



Fall 2012  
No. 225

# BULLETIN

*A Chapter of the American Association of Law Libraries*

## **CALL Committee Annual Reports**

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## FROM THE EDITORS



Dear CALL members,

It is autumn. Even in the law firm world (I think!), the pace picks up after Labor Day. There's a sense of summer's over. People are back from vacation, have caught up with their email, and it's time to focus on work. Law schools are greeting a new class of 1Ls and welcoming back the students who were brand new only a year or two ago.

CALL also celebrates a new year of serving our membership. This issue includes annual reports from CALL committees cataloging the work they completed over the last year, and setting out goals and initiatives for the coming year. Pursuant to our new policy, we include links to the Committee membership for 2012-2013, and to the website guidelines and discussion forum policies. These are permanently posted on the CALL website.

Also included in this issue are articles about government information policy, advocacy for public access to legal information and other issues important to law librarianship, and experiences at the AALL Annual Meeting in Boston. Maribel Nash provides information about the upcoming ORALL meeting at Valparaiso and Julienne Grant recaps the CALL Leadership Retreat held in August.

The new year also brings a change in editors at the Bulletin. Tom Keefe has signed off, and his work is being ably continued by Kevin McClure of ITT Chicago-Kent Law Library. Welcome, Kevin!

We hope you enjoy the Fall issue and look forward to seeing you at the September Business Meeting!

Margaret Schilt and Kevin McClure,  
Co-Editors

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Contributions to the *CALL Bulletin* are always welcome. Please be advised that contributions submitted for publication are subject to editorial review. The *Bulletin* editors have the discretion to decline to publish articles. Direct questions, articles, or other items of interest to the co-editors:

Kevin McClure  
Research & Government Documents Librarian  
IIT Chicago-Kent College of Law Library  
565 W. Adams St.  
Chicago, IL 60661  
Phone: 312-906-5620 Fax: 312-906-5679  
[kmclure@kentlaw.iit.edu](mailto:kmclure@kentlaw.iit.edu)

Margaret Schilt  
University of Chicago D'Angelo Law Library  
1211 E. 60th St., Chicago, IL 60637  
Phone: 773-702-6716 Fax: 773-702-2889  
[mduczyns@uchicago.edu](mailto:mduczyns@uchicago.edu) or [schilt@uchicago.edu](mailto:schilt@uchicago.edu)

Deadlines for submitting articles and advertising:

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Advertising matters should be directed to:

Christina Wagner  
Foley & Lardner  
321 N. Clark St., Ste. 2800, Chicago, IL 60610  
Phone: 312-832-4317 Fax: 312-832-4700  
[cwagner@foley.com](mailto:cwagner@foley.com)

For CALL membership information, please contact:

Therese Clarke Arado  
David C. Shapiro Memorial Law Library  
Northern Illinois University  
DeKalb, IL 60115  
Phone: 815-753-9497  
[tclarke@niu.edu](mailto:tclarke@niu.edu)

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## PRESIDENT'S LETTER

By JoAnn Hounshell, IIT Chicago-Kent College of Law

[jhounshell@kentlaw.iit.edu](mailto:jhounshell@kentlaw.iit.edu)

Dear Colleagues,

Another CALL year has begun! Thank you for allowing me the opportunity to serve as CALL President. My hope is that this association continues to provide the membership with valuable opportunities. The success of this association relies on the involvement of the membership. I am happy to report that there were a record number of committee volunteers this year!



Over the next 9 months, there will be a rollout of an online form for employers to post employment opportunities. No longer will job seekers or employers need to wait a week to see employment postings. Also, the Placement/Recruitment and Continuing Education Committees will be offering a program on finding employment opportunities in today's job market. Over the next year, the challenge for most committees will be to make greater use of social media to get CALL information to the membership and the legal community.

A leadership retreat was held on August 9 for all CALL committee chairs. Kathryn Deiss from ALA served as the facilitator for this meeting of the CALL 'brain trust'. The focus of the retreat was to re-evaluate what CALL offers to the membership and identify opportunities for committees to collaborate in offering improved services.

Ideas discussed ranged from how CALL could provide more/better professional development opportunities to how the association could make better use of social media to keep the membership informed of public policy issues, new products, and issues of general interest to librarians. Two big questions were identified for continued discussion: 1) What CALL resources are available that will help our members become better law librarians? 2) How can law librarians remain viable when the legal profession is so unpredictable?

Mark your calendars! The dates for the CALL Business Meetings are:

September 20, 2012	February 20, 2013
November 15, 2012	May 15, 2013

Please join your colleagues on September 20, 2012 for the CALL Business Meeting at Petterino's. Our guest speaker will be Rob Warden, Executive Director of the Northwestern University Law School Center on Wrongful Convictions.

I look forward to seeing everyone at the next CALL Business Meeting!

JoAnn Hounshell  
CALL President, 2012/2013

### Website Guidelines, CALL Committees, and Discussion Forum Policies

Pursuant to the recommendations of the *CALL Bulletin* Special Committee, the Website Guidelines, the list of current members of CALL Committees and the Discussion Forum Policies will no longer be published in the *Bulletin*. They are published on the CALL website:

Website Guidelines: [http://new.chicagolawlib.org/?page\\_id=128](http://new.chicagolawlib.org/?page_id=128)

CALL Committees: [http://new.chicagolawlib.org/?page\\_id=103](http://new.chicagolawlib.org/?page_id=103)

Discussion Forum Policies: [http://new.chicagolawlib.org/?page\\_id=143](http://new.chicagolawlib.org/?page_id=143)

## CALL Executive Board Minutes

By Julienne Grant, Loyola University Chicago School of Law Library

[Jgrant6@luc.edu](mailto:Jgrant6@luc.edu)

Complete, up-to-date meeting minutes are available here: [http://new.chicagolawlib.org/?page\\_id=619](http://new.chicagolawlib.org/?page_id=619).

Members who would like hard copies of any meeting minutes should contact Julienne Grant ([Jgrant6@luc.edu](mailto:Jgrant6@luc.edu), 312-915-8520), Secretary.

### 2011-2012 CALL EXECUTIVE BOARD MEETING

AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)

May 8, 2012, 9:00 a.m.

**Board Members Present:** Julia Jackson, JoAnn Hounshell, Heidi Kuehl, Denise Glynn, Julienne Grant, Todd Ito, Susan Retzer

**Board Members Absent:** None

**Incoming Board Members Present:** Maribel Nash (Vice-President/President Elect), Barry Herbert (Treasurer)

#### Summary:

#### Treasurer's Report (Section IV):

1. Harris Bank Balance as of April 30, 2012: \$28,342.33
2. Net Income, April 2012: (\$274.59)
3. Membership numbers as of April 30, 2012: 294 (25 new members, 269 renewals)

#### Significant Actions:

The Board approved, via an earlier e-mail vote, the expenditure of \$256.60 for a two-year extension of the CALL laptop's hardware warranty. For purchasing a two-year extension, Dell will provide a \$75.00 e-gift card that the Board agreed should be utilized to purchase a case for the laptop. (VI. Old Business, c.)

The Committee on Committees submitted its final *Report* to the Board, which is included as an addendum to these minutes. The incoming Board will address the Committee's findings and recommendations as articulated in the *Report*. The Board voted to formally disband the Committee. (VII. New Business, a.)

The Board voted to continue the practice of including an entry for CALL in *Sullivan's Law Directory*. There is no

charge for CALL's inclusion in the Directory. (VII. New Business, b.)

**Policy:** The Board agreed with the Bulletin Special Committee's recommendations pertaining to the future of the *CALL Bulletin*. Specifically, that the publication should remain in a PDF format and that some content may be concurrently placed on a blog available on the CALL website. (VI. Old Business, a.)

The Board voted unanimously to combine the Internet and Public Relations Committees to form a single committee. The new committee will temporarily be named the Public Relations Committee until new members of this committee propose a name. (VII. New Business, a.)

### 2012-2013 CALL EXECUTIVE BOARD MEETING

AALL Headquarters, 105 W. Adams St., Suite 3300 (enter on Clark St.)

June 11, 2012, 9:00 a.m.

**Board Members Present:** JoAnn Hounshell, Julia Jackson, Maribel Nash, Julienne Grant, Barry Herbert, Susan Retzer, Pam Cipkowski

**Board Members Absent:** None

#### Summary:

#### Treasurer's Report (Section IV):

1. Harris Bank Balance as of May 31, 2012: \$28,871.75
2. Net Income, May 2012: \$1,198.05
3. Membership numbers as of May 31, 2012: 294 (breakdown not available)

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**CALL Executive Board Minutes** *cont. from p. 4***Significant Actions:**

The Board approved the following dates for the 2012-2013 CALL Business Meetings via an earlier email vote: September 20, 2012, November 15, 2012, February 20, 2013, and May 15, 2013. (VIII. New Business a.)

The Board approved the 2012-2013 Committee assignments. (VIII. New Business, b.)

The Board approved a proposed budget for the CALL Leadership Training on August 9, 2012: \$750.00 to Kathryn Deiss and \$300.00 for breakfast. (VIII. New Business c.)

The Board approved a proposal that the cash collection taken at the forthcoming September 20, 2012 Business Meeting be donated to the American Cancer Society in memory of Jean Wenger's brother, or in the name of her family. (VIII. New Business g.)

**Policy:** CALL Committees that survey the membership for any reason must use CALL's *SurveyMonkey* subscription. A record of the responses to such surveys must be submitted to CALL for placement in a permanent archive of survey responses. (VIII. New Business e.)

**Procedure:** A procedure pertaining to how CALL email addresses are transferred will be incorporated in the *CALL Handbook*. (VIII. New Business f.)

## AALL2go Pick of the Month

AALL's Continuing Professional Education Committee presents the AALL2go pick of the month: [Accounting - Prepare for Your Future](#).



Do you need to learn how to read a balance sheet, an income statement, or interpret cash flows? Perhaps you yearn for a better understanding of financial auditing processes or more insight into how funds are allocated in your organization. Spencer Simons, director of the O'Quinn Law Library at the University of Houston, reviews the basics of accounting reports and procedures to help law librarians better understand the terminology and accounting processes used by the financial managers in their organizations.

Why should law librarians have a better sense of accounting principles? Law librarians who understand the drivers of financial decisions in their organizations will better equip themselves to work effectively within the budgeting process. Many law librarians also do business intelligence research and find themselves working with unfamiliar language.

This 69-minute audio program was presented at the AALL Annual Meeting in Denver on July 12, 2010, and is available free to members on AALL2go

**Find this and more than 100 other free continuing education programs and webinars for AALL members on [AALL2go](#)!**

## CALL BUSINESS MEETING ROUNDUP

By **Julienne Grant, Loyola University Chicago School of Law Library**

[Jgrant6@luc.edu](mailto:Jgrant6@luc.edu)

The final business meeting of the 2011-2012 CALL year was held at Buca di Beppo (521 N. Rush) on May 16th. The Community Service Committee collected books for [Open Books](#) and cash for [Sit Stay Read](#). Cash donations at the meeting totaled \$211.00 (the largest cash collection of the year). Wolters Kluwer sponsored the meeting, and LexisNexis sponsored the door prizes.

CALL President Julia Jackson opened the meeting at noon, welcomed the attendees, and commented on the large turnout. She thanked the 2011-2012 CALL Committee Chairs and members and also expressed CALL's gratitude to Tom Keefe for his two years serving as Co-Editor of the *CALL Bulletin*. Julia also recognized retiring, incoming, and current CALL Board members. In addition, Julia recognized new CALL members in attendance and asked them to stand. She next introduced Barbara Shomaker, a Board member from Sit Stay Read, who thanked CALL for its ongoing support and encouraged attendees to learn more about the organization by going to its website.

At 12:30, CALL Vice President/President-Elect JoAnn Hounshell thanked Wolters Kluwer for its sponsorship and introduced two of the publisher's representatives. JoAnn said that this was Wolters Kluwer's 10<sup>th</sup> year sponsoring CALL's May Business Meeting. Michael Gregory, Director of Academic Services for Wolters Kluwer, spoke briefly and indicated that his company was trying to approach the law school market in a different way—with the goal of creating a better connection between classrooms and libraries. He expressed Wolters Kluwer's gratitude to CALL and its members.

JoAnn then introduced the meeting's featured speaker, AALL President Darcy Kirk. Ms. Kirk is Associate Dean for Library & Technology and Professor of Law at the University of Connecticut School of Law. Before joining the University's law faculty in 1996, she worked at Harvard University's Widener Library, served in several positions at the Boston College Law Library, and was the Associate Law Librarian for Public Services at Georgetown University Law Center. A graduate of Vassar College, Ms. Kirk received a law degree from Boston College, and an MLS and MBA from Simmons College.

Ms. Kirk began her presentation by thanking JoAnn for the invitation to address CALL. She also congratulated Judith Gaskell and Susan Siebers—this year's recipients of CALL's Lifetime Achievement in Law Librarianship Award. She extended greetings from the AALL Board and also presented Julia with a letter on behalf of the Board extending its congratulations on the occasion of CALL's 65<sup>th</sup> Anniversary.

Ms. Kirk then shared some insight into what it's like to be AALL President and the time commitment involved. She emphasized that her Presidency has been building on AALL's rich past, but she has also been devoted to moving the Association forward. As an example of what she has been doing during her term, Ms. Kirk detailed her experience in advocating for the Uniform Electronic Legal Material Act (UELMA) in her home state of Connecticut. She encouraged all attendees to get involved in state advocacy.

The speaker also discussed the AALL Annual Meeting and how AALL is working to prevent this event from becoming "stale" and ensuring that it is the best educational experience for attendees. She indicated that AALL hired a consulting firm last year to examine and review the Annual Meeting. Firm representatives attended last year's meeting in Philadelphia and then made recommendations to the AALL Board. As a result, there will be more roundtables at this year's meeting, as well as a closing luncheon with a speaker. AALL's Annual Meeting Program Committee will also be thinking more broadly going forward. The Annual Meeting will be held in Chicago in 2016, so CALL members will have no excuse not to attend that year!

Ms. Kirk also mentioned the two-day AALL "Futures Summit" that she attended last November that looked at such issues as communication, member engagement, mentoring, and leadership development. The following goals emerged from this Summit: 1) advance the relevancy of law librarianship; 2) increase transparency in communication; 3) improve AALL's responsiveness to new members; and 4) provide cross-pollination between dif-

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## CALL Business Meeting Roundup

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ferent types of law libraries. She encouraged attendees to email her or AALL with comments and/or ideas about the organization.

After Ms. Kirk's talk ended, Heidi Kuehl, Chair of the Grants & Chapter Awards Committee, presented CALL's Lifetime Achievement in Law Librarianship Award jointly to Judith Gaskell and Susan Siebers. Heidi described Judy as an "exemplary and innovative professional" who spent 20 years at DePaul, and then went on to spend eight years as the Librarian of the U.S. Supreme Court before her retirement last year. Judy has been a member of CALL since 1974, has served on numerous CALL Committees, was a member of the CALL Executive Board for three years, and served as CALL's President from 1983-1984. Heidi also added that Judy has been active in AALL, AALS, the Federal Libraries and Information Center Committee, and LLMC-Digital. Judy briefly addressed the attendees and said she will continue to be active in CALL during her retirement years.

Heidi next introduced Susan Siebers, the second recipient of the Lifetime Achievement in Law Librarianship Award, who retired in January from Katten Muchin Rosenman LLP. Susan spent over 30 years at Katten and has been a member of CALL and AALL since 1979. She has served on numerous CALL Committees, was on the CALL Board from 1988-1991, and served as President from 1989-1990. Heidi described Susan as a "visionary" who was instrumental in creating the CALL Corporate Memory Committee and developing the *CALL Policy Log*. Heidi also noted that Susan served as AALL Secretary from 1996-1999. Susan briefly addressed the attendees and said it had been an honor to be a part of CALL. She said she will also continue to be active in CALL during her retirement.

Heidi then presented the Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship to Sharon Nelson of Northern Illinois University's David C. Shapiro Memorial Law Library. Citing Sharon's contributions to the development of CALL's new website, Heidi described her "exemplary service and work." Sharon addressed the audience and indicated she was sharing the award with members of the Internet Committee.

Next, Heidi presented the Award for Outstanding In-House Publication to the IIT Downtown Campus Library (Chicago-Kent) for its QR Code sign series created by Scott Vanderlin and administrative law video created by Clare

Willis and Scott Vanderlin. Clare and Scott accepted the award and recognized members of the Chicago-Kent staff who contributed to the development of the winning entries.

Heidi then announced the winners of the 2011-2012 CALL Grants: Maribel Nash (Northwestern) who attended the ABA Tech Show, and Konya Lafferty (Supreme Court of Illinois), Joe Noel (Northwestern), and Clare Willis (Chicago-Kent), who will be attending the AALL Annual Meeting in Boston this year.

Julia next asked for any CALL Committee announcements. Heidi told the attendees that the Committee on Committees had completed its work, and its report would be appearing in the next issue of the *CALL Bulletin*. Joe Noel of the Community Service Committee encouraged CALL members to participate in Chicago Cares' Serv-a-thon on June 9<sup>th</sup> to benefit Chicago Public Schools. He indicated that an email would be sent at a later date that would contain more details. Robert Martin of Community Service summarized the Committee's work over the year and asked CALL members to recommend other causes the Committee might be interested in sponsoring. Therese Clarke Arado of Membership asked CALL members to return membership forms with indicated changes. On behalf of the Archives Committee, Therese asked members to send to her at Northern Illinois items that have not been posted on the web page that should be retained in the CALL Archives.

Julia and JoAnn next announced the winners of the two LexisNexis-sponsored door prizes (\$25.00 gift cards for Barnes & Noble): Debbie Ginsberg of Chicago-Kent and Daniel Head of Neal, Gerber & Eisenberg LLP.

Steven Probst from Valparaiso then briefly took the podium and invited CALL members to attend the 2012 ORALL (Ohio Regional Association of Law Libraries) Annual Meeting, which will be held October 17-19<sup>th</sup> at Valparaiso University. Flyers about the Meeting were distributed to CALL members and additional details are available from Steven at: [steven.probst@valpo.edu](mailto:steven.probst@valpo.edu)

Next, Julia passed the CALL President's gavel to JoAnn Hounshell. JoAnn thanked Julia for her year of service as President. JoAnn then presented Julia with a gift—a mobile created by an artist who deconstructs old books. JoAnn addressed the membership and provided a brief history of CALL as the organization celebrated its 65<sup>th</sup> anniversary. JoAnn also asked members to volunteer for CALL Committees for the 2012-2013 year.

The meeting was adjourned at 1:20 p.m. The next CALL Business Meeting will be held in September.

## CALL COMMITTEE 2011-2012 ANNUAL REPORTS

### Bulletin

The Committee published 4 issues of the *Bulletin*: Fall 2011, Winter, Spring and Summer 2012. Details of those issues are below.

At the end of the 2011-2012 year, Tom Keefe stepped down as Co-Editor. Kevin McClure of IIT-Chicago-Kent Law Library will take over as Co-Editor for the 2012-2013 year. Margaret Schilt continues as Co-Editor. Christina Wagner will continue as advertising manager.

Advertising revenue stayed steady at a lower level. There were no ads in the Fall 2011 or the Spring 2012 issues. BloombergBNA had a fullpage ad in the Winter 2012 issue and Knowledge Mosaic a full page ad in the Summer 2012 issue.

The Co-Editors decided against pursuing a separate style manual for the *Bulletin*. We will rely on the Chicago Manual of Style and the judgment of the editors.

The *CALL Bulletin* changed its look in the Winter 2012 issue to coordinate with the new logos developed for CALL.

The new web presence of CALL offers new opportunities and considerations for the *Bulletin*. The Board convened a Special Committee to consider and make recommendations for the *Bulletin* going forward. The Special Committee's deliberations were informed by a survey of the membership, designed and implemented by Tom Keefe, and by the collection of information from other newsletters through the AALL Council of Newsletter Editors list-serv. The Committee's recommendations are contained in their Report which is posted on CALL's website. The Committee's work and recommendations were summarized by Margaret Schilt in an article published in the Summer 2012 issue. Briefly, there will be no change in the method of publication and distribution of the *Bulletin*. We will continue our previous practice of producing and posting a PDF file of the issue on the CALL website, coincident with an email sent to the membership and a blog posting announcing the publication on the CALL website.

Executive Board minutes will continue to be published in the *Bulletin*; however they will also be posted on the CALL website as soon as they are available. The Co-Editors may also post stories from the current issue of the *Bulletin* on CALL's main blog page for members, in order to take advantage of social media. Certain types of material that have been routinely published in each issue of the *Bulletin* may also be replaced by links to the same material on the CALL website, e.g. the website and discussion list guidelines. See the Special Committee's Report for a fuller discussion of the recommendations. The Committee's work was presented to the Board at their April meeting and the Committee disbanded.

The Co-Editors recommend retaining Mary Chase as the layout person for the *Bulletin*; she does wonderful, prompt and complete work. She also did a great job of incorporating the new logos into the *Bulletin*!

#### Fall 2011

The Fall 2011 issue was published on September 29, 2011. The issue included the 2011 Annual Reports from CALL Committees, a series of articles by members about their experiences at the AALL Annual Meeting in Philadelphia; the Working Smarter and TechBuzz columns, and an article by Julienne Grant about CALL Leadership Day.

#### Winter 2012

The Winter 2012 issue was published on January 3, 2012 and featured the debut of CALL's new logo. Mary Chase incorporated the new logo on the first page and reworked the colors of the graphics on subsequent pages to achieve continuity and innovation in the look of the *Bulletin*. The issue featured a theme of what's new in legal research in both law firm and academic law libraries. Articles were contributed by Tom Keefe, Joe Mitzenmacher, Heidi Kuehl, Margaret Schilt, Lyonette Louis-Jacques and Gail Hartzell. Roundups on the September and November business meetings and a TechBuzz column on Xtranormal completed the issue.

#### Spring 2012

The Spring 2012 issue was published on February 23, 2012. Pam Cipkowski reported on the Continuing Education Brown Bag about RDA and Your Library. Eugene Giudice compared library outreach to the Italian beef sandwich, and Julienne Grant reviewed an Italian detec-

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## Bulletin Annual Report *cont. from p. 8*

tive novel. Judy Gaskell gave us all something to look forward to with *The Joy of Retirement* and all three Tech-Buzz columnists weighed in on e-books and e-readers.

### Summer 2012

The Summer 2012 issue was published on June 12, 2012. This issue featured a report of the activities and recommendations of the *CALL Bulletin* Special Committee, as well as reports from Maribel Nash on the ABA Tech Show and Clare Gaynor Willis on CALL's Half-Day Institute on Technology. In addition, this issue had a short series focusing on the changes in technical services librarianship with articles contributed by Betty Roeske, JoAnn Hounshell and Sarah Lin. The theme was continued by Lyonette Louis-Jacques describing how technical services law librarians are using new technologies.

*Submitted by Margaret Schilt and Tom Keefe, Co-Editors*

## Corporate Memory

**Committee Members:** Sheri Lewis (chair), Frank Drake, Julianne Grant (Board liaison), Julie Melvin, Deborah Rusin and Susan Siebers.

The committee met on five occasions during 2011-2012: August 26, 2011, October 25, 2011, January 31, 2012, February 27, 2012 and May 14, 2012. Thanks to the hospitality of Deborah Rusin, committee meetings were held at the offices of Katten Muchin Rosenman LLP.

The committee's work centered on two major tasks for the year: (1) ongoing review of the minutes of the CALL Executive Board for new and revised policies and (2) continuing the project to update the CALL Policy Log for accuracy and readability. The second of these tasks began in 2010-2011. The update project will continue in 2012-2013 as it involves a time-intensive line-by-line review of the text of the Log. As of spring 2012, the Committee has made significant progress on the project, including identifying and setting apart superseded policies, revising more than a third of the text, and adding a table of contents. As part of both tasks, the Committee maintained regular

communication with the CALL Board and, through its Board liaison, submitted suggestions for new policies and requests for clarification of existing policies.

On May 14, 2012, the Corporate Memory Committee completed a revised CALL Policy Log which covers policies from Board minutes from June 1997 through the April 2012. The revised Policy Log was submitted to the CALL Executive Board for review at the June 2012 Board Meeting. The Board favorably reviewed the updated Log.

## Grants and Chapter Awards

**Chair:** Heidi Frostestad Kuehl

**Members:** Sally Baker, Janice Collins, Sally Holterhoff, Lyonette Louis-Jacques, Joan Ogden, Sara Robertson, Betty Roeske

**Liaison:** Heidi Frostestad Kuehl

This year, CALL awarded two grants of \$1500 each and one \$750 grant for the AALL Annual Meeting and one grant of up to \$1000 for non-AALL educational programs. The committee awarded three AALL grants in 2011-12. Konya Lafferty, Joe Noel, and Clare Willis received support to attend the 2012 AALL Annual Meeting in Boston.

The CALL Annual Awards were presented at the May 16, 2012 CALL business meeting.

The Outstanding Lifetime Achievement in Law Librarianship Award was presented to both Judith Gaskell (Librarian of the Supreme Court of the United States) and Susan Siebers (Director of Katten Muchin Rosenman LLP). Judith retired in 2011 after serving for eight years as Librarian of the Supreme Court of the United States. Judy had been an exemplary and innovative professional, engaged in the Chicago legal community, deeply committed to her work as a law librarian, and truly engaged in the Chicago law librarian community as evidenced through her continued leadership and participation in CALL. Susan retired in 2011 after over 30 years of service at the library of Katten Muchin Rosenman LLP directing the library operations. Susan has been a member of CALL and AALL

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## Grants and Chapter Awards Annual Report

*cont. from p. 9*

since 1979 and has been a presence on the Executive Board of both Associations. She was also the visionary behind the creation of the CALL Corporate Memory Committee and the establishment of the CALL Policy Log. The Agnes and Harvey Reid Award for Outstanding Contribution to Law Librarianship Award was given to Sharon Nelson of Northern Illinois University College of Law's David C. Shapiro Memorial Law Library. Sharon worked tirelessly to keep the new CALL website updated and well-managed for CALL community editing. She added content for Committee members, made sure that the format of the site was appropriate, moved the website from a beta version to a permanent launch, and has explained how editing would work in the WordPress format for the Board and for Committee Chairs. Judy's, Susan's, and Sharon's achievements were celebrated by the CALL members in attendance at the May business meeting.

The Award for Outstanding In-House Publication was presented to the Chicago-Kent College of Law's IIT Downtown Campus Library for its QR Code Sign Series created by Scott Vanderlin and its Administrative Law Video created by Clare Willis and Scott Vanderlin. The membership congratulated Clare, Scott, and the Chicago-Kent College of Law's IIT Downtown Campus Library on their innovative and novel efforts during the past year.

*Submitted by Heidi Frostestad Kuehl, June 19, 2012.*

### Internet

**Co-Chairs:** Gwen Gregory, Sharon L. Nelson

**Members** John Fox, Debbie Ginsberg, Bonnie Jordan, Julie Stauffer

**Board Liaison:** Susan Retzer

This year, the Internet Committee largely focused on completing the migration of the CALL website from the AALL-hosted site to an independently-hosted site based on the WordPress blogging platform. Significant actions included:

- Committee members assisted in cross-checking material on the old website to ensure it had all been moved to the new website. This excluded any documents requiring password protection, which needed to remain on the old website until equivalent functionality could be set up on the new website (see below).
- The new website was previewed at the CALL Business Meeting on Nov. 16, 2011 with an "official" launch email sent out to the CALL listserv on Dec. 14, 2011. At that time, the old website ceased being updated but was still accessible.
- Documentation was created on the new website to assist CALL Committee Chairs in creating their own posts and maintaining their own webpages. As of June 2012, 8 CALL Committee Chairs and/or Board members had requested a Wordpress account to be able to post and maintain their own materials.
- At the end of March, "redirects" were installed on the old website so anyone going to URLs associated with the old website would automatically be sent to the equivalent section on the new website. Chris Siwa of AALL also updated all links on the AALL website to point to the new CALL website.
- Documents requiring password protection were migrated to the new website in April & May of 2012 after an acceptable equivalent of this functionality was researched and installed on the new website.
- A final complete backup of the old website was taken at the end of April of 2012 and a copy in CD-ROM format given to the Archives Committee. Chris Siwa was informed the files from the old website could be removed from the AALL server.

Another effort for the Internet Committee this year was to designate specific contacts and back-up contacts for the various social media initiatives that CALL is now involved in. Primary & back-up responsibilities were designated as follows:

- **Website:** Sharon Nelson/Debbie Ginsberg

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## Internet Annual Report *cont. from p. 10*

- **Listserv:** Gwen Gregory/Bonnie Jordan
- **Twitter:** Debbie Ginsberg/Julie Stauffer
- **Facebook:** Debbie Ginsberg/Sharon Nelson
- **LinkedIn:** Sharon Nelson/Bonnie Jordan

Finally, Gwen Gregory resigned as co-Chair of the Internet Committee in mid-May, 2012 due to accepting a job at the University of Illinois at Chicago.

*Submitted by Sharon L. Nelson*

### Meetings

The Meetings Committee organized four business meetings this year. Committee members include Virginia Brown, Eugene Giudice, Sheri Lewis, and Jamie Stewart, with Jill Matulionis and Maribel Nash serving as co-chairs. JoAnn Hounshell, Vice-President/President-Elect, is liaison. The Vice President/President-Elect is responsible for obtaining speakers and securing sponsorships.

The September meeting was held at Petterino's. 83 members attended the first meeting of the year. The guest speaker was Margie Maes, AALL Vendor Liaison, and she spoke about the Vendor Colloquium Action Plan. Law Bulletin Information Network sponsored this meeting.

The November meeting was held at Wildfire. 87 attended the meeting, and the guest speaker was Philip J. Costello, Cook County Circuit Court Archivist. Bloomberg Law sponsored this meeting.

The February meeting was held at Lloyd's. 94 CALL members attended this meeting. The speaker was Prof. Jerry Goldman, Creator and Director of the OYEZ Project and Research Professor of Law at Chicago-Kent College of Law. He spoke about new developments with the OYEZ Project. Bloomberg BNA sponsored this meeting.

The May meeting was held at Buca di Beppo. 100 people (including five library school students) attended this meeting. The speaker was Darcy Kirk, President of AALL and Associate Dean for Library & Technology at the Uni-

versity of Connecticut School of Law. She spoke about new initiatives in AALL. Wolters Kluwer sponsored this meeting.

LexisNexis sponsored the door prizes (2-\$25 gift cards) for each of the four business meetings.

The Committee decided to try one new location for the business meetings this year, along with three favorites. We have received positive comments regarding the new location.

*Submitted by Jill Matulionis and Maribel Nash*

### Relations with Information Vendors

**Co-Chairs:** Betty Roeske (Katten Muchin Rosenman LLP) and Gail Hartzell (Valparaiso University School of Law Library)

**Members:** Carolyn Hersch (Neal, Gerber & Eisenberg LLP), Robert Martin (Chicago-Kent College of Law Library), Sharon Nelson (Northern Illinois University), Eric Parker (Northwestern University School of Law) and Juli-  
enne Grant (CALL Board liaison)

The CALL Relations with Information Vendors organized a Brown Bag lunch with the assistance of the Continuing Education Committee. The program, Sealing the Best Deal in Vendor Contract Negotiations, was presented at the John Marshall Law School on October 26, 2011. The speakers were June Liebert, Director and Assistant Professor, and Ramsey Donnell, Head of Access Services, both at John Marshall Law School. The informative program was full of tips, tricks, and suggestions for dealing with vendors and contract negotiations. There were numerous opportunities for questions and input from the attendees on how to handle negotiations, contract consultants and important clauses and terms to include in contracts. There were 25 registrants that paid a \$5.00 registration fee. The registrants filled out the evaluation on Surve Monkey. The reviews were very positive. It was suggested that we organize another program next year in the fall.

*Submitted by Betty Roeske (Katten Muchin Rosenman LLP) and Gail Hartzell (Valparaiso University School of Law Library)*



**THE BOSTON MARATHON (CONFERENCE)**  
 By Clare Gaynor Willis, IIT Chicago-Kent College of Law Library  
[cwillis@kentlaw.iit.edu](mailto:cwillis@kentlaw.iit.edu)

There are a lot of famous and iconic things about Boston: Boston cream pie, the Red Sox, and Paul Revere. Although it's tempting to analogize the AALL Annual Meeting to any of these things (who would be the custard in the Annual Meeting cream pie?), I feel the Boston icon that best represents the Annual Meeting experience must be the Boston Marathon. The Boston Marathon is a 26.2 mile footrace open to only the best competitors from other races. Please allow me to explain myself.

Take the qualifications. To run in the Boston Marathon, runners must qualify by running another marathon in under a certain qualification time. For example, a male runner under 34 years old needs to run a marathon in less than 3 hours and 5 minutes in order to qualify for the Boston Marathon.

In a sense, all law librarians have qualified for the AALL Annual Meeting just by being ourselves. In a much more practical sense, most librarians can only qualify to attend the Annual Meeting by getting it paid for. This year, I was fortunate enough to obtain a grant to attend the Annual Meeting from CALL and from the Research Instruction and Patron Services Special Interest Section (RIPS-SIS). The grants from different organizations within AALL are an excellent leg up that allow for more diversity at the Annual Meeting. Many others "qualified for Boston" by getting the Annual Meeting paid for by their employer. This can be a difficult proposition. For a librarian at a cash-strapped institution, asking for a plane ticket to Boston may be just as challenging as running a marathon in under 3 hours and 5 minutes.

AALL works hard to help its members make their case to employers. This year, I got to hear about novel topics from presenters I wouldn't have met in Chicago. At the "Finding your Inner Nancy Drew: Public Records Resources Online" program, two librarians from the U.S. Department of Justice spoke to a packed crowd about their creative, effective, and inexpensive ways to get public records. For example, they showed how searching websites devoted to gravesite photography can give you someone's dates of birth and death and the name of their spouse. That's the kind of interesting perspective that's

hard to get if you stay back at the office.

The best way AALL can help librarians "qualify" is to offer programming that can't be replicated in an audio recording. For example, I was fortunate to have attended the Guerrilla Usability Testing program (see my review in the AALL Spectrum blog: <http://bit.ly/MugxJa>). Jason Eiseman and Roger Skalbeck conducted a mini-usability test on a member of the audience and used it as an example throughout their talk. They also showed video clips of past usability tests. Interactive and visual presentations both require and enhance the in-person experience.

AALL understands that interactive experiences are an important part of the Annual Meeting. In its recommendations to the AALL Executive Board following a report by an outside consultant, the Annual Meeting Special Committee (AMSC) expressed that it wanted to improve the Annual Meeting by "offering a variety of adult learning techniques including hands-on and interactive experiences." The Annual Meeting is also like the Boston Marathon because it is very long! From the pre-conference workshops to the receptions and outings, the Annual Meeting is not a sprint. Some of the highlights of my marathon, aside from the excellent programming I already mentioned, were the RIPS-SIS Breakfast Business Meeting and the Academic Law Libraries Special Interest Section (ALL-SIS) Faculty Services Roundtable. The breakfast was an excellent opportunity to learn about new volunteer opportunities from the same people with whom I'd be working.

For ALL-SIS, I led a roundtable discussion about services to different kinds of law faculty from adjuncts to visiting professors. In our discussion, we realized that we all offer adjuncts slightly different services even if, officially, we offer the same service to every faculty member in the building. It was thought-provoking to see where other librarians draw those invisible lines.

I find roundtables to be some of the best programming at

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## The Boston Marathon *cont. from p. 12*

the Annual Meeting and the kind of programming that really makes the most of an in-person experience. I hope AALL recognizes the utility of SIS roundtables as it works toward its stated goal of “incorporat[ing] opportunities for more interpersonal interaction and small group discussion in all AALL programming and activities.” I believe roundtables and other discussion-based learning opportunities also make it easier to “qualify” for the conference because they cannot be replicated by an audio recording or a webinar.

Long as it may be, the Boston Marathon does offer some fun distractions during those 26.2 miles. The women of Wellesley College are famous for forming a “scream tunnel” of cheering (and sometimes kissing) marathon fans. No AALL Annual Meeting participant can make it through the marathon of meetings and programs without

a little bit of fun. For me, the NELLCO dinner cruise of Boston Harbor and the Charles River was a great diversion. Aside from being fun, these diversions are an important part of the Annual Meeting because they give librarians a chance to make connections in a casual setting. It’s amazing what you can come up with on the deck of a boat that you couldn’t come up with in a conference room.

The final reason why the Annual Meeting is like the Boston Marathon is because it hurts your feet! Anyone who saw me wearing moccasins knows what a bad idea it was for me to pack a brand new pair of cute sandals. Lesson learned: a successful race requires the right footwear, whether it’s the Boston Marathon or the AALL Annual Meeting.

Thank you again to CALL and especially the Grants and Chapter Awards committee for helping me “qualify” for this year’s Annual Meeting. It was an excellent experience.

## Missed AALL 2012?

Even if you weren’t able to join us in Boston, you can still benefit from the wealth of educational programming offered at AALL 2012. Log in to AALL2go, your online center for professional development, for:

- **Online access** to AALL Annual Meeting program recordings, archived webcasts, and accompanying program handouts
- **Advanced search capabilities** to focus on key areas of interest to help advance your career now

Purchase the full compilation as MP3 downloads, CD-ROM, or audio CD, or buy individual MP3 downloads.

[aall.sclivelearningcenter.com](http://aall.sclivelearningcenter.com)



American Association of  
Law Libraries



## STRATEGIC PLANNING AND THE FDLP

By Connie Fleischer, D'Angelo Law Library, University of Chicago

[mcf0@uchicago.edu](mailto:mcf0@uchicago.edu)

At the risk of outing myself as a dinosaur, I can recall, very clearly, my first year as a government documents librarian at the D'Angelo Law Library. I was asked (I believe by Sally Holterhoff) to organize a reception for librarians attending the Depository Library Council meeting in Chicago in October 1993. The meeting was being held in conjunction with the "Conference on the Future of Federal Government Information" (aka the DuPont Circle follow-up group). The Conference was interesting, lots of questions but no real answers. The reception was a success and well attended. It is hard to believe that almost 20 years later the future of government information and the Federal Depository Library Program is still being hotly debated and discussed. The issues today seem far more complex. Back then electronic resources meant CD-ROMs. GPO Access wouldn't be unveiled until the following year. Today discussions include questions about preservation of electronic-only information, authenticity of documents, digitization and housing of legacy print collections as well as acknowledging the fiscal realities faced by libraries and government.

In January, I was thrilled to be asked to be on the [Illinois Government Depository Council](#), an advisory group to the Illinois State Library on issues related to state and federal government information. Our first task was to encourage Illinois' fifty [Federal Depository Libraries](#) to participate in the Government Printing Office's newest strategic planning initiative, the [Federal Depository Library Forecast Study](#). The Study asked libraries about their most pressing issues, whether they have digitization projects in place and what they think the ideal FDLP would look like, among other questions.

The Council then composed a [State Forecast](#) based on the individual Library Forecasts it received, which was presented at the Illinois Government Documents meeting at the Illinois State Library in Springfield on May 23, 2012. The morning session was devoted to discussing the document and the afternoon to educational training sessions. CALL's own Pegeen Bassett gave a wonderful presentation on "U.S. Congressional research in a digital age: an introduction to legislative documents and resources." Sessions were also given on FDSys, American Factfinder 2, Patent & Trademark Searching and EDI (Electronic Documents in Illinois).

The Council is now working on finalizing the State Focused Action Plan to document how Illinois FDLP libraries will work together in the next five years to address these issues through shared initiatives and actions. Proposals include:

- 1) Develop a resource to document existing and future digitization projects for historical Illinois-specific government document material.
- 2) Improve communication between existing FDLP staff and provide training opportunities to them and other interested parties.
- 3) Ensure that existing and new staff will have the education and training to become government information specialists.
- 4) Promote [Government Information Online \(GIO\): Ask a Librarian](#) service to non-depository libraries in Illinois.
- 5) Develop K-20 information literacy standards for federal government information as a basis for the development of government information curriculum materials

Volunteers are needed to work on these initiatives so please contact me if you are interested. GPO will use all the data from the individual library and State Forecasts and the State Focused Action Plans to develop the National Plan for the future of the FDLP. The Action Plans will assist in establishing strategic priorities. GPO will discuss preliminary findings from the data at the Depository Library Council Meeting and Federal Depository Library Conference on October 15–18, 2012 in Arlington, Virginia.

Working with my fellow council members throughout the year, all of whom are located in central and Southern Illinois (besides Sarah Erekson from Chicago Public and me), made me realize how fortunate we are in the Chicagoland area to have associations like CALL and [NIDL](#)

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## MY FIRST ANNUAL MEETING EXPERIENCE

By Joe Noel, Tarlton Law Library at the University of Texas School of Law

[jnoel@law.utexas.edu](mailto:jnoel@law.utexas.edu)

What can I say about the AALL Annual Meeting that hasn't already been said about Lollapalooza? The weekend flew by, I drank more than I anticipated, by the end some of the people looked and smelled like they hadn't changed their clothes in four days, and I left with the strange feeling of being both exhausted and completely energized. I'm at the airport while I write this and I'm actually tempted to already start looking into Seattle. I'm also tempted to lie down on the floor and take a nap.

Before I get too far, and in case you don't read all the way to the bottom, let me first say that I am extremely grateful to CALL and the Grants Committee for giving me the opportunity to go the conference. If it were not for CALL, it would have been very difficult for me to go, and I likely would have missed out on this great opportunity. Along that same line, I'd also like to thank everyone who has helped me over the past couple of years at CALL. With mixed emotions I'm leaving Chicago for my first professional job soon. I'm certainly excited for the opportunity, but I have never had the support and feeling of professional belonging that all of the wonderful law librarians in Chicago have helped to provide. For those who get caught up in the details of their daily grind and don't always feel like they are making the difference they intended to make (and who doesn't feel like that from time to time), you should feel very proud about how welcoming and helpful a community you have created. You have certainly made a difference for me. I can't thank you enough, but I'll stop so I can tell you about my first experience at an Annual Meeting.

Leading up to the meeting I wasn't sure what to expect. Everyone talks about it like they just can't wait for it, but they still have that glimmer in their eye that says "I'm terrified of being forced into a social situation with other librarians for four straight days." We've all seen that look. Heck, we all probably know the feeling behind that look. I know I certainly do. Though librarians aren't always the most social group, they might just be the nicest and most genuinely passionate about their jobs. That is certainly what I found in Boston.

As a new librarian, I probably don't have any insights into the sessions that others don't also have (everything was of course new for me), so I'll just tell you about the experience. The overwhelming feeling I got as a newcomer from the group was that it's a great place to talk shop, learn about all the newest products and innovations, and enjoy the company of friends and colleagues in an environment where everyone is very supportive of one another. I found that to be unique and very refreshing.

Though I realize it's a bit of a cliché, the highlight for me was getting to talk to and just spend time with so many great librarians. Not only the new ones I met from across the country, but also those who I know from Chicago but have never had the time to really get to know in a deeper way. CONELL was great, for instance, but even better was my tour of Boston when I played hooky with a fellow Chicagoan who shall remain nameless. (On second thought, his name is Scott Vanderlin and I blame him for convincing me to leave.) Likewise I enjoyed many of the programs – especially the Google Scholar talk – but what I enjoyed even more was discussing my thoughts with other librarians about the programs after they were over. As an Illinois GSLIS LEEP student I usually only get a couple of hours each semester to actually spend time with other students. At AALL I got to spend extended periods of time with my classmates, and likely made what I hope will be lifelong friendships. I even had a roommate. Having a roommate is of course a strange proposition for any adult who is out of college. No one would want to do it all year long again, but in a strange way it might actually be the best way to get to know someone. It was also a small way for me to help one of my fellow students out since I got so much help from CALL myself. (My roommate, Scott Uhl, wanted me to also send his gratitude to CALL.)

By the end of the weekend I was feeling a bit like a zombie, but the programs and the people were still able to energize me. I look forward to the program next year in Seattle, and even more to catching up with all the CALL

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## PROCLAIMING THE VALUE OF THE FEDERAL DEPOSITORY LIBRARY PROGRAM

By Kevin McClure, IIT Chicago-Kent College of Law

[kmclure@kentlaw.edu](mailto:kmclure@kentlaw.edu)

The Federal Depository Library Program (FDLP) is now several months into the development of a national plan for the future of the more than century-old partnership between FDLP libraries and the Government Printing Office (GPO). As planning progresses, we who support the long-term vitality of the FDLP need to do more than chart a course that works for depository libraries and our users. We need to make a powerful case for the value of the FDLP to those who provide its resources at both ends of the partnership – library administrators and federal government policymakers – who may be growing increasingly skeptical of its relevance. We need a plan that establishes this partnership between libraries and government as a critical part of a cost-effective solution to the challenges citizens face in navigating government information resources in their personal and business lives and as sovereigns of our democracy.

When FDLP document distribution was in print and entirely tangible, the terms of the bargain and the benefits for both libraries and government were clear. FDLP libraries got rich collections of government documents for their users and the prestige of being recognized as government information experts and stewards of information collections vital to our democracy. Government agencies got front-line armies of librarians to provide street-level information assistance to citizens, heading off countless government information inquiries that would have otherwise taxed the limited resources of government agencies.

In the digital environment, the bargain is murkier, and the relationship between depository libraries and the federal government, GPO in particular, is more nuanced. Wide access to online sources of government information blunts the role of libraries in general, and depository libraries in particular, as critical entry points to document collections. When citizens do seek government information assistance at libraries, they are less likely to perceive much difference between depository and non-depository libraries, as the nearly equal universe of born-digital documents available in each raises the possibility of “every library a depository.” Meanwhile, as existing print collections lose currency and their use declines, physical documents col-

lections are increasingly viewed by library administrators as more of a burden than a benefit.

From a government official’s perspective, the provision of government information services in libraries is seen as increasingly untethered from an anachronistic system of documents distribution, as the number of libraries with access to born-digital government information now far outpaces the number of depository libraries in the print era. So while the provision of government information services in libraries remains valuable to government, the FDLP is seen as less critical to that provision.

Against this background, three vital elements of the long-standing partnership between government and libraries are too often overlooked and deserve more emphasis in our long-range planning: the expertise on tap at depository libraries, the role of librarians in the development of government information policy and delivery afforded by the FDLP, and the continuation of the FDLP’s long-standing role of providing transparency for and access to the information tools of our democracy.

### Expertise

Along with access to document collections, the FDLP has always provided the public with another essential resource: librarians. An understanding of how government works informs an understanding of the publication and dissemination patterns of government bodies, which is often critical in finding government information. If the massive online distribution of born-digital documents has made them more available, it has also made their navigation more difficult. The FDLP has developed a cadre of government information experts who are available to provide training to staff in non-depository libraries, including staff who may work with government information only occasionally or as one of many duties, as well as reference assistance to users who may or may not visit the library in person. The FDLP needs to emphasize library-to-library training efforts like Government Information in the 21st Century, and reference services like those provided

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## **Proclaiming the Value of the Federal Depository Library Program** *cont. from p. 16*

by the Government Information Online (GIO) partnership between libraries and GPO.

### **Information policy**

The history of the FDLP demonstrates that government information policy outcomes are better when government and librarians work together. The assertion that libraries have ceded their special role in providing government information now that “it’s all on the Internet” overlooks many issues that we know are important to the needs of our users, like discoverability, preservation, version control, and authentication. Working together, libraries and GPO are beginning to make progress toward solutions to these problems for born-digital documents. The value of bringing GPO staff and depository librarians together is manifested in all kinds of ways that even we in the documents community sometimes overlook. The Federal Digital System (FDsys), for example, would not be what it is, work as well as it does, or promise as much for the future without this close partnership. It’s also unlikely that authentication would have been on anyone’s radar at GPO without the collaboration of the libraries in the FDLP.

### **Transparency and access**

In the print era, the FDLP established itself as the most comprehensive and most successful government transparency program ever implemented, long before transparency became the operational mandate in government that it is today. One lesson from the earliest days of the FDLP is that public access to government information is better

secured when libraries, not government, are the stewards of that information. That lesson may be more relevant today than ever before; studies like the Chesapeake Digital Preservation Group’s “link rot” reports show that born-digital document collections hosted on government websites are apt to disappear at alarming rates. Access today, if provided without thoughtful management, does not guarantee access tomorrow, much less for the long term. Government information belongs to the public; assuring that access cannot be left to government agencies working independently. Through the FDLP, important rules were established to require agencies to deposit documents to make them publicly available, and while fugitive documents have long undermined those rules, the vigilant oversight provided by librarians and GPO working together remains a critical and effective counterweight to the risk of agencies exercising too much control over the provision of public information.

One stress point posing a particular challenge to FDLP planning is the heavy burden borne by Regional libraries. Adequate distribution of redundant physical copies remains essential, but the model of several dozen massive physical collections held in perpetuity has been overwhelmed by financial and organizational realities. The FDLP needs to respond by providing reasonable assurance that enough comprehensive collections will always be preserved, and will provide the same access whether users are two hours away or twelve hours away from the nearest Regional. Digitization on demand services provided by Regionals, along with a means to provide access to the digital copy through GPO’s Catalog of Government Publications, is one possible alternative.

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## **Strategic Planning** *cont. from p. 14*

([Northeastern Illinois Documents Librarians group](#)).

The FDLP has historically been about print collections. That is no longer the case. Going forward, I believe the future FDLP will be about connections to our local/state/national community of government information specialists and the expertise and services they offer. While I am not sure I want to organize another reception on the scale of the 1993 one, I would like to open up the lines of communication between CALL, NIDL and ILA. Email me if you have thoughts on how to do this, if you have an interest in government information or would like to know more about the Illinois Action Plan or NIDL. We can meet for lunch!

## **My First Annual Meeting Experience**

*cont. from p 15*

members. Thanks so much again for giving me the opportunity to go to the Annual Meeting this year and all of the support you have given me over the last couple of years. You have an organization that has a lot to be very proud of. I hope to someday be even half the mentor that a number of you have been to me. See you in Seattle!



## CALL LEADERSHIP RETREAT: AUGUST 9, 2012

By Julienne Grant, Loyola University Chicago School of Law Library

[Jgrant6@luc.edu](mailto:Jgrant6@luc.edu)

Twenty CALL Executive Board members, Committee Chairs, and Co-Chairs met on August 9, 2012 at the IIT Chicago-Kent College of Law for a Leadership Retreat. The meeting was facilitated by Kathryn Deiss, a library and non-profit consultant, and also currently the Association of College & Research Libraries (ACRL) Content Strategist at the American Library Association (ALA). Many participants arrived early for a continental breakfast and mingling.

CALL President JoAnn Hounshell opened the session at 9:00 a.m. and welcomed everyone. She thanked participants for volunteering their time and indicated that the group was the “brain trust” of CALL. She said that CALL policies, including the *Handbook*, are posted on

various areas of the CALL website. JoAnn also said that rosters of 2012-2013 CALL Committees will be fluid, and she explained that all Committee Chairs have liaisons to the CALL Board. At 9:10, she turned the meeting over to Ms. Deiss.

The next segment of the program revolved around the question, “How can CALL (Committees and the Executive Board) best serve the membership (programs, services, initiatives)?” Ms. Deiss first urged the attendees to think about specific programs and broad initiatives that CALL members currently expect from CALL. Attendees specified the following:

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*Kathryn Deiss facilitates the CALL Leadership Retreat*

## CALL Leadership Retreat *cont. from p. 18*

Networking; Educational Opportunities; Providing Community; Jobs/Career Development; Resource Sharing; Rebranding (of law libraries and associated positions); Awareness of Legislative/Government Actions; Experiences with Vendors and Products (including what is on the horizon); Service Opportunities; Money (grants & awards); Public Relations (demonstrating the value of the law library to the public and to employers; *i.e.*, advocacy); *CALL Directory*; Publishing/Writing Opportunities; Chapter of AALL; Local Opportunities (since budgets are being cut and conference travel is no longer supported as much); Mentoring; Understanding Wide Range of Public/Users; Promoting the Field of Law Librarianship.

Participants also briefly discussed resources that can help CALL members become better law librarians, and the future viability of a changing and unpredictable field.

After a short break at 9:50, attendees broke up into four small groups for brainstorming. The intention was to try and get more specific about what CALL could do in the next one to two years for the membership; *e.g.*, revamping old programs, creating new programs, and attracting new members.

Frank Drake reminded everyone that CALL does have a *Strategic Plan* (2011-2016) and asked JoAnn for an update. The attendees then briefly reviewed the *Strategic Plan*, goal by goal. The group agreed that many of the goals have already been realized. The small groups then met for about half an hour before reconvening to discuss their ideas:

GROUP 1: Get access for all CALL members to AALL programs; New Continuing Education workshops (suggestions: Institute Days on Project Management/Competitive Intelligence; Embedded Librarians; Resource Allocation; eBooks); Tap into AALL Speakers Bureau to find more speakers with name recognition to speak at CALL events.

GROUP 2: Record CALL programs; Develop a formal mentoring program; More networking (more social events not held after work; *e.g.*, social breakfasts or lunches, speed networking, coffee chats and informal roundtable discussions, bowling event).

GROUP 3: Continuing Education program to follow up on AALL (*e.g.*, discussion of AALL keynote address); Utilize the *CALL Bulletin* to advertise what's on AALL2go, Outreach to solo practitioners (*e.g.*, CALL members who are willing to contract out to solo practitioners).

GROUP 4: Rebranding programs – education meeting or brown bag; Expand grant opportunities for non-traditional programs (*e.g.*, classes at community colleges, foreign language classes (“Legal Spanish”)); Program on how to talk to IT departments.

A brief discussion then ensued about mentoring programs and their difficulties. Attendees also discussed the feasibility of webinars so that people would not have to leave the office; time/money is a big issue and organizations want to know what the payoff is when they send an employee offsite for a program. Participants also discussed the possibility of more social events, but scheduling for these has always been problematic.

A short discussion also ensued about collaborations between CALL Committees. Some suggested combinations were Public Relations/Continuing Education and Membership/Placement & Recruitment. Someone recommended a pre-Business Meeting gathering for new members and Committee Chairs. Another idea was to have one new member sit at each table at CALL Business Meetings. One attendee also suggested a special luncheon for mentors and mentees. Another Retreat participant indicated that there used to be an annual luncheon where mentors and mentees would be seated at the same table.

At 11:30 a.m., Debbie Ginsberg demonstrated how to update the new CALL website. Each CALL Committee can now maintain its own content. Debbie also provided detailed handouts on how to do the updating. There is a “Publishing Help” section that serves like FAQs; her handouts will also be posted there. Debbie also explained that there is infinite capacity to post media--videos, podcasts, etc.

JoAnn adjourned the Retreat at 11:48 a.m. and thanked the participants for their attendance.

## TECHBUZZ: COOL TOOLS ROUND-UP – BOSTON

Guest Columnists: Ben Carlson and Carla Wale, Northern Illinois University College of Law  
[bcarlson@niu.edu](mailto:bcarlson@niu.edu), [cwale@niu.edu](mailto:cwale@niu.edu)



For the third year in a row at the AALL Annual Meeting, the Computing Services SIS organized a “Cool Tools Café” session to show off newer tech tools for law librarians.

Presenters from a wide range of law libraries presented at 18 different tech “stations” during the session. We asked a select group of presenters to summarize their tech tool and their experience at Cool Tools in Boston, and here is what they had to say.

Ben Carlson (Northern Illinois University Law Library) demonstrated how to make video tutorials using two screencasting programs, Jing and Camtasia. These programs are great for creating narrated walkthrough videos of programs and websites and are very simple to use. One of the more impressive features of these tools is that they make it quite easy to create a video and upload it to a hosting service for streaming or embed the video directly on a website or course management page for quick access.

Jessica Randall (University of Connecticut Law Library) showed some free tools for web conferencing and webinars. Using websites such as Meetings.io, AnyMeeting.com, or MeetingBurner.com, users can set up or attend a remote conference online for web conferencing or webinars. Jessica indicated people seemed most impressed by the ability to create permanent meeting rooms in Meetings.io, which could significantly impact reference service and legal research teaching.

Cindy Bassett (University of Missouri Law Library), Debbie Ginsberg (IIT/Chicago-Kent Law Library), and Roberta Woods (University of Hawaii Law Library) brought examples of mind-mapping software, enabling users to collaborate on projects and express concepts visually. Mindomo, MindManager, and iThoughtsHD provide an intuitive interface to show ideas and relationships visually for a low cost. According to Cindy, “the feature that seemed to make the biggest impression on

attendees was that you could present directly from the mindmap, much as you would from Prezi.”

Using iBooks Author, Carli Spina (Harvard Law Library) showed how to combine text, photos, and interactive elements to create an ebook for the iPad in very little time. Using the tools provided, iBooks Author allows users to place photos and interactive slideshows anywhere on the page, quickly create a glossary that is linked directly from the text of the book, and distribute the book digitally. The function that most impressed attendees, in Carli’s opinion, was the drop-and-drag interface, which allows users to embed charts, graphs, and widgets without knowing any code.

Carla Wale (Northern Illinois University Law Library) demonstrated RDM+, Remote Desktop for Mobiles, which is an app that enables the user to remotely access their computer using their iPad, tablet, or smart phone. The best feature of this tool is the ease with which users can edit documents, run programs, and control the multimedia center on their computer from virtually anywhere using their mobile device. Attendees were surprised by how sophisticated the app was compared to other similar products, especially considering the modest price tag of \$9.99.

Jordan Gilbertson (Lincoln Memorial University Law Library) introduced the iPad app Doceri, which enables wireless control of a computer from any spot in the same room. Users can launch and annotate documents in real time, including Keynote and PowerPoint presentations, and use their iPad as an interactive whiteboard. Jordan likes the freedom that Doceri provides by liberating users from the lectern, podium, or computer and allowing them to move around the classroom to engage with students.

Ellen Richardson (University of South Carolina Law Library) and Liz Johnson (Wake Forest University Law Library) showed attendees how to use a variety of appli-

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## THE NATIONAL DECLASSIFICATION CENTER DISCUSSED AT AALL

By Deborah Darin, Loyola University School of Law Library

[ddarin@luc.edu](mailto:ddarin@luc.edu)

One of the livelier sessions at AALL this year featured a discussion about the National Declassification Center (NDC), which was established by executive order on December 29, 2009. President Obama's directive gave the NDC a deadline of December 31, 2013 to declassify and release about 400 million pages of documents to the public. (Executive Order 13526, Classified National Security Information, see <http://www.gpo.gov/fdsys/pkg/FR-2010-01-05/pdf/E9-31418.pdf>)

NDC Director Sheryl J. Shenberger works at the National Archives where the program is housed. She described some successes but acknowledged the immense backlog would likely increase before next year's deadline. She encouraged citizens to communicate with NARA via its website to advocate for clearance of specific items, because NARA will prioritize based on demand. A significant problem is that NARA ultimately is not deciding whether an item can be declassified, rather, the agency sources for the documents are. Usually this includes the Department of Energy, because the Atomic Energy Act security protocols control most documents that are categorized as restricted or formerly restricted. Often, several

agencies can be involved, serially in most cases, further slowing progress.

Nate Jones, the other speaker at the AALL program and the FOIA coordinator at George Washington University's national security archive, strongly holds the view that NARA should be given the authority to do the actual declassification, and that the agencies have not followed President Obama's instructions to avoid referrals and extra reviews of most documents. Three years after the President's order, only about 6 percent, or 23 million, of the pages have been processed.

For much more information, I refer you to the website of the National Security Archive at George Washington University, <http://www.gwu.edu/~nsarchiv/> and Nate Jones' posts on *Unredacted*, the institute's blog: <http://nsarchive.wordpress.com/author/natebjones/>

The website for NARA's National Declassification Center is <http://www.archives.gov/declassification/>.

## PEOPLE & PLACES

By Therese Clarke Arado, Northern Illinois University

[tclarke@niu.edu](mailto:tclarke@niu.edu)

Christine Klobucar, Neal, Gerber & Eisenberg LLP

[cklobucar@ngelaw.com](mailto:cklobucar@ngelaw.com)

### Welcome New Members:

#### Lucy Robbins

Loyola University Chicago,  
School of Law Library  
[lrobbi2@luc.edu](mailto:lrobbi2@luc.edu)

#### Carla Wale

Northern Illinois University,  
College of Law Library  
[cwale@niu.edu](mailto:cwale@niu.edu)



## EXPERIENCE OCTOBER IN THE VALE OF PARADISE: COME TO THE ORALL ANNUAL MEETING

Fun Fact: Did you know that Valparaiso is Spanish for “Vale of Paradise”? That alone should inspire you to check out this year’s ORALL (Ohio Regional Association of Law Libraries) annual meeting in Valparaiso, Indiana. If you need more details to convince you to go, read on!

I have always felt that CALL members have a pretty good deal when it comes to meetings. Because our chapter comprises a relatively small geographical area, we are able to meet quite frequently—four business luncheons per year. If only other chapters could be so lucky. The only problem, I think, is that most of us are in such a hurry to get back to work after the meetings end, that we sometimes do not have time to really network, get to know our fellow CALL members, and share ideas about what our member libraries are doing. The length and format of the ORALL annual meeting allows for those types of interactions.

For those of you not familiar, Valparaiso University is located in Northwest Indiana, about 60 miles east of Downtown. Despite its distance from Chicago, the Valpo Law Library has been home to several devoted CALL members, including Past Presidents Naomi Goodman and Sally Holterhoff and former Executive Board member and *Bulletin* co-editor, Gail Hartzell, and several CALL committee members throughout the years. While we who work in Chicago may take a couple hours off (if we’re lucky) to attend CALL luncheons, Valpo Law librarians spend double that time just riding the train to get to the meetings. Now that’s true devotion.

Because of Valpo’s location, the librarians are members of not only CALL, but also ORALL. And they are just as active—at least two Past Presidents of ORALL have been Valpo law librarians.

ORALL is comprised of law libraries from Ohio, Indiana, and Kentucky. Because it covers such a large area, members travel each year to an annual meeting at a host city in the Ohio Region. This year, the ORALL annual meeting takes place in Valparaiso, Indiana—as I mentioned, only 60 miles from downtown Chicago. As it is

so close, the ORALL Board has graciously invited CALL members to attend this year’s meeting, from the evening of October 17 through 19, 2012. If you can’t take three days off of work, ORALL is offering a discounted one-day pass for Thursday, October 18. The meeting will be held at the brand spanking new Valparaiso Student Center. Be there or be square!

Full disclosure: I’ve worked at Valpo Law Library, so I am biased. Still, I think that CALL members should definitely attend this annual meeting. It will definitely be worth your time.

Unlike our CALL business meetings, the multiple-day session allows for more time for interesting educational sessions, similar to programs at the AALL annual meeting. I still apply tips about teaching legal research that I learned as a new librarian at my first ORALL meeting in Columbus, OH. In 2010, a session on the criminal and legal actions that arose from the Kent State shootings featured ORALL member and Akron (Ohio) Law Librarian Alan Canfora, one of the nine surviving victims of the incident. In addition to the educational programs, attendees have ample time to network. Because members are not rushing to get back to the office after each session, the ORALL annual meetings lend themselves to a much more relaxed atmosphere, in which librarians can share ideas and innovations. The best ideas and collaborations often come serendipitously from these kinds of meetings, so these opportunities to meet new librarians are not to be missed! Who knows – you may meet someone to partner with on your next big project.

If you are able to stay in Valpo for the entire three days, be sure to partake in the events outside of the educational sessions and business meeting. On Wednesday night, ORALL will host an opening reception at County Line Orchard in Valparaiso, complete with hay rides, a corn maze, campfires, and smores. Thursday night will feature a Dutch-treat dinearound, where groups of librarians can

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## Submit a Program Proposal for AALL 2013 in Seattle

Were you inspired by the AALL programs you saw or heard this year in Boston? Have you talked (blogged or tweeted) with a colleague or two about what would make for an even better program next year? Please consider submitting a program proposal for the 2013 AALL Annual Meeting and Conference in Seattle, July 13-16.

Starting September 6, you may use the online Program and Workshop Proposal Collection site to develop your proposal in your own workspace, share it with your colleagues, and **submit it online by October 15**. [Helpful resources for program proposers](#) can be found online.



## CALL Meeting Schedule 2012-2013

### Business Meetings

- September 20, 2012 (Thurs.)
- November 15, 2012 (Thurs.)
- February 20, 2013 (Wed.)
- May 15, 2013 (Wed.)



*Details will be posted as they become available. Dates subject to change.*

### Executive Board Meetings

- August 14, 2012 (Tues.)
- September 11, 2012 (Tues.)
- October 9, 2012 (Tues.)
- November 13, 2012 (Tues.)
- December 11, 2012 (Tues.)
- January 8, 2013 (Tues.)
- February 12, 2013 (Tues.)
- March 12, 2013 (Tues.)
- April 9, 2013 (Tues.)
- May 14, 2013 (Tues.)



### **Techbuzz** *cont. from p. 20*

cations, including Dropbox and Box, on iOS and Android platforms to store, edit, and manage files in the cloud. Ellen thinks the best feature of Box is its scalability. Users can purchase storage based on need, create private and shared files, and add apps based on what features users need. Attendees were impressed by the familiarity of the interface and ease of use. In Liz's opinion, the best feature of Dropbox is its ability to sync with a user's desktop, which makes it like having an external hard drive living in the web.

Melanie Cofield (University of Texas Law Library) gave a tutorial on the advanced features of the LibGuides Command Bar, which helps support collaboration, increased

productivity, and guide assessment. Melanie finds the built-in usage statistics to be the most interesting feature because they provide "valuable, easy-to-read feedback on guide content, which can help when deciding what revisions are needed to keep guides relevant over time." Attendees were most impressed with the collaborative features, including the ability to invite collaborators to help build guides.

For a more complete list of the presentations at Cool Tools and links to many of the programs discussed, please consult the handout from the session. It is available at <http://cssis.org/education/annual-meeting/2012/i2-cool-tools-cafe>.

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### **Experience October in the Vale of Paradise: Come to the ORALL Annual Meeting**

*cont. from p. 22*

venture out into the great town of Valparaiso (Spanish for "Vale of Paradise") and get to know more people in a much more informal manner. The dinearound serves as a great networking event, as it takes place on the second night, after everyone has had a chance to meet. This year, groups will have the option of going to one of eight local Valpo restaurants. If you like turkey, I might recommend joining the group going to Strongbow's, which was featured on Check, Please! a couple years ago. After the dinearound, you can join in on the highly-anticipated annual game night and euchre tournament. The tournament in Columbus was one of the highlights of the meeting I attended in 2006. You will be sure to leave with a few new friends (and maybe some friendly enemies—although I'm sure all will be forgiven by the next morning). During the meeting, you'll also be able to tour the Valpo Law Library and the Christopher Center, the Valparaiso University Library, which features the Automatic Storage and Retrieval System for onsite high density storage. If you're good, they might even let you retrieve a book so you can watch the robot do its job.

For those interested in attending, ORALL Past President and CALL member Steve Probst will send registration information over the CALL listserv in early September. The full registration (Wednesday night to Friday morning) costs \$100, and CALL members also have the option for one-day registration (Thursday) for \$50. For that price, both your brain and your stomach will be well-fed: Thursday registration also includes breakfast, lunch, and morning and afternoon snacks. If you plan to stay in Valpo, discounted hotel rates are also available.

This opportunity to learn and network with a group of law librarians from a different region of the country will surely give rise to possible new collaborations between libraries, both firm and academic. I hope that as many CALL members as possible will choose to experience October in Valparaiso and attend the ORALL annual meeting!