to volunteer for committee membership for 2010-2011. Please answer the call from CALL and give some thought to chairing a committee. There is no more satisfying work than that which benefits your profession and your colleagues. Just ask Maria Willmer who is stepping down as a CALL Bulletin columnist with this issue’s “Working Smarter” column. Maria’s columns over the years have been filled with wisdom and humor, and we want to thank her for her hard work. And Julienne Grant is finishing up her three-year term as Co-Editor of the CALL Bulletin – one of the most challenging and rewarding volunteer posts of our association. Thank you, Julie!

Summer brings the annual meeting of our national association, the American Association of Law Libraries. Once again our members will have the opportunity to join together with others from around the country at a CALL-sponsored brown bag lunch: “Adding Value to Your Organization: Non-Traditional Roles for Law Librarians.” The brown bag is scheduled for Tuesday, July 13th, noon-1:15 p.m. Many thanks to Sheri Lewis and Heidi Frotestad Kuehl for organizing the program and serving as coordinators. While you are in Denver at AALL, be sure to stop by the Exhibit Hall to see the CALL table and thank our Public Relations Committee members for their work in publicizing our fantastic chapter. The announcement of this year’s candidates for AALL Executive Board brought more good news for CALL as our association’s members continue their long history of service on a national level. Past CALL Presidents Jean Wenger and Deborah Rusin are candidates for Vice President/President-Elect and Secretary of AALL, respectively. Be sure to vote!

Our Grants and Chapter Awards Committee announced the recipients of the 2009-2010 CALL Chapter Awards: Deborah Rusin is awarded the Agnes and Harvey T. Reid Award for Outstanding Contribution to Law Librarianship; and the Outstanding In-House Publication Award went to DLA Piper for “Corporate and Securities Research Resources” and Julienne Grant (Loyola University Law Library) for “Researching Chilean Law.” Congratulations also to CALL’s stair climbing team who “hustled up the Hancock” to raise funds for the Respiratory Health

continued on p. 5
Smarter” column after six years of authorship. Thanks Maria!!! We will miss your insight and wisdom. A special thank you also goes out to Christina Wagner who does a terrific job soliciting and collecting advertisements for the Bulletin.

Julie would like to add a personal note: “This is my last issue as Co-Editor of the Bulletin. I would like to thank my counterparts over the last three years—Gail Hartzell and Margaret Schilt. Without their help and support, I could not have made it!!! Despite all the hard work, it was a rewarding experience. I pass the baton off to Tom Keefe, who I know will do a wonderful job as Co-Editor.”

On behalf of herself and the membership of CALL who have had the benefits of Julie’s editing and inspiration over the past three years, Margaret adds her own thanks and congratulations to Julie for a job excellently done.

Have a wonderful summer!!!

Julienne Grant & Margaret Schilt, Co-Editors

GET A FREE YEAR OF AALL MEMBERSHIP WITH NONMEMBER ANNUAL MEETING REGISTRATION

New this year AALL is offering nonmembers a complimentary one-year membership when they register for the AALL Annual Meeting and Conference, to be held July 10-13 in Denver. The membership includes:

- Career resources, such as the online AALL Career Center and continuing education to help you learn new skills to advance in your career
- Access to specialized information created just for law librarians, such as the AALL Biennial Salary Survey and the AALL Price Index for Legal Publications
- Subscriptions to the monthly magazine, AALL Spectrum, and quarterly journal, Law Library Journal, to help you keep up on the latest trends in law librarianship
- The opportunity to network and connect with other law librarians from across the country who share similar interests and are facing the same challenges
- Discounted rates on all AALL products and services, such as publications, webinars, and online job postings

Annual Meeting registration opens February 17. Be sure to take advantage of this special offer for nonmembers.
President’s Letter cont. from p. 3

Association of Metropolitan Chicago. I’m happy to report they all made it!

In December, the Public Relations Committee sponsored a new event, the CALL-Up. CALL-Ups are casual meet-ups for association colleagues to mix and mingle. Two CALL-Ups were held this year, and both were great successes. Look for more CALL-Ups to be held in the future – news will be posted on both the CALL listserv and home page. If you haven’t already bookmarked the CALL calendar page on the Web, I would highly recommend you do so. The calendar is a great place to check upcoming meeting dates, social events, and educational programming.

The Strategic Planning Committee has been building on the work begun in 2009 by Past President Sheri Lewis that culminated in CALL’s mission statement, by continuing its work on a strategic plan. The Committee will have a plan for CALL Board approval this summer, and it should be presented to the membership this fall. It is important for professional associations to plan strategically for the future in order to address the needs and desires of their membership. Please join me in thanking the members of the Special Committee for Strategic Planning (Pam Cipkowski, Frank Drake, Sheri Lewis, Vanessa Nelson, and Gretchen Van Dam) in tackling this difficult and challenging but rewarding task.

This is my last President’s Letter – it has been an incredible honor to serve as your President, and I cannot thank you all enough for your support and assistance. I am filled with gratitude to the members of the 2009-2010 CALL Board – Sheri, Heidi, Ruth, Julie, Chris, and Gail for their wisdom, patience, and guidance as we navigated the association’s waters together. Best of luck to our incoming CALL Board and to Heidi as she takes over CALL’s presidency; I know she’s going to lead CALL brilliantly. I’m looking forward to serving next year as Past President.

A happy and restful summer to you all and a wonderful 2010-2011 CALL year!

-Gretchen Van Dam

**BULLETIN “SPECIAL SECTION” RECOGNIZED**

The Winter 2010 CALL Bulletin’s special section on “Rebalancing Your Collection: Print or Electronic or Both?” was recommended as “excellent reading” in the March 15, 2010 issue of the Law Librarian’s Bulletin Board (Vol. 21, No. 6).

**THANK YOU MARIA!!!!!**

Please join the Bulletin editors in thanking Maria Willmer for serving as “Working Smarter” columnist for the past six years (since Fall 2004). We will all miss Maria’s wisdom, humor, and insights!
CALL Executive Board Minutes
By Julie D. Melvin
codymelvin@yahoo.com

Complete, up-to-date meeting minutes are available here: http://www.aallnet.org/chapter/call/protected/index.html. Members who would like hard copies of any meeting minutes should contact Julie Melvin (codymelvin@yahoo.com, 630-337-0796), Secretary.

2009-2010 CALL EXECUTIVE BOARD MEETING
Library of the U.S. Courts, 219 S. Dearborn (between Adams & Dearborn), 16th Floor, South January 12, 2010 9:00 a.m.

Board Members Present: Ruth Bridges, Heidi Kuehl, Gail Hartzell, Gretchen Van Dam, Chris Morong, Julie Melvin, and Sheri Lewis

Board Members Absent: None

CALL Members Present: Frank Lima (by telephone)

Summary:
Treasurer’s Report (Section IV):
1. CALL Balance as of December 31, 2009: $35,867.70
3. Membership as of December 31, 2009: 294 (13 new members, 281 renewals)

Significant Actions:
The Board approved the Grants and Chapter Awards Committee’s recommendation for granting two AALL Convention attendance awards of UP TO $1250 each (V. Committee Reports, Grants and Awards).

The Board approved the offering of additional funds of no more than $1000 for non-AALL grants, including what has already been awarded for the current fiscal year. (V. Committee Reports, Grants and Awards).

The Board approved the Public Affairs Committee changing its name to the Government Relations Committee (VI. Old Business)

I. Call meeting to order 9:05 a.m.
The meeting was called to order at 9:05 a.m.

II. Approve agenda
The agenda was approved with minor changes.

III. Approve Secretary’s minutes
The minutes were approved with changes.

IV. Treasurer’s Report
a. Financial Report
   Harris Bank Balance as of December 31, 2009: $33,524.93
   CALL Balance as of December 31, 2009: $35,867.70
   Harris Bank CD Balance as of December 31, 2009: $10,308.83
   Revenue, December 2009: $385.00
   Expenses, December 2009: $82.08
   Net Income, December 2009: $309.92
b. Tax Report/Wolf & Co. – The taxes are completed, but not filed yet as Ruth Bridges is waiting to hear from the tax preparer that her work has been approved by the accountant. The Treasurer will inform the Board when the taxes have been filed.
c. Membership numbers to date: 294 (13 new members, 281 renewals)

V. Committee Reports
10:05 a.m. Committee Chair visit: Continuing Education Committee - Frank Lima

Archives: No new information to report.

Bulletin: No new information to report.

Bylaws: No new information to report.

Community Service: The Committee requested eight newly-designed t-shirts with a special logo for the Hustle Up the Hancock. The Board does not approve separate funding for different t-shirts. Previously, the Board expanded on the Committee’s idea for t-shirts and the Committee purchased group t-shirts with the approved CALL logo that are to be used for any special events, including

continued on p. 7
CALL Executive Board Minutes
cont. from p. 6

Hustle Up the Hancock.  The large, previously-approved, t-shirt order has been submitted and should arrive in time for the Hancock event.

Continuing Education:  Frank Lima attended the meeting by conference call. The Chicago Public Library Business Resource Tour event went very well. The event was well attended and comments were positive. The Committee has three additional programs with a theme of business research planned: 1) business resources for conducting private and public company research; 2) business resources for searching domestic and international companies; and 3) an Intellectual Property Institute Day planned for the beginning of April. Point people are assigned to each of the events. The Institute Day plan is for a ¾ day to include programs on copyright, trademark and patent research. Two speakers from Doris Nuding’s firm will present. Diana Koppang is also pursuing some speakers from her firm. The Committee is still looking for a venue, however some firms have volunteered space. Gretchen suggested asking law schools, but Frank Lima indicated there is usually a fee involved with academic locations. The Board may approve fees for a particular venue, but Gretchen reiterated that it depends on cost. Gretchen also suggested some side space may be provided for vendors. Heidi suggested Frank Lima contact Megan Moore at IICLE for Institute Day sponsorship opportunities. No dates have been set yet for the brown bags. Additionally, no specific dates have been set for Institute Day.

The Board emphasized the importance of setting dates and obtaining space for upcoming events. Gretchen asked Frank to keep Committee leadership transition in mind and to think about who may be a future leader of the Continuing Education Committee next year.

Corporate Memory:  No new information to report.

Elections:  No new information to report.

Grants and Chapter Awards:  Conference call meeting was held on January 11th. Grant applications are due April 16th. Grant applicants will be notified about the Committee’s decisions by May 7th. Awards nominations will be solicited by the end of January. Awards nominations must be made by March 15th and decisions will be made by April 9th. Questions: The Committee was concerned about determining the criteria for awarding full versus partial grants. The Committee recommended awarding two equal AALL attendance grants.

The Board approved the Committee’s recommendation for granting two AALL Convention attendance awards of up to $1250 and requiring verification of expenses. The grant application will require an applicant to specify the amount needed for conference expenses. The announcement of CALL grants will occur when the AALL program is available.

2) Will there be Board funding for additional support for grants beyond those for the AALL meeting? Yes, the Board approved additional funds up to $1000 for non-AALL grants, including what has already been awarded for the current fiscal year.

3) Extensive discussion was held about the possible considerations that would be required to offer grants to unemployed members to cover the cost of membership. The Board asked the Committee to draft criteria for awarding unemployed member grants.

Internet:  No new information to report.

Meetings:  Sixty people responded to the print survey. Over 50% said cost was not a factor in their decision about whether to attend a meeting. Time and date were the biggest factors. Wednesdays were not a good day for most members to attend. For most members, the speakers and networking opportunities were the biggest factors in their decision to attend. Forty-nine of the 60 respondents liked the business day lunches and did not want a different time of day. The February meeting is scheduled and confirmed for Wildfire. The speaker is the Director of Advocacy for the American Library Association. Special Libraries Association arranged for the speaker. The menu and pricing were determined.

Membership:  No new information to report.

Nominations:  No new information to report.

Placement and Recruitment:  No new information to report.

Public Affairs:  Planning the first handout by end of January – legislative update.

Public Relations: CALL-Up event had 16 people in attendance. This is a new casual networking event for CALL members. Alina Kelly is writing an article for the Bulletin regarding this event. Photos were taken and forwarded to the Bulletin editors. The next event will

continued on p. 8
CALL Executive Board Minutes  
*cont. from p. 7*

possibly be held at Argo Tea and is tentatively scheduled for Tuesday, February 9th. Photos were also taken at the Business Meeting in November and submitted to the *Bulletin* editors.

**Relations with Information Vendors:** No new information to report.

**Special Committee on Strategic Planning:** The Committee is following the general format from the Long Range Plan of 1997-2000. The Committee suggested seven goals to address with five years as a draft timeline for the new strategic plan. There was extensive discussion of the draft goals and objectives. In large part, the goals were developed from suggestions made at the Leadership Workshop and from the survey and the interviews done when the Committee did the Mission Statement last year. The Committee will develop more specifics on how these goals should be met, and who should be responsible for implementing them. The Board agreed with the approach that the Committee is taking with regard to the Plan. The Committee will meet again within the next few weeks. The Board recommended that, after the Committee reviews and elaborates on the framework, they consult with other CALL Committee Chairs for additional committee-specific input.

VI. Old Business  
a. Committee name change from Public Affairs to Government Relations – The Board approved the Committee name change.

b. CALL LinkedIn page – Gretchen contacted the Council of Chapter Presidents and LLSDC does have very new LinkedIn, Facebook and MySpace pages. The Committee in charge of Public Relations maintains and has responsibility for these sites. The Board is supportive, but would like to see a proposal that encompasses how CALL would create our standing policies and procedures for social networking sites. The Board suggested that Public Relations is the appropriate Committee to take charge of this task if they are willing.

c. Follow-up from question on Mary Chase fees regarding vendor links in newsletter – Gail told the Bulletin Committee that the Board reaffirmed the previous policy that authorizes charging for live links in *Bulletin* ads. Mary Chase will add 1-2 links at no additional charge, but a fee of $40 will apply if there are five or more links.

d. Professional development opportunities for CALL members/IICLE – Sheri Lewis will follow up with Megan Moore for additional information.

e. AALL Event for 2010 – Heidi will confirm with AALL that we have a meeting room for AALL convention.

f. Special Committee for Strategic Planning update – See Committee Report above.

g. CALL t-shirts $1956 delivery January 20th. Community Service and Public Relations will get together to discuss logistics for t-shirt storage and distribution. The cost will be $10 dollars per shirt. New members will get free shirts. The actual price was approximately $8 dollars per shirt, but there will be additional expenses for managing distribution of the shirts. Any profit will be used to support CALL activities.

h. Follow-up regarding whether AALL has been paid for the upcoming elections is to be done by the Treasurer.

VII. New Business  
No new business.

VIII. Announcements  
Board recommended adding American Cancer Society for a Community Service collection at an upcoming meeting in honor of Laura Hyzy.

IX. Adjournment  
The meeting adjourned at 11:50.
CALL Executive Board Minutes
cont. from p. 8

Summary:
Treasury’s Report (Section IV):
1. CALL Balance as of January 31, 2010: $33,084.58

Significant Actions:
Policy: The Board decided that print copies of the Bulletin will no longer be provided to members who request them. Bulletin Costs 1997-08 (VI. Old Business, a.)

Speaker honorariums – Honorariums must be approved by the Board before they are offered to speakers. The Board is not opposed to honorariums, but requires that approval be given on a case-by-case basis with full information provided to the Board prior to approval being sought. Speakers should not be told about the potential for honorariums until Board approval is sought and received. Refer to the CALL Handbook for complete details. (VI. Old Business, b.)

T-shirts for members – CALL t-shirts will be sold at the February Business Meeting for $10 per shirt. The logistics of t-shirt sales will be handled by the Community Service and Public Relations Committees. (VI. Old Business, c.)

I. Call meeting to order
   The meeting was called to order at 9:05 a.m.

II. Approve agenda
    The agenda was approved with minor changes.

III. Approve Secretary’s minutes
     The minutes were approved with minor changes.

IV. Treasurer’s Report
    a. Financial Report
       Harris Bank Balance as of January 31, 2010: $31,506.81
       CALL Balance as of January 31, 2010: $33,084.58
       Harris Bank CD Balance as of January 31, 2010: $10,308.83
       Revenue, January 2010: $200.00
       Expenses, January 2010: $2,983.12
       Net Income, January 2010: $-2,783.12

b. Membership numbers to date: 294 (13 new members, 281 renewals)
c. CALL taxes were mailed in January
d. Post Office Box fee was paid in January
e. Election fee was paid by hand delivery to AALL in February

V. Committee Reports
Committee Chair Visit: Election Committee – Sharon Nelson, Chair
Preparations are in place for the CALL elections to open next week. Two paper ballots need to be mailed to members without Internet access. The election file is ready to submit to Chris Siwa at AALL. The Board encouraged Sharon to contact all the candidates in advance of the election to make sure that she can easily reach them on the day the election results are finalized. Gretchen asked Sharon to think about potential leadership succession for the Committee.

Archives: No new information to report.

Bulletin: No information reported.

Bylaws: No new information to report.

Community Service: No information reported.

Continuing Education: The Business Research Series will be presented by the Continuing Education Committee. Part One will take place on February 17th at DLA Piper. The featured speaker will be Andrea Thomas of Ernst & Young who will focus on basic company research, such as company overviews and executive information. Part Two will feature Paty Schintgen of Bain & Co. who will focus on financial information and industry research. Part Two is tentatively scheduled for March 10th with the location still to be determined.

The Board asked the Committee for an update by February 19th on progress made toward preparing for Institute Day. The update should include: date, location, and potential speakers who have been contacted. The Board continued to offer assistance to the Committee and reminded them that time for necessary Board approvals must be built into the planning process.

Corporate Memory: No new information to report.

Elections: Committee Chair reported, as detailed above,
continued on p. 10
that the election preparations are proceeding smoothly and in a timely fashion.

**Government Relations (formerly known as Public Affairs):** No information reported.

**Grants and Chapter Awards:** An announcement soliciting award nominations was posted on the CALL listserv about one and a half weeks ago. The Committee is revising the grant application form to include the new considerations for this year’s AALL grants. The Committee hopes to have the application forms ready when AALL Annual Meeting information is announced.

**Internet:** The Committee has a conference call scheduled for tomorrow. The agenda items to be discussed include CALL web presence, social networking and updating of the CALL website. The Committee will also discuss a potential meeting with Public Relations to address social networking issues. The Board approved posting the AALL volunteer solicitation for Denver on the CALL website.

**Meetings:** The Committee is ready for the joint meeting with SLA at Wildfire. Registration level is good, including several students. The Committee has tabulated the online meetings survey results and 110 people responded. The outcome was consistent with the results obtained from the print survey distributed at the last meeting. The results seem to reaffirm that members remain satisfied with the approach that has been taken for meetings. The Board suggested that the Meetings Committee summarize the survey results for the membership and submit it to the Bulletin editors for publication.

**Membership:** The Committee is in the process of sending out requests for detailed information on ILL and Document Delivery from members. This information will be included in the CALL Directory as part of the institutional listings section.

**Nominations:** No new information to report.

**Placement and Recruitment:** No new information to report.

**Public Relations:** CALL-Up tonight (February 9th) at Crepe Bistro was cancelled due to inclement weather.

**Relations with Information Vendors:** No new information to report. The Board asked whether the members are reporting any issues they may be experiencing with vendors.

**Special Committee for Strategic Planning:** A meeting is planned for later in the week to begin the discussion of specifics for the goals and objectives. New information should be reported to the Board in March.

### VI. Old Business

a. Mailing costs for print *Bulletin* – The Board approved reimbursement for mailing of print copies of the *Bulletin.*

   **POLICY:** The Board decided that the *Bulletin* will no longer be providing print copies. (Bulletin Costs 1997-08)

b. Speaker honorariums – Honorariums need to be approved by the Board before they are offered to speakers. The Board is not opposed to honorariums, but requires that approval be given on a case-by-case basis with full information provided to the Board prior to approval being sought. Speakers should not be told about the potential for honorariums until Board approval is sought and received. Refer to the CALL *Handbook* for complete details.

c. T-shirts for members – CALL t-shirts will be sold at the February Business Meeting for $10 per shirt. The logistics of t-shirt sales will be handled by the Community Service and Public Relations Committees.

d. Report on ICLE program/CALL members – Sheri Lewis sent an e-mail to the CALL listserv. Twelve members expressed an interest in speaking on the panel. Sheri asked for biographical information to pass on to Meghan Moore of ICLE with a few sentences on presentation and teaching experience. Nine people provided the requested biographical information. Sheri provided all 12 names, plus the biographical information, on the list for ICLE.

e. Update on AALL Event for 2010 – A CALL event has been scheduled for Tuesday, July 13th at lunchtime with the topic of non-traditional roles for law librarians within their organizations.

### VII. New Business

a. E-vote ratification – 1) The Board ratified payment of an honorarium for the Business Speaker Series. 2) The Board ratified the procedure by continued on p. 11
CALL Executive Board Minutes

cont. from p. 10

which we advised the membership of the IICLE opportunity.

b. CALL gavel/artifact - Jean Wenger wanted to know what to do with a CALL gavel found at Cook County Law Library. The Board requested that the gavel be sent to Archives with a write-up of the provenance included.

c. Credit for payment of free program will be allowed if payment was received.

d. Committee volunteer forms for the February meeting – Committee volunteer forms will be e-mailed in March with follow-up in May.

VIII. Announcements

Today’s CALL-Up was cancelled due to inclement weather.

IX. Adjournment

The meeting adjourned at 11:16 a.m.

2009-2010 CALL EXECUTIVE BOARD MEETING

AALL Headquarters, 105 W. Adams St., Suite 3300

March 9, 2010 9:00 a.m.

Board Members Present: Gretchen Van Dam, Heidi Kuehl, Sheri Lewis, Christine Morong, Ruth Bridges, and Julie Melvin

Board Members Absent: Gail Hartzell

Summary:

Treasurer’s Report (Section IV):

1. CALL Balance as of February 28, 2010: $33,324.77

Significant Actions:

The Board approved requiring a recommendation letter for all grant applications. (V. Committee Reports, Grants and Chapter Awards).

The Board approved the Grants and Chapter Awards Committee beginning the process of developing award criteria for future years. (V. Committee Reports, Grants and Chapter Awards).

POLICY: Any non-CALL event announcement is considered an advertisement for the CALL Bulletin. (VII. New Business, item a.)

The Board approved putting a signature listing in the Law Day Chicago Daily Law Bulletin for $150. (VII. New Business, item d.)

I. Call meeting to order

The meeting was called to order at 9:02 a.m.

II. Approve agenda

The agenda was approved with minor changes.

III. Approve Secretary’s minutes

The minutes were approved with minor changes.

IV. Treasurer’s Report

a. Financial Report

Harris Bank Balance as of February 28, 2010: $32,548.01
CALL Balance as of February 28, 2010: $33,324.77
Harris Bank CD Balance as of February 28, 2010: $10,308.83
Revenue, February 2010: $4,880.00
Expenses, February 2010: $4,639.81
Net Income, February 2010: $240.19

b. Membership as of February 28, 2010: 295 (14 new members, 281 renewals)

c. Board approved the Treasurer buying books of stamps for postage.

d. Twenty-seven t-shirts were sold at the Business Meeting.

V. Committee Reports

Archives: No new information to report.

Bulletin: Julienne Grant’s term as Co-Editor will end with the Summer issue of the Bulletin. A new Co-Editor will be needed and the term is for three years (different from other committees). Margaret Schilt will stay on as Co-Editor. Heidi will contact Margaret to discuss possible successors for Julienne. Heidi will also pursue this with other interested parties for further recommendations.

Bylaws: No new information to report.

Community Service: No new information to report.

continued on p. 12
CALL Executive Board Minutes
cont. from p. 11

Continuing Education: Part 1 of the Business Research Series was successfully held at DLA Piper with featured speaker Andrea Thomas of Ernst & Young. The presentation focused on basic company research, company overviews, executive information, etc.

Part 2 will feature Paty Schintgen of Bain & Co., who will focus on financials and industry research. This event will be held on March 16th at Neil, Gerber & Eisenberg LLP.

A telephone conference was held with the Chair of Continuing Education, Frank Lima, regarding the status of preparations for Institute Day 2010.

Corporate Memory: No new information to report.

Elections: The election process is proceeding smoothly.

Government Relations (formerly known as Public Affairs): No new information to report.

Grants and Chapter Awards: Nominations have been submitted for the Reid Award and for the Best In-House Publication award. No other award nominations have been submitted. The Committee recommends the following substantive grant application revision: requiring one letter of recommendation for ALL grant applications. The rest of the changes are fairly cosmetic. The applicants will also be asked to state the amount they are seeking on their application, but the application will include the maximum amount available.

The Board approved requiring a recommendation letter for all grant applications.

There is no concrete set of criteria for some of the awards. Sheri suggested that some criteria be developed for the Reid and Lifetime Achievement awards. The Board approved the Committee beginning the process of developing award criteria for future years.

Internet: Still fixing outdated links. Helen has created a skeleton model to test it for transfer to new website. Testing will be done. The Committee will consider social networking during the next conference call, and they will also revisit adding Archives materials to the CALL website. The Board is very appreciative of the Committee’s responsiveness to posting materials on the website.

Meetings: The joint SLA/CALL Business Meeting had a record number of students in attendance. Gretchen suggested that someone from Meetings follow up with the students and write up a brief article for the Bulletin. The Board recommended that the Meetings Committee be clear with SLA at the outset of joint meeting planning about who is responsible for what, and how the financial circumstances should be addressed. One possibility would be to alternate full responsibility for meeting administration and planning each year; then whoever is in charge of all aspects of that year’s meeting may keep all the income and be responsible for all of the expenses. A schedule should be set up in advance. Harry Caray’s will be the location for the May Business Meeting. The speaker is Dean Jay Conison of Valparaiso and the sponsor for the event is Wolters Kluwer.

Membership: The Committee is working on collecting information on Interlibrary Loan for each CALL member library. AALL has some concerns about adding all the information to these entries. There is a cost agreement with AALL and CALL regarding the fees associated with the Directory. The agreement must be reviewed to determine the costs and processes associated with adding ILL entries. Ruth will obtain the agreement and a price quote from AALL.

Nominations: The Committee work is complete for the year.

Placement and Recruitment: No new information.

Public Relations: The Board asked the Committee to finalize the takeover of full responsibility for the t-shirts. There has been a suggestion that the t-shirts be offered by mail with a standard $5 mailing envelope. Twenty-seven t-shirts were sold at the Business Meeting. A conference call has been set up with the Internet Committee to discuss LinkedIn and other social networking sites. The Committee should also start getting ready for the AALL activities area and prepare for shipping materials in June. The Committee was also encouraged to propose a giveaway idea and get cost approval.

Relations with Information Vendors: The Committee is seeking volunteers who are planning to attend the WestlawNext brunch to write an article on the presentation for the Bulletin.

Special Committee for Strategic Planning: See Old Business item g.

continued on p. 13
CALL Executive Board Minutes
cont. from p. 12

VI. Old Business
   a. Mailing costs/page limits for print Bulletin – To be carried over so that Gail can address the issue with the current co-editors to determine whether the page limit policy should be continued, modified or revoked. Contract with Mary Chase should also be consulted.
   b. Ratification of t-shirt e-mail discussion – The Board ratified the e-mail vote approving the Committee expense for t-shirts for Hustle Up the Hancock.
   c. Institute Day – Topic picked: Intellectual Property Day. Potential speakers have been identified. The end of April is the possible time frame. The MLS Downtown Office was suggested as a potential location. Sonnenschein Nath & Rosenthal LLP was also suggested as a possible location.
   d. Adding ILL Information to Directory/Additional Charge – See Membership Committee Report above.
   e. Update of CALL/IICLE event – Three librarians have been selected by IICLE as presenters for this event: Matthew Bird, Tom Keefe and Sheri Lewis. Sheri will follow up with IICLE to reiterate our hope that CALL is mentioned because our organization supplied the list of proposed speakers.
   f. Update on AALL Event for 2010 – Heidi and Sheri will confer.
   g. Special Committee for Strategic Planning update – Rearranged the approach in order to obtain more specificity for coming up with strategies and designating committee responsibility for implementing the goals and objectives.

VII. New Business
   a. Announcements in Bulletin – For institutional event announcements, the appropriate method is to place an advertisement in the CALL Bulletin. We do not currently have a calendar of non-CALL events. The Internet and Public Relations Committees may consider creation of such a calendar in the future.

Policy: any non-CALL event announcement is considered an advertisement for the CALL Bulletin.

b. Law.gov public meetings/CALL as host? The Government Relations Committee may wish to pursue this as an opportunity for CALL. Sheri will talk to Todd. The Board thinks this is worth pursuing, and if the Committee agrees, we will pass it to them to handle.
   e. Non-Board approved uses of CALL logo – The membership should be reminded of the proper use of the CALL logo. Unofficial use not approved.

VIII. Announcements
   No new announcements.

IX. Adjournment
   The meeting was adjourned at 11:10 a.m.

2009-2010 CALL EXECUTIVE BOARD MEETING
AALL Headquarters, 105 W. Adams St., Suite 3300 April 13th 9:00 a.m.

Board Members Present: Gretchen Van Dam, Heidi Kuehl, Sheri Lewis, Christine Morong, Julie Melvin, Gail Hartzell (by telephone), Ruth Bridges (later)

CALL Members Present: Denise Glynn (Newly-Elected Treasurer)

Summary:

Treasurer’s Report (Section IV):
1. CALL Balance as of March 31, 2010: $32,601.52
2. Net Income, March 31, 2010: $-723.25
3. Membership as of March 31, 2010: 298 (17 new members, 281 renewals)

Significant Actions:

Policy: The Board approved a new policy that the page limit of the Bulletin should be consistent with the page limitations set forth in the CALL Newsletter Agreement or Contract. (V. Committee Reports, Bulletin.)

FOR HANDBOOK and POLICY LOG: The new officers will be formally enrolled at the CALL Executive Board Meeting in June. (V. Committee Reports, Elections.)

continued on p. 14
CALL Executive Board Minutes  
cont. from p. 13

**FOR HANDBOOK:** Public Relations should take over CALL t-shirt responsibility. This responsibility should be added to the CALL Handbook. (V. Committee Reports, Public Relations.)

I. Call meeting to order  
The meeting was called to order at 9:00 a.m.

II. Approve agenda  
The agenda was approved with minor changes.

III. Approve Secretary’s minutes  
The minutes were approved with minor changes. Secretary will update the Board contact information list with newly-elected Board members’ information.

IV. Treasurer’s Report  
a. Financial Report  
  Harris Bank Balance as of March 31, 2010: $31,214.98  
  CALL Balance as of March 31, 2010: $32,601.52  
  Harris Bank CD Balance as of March 31, 2010: $10,326.48  
  Revenue, March 2010: $1,185.00  
  Expenses, March 2010: $1,908.25  
  Net Income, March 2010: $-723.25  
b. Membership numbers as of March 31, 2010: 298 (17 new members, 281 renewals)

V. Committee Reports  
Annual reports will be due soon. Committee Chairs may remain on a committee if they are interested, even if they are no longer serving as Chair.

**Archives:** Therese Clarke Arado verified that the CALL Archives contain minutes dating back to 1974. Therese will be conducting a further Archives inventory in the near future. The Committee asks that all Board members and Committee Chairs have their materials sent to Therese for the Archives at year end. Gretchen asked that the Committee Chairs be reminded of the Archives submission requirements for officers and committees as listed in the Handbook.

**Bulletin:** The contract with Mary Chase specifies that the length may be 35-45 pages. The co-editors are fine with 35-45 pages as a set limit for the Bulletin.

**POLICY:** The Board approves a new policy that the page limit of the Bulletin should be consistent with the page limitations set forth in the CALL Newsletter Agreement or Contract.

**Bylaws:** No new information to report.

**Community Service:** No new information to report.

**Continuing Education:** Plans for Institute Day are moving forward. The Committee is working on finalizing plans for food.

**Corporate Memory:** Will be scheduling a meeting shortly.

**Elections:** Election results – Denise Glynn – Treasurer; Todd Ito – Director; Julia Jackson– Vice President/President-Elect.

**For HANDBOOK and POLICY LOG:** The new officers will be formally enrolled at the CALL Executive Board Meeting in June.

**Government Relations (formerly known as Public Affairs):** The Committee wishes to start a CALL Government Relations blog on the CALL website to replace paper distribution of information. The Committee will be reminded to use official logo graphics pursuant to established CALL policies.

**Grants and Chapter Awards:** The deadline for grant applications is Friday, and Sheri has sent an e-mail reminder out. Some applications have been received. The Board has been sent a draft announcement of CALL award winners. All nominees have been informed of the results. The one committee member who works in the same library as one of the recipients did recuse him/herself from the deliberations pursuant to CALL Handbook instructions. Additionally, this year, the Committee selected two recipients for the In-House Publication Award as permitted by the award guidelines set forth in the CALL Handbook.

**Internet:** See Public Relations Committee Report.

**Meetings:** May Business Meeting preparations are complete. Julia and Eugene will be writing articles for the Bulletin. Heidi will assist with writing an article about the meetings survey results. Award honorees who attend the May Business Meeting receive complimentary registration.

continued on p. 15
CALL Executive Board Minutes

cont. from p. 14

Membership: Interlibrary Loan information is beyond the scope of the CALL Membership Directory agreement between CALL and AALL. Gretchen has a copy of the agreement for our review. AALL’s financial officer, Paula Davidson, wants to negotiate a new agreement with CALL. We need a price quote from AALL to consider. Ruth recommends that next year’s Board discuss this issue with AALL.

Nominations: See New Business below.

Placement and Recruitment: No new information to report.

Public Relations: The April 5th CALL-Up was successful. The deadline to reserve space for the AALL Exhibit Hall is approaching, so space needs to be reserved soon. Chris will follow up with the Public Relations Committee Chairs. Further discussion will ensue with the Internet Committee regarding how to handle a calendar on the website that would include non-CALL events. Chris will reiterate that Public Relations should take over CALL t-shirt responsibility. This responsibility should be added to the CALL Handbook.

CALL’s logo may not be compatible with the allotted space on various social networking sites. The Internet and Public Relations Committees were asked to address how CALL’s current logo can be used on Facebook and other websites. With the understanding that the logo may be difficult to compress, the Board asked the Committees to determine whether a portion of the logo could be used for this purpose. The Board may revisit this issue to determine whether hiring a designer is necessary to develop an online-ready logo.

The Board is generally supportive of a formal CALL presence on Twitter, Facebook and LinkedIn, but approval is dependent on assignment of a person, or people, to monitor these sites. Responsibility should be reflected in the Handbook. The Committees were asked for a proposal on how they would recommend handling social networking website responsibility. The Board suggested possibly designating one Social Networking Liaison per committee to handle issues with these sites. Social networking may be an appropriate topic for next fall’s Leadership Workshop.

Relations with Information Vendors: Vendors list will be updated soon.

Special Committee for Strategic Planning: No new information reported.

VI. Old Business
a. Election Results: Julia Jackson – Vice President/President-Elect; Denise Glynn – Treasurer; Todd Ito – Director.
b. Institute Day ratification of e-mail approval of registration fee/expenditures – E-mail vote ratified and approved.
c. Law.gov workshops – Other local institutions are sponsoring an event so CALL will not pursue this matter further.
d. Grants/Awards: 2009-2010 awards selected and will be presented at May Meeting.
e. Law Day signature listing ad in Chicago Daily Law Bulletin – similar to last year’s ad with CALL’s Mission Statement and current officers.
f. CALL Bulletin – number of pages (see Bulletin under Committee Reports).

VII. New Business
a. Transition to new Board members – See Archives Retention Policy in the CALL Handbook for what should be submitted by departing Board officers and committee chairs. New Board members have been invited to attend the remaining Executive Board Meetings. Other pending transition matters were discussed.
b. Nominations Committee – membership. See Bylaws Section 9.1. Discussion of potential membership for next year’s Committee.
c. Committee Volunteer Solicitations – Heidi will put a solicitation on the CALL listserv and will have forms for tables at the May Business Meeting. Also, the form will be included in the next issue of the Bulletin.
d. 2010 AALL Annual Meeting CALL activities – See Public Relations Committee Report above. The Public Relations Committee will discuss a new presentation board easel, as well as giveaways for the table in the Exhibit Hall. Heidi and Sheri are meeting today on the CALL program for AALL.

VIII. Announcements
The IICLE program that was to include CALL members as speakers has been cancelled.

IX. Adjournment
The meeting was adjourned at 11:06 a.m.
The joint Chicago Association of Libraries and Special Libraries Association Meeting was held at Wildfire in Chicago on Friday, February 26, 2010. The meeting was opened by Dianna Wiggins, the current President of the Illinois Chapter of SLA.

CALL Vice President/President-Elect Heidi Kuehl introduced Heidi Whalen, the Director of the Legal Division of BNA. BNA sponsored the luncheon, as they have sponsored a number of our joint meetings over the years. Ms. Whalen thanked the chapters for hosting the event and discussed a number of new products being introduced, including: green initiative, healthcare products, international tax treaties projects, and multiproduct searching capability.

After lunch was served, Lorene Kennard, SLA President-Elect, introduced the speaker: Marci Merola, Director of the American Library Association Office for Library Advocacy (OLA). Marci Merola is a passionate advocate for libraries. She was instrumental in launching ALA’s Advocacy Institute training and is the editor of ilovelibraries.org, ALA’s website for the public, as well as several advocacy publications. Ms. Merola speaks at library advocacy workshops throughout the country. In 2001, she was hired as the public relations specialist for advocacy in ALA’s Public Information Office. Prior to ALA, Ms. Merola was an editor for a business and technical press. She has also been a freelance writer and producer for a commercial photographer. She holds a bachelor’s degree in English and journalism from Northern Illinois University and is currently enrolled in the Graduate School of Library and Information Science, Dominican University, River Forest, Illinois.

According to its mission statement:

“The Office for Library Advocacy (OLA) supports the efforts of advocates seeking to improve libraries of all types by developing resources, a peer-to-peer advocacy network, and training for advocates at the local, state and national level. In order to achieve this goal, OLA works closely with the Public Information Office, the Chapter Relations Office, the Office for Government Relations, and other ALA units involved in advocacy on behalf of particular types of libraries or particular issues, in order to help better integrate these efforts into the overall advocacy planning and strategies of the association. OLA also works to cultivate future leadership in order to sustain the advocacy efforts of the association.” (http://www.ala.org/ala/aboutala/offices/ola/index.cfm)

Ms. Merola began her dynamic presentation with remarks praising the work of special libraries. She expressed sympathy with the difficulty of special libraries making their presence understood in the outside world. Last year’s ALA President was a special librarian who often spoke of the interdependence of libraries. Ultimately, we all have to work together. According to the statement of Jim Retting, former ALA President, on ALA’s Coalition Building website:

“One of the themes I have stressed in my year as ALA’s President is the power of the library ecosystem. This ecosystem is made up of the vast numbers of school, public, academic and special libraries that work alone and together to deliver learning opportunities from cradle to grave. In these challenging economic times, most libraries in the ecosystem will struggle to sustain public support — working together in coalition will strengthen advocacy efforts many times over and help libraries thrive rather than just survive.”(http://www.ala.org/ala/issuesadvocacy/advocacy/advocacyuniversity/coalitionbuilding/intro.cfm)

In that spirit, Ms. Merola is interested in having all librarians work together. We all have very different jobs, but common goals: 1) survive the recession; and 2) thrive in the future. She feels we are organizing ourselves to death. Because we have many subgroups of librarians, advocating for libraries is more difficult. Ms. Merola realizes we did not choose librarianship as a profession because we want to advocate or be political or in the public eye. She said advocacy is essentially reference – here is what you...
Business Meeting Roundup  cont. from p. 16

asked for, but we have so much more to offer you.

Her brief PowerPoint presentation was titled, “Coalition Building in Tough Times.” The ALA Office for Library Advocacy was established on Sept. 1, 2007, in response to ALA members naming advocacy as one of their top priorities in the ALA Strategic Plan, “ALA Ahead to 2010.” The Office focuses its activity on providing resources and support to state and local advocacy efforts. Prior to the establishment of this office, ALA’s advocacy activities were coordinated by the ALA Public Information Office. More funding is necessary to try to get the message out and help libraries get through the recession. The OLA has to know what is going on around the association in order to get the word out and help libraries in need of assistance.

The OLA is working on crisis protocol to deal with catastrophic budget cuts and closures. The Office is improving the use of media outlets through both internal and press contacts to get the word out and exert some more public pressure. Ms. Merola discussed some examples of the OLA’s recent efforts. Ohio was going to cut its state library budget by some 30%, but thanks to substantial and prompt advocacy efforts, the cut was reduced to a decrease of 11%. Citizen involvement created a viral marketing campaign. Florida had a similar situation, at one point even voting to remove library funding altogether. [Note: In April, the Florida budget chairs reinstated $21.2 million to the library budget http://www.flalib.org/state_aid_advocacy_2010.php.] Finally, a small town in California has saved a public library through advocacy efforts. The town’s librarian has not been rehired, but staff has been rehired. OLA is trying to get a set of advocacy best practices together. In Illinois, a blog has been started to get Illinois legislators to take a pledge to save Illinois libraries.

OLA has established a library snapshot day in April. This effort is intended to show library value in a single day.

From the OLA website:

“Library Snapshot Day provides a way for libraries of all types across a state, region, system or community to show what happens in a single day in their libraries. How many books are checked out? How many people receive help finding a job? Doing their taxes? Doing their homework? This initiative provides an easy means to collect statistics, photos and stories that will enable library advocates to prove the value of their libraries to decision-makers and increase public awareness…The concept originated in New Jersey as a joint effort between the New Jersey Library Assn. and the New Jersey State Library. Soon after, many states began emulating the effort. At the 2010 ALA Midwinter Meeting, the ALA Advocacy Coordinating Group, in conjunction with the Chapter Relations Committee and COSLA, agreed to take this initiative to a national level, asking that states across the country find a date this April to conduct a Library Snapshot Day.” http://www.ala.org/ala/issuesadvocacy/advocacy/statelocalefforts/snapshotday/index.cfm

OLA is currently focusing on a number of tools to assist with library advocacy efforts. Organizing in crisis-how to get statistics and shore up the case for your library. The current ALA President is focused on more frontline advocacy efforts. We, as librarians, need to be able to articulate what our library does for our community. The ALA has produced an “Advocating in a Tough Economy Toolkit.” The kit includes talking points for addressing the fact that more people, including job seekers, are turning to their local libraries for a variety of services and assistance in these challenging economic times. People are understanding libraries more and more, and we are at a crucial point. Library usage is on the rise. Citizens are getting more involved, which is very encouraging. Additionally, Ms. Merola manages the public site ILoveLibraries.org.

continued on p. 18
**Business Meeting Roundup cont. from p. 17**

The website is intended to keep the public informed about current issues impacting all types of libraries and illustrate what libraries are about.

CALL President Gretchen Van Dam thanked Ms. Merola for her remarks and introduced some final CALL business matters:

**CALL Committee Announcements:**

**Public Relations:** Alina Kelly informed the membership that t-shirts were available for purchase and to please come get them.

**Continuing Education:** Alina Kelly announced that a CALL-Up was scheduled for Monday, April 5th at the English Bar & Restaurant. The first Business Research Speaker Series event on February 17th went well and a second event is scheduled for March 16th.

**Community Service:** Maribel Nash announced that 14 boxes of food had been collected. Table canisters were placed for donations to the American Cancer Society in honor of recently deceased CALL member and Past President, Laura Hyzy. Eight members have signed up for Hustle Up the Hancock, and there is a website link on the CALL website.

**Grants and Chapter Awards:** Sheri Lewis announced that award nominations for the Reid Award, Outstanding In-House Publication and Lifetime Achievement Award are due March 15th. Two grants for support for the AALL Annual Meeting and one for AALL Meeting registration will be awarded this year.

**Door Prizes:** LexisNexis sponsored the gift cards. The winners were Geralda Jones and Julie Pabarja.

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**Discussion List Guidelines**

The CALL Discussion Forum is provided for general discussion for members of the Chicago Association of Law Libraries. Only CALL members may post to the list.

Appropriate topics for the list include:
- CALL committee news
- CALL meeting and education event reminders
- notices of CALL membership changes
- requests for volunteers for CALL activities
- discussions of issues related to our jobs
- hard to find ILL requests
- informal surveys
- news of interest to the Chicago law library community

Do not use the discussion list to promote or market commercial products.

CALL complies with AALL Discussion Forum Rules and Conditions [http://www.aallnet.org/discuss/list_rules.asp]. These rules state: Commercial use or any other unauthorized use of this Discussion Forum is prohibited. Do not use the Discussion Forum to solicit or conduct business, including the direct or indirect marketing of users’ products or services, in any manner. The Discussion Forum may not be used to provide information, materials, products, or services in exchange for compensation of any kind.

**Forum Etiquette**

DO add a descriptive subject line to all messages. For example: ILL request; Free books for postage, etc.

DO sign all messages. Please include your name, affiliation, and contact information.

DO remember to unsubscribe from your old address and re-subscribe from your new address whenever your email address changes.

DON’T use the list for longer items. Please use the CALL website and CALL Bulletin for those. You may e-mail out a brief announcement in which you include the URL for a longer item.

MEMBERS MAY send attachments, but these must be limited to text-type files (Word, PDFs, text files, HTML) which are under 3 megabytes.

DON’T use the discussion forum for personal opinions unrelated to CALL or the field of law librarianship.

DO remember to contact the CALL Discussion Forum administrators if you need any help.

**CALL Discussion Forum Administrator:**

Debbie Ginsberg is the CALL Discussion Forum administrator. You may send her a message at dginsberg@kentlaw.edu.

*Updated 05/2010*

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Website Guidelines

• The CALL website is an official publication of the Chicago Association of Law Librarians. The purpose of the site is to provide CALL members with current and historical information on the chapter’s policies, activities, publications and organization and is maintained by the CALL Internet Committee. The material on the CALL site is for informational purposes only and should not be interpreted as legal advice.

• All the material on the website is intended to be as accurate and up-to-date as possible. CALL makes no guarantee regarding the accuracy or authenticity of material on the CALL site or at any of the linking sites.

• All information that is to be posted to the CALL site is reviewed by the Internet Committee and should be submitted to that committee in final electronic format. All information is subject to formatting changes in order to maintain uniformity.

• Information on the CALL website will be updated or removed at the request of the Board members and Committee Chairs or if the material is out-of-date.

November 2003
CALL-UP: APRIL 5, 2010
By Alina Kelly, Neal, Gerber & Eisenberg LLP
akelly@ngelaw.com

Sponsored by the Public Relations Committee, the second CALL-Up networking event was held at English Bar & Restaurant in Chicago on Monday, April 5th. We had a great mix of academic, firm and government librarians and spent some time discussing the differences between these types of libraries. Thanks to all who attended, and we look forward to seeing you at the next CALL-Up!!!!

Carolyn Hayes, Scott Burgh, and Chris Morong at the April 5th CALL-Up

Photos courtesy of Alina Kelly

At the February 26th Business Meeting, the Community Service Committee collected 14 boxes of food and several monetary donations for the Greater Chicago Food Depository.

In addition, the Committee collected $140 to donate to the American Cancer Society in memory of Laura Hyzy.

Thank you for your generosity!!!
Recently on a visit to Ann Arbor, MI over the May 1st weekend (where, coincidentally, President Obama spoke to graduating University of Michigan seniors), I was fortunate enough to spend time babysitting my nieces and nephew. Over the course of the weekend, I was reminded of what real change entails. Whether you are ten years old and are experiencing being away from your mom and dad for the first time, whether you are a graduating senior just starting to live your own life, or whether you are a law librarian in 2010, change can be both painful and exhilarating. The experiences I had over this weekend reminded me of how much courage it takes to really change. As law librarians, we are most certainly familiar with change. In the past two decades, we have potentially seen more change in our profession than we have seen within the last century. Real change can be very scary. Forging our way forward and coping with change, however, is the only way we can arrive at where we need to be in the future.

As we know, “change” is a constant. Death, taxes and change are all a certainty in life. When we are young, we are often forced to change – first day of kindergarten; elementary school; middle school; high school. In college (if we are fortunate enough to attend college), we are often exposed to so many different ideas and viewpoints that we are forced to hammer out our own beliefs and forge our own way forward. In the past two decades, the library profession itself has been forced to embrace change as well. From the early 1990s, when we were merging onto the Information Superhighway, to the present day, we have needed to embrace the Internet and adapt to a whole new virtual world - The Information Age.

How do you deal with workplace change? Recently, I read an article that gives very helpful tips on how to deal with workplace transitions, and it is as pertinent today as it was in 2002. The article, entitled “Coping with Change in the Workplace” (Sharon L. Mosenkis, Information Outlook, vol. 6, No. 10, October 2002, at http://www.sla.org/content/Shop/Information/infoonline/2002/oct02/mosenkis.cfm) gives us helpful ideas on ways to adapt to workplace transitions.

How do you manage personal change? The last two tips mentioned in “Coping with Change in the Workplace” advise us to also look inward when trying to weather personal transitions. An article that expands on this premise that I also believe to be very helpful is “Coping with Change: Develop Your Personal Strategy” (Steve Singleton, EzineArticles, 2006, at http://ezinearticles.com/?Coping-with-Change:-Develop-Your-Personal-Strategy&id=51313).

Whether workplace or personal, real change requires courage. Sometimes we are forced to change, as mentioned earlier. Change is upon us – we didn’t see it coming, we didn’t have time to prepare – so we need to “dive into the deep end” and just get moving. While change was not a choice, courage is still at the forefront. We need to build our wings on the way down. We need to fly by the seat of our pants. We need to plan as we go. This can happen at the age of 10, 40, 60 and beyond. If change is a choice, then we can make a plan, batten down the hatches and forge our way forward. This too requires great courage. We are leaving the familiar, the comfortable, the known, to go forward into the unknown.

continued on p. 23
Working Smarter cont. from p. 22

Towards the end of my visit to Ann Arbor, the kids, their cousins, and I all went to see “How to Train Your Dragon” (amazing in IMAX 3D – and well worth adding to your summer viewing list). While this movie may be targeted to inspire children, I found myself very encouraged and inspired as well. The main character, Hiccup, is a young Viking who is a bit different than the other Vikings and their children. Hiccup lives in a land plagued by dragons and is challenged to change the status quo. After the movie, while eating dinner, I told my one nephew (just 3 years old), that he’d better eat the food on his plate or he wouldn’t be strong enough to train his dragon. He looked at me and said, “I’m not going to train a dragon.” No, he might not actually train a dragon, but what Hiccup goes through is not a far cry from what we’ve all been through when trying to make change happen. For me, when change occurs, or is looming in the distance, one way I cope is to try to find inspiration wherever I can. How about you? How do you cope with change or summon the courage to make real change happen? Whether you are just beginning your career, at mid-career or beyond, and find inspiration and courage through music on your iPod, the arts, travel, etc., I believe that weathering change or finding the courage to change when necessary can only help us all to work smarter.

AALL2go Pick of the Month

AALL’s Continuing Professional Education Committee presents the AALL2go pick of the month: Competitive Intelligence on a Shoestring.

This hour-long MP3 recording begins with speaker Susan Armstrong of Business Financial Services. She provides a definition of competitive intelligence (CI), i.e., what is going on that can affect your company or industry? No competitor is going to lay out its entire plan to make things easy for you. You must look for indicators. Armstrong’s examples include, what does it mean if you find that a supermarket is advertising to hire bankers? For Armstrong’s industry, it presaged banks opening in supermarkets. Or, if your research indicates that new personnel are being hired in a specific division of a competitor’s company, then it might mean the company is going to branch out in a new direction that you, as its competitor, want to know about. Armstrong then outlines how to package and disseminate the information you gather to give it your stamp.

Next, speaker Sabrina Pacifici, author of the well-known LLRX and Bespacific, describes how to use her respected and frequently updated Competitive Intelligence: A Selective Research Guide for gathering free and/or inexpensive data about competitors. To begin, she closely examines the Microsoft and Bayer corporate websites for the many types of useful CI information they contain. She goes on to review a large number of sites from her CI list that accumulate and aggregate company data.

Find this and more than 60 other free continuing education programs and webinars for AALL members on AALL2go!
The Continuing Education Committee presented a two-part series on business and company research this spring titled “Company Research: Finding the Gems.”

The first part of the series was held on Wednesday, February 17, 2010 at DLA Piper. The program featured Andrea Thomas, Life Sciences Analyst at Ernst & Young, who provided strategies and tactics on where to find information on public and private companies, including their financials, executives, and news. She also highlighted the importance of the deliverables. Take the time to evaluate, organize, and highlight the information rather than bombard the user with pages of data they need to sift through. She suggested creating templates that will help save time and provide a quality product in the end.

The second part of the series was held on Tuesday, March 16, 2010 at Neal, Gerber & Eisenberg LLP. The program featured Paty Schintgen, Research Supervisor at Bain & Company, who shared tips and tricks on researching corporate affiliations, industry standings and competitor information for public and private companies. She also demonstrated some new resources and offered insights on industry research.

Both of these programs were well attended and the feedback on these speakers was positive. The speakers’ PowerPoints can be viewed on the CALL website. If you have a topic that you would like to see developed into a program, please contact the Continuing Education Chair.
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A DAY IN THE LIFE:
U OF I LIBRARY STUDENT VISITS CALL LIBRARIES

Rebecca Rich, a student at the University of Illinois Graduate School of Library and Information Science, visited five CALL libraries in March as part of the school’s Alternative Spring Break Program. The program is designed to offer graduate students the opportunity to become familiar with a work environment through observation and participation in activities at the site. The experience allows them to explore possible types of work that they might pursue in their careers once they graduate. Rebecca, who will graduate from the University of Illinois in May 2010, was selected to visit CALL libraries because she hopes to enter law librarianship after completing her degree. She has an A.B. in Politics from Oberlin College and a J.D. from Boston College Law School.


Editors’ Note: The Placement and Recruitment Committee sponsored CALL’s participation in the U of I GSLIS Alternative Spring Break Program, which is an extension of the Committee’s “Day in the Life” program. Committee member Jamie Sommer organized the visits.

First Library Visit: March 22, 2010

Rebecca’s first visit was to the Louis L. Biro Library at The John Marshall Law School. She visited with Reference Librarian Jamie Sommer and the rest of the reference department. After a tour of the library, Rebecca had a chance to sit at the reference desk and witness firsthand the variety of requests that we receive. It was the first day back from our spring break, and a little bit quieter than the average Monday, as many of the students were slowly returning to their normal schedules. The library was grateful to be able to take advantage of Rebecca’s research skills and put her to work tracking down some difficult biographical information. Looking forward to her completion of library school, Rebecca had many questions about searching for jobs, and Jamie (who recently went through the process) was happy to provide her with advice - most importantly to get involved with AALL and CALL.

continued on p. 27

Rebecca Rich with John Marshall’s Jamie Sommer
(Photo Courtesy of Jamie Sommer)
A Day in the Life cont. from p. 26

Second Library Visit: March 23, 2010

Kathy Gaydar, Schiff Hardin LLP

Becka Rich visited our library on March 23rd from 10 a.m. to 2 p.m. We were happy to share our space and experiences with her.

First, she spent time with the research librarians. Kathy Gaydar explained our library’s virtual library reference system, Melissa Mickey discussed and demonstrated our library wiki, and Jim Wilson discussed his role as the library’s Business Research Librarian. Then, our Technical Services Supervisor, Robin Zepeda, showed Becka our online catalog and acquainted her with our library collection and all the functions of our Technical Services area. Following that, Ruth Bridges (Firmwide Manager, Library & Research Services), Becka, Robin, and Kathy went to lunch, and Becka was able to tell us more about herself, learn more about us, and ask questions.

After lunch, she spent some time with Ashley Mohney, our Reference & Interlibrary Loan Assistant, so she could learn about the kinds of things we lend and borrow for our customers, and how Ashley goes about locating them. Becka ended her visit with Ruth for follow-up questions and discussion.

We enjoyed meeting Becka and taking part in the “Day in the Life” program.

Third Library Visit: March 24, 2010

Monice Kaczorowski, Neal, Gerber & Eisenberg LLP

Becka Rich spent the day shadowing the library staff at Neal, Gerber & Eisenberg LLP during her “Day in the Life” visit. This experience proved rewarding for our staff, and we hope our intern felt the same way.

In the morning, Becka met with Technical Services staff, who gave her an overview of the backroom functions in a private law library. She was shown Inmagic® Genie, which is used for online check-in, routing, and the recording of library invoices. Becka met our filing service representative, who went over the daily updating process, out lists, and the various types of materials found in a law library. Our billing coordinator explained the client billing process for online research and librarian time, as a difference a law librarian would face in a firm rather than an academic setting. We finished with a cursory overview of the library budget process, and a reminder of how important business skills are to any librarian regardless of the type of library he or she works in.

The staff then spent a leisurely lunch with our intern. This allowed Becka time for one-on-one questions, while the staff gained a better understanding of her background, and what she planned to do with her degree in librarianship. In the afternoon, Becka cy-
A Day in the Life cont. from p. 27

The NGE library staff finds these host events of great value. It gives them time to learn what is currently being taught in library school programs and allows the intern to raise questions about what one can expect from a typical day in a law firm library. Becka was quite engaging and gave reference staff many helpful suggestions for questions that came into reference.

Fourth Library Visit: March 25, 2010

Julienne Grant, Loyola University Chicago School of Law Library

Becka visited the Loyola Law Library on Thursday, March 25th. During her visit that day, she had a chance to meet individually with Reference Librarians Julienne Grant, Fred Lebaron, Nan Norton, and Joe Mitzenmacher. Becka also had an opportunity to have a full hour-long meeting with the Acquisitions, Cataloging, and Serials Department, led by Carol Klink. Lucy Robbins, Circulation Assistant, also spent a half hour with Becka in the afternoon talking about the Library’s Access Services Department. As the day drew to a close, Becka sat in on Julienne’s Advanced Legal Research course, focusing on foreign, comparative, and international law. Everyone involved with Becka’s visit felt the day had been a great success and enjoyed the opportunity. Thanks to Jamie Sommer at John Marshall for organizing this successful program!

Fifth Library Visit: March 26, 2010

Todd Ito, University of Chicago D’Angelo Law Library

We did not discuss this at the conclusion of her visit, but if I had to guess the primary lesson that Becka felt she learned on her day in Hyde Park, it would be that there is no such thing as a typical “Day in the Life” of a law librarian. Becka happened to visit the D’Angelo Law Library during the Law School’s spring break, when several librarians and staff were on vacation. As a result, we found ourselves quite busy throughout the day and only found time for her library tour at the very end of the day. Among other things, Becka shadowed me at the reference desk, attended a library committee meeting, met with other librarians, and even assisted in a trip to other campus libraries to pull books for faculty members.
A Day in the Life cont. from p. 28

While at the desk, I talked with Becka about some of my responsibilities, including teaching legal research as part of the first year legal writing program and creating legal research guides using the LibGuides software. We also talked about trends in law librarianship and legal academia. Since Becka had expressed an interest in the intersection between law and technology, I arranged for her to meet with Julie Stauffer, the Head of Acquisitions and Serials, who handles many issues related to electronic resources. Judith Wright, the Director of our library, and Sheri Lewis, the Head of Public Services, also kindly agreed to meet with Becka during her visit. Our law library is fairly unusual in the degree to which we are involved with the larger University Library system. As an example of this, Becka was able to attend a meeting of a library working group, made up mostly of librarians from across campus, which is working on a redesign of Lens, the library’s search interface. All in all, it was a full, occasionally hectic day, but still representative in its way of the work we do as law librarians. I enjoyed meeting Becka and greatly appreciated her patience and helpfulness, and I hope she found the experience worthwhile and educational.
I was fortunate enough to have the opportunity to make a quick trip to Istanbul at the end of March as a tourist. Like most tourists, I visited the major sites of Istanbul—the Hagia Sophia, the Sultan Ahmed Mosque (“Blue Mosque”), the Grand Bazaar, Spice Market, and the Topkapi and Dolmabahçe Palaces.

The two palaces that are part of the usual tourist itinerary were built and utilized during different periods of the Ottoman Empire (1299-1922), and they are spectacular. Much to my delight and complete surprise, both Topkapi and Dolmabahçe contain small, but lovely libraries. Through a bit of luck, and a little research, I was able to learn something about both of these hidden gems.

The Topkapi Palace complex was built between 1460 and 1478 and served as both the residence and center of state government of the Ottoman sultans until the early 1850s. The complex is large (700,000 square meters), and encompasses four large courtyards and a harem. The Library of Sultan Ahmed III (1673-1736), also known as the Enderun Library, is a charming free-standing marble building in the Third Courtyard. Sultan Ahmed III, who was a calligrapher and bibliophile, had the library built in 1718, and the structure is considered to be an architectural masterpiece of what is known as the Tulip Period (1718-1730) in Ottoman history.

The Library’s valuable manuscripts have actually been removed and placed in the Topkapi Palace Library at the Enderun Ağalar Mosque in Istanbul. A quick walk through the building, however, allows the imagination to picture how grand this space looked when it served as a library for the Ottoman rulers and members of their courts. Interior lighting is provided through two rows of 32 windows, which provided ample light for reading. The doors and window shutters are all inlaid with mother of pearl and ivory, and the Library’s ceiling is also continued on p. 31
inlaid in gorgeous floral motifs. Just outside the entrance to the Library is a lovely fountain that was also built in the 18th century.

The Ottoman sultans moved to the Dolmabahçe Palace on the Bosphorous in the mid-19th century. Dolmabahçe is situated on the European side of the Bosphorous, and the Palace and grounds are truly stunning. After the fall of the Ottoman Empire in 1924, Mustafa Kemal Atatürk (1881-1938), who is considered the founder of the Turkish Republic, used Dolmabahçe as a residence during his stays in Istanbul. The Palace was turned into a museum after Atatürk’s death in 1938.

Tucked away amongst the grandeur of the Palace, including palatial state reception and dining rooms, is the beautiful Library of Abdul Medjid Effendi. Effendi (1868-1944), who was the son of the 32nd sultan of the Ottoman Empire, was a patron of the arts who also had a great fondness for reading. In 1918, he established his personal library on the second floor of Dolmabahçe in the Men’s Quarters of the Sultan’s Suite, facing the Bosphorous. In 1922, when the Turkish Grand National Assembly elected him Caliph, Effendi moved his library to the Sultan’s Suites hall in the Sultan’s chamber of Dolmabahçe, where the library is still housed.

Items in the collection generally date from 1840 to 1920, but there are also works from the 9th and 10th centuries. The collection itself, which totals 10,867 volumes of rare materials, reflects Effendi’s many interests, including art, music, and French and German literature. There are books, for example, by Hugo, Zola, Goethe, and Schiller, as well as works by western classical composers, and several signed art books. Photos and albums belonging to Effendi and his family are also housed in the library, and these are among the most important holdings in the collection. There are also beautiful examples of book binding in the library; many of the collection’s volumes are emblazoned with the Ottoman coat of arms in gold gilt, and decorated with tughras (calligraphic sultans’ signatures), the star and crescent, and 19th century motifs.

Mustafa Kemal Atatürk began using Dolmabahçe in 1927 as his residence in Istanbul, three years after the fall of the Ottoman Empire. The library’s archives reveal that Atatürk utilized books from the collection on Turkish, Ottoman, Asian, and Russian history, as well as geography and travel. Atatürk also added some of his own books to the library—including books on agriculture and poetry that were personally inscribed for him. The collection also includes photographs and albums dating back to the 10th anniversary of the Turkish Republic, which also reflect Atatürk’s influence on the library.

Both the Topkapi and Dolmabahçe Palaces are well known for their grandiosity and historical significance, but I found it fascinating to learn that libraries were an integral part of both of these palatial complexes. Before journeying to Istanbul, I stereotypically associated the Ottoman rulers with harems and lavish lifestyles, and looked forward to seeing examples of each during my travels. I did see examples of both, but I was also pleasantly surprised to find libraries incorporated into the Ottoman lifestyle and learn that scholarship and reading were important components of Ottoman culture. Further, it was interesting to discover that Atatürk continued to utilize the beautiful Effendi book collection at Dolmabahçe for many years after the Ottoman Empire crumbled.

Sources Consulted:

Photos courtesy of Julienne Grant
VOLUNTEERS NEEDED FOR CALL COMMITTEES!!
By Heidi Frotestad Kuehl, Pritzker Legal Research Center, Northwestern University
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CALL needs your participation on a CALL Committee for the upcoming association year (2010-2011)! Please consider volunteering for a CALL Committee today and help us make this year especially vibrant!! CALL committee work and talented co-chairs of committees are critical to the life of our association. Take a minute to fill out the volunteer form on the following page to engage in the upcoming year’s activities through committee work. The form also has a description of all of the CALL Committees. Just fill out the form and email/fax/mail it to me at your convenience. Thanks in advance for your time and efforts this year!

A New AALL Membership Year is Underway—Don’t Miss Out!

AALL’s new membership year just began on June 1. If you haven’t renewed already, be sure you do asap so you don’t miss out on valuable member benefits.

AALL2go, our new online learning center, brings continuing education programming to your desktop, available 24/7. There are already more than 60 free programs for AALL members, with new content added monthly. Look for the 2010 Annual Meeting and Conference programming to be available on August 5.

AALL’s new online Career Center provides advanced resume and job search features, whether you’re looking to find or fill a law library position.

The new and improved AALLNET will debut this fall. The new site will be easy to navigate, feature a fresh new look, and include improved search functionality. New social media tools will allow you to form your own member groups and create group discussion forums, websites, blogs, wikis, and more.

AALL is offering a discounted membership rate for AALL members who are recently unemployed ($56 instead of $222). Unemployed AALL members should fill out the online form.

For more information or to renew your membership online, view the application form on AALLNET. If you have any questions about your membership renewal, contact AALL Headquarters at membership@aall.org or 312/205-8022.
CHICAGO ASSOCIATION OF LAW LIBRARIES
A Chapter of the American Association of Law Libraries

VOLUNTEER!

2010-2011 COMMITTEE VOLUNTEER SIGN-UP

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Affiliation: ______________________________________________________________________

Telephone: ___________________________ E-mail: ____________________________

Please check those committees you would like to join:

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___ BULLETIN  ___ MEMBERSHIP  ___ PLACEMENT & RECRUITMENT
___ COMMUNITY SERVICE  ___ ELECTIONS  ___ PUBLIC RELATIONS
___ CONTINUING EDUCATION  ___ GRANTS & CHAPTER AWARDS  ___ RELATIONS WITH INFORMATION VENDORS
___ GOVERNMENT RELATIONS

I will serve on any committee. Please call or e-mail me. _____ (check here)

I would be willing to chair a committee. ____ (check here) Preferences: ______________________

I have previously served on the following CALL committees: ______________________________

I am currently on the following committee(s) and wish to continue: _________________________

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THANK YOU IN ADVANCE!
94 STORIES OR BUST: THE CALL HUSTLE UP THE HANCOCK STAIR CLIMBING TEAM
By Debbie Ginsberg, Chicago-Kent College of Law Library
dginsberg@kentlaw.edu

Why would anyone choose to climb to the top of the John Hancock Center of their own free will? “It was fun,” said Kevin McClure, Government Documents Librarian at Chicago-Kent College of Law Library. All of the CALL Stair Climbing Team would agree -- it was fun, exhilarating, and exhausting.

On February 28, 2010, seven members of the CALL Stair Climbing Team participated in the Respiratory Health Association of Metropolitan Chicago’s annual Hustle Up The Hancock. Together with more than 4,100 other climbers, six CALL librarians (and one project manager friend) climbed up all 94 stories of the John Hancock. Not only did all of us make it, but we also raised nearly $1,500 for respiratory health research.

The Respiratory Health Association of Metropolitan Chicago works to “promote healthy lungs and fight lung disease through research, advocacy and education.” The first Hustle Up The Hancock was held in 1998 and now thousands of climbers each year tackle one of the world’s tallest buildings to support respiratory health. For more information about the Respiratory Health Association, visit its website at http://www.lungchicago.org.

The CALL Stair Climbing Team participated in the Hustle Up The Hancock to raise awareness of respiratory health. But each of us had his or her own reasons as well. Research Librarian Stephanie Crawford of Chicago-Kent wanted to participate for the sheer challenge of climbing 94 stories. Eric Neagle, Access Services Librarian at Chicago-Kent, said, “I mostly wanted to do it to be able to say that I did it. Having a history of knee problems, I feel a particular sense of accomplishment in completing the Hustle.”

For many of us, the climb was also a lot of fun. “My path to the Hustle was a little different,” said Research Associate Scott Vanderlin of Northwestern: “I heard that there was a CALL meeting at the Cheesecake Factory. … when I showed up, everyone was dressed weird, and they made me start climbing. In the end, I loved the challenge of the climb and the camaraderie of reaching the top with the rest of the CALL team.”

Maribel Nash, Research Librarian at Chicago-Kent, plans to climb even higher:

As a runner, I’m always looking to tackle new distances, run new races, go as far as I can. When I first heard about the Hustle Up the Hancock a few years ago, I did not even consider signing up for it. I thought anyone who would climb skyscrapers for sport was just plain crazy. The more I thought about it, however, I realized that doing the Hustle would offer me something that running can’t give me…instead of finding out how far I can go, I could find out how high. I’m so glad I did it. The event gave me a great chance to spend some quality time with my co-workers and fellow CALL members, and now I can

continued on p. 36

Congratulations to the CALL Hustle Up the Hancock Stair Climbing Team. The six CALL members (and one non-CALL member) of the team collected almost $1,500 for respiratory health research.

Way to Go!!!
TECHBUZZ

HathiTrust: A NEW GEM IN THE OPEN ACCESS MOVEMENT FOR
DIGITIZED INFORMATION

By Heidi Froestead Kuehl, Pritzker Legal Research Center, Northwestern University
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Editors’ Note: In the “TechBuzz” column appearing in the Spring 2010 CALL Bulletin, Therese Clarke Arado was listed as a co-author with Lyonette Louis-Jacques. The column, entitled “The Law Libraries and Librarians Ning: A Networking Tool for Law Librarians,” was authored solely by Lyonette Louis-Jacques. The CALL Bulletin editors regret this error.

I’m always excited to hear about new open access projects with the goal of preserving digital materials in online archives, and the recent release and continued enhancement of HathiTrust (http://www.hathitrust.org/) is no exception. This promising collaborative project and digital repository, which was initially developed by the University of Michigan and spearheaded by Associate University Librarian John Wilkin (who is also the Executive Director of HathiTrust), promises to be a “highly accessible 21st-century digital library.” Initially launched in 2008, HathiTrust offers the digitization of millions of books and journals with the added value of a full-text search. In addition, researchers will benefit from the partnership by HathiTrust founders with 26 research libraries and the brilliant alliance with OCLC for library records. Some would argue that HathiTrust is a rival to the Google Books project and may even surpass the full-text retrieval of the high-profile Google Books through clever HathiTrust technology and innovative design.

After experimenting with HathiTrust a bit, I realized that its search portal is for the serious academic researcher, as it provides an array of technological features and superb content. These features and rich HathiTrust content are being continually enhanced as the project progresses. HathiTrust also caters to historical research and is a leader in this regard when compared to other open access movements. A researcher has the option of searching: 1) catalog records in HathiTrust; 2) full-text content (with the additional option of restricting to “full view” only, which is an extremely helpful feature for researchers who only want full-text content for immediate access); or 3) viewing or browsing public collections. In a Web 2.0 fashion, researchers can also create a “log in” and save or view collections that they’ve been repeatedly working with in HathiTrust in a stored space for later use and tagging. Overall, I was amazed by the speedy retrieval and search capabilities of a simple search (“maritime law”) in both the HathiTrust catalog and the HathiTrust full-text search. The search results are similarly user friendly with the ability to limit by subject, author, language, place or date of publication, original format, or original location. HathiTrust also promises to have amazing technology and content added as part of the project’s short-term and long-term “functional objectives.” Clearly, this is an open access project that has ambitious goals for improvements, continued accessibility of materials, and expansion of content for serious researchers.

Most of the press, literature, and blog entries on HathiTrust focus on the innovative technology (open source VuFind software and faceted browsing), unique collaborative nature of the project, and the impressive number of titles digitized, plus the full-text search and superior retrieval capabilities for items in the digital repository. I think that the name of the project is especially revealing: “Hathi” is derived from the Hindi word meaning “elephant,” and the creators meant for this to be a symbol of the strength and permanence of the project as a reflection of its common goal of preservation among the participating libraries. The project also has plans to make the repository mobile friendly, is applying next-gen cataloging, and has already started a Trustworthy Repositories Audit & Certification process (TRAC certification) to distinguish this open access movement as a trusted repository.

I encourage everyone to try the HathiTrust Search Portal (http://catalog.hathitrust.org/) and be amazed at its wide array of content, usability, open access, and value for your

continued on p. 36
94 Stories or Bust cont. from p. 34

actually say that I’ve climbed up 94 flights of stairs.
As for what’s next…Willis Tower, here we come!

Willis Tower? What’s she thinking? Well, the climb is only 103 stories. If we can climb 94 stories, why not?
The CALL Community Service Committee would like to thank the participants of the Chicago CALL Stair Climbing Team and all of the CALL members who contributed to our fundraising.

The CALL Stair Climbing Team:

- Stephanie Crawford – IIT Downtown Campus Library (Chicago-Kent)
- Debbie Ginsberg – IIT Downtown Campus Library (Chicago-Kent)
- Kevin McClure – IIT Downtown Campus Library (Chicago-Kent)
- Maribel Nash – IIT Downtown Campus Library (Chicago-Kent)
- Eric Neagle – IIT Downtown Campus Library (Chicago-Kent)
- Susan Seibert (unable to climb because of injury) – Professionals Library Service, Inc.
- Scott Vanderlin –Pritzker Legal Research Center (Northwestern University)

Note: Debbie climbed so that she would at least have a vague chance of being able to keep up with her active preschool son and recently-mobile infant daughter. She suspects that her son could climb the Hancock faster and more easily than she did.
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Liaison: Gretchen Van Dam

continued on p. 38
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CALL Meeting Schedule 2009-2010

Business Meetings
• September 24, 2009 (Thurs.)
• November 19, 2009 (Thurs.)
• February 26, 2010 (Fri.)
• May 19, 2010 (Wed.)

Details will be posted as they become available. Dates subject to change.

Executive Board Meetings
• August 11, 2009 (Tues.)
• September 15, 2009 (Tues.)
• October 20, 2009 (Tues.)
• November 10, 2009 (Tues.)
• December 8, 2009 (Tues.)
• January 12, 2010 (Tues.)
• February 9, 2010 (Tues.)
• March 9, 2010 (Tues.)
• April 13, 2010 (Tues.)
• May 11, 2010 (Tues.)