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Dear Colleagues,

Fall is a time for fresh beginnings for CALL and for the CALL Bulletin. This issue brings you fall news, and gets you caught up on the summer activities of some of our members. It’s also chock full of committee reports and other wrap-ups of CALL activities over the past year.

Clare Willis attended the CALL Leadership Retreat in August, and writes about it in this issue. Developing ideas for mentoring the next generation of CALL leaders emerged as a key discussion topic this year. The retreat is the first opportunity each year for the new Board and committee chairs to come together and plot a course for the coming year and beyond. Clare’s retreat summary captures for you the brainstorming and strategizing.

Speaking of the next generation of CALL leaders, we’re pleased to debut a column from new CALL member Lindsey Carpino, a graduate student in the LEEP program at the University of Illinois at Urbana-Champaign Graduate School of Library and Information Science. Lindsey will bring a library student’s perspective to each issue of the Bulletin this year; her first installment lifts the shroud of mystery from the LEEP “boot camp” that all new initiates undergo.

Meanwhile, the CALL Bulletin knows what some of you did last summer. Margaret Schilt, who recently left co-editorship of the Bulletin to serve as CALL’s Vice-President/President-Elect, attended the AALL leadership training session during the Annual Meeting in Seattle in July, and reports here on takeaways that will be valuable to her in her new CALL role. Scott Vanderlin also attended the Annual Meeting, having received a CALL grant, and he spins the tale of how the CALL display at the exhibit hall became a prime attraction for attendees.

Information policy wonks: we haven’t forgotten about you! Keith Ann Stiverson brings us up to date on the

continued on p. 5
What a great honor to greet you as we begin a new CALL year. Though we just started this term, the CALL Board and committees are already working hard on this year’s projects, and thankfully, we’ve recruited many eager volunteers to help carry out our ambitious plans. (Of course, it’s never too late to join a CALL committee!) I can already tell that I am going to enjoy working with the CALL membership this year.

Since our last business meeting, I’m happy to report that the CALL membership overwhelmingly approved bylaws changes which, among other things, included the combination of the Nominations and Elections committees into one body. Thanks to all who worked hard on these efforts, especially JoAnn Hounshell and our esteemed Bylaws Committee Chair Frank Drake, and thanks to Juli Jackson, who will chair the new combined committee.

In early August, the CALL Board and committee chairs participated in the annual leadership retreat. After reviewing CALL policies, procedures, and committee goals, we engaged in a productive discussion on a topic near and dear to my heart: how to mentor and foster the next generation of CALL leaders. Prominent themes discussed at the retreat included outreach efforts to new members at business meetings or at separate programs, communication through the Bulletin or other communications, and outreach to students. To implement the great ideas suggested by the Board and committee chairs, this year I have formed the CALL Mentorship Task Force, which will be led by Jamie Sommer, graciously assisted by Eugene Giudice and Julie Pabarja. Throughout the year, be on the lookout for this group’s efforts to encourage involvement and leadership in CALL, by both new and longtime members.

I could not ask for a better way to demonstrate our commitment to increased member involvement than to introduce our brand new student column written by UIUC GSLIS student and new CALL member, Lindsey Carpino. In addition to Lindsey, we received several new volunteers to the Bulletin this year. I know Kevin and Lyo are ecstatic to have the extra assistance. It has been truly inspirational to see how many people have answered our call for volunteers.

Speaking of answering calls, I hope you all had a chance to see the amazing CALL display put together by our Public Relations Committee at July’s AALL Annual Meeting in Seattle. Their CALL phone was the belle of the exhibit hall, and I cannot thank the PR Committee, especially Scott Vanderlin, enough for their creativity and hard work in putting that together.

Mark your calendars for this year’s business meetings, which will be held on September 27, 2013; November 14, 2014; February 27, 2014; and May 15, 2014. The speaker for the September meeting will be University of Chicago Law professor Randal Picker, an expert on antitrust and copyright issues in high-technology industries, who will speak about “E-books: The Future of the Mediated Library.” At that meeting, the Community Service Committee will be collecting school supplies for students in the Chicago Public Schools’ Students in Temporary Living Situations program, and cash donations for the American Cancer Society. The meeting will be held at Harry Caray’s—kudos to our Meetings Committee Co-Chairs, Jesse Bowman and Beth Schubert, for finding a new venue for us to try!

I especially encourage you to donate to the Community Service Committee’s efforts this year. Last year, the committee raised a whopping $998 over four business meetings. This year, as always, they have chosen very worthy charities to which to donate. Let’s help them break $1,000!

Looking forward to seeing you at our next meeting,

Maribel Nash
CALL President, 2013/2014
CALL EXECUTIVE BOARD MINUTES
By Clare Willis, IIT Chicago-Kent College of Law
cwillis@kentlaw.iit.edu

Complete, up-to-date CALL Board meeting minutes are available on the CALL website.

2012-2013 CALL EXECUTIVE BOARD MEETING
AALL Headquarters, 105 W. Adams St., Suite 3300
(enter on Clark St.)
May 14, 2013, 9:00 a.m.

Summary:
Treasurer’s Report (Section IV):

1. Harris Bank Balance as of April 30, 2013: $25,761.58
2. Net Income, April 2013: ($4,810.02)
3. Membership numbers as of April 30, 2013: 273
   (16 new members, 257 renewals)

Significant Actions:
The Board approved a request from Wm. S. Hein & Co. to include a link to “Finding Illinois Law” from its database, Spinelli’s Law Library Reference Shelf. The Board also voted to turn down CALI’s request to transform “Finding Illinois Law” into an ebook format and post it on its eLangdell site. This request may be revisited. (VII. Old Business a.)

The 2013-2014 Executive Board will meet on the second Tuesday of every month, except for June 18, 2013 (third Tuesday) and in July. (VIII. New Business, e.)

Policy: The Board approved adopting a policy as to the criteria for membership on the Corporate Memory Committee; specifically, that the minimum requirement be prior experience on the CALL Board. (VIII. New Business, c.)

Policy: With regard to the Policy Log, the Board agreed to retain Continuing Education. Programs. Fees 2010-06, Continuing Education. Registration Fees 2009-12, Continuing Education. Registration Fees 2008-08, to strike the last sentence of Continuing Education. Registration Fees 2007-09 (first entry), remove Continuing Education. Registration Fees 2007-09 (second entry), and remove Continuing Education. Registration Fees 1999-03. (VIII. New Business, c.)

2013-2014 CALL EXECUTIVE BOARD MEETING
AALL Headquarters, 105 W. Adams St., Suite 3300
(enter on Clark St.)
June 18, 2013 9:00 a.m.

Summary:
Treasurer’s report (Section V):

1. Harris Bank Balance as of May 31, 2013: $26,442.27
2. Net Income, May 2013: $2,848.69
3. Membership numbers as of May 31, 2013: 139
   (6 new members, 133 renewals)

Significant Actions:
The Board approved the following dates for the 2013-2014 Business Meetings: Friday, Sept 27, 2013; Thursday, Nov 14, 2013; Thursday, Feb 27, 2014; Thursday, May 15, 2014 (VIII. New Business, a.)

The Board approved the 2013-2014 committee co-chair assignments (VIII. New Business, b.)

The Board duly resolved to changed CALL’s registered agent from JoAnn Hounshell to Margaret Schilt. (VIII. New Business, d.)

2013-2014 CALL EXECUTIVE BOARD MEETING
AALL Headquarters, 105 W. Adams St., Suite 3300
(enter on Clark St.)
August 13, 2013 9:00 a.m.

Summary:
Treasurer’s report (Section IV):

1. Harris Bank Balance as of June 30, 2013: $28,556.27

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MAY BUSINESS MEETING SURVEY RESULTS
By Gail Hartzell, Valparaiso University Law Library, retired

The last CALL Business Meeting of the year was held at Maggiano’s on May 15, 2013. The CALL Meetings Committee conducted a survey of member satisfaction with the meeting and received 44 responses.

Overwhelmingly, the respondents believed they received value of the price of the meal. Some respondents wanted more low-calorie options and salad and vegetable options, while others thought the food was delicious.

The majority of the respondents rated the service at Maggiano’s as “very satisfactory,” while the rest found it “satisfactory.” There were no “unsatisfactory” ratings. Respondents unanimously favored returning to Maggiano’s. Comments included:

- “staff are always very accommodating…”
- “needed more servers…”
- “would be nice to offer more to drink than water…”
- “the room was hot…”
- “some tables were missing napkins…”

The speaker was Karen Daniel, co-founder and Director of the Women’s Project of the Center on Wrongful Convictions. Most respondents rated the presentation and topic as “very satisfactory;” less than 20 percent gave a “satisfactory” rating and one attendee answered “unsatisfactory.” She was an excellent and engaging speaker, and the topic was interesting, although some found it rather sad. She illuminated a narrower area of the death penalty issue and showed why it matters.

Overall, respondents overwhelmingly rated the event “very satisfactory,” while the rest found it “satisfactory.” One attended noted that “the meeting was finished in a timely manner even with the awards.” Another commented that “the Meetings Committee did a great job at finding venues that were easily accessible for the majority of the membership and keeping the costs of the luncheons affordable. Thank you to the Meetings Committee.”

Editor’s Letter cont’d from p. 2

progress of the Uniform Electronic Legal Material Act (UELMA) in the Illinois legislature. Keith was AALL’s observer to the UELMA Drafting Committee of the National Conference of Commissioners on Uniform State Laws (now the Uniform Law Commission), and has been closely involved with policy work to secure the trustworthiness of state legal materials online since AALL first identified the problems with emerging state practices. Now, she’s in close contact with state officials and other library groups to make sure AALL’s voice is heard as UELMA slowly bubbles to the top of the primordial ooze in Springfield.

Finally, most of you have already heard the news, but let’s give Jean Wenger one more round of congratulations for the commendation she received in July from the Cook County Board of Commissioners. The County Board recognized her achievement of the top post in AALL with a congratulatory resolution, which is reprinted in this issue.

Enjoy this issue of the Bulletin, and please consider contributing something you would like to share with your colleagues in the coming year. We need every voice!

Lyonette Louis-Jacques and Kevin McClure, Co-Editors
AN UPDATE ON UELMA IN ILLINOIS
By Keith Ann Stiverson, IIT Chicago-Kent College of Law; formerly observer to the National Conference of Commissioners on Uniform State Laws (NCCUSL) UELMA Drafting Committee
kstivers@kentlaw.iit.edu

Those of you who have been following the trail of the Uniform Electronic Legal Material Act (UELMA) may recall that the Act was introduced (SB 1941) in Illinois on February 15, 2013 by Senator John G. Mulroe, who was joined on February 19 by co-sponsor Senator Pamela J. Althoff.

There was a hearing on March 12 at which AALL President Jean Wenger testified about the merits of the legislation. The hearing went well, but some questions remained about how the legislation might affect various government departments charged with making state legal materials available, so the bill stalled. Now the General Assembly is adjourned until the veto session scheduled for late October.

AALL and the Uniform Law Commission (ULC) stay in close touch as the legislation makes its way through the states, and after some discussion it seemed a good idea to visit Springfield and find out whether any issues remain that could be an obstacle to passage in Illinois.

On August 28, I went to Springfield with Nicole Julal, Senior Legislative Counsel of the Uniform Law Commission. We visited with various officials to see if they had any questions or concerns about UELMA, in the hope that when the legislature is back in session the Act can move quickly to passage.

We first met with Tim Rice, Executive Director of the Illinois Legislative Information System, who is responsible for the General Assembly’s online legislative database. Mr. Rice attended the AALL National Summit on Authentic Legal Information in the Digital Age, held in Chicago in 2007, and is familiar with the concerns of law librarians. He was most cordial and voiced no objection to the bill as it is now written.

Nicole and I also met with Lawren Tucker, Chief Deputy Director of the Illinois State Library, and discussed some questions he had about the bill’s provisions. Mr. Tucker offered to speak with staff of the Secretary of State’s Office to find out if they have any concerns about UELMA. Our last visit was to the office of James Dodge, Executive Director of the Legislative Reference Bureau, who is an Associate Commissioner of the ULC by statutory directive. Mr. Dodge also had no objection to the bill as it now stands.

The bill could come up during the veto session, although given the fact that pension reform is the priority, it seems to me unlikely that there will be any action on the bill till January. Stay tuned!

CALL Executive Board Minutes cont’d from p. 4

2. Net Income, June 2013: $2,216.00
3. Membership numbers as of June 30, 2013: 212 (19 new members, 193 renewals)

1. Harris Bank Balance as of July 31, 2013: $28,220.10
2. Net Income, July 2013: $216.61
3. Membership numbers as of July 31, 2013: 254 (24 new members, 230 renewals)

Significant Actions:
Policy: The price of a full-page ad in the CALL Bulletin is $200 and the meeting sponsorship is $1750. If a sponsor chooses to purchase an ad at the time it agrees to sponsor, the price of the ad will be reduced to $150.

Policy: The business meeting registration survey will include a required checkbox where members can opt out of having their contact information shared with the vendor who sponsored that business meeting.
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CALL COMMITTEE 2012-2013 ANNUAL REPORTS

Archives

Co-Chairs: Therese Clarke Arado and Carol Klink

Members: Lucy Robbins

Board Liaison: Julie Melvin

During the course of the year members have continued to send CALL related documents, committee activities and more to the archives for filing. Hard copies of materials sent are being printed off for filing. Burning documents to a CD or storage on USB drives are still under consideration as an additional form of back-up. Hard copies received will not be scanned for the time being due to limited equipment capabilities; however items received electronically will be printed and stored electronically.

The Internet Committee (now Public Relations Committee) provides CD back-ups of the CALL website at various intervals throughout the year. A regular schedule for this activity still needs to be developed.

We did not meet as a group during the year, however maintained contact via e-mail. Sharon Nelson was not listed as a member this year; however I would like to request that she be a regular member in the future in order to have an additional on-site person knowing the location and organization of the archives.

Submitted by Therese Clarke Arado

Bulletin

The Committee published four issues of the Bulletin: Fall 2012, and Winter, Spring, and Summer 2013. At the end of the 2012-2013 year, Margaret Schilt stepped down as Co-Editor to devote her time to her new duties as CALL Vice-President/President-Elect. Lyonette Louis-Jacques, from the D’Angelo Law Library at the University of Chicago, will take over as Co-Editor for 2013-2014. Kevin McClure, from the IIT Chicago-Kent College of Law Library, continues as Co-Editor.

Details of the four issues published in 2012-2013 follow.

The Fall 2012 issue was published on September 18, 2012. The issue included the 2012 annual reports from CALL committees, as well as summaries of the 2012 AALL Annual Meeting in Boston, the CALL Leadership Retreat, and the Spring 2012 CALL business meeting. Two articles in the Spring issue also addressed strategic planning activities for the Federal Depository Library Program.

The Winter 2013 issue was published on December 26, 2012, and focused on the recent travels of CALL members. Articles covered Sally Holterhoff’s trip to Finland for the International Federation of Library Associations (IFLA) annual conference, and the perspectives of three CALL members—Anne Abramson, Lyonette Louis-Jacques, and Julienne Grant—who attended the International Association of Law Libraries (IALL) Annual Course on International Law Librarianship in Toronto. Konya Lafferty also wrote about her experience as a first-time attendee and CALL grant recipient at the AALL annual meeting in Boston, and Lyonette described her trip to New York for the Law Via the Internet (LVI) international conference on open access to the law. Finally, Lorna Tang contributed an article about a personal trip to China.

The Spring 2013 issue was published on March 13, 2013. Sara Baseggio contributed an article to this issue summarizing a brown bag on interpreting vendor contracts, which was sponsored jointly by the CALL Continuing Education and Relations with Information Vendors committees. Lyonette added an article about Twitter users in CALL and AALL, and Janice Collins wrote about using Capital IQ for finding company information. Kevin McClure and Keith Ann Stiverson contributed a pair of articles on the prospects for passage of the Uniform Electronic Legal Material Act in Illinois. This issue also included CALL election information and candidate biographies, and the results of surveys conducted by the Meetings Committee measuring CALL member satisfaction with two recent business meeting venues.

continued on p. 9
Bulletin Annual Report cont’d from p. 8

The Summer 2013 issue was posted on June 30, 2013. Deborah Rusin contributed an article on the value of public relations for both personal and institutional promotion. Gail Hartzell wrote about the services provided by Cardinal IP, which sponsored the February 2013 CALL meeting. And Pam Cipkowski contributed two articles: one summarized the three-day AALL 2013 Management Institute, and the other reported on a day at the beach, for an outing organized by the CALL Community Service Committee in support of the PAWS Chicago’s Run for Their Lives 8K Run/4K Walk.

Submitted by Kevin McClure and Margaret Schilt, Co-Chairs

Community Service

Co-Chairs: Robert Martin and Kevin McClure

Members: Stephanie Crawford, Julie Jackson, Jessie LeMar, Annie Mentkowski, Eunhee Choi Milutinovic, Lucy Robbins, Jamie Sommer, Julia Wentz, Scott Vanderlin

Liaison: Pam Cipkowski

The Community Service Committee met once, on September 11, 2012, and organized several activities over the course of the year. Most activities were in conjunction with the four CALL business meetings throughout the year; a final activity took place in the summer of 2013. Summaries of each follow.

September 2012: The committee collected $150 for the American Cancer Society in the name of the Wenger family, and several boxes of school supplies for the Chicago Public Schools’ Students in Temporary Living Situations (STLS) program. In addition, some CALL members made contributions to the STLS program via the Chicago Public Schools website.

November 2012: The committee collected $308 for Honor Flight Chicago, and several boxes of supplies for A Safe Haven, an organization assisting local veterans transitioning from homelessness to self-sufficiency. Coupled with the previous year’s $180 donation to Honor Flight Chicago, CALL has now collected nearly $500 for that organization, which is about the cost of sending one veteran on a once-in-a-lifetime trip to Washington, DC and the World War II Memorial.

February 2013: The committee collected $200 for H.O.M.E. (Housing Opportunities & Maintenance for the Elderly), a national organization that provides low income seniors with assistance, such as home upkeep and repair services, to enable them to stay in their own homes instead of moving to nursing care. We also collected over eight boxes of food donations for The Greater Food Depository of Chicago.

April 2013: The committee collected $270 for Blessings in a Backpack, a national organization which provides food to elementary school children in food-insecure households. The children receive a “backpack” with food at the end of each school week to ensure enough food for the weekend, a time when many impoverished children go without eating because they aren’t receiving a school breakfast or lunch on those days. The committee also collected five boxes of supplies for the Anti-Cruelty Society.

June 2013: As a summer service activity, the committee organized a CALL team to participate in the PAWS Chicago Run for Their Lives 8K Run/4K Walk at Montrose Harbor on June 9. The committee registered nine people and raised $520 to benefit PAWS Chicago.

Submitted by Kevin McClure and Robert Martin

Continuing Education

Co-Chairs: Stephanie Crawford & Scott Vanderlin

Members: Kathleen Bruner; Eugene Giudice; Eric Neagle; Clare Willis

Liaison: Susan Retzer

The Continuing Education Committee met once in-person on Thursday, September 6th, noon -1pm at Chicago-Kent College of Law.

The agenda for that meeting, with notes about the meeting, is below: continued on p. 10
Continuing Education Annual Report
cont’d from p. 9

1. Introduction of new members
   Present at meeting: Stephanie Crawford, Clare Willis, Scott Vanderlin, Eric Neagle, Eugene Giudice

2. 2012-2013 Program Dates:
   • October – October 10, 12-1 – Vendorspeak: Vendor Contracts Explained program at John Marshall featuring Ramsey Donnell
   • January – Program on improving public speaking skills
   • March – Webinar (possibly on foreign & international research)
   • April – Institute Day (half day or full day yet to be determined) on career development/cultivating new skills/placement/recruitment/etc.

3. Additional things to think about
   • Look into possibilities for recording/archiving our programs for those who cannot be there in person.
     o WordPress might be able to host these files
     o We need to get a board ruling on this one. There seems to be a lot of interest in this in terms of preserving continuing ed content and making it available for a wider audience. We had a lot of questions about technological feasibility, whether or not we would need to get releases from people on film/audio, etc. Basically, we think this is a great idea, but we don’t know about the logistics.

October 10, 2012 brown bag
Title: Vendorspeak: Vendor Contracts Explained.
This program was in conjunction with CRIV. The speaker was Ramsey Donnell, of John Marshall Law Library. The event was held at John Marshall Law School. 22 people registered for the program. 20 people attended the program.

January 31, 2013 brown bag
Title: Public Speaking for Librarians
The speaker for this program was Bill Spratt, a member of Toastmasters International. The event was held at the Latham & Watkins Conference Center. 12 people signed up for this event and everyone attended.

Cancelled-March 2013
IT Professionals Working with Librarians
Jeff Rothschild, John Marshall Law School, IT Department
Veronica Lee, IT at Mayer Brown
Kelly Foster, Former Head of IT at Mayer Brown

Cancelled-April 19, 2013, Half-Day Institute on Careers
This program was arranged with the CALL Placement and Recruitment Committee. It was to be held on Friday, April 9, 2013 at Chicago-Kent College of Law but was cancelled due to low enrollment. The agenda for the institute is below:

8:30-9:30 -- Job Search Boot Camp
   Part One: the process from application to interview
   Our panel will take you beyond the basics of resumes and cover letters and give you tips on how to make yourself stand out. This panel will include a presentation on technology tools for more impressive job talks.
   Rachel Jennings, Chicago-Kent College of Law, Career Services Office, Career Development Advisor;
   Scott Vanderlin, Chicago-Kent College of Law Library, Research Librarian

   Part Two: contrasting different job search environments
   This panel will contrast academic, law firm, and government libraries to give participants a more clear understanding of the differences.
   Stephanie Crawford, Schiff Hardin LLP, Senior Research Librarian
   Gretchen Van Dam, 7th Circuit, Circuit Librarian

9:30-10:00 -- Resume and Cover Letter Review Workshop
   Bring your resume and/or cover letter for an informal and confidential review.

10:00-11:00 -- Up and Over: Moving up through management through different paths
   Our diverse panel will share how they moved up through management positions across different departments within libraries and their parent organizations.

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Continuing Education Annual Report
cont’d from p. 10

Ramsey Donnell, John Marshall Law School Library, Associate Director for Access and Organization
June Liebert, John Marshall Law School Library, Director and Assistant Professor
Deborah Ginsberg, Chicago-Kent College of Law Library, Educational Technology Librarian

11:00-11:10 -- break

11:10-Noon -- There’s an Alternative: Alternative Careers and Settings for Librarians
Our panel of librarians will discuss their careers in different settings, how they arrived in the alternative career and how their library degree is a benefit.

Danielle Hontz, Federal Reserve Bank of Chicago, Associate Records and Information Management Analyst
Valerie Krasnoff, Mayer Brown LLC, CLE Coordinator
Zachary Yontz, Federal Reserve Bank of Chicago, Senior Records and Information Management Analyst
Maria Ziemer, ProQuest, Manager, Graduate Education Program

Conclusion/Wrap-Up/Ideas
Since librarians have fewer opportunities to attend educational programs having more than four brown bag sessions over the year would be helpful. Librarians want to learn about a lot of topics but do not have the chance, either because of funding or timing, to attend sessions. If CALL could have educational programming each month a lot of the needs of the members could be met.

If more brown bags were held and if at least half were an online/webinar style people who do not normally have an opportunity to attend might. We asked the Public Relations Committee about this and they suggested Google+ Hangout might be an option.

Given all this Committee has to do, having more people on the committee might be helpful. In the alternative, if a few of other Committees developed programs (the way the CRIV committee has the last few years for the October meeting) and the Continuing Education Committee assisted, the small committee size might not be a problem.

People have mentioned in interest in learning more about managing (people and technology) as well as, how to move into a manager position (things to expect, pitfalls to avoid).

---

Elections

Committee Members: John Austin, Lenore Glanz, Jeff Meyerowitz, Sharon Nelson, and Joan Ogden (Chair)

Summary of Year’s Activities:
The 2012-2013 Elections Committee conducted the election of Vice President/President Elect, Secretary, and one Director for the CALL Board of Directors.

Detailed Report:
The Board of Directors authorized the committee to conduct the Board election using the American Association of Law Libraries electronic elections platform. This year there were no members who did not have e-mail addresses on file with the CALL Membership Committee, so there was no need to send out any paper ballots. The Board authorized the election to begin on Thursday, February 14, 2013, and end at midnight on Wednesday, March 13, 2012.

Chris Siwa of AALL provided the Chair with a spreadsheet of CALL members. This spreadsheet was forwarded to the CALL Membership Committee to determine which CALL members were eligible to vote. People who were eligible to vote were members in good standing who were either active, retired, or student members of CALL as of February 21, 2012, according to the by-laws. The Chair received photos and biographies of the candidates from the Chair of the Nominations Committee. These were posted to the AALL Election System and the CALL website along with all the pertinent setup information.

Beginning in February, the Elections Committee sent regular e-mails to the CALL listserv reminding members to vote. At the end of the election, 145 electronic ballots had been returned out of a total of 265 eligible members. This represents a return rate of 54.7%, which is considerably higher than last year’s return rate (45.4%).

The candidates and results were:

Vice-President/President Elect: Candidates were Margaret Schilt and Janice Collins
Margaret Schilt was elected.

Secretary: Candidates were Clare Willis and Julie Swanson
Clare Willis was elected.

continued on p. 12
Elections Annual Report cont’d from p. 11

Director: Candidates were Eugene Giudice and Jamie Sommer

Jamie Sommer was elected.

The election results were certified on March 18, 2013. Two members of the Elections Committee logged on to the CALL Election System Administration Site to view the results independently. They forwarded their results to the Chair via e-mail and agreed on the vote counts and results as above. The Chair contacted the CALL President of the results and notified all candidates via either telephone or e-mail by March 19, 2013. The CALL President announced the election results to the membership on March 19, 2013 via e-mail.

In addition to the election results, the Elections Committee received the following feedback regarding the election process:

<table>
<thead>
<tr>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. it was a breeze</td>
</tr>
<tr>
<td>2. What an excellent selection of candidates! My hat is off to the Nominations Committee for putting together a great slate - I wish I could have voted for all of them. And, this must be the easiest way to vote, ever. Thank-you!</td>
</tr>
<tr>
<td>3. This is the easiest it has ever been. So it seemed.</td>
</tr>
<tr>
<td>4. Great system for voting! I greatly appreciate the initial e-mail that give me my password and the ease in which I can vote! I greatly appreciate the candidate biographies and photos as well. thanks!</td>
</tr>
</tbody>
</table>

The CALL Handbook now requires that all ballots be destroyed within 10 days of the end of the election. Chris Siwa confirmed with the Chair via e-mail that the election data had been destroyed.

Submitted by Joan Ogden, Chair of Elections Committee – June 24, 2013

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Government Relations

Co-chairs: Jamie Sommer and Tom Gaylord

Walter Baumann, Deborah Darin, Konya Lafferty, Joe Mitzenmacher

The main project for the Government Relations Committee this year was to oversee the publication of Finding Illinois Law: A Librarian’s Guide for Non-Lawyers. The committee encouraged CALL members to contribute chapters and coordinated the editing and compilation of the guide, which is available on the CALL website. Finding Illinois Law is intended to aid non-law librarians and the general public locate and understand legal information. With the help of the Public Relations committee, the guide was promoted to regional libraries and library associations.

The other major project for the committee was to transition from the old Government Relations blog (http://chicagolawlib.org/govrel/) to the new CALL website (http://new.chicagolawlib.org). The committee is charged with monitoring issues of interest to the law library community and the old blog was used as the primary method of informing the CALL membership about activities of local, state and federal governments that relate to libraries and government information. After CALL launched the new Wordpress site last year, the committee decided to transition from the old blog to the new association site, with the aim of increasing the visibility of its news and announcements. With the assistance of Debbie Ginsberg and the Public Relations committee, all Government Relations Committee members received training on the Wordpress platform and can now post news and announcements to the Government Relations page of the CALL website.

Pursuant to the CALL Strategic Plan, members of the committee attended the AALL online legislative advocacy training in January, which is now being offered in lieu of the legislative advocacy day at the annual meeting in July. In February 2013, the Uniform Electronic Legal Material Act (UELMA) was introduced in Illinois and one of the main goals in the coming year will be to work with the AALL Government Relations Office to advocate for the passage of UELMA.

continued on p. 13
**Annual Reports cont’d from p. 12**

**Internet/Public Relations**

**Co-Chairs:** Janice Collins, Debbie Ginsberg

**Members:** Sara Baseggio, Jesse Bowman, Carolyn B. Hersch, Bonnie Jordan, Lyonette Louis-Jacques, Sharon Nelson, Lauren Odom, Joanna Price, Deborah Rusin, Patricia Sayre-McCoy, Scott Vanderlin, Jona Whipple

**Dates met:**
- September 27, 2012
- November 20, 2012
- March 13, 2013
- April 30, 2013

**Liaisons:**
- AALL PR Committee: Debbie
- CDLB: Janice
- SBA: Carolyn

**Technology Managers:**
- Listserv: Bonnie
- Social Media: Lauren
- Website: Debbie & Sharon (with help from Joanna and Jona)

**Projects completed:**
The Committee was given an ambitious charge by this year’s Board. We did not complete everything we set out to do, but we accomplished several projects in the last year.

**Website**
- Trained other committee chairs to post to the CALL website
- Created job posting form for the Recruitment Committee
- Improved how members-only materials are posted to the website
- Performed regular updates and back ups of site materials
- Updated list of member libraries (Bonnie provided the list)
- Updated website maintenance documentation
- Investigated new hosts but decided to not move the site to a new host at this time.

**Public Relations**
- Took pictures at CALL events to be used for the Annual Meeting display
- Publicized the new Finding Illinois Law Guide by posting about it to all relevant listservs, contacting relevant blog authors, and contacting the CDLB. (Lyo did a lot of the leg work with help from Sara)
- Submitted the Guide for 2 AALL awards (the Guide placed high in both contests but did not win either)
- Hosted a Day in the Life photo contest; turn out was low but we think a more focused approach will be more successful. We plan to try another contest in the fall.

**Remaining projects**
- Set up table for the 2013 AALL Annual Meeting (Scott will design the table)
- Submit an article for the Bulletin (Deborah R will write the article)

**Recommended projects for 2013-14**
The current Committee chairs recommend the following projects for the next CALL year.
- Review CALL’s brochure – on the agenda for this year, but was not accomplished
- Work with other Committees to create materials for website
- Look for ways to improve the website design and back-end functionality
- Use our social media accounts more effectively – Lauren already has proposed ways we can use our Twitter account more effectively
- Create an online photo archive
- Create a welcome message for the website – Deborah R. has suggested a few ideas
- Consider hosting new CALL “meet ups”
- Consider planning a publicity campaign for “Law Day”
- Look into starting a CALL book club
- Host a “What I did this Summer” photo contest

**Meetings**

This past year the CALL Meetings Committee was responsible for organizing four business meetings and creating two member satisfaction surveys. Committee members included Jesse Bowman, Eugene Giudice, Gail Hartzell, Lucy Robbins and Beth Schubert with Denise continued on p. 14
Meetings Annual Report cont’d from p. 13

Glynn and Betty Roeske serving as co-chairs.

The four business meetings were held in September, November, February and May. The May meeting extended an invitation to local library school students to attend free of charge. Below is a brief overview of each meeting. The Vice President is responsible for obtaining the speakers and the sponsors.

September 20, 2012
Place: Petterinos
Sponsor: Law Bulletin
Speaker: Robert Warden, Executive Director of the Center on Wrongful Convictions, Northwestern University, Bluhm Law Clinic
Attendance: 103

November 15, 2012
Place: Smith & Wollensky
Sponsor: Bloomberg Law
Speaker: Catherine Sanders Reach, Director for Law Practice Management & Technology, Chicago Bar Association
Attendance: 100

February 20, 2013
Place: Lawry’s The Prime Rib
Sponsor: Cardinal IP
Speaker: Prof. Travis McDade, Curator of Rare Books, University of Illinois at Urbana-Champaign
Attendance: 106

May 15, 2013
Place: Maggiano’s Chicago
Sponsor: Wolters Kluwer Law & Business
Speaker: Karen Daniel, Co-Founder and Director of the Women’s Project of the Center on Wrongful Convictions
Attendance: 115

Lexis Nexis provided the gift cards for each meeting.

The CALL Board charged the Meetings Committee with creating two surveys. The first survey, a general meeting survey, went out to all CALL members via email. Questions included how many meetings they attended per year, reasons for attending and time/day of meetings they preferred. The second survey was a post meeting satisfaction survey. The survey was sent via email to the business meeting registrants following each business meeting. Questions asked members to rate the venue, the speaker presentation and the topic. In total, five surveys were sent to the membership. The response rate amongst CALL members was approximately 30% for all the surveys. The survey responses were reported back to the membership through articles written for the CALL Bulletin by one of the Meetings Committee members.

Submitted by Denise Glynn and Betty Roeske, Co-Chairs

Relations with Information Vendors

Co-Chairs: Betty Roeske (Katten Muchin Rosenman LLP) and Sara Baseggio (Sidley Austin LLP)

Members: Robert Martin (Chicago-Kent College of Law Library), Sharon Nelson (Northern Illinois University), and Gail Hartzell (Valparaiso University School of Law Library)

CALL Board Liaison: Pam Cipkowski

The CALL Relations with Information Vendors Committee organized a Brown Bag lunch with the assistance of the Continuing Education Committee. The program, Vendor-speak: Vendor Contracts Explained, was presented at the John Marshall Law School on October 10, 2012. Ramsey Donnell, Head of Access Services at John Marshall Law School, spoke about key phrases and ideas that libraries should pay closer attention to when signing contracts with vendors. The reviews were very positive, and Sara Baseggio wrote a recap of it for both the CALL Website and for the CALL Bulletin.

The ABA contacted CALL Relations with Information Vendors committee to request our participation on a panel to discuss their thoughts on creating a Package Plan for ABA print materials. These panels were held November 28th (academic librarians) and November 29th (law firm librarians). The ABA found our input very useful, and continue to fine-tune their concept.

Gail Hartzell wrote an article about Cardinal IP for the CALL Bulletin. Cardinal IP provides intellectual property research and technology solutions, including patent and trademark research, e-discovery, docketing, paralegal services, and competitive patent monitoring. This article followed up on Cardinal IP’s presentation at the February 20, 2013 CALL Business meeting, providing members with more information about this service.

Submitted by Betty Roeske (Katten Muchin Rosenman LLP) and Sara Baseggio (Sidley Austin LLP)
As a new student of the University of Illinois Graduate School of Library and Information Science (GSLIS) LEEP program, I recently completed the course on Libraries, Information, and Society during LEEP “boot camp.” The LEEP program is an online distance education program which began in 1996. GSLIS supplements its online lectures through scheduled “LEEP days” when students are required to attend on-campus lectures each semester. Usually, boot camp is an on-campus kickoff for new students starting the LEEP program. Each July, there are two boot camp sessions for fall enrollment. Additionally, the GSLIS program recently added a boot camp session in January for spring enrollment. Each boot camp session is assigned a number, and your classmates in each particular session become known as your cohort; I’m in cohort 18.2, which refers to the eighteenth year of boot camp and the second session of July.

GSLIS changed this year’s boot camp to seven days instead of the previous ten- and fourteen-day formats. The new seven-day format consisted of class lectures led by LEEP program creator and former Dean of GSLIS, Leigh Estabrook; group discussions led by the Teaching Assistants; a group project; a group process paper; a policy brief; and readings and discussion topics posted on the class Moodle forum. Our days were made up mostly of lectures and group discussion, followed by a quick bite to eat and homework the rest of the night.

Although boot camp was intense, it led to instant group bonding with other classmates. In addition, a majority of our cohort opted to reside in the University of Illinois graduate dormitories, which created an even deeper connection among us. The 18.2 group seemed to have their guard down at the outset. Many classmates quickly shared about their personal lives and challenges they faced along the way. It was comforting to know that everyone was in the boot camp experience together and more than willing to share notes, form a study group, grab lunch, or discuss an assignment together. For those of us with a background in law, it was a refreshing change from many of our law school experiences. I reveled in the idea of forming new friendships with my classmates whom I would continue to see on Moodle and during LEEP days.

My methodical law school training was slowly transforming into a more theoretical approach taken in library school. I enjoyed how the graduate school experience lent itself to sharing a coffee with a classmate and discussing areas of interest that were sparked by course discussion. The course was enriched through the GSLIS cohort sharing their unique professional experiences, ideas, and opinions.

In the end, although the boot camp experience might have been filled with a great deal of course work, it was complemented by late night pizza parties, early morning coffee walks, and a week filled by memorable experiences.
I had the great fortune of attending the AALL Annual Meeting in Seattle in July, in no small part thanks to the generous grant that I received from the CALL Grants Committee. This was my second annual meeting, having attended last year in Boston, so while I was far from the Old Guard in Seattle (we all know it exists), I did take a bit of pride in knowing the routine to a certain extent, and not having a “CONELL” ribbon giving me away as an amateur.

I think that there might be certain expectations when someone writes a conference retrospective—that is, discussing all of the wonderful programs I attended, and all of the amazing people I got to meet and chat with. I plan to go in a different direction here, but before I do, suffice it to say that the highlight of Seattle, like Boston, truly was the opportunity to meet so many warm, intelligent, and ambitious librarians all in one place, and to now be able to call many of them my friends. In terms of individual programs that I attended, I would humbly wager that there is very little that I can say or add about each session, other than to say that my schedule was packed, and I enjoyed everything I saw very much. I thought the quality of programming was generally excellent.

What I would like to do here is to spend a bit of time explaining the work I did specifically for CALL at the annual meeting. As a member of the CALL Public Relations Committee, I was thrilled to have the opportunity to design and construct the CALL chapter table in the Activities Area of the AALL exhibit hall. To me, that seems like a much more exciting topic for our membership to read about. Plus, PICTURES!!!

I had been informally tabbed to design this year’s CALL activities table over a year ago, when I helped Debbie Ginsberg (Co-Chair of the CALL Public Relations Committee) pack up last year’s display at the end of the annual meeting in Boston. I think I said something along the lines of, “We should try to go big with this thing next year,” and Debbie said something like, “Yes, you should go all out,” and I, not being 100 percent sure of what had just happened, sort of quietly went about my business. Several months later, I officially joined the PR Committee, and the job was formally passed along to me.

Since this was going to be my main tangible contribution to this year’s annual meeting, I really wanted to do something that would stand out and make CALL memorable to everyone who walked by. My original idea for the CALL activities table came to me when our Director at Chicago-Kent, Keith Ann Stiverson, bought an old-timey handset for her iPhone, not unlike this:

It didn’t take long before I started thinking to myself—receiver ... phone ... call ... CALL!! It was just too perfect to resist. I knew that I wanted to find an old phone (rotary or touch-tone), and somehow rig it up so that it could be used to place “calls” that would somehow be “answered” in a way that would help publicize our fine city, and specifically CALL. This was the seed of the idea, and at first that was all that I had. From that beginning, this is what was eventually created:
Collect CALL to Seattle cont’d from p. 16

So, how did this idea proceed from genesis to execution? I will start by saying that it is infinitely harder to acquire an old-fashioned phone than I ever would have imagined. In my mind, I imagined I would just pop into a thrift store and have my pick of a pile of pre-mobile castoffs. After intimately familiarizing myself with a dozen or so thrift stores on the north side of Chicago, however, it became obvious that I had greatly underestimated just how obsolete phones-that-do-not-live-in-our-pockets have become. In the end, I actually had to go back to my roots, quite literally, to find one of these things. I called up my Dad (on his iPhone--my parents are not Luddites), to see if they still had any of the phones that I grew up with. He looked around the garage, and sure enough! A quick trip to the homestead later, I had the raw materials I needed to get to work.

The first thing I did was hollow out the phone (I only really needed the case), both to make it light enough to hang on the lightweight display board, and to ensure that I would have sufficient space to conceal a small MP3 player (more on that later). Soon I had the shell of a nice, obsolete touch-tone phone.

Next, I set about making an ordinary beige phone into a phone befitting the CALL name. To do this, I printed off images that I felt were emblematic of Chicago: The Chicago Theatre, Buckingham Fountain, Wrigley Field (sorry, Sox fans), Muddy Waters, etc. I décougaged both the phone and Keith’s receiver (which she was extremely generous and even excited to donate to the cause) with these images. The newly “Chicago-ized” phone looked like this:

The retro phone receiver is made to plug into the auxiliary jack of a cell phone to serve as a combination speaker and microphone, but my idea was to plug it into an MP3 player and use it as a speaker. I wrote up scripts for a dozen or so Chicago- and CALL-themed audio tracks, and I enlisted the help of a colleague of mine at Chicago-Kent who has a beautiful speaking voice (Kimberly Koppen) to record them. Because the phone case was now hollow, I was able to stick a small MP3 player into the shell of the phone, which was set to play a shuffled playlist of these tracks. When conference attendees picked up the receiver, they were greeted with a warm voice introducing the current CALL Executive Board, talking about our community service efforts, or one of a number of Chicago “facts,” such as, “It’s still called the Sears Tower...and Marshall Field’s.” These tracks played continuously throughout the conference for anyone who took the time to listen.

Finally, I printed a life-size picture of a payphone to mount this newly completed CALL-phone. I found a really nice high definition photo online, and simply posterized it in Microsoft Publisher. The payphone image, with phone on top, looked like this (spread out on the ground with my feet on either side):

And, because we all know that it is forbidden to have a table in the exhibit hall without offering something for attendees to take, we filled a bowl with Lemonhead ® candy, the crown jewel of the Chicago-based Ferrara Candy Company. Hard copies of the decidedly less delicious (albeit deliciously helpful) “Finding Illinois Law” guide published last December by the CALL Government Relations Committee were also offered for attendees to take. In addition, a prominently displayed QR code led attendees to the PDF version of the guide when scanned. Here is another angle of the finished product as it appeared in the exhibit hall:

With that, I would like to take a moment to sincerely thank the CALL Grants Committee, as well as the rest of CALL, for your support and encouragement—not just financially, and not just in the months leading up to this year’s an-
In March 2013, I had the good fortune to be elected Vice-President/President Elect of the Chicago Association of Law Libraries. As a newly-fledged leader of an AALL chapter, the first things I looked for were guidance and training. Fortunately for me (and CALL!), AALL holds leadership training for chapter leadership during the Annual Meeting. I signed up immediately!

In previous years, I was told, AALL held separate trainings for chapter leadership, AALL Committee chairs and SIS chairs, and executive boards. This year, we were all together in one large room. Combining the training programs allowed the organizers to engage professional consultants, resulting in an energetic, enlightening, and thoughtful day.

Paula Goedert began the program. Paula is a partner at Barnes & Thornburg LLP where she represents nonprofit organizations, including AALL and the American Library Association. She cajoled, exhorted, and advised us about our roles and obligations. Check your association’s corporate status with its state of incorporation; read the By-laws; operate according to the bylaws. Be aware of your duty of loyalty; be conservative with conflicts of interest. Consider your duty of care; if you accept a job, you are obliged to perform it conscientiously to the best of your ability. Consider the duty of prudence, summed up, in her conversational style, as “it’s not your money.”

Then Paula addressed the difficult issues of maintaining tax exempt status; possible antitrust liabilities of associations; and the importance of reading and understanding all contracts the association enters into. She emphasized that last point specifically – the print may be small and the boilerplate voluminous, but a judge will hold you to the terms, so you have to know what they are before, not after, you sign.

Paul D. Meyer, a management consultant and strategic planning facilitator, presented and coordinated the rest of the day. Paul works with associations, colleges and universities, as well as state and community-based institutions. He focused for us on three threads: the unique value proposition of associations; association leadership styles and skills; and strategic thinking and planning. As a veteran of various strategic planning facilitation activities, I was wary at first; but Paul more than exceeded my expectations – he opened my mind to different ways of thinking about chapter leadership.

So, what is the unique value proposition of associations? First, he defined association: a group of people who voluntarily come together to solve common problems, meet common needs, and accomplish common goals. There’s a theme here. To be effective as an association, the first thing to do is find the commonality among the members. What brings us together? The second thing you have to do is the exact opposite. He cited research that says that people are now and will be more in the future looking for customized benefits from the associations they participate in. So then you have to find out what each member is looking for from the association. The key to reconciling these issues is the “triple helix” of associations: the same people are the owners, the customers, and the workforce. This is our unique value proposition. What do we provide to our members? Commitment, content, and a shared community.

The second thread was leadership style. Paul identified key characteristics of transformational leadership: management of attention (you offer a vision that transcends day-to-day operation); management of meaning (you create and communicate the meaning behind the vision); management of trust (you create and maintain a culture of trust); and management of self (high self-esteem, expert knowledge, and the willingness to take appropriate risks). For each characteristic, he offered examples of specific behaviors and strategies. Case in point: conference calls should be used for operational issues. Strategy and planning should be done face-to-face.

What about strategy and planning? To me, this was the most revelatory part of the day. According to Paul, lead-

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RESOLUTION

Sponsored by

THE HONORABLE TONI PRECKWINKLE, PRESIDENT,
COOK COUNTY BOARD OF COMMISSIONERS

ON HER ELECTION TO THE OFFICE OF VICE-PRESIDENT/PRESIDENT-ELECT OF THE
AMERICAN ASSOCIATION OF LAW LIBRARIES

WHEREAS, the American Association of Law Libraries (AALL) announced that Jean M. Wenger, Government Documents/Foreign & International Law Librarian, Cook County Law Library, was elected Vice-President/President-Elect of the national professional organization; and

WHEREAS, Ms. Wenger served as Vice-President of AALL from July 2011 - July 2012, and as President from July 2012 - July 2013; and

WHEREAS, Ms. Wenger has been a member of AALL since 1987, serving on the Association’s Executive Board, chairing various committees and sections, for the past ten years, she has also been a member of the Chicago Association of Law Libraries (CALL) since 1988 where she served as President of CALL in 2004 - 2005; and

WHEREAS, Ms. Wenger has worked for the Cook County Law Library for 25 years and has received numerous awards, including the AALL Presidential Certificate of Appreciation in 2010; the Cook County Superior Public Service Award in 2000; and election to Beta Phi Mu, the International Library and Information Science Honor Society, 1994; and

WHEREAS, Ms. Wenger received her B.A. cum laude in Public Administration from St. Mary’s College in Winona, Minnesota, her J.D. from the University of Illinois at Urbana/Champaign and her Masters Degree in Library and Information Science from Rosary College in River Forest, Illinois; and

WHEREAS, the American Association of Law Libraries was founded in 1906 to promote and enhance the value of law libraries to the legal and public communities, to foster the profession of law librarianship, and to provide leadership in the field of legal information; and

WHEREAS, today, with over 5,000 members, AALL represents law librarians and related professionals who are affiliated with a wide range of institutions: law firms; law schools; corporate legal departments; courts; and local, state and federal government agencies.

WHEREAS, AALL promotes the value of public law libraries at the local, state and federal levels including the need for adequate resources to ensure access to justice.

NOW, THEREFORE, BE IT RESOLVED, that the Board of Commissioners of Cook County does hereby offer Jean M. Wenger congratulations on her election as Vice-President/President-Elect of the American Association of Law Libraries.

BE IT FURTHER RESOLVED, that this text be spread upon the official proceedings of this Honorable Body and an official copy of same be tendered to Jean M. Wenger.

Approved and adopted this 31st day of July, 2013.

TONI PRECKWINKLE, President
Cook County Board of Commissioners
Twenty CALL Executive Board members, Committee Chairs, and Co-Chairs met on August 6, 2013 at Northwestern University Law School in the Rare Book Room. Many participants arrived early for a continental breakfast and mingling.

CALL President Maribel Nash opened the session at 9:15 a.m. and welcomed everyone. She explained that the morning would proceed in two parts. First, she would discuss various procedures and responsibilities of committee work, and then Debbie Ginsberg would discuss how to update the CALL website. Second, the group would brainstorm on how to mentor the next generation of CALL leaders. The attendees introduced themselves to the group by listing their current role in CALL and past leadership positions. Maribel pointed out how many former chairs were present to offer advice to new committee chairs.

Maribel gave an overview of important CALL documents and committee chair responsibilities. She pointed out the committee chair responsibilities in the Handbook as well as the full committee charges on the following pages. She noted that these charges reference the CALL Strategic Plan. CALL is halfway through the Strategic Plan, and Maribel stressed that committees should continue that momentum.

The first committee chair responsibility discussed was budgeting. Maribel pointed out a number of forms that committee chairs must submit to the board. The quarterly expense form must be submitted quarterly to the Treasurer by email or mail regardless of whether the committee spent any money. The payment request form is for reimbursement of any expenditure related to committee work. The requesting individual should sign the form and submit it to the Treasurer with a copy of the receipt as well as a signature from either the President or the committee’s board liaison. Maribel noted that the committee list provided to attendees names their board liaison. Additionally, Maribel encouraged the committee chairs to make good use of their board liaison for any and all questions for the Executive Board.

Maribel also highlighted a few committee-specific forms. Moving on from forms, Maribel discussed guidelines for publicizing committee activity. She noted that committees should submit announcements for the CALL listserv to their board liaison for proofreading and approval before posting, referring to guidelines at appendix E of the Handbook. Maribel encouraged committee chairs to post as much as they can on the website, and to think about how to publicize their work to the CALL community on Facebook, Twitter, and/or the CALL Bulletin.

Maribel noted one often overlooked committee chair responsibility: submitting documents to the CALL archives. The Handbook contains the archives retention policy. Documents are to be forwarded in hard copy or electronically to the CALL archives at Northern Illinois University. Documents for retention include minutes of meetings, emails to membership, the annual report to the executive board, and email correspondence with the board.

Maribel finished her discussion of committee responsibilities by discussing Survey Monkey and committee reports for the CALL Bulletin. Maribel told the group to use Survey Monkey for all surveys and to contact their board liaison for the login information for the official CALL Survey Monkey account. She also noted that the Strategic Plan asks committees to send more surveys.

Finally, Maribel noted that she added a general charge to all committees to submit reports to the Bulletin and encouraged the committees to use the Bulletin to ask the membership for help.

At 9:45 a.m., Debbie Ginsberg gave a demonstration of updating CALL website. She initially emphasized that the Public Relations Committee can post things, but that committee should post on their own. She offered to help provide anyone a login and to provide further training.

Debbie explained the difference between a “post” and a “page.” A “post” is meant to be temporary and current

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Kicking Off the New Year cont’d from p. 20

and may cover things like news, an upcoming meeting, or a continuing education program. “Pages” are the static parts of website. She then gave instructions on how to add a post. The details of this process are on the handout Debbie provided to attendees.

Debbie encouraged the attendees to contact the Public Relations Committee with ideas and suggestions for improving the website. She noted that Emily Barney, Technology Development & Training Librarian at Chicago-Kent, is very talented with WordPress and is available to help. Debbie also noted that those who would like access to the Facebook and Twitter account can ask her for access.

Debbie took questions from the attendees. One question that got a lot of interest from the group was how to upload a file and link to it in a post. Debbie noted that anyone who wants to upload a document to the members only area should ask her to do so. To upload a public document, users should click “add media” at the top of a post, select a file, and click “insert” to post. She emphasized that this process is very similar to attaching a file to an email. That file would also be available in WordPress to be used in a different post without uploading it again.

After a short break, Maribel asked the committee co-chairs to take some time to meet with their co-chair, their board liaison, and the past co-chairs present at the retreat. She asked the committee chairs to think about what their committee can do to further the strategic plan and to think about possible collaborations.

At 11:00 a.m., the group reconvened for a brainstorming session on mentoring the next generation of CALL leaders. The suggestions followed a few basic themes: the importance of being asked, outreach efforts to new members at business meetings or at a separate program, the Bulletin or other electronic communication, and outreach to students.

Some new committee chairs noted that they took on the leadership role simply because they were asked. One committee chair said she thought she needed more experience before she could be a committee chair. One attendee mentioned there was a time when some supervisors and colleagues would volunteer people for CALL work.

Several attendees thought CALL should increase outreach efforts at the business meetings. One attendee mentioned a mentoring program that used to exist that assigned someone to a new member at their first business meeting. Another person suggested committee chairs should make sure they sit by new members for informal mentoring.

One co-chair of the Meetings Committee noted that they could indicate who was a new member on their name tag. Another attendee thought some veteran CALL members could get together with new members to take them to lunch before their first CALL meeting.

Barry Herbert mentioned that he knows who the new members are and could make that information available to committee chairs as he presently does for the executive board. Some attendees thought this list should be made available to all committee chairs. Others felt one designated person should contact new members. Maribel noted that she sends a welcome email. She thought the introduction to other CALL members and committees could be made in that email. Ultimately, the group decided to keep the new member notification with the board only for now.

Several attendees also thought that outreach efforts outside of business meetings, possibly at a separate program, were a good way to draw out new members. People mentioned a new members’ meeting or lunch, a happy hour, or the old CALL ups where committee chairs could talk about their committees.

Veteran members noted ways in which CALL tried outreach to new members in the past. CALL used to have a new member luncheon, to which all the committee chairs were invited to come and talk. These were eventually attended mostly by committee chairs and not new members. Some attendees thought it was a good idea to try and bring back these efforts, even though they did not work in the past.

Using electronic means to reach out to the membership was another popular idea. One attendee suggested that each month a committee could highlight itself on the list-serv with an email about what they do. Others said that we could do something on Facebook. Attendees noted that this would be less intrusive for the new members. The Bulletin Committee ensured the group that there is always room in the CALL Bulletin to highlight committees. Others felt that the CALL Bulletin should include profiles of new members. One attendee expressed her hope that these profiles would be about career background rather than fun personality questions.

Finally, a couple of attendees mentioned student members, including student members from the University of Illinois, as an untapped resource for CALL. These members need some extra encouragement and will likely need help with the logistics of attending meetings as well.

The leadership retreat adjourned at 11:30 a.m.
AALL Leadership Training cont’d from p. 18

Leadership means setting the direction of the organization, marshaling people to move in the right direction, ensuring there are adequate resources to accomplish the goals, and providing oversight. His prescription for making this happen is dividing your (and the Board’s!) time into four parts: development, review and adjustment of strategy; discussion of strategic mega issues; policy determination: public and operational; and routine board business. Routine business is easier; it’s your job as a leader to focus your Board on the other three harder parts of your agenda.

How do you determine that direction of your organization? First, you define your Core Purpose. Paul suggests that it should have these qualities: it should respond to a critical and continuing need that can be addressed with core competencies of your organization and that is supportable with the resources you have or can reasonably get. Once you have a Core Purpose, then you need a BHAG. What’s a BHAG? A Big Hairy Audacious Goal. Something that would take seven to ten years to accomplish; that aligns with the Core Purpose of your organization; and that requires change to accomplish.

Once you have your BHAG, then you can think about operational strategy. The difference between strategic planning and operational planning is time: strategic planning addresses how to be better in the future and operational strategy how to be better in the present. The concept of a Core Purpose can be used here to distinguish among possible activities: if an activity does not align with the Core Purpose and move the association toward its BHAG, then it’s probably not something the association should be doing.

There was more, of course, further discussion of how to accomplish your association’s goals, and pitfalls to avoid, but this article is already long enough to try the patience of a faithful reader. If you would like to know more, I have notes of the day and would be happy to share. Good luck on your leadership activities over the next year!

I have already been enlisted to create next year’s CALL display in San Antonio. My goal is to make it even better than this year’s!

Note: For those of you who did not have the opportunity to see the CALL display in its original glory in Seattle, an approximation of the setup will be recreated at our September 27 business meeting at Harry Caray’s.

The Law of E-books: AALL October Webinar

Is your library providing your users with access to e-books? Does the library have perpetual rights to the files, or will the files become inaccessible to users after a period of time? What clauses should the library pay special attention to when negotiating licenses? Are the e-books the library provides accessible to users with print disabilities? What privacy laws govern the readers’ use of e-books? This webinar will address all of these questions, and give participants an opportunity to share experiences and ask questions of their own.

Register by October 21.
AALL2go Pick of the Month –

AALL’s Continuing Professional Education Committee presents the AALL2go pick of the month: Recharge: The Look of Leadership Today: What It Is – and What It Isn’t.

Effective leadership can have a profound impact on libraries of every kind. This presentation encourages librarians to think about leaders in a new way and to challenge common myths of leadership. The presenters use an entertaining and energetic approach to engage the audience and demonstrate why everyone in an organization should be viewed as a potential leader.

Find this and more than 100 other free continuing education programs and webinars for AALL members on AALL2go!

CALL Meeting Schedule 2013-2014

Business Meetings

- Sept. 27, 2013 (Fri.)
- Nov. 14, 2013 (Thurs.)
- Feb. 27, 2014 (Thurs.)
- May 15, 2014 (Thurs.)

Executive Board Meetings

- Aug. 13, 2013 (Tues.)
- Sept. 10, 2013 (Tues.)
- Oct. 8, 2013 (Tues.)
- Nov. 12, 2013 (Tues.)
- Dec. 10, 2013 (Tues.)
- Jan. 14, 2014 (Tues.)
- Feb. 11, 2014 (Tues.)
- Mar. 11, 2014 (Tues.)
- April 8, 2014 (Tues.)
- May 13, 2014 (Tues.)
- June 10, 2014 (Tues.)

Details will be posted as they become available. Dates subject to change.